

Paratransit Van Service

If a disability prohibits your use of a CT *transit* bus, you may be eligible for paratransit van rides. This service is only provided in areas with local and fixed bus routes. No CTtransit? Check your local bus service to see if they offer paratransit. For more info:

2-1-1 or 203-260-9187,
or a number below:

Bridgeport Area	203.579.7777 or 203.579.8754 (TDD)
Estuary Transit	860.510.0429
Greater Hartford Area	860.247.5329 ext. 3086
Housatonic Area (HART)	203.748.2511
Meriden & Wallingford Area	800.441.8901
Middletown Area	860.346.0212 ext. 2
Milford Area	203.874.4507 or 203.882.0954 (TDD)
New Britain & Bristol Area	855.223.0653
New Haven Area	203.288.6282 ext. 2525
New Milford	860.355.6075
Southeast Area (SEAT)	860.886.2631
Stamford Area	203.299.5180
Valley Transit District	203.735.6408
Waterbury Area	203.756.5550
Windham Area	860.456.1462

To apply for ADA paratransit eligibility, call one of the above numbers or find the online application form at:

www.ctada.com

Dial-A-Ride

Dial-A-Ride provides limited, town-specific transportation for people who are unable to access public transportation. For info on providers call:

**2-1-1, your Mobility Manager,
or local senior center.**

2-1-1 / Infoline

2-1-1 is a 24/7, multilingual, TDD phone service where you dial "2-1-1" and can speak to a specialist who can assess your transportation needs.

NOTE: evening is the best time to reach an operator; if you leave a message it may take 24 hours for someone to get back to you.

www.211ct.org

Connect-Ability

Connect-Ability is part of the Department of Rehabilitation Services. It assists employers and people with disabilities by helping to remove some barriers (like inadequate transportation) to help people get to work.

Website: www.ct.gov/connect-ability

Phone: 866.844.1903

E-mail: connect-ability@ct.gov

Community Choices and The CT Association of Area Agencies on Aging (C4A)

Community Choices links older adults, people with disabilities, and caregivers to services including transportation.

C4A makes up the five Area Agencies on Aging in CT. They provide leadership and resources to meet the needs of older adults.

Website: www.ct.gov/agingservices

Phone: 800.994.9422

E-mail: aging.sda@ct.gov

CTfastrack

Website: www.ctfastrak.com

Phone: 860.525.9181

E-mail: info@CTfastrack.com



TransitNet
Transit Network for Connecticut

**This informational
brochure is part of TransitNet,
a website that provides
transportation information and
resources for people with
disabilities and older adults.**

www.transitnet.info

transitnetct@gmail.com

General Public Transportation Info

The Connecticut Department of Transportation (CT DOT) and the Bureau of Public Transportation provides services for many CT citizens: urban fixed bus routes (all state-subsidized buses are accessible), ADA paratransit, and non-ADA paratransit (Dial-A-Ride). More info can be found through *CTrides*, which offers resources, solutions, and travel options related to carpools, vanpools, buses, trains, biking/walking, and telecommuting. Elderly riders and people with disabilities are eligible for reduced fares. For questions or to get a copy of *Getting On Board Accessible Transportation Guides* contact:

Website: www.ctrides.com

Phone: 877.287.4337

E-mail: info@ctrides.com



Travel Training

Travel training teaches people with disabilities, and seniors how to use bus/rail systems in CT. For more info, contact The Kennedy Center at 203.365.8522. Also, the Board of Education and Services for the Blind provides travel training for individuals who are visually impaired. Contact **BESB's** Orientation and Mobility Specialist at 800.842.4510.

Mobility Managers

A mobility manager is a resource person who provides info about transportation options available to people with disabilities, seniors, and veterans. They do not provide transportation. If you'd like to use mobility manager services please **PLAN AHEAD**.

CT Currently has **FOUR** Mobility Managers

North Central / Way to Go CT

Website: www.waytogoct.org

Phone: 860.667.6207 ext. 17

E-mail: dherbert@waytogoct.org

Towns Served: Ashford, Bozrah, Brooklyn, Canterbury, Chaplin, Colchester, Columbia, Coventry, Eastford, Franklin, Griswold, Groton, Hampton, Killingly, Lebanon, Ledyard, Lisbon, East Lyme, Lyme, Mansfield, Montville, New London, North Stonington, Norwich, Old Lyme, Plainfield, Pomfret, Preston, Putnam, Salem, Scotland, Sprague, Sterling, Stonington, Thompson, Union, Voluntown, Waterford, Willington, Windham, Woodstock

South Central / Know How to Go

Website: www.knowhowtogoscct.org

Phone: 475.243.3944

E-mail: cmaguire@kennedyctr.org

Towns Served: Bethany, Branford, Chester, Clinton, Cromwell, Deep River, Durham, East Haddam, East Hampton, East Haven, Essex, Guilford, Haddam, Hamden, Killingworth, Lyme, Madison, Meriden, Middlefield, Middletown, Milford, New Haven, North Branford, North Haven, Old Lyme, Old Saybrook, Orange, Portland, Wallingford, Westbrook, West Haven, Woodbridge

Eastern / ECTC

Website: www.ectcinc.com

Phone: 860.859.5792

E-mail: ectcmobility@yahoo.com

Towns Served: Ashford, Bozrah, Brooklyn, Canterbury, Chaplin, Colchester, Columbia, Coventry, Eastford, Franklin, Griswold, Groton, Hampton, Killingly, Lebanon, Ledyard, Lisbon, East Lyme, Lyme, Mansfield, Montville, New London, North Stonington, Norwich, Old Lyme, Plainfield, Pomfret, Preston, Putnam, Salem, Scotland, Sprague, Sterling, Stonington, Thompson, Union, Voluntown, Waterford, Willington, Windham, Woodstock

Southwest / Know How to Go

Website: www.knowhowtogoct.org

Phone: 203.365.8522 ext. 244

E-mail: rdavis@kennedyctr.org

Towns Served: Ansonia, Bridgeport, Darien, Derby, Easton, Fairfield, Greenwich, Milford, Monroe, New Canaan, Norwalk, Seymour, Shelton, Stamford, Stratford, Trumbull, Weston, Westport, Wilton

CTtransit Bus Service

CTtransit is the CT DOT's bus system, which operates services in metropolitan areas in CT. To find out if CTtransit covers your town or how to get to where you need to go call a number below:

Customer Service (Hours Vary)

Hartford Area _____ 860.525.9181 or 860.727.8196 (TTY)

Meriden & Wallingford _____ 800.704.3113

New Britain/Bristol Area _____ 860.828.0512

New Haven Area _____ 203.624.0151 or 203.785.8930 (TTY)

Stamford Area _____ 203.327.7433 or 203.327.2404 (TTY)

Waterbury Area _____ 203.753.2538

Other Areas Covered

Greater Bridgeport Transit _____ 203.579.7777

Enfield Transit _____ 860.272.3545

Estuary Transit / 9 Town Transit _____ 860.510.0429

Housatonic Area (HART) _____ 203.748.2511

Middletown Transit (MAT) _____ 860.346.0212

Milford Transit _____ 203.874.4507

North-Eastern CT Transit _____ 860.774.3902

North-Western CT Transit _____ 860.489.2535

Norwalk Transit _____ 203.852.0000

Southeast Area Transit (SEAT) _____ 860.886.2631

Valley Transit _____ 203.735.6824

Windham Region Transit (WRTD) _____ 860.456.2223

Google Transit / Trip Planner

Google Transit offers you options to plan out your trip at: maps.google.com/transit

CTtransit has a similar feature at: tripplan.cttransit.com

TransitNet is a project of Arc Connecticut and made possible with funding from: the U.S. Administration for Community Living and managed in partnership with the Federal Transit Administration and administered by the Community Transportation Association of America in Partnership with Easter Seals, the National Association of Area Agencies on Aging (N4A), and Westat.