Paratransit Van Service

If a disability prohibits your use of a CT Transit bus, you may be eligible for paratransit van rides. This service is only provided in areas with local and fixed bus routes. No CT Transit? Check your local bus service to see if they offer paratransit. For more info:

**2-1-1** or **203-260-9187**, or a number below:

- **Bridgeport Area** 203.579.7777 or 203.579.8754 (TDD)
- **Estuary Transit** 860.510.0429
- **Greater Hartford Area** 860.247.5329 ext. 3086
- **Housatonic Area (HART)** 203.748.2511
- **Meriden & Wallingford Area** 800.441.8901
- **Middletown Area** 860.346.0212 ext. 2
- **Milford Area** 203.874.4507 or 203.882.0954 (TDD)
- **New Britain & Bristol Area** 855.223.0653
- **New Haven Area** 203.288.6282 ext. 2525
- **New Milford** 860.355.6075
- **Southeast Area (SEAT)** 860.886.2631
- **Stamford Area** 203.299.5180
- **Valley Transit District** 203.735.6408
- **Waterbury Area** 203.756.5550
- **Windham Area** 860.456.1462

To apply for ADA paratransit eligibility, call one of the above numbers or find the online application form at:

**www.ctada.com**

**Dial-A-Ride**

Dial-A-Ride provides limited, town-specific transportation for people who are unable to access public transportation. For info on providers call:

**2-1-1**, your Mobility Manager, or local senior center.

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2-1-1 / Infoline

2-1-1 is a 24/7, multilingual, TDD phone service where you dial “2-1-1” and can speak to a specialist who can assess your transportation needs.

**NOTE:** evening is the best time to reach an operator; if you leave a message it may take 24 hours for someone to get back to you.

**www.211ct.org**

**Connect-Ability**

Connect-Ability is part of the Department of Rehabilitation Services. It assists employers and people with disabilities by helping to remove some barriers (like inadequate transportation) to help people get to work.

**Website:** [www.ct.gov/connect-ability](http://www.ct.gov/connect-ability)

**Phone:** 866.844.1903

**E-mail:** connect-ability@ct.gov

**Community Choices and The CT Association of Area Agencies on Aging (C4A)**

Community Choices links older adults, people with disabilities, and caregivers to services including transportation. C4A makes up the five Area Agencies on Aging in CT. They provide leadership and resources to meet the needs of older adults.

**Website:** [www.ct.gov/agingservices](http://www.ct.gov/agingservices)

**Phone:** 800.994.9422

**E-mail:** aging.sda@ct.gov

**CTfastrack**

**Website:** [www.ctfastrak.com](http://www.ctfastrak.com)

**Phone:** 860.525.9181

**E-mail:** info@CTfastrack.com

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This informational brochure is part of TransitNet, a website that provides transportation information and resources for people with disabilities and older adults.

**www.transitnetct.org**

**transitnetct@gmail.com**

**General Public Transportation Info**

The Connecticut Department of Transportation (CT DOT) and the Bureau of Public Transportation provides services for many CT citizens: urban fixed bus routes (all state-subsidized buses are accessible), ADA paratransit, and non-ADA paratransit (Dial-A-Ride). More info can be found through CT Rides, which offers resources, solutions, and travel options related to carpools, vanpools, buses, trains, biking/walking, and telecommuting. Elderly riders and people with disabilities are eligible for reduced fares. For questions or to get a copy of Getting On Board Accessible Transportation Guides contact:

**Website:** [www.ctrides.com](http://www.ctrides.com)

**Phone:** 877.287.4337

**E-mail:** info@ctrides.com
Travel Training
Travel training teaches people with disabilities, and seniors how to use bus/rail systems in CT. For more info, contact The Kennedy Center at 203.365.8522. Also, the Board of Education and Services for the Blind provides travel training for individuals who are visually impaired. Contact BESB’s Orientation and Mobility Specialist at 800.842.4510.

Mobility Managers
A mobility manager is a resource person who provides info about transportation options available to people with disabilities, seniors, and veterans. They do not provide transportation. If you’d like to use mobility manager services please PLAN AHEAD.

CT Currently has FOUR Mobility Managers

North Central / Way to Go CT
Website: www.waytogoct.org
Phone: 860.667.6207 ext. 17
E-mail: dherbert@waytogoct.org

South Central / Know How to Go
Website: www.knowhowtogoscct.org
Phone: 475.243.3944
E-mail: cmaguire@kennedyctr.org

Eastern / ECTC
Website: www.ectcinc.com
Phone: 860.859.5792
E-mail: ectcmobility@yahoo.com

Southwest / Know How to Go
Website: www.knowhowtogoct.org
Phone: 203.365.8522 ext. 244
E-mail: rdavis@kennedyctr.org
Towns Served: Ansonia, Bridgeport, Darien, Derby, Easton, Fairfield, Greenwich, Milford, Monroe, New Canaan, Norwalk, Seymour, Shelton, Stamford, Stratford, Trumbull, Weston, Westport, Wilton

CTtransit Bus Service
CTtransit is the CT DOT’s bus system, which operates services in metropolitan areas in CT. To find out if CTtransit covers your town or how to get to where you need to go call a number below:

Customer Service (Hours Vary)
Hartford Area 860.525.9181 or 860.727.8196 (TTY)
Meriden & Wallingford 800.704.4313
New Britain/Bristol Area 860.828.0512
New Haven Area 203.624.0151 or 203.785.8930 (TTY)
Stamford Area 203.327.7433 or 203.327.2404 (TTY)
Waterbury Area 203.753.2538

Other Areas Covered
Greater Bridgeport Transit 203.579.7777
Enfield Transit 860.272.3545
Estuary Transit / 9 Town Transit 860.510.0429
Housatonic Area (HART) 203.748.2511
Middletown Transit (MAT) 860.346.0212
Milford Transit 203.874.4507
North-Eastern CT Transit 860.774.3902
North-Western CT Transit 860.489.2535
Norwalk Transit 203.852.0000
Southeast Area Transit (SEAT) 860.886.2631
Valley Transit 203.735.6824
Windham Region Transit (WRTD) 860.456.2223

Google Transit / Trip Planner
Google Transit offers you options to plan out your trip at: maps.google.com/transit
CTtransit has a similar feature at: tripplan.cttransit.com

TransitNet is a project of Arc Connecticut and made possible with funding from: the U.S. Administration for Community Living and managed in partnership with the Federal Transit Administration and administered by the Community Transportation Association of America in Partnership with Easter Seals, the National Association of Area Agencies on Aging (N4A), and Westat.