### TAKE CONTROL

OF HEALTH CLAIMS MANAGEMENT



### OVER 20 YEARS OF INNOVATION

Beacon is a leading-edge software firm specializing in health claims processing solutions for healthcare payers. SpyGlass, enterprise-class claims processing software, paired with HIPAA Director and Compass Code Edits, provides an easy-to-use, dynamic platform that maximizes automation, boosts business performance, and thoroughly connects you with your customers for enhanced engagement.

Our innovative software products, industry acumen, and technology expertise combined with tailored professional services allow us to help healthcare payers improve productivity, efficiency, and profitability. Designed from a clean slate with modern technology, our suite of applications empower health plans, insurers, and benefit administrators by listening to their needs, defining strategies to achieve their objectives, and delivering accountable, comprehensive solutions that fit their culture, budget, and timeline.

# BENEFITS TO OUR CUSTOMERS

### **PARTNERSHIPS & INTEGRATIONS**

Beacon aligns itself with the best possible partners to complement its health claims processing software, SpyGlass. Together, with our partners, Beacon can help you design and implement a total solution to fit your customers'.

### **AUTOMATION**

SpyGlass can help improve performance and increase administrative efficiency through a variety of ways, including dramatic processing and auto-adjudication rates, quicker claims and eligibility import/export, dynamic correspondence, and flexible real-time reporting tools

### CLIENT **SUCCESS**

At Beacon, we're passionate about listening to your needs, defining strategies to achieve your objectives, and delivering accountable, comprehensive solutions that fit your culture, budget, and timeline.

## **SECURITY** Security is a top priority for Beacon. SpyGlass 07

### **TAILORED** PROFESSIONAL SERVICES

From real-time integrations to system upgrades, our professional services ensure smooth operations today and a path toward your future business needs.

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and HIPAA Director web application security have been comprehensively tested and certified by industry recognized vulnerability management solution providers, BreachLock & Plynt

### REMARKABLE **EASE OF USE**

Vastly reduce training time, cost, and burden with SpyGlass. Our system brings real ease of use to claims processing operations by covering medical, dental, vision, short and long-term disability, COBRA, and life claims.

### **COMPONENT-BASED ARCHITECTURE**

By exchanging ideas and expertise with a broad range of savvy and innovative customers, Beacon is well-positioned to work with you to customize the SpyGlass suite to fit your unique needs.

## SPYGLASS FULLY-INTEGRATED CLAIMS ADMINISTRATION

Our leading-edge, fully cloud-based health claims processing software offers a powerful, flexible solution for accurate and timely claims processing. SpyGlass makes benefit and plan setup remarkably straightforward and handles full medical, dental, vision, short and long-term disability, time-loss payments, COBRA, and life claims. Our configurable rules- and roles-based framework allows business users to easily manage plan setup for increased security and improved workflow systems. SpyGlass integrates with

advanced tools, like Microsoft Word and Excel, to deliver the flexibility and functionality necessary to increase efficiency and improve performance.

Whether a TPA, health plan, labor fund, self-funded group, ACO, international, or government offering, SpyGlass provides dramatically improved solutions to the health claim management process. Take back control of the ability to manage your operation, and gain the power to get the information you want, when you want it.





### Remarkable Ease of Use

Vastly reduce training time, cost, and burden.



### **Cloud-Based Technology**

Access the application from any location, on any device.



### **Intelligent Dashboards**

Real-time data and metrics, including KPIs and an accumulative snapshot of population health.



### **Real-Time Reporting**

Powerful and flexible reporting tools with one-click exporting.



### Searchable Online Help

Knowledgebase of system resources and reference material.

### CLAIMS PROCESSING, SIMPLIFIED

### **Dramatic Automation**

Reduced administrative costs, increased accuracy on claim processing, and decreased manual reviews.

### **Advanced Tools**

Easy integration with Word/Excel/ PDF/XML, acknowledgment time stamps, and automated correspondence with follow ups.



### **Group Innovation**

Support for stop-loss, selffunding, level-funding, and integrated HRA with employer cost-sharing.

### **Customer Service**

Comprehensive information for customer service and call management by way of strong search and view capabilities.



SpyGlass eliminates manual data entry and transforms your client billing into intuitive, fully-automated processes, ensuring that administrative duties are done quickly, accurately, and on time. Billing contracts include configurable billing and remittance methodologies that can be assigned dynamically to groups and their divisions.



Beacon has developed a wide range of real-time, comprehensive API and file import and export facilities to integrate with virtually any system that is available to your internal and authorized, secured external applications.

Connect apps, portals, customer service applications, and online services via a single sign-on authenticated token.



For stringent requirements,
SpyGlass supports two-factor
and biometric authentication.
These additional security layers
help to protect against stolen
passwords, phishing attempts,
and brute-force attacks. Beacon's
comprehensive security
framework allows access only to
users that are properly authorized
and authenticated.



### All-In-One EDI Gateway & Scheduler

Our all-in-one EDI gateway and scheduler works as a hub by allowing you to directly connect with vendor partners to help avoid transaction costs, manage batch transfers, and automate transfers. HIPAA Director provides controls to setup custom HIPAA mappings for your transactions that may vary among vendor partners and create transaction schedules to fit your needs. Empower your organization by increasing accuracy and reliability through dramatic automation with HIPAA Director.



HIPAA Director is included in the SpyGlass solution or as a stand-alone option to work with existing legacy systems.

### **FEATURES**

- Setup and manage trading partners
- Advanced external routing capabilities for multiple repricing tiers
- o Automate, test, and run batches on demand
- Email notification of transfers with attached summaries, reports, and files
- EFT to providers and PPO payments with secure, intelligent EOB options
- Support for multiple encryption standards
- Download, decrypt, encrypt, and transfer to an additional trading partner in a single transaction



### COMPASS CODE EDITS



Our clinical code editing solution streamlines your claims adjudication process, improves payment accuracy, and reduces unnecessary medical costs with clinically-supported claims editing. The system adds handling codes into the 837s you receive in order to help tell your claims system and examiners what to do with them. Beacon has designed Compass to slide directly in front of your current processes, adding seamless code editing without changing your claims processing system.

Our fast, accurate results provide measurable value in increased claim auto-adjudication rates and savings on affected claims. Enhance your health claims management process with Compass Code Edits by adding increased accuracy and appropriateness checks for claims before any payments are made and without disrupting your current adjudication workflow.



### **Increased Auto-Adjudication & Accuracy**

Automated editing technology cross-referencing claims history and claims data combined with industry-sourced guidelines enables claims to process faster with increased accuracy.



### Flexible, Low-Cost Implementation

Whether deployed alongside your other repricing or fraud/abuse vendors, Compass adds seamless clinical code editing to your current claims system with low implementation costs.



### **Streamlined Adjudication Process**

Design and implement procedures within your smart workflow queues to automatically pend or deny claims flagged by Compass to the appropriate department for review.



### **Substantial Savings**

Realize medical and administrative cost savings and increase end-to-end efficiency by preventing inaccurate claims and avoiding improper costs.

### **CODE EDIT VALIDATION CHECKS** Ambulatory Surgical Center (ASC) **Assistant Surgeon** Co-Surgeon & Team Surgeon Practitioner Procedure-to-Procedure Outpatient Hospital Procedure-Global Surgery Edits (GSE) to-Procedure (PTP) Practitioner Services Medically Un-DME Supplier Medically Unlikely Outpatient Hospital Medically likely Edits (MUEs) Edits (MUEs) Unlikely Edits (MUEs) Invalid Diagnosis Codes Invalid ICD-PCS Procedure Codes Invalid CPT Procedure Codes Terminated ICD-PCS Procedure Terminated CPT Procedure Terminated Diagnosis Codes Codes Codes Gender Specific ICD-PCS Procedure Gender Specific CPT Procedure Gender Specific Diagnosis Codes Codes Add-on Codes Age Specific Diagnosis Codes Age Specific CPT Procedure Codes Incidental Procedures (Status T) Bundled Procedures (Status B)

### See How SpyGlass Will Elevate Your Business

To schedule a live, personalized demo, where Beacon will walk you through the ways SpyGlass will elevate your business, call us today at 317.705.0500. Modernize your health claims management with Beacon's comprehensive solution.



### **ABOUT BEACON**

Beacon is a leading-edge software firm specializing in health claims processing solutions for healthcare payers. SpyGlass, our enterprise-class claims processing software, paired with HIPAA Director and Compass Code Edits, provides an easy-to-use, dynamic platform that maximizes automation, boosts business performance, and thoroughly connects you with your customers for enhanced engagement.

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