

Agreement by and between

# **UFCW 21 and MultiCare Health Systems**



## **Allenmore Hospital Office/Clerical**

**Effective 3/1/2015 – 2/28/2018**



# YOUR VOICE, YOUR UNION, YOUR CONTRACT

## About UFCW 21

UFCW 21 is a large, strong, progressive, and diverse union, representing more grocery workers, retail workers, and professional and technical health care workers than any other union in the state.

With over 44,000 members united, we have the power and resources to take on tough employers, represent members on the job, raise standards in our industries, and support laws that make a difference for working families.

**With a union you and your co-workers have a voice in decisions about your work life**—wages, benefits, holidays and vacations, scheduling, seniority rights, job security, and much more. Union negotiations put us across the bargaining table from management—as equals.

A negotiating committee of your co-workers and union staff negotiated this contract. How does the negotiating committee know what issues are important? Union members tell us. The issues raised in contract surveys and proposal meetings help us decide what to propose in contract negotiations. Stewards and union representatives report on issues that arise on the job, talking with members about grievances, problems, and needs. They have a hands-on sense of what the issues are.

The more that union members stand together and speak out with one voice, the stronger the contract we can win. A contract can only take effect after union members have a chance to review the offer and vote on it.

**A union is as strong as its members. It's no secret—an active and united membership means a stronger union—which means a better contract.**

My Union Representative:

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My Union Steward:

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2015-2018

Allenmore Hospital Office/Clerical

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2015 - 2018

AGREEMENT  
By and Between

MULTICARE HEALTH SYSTEM  
and  
UFCW LOCAL 1001  
**(Allenmore Hospital Office Clerical)**

This Agreement is made and entered into by and between MultiCare Health System (hereinafter referred to as the "Employer") and UFCW Local 21 (hereinafter referred to as the "Union").

PREAMBLE

The purpose of this Agreement is to set forth the understanding reached between the parties with respect to wages, hours of work and other terms and conditions of employment.

ARTICLE 1 - RECOGNITION

- 1.1 The Employer recognizes the Union as the sole and exclusive bargaining representative for all full-time and part-time office clerical employees employed by Allenmore Hospital at its Tacoma, Washington, facility; excluding all temporary and on-call employees, skilled maintenance employees, confidential employees, guards and supervisors as defined in the Act, and all other employees.
- 1.2 The Employer will advise the Union if it establishes any new job classifications appropriate to this bargaining unit.
- 1.3 Successor. This agreement shall be binding upon MultiCare and any successor employer.

ARTICLE 2 - UNION MEMBERSHIP & REPRESENTATIVES

2.1 Union Membership. All employees covered by this Agreement, who are now members or become members of the Union shall, as a condition of employment, upon the effective date, remain members in good standing in the Union. "In good standing," for the purposes of this Agreement, is defined as the tendering of union dues on a timely basis.

It shall be a condition of employment that all employees covered by this Agreement who are hired on or after its effective date shall, on the thirtieth (30th) day following the beginning of such employment, become and remain members in good standing in the Union.

2.1.1 Employees who fail to comply with this requirement shall be discharged by the Employer within thirty (30) days after receipt of written notice to the Employer from the Union, unless the employee fulfills the membership obligations set forth in this Agreement.

2.1.2 Any employee who is a member of and adheres to established and traditional tenets or teachings of a bona fide religion, body, or sect which has historically held conscientious

objections to joining or financially supporting labor organizations shall not be required to join or financially support the Union as a condition of employment. Such an employee shall, in lieu of dues and fees, pay sums equal to such dues and fees to a non-religious charitable fund.

2.1.3 These religious objections and decisions as to which funds will be used must be documented and declared in writing to the Union. Any employee exercising their right of religious objection must provide the Union with a receipt of payment to an appropriate charity on a monthly basis.

2.1.4 The Employer shall make newly hired employees aware of the membership conditions of employment at the time of hire.

2.2 Contract. Upon initial employment, the Employer shall distribute to each new employee hired into this bargaining unit a copy of this Agreement, a dues authorization form as described in Section 2.3 below, and a letter from the Union. The Union shall provide copies of the Agreement to the Employer.

2.3 Dues Deduction. During the term of this Agreement, the Employer shall deduct dues and initiation fees from the pay of each member of the Union who voluntarily executes a wage assignment authorization form. When filed with the Employer, the authorization form will be honored in accordance with its terms. The amount deducted and a roster of all employees using payroll deduction will be transmitted monthly to the Union by check payable to its order. Upon issuance and transmission of a check to the Union, the Employer's responsibility shall cease with respect to such deductions. The Union and each employee authorizing the assignment of wages for the payment of Union dues hereby undertakes to indemnify and hold the Employer harmless from all claims, demands, suits or other forms of liability that may arise against the Employer for or on account of any deduction made from the wages of such employee.

2.4 Bargaining Unit Information. Upon written request, the Employer shall supply to the Union a list of the names of those employees covered by this Agreement. The list shall include the name, address, classification, Social Security Number, date of hire, hourly rate of pay, gross monthly pay for the past three (3) months, and regular hours worked for each employee. The Employer shall furnish to the Union on a monthly basis the names of employees newly hired or terminated with employee addresses, job classification and status. The Union agrees not to use Employer mail, including courier service, nor will it fax documents to employees at the employer's facilities as a means of contacting bargaining unit employees.

2.5 Union Representatives. Duly authorized representatives of the Union shall have access to the Employer's premises where employees covered by this Agreement are working for the purpose of investigating working conditions and grievances; provided, however, that the Representative(s) first notify the Manager of Employee Relations or designee. Such visits shall not interfere with or disturb employees in the performance of their work, shall not interfere with patient care, and shall be limited to areas which do not violate Employer security and/or confidential Employer files.

2.6 Unit Representatives. The employees shall have a right to elect Unit Representatives from among employees in the unit. The Union shall give the Employer written notice as to the current unit representatives and future replacements. Unless otherwise agreed to by the

Employer, the investigation of grievances and other union business shall be conducted only during the nonworking time of all employees involved. Employees shall suffer no loss of pay if required to attend grievance meetings with Employer representatives while on duty status.

2.6.1 Orientation. Employee unit representatives may meet with new hires for a period of up to one-half (1/2) hour at the end of the Hospital's orientation. Attendance shall be voluntary and shall be on the unpaid time of the Unit Representative and new hire.

2.7 Bulletin Board. The Employer shall furnish space on a bulletin board(s) for the use of the Union. All materials posted must be dated, signed by a designated Union Representative, and approved by the Manager of Employee Relations or designee prior to posting. Such approval shall not be unnecessarily delayed. The Union agrees to limit the posting of Union materials to the designated bulletin boards.

2.8 Voluntary Political Action Fund Deduction. The Employer shall deduct the sum specified from the pay of each member of the Union who voluntarily executes a political action contribution authorization form. The amount deducted and a roster of each employee authorizing assignment of wages will be transmitted to the Union. The Union and each employee authorizing the assignment of wages for payment of the voluntary political action contributions hereby undertakes to indemnify and hold the employer harmless from all claims, demands, suits and other liability that may arise against the employer for or on account of any deduction made from the wages of such employee.

2.9 Meeting Rooms. In accordance with Hospital policy, the Union may use designated meeting rooms of the Employer for meetings of the Local Unit, provided sufficient advance request for meeting facilities is made to the Director, Employee and Labor Relations, or designee, and space is available.

### ARTICLE 3 - MANAGEMENT RIGHTS

3.1 The Union recognizes the rights of the Employer to operate and manage the Employer, including but not limited to the right(s) to establish and require standards of performance; to maintain order and efficiency; to direct employees; to determine job assignments and working schedules; to determine the materials and equipment used; to implement new and different operational methods and procedures; to determine staffing levels and requirements; to determine the kind, type and location of facilities; to introduce new or different services, products, methods or facilities; to extend, limit, contract out or curtail the whole or any part of the operation; to select, hire, classify, assign, promote and/or transfer employees; to discipline, demote or discharge employees for cause; to lay off and recall employees; to require reasonable overtime work of employees; and to promulgate and enforce rules, regulations and personnel policies and procedures; provided that such rights, which are vested solely and exclusively in the Employer, shall not be exercised so as to violate any of the specific provisions of this Agreement.

3.2 The parties recognize that the above statement of management rights is for illustrative purposes only and should not be construed as restrictive or interpreted so as to exclude management prerogatives not mentioned.

3.3 At least 120 days prior to reaching a final determination (as determined by MultiCare in its discretion) to subcontract work currently performed by bargaining unit employees, MultiCare agrees to:

- 1) Provide the Union with notice of the potential transaction (the “Notice of Potential Transaction”) which shall be considered confidential (unless otherwise indicated by MultiCare) and not disclosed to the public, or other individuals or entities without a need to know about the potential transaction. Upon request, MultiCare will provide documentation of the facts giving rise to consideration of the potential transaction, subject to execution of an appropriate Confidentiality Agreement in a form acceptable to MultiCare. Any requests for information by the Union will be responded to within a reasonable time, depending upon the extent of the information requested.
- 2) MultiCare will meet and confer with the Union to discuss and consider the feasibility of creating and/or implementing alternatives to the subcontracting that would satisfy consumer needs, avoid negative impact on bargaining unit employees and meet MultiCare’s business objectives.

This commitment to meet and confer under this section for the purposes of further review and consideration of alternatives is not intended to create a duty to bargain nor limit MultiCare’s ultimate authority to subcontract work currently performed by bargaining unit employees. MultiCare and the Union will endeavor to conclude such discussions within 45 days from the date MultiCare provided the Union with the Notice of Potential Transaction.

In the event MultiCare decides to contract out a service which will result in the elimination of an entire work unit, department or facility, MultiCare will make a good faith effort to obtain preferential hiring opportunities with the contracting entity for affected employees, provided that such efforts are expressly excluded from the scope of the grievance process, Article 13, and shall under no circumstances be subject to grievance or arbitration. Preferential hiring commitments, in the discretion of the subcontracting party, could include but not be limited to first consideration over other qualified candidates for positions created as a result of the contract and/or favorable treatment of such employment conditions as credit for seniority, tenure, retirement, or PTO and EIT.

For purposes of this Agreement, to “subcontract” or “contract out” means that work currently performed by members of the bargaining unit is transferred to employees of a third party unaffiliated in any way with MultiCare.

#### ARTICLE 4 - DEFINITIONS

4.1 Probationary Employee. An employee shall be considered a probationary employee during the first three (3) calendar months of employment. After three (3) calendar months of continuous employment, the employee shall have completed the probationary period unless specifically advised by the Employer of an extended probationary period not to exceed an additional three (3) calendar months, the conditions of which shall be specified in writing. Full-time and eligible part-time probationary employees shall accrue benefits, but shall not be eligible

to use them except as otherwise provided for in this Agreement. During the probationary period, the Employer or employee may terminate the employment relationship for any reason without cause or notice, and such a termination shall not be subject to the grievance procedure of this Agreement.

4.2 Regular Full-time Employees. Employees who have completed their probationary period and are regularly scheduled to work at least forty (40) hours per week.

4.3 Regular Part-time Employees. Employees who have completed their probationary period and are regularly scheduled to work less than forty (40) hours per week. Unless otherwise provided for herein, a part-time employee shall be compensated in the same manner as a full-time employee, except that wages and benefits shall be reduced in proportion to the employee's actual hours of work. In lieu of all benefits except for shift differential, callback pay, standby pay, holiday pay if worked, and longevity steps, a part-time employee may elect a fifteen percent (15%) per diem premium. This election must occur within the first ten (10) days of employment or during the Employer's annual enrollment period, or in the event of a substantial change in family or employment status. The term "benefits" shall include but shall not be limited to PTO (Article 9), Paid Leaves of Absence (Article 10) and Benefit Plans (Article 11).

4.4 Regular Rate of Pay. The regular rate of pay shall be defined to include the employee's hourly wage rate (including the wage premium in lieu of benefits, if applicable), plus shift differential if the evening or night shift is a permanent assignment, certification pay, and lead pay when the employee has a regular (designated) lead assignment.

## ARTICLE 5 - EMPLOYMENT PRACTICES

5.1 Notice of Resignation. Regular employees shall give not less than fourteen (14) calendar days' prior written notice of intended resignation. Failure to give such notice shall result in loss of any accrued PTO.

5.2 Discipline/Discharge. Discipline or discharge shall be for just cause. The Employer, however, reserves the right to discharge any employee deemed to be incapable or incompetent. The Employer shall be the sole judge of the employee's capability and competence; provided, however, that said judgment shall be exercised in good faith and based upon established job criteria. Employees shall be given the opportunity to read and sign all written warnings before placement in their personnel file.

5.3 Job Posting. The Employer shall post notices of positions to be filled on the internal applicant portal of the web-based employment application system in advance of filling the position in order to afford present employees an opportunity to apply for consideration. Employees who are concerned about openings that may occur within their current unit while they are on a scheduled vacation or leave of absence of one week or more may submit notice to their manager that they wish to be considered for any openings posted during the scheduled vacation. Such notice shall be in writing via e-mail and shall include the shift and FTE. This notice shall be valid for the period of the scheduled vacation only and shall not apply to openings posted after the end of the scheduled vacation. Except for situations that, in the opinion of the



Employer, require more immediate action, the Employer shall post such notices for at least seven (7) days. Seniority shall be the determining factor in filling such vacancy providing qualifications, competence, efficiency and past performance (during the prior twelve [12] months) are considered to be equal in the opinion of the Employer as set forth in Section 6.2.

5.4 Health Exams. The Employer shall continue its present policy of providing a TB test at the time of employment and annually thereafter, and providing CBC, UA and Pap smear annually, if ordered by a physician, all without cost to the employee. Hepatitis vaccine and HIV testing will be provided in accordance with Employer policies.

5.5 Evaluations. The Employer shall maintain an evaluation system which provides for employee evaluations on a probationary and annual basis. No evaluation will be entered into an employee's file until the employee has had an opportunity to read, comment on and sign it. Upon request, the Employer shall provide an employee a copy of the completed evaluation.

5.6 Personnel Files. The Employer shall continue its present policy of providing employees access to their personnel files by appointment, subject to the deletion of third party reference material. Individual employees upon personal request with reasonable advance notification will be provided copies of material in their personnel file. Employees may request the removal of written disciplinary actions in their personnel file after two (2) years if no further written disciplinary action for any reason has occurred during this two (2) year period. Removal shall be at the sole discretion of the Hospital.

5.7 Nondiscrimination. The Employer and the Union agree that, except as permitted by law, there shall be no discrimination against any employee or applicant for employment because of race, color, creed, national origin, religion, sex, age, handicap, marital status, sexual orientation or union membership, unless any one of the foregoing factors constitutes a bona fide occupational qualification. Complaints alleging any form of discrimination under this Section shall not be subject to Step 3 of the Grievance Procedure (Article 13).

5.8 Contracting Out. In the event the Employer exercises its contractual right to permanently contract out work, the Employer agrees to give the Union not less than fourteen (14) days notice prior to the fourteen (14) day notice set out in Article 6.4 of the Agreement.

5.9 Staffing. Proper staffing to meet the needs of patients is a concern both parties share. If an employee is concerned about the level of staffing for their assignment on their unit/department, the employee should first speak with their immediate supervisor. The employee may submit a Staffing and Work Assignment Concern form and route according to the instructions on the form. The Union may request that Staffing and Work Concern forms be reviewed in Conference Committee.

5.10 Status Review. Part-time employees continuously working above their assigned FTE for a period of three (3) months or more may request an objective, good faith review with the Director of Employee and Labor Relations (or designee) to determine whether the employee's FTE accurately reflects the requirements of the position. The Employer shall provide a written

response to the Union within fourteen (14) days of the request. If the Employer fails to provide information to the Union within the fourteen(14) day time period, the Union may file a grievance as per Article 13 (Grievance Procedure) of this Agreement. This review shall not apply to employees who are working additional hours on a temporary basis to cover vacations, ill calls or leave of absence, to cover a position vacancy or for a special project. If the additional FTE meets the requirements set out above and reflects a 0.2 FTE or less increase to the employee's current FTE, the employee will be awarded the additional FTE. If the additional FTE meets the requirements set out above and reflects an increase of more than 0.2 to the employee's current FTE, the additional FTE must be posted and the provisions of Article 5.3, Job Postings, will apply.

If an on call employee is continuously working hours equivalent to a regular FTE for a period of three (3) months or more the Union may request an objective, good faith review with the Director of Employee and Labor Relations (or designee) to determine whether an FTE should be posted. The Employer shall provide a written response to the Union within fourteen (14) days of the request. If the Employer fails to provide information to the Union within the fourteen(14) day time period, the Union may file a grievance as per Article 13 (Grievance Procedure) of this Agreement. This review shall not apply to on call employees who are working the hours on a temporary basis to cover vacations, ill calls or leave of absence, to cover a position vacancy or for a special project. If the FTE meets the requirements set out above the FTE must be posted and the provisions of Article 5.3, Job Postings, will apply.

#### ARTICLE 6 - SENIORITY, LAYOFF AND RECALL

6.1 Definition. Seniority shall mean an employee's continuous length of service within a given job classification with the Employer from the most recent date of hire. Seniority shall not apply until an employee has completed the probationary period.

6.1.1 If an employee has at least five (5) years seniority and then leaves the bargaining unit to go to on-call status, to a management position or is involuntarily transferred out of the bargaining unit for a period of less than eighteen (18) continuous months, the employee's seniority shall be frozen from the time they leave the bargaining unit until such time as they return within the eighteen (18) month period.

6.2 Application of Seniority. Where such factors as qualifications, competence and efficiency are considered substantially equal by the Employer, seniority shall be the controlling consideration in determining transfers, shift changes, long-term layoffs (thirty (30) days or more), and recall from layoffs, promotions to positions within the bargaining unit, and vacation scheduling. The Employer shall be the sole judge of the qualifications, competence and efficiency of its employees, provided that such judgments are based upon established criteria and are not arbitrary or capricious.

6.3 Termination. Seniority shall terminate upon discharge, refusal to accept permanent work on the same shift formerly worked when offered by the Employer, resignation, retirement or twelve (12) consecutive months of layoff.

6.4 Layoff. Layoffs shall be by department and shift. In the event of a permanent layoff, the Employer shall make its best efforts to notify the Union and regular employees involved at least thirty (30) days prior to the impending layoff. Subject to the provisions of Section 6.2 above, employees shall be laid off in the following manner:

1. Temporary employees working on a non-scheduled basis;
2. Probationary employees;
3. Regular full-time and part-time employees.

An employee who has been displaced due to a layoff may accept the layoff or may displace the position of any employee on the low seniority list for the employee's job classification, provided the employees' qualifications, competence and efficiency are considered substantially equal in the opinion of the Employer, and provided further that the employee who was initially displaced is not on the low seniority list.

The low seniority list consists of the least senior employees in a job classification who comprise twenty percent (20%) of that job classification. Any employee identified for layoff who is on the low seniority list and any employee who has been displaced by another employee pursuant to the above process may displace the position of the least senior employee on the low seniority list provided the employees possess substantially equal qualifications, competence and efficiency in the opinion of the Employer.

6.4.1 Notification of Layoff. The Employer will notify the Union of the layoff at least three (3) business days prior to notification of the affected employees in the particular department. This notice will be treated confidentially until the affected employees are formally notified by the Employer. At that time, the Employer shall provide the Union with a bargaining unit seniority roster. Upon request, the parties will meet for the purpose of reviewing the layoff. The Employer will make a good faith effort to provide those employees who are subject to the layoff with fourteen (14) days' advance notice or pay in lieu thereof (based upon scheduled hours of work).

6.4.2 FTE Reductions. The Employer shall use the same procedure as provided for under Section 6.4, Layoff, for involuntary reductions in an employee's FTE.

6.5 Recall. Should layoff occur, the names of laid-off employees shall be placed on a reinstatement roster for a period of twelve (12) months. An employee shall be removed from the reinstatement roster upon reemployment, refusal to accept permanent work on the same shift formerly worked when offered by the Employer, or at the end of the twelve (12) month period. Upon reinstatement, an employee shall have all previously accrued benefits restored. The Union will be given notice of layoffs in the bargaining unit at the same time employees are notified of an impending layoff.

6.6 Severance Pay. Upon completion of the probationary period, any full time or part time employee subject to lay off may elect to voluntarily terminate employment with the Employer

and receive severance pay as set forth below. Any employee electing this option shall not have recall rights (Article 6.5).

Severance Pay	Years of Service
2 weeks of pay	less than 2 years
3 weeks of pay	2 to 4 years
4 weeks of pay	5 to 6 years
5 weeks of pay	7 to 9 years
6 weeks of pay	10 to 14 years
10 weeks of pay	15 to 24 years
12 weeks of pay	25 or more years

Part time employees are eligible for severance pay prorated to the employee's FTE. The severance payment will be paid to the employee in a lump sum on the employee's last pay check.

#### ARTICLE 7 - HOURS OF WORK AND OVERTIME

7.1 Work Day. A normal work day shall consist of eight (8) hours' work to be completed within eight and one-half (8 1/2) consecutive hours with a thirty (30) minute unpaid meal period.

7.2 Work Period. The normal work period shall consist of eighty (80) hours within a fourteen (14) day period.

7.3 Innovative Work Schedules. An innovative schedule is defined as a work schedule that requires a change, modification or waiver of any provisions of this Employment Agreement. Written innovative work schedules may be established by mutual agreement between the Hospital and the employee involved. Prior to the implementation of a new innovative work schedule, the Employer and the Union will review and determine conditions of employment relating to that work schedule. Where innovative schedules are utilized, the Employer retains the right to revert back to the eight (8) hour day schedule or the work schedule which was in effect immediately prior to the innovative work schedule, after at least three (3) weeks' advance notice to the employee.

7.4 Overtime. All time worked in excess of the normal workday or work period, as defined above, shall be considered overtime. Overtime must be authorized by the Employer and shall be paid at the rate of one and one-half (1-1/2) times the employee's straight-time hourly rate of pay. All time worked in excess of twelve (12) consecutive hours shall be paid at the double time rate of pay. Overtime will be paid to the nearest quarter of an hour.

7.4.1 Time paid for but not worked shall not count as time worked for the purpose of computing overtime pay. There shall be no pyramiding or duplicating of overtime pay and/or premium pay. Hours paid at the overtime rate or callback rate shall count as hours worked for the purpose of computing benefits, up to a maximum of 2080 total hours during any calendar year.

7.4.2 With prior supervisory authorization, the Employer will pay for telephone calls received by an employee at home from an employee at work at the rate of time and one-half (1-1/2) for the actual time spent on the phone with a fifteen (15) minute guarantee.

7.5 Meal and Rest Periods. Employees shall receive an unpaid thirty (30) minute meal period during each regular workday and two (2) paid rest periods of fifteen (15) minutes each during each eight (8) or ten (10) hour workday. Employees who cannot be relieved of all duties shall be paid at the appropriate rate for their meal period. Meal and rest periods shall be administered in accordance with state law. Subject to written mutual agreement meal and/or rest periods may be combined.

7.6 Report Pay. Employees who report for work as scheduled (unless otherwise notified in advance) and are released from duty by the Employer because of low census shall receive a minimum of four (4) hours of work at the regular rate of pay. Where the Employer has left a message on the employee's telephone answering machine or has attempted to reach the employee at home (documented attempts will be recorded) at least one and one-half (1-1/2) hours prior to the shift start time advising the employee not to report for work, such communication shall constitute receipt of notice not to report for work and this section shall not apply. It shall be the responsibility of each employee to notify the Employer of their current address and telephone number. Failure to do so shall excuse the Employer from these minimum pay requirements. Except as otherwise provided for herein, employees shall not be paid for time not worked. This Section shall not apply to attendance at mandatory department meetings.

7.7 Work Schedules. The Department shall determine and post regular work schedules ten (10) days prior to the effective date of the schedules. Departmental management retains the right to adjust work schedules to maintain an efficient and orderly operation. Except for emergency conditions (such as unforeseeable conditions originating elsewhere within the organization beyond the Department's control, as well as employee absences, terminations without the required notice, changes inpatient census, etc.), individual scheduled hours of work may be changed only by mutual agreement of the Department and the employee(s) involved. Should it become necessary to change work schedules in accordance with this Article, the Employer will first seek volunteers. If no volunteers are available, the schedule or shift change will be assigned in inverse order of seniority utilizing a rotation roster.

7.7.1 At the Employer's discretion, changes in ongoing shift start times or work schedules may be necessary within a department or shift. Should the change in shift be one and a half (1-1/2) hours or less, the Employer will make the change on the next posted schedule, and provide the employee with a minimum of ten (10) days notice.

7.7.2 Should the shift start time change be greater than one and a half (1-1/2) hours, or it becomes necessary to realign the schedules, a shift bid may be necessary within the shift or department. In the event that either ten (10) employees or fifty (50%) percent of employees in the job group, within a particular shift in a particular department are affected, the Employer will discuss the change with the Union prior to notification of the employees. A re-bid of the schedule may be held, with new schedules being awarded by

seniority, assuming skills, competence and ability as determined by the Employer are equal.

7.7.3 Extra Shifts. In order to assure equitable rotation of extra shifts and OT, the following guidelines are provided to the employees and management.

7.7.3.1 Schedules must be posted 10 days prior to the effective date of the new schedule. Extra shifts will be offered via a posted needs list for a minimum of three (3) days prior to the posting of the final schedule. Shifts will be awarded by seniority unless the senior employee would be eligible for an overtime (1.5X) or double time (2.0X) condition (includes rest between shifts, consecutive weekend, incentive, scheduled day off). In such cases, the shift(s) may be awarded to the next most senior employee not in an overtime (1.5X) or double time (2.0X) condition (includes rest between shifts, consecutive weekend, incentive, scheduled day off). If both employees will be in an overtime or double time condition, extra shifts will be awarded on a rotating basis by seniority (equitable rotation). Once extra shifts have been distributed to FTE employees, on call or Agency staff may be used to fill remaining shifts unless the on call or Agency shifts placed them in overtime or double time. In this case, the additional shifts will be distributed by seniority to FTE employees. Approved extra shifts will be posted on the final schedule.

7.7.3.2 Emergent needs (defined as a hole in the schedule occurring within 24 hours of the start of the shift) will be offered in seniority order to those employees who have indicated availability for short notice shifts. Shifts will be equitably awarded by seniority unless the senior employee would be in an overtime (1.5X) or double time (2.0X) condition (includes rest between shifts, consecutive weekend, incentive, scheduled day off.). In such cases, the scheduler or manager may skip the more senior employee and contact the next most senior employee to offer the shift. If both employees will be in an over time or double time condition, the shifts will be offered on a rotating basis by seniority. Regardless of seniority, shifts will be awarded to the employee who signs up for the entire shift length over employees who sign up for a portion of the entire shift.

7.7.3.3 Needs occurring with less than 12 hours notice will be filled on a first come, first served basis. Shifts will be awarded to the employee who signs up for the entire shift length over employees who sign up for a portion of the entire shift, regardless of which employee signed up first.

7.7.3.4 For the purposes of sections 7.7.1.1, 7.7.1.2 and 7.7.1.3 above, inadvertent misapplication of these provisions will not entitle the employee to back pay; rather the employee will be entitled to the next available extra shift.

7.8 Weekends. The Employer will make a good faith effort to schedule all regular full-time and part-time employees for every other weekend off. If any employee is required to work on

the employee's scheduled weekend off, all time worked on that weekend shall be paid at the rate of one and one-half (1 1/2) times the employee's regular rate of pay. The following regularly scheduled weekend shall be paid at the employee's regular rate of pay. This section shall not apply to employees who voluntarily agree to more frequent weekend duty nor to employees who have been employed to work weekend schedules. The weekend shall be defined for day and evening shifts as 7:00 a.m. Saturday to 7:00 a.m. Monday, and for night shifts as 11:00 p.m. Friday to 11:00 p.m. Sunday. Subject to advance approval, employees may request the trading of weekends providing the schedule change does not result in the Employer being liable for premium and/or overtime pay.

7.9 Shift Rotation. The Employer shall avoid shift rotation except in emergency conditions (including, but not limited to, situations arising out of sick leave, terminations without two (2) weeks notice and unanticipated changes in patient census, but not vacations scheduled). If an evening or night shift employee is required to work the day shift in an emergency situation, the employee shall receive their regular rate of pay. When shift rotation is unavoidable, it shall be scheduled by rotation in inverse order of seniority.

7.10 Rest Between Shifts. The Employer shall continue to exercise its best efforts to give employees a rest period of at least eleven (11) hours between shifts. In the event an employee is required to work with less than eleven (11) hours off duty between shifts, all time worked during that second shift shall be compensated at one and one-half (1-1/2) times the straight-time rate. This provision shall not apply to education, committee meetings, staff meetings, or to standby and callback assignments performed pursuant to Sections 8.2 and 8.3.

7.11 Low Census Days. The Employer shall exercise its best efforts to rotate low census days equitably on each shift within a department. Prior to instituting mandatory low census, the Employer will endeavor to first cancel agency personnel, employees working in an overtime condition except when the employee is working the employee's regularly scheduled shift, volunteers, on-call employees and employees working extra shifts. Inadvertent or mistaken application of this provision does not entitle the employee to backpay; rather, the employee will be entitled to skip their next turn in the rotation. Regular full-time and eligible part-time employees who work reduced schedules at the request of the Employer shall continue to accrue all benefits as if they had worked a normal schedule; provided, however, that under no circumstances shall an employee be credited with more than 2080 hours of work for purposes of benefit accrual during any one (1) twelve (12) calendar month period. Low Census will be tracked for each employee based on hours of low census taken.

7.12 Regular Rate of Pay. If an evening or night shift is a regular assignment, shift differential will be considered part of the employee's regular pay and will be included in vacation pay, sick pay, and holiday pay.

7.13 Floating/Orientation. Employees required to float will receive orientation appropriate to the assignment. Orientation will be dependent upon the employee's previous experience and familiarity with the unit to which the employee is assigned. Employees interested in orienting to

another area should notify their manager. The decision to provide orientation is a management decision based upon its determination of organizational needs and budgetary requirements.

7.14 Scheduled Days Off. Full-time employees as defined in Article 4.2 called in on a scheduled day off shall be paid one and a half (1-1/2) times their regular rate of pay.

7.15 Extra Shifts. Extra shifts will be offered for sign up for a minimum of three (3) days to regular employees prior to the posting of the final schedule. Shifts will be awarded by seniority unless the senior employee would be in overtime or premium pay. In such cases, the shift(s) may be awarded to the junior person. The extra shifts will be posted on the final schedule. Prior to posting of the final schedule, on-call and/or Agency staff will be scheduled.

Once the final schedule is posted, additional open shifts may be offered to available staff (includes regular, on call and Agency) on a first come, first served basis subject to the avoidance of overtime and/or premiums. Shifts will be awarded by seniority unless the senior employee would be in overtime or premium pay. In such cases, the shift(s) may be awarded to the junior person. If all volunteers will be in an overtime or premium pay condition, the extra shifts will be awarded on a rotating basis by seniority (equitable rotation) beginning with the most senior employee.

## ARTICLE 8 - COMPENSATION

8.1 Wage Schedule. Employees covered by the Agreement shall be paid no less than the wages set forth in Appendix "A" attached hereto and made a part of this Agreement.

8.1.1 Pay Cycle. Employees shall be paid on an hourly basis every other week.

8.1.2 Promotions. When an employee moves from one pay grade to a higher pay grade with an increase in duties and responsibilities, at a minimum, the employee will be placed at the step that equates to a three percent (3%) increase in pay, provided that if a three percent (3%) increase in pay falls between two steps, the employee will be placed at the higher of the two steps. This promotion will change the employee's anniversary date to reflect the new date in the new position.

8.1.3 Work in Higher Classification. Employees working in a higher classification for four (4) or more hours in duration shall be paid at the higher rate of pay for those hours worked in the higher classification.

8.2 Standby. Employees placed on standby status shall be paid at a rate of three dollars and twenty five cents (\$3.25) per hour. Standby pay shall only be paid while on standby status and shall not be paid after the employee has been called back to work. Consistent with its present practice, to the extent possible, weekend and holiday standby assignments shall be equitably shared, unless other arrangements are made by mutual consent. The Employer will continue to furnish paging devices consistent with its present practice.



8.3 Callback. If a regularly scheduled full-time or part-time employee is called back or called in to work while on standby status, such employee shall be paid for all hours worked at one and one-half (1-1/2) times the regular rate of pay with a minimum guarantee of three (3) hours.

8.4 Shift Differential. All employees who work the second (evening) shift shall be paid a shift differential of one dollar and twenty-five cents (\$1.25) per hour, and those who work the third (night) shift shall be paid a shift differential of one dollar and seventy five cents (\$1.75) per hour in addition to their day rate of pay. If a majority of an employee's hours fall within the second or third shift, the employee shall receive the appropriate shift differential pay for the entire shift worked.

8.4.1 With the agreement of the individual employee(s) involved, the Employer may institute innovative schedules and pay plans for employees on the second and/or third shifts, so long as employee(s) working those shifts receive premium pay equivalent to or better than the shift differential premium specified above for all hours worked on such shifts.

8.5 Recognition for Past Experience.

- a. Employees with two (2) or more years of continuous recent experience shall be employed at not less than the first (1st) longevity step above the base rate of pay.
- b. Employees with four (4) or more years of continuous recent experience shall be employed at not less than the second (2nd) longevity step.
- c. Employees with six (6) or more years of continuous recent experience shall be employed at not less than the third (3rd) longevity step.

Recent continuous experience shall be defined as comparable experience without a break in experience which would reduce the level of skills in the opinion of the Employer, based on established criteria.

8.5.1 If a new employee is hired above the minimum longevity step set forth in Section 8.5, any current employee in that job classification with the same or greater years of experience paid at a lower pay step will be brought up to the new employee's pay step (longevity step).

8.6 Effective Dates. All changes in compensation provided for in this Agreement shall become effective the first full payroll period on or after the date specified in this Agreement, except that anniversary date (longevity) increases will be effective the pay period nearest the anniversary date of employment. Subject to the above condition, certification pay shall begin when the employee provides proof of the certification to the Employer.

8.7 Lead Pay. Leads shall receive one dollar and fifty cents (\$1.50) per hour in addition to regular pay.

8.8 Weekend Premium Pay. Any employee who works on a weekend shall receive one dollar and twenty-five cents (\$1.25) per hour for each hour worked on the weekend in addition to the employee’s regular rate of pay. The weekend premium will not be considered a part of the regular rate of pay for premium pay calculations, except for overtime pay calculations when required by the Fair Labor Standards Act. For premium pay purposes, the weekend shall be defined as all hours between 11:00 p.m. Friday and 11:00 p.m. Sunday.

8.9 MHS Gain Sharing Plan. The bargaining unit is eligible to participate in the MultiCare Health System Gain Sharing plan on the same basis as other eligible MultiCare employees for plan years 2015, 2016 and 2017. Individual eligibility is as follows:

- a. paid a minimum of 1,000 hours during the applicable plan year;
- b. is in a regular FTE status position on December 31 of the applicable plan year.

The terms of the Gain Sharing Plan are determined annually by the MHS Board of Directors.

ARTICLE 9 – PTO/EIT

9.1 Accrual. Full and regular part-time employees shall receive Paid Time Off (PTO) and Extended Illness/Injury Time (EIT) based upon hours paid (up to 2080 per year) in accordance with the following schedules:

Years of Service	Annual PTO*	Accrual per hour	PTO Max.	Annual EIT*	Accrual per hour
0-4	200	.0962	400	48	.0231
5-9	240	.1154	480	48	.0231
10-19	280	.1346	560	48	.0231
20+	320	.1538	640	48	.0231

9.2 Rate of Pay. PTO and EIT shall be paid at the employee’s regular rate of pay

9.3 Access to PTO Accrual. PTO accruals are to be accessed for all absences except for those that meet EIT criteria as set forth herein. An employee will receive pay of no less than their assigned FTE each pay period by the combination of hours worked and access to available accruals unless their department is closed in which case the employee can chose whether to use their PTO accruals or go without pay for the day of the closure.

9.3.1 Requirement to Access Accruals. Employees are required to utilize accruals on any occasion when they are unable to work as scheduled unless directed not to work by management due to low census or environmental conditions (internal or external), in which event an employee may choose to either utilize accruals or to take cut hours. (Employees may not access accruals when they are off work due to a disciplinary suspension).

- 9.3.2 Negative Balances. Employees may not access accruals that would result in a negative balance. (Employees will be denied vacation requests if their projected PTO balance would not contain sufficient accruals to cover the requested time off. In this situation, an employee may request an unpaid leave of absence).
- 9.3.3 Leave of Absence. Access to accruals during a leave of absence must be taken at the employee's assigned FTE. (An employee may not access accruals at a lower or higher amount than their assigned FTE during a leave of absence.)
- 9.3.4 Unpaid Time off. All accruals must be exhausted prior to taking unpaid time off (unless eligible for EIT access).

9.4 Access to EIT accruals. The purpose of Extended Illness/Injury Time (EIT) is to provide coverage to an employee for extended absences from work as a result of illness or injury of the employee or to care for the illness or injury of a family member as required by Washington State's Family Care Act. Moreover, PTO or EIT may be used for:

- (a) Child of the employee with a health condition that requires treatment or supervision;
- (b) Spouse or domestic partner (same or opposite sex),
- (c) Parent,
- (d) Parent-in-law
- (e) Grandparent of the employee who has a serious health condition or an emergency condition.

9.4.1 Employees may access their EIT accruals once they have missed their 17<sup>th</sup> consecutive scheduled hour of work. In this event, the employee's access to EIT will commence from the 17<sup>th</sup> hour of work forward and will not be applied retroactively to the first (1<sup>st</sup>) through sixteenth (16<sup>th</sup>) hour of the absence. Immediate access to EIT (without waiting period) is available due to inpatient hospitalization (including observation admit for 24 hours or greater) of the employee or the employee's family member (exclusive of Emergency Room visits), the employee's on-the-job injury, chemotherapy treatment, radiation treatment, the employee's colonoscopy, if the employee is furloughed by Employee Health due to a verified occupational exposure in accordance with MHS policy or outpatient surgery of the employee. Immediate access to EIT for outpatient surgery is available when the surgery plus recovery period is 3 days or more (as verified by physician certification). This immediate access will apply even when the days of recovery are not on scheduled work days.

9.4.2 Workers' Compensation Access. Employees who will receive time loss compensation under MultiCare's Worker's Compensation program may supplement their time loss payments by accessing limited accruals, up to the amount of the employees pay for the hours the employee would have worked had the employee been available to work. The employee may choose to use either PTO or EIT to supplement time loss payments.

- 9.4.3 Re-injury/Relapse. When an employee attempts to return to work and, within 48 hours of that return to work, is unable to continue to work due to the same illness or injury (of themselves or of the family member pursuant to State and Federal law) which had precipitated their absence, if EIT had been accessed previously, EIT may be accessed again despite the break in consecutive scheduled hours off. EIT may not be utilized retroactively, but from the 17<sup>th</sup> missed work hour forward.
- 9.4.4 Family Leave. EIT may be accessed for any period of disability associated with pregnancy or disability caused by miscarriage, abortion, childbirth, and recovery there from, In accordance with the criteria set forth herein, so long as appropriate medical certification is submitted reflecting the length of the disability period. However, EIT may not be accessed for the non-disability portion of maternity/paternity or family leave.
- 9.5 Premium Pay and PTO Access for Holiday Work. Any hourly employee who works on a designated Premium Pay Day will be paid time and one-half (1-1/2) for all hours worked on that day. In addition, employees may also access their PTO accruals for up to their regular shift length on any Premium Pay Day.
- 9.5.1 Premium paydays are New Years Day; Presidents Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. For purposes of premium pay, the time period from 3:00 p.m. December 24 to 11:00 pm December 25 shall be recognized as Christmas. Holiday work shall be equitably rotated by the Employer.
- 9.6 Termination of Benefits. Cash-out of accruals will be paid to employees who terminate in good standing, who change to non-benefit eligible status, or who choose pay in lieu of benefits during open enrollment as follows:
- (a) PTO accruals paid at 100%
  - (b) EIT accruals paid at 25% for all hours in excess of 240
- 9.6.1 “Good Standing” Defined. An employee is not “in good standing” if he or she:
- (a) Is being discharged for cause; or
  - (b) Has given insufficient notice of resignation in accordance with contractual requirements; or
  - (c) Has failed to work out their notice period (i.e., calling in short notice for remaining shifts absent a medical certification).
- 9.7 PTO Cash Out Option: During February and August of each year, employees with a PTO balance greater than eighty (80) hours may choose to cash out up to forty (40) hours of their PTO balance such that their balance does not drop below eighty (80) hours. Employees assigned to the 24 Hour Weekend Schedule may choose to cash out up to sixty

(60) hours of their PTO balance such that their balance does not drop below eighty (80) hours.

9.8 PTO/EIT Donation: An employee with a PTO balance equal to or greater than forty (40) hours or an EIT balance equal to or greater than two hundred forty (240) hours can donate up to sixteen (16) hours per year of their PTO or EIT to another employee who has a qualifying illness under the PTO donation policy who is benefit eligible, and who has exhausted their PTO and EIT accruals. The rate of pay for a donated hour of PTO or EIT is the donor's rate.

9.9 Scheduling. PTO shall begin accruing the first day of employment. All PTO must be scheduled in advance in accordance with Hospital policies and be approved by supervision. The Employer shall have the right to schedule PTO in such a way as will least interfere with patient care and workload requirements of the Hospital. Patient care needs will take precedence over individual requests. Generally PTO may not be taken in increments of less than the employee's regular work day. Additionally, one (1) and two (2) day requests will not be granted until block time requests (three (3) or more days in a seven (7) day period) are granted regardless of seniority. This limitation shall not apply to employees with FTEs of .4 or below for whom a full week may consist of two (2) or fewer days. Under special circumstances and only when approved by supervision, partial days may be granted.

9.9.1 PTO Request Procedure. PTO requests for the period of April 1 to September 30 must be submitted in writing by the employee between January 1 and January 31. Requests for the period between October 1 and March 31 must be submitted in writing between June 1 and June 30. The Employer will respond to requests submitted during these two submittal periods within fifteen (15) days after the period closes. Requests will be granted on the basis of seniority. PTO requests submitted outside these two submittal windows shall be granted based on the date of submission, and employees shall be notified of approval or disapproval as soon as possible but not later than thirty (30) days. Within each department, the employer will post a seniority roster and a vacation calendar. The purpose of this calendar is to provide employees with the opportunity to view vacation requests of other more senior employees. In addition to submitting the written requests for PTO to their supervisor, it is also the responsibility of the employee to place the request(s) they submit to their supervisor on the calendar. Prime time summer vacation shall be from June 15 through September 15. Employees are limited to two (2) calendar weeks of PTO during summer prime time unless there are no conflicts. Employees who are denied summer prime time vacation in one year shall have priority over the least senior employee whose requests would have otherwise been granted for prime time summer vacation in the next year. Prime time holidays shall be defined as Thanksgiving, Christmas and New Years, including the day immediately preceding the actual holiday and the day immediately following the actual holiday. Prime time holiday work and vacation shall be rotated.

9.9.2 Loss of PTO Leave. An employee will not lose accrued PTO leave if the employee was not given a reasonable opportunity to use it.

9.10 Short Notice Requirements. In case of illness or other personal emergency requiring a short notice absence, the employee is required to notify their supervisor or designee immediately, but not less than two (2) hours prior to the beginning of their shift in nursing departments (one (1) hour for non-nursing departments), or in compliance with any other facility or department-specific policy. Each department will develop a system/procedure so that the employee will only be required to make one (1) telephone contact with the Employer notifying the Department Manager that the employee will be absent from work due to illness or injury.

#### ARTICLE 10 - LEAVES OF ABSENCE

10.1 General. All leaves are to be requested from the Employer in writing as far in advance as possible, stating all pertinent details and the amount of time requested. A written reply to grant or deny the request shall be given by the Employer within thirty (30) days. For purposes of eligibility for leave for part-time employees, one (1) year shall equal twelve (12) consecutive calendar months. For purposes of this Agreement, a leave of absence begins on the first day of absence from work.

10.1.1 With at least thirty (30) days' advance notice to the Employer, an employee may request up to twelve (12) weeks of personal leave for the birth/adoption of a child in addition to the leave taken by the employee's spouse under 11.3, Family Leave, providing the employee and spouse don't work in the same department. This leave request shall be subject to departmental staffing considerations and patient care needs. The employee may be required to use any accrued PTO during this leave of absence.

10.2 Maternity Leave. After completion of the probationary period, leave without pay shall be granted upon request of the employee for a period of up to six (6) months for maternity purposes, without loss of benefits accrued to the date such leave commences. The Employer shall return the employee to the same department, shift and FTE status, if the employee returns from the maternity leave at the end of the disability, as certified by the physician. Maternity leave in excess of the disability period shall be subject to meeting proper staffing requirements as approved by the employee's director. For employees employed less than one (1) year, time off for the actual period of disability will be allowed.

10.3 Family Leave. As required by federal law, upon completion of one (1) year of continuous employment, any employee who has worked at least 1250 hours during the prior twelve (12) months shall be entitled to up to twelve (12) weeks of unpaid leave per year for the birth, adoption or placement of a foster child; to care for a spouse or immediate family member with a serious health condition; or when the employee is unable to work due to a serious health condition. The Employer shall maintain the employees' health benefits during this leave and shall reinstate the employee to the employee's former or equivalent position (same department, FTE and shift) at the conclusion of the leave. If the employee elects not to return at the end of the twelve (12) week period, subject to meeting proper staffing requirements as approved by the

Employer, the employee will be offered the first available opening consistent with the job description held by the employee prior to the leave, if the employee attempts to return within the six (6) months of the date of the beginning of the leave of absence.

If a particular period of leave qualifies under both the Family and Medical Leave Act of 1993 (FMLA) and state law, the leaves shall run concurrently. This leave shall be interpreted consistently with the rights, requirements, limitations and conditions set forth in the federal law and shall not be more broadly construed. The Employer may require or the employee may elect to use any accrued paid leave time for which the employee is eligible during the leave of absence. Generally, employees must give at least thirty (30) days' advance notice to the Employer of the request for leave.

10.4 Leave Combined. An employee may guarantee her position for a period of up to the period of disability plus twelve (12) weeks by combining her maternity and family leave. The total amount of combined maternity and family leave cannot exceed the longer of six (6) months or the period of disability plus twelve (12) weeks without loss of benefits accrued to the date leave commences.

10.5 Health Leave. After one (1) year of continuous employment, leave of absence for a period of up to six (6) months may be granted without pay for health reasons upon the commendations of a physician, without loss of accrued benefits. The Employer shall guarantee the employee's position if the employee returns from the health leave within eight (8) weeks. If the employee has not returned to work within eight (8) weeks of the commencement of the leave, the Employer will thereafter make a good faith effort to hold the employee's position for an additional four (4) weeks. In the event the Employer is required to fill the position due to business necessity between the ninth (9th) and twelfth (12th) week period, the employee will be notified and given the opportunity to return to work. If the employee is unable to return to work at that time, the employee when returning from the health leave of absence will then be offered the first available opening consistent with the job description held by the employee prior to the leave of absence. Sick leave to the extent accrued, accrued vacation and personal holiday pay may be used during the leave of absence.

10.6 No Benefit Accrual. An employee on a leave of absence without pay will not continue to accrue benefits during that leave, but there shall be no loss of previously accrued benefits if the employee returns to work at the end of the allowed leave.

10.7 Return to Work. Except as otherwise provided for herein, if a leave of absence either alone or in conjunction with paid time off does not exceed thirty (30) days, an employee will be entitled to return to the employee's former job, provided that the employee returns at the end of the scheduled leave. If a leave exceeds thirty (30) days, the Employer does not guarantee that the employee can return to the employee's former position, but the employee will be eligible for the first available similar position without loss of accrued benefits, provided that the employee is available to return to work on or before expiration of the leave.

10.8 Termination. An employee who fails to return at the end of a scheduled leave of absence or any agreed upon extension of a leave of absence shall be considered terminated. If an employee takes employment elsewhere during the leave without prior approval of the Employer, the employee shall be considered terminated.

10.9 Education Leave. After one (1) year of continuous employment, permission may be granted for a leave of absence of up to nine (9) months without pay for job-related study approved by the Employer; this leave may be extended to one (1) year if the academic program requires a full year's absence.

10.9.1 Employees may request up to three (3) days of educational leave without pay per year. Such leave shall be subject to budgetary considerations, scheduling requirements of the Employer and approval by the Employer of the subject matter to be studied, and shall not be granted for any meetings related in any way to labor relations or collective bargaining activity.

10.9.2 If the Employer requests an employee to attend an outside workshop or institute, the employee's regular salary, tuition and reasonable expenses shall be paid by the Employer.

10.10 Bereavement Leave. An employee may be allowed up to three (3) working days off with pay in case of a death in the employee's immediate family, plus additional time off without pay or from the employee's accumulated PTO accrual. The immediate family shall be defined as spouse, child, parent, grandparent, brother, sister, grandchild, in-law, any relative living in the same household, or domestic partner (City of Seattle definition).

10.11 Military Leave. Leaves without pay for military duty shall be granted in accordance with applicable law.

10.12 Jury Duty. A regular full-time or part-time employee who is called upon to serve on jury duty on a regularly scheduled working day shall be compensated by the Employer the difference between jury duty pay and regular straight-time pay. Evening and night shift employees will be administratively assigned to the day shift for the duration of their jury duty.

10.13 Witness Duty. A regular full-time or part-time employee who is subpoenaed to testify in court on behalf of the Employer or a patient of the Employer on matters involving the patient's condition and professional care received at the Medical Center shall be compensated by the Employer for the difference between witness pay and regular rate of pay. In all such cases, the employee should seek the court's permission to return to work as soon as possible after giving testimony. Employees who are called to testify with less than twelve (12) hour's rest shall be compensated in accordance with section 7.10.

10.14 Union Leave. Employees will be afforded an option of requesting an unpaid leave of absence to attend Union Executive Board meetings, officer meetings, Shop Steward meetings, annual lobbying day and training sessions or Union conventions. Such leaves may be approved



subject to unit/department and patient care needs.

## ARTICLE 11 - BENEFIT PLANS

11.1 Flexible Benefits (Medical, Dental and Life) Insurance. Beginning the first of the month following three (3) calendar months of continuous employment, all full-time and all part-time employees regularly scheduled to work twenty-four (24) or more hours per week shall be eligible for the Employer's flexible benefits insurance plan providing medical, dental and life insurance benefits.

Under the terms of the flexible benefit plan, the employee shall receive a sufficient number of benefit credits to pay for the employee-only premium for Option 1 medical, dental and life insurance. Employees will have the opportunity to select other options under the flexible benefits plan and may apply the benefits credit in excess of the employee only premium toward their dependent premium. All employees scheduled to work twenty-four (24) or more hours per week shall pay \$15.00 per month for self-only premiums towards their medical insurance

Employees will have the option of participating in a MultiCare sponsored Wellness Plan. Those who choose not to participate will be subject to a health insurance premium surcharge to be determined as per Article 11.6 of the CBA. Participation includes the employee's spouse (beginning in 2012 for the 2013 plan year) if the employee has elected employee and spouse or employee and family coverage.)

The Employer will develop and implement a dental fee schedule option beginning in 2012 for employees who wish to use Dentists who are willing to provide care under that arrangement. The fee schedule option will be cost neutral to the Employer as compared with the current dental plan.

11.1.1 Part-time employees regularly scheduled to work sixteen (16) or more hours per week and desiring medical, dental and life insurance may sign up for the Hospital's flexible benefits plan and the Hospital will pay for one-half (1/2) of the employee only premium, with the remainder to be paid by the employee.

11.2 Retirement Plan. Employees shall be covered by the Employer's retirement policies. There shall be no changes to the two retirement plans (the grandfathered defined benefit plan for employees hired prior to July 31, 2002 and the Retirement Account Plan) through December 31, 2015. Effective January 1, 2016, all employees shall participate in MultiCare's Retirement Account Plan in accordance with the terms of the Plan. All grandfathered defined benefit plan participants will enter the Retirement Account Plan (RAP) at the 6% contribution level in 2016. The contribution will be no less than 6% through February 28, 2018.

- *Annuitization: A one-time election upon the employee's retirement and only applies to grandfathered DB participants.*
- *One extra year of service for DB participants if the employee meets 1,000 hours of service in 2016.*

11.3 Life Insurance. Eligible employees shall be covered by the Employer's Life Insurance Plan.

11.4 Workers' Compensation. Workers' Compensation insurance shall be provided by the Employer as required by law.

11.5 Unemployment Compensation. Unemployment compensation shall be provided by the Employer as provided by law.

11.6 Plan Changes to Health Insurance. In the event the Employer modifies its current Plans or provides an alternative Plan(s) the Employer will negotiate the proposed Plan changes with the Union. The Employer shall notify the Union at least ninety (90) days prior to the benefit election period.

#### ARTICLE 12 - NO STRIKE--NO LOCKOUT

The parties to this Agreement realize that the Employer provides special and essential services to the community, and that for this and other humanitarian reasons it is the intent of the parties to settle disputes by the grievance procedure provided for herein. It is, therefore, agreed that during the term of this Agreement, neither the Union nor any of the employees covered by this Agreement shall participate in any way in any strikes, including any sympathy strikes, work stoppages, picketing, hand billing, walkouts, slowdowns, boycotts or any other activity that interrupts or impedes work, or the delivery of goods, services or patients to the Employer. No officers or representatives of the Union shall authorize, instigate, aid or condone such activity. In the event of any such activity, the Union and their officers and agents shall do everything within their power to end or avert the same. Any employee participating in any of the activities referred to above, including the refusal to cross a picket line posted by any other labor organization or any other party, shall be subject to immediate dismissal, permanent replacement, or lesser discipline, at the Employer's discretion.

#### ARTICLE 13 - GRIEVANCE PROCEDURE

13.1 Grievance Defined. A grievance is defined as any alleged breach by the Employer of any express term of this Agreement. If any such grievance arises, it shall be submitted to the following procedure. In order to be subject to the following procedure, any grievance must be submitted at the first applicable step within fourteen (14) calendar days from the date when the employee or the Union was aware, or reasonably should have been aware, that a grievance existed. All grievances not filed within the fourteen (14) day period are deemed waived by the aggrieved party.

13.1.1 Time Limits. Time limits set forth in the following steps may only be extended by mutual written consent of the parties hereto. Failure of an employee to file a grievance on a timely basis or to timely advance a grievance in accordance with the time limits set forth below will constitute a withdrawal of the grievance. Failure of the Employer to comply with the time limits set forth below shall result in the grievance being automatically elevated to the next step without any action necessary on the part of the employee.

13.1.2 Step One Written Warnings. The Employer and Union agree that should the Union not grieve a Step One Written Warning, the Union reserves the right to challenge the basis for the Step One Written Warning if the Step One Written Warning is used as the basis for further discipline up to and including discharge.

13.2 Step 1. Employee and Immediate Supervisor and/or Department Head. If an employee has a grievance, the employee and the Unit/Union Representative, must first present the grievance in writing to the immediate supervisor (or Department Head) within fourteen (14) calendar days from the date the employee was or should have been aware that the grievance existed. Upon receipt thereof, the immediate supervisor and/or Department Head shall meet with the employee (and Unit/Union Representative) in an attempt to resolve the problem. The immediate supervisor (or Department Head) shall respond in writing to the employee within fourteen (14) calendar days following the meeting with the employee. Should the immediate supervisor and/or Department Head and the employee meet to resolve the grievance, a Unit Representative and a Human Resources representative may attend the meeting.

13.3 Step 2. Employee and Director of Employee and Labor Relations. If the matter is not resolved to the employee's satisfaction at Step 1, the employee and Union shall present the grievance to the Director of Employee and Labor Relations (and/or designated representative) within seven (7) calendar days of the immediate supervisor's decision. A conference between the employee (and the Unit or Union Representative) and the Director of Employee and Labor Relations (and/or designated representative) shall be held. The Director of Employee and Labor Relations (or designated representative) shall issue a written reply within fourteen (14) calendar days following the grievance meeting.

13.4 Step 3. Arbitration. If the grievance is not settled on the basis of the foregoing procedures, and if the grievant and the Union have complied with the specific time limitations specified in Steps 1 and 2 herein, the Union may submit the issue in writing to arbitration within fourteen (14) calendar days following the receipt of the written reply from the Director of Employee Relations and Employment or designee. After notification that the dispute is submitted for arbitration, the Employer and the Union shall attempt to agree on an arbitrator. If the Employer and the Union fail to agree on an arbitrator, the Union shall promptly request a list of seven (7) arbitrators from the Federal Mediation and Conciliation Service. The parties shall thereupon alternate in striking a name from the panel until one (1) name remains. The person whose name remains shall be the arbitrator.

13.4.1 The Arbitrator's decision shall be final and binding on all parties, subject to the following terms and conditions. The Arbitrator shall have no authority to add to, subtract from, or otherwise change or modify the provisions of this Agreement, but shall be authorized only to interpret existing provisions of this Agreement as they may apply to the specific facts of the issue in dispute. If the Arbitrator finds that the Employer was not limited by this Agreement from taking the action grieved, the Arbitrator shall have no authority to limit the Employer's action and shall not substitute his or her judgment for the Employer's so long as that judgment was reasonably exercised. Any dismissal by the Arbitrator, whether on the merits or procedural grounds, shall bar any further arbitration.

13.4.2 Each party shall bear one-half (1/2) of the fee of the Arbitrator and any other expense jointly incurred by mutual consent incident to the arbitration hearing. All other expenses shall be borne by the party incurring them, and neither party shall be responsible for the expenses of witnesses called by the other party.

13.4.3 Except where specifically provided elsewhere in this Agreement, neither party shall be required during the term of this Agreement to provide the other party with any data, documents or information in its possession or under its control for any purpose except insofar as it may be relevant to a pending grievance or to pending negotiations for a renewal collective bargaining agreement; provided that appropriate notice has been given as required by Section 17.5 below. If necessary, the Arbitrator shall resolve discovery rights of the parties as to grievances submitted to arbitration.

13.5 Mutually Agreed Mediation. The parties may agree to use mediation in an attempt to resolve the grievance. Both parties must mutually agree to use mediation and neither party may require that any grievance be sent to mediation. Mediation shall not be considered a step in the grievance process.

#### ARTICLE 14 - CONFERENCE COMMITTEE

A Conference Committee consisting of three (3) persons appointed by the Employer and three (3) persons elected by the members of the unit shall be established for the purpose of considering suggestions for improvements in quality of patient care, employee relations, or any other matter of mutual concern to the employees and the Employer. The Conference Committee shall establish a mutually agreeable meeting schedule. Committee members shall suffer no loss of pay if they attend Conference Committee meetings with Employer representatives while on duty status. The Conference Committee's role is an advisory, rather than a decision-making one. Per Article 14.1.d, below, the Nurse Executive or Administrator will provide his/her response to the Conference Committee. The Conference Committee will meet monthly provided that agenda items are presented by either party to the other no later than 5 calendar days prior to the scheduled meeting. Should no agenda items be received, the meeting will be cancelled..

When issues arise that affect specific job classes, departments or subgroups, sub-committees may be developed to address these issues. Subcommittees will be scheduled at mutually agreed upon dates and times. The Conference Committee will designate the number of Union and Employer representatives on each sub-committee.

14.1.1 The Conference Committee may mutually agree to create task forces to investigate and identify potential solutions to the issues described above. The task forces shall be comprised if an equal number of Employer and Unit representatives. When creating a task force, the Conference Committee shall designate the time period of the task force and the specific issues to be addressed.

14.1.2 Staffing. Recognizing the importance of adequate staffing to the provisions of quality patient care and services, the Employer agrees that there should be an

adequate number of staff in all departments on each shift. Staffing levels shall be determined by management for each work unit. Staffing levels should be based on the workload of each work unit, non-productive time (vacation accruals, sick leave, FLMA, etc) and shall be sufficient to allow for a high quality of patient care and services.

14.1.2a Employee(s) who have ongoing concerns about staffing shortages or excessive workloads (hereafter referred to as “staffing concerns”) are encouraged to document their concern and address the issues directly with their supervisor/manager.

14.1.2b If the supervisor/manager has not addressed a documented concern within fourteen (14) calendar days the employee(s) may present it to the Conference committee for a review. Any recommendations coming out of the committee will be forwarded to the employee(s) and supervisor/manager.

14.1.2c If the Union believes that a staffing concern is broad based and ongoing, it may submit the matter in writing to the Conference committee for review.

14.1.2d The Conference committee shall review and make such recommendations as it deems advisable and submit a final report to the VP of that area within thirty (30) days of receipt of the matter. The VP/designee shall respond with a final decision within twenty-one (21) days of the recommendation by sending a response to the co-chairs of the Conference committee and the Department Director.

14.1.2e MultiCare may not retaliate against or engage in any form of intimidation of an employee for performing any duties or responsibilities in connection with the Conference committee: or an employee who notifies the Conference committee or hospital administration about his or her concerns about staffing.

14.1.2f MultiCare shall make every good faith effort to fill posted vacancies and fill absences including using temporary, Per-Diem, agency, and scheduling overtime in order to provide for reasonable workloads and to accommodate requested vacation time.

## ARTICLE 15 - OCCUPATIONAL SAFETY AND HEALTH

The Employer will maintain a safe and healthful work place in compliance with all Federal, State and local laws applicable to the safety and health of its employees. The Safety Committee will be the proper vehicle to investigate safety issues and the Employee Health Advisory Committee shall be responsible for investigating health issues related to the work place. The Safety Committee shall include no more than three (3) bargaining unit employees on each safety

committee, with not more than one (1) from any department. All bargaining unit employees who serve on the Committee will be appointed by the Union. The Union shall be responsible for providing names to the Employer each December for membership for the following year. Employees are encouraged to report any unsafe conditions to their supervisors and the Safety Committee. Safety Committee agendas will have a standing agenda item that addresses workplace violence.

## ARTICLE 16 - GENERAL PROVISIONS

16.1 Complete Agreement. The parties acknowledge that during the negotiations that resulted in this Agreement, each has had the unlimited right and opportunity to make demands and proposals with respect to any subject or matter not removed by law from the area of collective bargaining and that the results and exercise of that right and opportunity are completely set forth in this Agreement. Therefore, the Employer and the Union, for the life of this Agreement, each voluntarily and unqualifiedly waives the right, and each agrees that the other shall not be obligated, to bargain collectively with respect to any subject or matter specifically referred to or covered in this Agreement, or discussed during the negotiations which resulted in this Agreement. The parties further agree, however, that this Agreement may be amended by the mutual consent of the parties in writing at any time during its term.

16.2 Past Practice. Any and all agreements, written and verbal, previously entered into between the parties hereto are mutually cancelled and superseded by this Agreement. Unless specifically provided herein to the contrary, past practices shall not be binding on the Employer.


16.3 Effect of Invalidity. This Agreement shall be subject to all future and present applicable federal and state laws. Should any provision or provisions become unlawful by virtue of the declaration of any court of competent jurisdiction, such action shall not invalidate the entire Agreement. Any provisions of this Agreement not declared invalid shall remain in full force and effect for the life of the Agreement. If any provision is held invalid, the parties hereto shall enter into collective bargaining negotiations for the purpose of arriving at a mutually satisfactory replacement for such provision.


16.4 Duration of Agreement. This Agreement shall be in effect on the date of ratification and shall continue in full force and effect through and including February 28, 2018. Should either party decide to modify or terminate this Agreement on February 28, 2018, it shall serve written notice on the other party no more than one hundred twenty (120) days and no less than ninety (90) days prior to that date. In the event of an inadvertent failure by either party to give the requisite notice, such party may give written notice at any subsequent time prior to the termination date of this Agreement. If notice is given in accordance with provisions of this section, the expiration date of the contract shall be the ninetieth (90th) day following such notice.

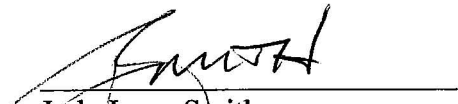
IN WITNESS WHEREOF the parties hereto have caused this Agreement to be executed this \_\_\_\_\_ day of August 2015.


MULTICARE HEALTH SYSTEM

UFCW LOCAL 21

  
\_\_\_\_\_  
William Greenheck,  
VP, Human Resources

  
\_\_\_\_\_  
Todd Crosby, President

  
\_\_\_\_\_  
Jody Lynn Smith  
Director, HR-Employee and Labor Relations

  
\_\_\_\_\_  
Matthew Wood  
UFCW Local 21 Negotiator

**APPENDIX "A" – COMPENSATION**

**WAGE INCREASES**

2015 2.5% Retroactive back to the expiration date of each Contract  
4.0% Longevity Bonus - Top Step (Svs, Engineering, Business Office)  
6.0% Longevity Bonus – Top Step (Pro- Tech, LPN)  
\$600.00 Ratification Bonus – Pro-rated by FTE status

3/1/2016 1.5% Across the Board Increase  
\$500.00 Bonus – Pro-rated by FTE status

3/1/2017 2.0% Across the Board Increase  
\$500.00 Bonus – Pro-rated by FTE status



Appendix "A" Wages  
Allenmore Hospital - Office/Clerical

Clerical Wage Scale Effective July 12, 2015 2.5% Contractual Increase										
<i>Health Info Tech</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$14.58	\$14.86	\$15.16	\$15.47	\$15.77	\$16.08	\$16.40	\$16.71	\$17.07	\$17.41
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$17.77	\$18.11	\$18.49	\$18.84	\$19.22	\$19.62	\$19.99	\$20.40	\$20.81	\$21.22	\$21.65
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$22.09	\$22.53	\$22.76								
<i>Receptionist (AH)</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$14.65	\$14.92	\$15.22	\$15.53	\$15.85	\$16.15	\$16.48	\$16.81	\$17.13	\$17.48
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$17.82	\$18.16	\$18.54	\$18.91	\$19.30	\$19.68	\$20.07	\$20.47	\$20.88	\$21.30	\$21.72
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$22.15	\$22.59	\$22.83								
<i>Chart Coordinator</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$15.99	\$16.32	\$16.64	\$16.97	\$17.33	\$17.65	\$18.01	\$18.37	\$18.75	\$19.11
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$19.49	\$19.87	\$20.28	\$20.68	\$21.09	\$21.53	\$21.95	\$22.40	\$22.85	\$23.30	\$23.76
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$24.22	\$24.71	\$24.95								
<i>A/R Cashier- Acute</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$15.91	\$16.21	\$16.55	\$16.89	\$17.19	\$17.55	\$17.91	\$18.27	\$18.61	\$19.00
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$19.37	\$19.77	\$20.18	\$20.58	\$20.99	\$21.41	\$21.84	\$22.28	\$22.70	\$23.17	\$23.63
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$24.10	\$24.58	\$24.84								
<i>Med. Recept. Acute, Admin Assist II, Insurance verify Specialist, Patient Access Tech</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$17.36	\$17.69	\$18.06	\$18.42	\$18.79	\$19.17	\$19.55	\$19.94	\$20.34	\$20.75
<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>	
	\$21.15	\$21.58	\$22.02	\$22.46	\$22.90	\$23.37	\$23.82	\$24.30	\$24.78	\$25.29
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$26.31	\$26.84	\$27.11								

Clerical Wage Scale Effective July 12, 2015 2.5% Contractual Increase										
<i>Quality Reg Analyst Acute, Financial Counselor</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$18.14	\$18.52	\$18.88	\$19.26	\$19.65	\$20.02	\$20.43	\$20.85	\$21.26	\$21.68
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$22.13	\$22.57	\$23.02	\$23.48	\$23.96	\$24.43	\$24.91	\$25.42	\$25.92	\$26.43	\$26.98
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$27.51	\$28.07	\$28.35								
<hr/>										
<i>OR Control Desk Spec, OR Scheduling Coord.</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$17.68	\$18.05	\$18.40	\$18.79	\$19.16	\$19.53	\$19.93	\$20.32	\$20.73	\$21.15
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$21.57	\$22.02	\$22.47	\$22.91	\$23.35	\$23.82	\$24.30	\$24.78	\$25.30	\$25.81	\$26.31
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$26.83	\$27.37	\$27.64								
<hr/>										
<i>Front Desk Specialist</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$16.27	\$16.59	\$16.93	\$17.27	\$17.60	\$17.96	\$18.33	\$18.70	\$19.07	\$19.44
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$19.83	\$20.24	\$20.64	\$21.05	\$21.47	\$21.90	\$22.33	\$22.79	\$23.22	\$23.68	\$24.15
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$24.64	\$25.13	\$25.39								
<hr/>										
<i>Referral Coord.</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$17.68	\$18.04	\$18.40	\$18.78	\$19.16	\$19.53	\$19.92	\$20.32	\$20.72	\$21.13
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$21.56	\$21.99	\$22.43	\$22.88	\$23.34	\$23.80	\$24.28	\$24.76	\$25.26	\$25.78	\$26.29
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>								
\$26.82	\$27.36	\$27.63								
<hr/>										
<i>Medical Receptionist</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$15.77	\$16.08	\$16.40	\$16.71	\$17.07	\$17.41	\$17.77	\$18.11	\$18.49	\$18.84
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$19.22	\$19.62	\$19.99	\$20.40	\$20.81	\$21.22	\$21.65	\$22.09	\$22.54	\$22.99	
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$23.45	\$23.93	\$24.41	\$24.65							
<hr/>										
<i>Imaging Scheduler</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$16.89	\$17.19	\$17.55	\$17.91	\$18.27	\$18.61	\$19.00	\$19.37	\$19.77	\$20.18
<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
\$20.58	\$20.99	\$21.41	\$21.84	\$22.28	\$22.70	\$23.17	\$23.63	\$24.10	\$24.59	
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$25.08	\$25.58	\$26.10	\$26.62							

Clerical Wage Scale Effective March 1, 2016  
1.5% Contractual Increase

<i>Health Info Tech</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>	
	\$14.80	\$15.08	\$15.39	\$15.70	\$16.01	\$16.32	\$16.65	\$16.96	\$17.33	\$17.67	
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
	\$18.04	\$18.38	\$18.77	\$19.12	\$19.51	\$19.91	\$20.29	\$20.71	\$21.12	\$21.54	\$21.97
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>									
\$22.42	\$22.87	\$23.10									

<i>Receptionist (AH)</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>	
	\$14.87	\$15.14	\$15.45	\$15.76	\$16.09	\$16.39	\$16.73	\$17.06	\$17.39	\$17.74	
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
	\$18.09	\$18.43	\$18.82	\$19.19	\$19.59	\$19.98	\$20.37	\$20.78	\$21.19	\$21.62	\$22.05
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>									
\$22.48	\$22.93	\$23.17									

<i>Chart Coordinator</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>	
	\$16.23	\$16.56	\$16.89	\$17.22	\$17.59	\$17.91	\$18.28	\$18.65	\$19.03	\$19.40	
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
	\$19.78	\$20.17	\$20.58	\$20.99	\$21.41	\$21.85	\$22.28	\$22.74	\$23.19	\$23.65	\$24.12
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>									
\$24.58	\$25.08	\$25.32									

<i>A/R Cashier- Acute</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>	
	\$16.15	\$16.45	\$16.80	\$17.14	\$17.45	\$17.81	\$18.18	\$18.54	\$18.89	\$19.29	
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>	<b>Yr 20</b>
	\$19.66	\$20.07	\$20.48	\$20.89	\$21.30	\$21.73	\$22.17	\$22.61	\$23.04	\$23.52	\$23.98
<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>									
\$24.46	\$24.95	\$25.21									

<i>Med. Recept. Acute, Admin Assist II, Insurance verify Specialist, Patient Access Tech</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$17.62	\$17.96	\$18.33	\$18.70	\$19.07	\$19.46	\$19.84	\$20.24	\$20.65	\$21.06
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$21.47	\$21.90	\$22.35	\$22.80	\$23.24	\$23.72	\$24.18	\$24.66	\$25.15	\$25.67
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$26.20	\$26.70	\$27.24	\$27.52							

<i>Quality Registration Analyst- Acute, Financial Counselor</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$18.41	\$18.80	\$19.16	\$19.55	\$19.94	\$20.32	\$20.74	\$21.16	\$21.58	\$22.01
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$22.46	\$22.91	\$23.37	\$23.83	\$24.32	\$24.80	\$25.28	\$25.80	\$26.31	\$26.83
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$27.38	\$27.92	\$28.49	\$28.78							
<i>OR Control Desk Spec., OR Scheduling Coord.</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
<i>Front Desk Specialist</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$16.51	\$16.84	\$17.18	\$17.53	\$17.86	\$18.23	\$18.60	\$18.98	\$19.36	\$19.73
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$20.13	\$20.54	\$20.95	\$21.37	\$21.79	\$22.23	\$22.66	\$23.13	\$23.57	\$24.04
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$24.51	\$25.01	\$25.51	\$25.77							
<i>Referral Coordinator</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$17.95	\$18.31	\$18.68	\$19.06	\$19.45	\$19.82	\$20.22	\$20.62	\$21.03	\$21.45
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$21.88	\$22.32	\$22.77	\$23.22	\$23.69	\$24.16	\$24.64	\$25.13	\$25.64	\$26.17
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$26.68	\$27.22	\$27.77	\$28.04							
<i>Medical Receptionist</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$16.01	\$16.32	\$16.65	\$16.96	\$17.33	\$17.67	\$18.04	\$18.38	\$18.77	\$19.12
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$19.51	\$19.91	\$20.29	\$20.71	\$21.12	\$21.54	\$21.97	\$22.42	\$22.88	\$23.33
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$23.80	\$24.29	\$24.78	\$25.02							
<i>Imaging Scheduler</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$17.14	\$17.45	\$17.81	\$18.18	\$18.54	\$18.89	\$19.29	\$19.66	\$20.07	\$20.48
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$20.89	\$21.30	\$21.73	\$22.17	\$22.61	\$23.04	\$23.52	\$23.98	\$24.46	\$24.96
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$25.46	\$25.96	\$26.49	\$27.02							

Clerical Wage Scale Effective March 1, 2017  
2% Contractual Increase

<i>Health Info Tech</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$15.10	\$15.38	\$15.70	\$16.01	\$16.33	\$16.65	\$16.98	\$17.30	\$17.68	\$18.02
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$18.40	\$18.75	\$19.15	\$19.50	\$19.90	\$20.31	\$20.70	\$21.12	\$21.54	\$21.97
	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
	\$22.87	\$23.33	\$23.56							
<i>Receptionist (AH)</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$15.17	\$15.44	\$15.76	\$16.08	\$16.41	\$16.72	\$17.06	\$17.40	\$17.74	\$18.09
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$18.45	\$18.80	\$19.20	\$19.57	\$19.98	\$20.38	\$20.78	\$21.20	\$21.61	\$22.05
	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
	\$22.93	\$23.39	\$23.63							
<i>Chart Coordinator</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$16.55	\$16.89	\$17.23	\$17.56	\$17.94	\$18.27	\$18.65	\$19.02	\$19.41	\$19.79
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$20.18	\$20.57	\$20.99	\$21.41	\$21.84	\$22.29	\$22.73	\$23.19	\$23.65	\$24.12
	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
	\$25.07	\$25.58	\$25.83							
<i>A/R Cashier-Acute</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$16.47	\$16.78	\$17.14	\$17.48	\$17.80	\$18.17	\$18.54	\$18.91	\$19.27	\$19.68
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$20.05	\$20.47	\$20.89	\$21.31	\$21.73	\$22.16	\$22.61	\$23.06	\$23.50	\$23.99
	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
	\$24.95	\$25.45	\$25.71							
<i>Med. Recept. Acute, Admin Assist II, Insurance verify Specialist, Patient Access Tech</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$17.97	\$18.32	\$18.70	\$19.07	\$19.45	\$19.85	\$20.24	\$20.64	\$21.06	\$21.48
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$21.90	\$22.34	\$22.80	\$23.26	\$23.70	\$24.19	\$24.66	\$25.15	\$25.65	\$26.18
	<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>						
	\$26.72	\$27.23	\$27.78	\$28.07						

<i>Quality Registration Analyst- Acute, Financial Counselor</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$18.78	\$19.18	\$19.54	\$19.94	\$20.34	\$20.73	\$21.15	\$21.58	\$22.01	\$22.45
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$22.91	\$23.37	\$23.84	\$24.31	\$24.81	\$25.30	\$25.79	\$26.32	\$26.84	\$27.37
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$27.93	\$28.48	\$29.06	\$29.36							
<i>OR Control Desk Spec., OR Scheduling Coord.</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$18.31	\$18.69	\$19.05	\$19.45	\$19.84	\$20.22	\$20.63	\$21.03	\$21.46	\$21.90
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$22.33	\$22.80	\$23.27	\$23.72	\$24.17	\$24.66	\$25.15	\$25.65	\$26.19	\$26.72
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$27.23	\$27.77	\$28.34	\$28.61							
<i>Front Desk Specialist</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$16.84	\$17.18	\$17.52	\$17.88	\$18.22	\$18.59	\$18.97	\$19.36	\$19.75	\$20.12
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$20.53	\$20.95	\$21.37	\$21.80	\$22.23	\$22.67	\$23.11	\$23.59	\$24.04	\$24.52
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$25.00	\$25.51	\$26.02	\$26.29							
<i>Referral Coordinator</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$18.31	\$18.68	\$19.05	\$19.44	\$19.84	\$20.22	\$20.62	\$21.03	\$21.45	\$21.88
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$22.32	\$22.77	\$23.23	\$23.68	\$24.16	\$24.64	\$25.13	\$25.63	\$26.15	\$26.69
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$27.21	\$27.76	\$28.33	\$28.60							
<i>Medical Receptionist</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$16.33	\$16.65	\$16.98	\$17.30	\$17.68	\$18.02	\$18.40	\$18.75	\$19.15	\$19.50
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$19.90	\$20.31	\$20.70	\$21.12	\$21.54	\$21.97	\$22.41	\$22.87	\$23.34	\$23.80
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$24.28	\$24.78	\$25.28	\$25.52							
<i>Imaging Scheduler</i>	<b>Base</b>	<b>Yr 1</b>	<b>Yr 2</b>	<b>Yr 3</b>	<b>Yr 4</b>	<b>Yr 5</b>	<b>Yr 6</b>	<b>Yr 7</b>	<b>Yr 8</b>	<b>Yr 9</b>
	\$17.48	\$17.80	\$18.17	\$18.54	\$18.91	\$19.27	\$19.68	\$20.05	\$20.47	\$20.89
	<b>Yr 10</b>	<b>Yr 11</b>	<b>Yr 12</b>	<b>Yr 13</b>	<b>Yr 14</b>	<b>Yr 15</b>	<b>Yr 16</b>	<b>Yr 17</b>	<b>Yr 18</b>	<b>Yr 19</b>
	\$21.31	\$21.73	\$22.16	\$22.61	\$23.06	\$23.50	\$23.99	\$24.46	\$24.95	\$25.46
<b>Yr 20</b>	<b>Yr 22</b>	<b>Yr 24</b>	<b>Yr 26</b>							
\$25.97	\$26.48	\$27.02	\$27.56							

# ALLENMORE HOSPITAL

## APPENDIX B

### TEN (10) HOUR SHIFT SCHEDULE

In accordance with Section 7.3 of the Agreement between the Hospital and the Union, employees may, on an individual basis, agree to work a ten (10) hour shift schedule with the consent of the Employer. All existing contractual provisions shall apply unless otherwise provided for herein.

1. Work Day. The ten (10) hour shift schedule shall provide for a ten (10) hour work day consisting of ten and one-half (10 1/2) hours to include one (1) thirty (30) minute unpaid lunch period. Rest periods shall be permitted in accordance with state law, with fifteen (15) minutes in each five (5) hours of work. Shift start times shall be determined by the Employer.
2. Work Period; Overtime Pay. The work period for overtime computation purposes shall be a seven (7) day period, as determined by the Employer. Employees working this ten (10) hour shift schedule shall be paid overtime compensation at the rate of one and one-half (1 1/2) times the regular rate of pay for the first two (2) hours after the end of the ten (10) hour shift or for any hours worked beyond forty (40) hours in a seven (7) day period. If an employee works more than two (2) hours beyond the end of a scheduled shift, all overtime hours after twelve (12) consecutive hours of work for that shift shall be paid at double time (2x).
3. Rest Between Shifts. Sections 7.10 of the Agreement shall apply in its entirety with the sole exception being that the length of the rest period shall be ten (10) hours rather than eleven (11) hours.
4. Shift Differential. If the majority of the hours of the employee's regularly scheduled shift fall within the designated evening (3-11 p.m.) or night (11 p.m. - 7 a.m.) shift period, the shift shall be considered a permanent assignment for that employee and the employee shall receive the shift differential for their entire shift. If the evening or night shift is a permanent assignment, shift differential shall be considered to be a part of the employee's regular rate of pay.

# ALLENMORE HOSPITAL

## APPENDIX C

### TWELVE (12) HOUR SHIFT SCHEDULE

In accordance with Section 7.3 of the Agreement between the Employer and the Union, employees may, on an individual basis, agree to work a twelve (12) hour shift schedule with the consent of the Employer. All existing contractual provisions shall apply unless otherwise provided for herein.

1. Work Day. The twelve (12) hour shift schedule shall provide for a twelve (12) hour work day consisting of twelve and one-half (12 1/2) hours to include one (1) thirty (30) minute unpaid lunch period. Rest periods shall be permitted in accordance with state law, with fifteen (15) minutes in each four (4) hours of work. Shift start times shall be determined by the Employer.
2. Work Period; Overtime Pay. The work period for overtime computation purposes shall be a seven (7) day period, as defined by the Employer. Employees working this twelve (12) hour shift schedule shall be paid overtime compensation at the rate of one and one-half (1 1/2) times the regular rate of pay for the first four (4) hours after the end of the twelve (12) hour shift or for any hours worked beyond forty (40) hours in a seven (7) day period. If the employee works more than four (4) consecutive hours beyond the end of the twelve (12) hour shift, all overtime hours after sixteen (16) consecutive hours of work for that shift shall be paid at double time (2x).
3. Rest Between Shifts. Article 7.10 of the Agreement applies in its entirety with the sole exception being that the length of the rest period shall be eight (8) hours rather than twelve (12) hours.
4. Shift Differential. If the majority of the hours of the employee's regularly scheduled shift fall within the designated evening (3-11 p.m.) or night (11 p.m. - 7 a.m.) shift period, the shift shall be considered a permanent assignment for that employee and the employee shall receive the shift differential for their entire shift. If the evening or night shift is a permanent assignment, shift differential shall be considered to be a part of the employee's regular rate of pay.



ALLENMORE HOSPITAL

APPENDIX D

JOB GROUPS

1. ART
2. Transcription
3. Medical Records Clerks
4. Registration/PBX

ALLENMORE HOSPITAL

APPENDIX E

DEPARTMENT DEFINITIONS

1. Patient Registration, PBX
2. Medical Record

Allenmore Hospital Clerical  
Appendix F to the Collective Bargaining Agreement  
Code of Conduct for Union Election Process  
Between  
UFCW Local 21 and MultiCare Health System

The following establishes MultiCare Health System (MHS) and UFCW Local 21's (Union) philosophy regarding the principles of a Code of Conduct surrounding organizing and Union election activity.

The primary purpose of MHS is to provide quality patient care. To achieve this MHS acknowledges sound relations are fundamental to the successful operation of providing and managing health care services. MHS is committed to high standards in its dealings and treatment of all employees and strives for excellence in meeting this commitment in a fair, consistent, respectful and transparent manner. This is best accomplished in an open environment of trust and confidence that fosters, encourages, and reinforces direct communication with all employees.

MHS and UFCW recognize that employees have certain rights under federal, state and local law and intend to comply with those laws in all respects, and the protection of those rights, as guaranteed by the law; including, but not limited to, the right to form or join a union as well as the right to refrain from such activity. As such, the parties are committed to working together to respect each employee's right to determine whether or not they wish to be represented by a union.

Agree

MHS and UFCW are committed to the following principles:

- Modeling MultiCare core values: *Respect, Integrity, Stewardship, Excellence, Collaboration, Kindness*;
- Serving the organization's best interests;
- Complying with applicable federal, state and local laws;
- Acknowledging all employees are part of the healthcare team;
- Recognizing individual contributions to quality patient care and that employees have a voice in finding solutions to problems;
- Acknowledging employees have a duty, and the right, to make well informed decisions regarding their working conditions, free from fear and intimidation;
- Valuing diversity and demonstrating respect for all people;
- Treating all employees with dignity and demonstrating a considerate, friendly and constructive attitude.

## **Leadership Meetings**

MHS leadership and Union leadership will hold regular quarterly meetings

## **Communication and Activity**

MHS and UFCW agree neither will engage in behavior which portrays the other in a negative light. The parties agree to treat employees with dignity and respect. No employee will be discriminated against or harassed because of his/her legal union activity or lack thereof.

The parties agree that their respective communications and activities will be consistent with the principles of the Code of Conduct and neither will engage in misrepresentations, negative campaign tactics, or personal attacks on individuals employed by either organization. Both parties agree to treat the other with civility, and respect the choice made by employees regarding representation. MHS further agrees that the Union shall be allowed the same access to public areas of the premises as any other member of the public. After a showing of interest by the Union that has been verified by the Community Leader, the Union may request to use Conference Rooms within MultiCare upon request to Human Resource(s) and/or their designee. Requests shall be responded to within (1) one business day.

## **Election Process -- Community Election**

- 1) UFCW and MHS will discuss and agree on appropriate bargaining units using ~~the~~ NLRB-“community of interest” rules or standards. If no agreement can be reached on an appropriate unit the parties agree that either party may request expedited Mediation through FMCS. If Mediation is not successful the parties will enter into expedited Arbitration within 7 calendar days of the initial dispute ; except that a dispute over the inclusion or exclusion of positions equaling in number less than 10% of the proposed bargaining unit, other than disputes as to supervisory status, shall not be subject to arbitration and shall instead vote subject to challenge as set forth in Sections 4 and 8, below. The arbitrator shall be selected from the following panel, dependent on the Arbitrator consenting to expedited consideration of all matters referred to the Arbitrator under this agreement.

Joe Duffy  
Mike Cavanaugh  
Rich Ahearn  
Mike Merrill  
Alan Krebs

The Arbitrator selected to hear the first dispute arising under this Letter of Agreement as to any proposed or agreed bargaining unit shall have continuing jurisdiction to hear all disputes regarding that bargaining unit until the conclusion of this process. The first arbitrator on the list above shall hear the disputed regarding the first bargaining unit proposed under this Letter of Agreement; disputes regarding the second proposed

unit shall be heard by the second arbitrator, and disputes shall rotate through the panel in that manner for the life of this Letter of Agreement. The Arbitrator's decision shall be final and binding. Each party shall be responsible for ½ (half) of the costs of Mediation and/or Arbitration at all stages of the process governed by this agreement. Preparation, legal and lost wages shall be borne by the individual parties.

2) When employees in a bargaining unit as established above have petitioned or signed cards for an election the parties shall agree to an in-person (excluding mail ballots, electronic voting or other such methods) secret ballot election to be conducted by a non-biased community leader (the "Community Leader") selected by mutual agreement of both MultiCare and UFCW Local 21 within 10 calendar days following the notification by UFCW Local 21 to MultiCare that it claims to represent a majority of the employees in the unit and demands that MultiCare recognize it for purposes of collective bargaining ("Recognition Demand"). If a community leader cannot be agreed upon a Mediator from FMCS shall assist in the process; if the parties remained deadlocked, the Community Leader shall be selected by the Arbitrator who shall be limited to a hearing, telephonic if possible, lasting no more than four hours divided equally between MultiCare and the Union. After such hearing the Arbitrator may only either select between the one Community Leader nominated by MultiCare or the one Community Leader nominated by the Union. Upon the request of MultiCare or UFCW Local 21, the Community Leader shall determine whether the petition is supported by a percentage of union authorization cards required by the NLRB from employees in an appropriate unit (at least 30% of the employees in the unit determined as set forth above). MultiCare Health Systems and UFCW Local 21 shall mutually agree to the election date(s) and time(s) as follows: If the Union submits the Recognition Demand to MultiCare on a Monday, Tuesday, Wednesday or Thursday of any week, the election will be held no earlier than twenty-one (21) days from the date of the Recognition Demand. If the Union submits the Recognition Demand on a Friday, the twenty-one (21) days will begin on the following Monday. Contractually recognized holidays shall not count towards the twenty-one (21) days in any circumstance. For purposes of this section, for such submission to be effective, the Recognition Demand must be submitted in person to and receipt acknowledged by MultiCare's Vice President, Human Potential, or his or her designee. The parties will make a good faith effort to resolve differences regarding date(s) and time(s) of the election, but if an agreement cannot be reached the Arbitrator shall be empowered to decide any disputes over the date(s) or time(s) of the election.

3) Once the Community Leader notifies MultiCare that the petition and/or signed cards is supported by the appropriate showing of interest as defined above, MultiCare is required to provide a list of eligible employees within 2 business days. MultiCare must include for those employees who it agrees or contends are appropriately within

the unit, or have been held by the Arbitrator to be within an appropriate unit, available personal addresses and phone numbers of voters on the voter list as those items are maintained in its HRIS system in order to permit non-employer parties to communicate with prospective voters about the upcoming election using modern forms of communication. The list must include full names, work locations, shifts and job classifications of all individuals in proposed unit. If the Employer claims the proposed unit is inappropriate because additional personnel should be added, a separate list of the full names, work locations, shifts and job classifications of all individuals the Employer claims should be added to the unit must be provided. If the Employer contends the proposed unit is not appropriate because personnel should be excluded, it must also separately list the individuals whom it believes should be excluded from the proposed unit to make it an appropriate unit.

- 4) The Community Leader will conduct the election and count the ballots. Any challenged ballots must be preserved by the Community Leader in a manner which preserves the ability to resolve the challenge but also preserves the secrecy of the challenged individual's vote; challenges or objections to the election must be resolved pursuant to paragraph 8 of this Agreement, and all parties acknowledge and submit to the Arbitrator's exclusive authority to rule on such objections and any determinative challenges and the parties waive their rights to have the NLRB resolve any objections or determinative challenges. The parties will take all necessary steps to effectuate the arbitration process and the Arbitrator's decision regarding objections and/ or determinative challenges.
- 5) Eligibility. All employees who are employed on a full-time, regular part-time, on-call basis in the petitioned for unit, who are on the active payroll as of the date immediately preceding the date of filing of the petition/cards and who are still on the payroll at the time of the voting shall be eligible to vote in the election, except managers, supervisors, confidential employees and guards. On-calls shall be deemed eligible to vote provided that they have worked an average of four (4) hours per week in the thirteen (13) week period (that is, 52 or more hours), ending with the last complete pay period, preceding the Union's filing for election.
- 6) Voting. Employees shall vote on non-work time, but may vote while on break or during their meal periods. Neither UFCW Local 21 nor MultiCare shall provide any financial inducements to vote. The voting shall take place at an appropriate location(s), determined by mutual agreement, or by the Arbitrator if the parties cannot agree. The parties shall each be entitled to an equal number of observers at the election site(s). The observers must not be supervisory or Human Resource employees above the administrative level.
- 7) Ballot Counting. The Community Leader shall count the ballots immediately following the conclusion of the voting. Both parties, including interested off-duty employees, may attend the counting of the ballots. Five days after the election results, MultiCare agrees to recognize the Union as the collective bargaining agent on

behalf of the employees in the designated unit where the majority of employees voting have voted for union representation.

- 8) Resolution of Challenged Ballots. The Arbitrator shall resolve challenges to the eligibility of voters which must be submitted to the Arbitrator by the Community Leader and the parties no more than three (3) business days following the election. The Arbitrator shall have discretion to establish procedures for the resolution of such challenges, which may include submission of evidence by the Parties. Upon request of either party, the Arbitrator will hold a hearing, including submission of evidence. In all cases, however, the Arbitrator shall resolve challenges within fifteen (15) days of the conclusion of the hearing. The Arbitrator's determination under this Agreement shall be binding on both parties. The parties shall jointly share the cost of the Arbitrator.
- 9) Resolution of Election Objections. If a party wishes to file objections to the election based on allegation(s) of violation of the Agreement or other conduct which would violate the National Labor Relations Act, either party must file such objections in writing with the Arbitrator within seven (7) calendar days of the election. A hearing including the submission of evidence shall be held before the Arbitrator and at the discretion of the Arbitrator, the hearing on objections may be combined with the hearing, if any, on challenged ballots as set forth in Paragraph 8, above. Pursuant to paragraph 8, the Arbitrator shall resolve these objections within (15) fifteen calendar days of the conclusion of the hearing. In the case of filing such objections, both parties will take any additional steps necessary to effectuate the Arbitration process and the Arbitrator's decision.
- 10) Hiatus After Election. If employees choose not to be represented by the Union through an election, the Union may re-institute this process for that bargaining unit after a one-year waiting period, unless otherwise ordered by the Arbitrator. UFCW Local 21 further agrees that no more than three (3) elections per year may be held under this Agreement, such years to be calculated from the ratification date of the collective bargaining agreement and subsequent anniversary dates.

## **Mediation & Arbitration**

As per the CBA, except to the degree inconsistent with the above Agreement, in which case this Agreement controls.

# THE UNION DIFFERENCE

As a union member, you have certain rights at your workplace:

## A Voice at Work

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Because you have a union, you have a voice at work. A negotiating committee of union members and staff negotiate with management—as equals—over wages, benefits, working conditions, and other issues. The union committee pushes for the issues that union members choose. The result of negotiations is a proposed contract which members vote on before it takes effect.

## Right to Union Representation

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Every union member has the right to union representation during an investigatory interview that could lead to discipline. This is called your “Weingarten” right, after a Supreme Court case which established the right to representation.

## Just Cause for Discipline

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The just cause provision in your union contract ensures you have due process in cases of discipline. The just cause standard is a well-defined set of legal rules that involve several different “tests” of a disciplinary action. The tests of just cause provide considerable protection against retaliation, discrimination, or other unfair actions.

## The Security of a Union Contract

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As a union member, your wages and working conditions are spelled out in writing in a legally-binding union contract. You are not alone at the workplace—instead, you have the security of knowing that your rights are protected by your union contract and backed up by the 44,000 other members of UFCW 21.

## Statement of Your Right to Union Representation (Weingarten Rights)

*“I understand that this proceeding is for the purpose of investigating whether I may receive discipline. Therefore, I request that a union representative be present on my behalf before this proceeding continues. If you insist that the proceeding continue without allowing me union representation, I hereby protest your denial of rights guaranteed to me under federal labor law.”*

## Know Your Rights:

- Fair Treatment and Respect
- Family and Medical Leave
- Union Representation

**Learn more about your rights:**

[www.ufcw21.org](http://www.ufcw21.org)



***Our mission: building a powerful Union that fights for economic, political and social justice in our workplaces and in our communities.***

**VISIT [UFCW21.ORG](http://UFCW21.ORG)**

SCHOLARSHIP INFO BARGAINING UPDATES STEWARD TRAININGS HELPFUL MEMBER RESOURCES  
ACTIONS INFORMATION ON YOUR RIGHTS AND MORE...

## **UFCW 21**

**Todd Crosby, President • Faye Guenther, Secretary-Treasurer**

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