

Maggie Banks —

Product + Interaction Designer

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EDUCATION

Carnegie Mellon University

BDes in Product Design, Class of 2018
Double major in Human-Computer Interaction
Cumulative GPA 3.97 / 4.0

SKILLS

User-centered Design
User Research
Sketching/Rendering
Storyboarding
Wireframing
Sketch + Invision
Adobe Creative Suite
SolidWorks
Physical Prototyping
Digital Photography

RECOGNITIONS

School of Design Merit Award Recipient

2015 - 2016 for Product Design

Carnegie Mellon University Dean's List

Fall 2014 - Spring 2017

Illustrator — The Moon Arts Project

Spring 2015

Contributed drawings of sea creatures that will be part of CMU's Google Lunar X Prize Rover launching to the moon in 2019

Booth Chair — Delta Gamma Sorority

Spring 2016

Planned and designed a themed two-story booth and lead 100+ women during CMU's annual Spring Carnival

EXPERIENCE

Google — UX Design Intern

Summer 2017 | San Bruno, CA

Researched, designed, and prototyped a more approachable and valuable experience for high profile creators as a core part of YouTube's visioning team

Carnegie Mellon University — Teaching Assistant

Fall 2016 | Pittsburgh, PA

Assistant taught the first-year design students basic skills, methods, and tools to effectively and compellingly communicate their ideas through analog sketching

Jet.com — UX Research Intern

Summer 2016 | Hoboken, NJ

Discovered and leveraged customer insights to create a better shopping experience; Responsible for moderating weekly in-person user-testing studies (logged 40+ hour-long sessions) and refining research outputs

NEA — Design Resident Intern

Summer 2016 | New York, NY

Participated in weekly educational sessions with start-ups, design firms, and investors where we learned the skills and knowledge it takes to succeed at a start-up

UPMC — UX Design Consultant

Spring 2016 | Pittsburgh, PA

Developed a web and tablet-based decision support tool to improve communication and shared decision making between clinicians and surrogates in ICUs

Forest Devices — UX Design Consultant

Fall 2015 | Pittsburgh, PA

Worked with engineers at a start-up to conduct field research and design a user interface for a non-invasive portable stroke detection device