

Arriba Juntos would not have survived 46 years if it weren't for the generous support of our Board, staff, volunteers, funders and collaborators. Thank You!

Board

Dan Kingsley, Chair; John Phillips, Jim Kennedy, Steve Lewey, David Bracker, Ivan Ruiz.

Advisory Committee

Beatriz Navarrete, Mario Diaz, Leandro P. Soto.

Staff

Alemelu Rao, Alexandra Souza, Amanda Isabel Sobrepena, Arael Rizzo, Andrew Thomas, Ariana Rodriguez, Arturo Durazo, Auda Okutani, Azizi Gupton, Brandy Wagner, Bruna Allen, Carlos Lopez, Cheryl Kuresa, Christelle Pitteard, Christopher Castle, Cici Jeffries, Cynthia Chavez, Daila Ahumada, Darnay McPherson, David Sanchez, Desiree Corlette, Delvin Reed, Derrick McCann, Doral Myles, Edwin Narvaez, Efrain Sandoval, Erika Cortez, Francis Chan, G Gomez, Gabriel Santamaria, Gerardo Chong Lozano, Gladys Escobar, Gladys Garcia, Gwendolyn Brown, Henry Medina, Ingrid Antonelli, Jeremiah Mims, Joanna Franco, Jorge Rivera, Jose Real, Joy Hernandez, June Teofilo, Josef Nathan, Karla Fernandez, Kathy Lam, Kevin Birmingham, Latesha Harris, Leslie Howard, Li Xing Liu, Linda Lee, Lizbett Calleros, Lois Demus, Maiba Johnson, Marcelo Munoz, Maria Michella Antonio, Maria Victoria Caparas, Marilyn Bunag, Marsha Guevarra, Mayzara Rossmann, Melvin Cotton, Molly Tyson, Nakisha McDowell, Nara Babakhanyan, Noemy Membreno, Nyree Monroe, Oliver Anaya, Omoredde Hamilton, Paris Howard, Patricia Melgar, Pierre Hargrave, Raul Martinez, Renard Monroe, Ricardo Garcia-Acosta, Ricky Coleman, Robert Manning, Roberto Alfaro, Rute Negassi, Ryan Kelly, Scarleth Martinez, Selena Williams, Solange Bonilla, Suyen Figueroa, Sylvia Acevedo, Tabitha Puniwai, Victor Jones, Sr., Victor Serrano, Vinicio Castro, Wai Hung Tang, Yanina Torosyants, Yelena Bustamante.

Volunteers

Abby Citrin, Abdul Jenkins, Adelaida Zapanta, Alan Lujan, Alana Koch, Alcides Flores, Alejandro Maltez, Alexa Chandler, Alexa Maltby, Alfonso Arroyo, Ana Gonzalez, Ana Rosa Gonzalez, Angel Amaya, Angelica Diaz, Angelica Santiago, Anna Vishnevskaya, Antonio Ariza, Berta Torrejon, Brenner Cavil, Brijiido, Carlos, Carmen Diaz, Carmen Scharret, Cesar Mendoza, Charito Haltetrecht, Charles Lucas, Charles Montano, Conception Ramos, Daniel Lai, Deborah Robbins, Diana B. Olanos, Diana Paz, Dusty Klass, Eddie Santana Lopez, Eddie Stiel, Eddy Martinez, Elizabeth Garsonnini, Elizabeth Losa, Esther Yunzuna, Fabiola Vega, Felix Peraza, Fidel Castro, Gabriel Desjardins, Gabriela Hernandez, Geraldine Niemczyk, Gerard Bauzon, Gonzalo Reyes, Gregorio Martinez, Guadalupe Ortiz, Guadalupe Ramirez, Guillermo Martinez, Hannah Binder, Hannah Ritter, Hannah Shevrin, Harris Miller, Harrison Bleiberg, Heather Formidge, Hector Montoya, Hillary Cohen, Horacio Yezpe, Inna Plugatyrava, Isaac Faalogofoi, Isabel Sanchez, Jacobo Castro, Jacquelyn Ampil, Jaime Alvarez, Jasmine Arechua, Jenaeve Graner, Jenna Dran, Jeremy, Jesus Esparza, Jesus Manuel Romero, John Galat, Jorge Rios, Jose (Chema) Hernandez, Jose Hernandez, Jose Ramirez, Jose Teran, Jose Urrutia, Joseph McWilliams, Joshua Monte, Juan Cortez, Juan Delgado, Juan Lopez, Juan Santisteban, Julia Verategui, Kenneth Mcreca, Kenton Huang, Kevin Poz, Kevin Thomas Kelly, Kiki Goforth, Laila Khan, Lane Sheldon, Lawrence Gobin, Lick Wilderming H.S., Lin Chan, Linda Guevara, Luis Guido, Lupita Camacho, Lynn Chan, Ma Guadalupe Ramirez, Manual Ochoa, Manuel Calderon Morales, Maria A. Ochoa, Maria Elena Valdez, Maria Guadalupe Zuniga, Maria Hernandez, Maria Herrera, Maria Jose Herreros, Maria Salcedo, Maria Valdes, Maria Valle Ochoa, Maria Zuniga, Marian Cauty, Mariella Morales, Mary Morgan, Maytte Colorado, Mercedes Cordero, Mery Ramirez, Michael Allbritton, Michael Rebolledo, Michelle Zaquiya, Mirami Benedicto, Miranda Boanges, Moises Mejia, Molly Tyson, Monica Losa, Monique Miller, Nancy Decker, Neryda L. Montecino, Neris Ramirez, Patricia Ayala, Paula Doyen, Rachel Amaya, Rachel Posner, Rani Benedicto, Raquel Bayardo, Raul Rojas, Rebecca Schumacher, Reyes Garcia, Richard Mendoza, Robert Ross, Robert Stern, Roberto Serpas, Rosenda Bauzon, Salvador Ramos, Sam Pearson, Santiago Norio, Sharmila Lassen, Sharon Garrison, Simo Padilla, Southwest YMCA, Susan de los Reyes, Susan Reyes, Susan Silva, Tamara Levy, Tania Mora, Tatiana Torrejon, Twonda Johnson, Velia Diaz, Vilma Cardenas, Vincent Jude Ruta, Wells Fargo, Sam Yaya, Willa Crowell, Xavier Guerrero, Yalin Morales, Yolanda Dorador, Yuvini Cortez.

Supporters

A&M Carpet, Abelino Flores, Acaxutla, Adam Strassberg, African American Art & Culture Complex, Airgas, Alamelu Rao, Alia Maria, Alba Nevarez, Albert Freitas, Alena Sedakova, A'Lisa C. Tomatis, Alma Via, Amalia Morales, AMC Theatres, Ana Kurz, Ana Marie Koniaris, Angela West, Ann Brighthouse, Ann's Flowers and Balloons, Anonymous, Antonio Lugo, Arizmendi Bakery, Beatriz Lucki, Becky Wong, Bed Bath and Beyond, BelCorp, Berlitz Language Centers, Bernardo Espinoza, Bertha Jasso, Bi-Rite, Bizarre Foods, Boogaloes, BookSmith, Borach Schmell, Brad Williams, Brenda Rios, Broadcom Foundation, Burger Meister, Canyon Market, CARE/PG&E program, Carlin's Café, Carol Bever, Caroline Wreth, Casa Lucas Market, Casa Lucas#3, Cascarejo V. Pacific Cheese Co. Inc., Castle Worldwide, Inc., Catalina Velez, Celia C. Barbaccia, Centro Latino, Chapparal House Long Term Facility, Charles Paskerian, Chase Bank, Chevys, Christina Gilpin, Christine Hammond, Christopher Concolino, Chuck Caskerian, Cici Jeffries, CineArts @ Marin, Claudia Texin, Cole Hardware, Community Thrift Store, Costco, Cristina Arenas, Crutcher v Basic Chemical Solutions Fund, Cybernet Entertainments, D. Carrulla, Dale L. Rotto, Kimberly A. Rotto, Damon Clark, Daniel Kelly, Darrell G. Forson, David Boyd, David Bracker, Debbie Sharp, Demetria Domingo, Dennis Broadhurst, Dolores C. Leon, Donald R. Viegas, Dorota Wisner, Edwin Narvaez, Eileen Kelly, El Metate Restaurant, El Palacio Latino, El Salvador Restaurant, El Tonayense, El Zorro Taqueria, Ellen Sullivan Jamison, Ernesto Hernandez, EUI Prieto, Eva Michels, Evan Rhades, Evergreen Supermarket, Family Giving Tree, Fanny Jimenez, Felicia Williams, Fellom and Solorio, Flying Pig Bistro, Francisca Maldonado, Fred Messbarger, Fresh Choice, G. Velazquez, Gallardos Mexican Food, Gavity Goldberg, Gemiciano Garcini, George Salameh, George Sandy Foundation, Gladys Galiano, Gladys Mejia, Gonzalo Duque, Graciela Acosta, Green Toys, Greg Gallardo, Greg Goddard, Gregory J. Moore, Guillermo Ashida, H.S.A., Hal Kataoka, Hang Thuy Duong, Henry Medina, Hilario Guillen, IGIVE.com, In-N-Out Burgers Corporate Office, Ivan Ruiz, Ivonne and Angelo Sangiacomo, J. Benhoff, J. Johnson, J. Phillips, J. Rafael Escalante, J. Simmons, Jayme K. Hansen, Jay's Cheese Steak Sandwiches, Jean M. Schuster, William J. Schuster, Jennifer L. Moore, Jennifer Stan, Jenny G. Benhoff, Jesus Lopez, Jim Kennedy, Joanne and Peter Haas, Jr., Joanne and Peter Haas, Jr. Fund, John G. Banaugh, John Kelly, John Phillips, Jose Acosta, Jose Espinosa, Joseph Brandon, Juan Morales, Juana Pascubello, Judy Chang, Judy Delphia, James Johnson, K. Rudolph, Kanyanut Kasemwatana, Kimball Office System, Kimberly Castillo, Kirk Riutta, La Corneta, La Parrilla Grill, La Tapatia, Landmark Theatres Embarcadero Center, Las Isletas Restaurant, Las Panchitas, Latin Asia, Laura Jog, Lauren Lim, Laurie J. Fried, L'Bel Paris/Belcorp USA, Leonor Mugarusa, Leslie Chard, Lick Wilderming H.S., Lidia Escobar, Lionel Cisneros, Lionel Cisneros Jr., Lloydine Kendmark, Los Yaquis, Luis Bulanos, Luisa Romero, Luscinda Gonzalez, Lynel Ford, Malik Abbott, Manuel Galdamez, Maria Alas, Maria Hermiquez, Maria J. Tozcano, Maria R. Arias Perez, Maria Vazquez, Maricela Navarrete, Mario Diaz, Mark Baumli, Marlene Rodriguez, Marta de Leon, Martha Martinez, Marticela Islas, Mayor Edwin Lee, McGraw Hill Higher Education, Men's Warehouse Freemont, Merced Food Service, Micha Antonio, Michelle Opperman, Michelle R. Banaugh, Miguelina Perez, Mimi's Café, Minnie Quintana, Mimi Antojitos, Mitchell's Ice Cream, Inc., Moira J. Pyne, Molly Tyson, Monika Khushf, Nalmah Cris, Nay Sue Aung, Neda Burapovong, New Central Café, New Star Market, Noemy Membreno, Norma Perez, Oakland Athletics, Olga Cardenas, Oscar R. Salgado, Pacific National Bank, Palacio Latino, Panchita's, Pancho Villa Taqueria, Paske Rian, Patricia Knuth, Patricia Rneeth, Pearlite Beltran, Perla Rodriguez, Peter Ustinov, PG&E, Phat Philly, Phoebe Suen, Puerto Alegre, Rainbow Grocery Cooperative, Raissa DeMay, Raul Martinez, Rebecca Newson, Restaurante El Regalito, ReyLonda Jackson, Rico Pan Bakery, River Port Insurance, Robert Von Goeben, Rochelle S. Augusta, Roman Faroyan, Ron Cain, Roxie Film Center, Royal Towers Corp., Ryan Brown,

S.F. Food Bank, Safeway, Salvador Medrano, San Francisco Museum of Modern Art, San Francisco Police Department, San Francisco Symphony, Sandra Amaya, Sarah Perez, Scott R. Willis, Charmaine Clay, Serranos Pizza and Pasta, S.F. Giants, SFMOMA, SH Fresh Meat Produce Market, Shana Candill, Shane Bynum, Sheri Ross, Sonia Delgado, Sports Basement, Starbucks, Steve Arcelona, Steve Lewey, Steven E. Maynard, Susan E. Broadhurst, Susan R. Forson, Susan Robles, Susie, Suzie Danbury, Tacos San Buena, Tanda L. Neundorf, Taqueria Cancun, Taqueria El Toro, Target, Techsoup Microsoft Fulfillment, Teresa Sanchez, The Cheesecake Factory, The Kingsley Family Foundation, The San Francisco Foundation, The Sandwich Place, Ti Couz, Timothy Hsu, Tom Finnegan, Tracy Brown, Tracy Joe's Company, Tremendous Entertainment, Trinh Tu Dang, Triple AAA, Tuoy, UCSF Surplus, Ulisa Salinas, United Way, Unknown, US Bank, V. Glanaga, Vall16 Market, Vanessa Banks, Vasyli Holog, Venga, Veris Health Partners, LLC, Veronica Flanagan, Veronique Fleming, Walter Wong/W. Wong Construction Co., Wells Fargo Foundation, Wells Fargo Merchant Services, Wendy Dugan, Wilfredo Galindo, William Tong, Whole Foods Market Noe Valley, Working Essentials, Xinli Nguyen, Yanina Torosyants, YBCA, Yirgeda Demewoze, Yolanda Marshall, Zenaida Paguirigan.

Collaborators

1st Place 2 Start, 24 Hour Fitness, 5A5 Steak Lounge, A Living Library, A Topnotch Security Services, A. Philip Randolph Institute San Francisco, A1 Protective Services, ABA Staffing, ABC-Peninsula, ABM Security/Janitorial/Industries, Academy of Art University, Accent Care, Ace Parking Management, Inc., Acrobat Outsourcing, Actelion Pharmaceuticals US, Inc., Addeco Employment, Aerotek Staffing Agency, All City Management Services, AlliedBarton Security Services, Alma Via of San Francisco, American Red Cross, Aon Hewitt, APA Family Support Services, AppleOne Employment Services, Arcadia Health Care, Assista In-Home Care, AT&T, Bacchus Management Group, Balance Staffing, Bank of America, Bart Human Resources, Bay Area Legal Aide, Bay Area Rapid Transit, Bay Area Real Estate, Bay View/Hunters Point (BVHP), Benchmark Staffing, Best Buy, Best Tile, Blockbuster Video, Bloomingdales, Bon Appetit Management Company, Boudin Bakery, Brother's for Change, Buena Vista Manor, Burlington Coat Factory, California Academy of Sciences, California Child Care Staffing, California Convalescent Hospital, California State Automobile Association (AAA), Calvary Hill Community Church, Cameo Cleaners, Candy Box, CareFocus Companion Services, Catholic Charities, CBS Interactive, Centro De Avance Hispano, Certified Employment Group, Chapparal House, Charlotte Baker Security, Chase bank, Chevron, ChildCare Careers, Childhood Lead Prevention and Asthma Control Education, Children's Council, Children's Village Child Development Center, Chinatown Community Development Center, Chipotle, City Bank, City of Dreams, City Park and SFO Shuttle, Coffee Bean & Tea Leaf, Cole Hard Drive, Communities of Opportunity, Compañeros del Barrio, Compassionate Care Community, Contemporary Services Corporation (CSC), Copy Central, Corporate Security Services, Costco, Costless Maintenance Services Co Inc (CMSC), CYO Refugee and Immigrant Services Program, Cypress Security, Darwin Café, David Lo, Delta Dental, Department of Art & College of Creative Art, Department of Children, Youth and Families, Department of Health Services Sacramento, Department of Human Services, Department of Public Works, Department of Rehabilitation, Discount Builders Supply, Divisadero Car Wash, Dollar Rent A Car, Dolores Street Community Services, Donaldina Cameron House, Donna Safiotti, Dorothy Day Community, Dress for Success, DSW, Edison Charter Academy, Employment Plus, Entercom San Francisco, Eskaton Senior Residences and Services, Excelsior Family Connections, Family Caregiver Alliance, Fedex, Felina Wishes & Caviar Dreams, Five Star Housekeeping, Foods Co., Gap Stores, Gate Gourmet, Glide Memorial Church, Golden Gate Healthcare Center, Goldman Institute of Aging, Good Life Grocery, Good Samaritan, Gott's Roadside - Ferry Building, Grand Hyatt San Francisco, Griswold Home Care, Grove Street Extended Care and Living Center, Harbor House, Harold Borrero, Hayes Convalescent Hospital, Higher Circle, Inc., Holiday Inn Fisherman's Wharf/Holiday Inn Express Hotel and Suites, Holy Virgin Cathedral, Home Depot, Home Health Advocates Inc., Home Instead Senior Care, Homeless Employment Collaborative, Hospitality Staffing Solutions, Hotel Nikko San Francisco, Human Services Agency, Hyatt Hotels, IHSS Consortium, Ike's Place, In and Out Burger, Independent Living Skills Program, Institute of Aging, Instituto Familiar De La Raza, Intercontinental Hotel, Intercontinental Mark Hopkins S.F., International Hotel, International Institute of the Bay Area, International Union 87, Jack & Jason's Pancakes, Jamba Juice, Jewish Community Center of SF, Joe's Crab Shack, John Muir Elementary, JVS, Kai Ming Inc., K-D. Kimpton, KZV Armenian School, La Boulange Bakery, La Cocina, La Raza Community Resource Center, Larkin Street Youth Services, Larry Braynen, Laurel Heights Convalescent Hospital, Leland House, Lick Wilderming High School, Little Artist Summer Camp, Little People Pre-School, Little Sisters of the Poor, Logan Fredrick, Lowe's Home Improvement, Luz Mayberg, Macy's, Manpower, Maria Delrudes Richardson, Maruchek Construction, Mary Mount Greenhills Retirement Center, McCall Staffing, Meals on Wheels, MEDA, Medi-Cal Office, Mercy Housing, Mercy Services Corporation, Minority Assistance Service Group Immigration Department, Mission Beacon Community Center Everett Middle School, Mission Cultural Center for Latino Arts, Mission Hiring Hall, Mission Housing Development Corporation, Mission Language and Vocational School, Mission Neighborhood Health Center, Mission SF Federal Credit Union, Mission YMCA, Mitchell Group, MNC Mission Beacon, MNC Precita Center, Monroe Personnel Service, Moscone Center, Natural Maidens, Nelson Staffing, Nexxo Financial Corporation, Norma Ward Sledge, North East Medical Services, Northern California & Nevada Liver Foundation, Northern California Service League, Northern California Service League, Northridge Apartments, Oakland Health and Wellness Center, OEWD, Office Depot, OMI Senior Center, On Lok, Inc., Otilia Delemes, Pacific Gas and Electric Company, Pacific National Bank, Panda Restaurant Group, Paradigm Janitorial Service, Party City, Partystaff, Patxi Pizza, Peet's Corporate Offices, Perfect Timing Staffing, Pesticide Action Network, Pet Camp, Peter Clover Community, Pettey Ventures, Pica Pica Maize Kitchen, Planned Parenthood Golden Gate, Poor Magazine, Premier Staffing, Inc., Presentation Day Health, Prestige Protection, Priscilla Call Essert, Providence Foundation, Radio Shack, Rainforest Café, Recognition Unlimited, Recology Golden Gate, Recreation and Parks Department, Refugee and Immigrant Services Program, Reliable Caregivers, Renaissance Entrepreneurship, rePlanet Recycling, Rhoda Goldman Plaza, Ronald McDonald House, Rosalina (Rosie) Tolentino, Ross Dress for Less, Royal Laundry, Russian-American International School, S.F. Conservation Corps, S.F. County Veterans Services Office, S.F. Food Bank, S.F. Giants, S.F. Human Services Agency, S.F. Independent Living Skills Program, S.F. Living Wage Coalition, S. F. One Stop, S.F. Public Defender, S.F. Recreation and Park Department, S.F. Viking Soccer Club, Safeway, Saint Anthony Foundation, Salvation Army, Samovar Tea Lounge, San Francisco Clearance Center, San Francisco Soup Company, Scion Staffing, Sears, Securitas, Security Investigative Specialist, Self Help for the Elderly, Seniors at Home, Service Employees International Union, SFO Airport commission, Office of Employment and Community Partnership, SFSU, Sheila Davis Jackson, Sherley Peng, Sitelers Wash, Sleep Train, Social Security Administration, South Bayside System Authority, South of Market Child Care, Inc., SPCA, Spencers Gifts, Sports Basement, Sprint, St. Joseph's Family Center, St. Thomas More School, St. Vincent De Paul, Staples, Starbucks Harvest Program, Stepping Stone, Strategic Staffing, Stuff, Sunflower Child Care, Sunset Neighborhood Beacon Center, Sutter Health, Sweet Woodruff, Swords for Plowshares, Swords to Plowshares, T&H Janitorial, Target, Tender Rose Home Care, Tender Tree, Tenderlon Childcare Center, The Box Lunch Company, The Pastry Cupboard, The San Francisco Examiner, TIHDI, T-Mobile/Ritmo Latino Wireless, Town & Country Resources, Trinity Management, True Sunshine Preschool Center, U.S. Pacific National Bank, UCSF, United Airlines, Univision Radio, UPS, US Small Business Administration, Verizon Wireless, Vietnamese Elderly Mutual Assistance Association of SF (VEMAA), Vietnamese Youth Development Center, Vivian Queirolo, Vonage/Port 180, Wah Mei School, Walgreens Company, Washington Mutual, Wells Fargo Bank, Wenwei Wu Acupuncture Center, Westlake Village Apartments, Whole Foods, Wiggins Consulting, Williams Lea, Wondersitter, Working Essentials, Xavier Guerrero, Yap Wraps, YMCA, Young Ideas Community Home, Young Women's Development.

Funders

AT&T Foundation, George Sandy Foundation, San Francisco Food Bank, SF Department of Children, Youth and their Families, SF Human Services Agency, SF Mayor's Office of Community Investment, SF Mayor's Office of Economic Workforce Development, State Department of Rehabilitation, The Kingsley Family Foundation, The San Francisco Foundation, Wells Fargo Foundation.

1850 Mission Street San Francisco, CA 94103
T: 415.487.3240 · F: 415.863.9314 www.arribajuntos.org
info@arribajuntos.org

Arriba Juntos 

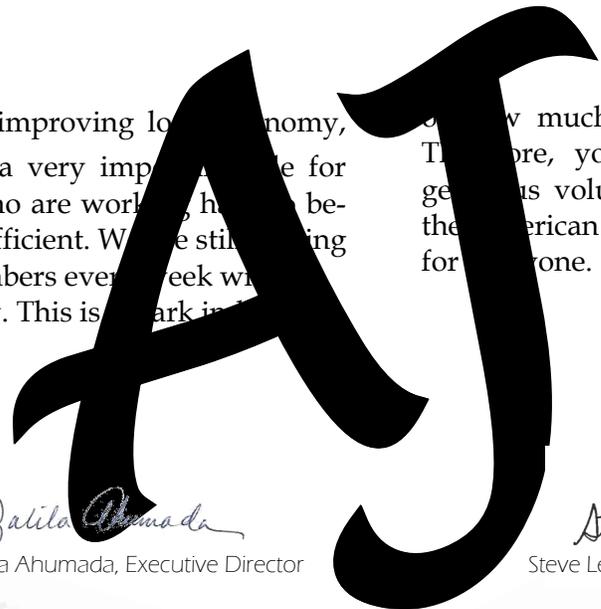


Annual Report 2011-2012

Over 85,000 community members have accessed
AJ programs and services during the fiscal year 2011-2012

Dear Friends,

Despite the signs of an improving local economy, so much help is needed in our community. Arriba Juntos still plays a very important role for 85,000 San Franciscans who are working hard to become economically self-sufficient. While still serving over 900 community members every week with our Thursday Food Pantry. This is a stark in-
Therefore, your continued financial support and generous volunteer work allows AJ to ensure that the American Dream is achievable and within reach for everyone.



Dalila Ahumada
Dalila Ahumada, Executive Director



Steve Lewey
Steve Lewey, Board President

Five Decades of Arriba Juntos

The 1900s: In May 13, 1965, the late James H. McAlister, Esq., Herman E. Gallegos, MSW, and the late Leandro P. Soto, the agency's first Executive Director, founded Arriba Juntos. The first programs were Horizons Unlimited, a youth education and employment program; the New Careers Program, an employment program for adults; and a Newcomers' Center for immigrants from Central and South America, located in the old St. Peter's school building at 1249 Alabama Street. In 1969, the agency moved to the old Labor Temple at 2940 16th Street at Capp. During the Seventies, United Way funded the agency's administration. Programs were funded by the National Institute of Mental Health, City College of San Francisco, various foundations, and the Mayor's Office of Employment and Training, which administered the Department of Labor's CETA program. Arriba Juntos' most notable program during this decade was an on-the-job training (OJT) program to train food checkers for Safeway Stores. In the 1980's, the agency's office was located at 2017 Mission Street on the corner of 16th Street. Arriba Juntos started several new programs. Among them were the Institute for the Arts of Living (IAL), funded by the San Francisco Mental Health Department; a free home weatherization program for low-income San Francisco residents and a minor home repair program for low-income home-owners, funded by PG&E; a Certified Nursing Assistant (CNA) training program; and the Adelante program, a basic skills training program for youth from low income families. In 1987, with the assistance of the Mayor's Office of Housing, the Local Initiatives Support Corporation (LISC), and the Barker Patrinely Group (a local real estate developer), Arriba Juntos broke ground to construct a housing development for low and moderate-income families. In the early

1990's, Arriba Juntos opened 48 affordable rental units called the Leandro Soto Apartments on the east side of Mission Street between 17th and 18th Streets. In the same decade, Arriba Juntos purchased its own building at 1850 Mission Street between 14th and 15th Streets. Arriba Juntos has served as the premier site for the San Francisco Youth Opportunity Program for five years. Arriba Juntos was the lead agency for "Jovenes Unidos", a multi-agency collaborative funded by the San Francisco Department of Youth and their Families (DCYF). Arriba Juntos started another new program called the Homeless Employment Collaborative (HEC) funded by the Private Industry Council of San Francisco (PIC) as well as the HomeWORC program funded by the Department of Human Services (DHS) to upgrade the skills of people who work in agencies that serve the homeless population of San Francisco.

The 2000s: At the start of the second millennium, Arriba Juntos added several new programs: the Mission Safe Haven program, a life skills and self-sufficiency employment program for disadvantaged youth funded by the Mayor's Office of Criminal Justice (MOCJ); the MUNI Entry Level Maintenance Training program, a collaboration with DHS and the San Francisco Municipal Railway (MUNI); an English as a Second Language (ESL) training program funded by DHS for welfare recipients; the Northwest Community Response Network (NCRN), a collaborative effort to reduce street-level violence in the Mission, Western Addition, and SOMA/Tenderloin areas; and Continuing Education Unit (CEU) training that is required for CNA license renewal, approved by DHS and BPPVE. Arriba Juntos also serves as an authorized testing site for the

Microsoft Office Specialist Certification (MOSC). A more recent initiative is the institution of comprehensive employment and educational services for at-risk youth, the Youth Power-Up program that includes Basic Remedial Education (BRE), General Education Diploma (GED) preparation, and Computer Remedial Education (CRE). Other new services for the community at large include a weekly food distribution program at Arriba Juntos' parking lot, in coordination with the San Francisco Food Bank. As part of a continuing effort to reach out to our community, Arriba Juntos, in association with other organizations and local businesses, hosts a toy giveaway event, "La Posada," for more than 1,500 children and their families. During tax season, Arriba Juntos serves as a host site for free tax preparation. Also, Arriba Juntos assists low-income participants in filling out applications for Food Stamps and PG&E California Alternate Rates for Energy (CARE) program, which provides monthly discounts on energy bills for income-qualified households. Supporting the mission of promoting economic self-sufficiency, Arriba Juntos runs a flea market on weekends for local vendors to sell their products. Also, Arriba Juntos opened a Boutique with the goal of providing professional clothing for clients and community members to wear for interviews and at their work site. The agency hosts a Clean Slate Walk-in Clinic in partnership with the San Francisco Public Defender's Office twice a month, where participants with a criminal past have the opportunity to speak to a Clean Slate attorney about clearing their criminal records and cleaning their DMV records. A new addition to AJ's programs is the Rapid Response Program (RRP) designed to re-engage CalWORKS clients through a transitional employment assignment at Arriba Juntos.

Our workforce services include skills assessment, occupational training, work readiness/life skills, job leads, job placement, post placement, retention, and follow-up services. In addition, we provide wrap around services, intensive supportive services, customized case management and referrals to connect clients to the resources that would facilitate their journey to self-sufficiency.

Technology

The **Homeless Employment Collaborative (HEC)** is a collective of ten community-based non-profit organizations in which Arriba Juntos is the lead agency. As part of HEC, AJ offers the **Automated Office Skills Training (AOST)** computer program which is designed to prepare students for employment in a computerized office environment, incorporating work readiness skills, classroom instruction, and internship opportunities.

Our Introduction to Computers in Spanish (ICS) program includes basic computer operation, word processing, spreadsheets, web navigation, and e-mail. It provides a vocational angle using resume creation and job-related web searches to prepare students to find employment.

In addition, Arriba Juntos serves as a Microsoft Authorized Testing center for the **Microsoft Office Specialist Certification (MOSC)**, the only Microsoft approved program in the world for certifying proficiency in Microsoft Office desktop applications. AJ also serves as a testing center for Castle Worldwide.



Health Careers

Our **Homecare** training program prepares students to become caregivers and provide support to elders or incapacitated individuals with activities of daily living needs in their own homes. In addition, the **Nurse Assistant/Home Health Aide (NA/HHA)** training program is designed to prepare students to provide health services to patients in long-term care facilities, hospitals and private homes. After successful completion of the program, graduates are eligible to take the state certification exam on-site.

The health careers program also includes a **Cardiopulmonary Resuscitation (CPR)** course to obtain the American Safety and Health Institute Certification, which is valid for two years. In addition it offers **Continuing Education Units (CEUs)** that are required for the CNA license renewal.

Youth

The **After School** program allows elementary school children to complete all of their homework with one-on-one assistance from tutors and participate in fun educational and recreational activities. Arriba Juntos extends these services throughout the summer.

Arriba Juntos also provides the following comprehensive employment and educational services to at-risk-youth: 1) The **Basic Remedial Education (BRE)** program covers basic math, reading and critical thinking. 2) The **General Education Diploma (GED)** preparation class offers students an opportunity to receive guided tutoring to successfully complete the GED test and receive their diploma. 3) The **Computer Remedial Education (CRE)** program helps youth gain computer skills and technological literacy.

Power Up Youth and **Youth Employment Services (YES)** provides employment services to youth. These programs offer individualized case management, goal oriented employment plans, job readiness classes, life skill workshops, computer classes, GED preparation, job placement assistance and wrap-around support services to assist youth reach economic self-sufficiency.

The **Northwest Community Response Network (NCRN)** is a collaborative effort to reduce street-level violence in the Mission, Western Addition, and SOMA/Tenderloin areas by providing street outreach, family support and aftercare services through a 24-hour crisis line.

Our **Job Readiness Services** offer **Adult Basic Education Skills (ABE)** and **Limited English Proficiency (LEP)**, both provide a real world adult education and a comprehensive approach to learning English combined with job readiness and placement services. Students develop literacy and numeracy through life-based scenarios and are encouraged to attain their GED in the process.

The **HomeWORC (Homeless People Working for Opportunity, Resource, and Change)** is an employment and training program for homeless and formerly homeless front-line staff and volunteers working in the homeless services industry that provides them with the skills and knowledge to advance into higher-level and better-paying positions.

The **Rapid Response Program (RRP)** aims to re-engage CalWORKS participants into the workforce by providing them with a one-month transitional employment opportunity at Arriba Juntos and work readiness/life skills preparation.

The **Community Jobs Program (CJP)** is a transitional employment program for CalWORKS and PAES participants to gain valuable work experience and skills through placement at a community based organization. Simultaneously, participants receive classroom GED preparation, professional development, computer skills training and intensive case management



Every year AJ assists and supports thousands of families and individuals through our occupational training, employment and supportive services. Through our culturally competent case management services, we strive to remove barriers to our participants' success on the job, addressing challenges such as childcare needs, transportation, domestic violence, substance abuse, homelessness, and housing.

English as a Second Language (ESL)

The **English as a Second Language/Vocational Immersion Program (ESL/VIP)**, an intensive English language immersion program focuses on teaching the vocabulary and cultural norms of the workplace and a work participation component. Participants progress from the lowest level of language ability to a workable knowledge of English, gaining familiarity with common workplace terminology and an understanding of workplace culture.

In addition, our **Evening Basic English as a Second Language (EBESL)** classes for beginning and intermediate learners cover listening comprehension, pronunciation, grammar, vocabulary, reading and writing.



Arriba Juntos assists low-income clients with filling out applications for the **Food Stamps** and **PG&E California Alternate Rates for Energy (CARE)** program which provides monthly discount program on energy bills to income-qualified households.

In partnership with the IRS, Tax AID, and VITA programs, AJ serves as a host site for **free tax preparation** for members of our community. This past year we assisted 100 clients with their tax returns.

Services

The **Computer Center** provides job search resources to job seekers from our community. During the year, more than 7,000 job seekers used these services. The center offers access to fax machines, telephones, copy services, and computers with internet capabilities to help our clients with their job search.

Through our **twice-weekly drop-in Job Orientations**, clients are offered current job listings in fields such as Hospitality, Construction, Health, Child Development, and many others. Clients are also provided with resume templates, assistance with job applications, information on interviewing, cover letters and thank-you letters. During the year, over 8,700 community members who are seeking placement assistance and job referrals have used our **drop-in job orientations and employment services**.

In addition, as part of our efforts to provide employment opportunities to our clients and the community, AJ partners with local employers, organizations, and corporations to host ongoing Job Fairs during the year. This year, Arriba Juntos hosted our **9th Annual Job Fair** with 850 job seekers attending.



The agency hosts a **Clean Slate Walk-in Clinic** in partnership with the San Francisco Public Defender's Office twice a month. Participants with a criminal past have the opportunity to speak to a clean Slate attorney about clearing their criminal record and cleaning their DMV record.

During the year, over 1,100 **volunteers** supported us by tutoring youth and children; filing and organizing; assisting clients with their resumes and cover letters; teaching English and basic computer skills; and giving out groceries at our food pantry.



In partnership with organizations and local businesses, AJ hosts during the Christmas Season an annual **Toy Give Away** event, "**La Posada**". Last year, more than 1,500 children and their families enjoyed music, food, piñatas, clowns, bounce houses, pictures with Santa, raffle prizes, a petting zoo and lots of fun!

In collaboration with the SF Food Bank, every Thursday we offer a **Food Pantry**, distributing groceries and fresh produce to more than 48,000 community members annually.

Every Saturday and Sunday, AJ provides a place for local vendors to sell their products at the **Flea Market**. Our market provides a fast method for people to earn income.

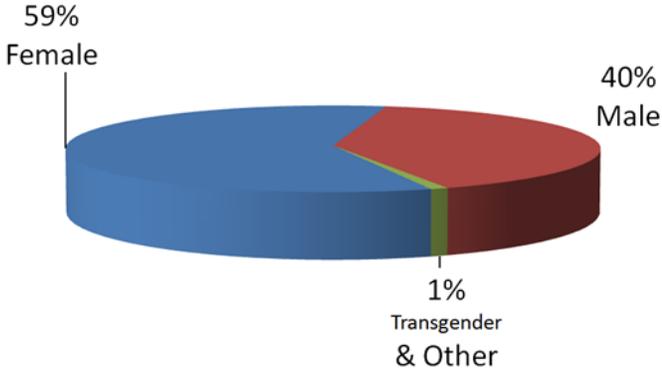
The **AJ Boutique** provides professional clothing for clients and community members to wear for interviews and on the job.



Client Demographics

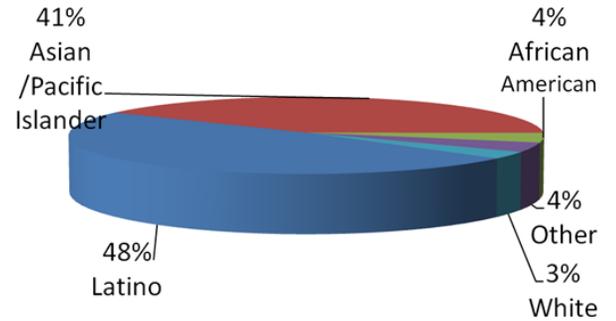
Gender

Female	50,489
Male	34,230
Transgender/Other	855
Total	85,574



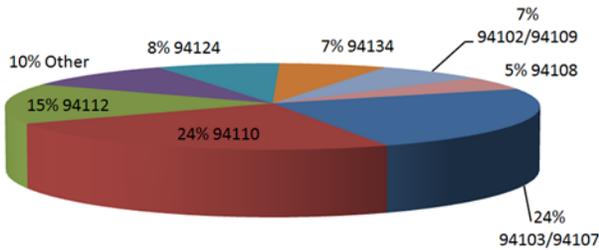
Race

Latino	41,076
Asian/Pacific Islander	35,085
African American	3,423
Other	3,449
White	2,567



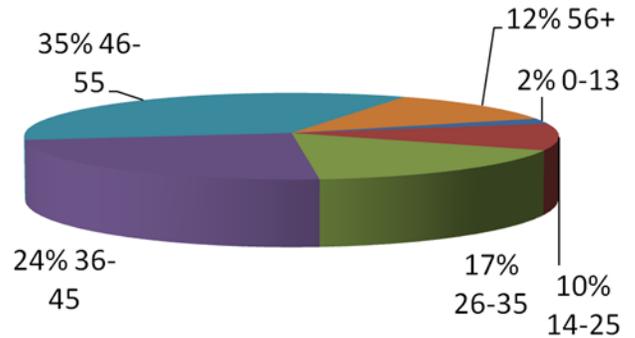
Neighborhood

94103/94107	20,538
94110	20,538
94112	12,836
Other	8,557
94124	6,846
94134	5,990
94102 /94109	5,990
94108	4,279



Age

0-12	1,711
13-25	8,557
26-35	14,548
36-45	20,538
46-55	29,951
56+	10,269



Revenue

City & County of SF	
Grants & Contracts	\$4,346,225
In-kind Value	\$4,263,244
Donations	\$1,305,602
Other Income	\$422,796
Foundation	\$60,000
Total	\$10,416,616

