



INSTRUCTIONAL DESIGNER // LEARNING EXPERIENCE

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EDUCATION FORDHAM UNIVERSITY – BA

EXPERIENCE

AMAZON

Sep 2016 – Present

- Created 38 interactive e-Learning modules for Transaction Risk Management System (TRMS) operation which supports 13 global sites and over 5,000 investigators.
- Designed nine ILT presentations (including facilitator guides, assessments, and GoAnimate videos and two virtual courses).
- Spent over a month in Hyderabad, India to work closely with fraud investigators, SMEs, and stakeholders.
- Worked with SME and LMS team to bring courses to completion & troubleshooting for LMS.

eCORNELL // BLG CONSULTANT

March 2016 – Aug 2016

- Developed 10 eLearning modules on innovation, team management, and agile management that are over 8 hours each.
- For each module I created one eLearning module, designed a course project, developed a minimum of three assessments, created three to five job aides, checklists, or study guides, implemented two or more discussion forums, edited around 10 instructor videos and at least three 'ask the expert' videos.
- Frequently travelled to Ithaca, New York to shoot videos, meet leading academic experts, and work with eCornell's LMS team to prepare facilitators.

INC.EDU // BLG CONSULTANT

Jan 2016 – March 2016

- Developed one and two day workshops for Inc. readers and local entrepreneurs in Chicago, LA, and New York that relied on stunning presentations and dynamic activities.
- Designed BLG's annual Inc. 500 and Inc. 5000 keynote speeches. I developed mobile surveys to increase audience engagement.

UNIVERSITY OF VIRGINIA // BLG CONSULTANT

March 2015 – Dec 2015

- Developed a mobile app with 55 modules for UVA participants. Each module has training content, daily leadership reminders, and an accompanying video with a SME. I designed the project on Proto.io, wrote all the module lessons and reminders, scripted and edited each module video, and managed a developer on the project.

- Created a yearlong training program to accompany mobile app with 10 three-day sessions. Made UVA videos and case studies as well as facilitator guides and participant workbooks.
- Designed virtual training and led virtual facilitation via Adobe Connect.

HUBBLE // BLG CONSULTANT

Feb 2015 – March 2015

- Designed and developed facilitator guides and participant materials for an intensive workshop for program scientists/researchers.

CISCO // BLG CONSULTANT

Oct 2014 – Feb 2015

- Developed 8+ eLearning modules on innovation, team management, and agile management for Cisco's ongoing Innovation Academy.
- Created yearlong training for Cisco's engineers and developers in India, Israel, and the US. I created presentations, facilitator guides, and activities for Webex virtual sessions, one-on-one or cohort coaching sessions, video cases, and case studies.
- Traveled to Raleigh, North Carolina to meet with SMEs, shoot and edit videos, work with LMS administrators, and lead virtual sessions.

HOUSING WORKS

Sep 2014 – Oct 2014

- Developed a one day workshop for management training used at executive orientation.

MINDTREE // BLG CONSULTANT

March 2014 – Aug 2014

- Worked with project managers and HR to identify and prioritize training initiatives.
- Created leadership training (presentations, videos, activities, one eLearning module, participant guides, facilitator guides, and case studies) for executive software development engineers in Hyderabad and Bangalore offices.

WARNER MUSIC GROUP // BLG CONSULTANT

Jan 2014 – March 2014

- Developed four technical blended courses with job aids and student and facilitator guides for Warner's internal IT department.

PENN STATE // BLG CONSULTANT

March 2013 – Dec 2013

- Created a semester long negotiating in academia training program using ILT and virtual training.
- Developed negotiation case studies and activities.

SUNGARD // BLG CONSULTANT

Sep 2012 – March 2013

- Built a yearlong high-potential leadership program with a focus on coaching. Developed presentations, activities, participant guides, and a case-study video with actors.

UNIVERSITY OF MICHIGAN // BLG CONSULTANT

Feb 2012 – Aug 2012

- Responsible for the development of a negotiation in academia program

CORNELL UNIVERSITY // MASTERS OF PROFESSIONAL STUDIES - NYC

Jan 2010 – Jan 2012

- Developed a suite of online and offline course for Masters of Professional Studies (ILR MPS)—a two year graduate program.
- Created virtual classes for MPS program.
- Copy-edited and contributed to five books for the Cornell University Press
- Created training material, seminars, and organized a monthly colloquium with leading academic speakers.

CORNELL UNIVERSITY // INDUSTRIAL AND LABOR RELATIONS - NYC

Nov 2008 – Dec 2009

- Created over 20 undergraduate courses with presentations, readings, homework, and activities for ILR.
- Uploaded content and assignments using Blackboard.

SKILLS & EXPERTISE

Articulate Storyline (1, 2, 3 and 360)

Lectora

Adobe Captivate

Adobe Photoshop

Adobe Illustrator

Adobe InDesign

Adobe Connect

GoAnimate

Camtasia Studio 9

HTML5/JavaScript

Cisco Webex

ADDIE/SAM Instructional Design & Development

LMS/CMS Administration

Microsoft Office