

**SECURE.**  
**MAINTAINED.**  
**MONITORED.**  
**BACKED UP.**

Upgrade your database management solution with ISM. If you're struggling with database monitoring and maintenance, it's time for a new solution. With highly qualified database professionals ready to keep your database running like a well-oiled machine and secured for wherever the future of your business takes you, why wait?

**WHAT DO I GET?**

- A pool of database professionals providing a secure, accessible, consistent, and available data environment
- Fully managed database services, customized to your needs but typically including: install, upgrade, and patching; secure backup; application database operations support; instance tuning and performance management; monitoring for performance and growth; cooperatively established security standards and ongoing security health checks; problem/incident/change management; and configuration management and documentation for databases
- 24/7 on-call production support and monitoring, and immediate response to events and alerts from product specialists in ISM's centralized Database and Middleware Operations Centre
- Flexibility to add on services to suit your business, including application database services (such as data modeling, data migration, and code promotion) as well as disaster recovery services and data analytics

**WHY SHOULD I CARE?**

- Rely on ISM's comprehensive team of Database Management Systems product specialists, whether your business uses SQL Server, DB2, Oracle, or MySQL
- Outsource your database support to ISM and free your staff's time to focus on business problems rather than routine database maintenance and monitoring
- Manage your databases anywhere, whether on-premise, in the ISM datacenter, or in the cloud, and on any operating system
- Rest easy with centralized, 24/7 monitoring, incident, and change management



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**START  
TODAY**

Call 1-800-667-7589 and ask for a member of our Managed Services Division or visit [www.ISMCanada.com](http://www.ISMCanada.com)

# Powerful, Real-World Business IT Solutions

ISM Canada is the leading managed-services technology firm in western Canada. Our collaborations with global tech firms – combined with local, skilled resources – means ISM brokers, integrates and manages state-of-the-art solutions for customers. As an IT consultant and service provider, we help define business issues and develop smart IT strategies that support the business, solve problems, help gain a competitive edge and improve the bottom line.

