

Returns and refund information

Whiriskey Refrigeration operates a 30 day money back guarantee for its products. If you are not completely satisfied with your purchase you can return it to us within 30 days of purchase unused and in its original packaging for a full refund or replacement, whichever you prefer. Shipping costs to be paid by the customer.

Please ensure you follow our returns procedure – in the first instance call our returns line on 091 798154 to obtain your return authorisation number and details on how to return your product.

Warranty Repairs

Goods are supplied with the manufacturers 1 year guarantee unless otherwise stated.

The warranty does not include wear and tear, misuse, or products that have 'no commercial warranty'. Machines requiring repair within warranty where in our judgement they have been misused or not maintained properly will be charged for.

We will contact you prior to doing this whenever possible.

Please call our customer service line on 091 798154 to arrange a repair.