

Notice of Information Practices and Privacy Statement For Santa Cruz Direct Primary Care

How We Collect Information About You: Santa Cruz Direct Primary Care and its employees and volunteers collect data through a variety of means including but not necessarily limited to letters, phone calls, emails, our online services, voice mails, and from the submission of applications that is either required by law, or necessary to process applications or other requests for assistance through our organization.

What We Do Not Do With Your Information: Information about your financial situation, medical conditions and care, that you provide to us in writing, via email, on the phone (including information left on voice mails), contained in or attached to applications, or directly or indirectly given to us, is held in strictest confidence.

We do not give out, exchange, barter, rent, sell, lend, or disseminate any information about applicants or clients who apply for or actually receive our services that is considered confidential, is restricted by law, or has been specifically restricted by a patient/client in a signed HIPAA consent form. Because we do not bill your insurance, diagnostic coding is not directly provided to your insurer for our visits and care.

How We Do Use Your Information: Information is only used as is reasonably necessary to process your application or to provide you with health or counseling services which may require communication between Santa Cruz Direct Primary Care and health care providers, medical product or service providers, pharmacies, insurance companies, and other providers necessary to: verify that your medical information is accurate; determine the type of medical supplies or any health care services you need including, but not limited to home health care, specialty care, outside therapies or other necessary care; or to obtain or purchase any type of medical supplies, devices, medications, or insurance as needed.

Medical record information is maintained in the electronic medical record being used by our practice that is cloud-based and does not reside on a server on our premises. Paper records will be uploaded into the electronic medical record and these documents once so recorded will be destroyed. If there is a meaningful change in the type of storage used for the electronic medical record, you will be given reasonable notice of such change. Medical records generated by us are the property of Santa Cruz Direct Primary Care, and will be retained and destroyed at our discretion. You may request a copy of your medical records, in writing, at any time, and copy fees may apply.

If you apply or attempt to apply to receive treatment or assistance through us and provide information with the intent or purpose of fraud, or that results in either an actual crime of fraud for any reason, including willful or un-willful acts of negligence whether intended or not, or in any way demonstrates or indicates attempted fraud, your non-medical information can be given to legal authorities including police, investigators, courts, and/or attorneys or other legal professionals, as well as any other information as permitted by law.

Information That We Do Not Collect: We do not use cookies on our website to collect data from our site visitors except for the information you provide or the hit counters on the index pages (www.santacruzdpcc.com) that records the number of visitors and source of the search and no other data. We do use some affiliate programs that may or may not capture traffic data through our site. To avoid potential data capture that you visited an outside website, simply do not click on any of our outside affiliate links.

Limited Right to Use Non-Identifying Personal Information From Biographies, Letters, Notes, and Other Sources: Any pictures, stories, letters, biographies, correspondence, or thank you notes sent to us become the exclusive property of Santa Cruz Direct Primary Care. We reserve the right to use non-identifying information about our clients (those who receive services or goods from or through us) for fundraising and promotional purposes that are directly related to our mission. Clients will not be compensated for use of this information and no identifying information (photos, addresses, phone numbers, contact information, last names or uniquely identifiable names) will be used without client's express advance permission. You may specifically request that NO information be used whatsoever for promotional purposes, but you must identify any requested restrictions in writing. We respect your right to privacy and assure you no identifying information or photos that you send to us will ever be publicly used without your direct or indirect consent.

I acknowledge that I have received a copy of the Notice of Information Practices and Privacy Statement for Santa Cruz Direct Primary Care.

Name: _____ Date: _____

Signature: _____