

LEGAL EMPOWERMENT
KNOWLEDGE, ATTITUDES AND PERCEPTIONS (KAP) SURVEY



Interview ID:...../...../.....
Prov Mun #

Researcher's name:..... Date: __/__/__

Cross-checked by: Date: __/__/__

Data Entry:..... Date: __/__/__

Introduction

(Interviewers: Clearly read out the following to the respondent and take his/her consent before taking interview)

I am from..... (organization/institution)

Our organization/institution works on justice issues. I am a researcher and I will be working together with this community to solve justice problems. We are conducting a survey in your community and would like to talk with you so we can improve our services to people here. The questions are mostly about justice issues, and some questions about your household.

Your participation is completely voluntary. No money will be provided nor do we require any money from you. The information you give will be used for research purposes only and will not be shown to anyone in the community.

It will take about 20 minutes. Is this a good time for you? If not, what time would be good? *(if they can meet you later the same day, arrange a time)*

Do you agree to participate?

Y

N

[Take the interview after having obtained the consent]

Respondent's name:Male/ female (circle)

Address (Street, Town, Province):

.....

Urban / Peri-Urban / Rural (circle one)

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SECTION I: SOCIO-DEMOGRAPHIC PROFILE

1.1 Respondent

Marital status:..... Occupation:.....

Age:..... Education level:..... Read and write?..... Yes/No

Religion..... Head of household? Yes/No

1.2 Leadership positions

Do you hold a leadership position in the community? Yes/No

If yes, please state position.....

I'm now going to ask you some background questions on financial security and housing. *Please circle answers as appropriate.*

1.3 Income Information

1	What are your sources of income? <i>(circle all as appropriate)</i>	Farming [0] Field Laborer [1] Nurse or Doctor [2] Police or Military [3] Mayor/Village Head [4] Community Representative [5]	Other Government employee [6] Religious Leader [7] Self-employed [8] Petty trading [9] NGO worker [10] Other(<i>specify</i>) [11]
2	Do you feel you are poorer or richer since this time last year?	Poorer [0]	Richer [1] Same [2]
3	What is your average yearly income?	0-500 USD [0] 500-1000 USD [1] 1000-2000 USD [2] 2000-4000 USD [3]	4000-8000 USD [4] 16000-20000 USD [7] 8000-12000 USD [5] >20000 [8] 12000-16000 USD [6]

1.4 Property Ownership and Conditions

1	What type of home do you have?	Shared Room [0] House [1]	Apartment [2]
	a. How many people live in your home?	1 [0] 2 [1]	3 [2] 5 [4] 4 [3] >5 [5]
	b. How many are not related to you?	1 [0] 2 [1]	3 [2] 5 [4] 4 [3] >5 [5]

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2	What is the ownership status of your house (<i>please tell respondent options</i>)?	Owned, built [0] Owned, purchased [1] Owned, inherited [2]	Given as a favor [3] Rented [4] Don't know [5]	Other(<i>specify</i>) [6]
	a. If owned, do you have written title showing ownership?	Yes [0]	No [1]	Don't know [2]
3	What is the main material of the walls?	Mud [0] Concrete [1]	Wood [2] Stone [3]	Other(<i>specify</i>) [4]
4	What toilets are used?	Indoor toilet [0] Outdoor toilet [1]	Bush [2] Other(<i>specify</i>) [3]	

1.5 Assets in household

	Items	Number		Items	Number
1	Television		4	Livestock (Cows, goats)	
2	Generator		5	Livestock (chickens, ducks)	
3	Cellular Phone		6	Other (<i>most valuable - specify</i>)	

SECTION II: LAW AND JUSTICE SECTOR

2.1 Opinion of Justice System

1	How many times have you used the justice system (lawyer, police, courts) this year?	0 1	2 3	4 5	>6 [6]
2	Are there lawyers in your community?	Yes [0]	No [1]	Sometimes [2]	No response [3]
3	Are they affordable?	Yes [0]	No [1]	Sometimes [2]	No response [3]
4	Are they effective?	Yes [0]	No [1]	Sometimes [2]	No response [3]
5	Are there police in your community?	Yes [0]	No [1]	Sometimes [2]	No response [3]
6	Are they affordable?	Yes [0]	No [1]	Sometimes [2]	No response [3]
7	Are they effective?				
8	Are there courts in your community?	Yes [0]	No [1]	Sometimes [2]	No response [3]
9	Are they affordable?	Yes [0]	No [1]	Sometimes [2]	No response [3]
10	Are they effective?	Yes [0]	No [1]	Sometimes [2]	No response [3]
11	How confident are you that if you have a justice problem, you will be able to get adequate help to resolve it?	Very confident [0]	Fairly confident [1]	Not confident [2]	

2.2 Experience Seeking Legal Information and Assistance

1	From which of the following have you obtained information or assistance about the law or legal problems? (<i>please read out answers</i>)	NGOs [0] Brochures [1]	Paralegals [5] Community meetings [6]	Police [10] Courts [11]
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	<i>and tick all those appropriate)</i>	Radio programs [2] Newspapers [3] Lawyers [4]	Local/Community leaders [7] Universities [8] Bar Association [9]	Other government officials [12] Relatives/Friends [13] Other (<i>specify</i>) [14]
2	Of all these places you went, which was the <u>most</u> useful to you?	NGOs [0] Brochures [1] Radio programs [2] Newspapers [3] Lawyers [4]	Paralegals [5] Community meetings [6] Local/Community leaders [7] Universities [8] Bar Association [9]	Police [10] Courts [11] Other government officials [12] Relatives/Friends [13] Other (<i>specify</i>) [14]
3	Do you know of any organizations/foundations who help find solutions to justice problems in your community?	Yes [0]	No [1]	
4	Have you ever approached a government authority asking for help with a problem? (if no, go to 5)	Yes [0]	No [1]	Multiple times [2]
	a. If yes, which agency	Local Administrator [0]	Police [1]	Court house [2] Other (<i>specify</i>) [4]
	b. The most recent time, how did officials act when you approached them? (<i>circle as many as appropriate</i>)	They refused to register my application [0] They tried to persuade me that I should not do anything [1] They registered my case and helped with my problem. [2] I don't know if they did anything [3] They asked for money [4] Other (<i>specify</i>) [5]		

5. What has been the most helpful to you in your experience of seeking legal help?

.....

.....

6. What has been most difficult for you to manage?

.....

.....

2.3 Knowledge of Legal Institutions and Mechanisms

1	Do you feel you know how to exercise your legal rights?	Yes [0]	No [1]	Not Sure [2]
	a . if yes, where would you go?	Police [1]	Private Lawyer [7]	

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		Local Court [2] Local Administration [3] Governorate [4] Elders [5] Paralegal [6]	Bar Association [8] NGO [9] Other government agency [10] (name)..... Other (specify) [11]
2	Do you have information about legal aid services – what it is, where to go?	Yes [0]	No [1] Not Sure [2]
	a. if yes, who provides legal aid services?	Police [1] Local Court [2] Local Administration [3] Governorate [4] Paralegals [5]	Private Lawyer [6] Bar Association [7] NGO [8] Other government agency [9] (name)..... Other (specify) [10]
3	Do you know where to go to report a human rights violation?	Yes [0]	No [1] Specify_____
4	Do you know the difference between offender and victim?	Yes [0]	No [1] Not Sure [2]
5	Do you know the difference between judge, prosecutor and lawyer?	Yes [0]	No [1] Not Sure [2]

6. Of all the places you went to for information or assistance which was the most useful to you?

2.4 Awareness of Rights and Laws

	General Rights and Laws			
1	Are you familiar with legal issues terminology and basic legal concepts?	Very Familiar [0]	Somewhat Familiar [1]	Not Familiar [2]
2	How familiar are you with your rights under the laws of the nation?	Very Familiar [0]	Somewhat Familiar [1]	Not Familiar [2]
	Women's Rights			
3	Are you aware of domestic violence in your community?	Yes [0]	No [1]	No response [2]
4	Do you think violence in the home is ok if it is reasonable?	Yes [0]	No [1]	No response [2]
5	Where would you go to deal with an issue of domestic violence.....	Police [1] Local Court [2] Local Administration [3] Governorate [4] Elder [5] Paralegal [6]	Private Lawyer [7] Bar Association [8] NGO [9] Other government agency [10] (name)..... Other (specify) [11]	
6	Does a woman have the right to stay in her late husband's home after the husband is dead?	Yes [0] No [1]	Don't know [2]	If the relatives allow [3]

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7	If a woman has property of her own before marriage, does she have a right to keep it after her husband dies?	Yes [0]	No [1]	Don't know [2]
Child and Youth Rights				
8	Fathers must provide for their children even if they never married and are separated from the mother	Agree [0]	Disagree [1]	Don't know [2]
9	If someone in your community refused to support their children, do you have confidence that they could be made to pay maintenance?	Yes, confident [0] Not confident [1]	Sometimes [2]	Don't know [3]
10	Is there enough human rights knowledge given to students at the primary and high school level?	Yes [0]	No [1]	Not sure [2]
11	Does the State have an obligation to protect youth from drug and alcohol addiction?	Yes [0]	No [1]	Not sure [2]
Labor Rights				
12	Does somebody who works for a company have the right to paid sick leave?	Yes [0]	No [1]	Don't know [2]
13	Is an employer allowed to pay a different wage to a woman and a man for doing the same job?	Yes [0]	No [1]	Don't know [2]
14	If an employee wants to join a union he/she needs permission from his/her company	Yes [0]	No [1]	Don't know [2]
Property and Housing Rights				
15	Do you have a right to housing?	Yes [0]	No [1]	Don't know [2]
16	Can the right to property be limited if in view of public interest?	Yes [0]	No [1]	Don't know [2]
17	If you have cultivable land, do you have title showing ownership?	Yes [0]	No [1]	Don't know [2]
	a. Is the land you cultivated owned by the community	Yes [0]	No [1]	
Disabled Rights				
18	The state has an obligation to protect the disabled and secure their integration into community life.	Agree [0]	Disagree [1]	Don't know [2]

14. In what ways can the general public be better informed about their rights?

SECTION III: JUSTICE PROBLEMS

I'm now going to ask you about disputes that you or your household has been involved in the last year.

3.1 Disputes within the last three years - How many disputes? _____

(please ask whether they have experienced any of the below)

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Inheritance dispute [0]	Yes/ No	Child support dispute [9]	Yes/ No
Land dispute [1]	Yes/ No	Problem with the police [10]	Yes/ No
Livestock (poisoning/ damage by others) [2]	Yes/ No	Health services (unable to get medical assistance.. etc) [11]	Yes/ No
Money (debt, contracts, loans etc) [3]	Yes/ No	Natural resource problems (access to water, forestry, etc)[12]	Yes/ No
Theft [4]	Yes/ No	Agriculture (access to subsidies etc) [13]	Yes/ No
Fight [5]	Yes/ No	Education services (unable to access) [14]	Yes/ No
Drug abuse [6]	Yes/ No	Access to other public services [15]	Yes/ No
Employment dispute [7]	Yes/ No	Immigration [16]	Yes/ No
Domestic violence [8]	Yes/ No	Other (<i>specify</i>) [17]	Yes/ No

Of these, which were the three which had the greatest impact on your everyday life? (*please write number beside greatest problems they select as 1, 2, 3*)

Problem #1

How many times in the last three years?.....

Please describe problem briefly.....

1	How significant is the impact of the problem on your everyday life?	No impact [0] Minor impact [1]	Significant impact [2] Very strong impact [3]
2	Has your problem been solved by now?	Yes, completely [0] Yes, partially [1]	No, problem still exists [2] It is difficult to answer [3]
	a. If solved, how long did your problem remain without a solution?	It was solved almost immediately [0] Remained for one week [1] For one month [2]	For 1 - 6 months [3] For 6 months - 1 year [4] For more than one year [5]
3	Did you take any action to solve the problem?	Yes [0] No [1]	
	a. If no, why have you not taken any action? (<i>circle all those appropriate</i>) (go to question 13)	I believed the other party is right [0] It was not important [1] The problem disappeared on its own [2] It would take too much time [3] It would be too expensive [4] The process of solving the problem would make me too anxious [5]	I was afraid [6] I did not believe it would produce any change [7] I was advised not to take action [8] I did not know whom to approach [9] Other (<i>specify</i>) [10]
4	What action did you first take?	I tried to reach an agreement with the other party [0] I looked for information on my own [1]	I consulted a friend [3] I took it to the Police [4] Went to Local Court [5] Went to Local Administrator [6] Went to Private Lawyer [9] Went to NGO/Bar [10] Went to other government agency [11]

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		I consulted family [2]	Went to elder/chief[7] Went to Paralegal [8]	(name)..... Other (<i>specify</i>) [12]
5	Why did you choose this action?	Easy resolution to the problem [0] Cheapest way to resolve [1] Most trustworthy option [2] I have respect for them [3] I knew they would support me [4]		I had used this solution before or knew someone who had used it [5] Such problems are always solved this way in my community [6] I didn't know where else to go [7] Other (<i>specify</i>) [8]
6	Did this bring about a solution?	Yes [0]	No [1]	In part [2]
7	Were you satisfied with the solution?	Yes [0]	No [1]	It is ok, but it could have been better [2]
8	If not, did you appeal or seek more help?	Yes[0]	No[1]	
9	Where did you go to appeal the solution or seek more help?	I took it to the Police [1] Went to Local Court [2] Went to Local Administration [3] Went to Governorate [4]		Went to Private Lawyer [5] Went to NGO/Bar [6] Went to other government agency [7] (name)..... Other (<i>specify</i>) [8]
10	Were you satisfied with the outcome?	Yes [0]	No [1]	It is ok, but it could have been better [2]
	a. Please explain why satisfied or why not satisfied			

Problem #2

How many times in the last three years?.....

Please describe problem briefly.....

1	How significant is the impact of the problem on your everyday life?	No impact [0] Minor impact [1]	Significant impact [2] Very strong impact [3]
2	Has your problem been solved by now?	Yes, completely [0] Yes, partially [1]	No, problem still exists [2] It is difficult to answer [3]
	b. If solved, how long did your	It was solved almost immediately [0]	For 1 - 6 months [3]

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	problem remain without a solution?	Remained for one week [1] For one month [2]	For 6 months – 1 year [4] For more than one year [5]
3	Did you take any action to solve the problem?	Yes [0] No [1]	
	b. If no, why have you not taken any action? (<i>circle all those appropriate</i>) (go to question 13)	I believed the other party is right [0] It was not important [1] The problem disappeared on its own [2] It would take too much time [3] It would be too expensive [4] The process of solving the problem would make me too anxious [5]	I was afraid [6] I did not believe it would produce any change [7] I was advised not to take action [8] I did not know whom to approach [9] Other (<i>specify</i>) [10]
4	What action did you first take?	I tried to reach an agreement with the other party [0] I looked for information on my own [1] I consulted family [2]	I consulted a friend [3] I took it to the Police [4] Went to Local Court [5] Went to Local Administrator [6] Went to elder/chief [7] Went to Paralegal [8] Went to Private Lawyer [9] Went to NGO/Bar [10] Went to other government agency [11] (<i>name</i>)..... Other (<i>specify</i>) [12]
5	Why did you choose this action?	Easy resolution to the problem [0] Cheapest way to resolve [1] Most trustworthy option [2] I have respect for them [3] I knew they would support me [4]	I had used this solution before or knew someone who had used it [5] Such problems are always solved this way in my community [6] I didn't know where else to go [7] Other (<i>specify</i>) [8]
6	Did this bring about a solution?	Yes [0]	No [1] In part [2]
7	Were you satisfied with the solution?	Yes [0]	No [1] It is ok, but it could have been better [2]
8	If not, did you appeal or seek more help?	Yes[0]	No[1]
9	Where did you go to appeal the solution or seek more help?	I took it to the Police [1] Went to Local Court [2] Went to Local Administration [3] Went to Governorate [4]	Went to Private Lawyer [5] Went to NGO/Bar [6] Went to other government agency [7] (<i>name</i>)..... Other (<i>specify</i>) [8]
10	Were you satisfied with the outcome?	Yes [0]	No [1] It is ok, but it could have been better [2]
	b. Please explain why satisfied or why not satisfied		

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Problem no. 3

How many times in the last three years?.....

Please describe problem briefly.....

1	How significant is the impact of the problem on your everyday life?	No impact [0] Minor impact [1]	Significant impact [2] Very strong impact [3]
2	Has your problem been solved by now?	Yes, completely [0] Yes, partially [1]	No, problem still exists [2] It is difficult to answer [3]
	c. If solved, how long did your problem remain without a solution?	It was solved almost immediately [0] Remained for one week [1] For one month [2]	For 1 - 6 months [3] For 6 months - 1 year [4] For more than one year [5]
3	Did you take any action to solve the problem?	Yes [0] No [1]	
	c. If no, why have you not taken any action? (<i>circle all those appropriate</i>) (go to question 13)	I believed the other party is right [0] It was not important [1] The problem disappeared on its own [2] It would take too much time [3] It would be too expensive [4] The process of solving the problem would make me too anxious [5]	I was afraid [6] I did not believe it would produce any change [7] I was advised not to take action [8] I did not know whom to approach [9] Other (<i>specify</i>) [10]
4	What action did you first take?	I tried to reach an agreement with the other party [0] I looked for information on my own [1] I consulted family [2]	I consulted a friend [3] I took it to the Police [4] Went to Local Court [5] Went to Local Administrator [6] Went to elder/chief [7] Went to Paralegal [8] Went to Private Lawyer [9] Went to NGO/Bar [10] Went to other government agency [11] (<i>name</i>)..... Other (<i>specify</i>) [12]
5	Why did you choose this action?	Easy resolution to the problem [0] Cheapest way to resolve [1] Most trustworthy option [2] I have respect for them [3] I knew they would support me [4]	I had used this solution before or knew someone who had used it [5] Such problems are always solved this way in my community [6] I didn't know where else to go [7] Other (<i>specify</i>) [8]

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6	Did this bring about a solution?	Yes [0]	No [1]	In part [2]
7	Were you satisfied with the solution?	Yes [0]	No [1]	It is ok, but it could have been better [2]
8	If not, did you appeal or seek more help?	Yes[0] No[1]		
9	Where did you go to appeal the solution or seek more help?	I took it to the Police [1] Went to Local Court [2] Went to Local Administration [3] Went to Governorate [4]	Went to Private Lawyer [5] Went to NGO/Bar [6] Went to other government agency [7] (name)..... Other (specify) [8]	
10	Were you satisfied with the outcome?	Yes [0]	No [1]	It is ok, but it could have been better [2]
	c. Please explain why satisfied or why not satisfied			

4.1 In all disputes how much time and money..... did you spend on the process?

Thank you for participating in our survey!

Brief description of house (colour etc)/ landmarks (interviewer):.....

Please attach all extra sheets to this document.

Cross-checked by: Date: __/__/__

Data Entry:..... Date: __/__/__