



Policies and Procedures

[Raymond James Stadium](#)

2016-2017 Season

The above policies and procedures are specified to ensure that visitors to Raymond James Stadium enjoy the event in a safe, secure and friendly environment. The Tampa Sports Authority, manager of the stadium, reserves the right to determine what is appropriate on stadium property and reserves the right to change policies or procedures at any time without notice to guests.

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Alcoholic Beverages

- Alcoholic beverages will not be sold in the stadium during high school events.
- Non-alcoholic beer may be sold at events that alcoholic beverages are sold and may not be sold at events that alcoholic beverages are prohibited. Non-alcoholic beer will be served under the same guidelines as alcoholic beverages are sold.
- Alcoholic beverages (when served) will be limited to two (2) per person per purchase.
- Alcoholic beverage sales at portable and permanent concession stand locations on main and upper concourses will cease at the beginning of the fourth (4th) quarter of a football game or its equivalent at other events. All club outlets,

however, may serve alcohol until the end of the game.

- Good Sport**, sponsored by Budweiser, in conjunction with ARAMARK, is the official name of our continued "Designated Driver" and "Safe Ride Home" programs to promote and influence responsible fan behavior. Designated Driver coupon distribution ceases at the end of the second quarter.
- NOTE:** ARAMARK reserves the right to refuse services at any point in time to any patron that they deem is intoxicated.

Articles Not Permitted into Parking Lots

- Articles not permitted in parking lots:
 - Drugs and/or narcotics (prescription medications for medical reasons would be an exception)
 - Firearms (except those required by Florida Law or the Licensee's admission policy), explosives, sheath or hunting knives, switch blades, fireworks, etc.
 - Pets (Assistive animals would be an exception.)
 - Skates, skateboards, skate shoes, scooters, Segways, and other motorized non-vehicular modes of transportation, etc. (Motorized wheelchairs would be an exception.)
 - Large amounts of alcohol; kegs or large vessels that contain alcoholic beverages.
 - Tents without proper permits or approval or larger than 10' x 10'.

Articles Not Permitted Into Stadium

- Any type of bag or case, (i.e., backpack, duffel bag, fanny pack, luggage, computer case, briefcase, camera case, binocular case, etc.). The exception will be one (1) clear bag no larger than 12" x 6" x 12" and one (1) small clutch bag no larger than 4.5" x 6.5".
- Containers, i.e., cans, bottles, coolers, lunch boxes, picnic baskets, flasks, etc.
- Any type of food/beverage or edible substances. (Food/beverages for medical reasons would be an exception and stored in the nearest first aid room

or concession stand and comply with the following guidelines.):

- a. Items being carried in are not items sold in the stadium.
 - b. Container is soft-sided and no larger than the size of a lunch box.
4. Contents include no alcohol, glass, metal or frozen items.
 5. Drugs and/or narcotics (Prescription medications for medical reasons would be an exception and stored in nearest first aid room.)
 6. Firearms (except required by Florida Law or the Licensee's admission policy), sheath or hunting-type knives, switch blades, mace or pepper spray, explosives, fireworks, etc.
 7. Skates, skateboards, skate shoes, all cycles, Segways and other motorized non-vehicular modes of transportation
 8. Video cameras and cameras longer than 12 in. (includes body, lens and filter)
 9. Strollers (except in suites)
 10. Poles/sticks of any type
 11. Umbrellas
 12. Objects that obstruct views
 13. Any objects officials deem may become a missile
 14. Pets (assistive animals would be an exception)
 15. Artificial noise makers (air horns, bullhorns, whistles, vuvuzelas, etc.)
 16. Any item(s) that cannot fit under a patron's seat (18" long x 4" deep) are prohibited in the stadium
 17. Seat cushions
 18. Selfie sticks

General Stadium Policies

1. All fans are subject to search
2. Abuse of intoxicants will not be tolerated on Tampa Sports Authority property. Patrons will be ejected for abusing intoxicants.
3. Unauthorized vendors (without proper credentials) are not permitted on Tampa Sports Authority property.
4. Distributing handbills, pamphlets, etc. is prohibited on TSA property unless authorized by stadium management and the licensee renting the facility.
5. Political campaigning is not permitted on Tampa Sports Authority property.
6. Scavenging through garbage cans for any reason is prohibited on Tampa Sports Authority property.
7. Objectionable gestures or language (spoken or unspoken) will not be permitted on TSA property. This includes, but not limited to, profanity, racial slurs, clothing items, signs, body

art, etc.

8. Helicopters must have FAA and stadium management approval to land on Tampa Sports Authority property.
9. Inflatable balloons must have approval of stadium management and the licensee to be located on stadium's property.
10. Hot air balloons are prohibited on Tampa Sports Authority property.
11. Gambling is prohibited on Stadium property.
12. Balloon releases are prohibited on Tampa Sports Authority property.
13. Sky divers will be permitted to land on Tampa Sports Authority property under the following guidelines:
 - a. must be a US military group
 - b. \$1,000,000 liability insurance provided
 - c. group must make at least one (1) successful practice jump
14. Articles may not be left outside any of the gates for storage. Articles not permitted in the stadium must be taken back to a patron's vehicle or put in the garbage can provided.
15. Access to the stadium perimeter road will only be given to vehicles that have vehicle movement passes and arrive prior to gate opening (patron gates).
16. Vehicle movement on the stadium perimeter road will stop 15 minutes prior to gate opening of an event.
17. Vehicles parked inside the stadium must follow the following procedures:
 - a. Vehicles must have a proper pass
 - b. Fuel tanks will be locked or taped shut
 - c. "Hot" lead of battery disconnected

Inappropriate Behavior inside Stadium

1. Disorderly behavior will not be tolerated in the stadium.
2. Patrons will be ejected or arrested for such behavior.
3. Throwing or kicking of any objects in the stadium is prohibited.
4. Running or jogging is prohibited in the stadium.
5. Standing at or on the following areas of the stadium are prohibited:
 - a. Aisles
 - b. Ramps
 - c. Lower and upper walkways
 - d. Chairs
 - e. Vomitories
 - f. Escalator landings
6. Cups are not to be placed on any walls in the stadium seating area.
7. Stepping over seat backs is prohibited in the stadium.

8. Spitting of any tobacco products is prohibited inside the stadium unless contained in a cup and disposed of properly in a trash receptacle.
9. Any access to the field by fans (i.e., jumping over the wall) is strictly prohibited and fans are subject to arrest.
10. Guests who are subjected to or witness violations of Raymond James Stadium's policies can text **33607** with issue and location to anonymously report fan conduct violations. * Standard SMS rates apply. Fans may also call (813) 350-6501 or visit one of the Guest Services/ Information Booths at any point during an event.

Medical/Disabled/Wheelchair Procedures

1. Food or beverages for medical reasons will be stored in the nearest first aid room or concession stand under the following guidelines:
 - a. Patron must submit a physician's letter one week in advance and bring the letter to the event.
 - b. Items being carried in are not items sold in the stadium.
 - c. Container is soft-sided and no larger than the size of a lunch box.
 - d. Contents include no alcohol, glass, metal or frozen items.
2. Prescription medications for medical reasons will be stored in the nearest first aid room.
3. All patrons in wheelchairs must sit in a designated wheelchair location.
4. All permanent concession stands will offer 9 oz. cups of ice free of charge upon request by patrons. Water will not be dispensed in these cups. Patrons may utilize the nearest water fountain.
5. If fans have a temporary condition that warrants an exception to the TSA policies, fans should contact the TSA office at 813-350-6508 for assistance.

Paging Procedures

1. Pages will be made for police and medical reasons only after gates open for an event.
2. Pages can be made prior to gate opening and after events with stadium management's approval.

Parking Lot Policies

1. All vehicles are subject to search.

2. The stadium's parking lots are not available for public recreation. Trespassing is prohibited in Raymond James Stadium's parking lots on non-event days.
3. Disorderly behavior will not be tolerated in the parking lots. Patrons will be ejected or arrested for such behavior.
4. All patrons must pay the proper parking fee or present a pass to park in stadium parking lots. The pass must remain prominently displayed in the vehicle. (Events with free parking would be an exception to this policy.)
5. The stadium parking fee rates approved by the Tampa Sports Authority Board will be enforced at all events other than the Tampa Bay Buccaneers games (Buccaneers set rates for their games).
6. A parking fee will be charged for all spectator-type events held in the stadium.
7. Parking tickets are not valid for re-entries into the stadium's parking lots. Refunds or rain checks will not be given.
8. Team buses the only buses permitted to park on the stadium perimeter road. All other buses must park in the bus parking lot (**Lot 13 or 14 for Bucs games, Lot 8 for all other events**).
9. Campers more than 24 feet long or buses may park in **Lot 13 or 14 for Bucs games**. Campers may park in Lot 8 for other stadium events when Lot 8 is open. When Lot 8 is closed, campers 24 feet and over will be permitted to park in any general parking lot that is open. Campers less than 24 feet will be permitted to park in season pass lots (with a proper season parking pass) and general parking lots.
10. Patrons are not allowed to save spaces for friends or buy the space next to them. One space per vehicle. Approved tailgate parties would be an exception.
11. Tents over 10' x 10' without prior approval (stadium management and licensee) and proper permits are not permitted on Tampa Sports Authority property.
12. Amplified sound systems or the use of radios/audio devices with external speakers at loud levels or inappropriate language are prohibited in stadium parking lots.

Pass-Out Policy

1. Leaving and re-entering the stadium is not permitted with the exception of a medical emergency situation.
2. For emergencies, stadium guests should go to the nearest security/event officer at the exit gate and seek approval for re-entry.
3. Re-entry after such an emergency should be made through the same exit gate. Guest(s) must present

the event ticket in order to be permitted back into the stadium. There will be no exception if tickets are lost.

Protest Policy

1. Protests will be permitted on Tampa Sports Authority property under the following guidelines:
 - a. Entities must submit a written request to the Director of Operations detailing the nature of the protest.
 - b. Protests must take place on the day/night of an event.
 - c. Representatives from the group protesting must meet with the Authority's staff to review the format of the protest and Authority's guidelines regarding protests.
 - d. Protesters will be restricted to a designated location determined by the Authority's staff.
 - e. All protestors must be in the designated location within one-half hour of gate opening.
 - f. Protestors are not permitted to step out of the designated area to issue pamphlets. Patrons must ask for any handouts.
 - g. Sticks or poles of any kind are prohibited. Posters and hand-held signs are permitted.
 - h. Megaphones or any other amplified sound devices are prohibited.
 - i. Area utilized for protest must be returned to Authority in the same condition as the Authority presented it to the protestors (all signs, props, trash, etc. must be disposed of by protestors).
 - j. Group protesting will pay any costs associated with protest (security, clean-up, parking fees, etc.).
 - k. All protestors are subject to the Stadium Policies and Procedures.

NOTE: As long as protestors do not impede the flow of pedestrian or vehicle traffic, they will be allowed access to the areas outside the white picket fence surrounding Authority property and on Tom McEwen Blvd. when the street is closed to vehicle traffic.

Signage Policy (*Includes Flags*)

1. Signage for Buccaneers events cannot be hung anywhere in the stadium. Only hand-held signs will be permitted.
2. Signage for other events may not be hung adjacent to or over equipment/existing signage.
3. Signage cannot contain any advertising and must be in good taste.
4. Signage cannot be attached to poles, sticks, metal or wood.
5. Signage cannot block a patron(s) view.

Smoking Policies

1. Smoking is prohibited in the stadium except in the following designated areas:
 - a. Ground level - just inside each gate near the escalators
 - b. Main concourse - across from the concession stands in west sections 103, 108 and 118 and east sections 128, 133 and 143 along the exterior wall
 - c. Club - terraces of each club lounge located off of the elevator lobby and outside club ramp doors
 - d. Suite level terraces - on each suite level located off of the elevator lobby
 - e. Suites - **No** smoking is permitted in individual suites.
 - f. Upper concourses - top of the ramps in each quad and across from the concession stand in west section 303, 308 and 318 and east 328, 333 and 334 along the exterior wall.

Tailgating Policies

1. Tailgating in the parking lots is permitted, but patrons may not infringe on another patron's area and there must be room for vehicles to get out of the lots in case of an emergency (cannot block row access).
2. Tailgate parties (parties that take up more than one patron parking space) will be permitted under the following guidelines:
 - a. Tailgate party must be approved by the Licensee renting the facility and stadium management.
 - b. Party must be covered by the Licensee's insurance or the entity holding the party must provide Authority with the proper coverages.
 - c. The proper parking fee must be paid for each space that is utilized.
 - d. Entity hosting the party is responsible for any costs associated with the party (tents, restroom facilities, tables, chairs, power,

- water, security, food, beverages, etc.)
including any permits that may be
required.
- e. All parking requests (catering vehicles, etc.)
will be handled by the Authority.

Ticket Policies

1. All patrons must have a ticket or pass for the event being held to gain access to the stadium unless the event is **FREE** to the public. (The licensee makes determination on age limits of children who do not occupy a seat and whether these children need a ticket to gain access.)
2. The selling of tickets is prohibited on TSA property except by Licensee or Licensees' agents.

Unmanned Aircraft Systems (UAF) and Radio Controlled Model Aircraft (RCMA)

1. The use of UAF and RCMA on stadium property (parking lots and stadium exterior) and inside the stadium is strictly prohibited.