

WE MANAGE YOUR APPLICATION SERVERS. YOU FOCUS ON YOUR BUSINESS.

Can your web portal stand up to peaks? Are your certificates expiring? Are your web services vulnerable? ISM's fully managed application server services can put your mind at ease, with flexible, financially smart solutions just right for your business.

WHAT DO I GET?

- A pool of software specialists providing secure, accessible, consistent, and available web and application servers to build and deploy your business applications and web presence
- Services customized to your needs, including: installation, upgrades, and patching; secure backups; performance tuning and monitoring; application promotions; cooperatively established security standards and ongoing security health checks; problem/incident/change management; certificate management; and configuration management and documentation for application server software
- 24/7 on-call production support and immediate response to events and alerts from product specialists in ISM's centralized Database and Middleware Operations Centre
- Flexibility to add on services to suit your business, including managed server or cloud hosting, database managed services, DevOps to streamline your application deployment, and data analytics and reporting
- Optional staff resources such as Application Developers, Project Managers, or Business Analysts

WHY SHOULD I CARE?

- Rely on ISM's comprehensive team of application server specialists, whether your business uses Websphere Application Server (WAS), WAS/ND, Websphere MQ, Weblogic, Apache HTTP, or Apache Tomcat, and regardless of your choice of operating system
- Outsource your Application Server support to ISM and free up your developers' time to focus on the application rather than the supporting services
- Take advantage of advanced feature configuration, including application intelligence management, dynamic clustering, and intelligent routing



ismcanada.com

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**START
TODAY**

Call 1-800-667-7589 and ask for a member of our Managed Services Division or visit www.ISMCanada.com

CLOUD MOBILE ANALYTICS
MANAGED SERVICES

Powerful, Real-World Business IT Solutions

ISM Canada is the leading managed-services technology firm in western Canada. Our collaborations with global tech firms – combined with local, skilled resources – means ISM brokers, integrates and manages state-of-the-art solutions for customers. As an IT consultant and service provider, we help define business issues and develop smart IT strategies that support the business, solve problems, help gain a competitive edge and improve the bottom line.

