



## Retail Shift Manager

### Job Description

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Nuchas is a fast-growing restaurant startup that brings together high quality ingredients and innovative flavors to create artisanal hand held foods. We are expanding our division and thus looking for exceptional, customer service-oriented, sales-focused people to join the staff of our Kiosks in the Midtown Area and our soon to be opened Brooklyn location.

If you're passionate about food, energetic, and love working in a fast-paced entrepreneurial environment, we want to hear from you!

#### **Required:**

You must hold or be in the process of attaining a New York State **Food Handler's License** to apply for this position. Part time and full time positions are available.

**SHIFT MANAGER** - Shift managers play a key role in ensuring the day to day operations are completed properly and are they key drivers of sales. They have the overall responsibility during their shift for:

- the cash drawer
- all customer interactions and their overall experience
- food, beverage and dry goods stock and ordering of product
- cleanliness of the entire kiosk and quality of all products sold

Shift managers are expected to both lead their teammate during their shift, but also have a student mentality and be willing to learn and be coached so that we can work best as a team on all shifts in all conditions.



**Responsibilities include:**

- Team management
- Reconciling daily sales using POS system
- Placing daily orders with Nuchas HQ
- Providing managerial support to the General Manager
- Overseeing orders
- Providing exceptional customer service
- Maintaining cleanliness of Kiosk
- Baking empanadas using onsite ovens
- Preparing beverages and coffee
- Taking orders and ensuring they are received in a timely manner
- Being a subject matter expert of all Nuchas products and upselling each customer
- Problem Solving skills

If this sounds like you, we would like to hear from you!

**TO APPLY:**

In your cover letter, please answer the following questions:

1. Tell us why you think you are perfectly suited for this position and why you want to build your career with us.
2. Tell us why you're passionate about working for a food company.

Please email your resume and cover letter to [jobs@nuchas.com](mailto:jobs@nuchas.com). Please indicate the current status of your NYS Food Handler's license. We look forward to hearing from you!