

# KEEP YOUR I.T. FOUNDATION STRONG

ISM's Server Management service provides comprehensive administration support for the base operating system on your business servers, providing you with a secure base to build the IT stack your business requires now or for the future.

## WHAT DO I GET?

- Installation, management, and support of the in-scope server operating system (configuration, file systems, and processes), system management software and operating system utilities
- Maintenance of standard and critical tools
- Implementation of corrective actions approved through your Change Management Process
- Enabling passwords for servers and manage System IDs
- Performance and capacity reporting
- Security policy, health checks, and controls support and synchronization
- Installation, initial configuration, and operating-system level support of antivirus client software

## WHY SHOULD I CARE?

- Rely on support either locally or from a remote location - administrative tools are installed to allow you this flexibility
- Access optional additional features, including: operating system upgrade management, hardware and software coordination and configuration, change management, installation, configuration, and OS level support of middleware, email and collaboration, and database software



[ismcanada.com](http://ismcanada.com)

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TODAY**

Call 1-800-667-7589 and ask for a  
Infrastructure team member or visit  
[www.ISMCanada.com](http://www.ISMCanada.com)

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MOBILE

ANALYTICS

MANAGED SERVICES

# Powerful, Real-World Business IT Solutions

ISM Canada is the leading managed-services technology firm in western Canada. Our collaborations with global tech firms – combined with local, skilled resources – means ISM brokers, integrates and manages state-of-the-art solutions for customers. As an IT consultant and service provider, we help define business issues and develop smart IT strategies that support the business, solve problems, help gain a competitive edge and improve the bottom line.

