2021 ANNUAL REPORT

Listen & Believe & Prevent & Heal.
BIVONA CHILD ADVOCACY CENTER'S PARTNER AGENCIES ARE CO-LOCATED UNDER ONE ROOF TO SURROUND CHILDREN WITH SUPPORT AND PROTECTION. OUR CARING, STREAMLINED APPROACH MINIMIZES TRAUMA TO CHILDREN, PRESERVES THE BEST EVIDENCE FOR INVESTIGATORS, AND PREVENTS CHILDREN AND FAMILIES FROM HAVING TO GO BACK AND FORTH BETWEEN PROFESSIONALS. BY WORKING TOGETHER IN A SINGLE LOCATION, THIS APPROACH SAVES OUR COMMUNITY SIGNIFICANT RESOURCES.

CHILDREN WHO COME TO BIVONA RECEIVE AN INTERVIEW, A MEDICAL EXAMINATION, MEET WITH A FAMILY ADVOCATE, AND CONNECT WITH A THERAPIST IN A WARM, CHILD-FRIENDLY ENVIRONMENT.
A MESSAGE FROM
OUR FORMER EXECUTIVE DIRECTOR

Dear Friends of Bivona,

As I reflect on the end of my tenure as Executive Director, I am reminded of the remarkable accomplishments of the last 5 years. We have seen unprecedented growth of the organization’s programs, staff, and revenue. We have been fortified by remarkable levels of community support and recognition for the importance of our investigatory and mental health programming, as well as the critical role of prevention. We are so grateful to all of you for your commitment to creating a safer world for children.

For many years, we have reported to the community that we serve roughly 2,000 children per year. Those children are seen by our Multidisciplinary Team for concerns of child abuse, and come to us seeking hope and healing. This number has held steady for over 5 years. For 2021, we are thrilled to report to you that we served an additional 32,000 children through our prevention education programs in schools. Our reach has grown astronomically as we have fully embraced our mission to prevent child abuse. We are deeply proud not only to have provided the best quality, nationally recognized investigatory services for 2,000 children; evidence-based trauma responsive mental health services to hundreds of those children; and to have partnered with 18 school districts to provide prevention services to school-aged children this year. This is truly a testament to our exceptional staff and partners, made possible by the support of a generous and compassionate community.

We have made significant strides in all five areas of our strategic priorities, and as a result we believe the children of Monroe County are safer and better informed about interpersonal dangers to themselves and their peers.

Thank you for helping us achieve these goals and thank you for allowing me to do this very meaningful work. I look forward to the next chapter of organizational growth for Bivona Child Advocacy Center.

With respect and gratitude,

DEB ROSEN
EXECUTIVE DIRECTOR (FORMER)
OUR VISION
A community where all children are safe and free from abuse.

OUR MISSION
Bivona Child Advocacy Center delivers excellence in child abuse response, healing and prevention through collaborative service, awareness, education and leadership.

2021 OFFICERS
Kelly Thompson, Chair
Jen Lake, Vice Chair
Kris Johnston, Treasurer
Don Tomeny, Secretary
Wayne Holly, Immediate Past Chair

2021 BOARD MEMBERS
Jason Barnecut-Kearns
Aaron Bertram
Caytie Bowser
Ashley Cross
Mike Crumb
Colleen Dandrea
Reggie Dejean
Bonnie DeVinney
Dave Halladay
Norma Holland
Bill Hurley
Kate Kenney
Abhas Kumar
Andy McDermott
Mary Louise Steinwachs
Ted Townsend
Anne Wilder
LeKeyah Wilson, MD

2021 HONORARY BOARD
Kathie Bivona
Lou Bivona
Gary Domenico
Jill Knittel
Tom Wahl, Jr.

2021 BIVONA LEADERSHIP TEAM
Deb Rosen
Executive Director
Jaime Anderson
Director of Development
Heather Starks
Director of Mental Health Services
Anna Potter
Associate Executive Director
Sheila Girard
Director of Finance

2021 BIVONA STAFF
Matthew Broad
Mental Health Therapist
Stacey Hermanson
Family Advocate
Gary Robinson
Facilities Manager
Brook Crandell
Family Advocate
Kris Hirschbeck
Data Coordinator
Miranda Sherry
Community Educator
Kathy Davies
Office Manager
Amaris Hood
Community Educator
Sue Sidore
Client Relations Representative
Carrie Dengler
Client Services Manager
Alyssa Jacobs
Intake Coordinator
Ashellee Spears
Mental Health Therapist
Melanie Diaz
Bookkeeper
Bridget Martin
Development Manager
Stefanie Szwejkba
Manager of Community Education
Ashley Dotter
Events Manager
Katie Oien
Mental Health Coordinator
Alex Waters
Community Educator
Kevin Eng
Community Educator
Katelyn Popp
Family Advocacy Coordinator
Sara White-Smith
MDT Coordinator
Geri Ann Frasch
Forensic Interviewer
Natalie Ramirez
Monroe County Family Advocate
Christine Yager
Forensic Interviewer
Laurie Hackleman
Client Relations Representative
Carla Rivera
Community Educator

We know that our staff is our most valuable asset, and we take care of them so that they can take care of the children and families we serve.

Our Multidisciplinary Team is built on respect — for each other, survivors, and our shared vision to eliminate child abuse.

Children and families always come first. We support those who come seeking hope and healing.

We are driven to get things right. We take pride in our practice, knowing it comes from the latest and best knowledge in our field.

These are our values & guiding principles that direct us in our work at One Mount Hope Avenue.
Bivona maintains accountability to our mission and standards by surveying clients and multidisciplinary team members on a regular basis. What does this mean for children and families? It means all of us are working together to provide the support children and their caregivers need to thrive and heal.

**Youth + Caregiver Feedback**

**“THERE ARE PEOPLE THAT WANT TO HELP ME.”**

“It was well run and organized. They had a TV and items for distractions, so you were not just left to your thoughts. There were not a lot of people, so it was very private.”

- Youth

“I like that I can talk about anything and feel safe”...

- Youth

“I wasn’t pressured to answer questions.”

- Youth

**“MADE ME FEEL LIKE I WAS AT HOME.”**

“We love the Center. They have made a horrible situation bearable.”

- Caregiver

“This was a safe place for my daughter to begin the healing process.”

- Caregiver

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8 2021 Annual Report
Bivona served *1,769 children in 2021 who directly experienced abuse. In order to help those children and their family members, we offer a wide range of services. Here are all of the ways we helped children and families.

**TOTAL NUMBER OF SERVICES PROVIDED TO CHILDREN & FAMILIES IN 2021**

28,538

This includes notification of criminal justice events, victim impact statement assistance, advocacy and accompaniment with District Attorney interviews, Law Enforcement interviews, and criminal justice advocacy and accompaniment.

**INFORMATION & REFERRALS**

11,482

This includes information regarding the criminal justice process, victims’ rights, referrals to other victim services programs, and referrals to other services.

**EMOTIONAL SUPPORT**

4,535

This includes crisis intervention, individual counseling, support groups, therapy, and emergency financial assistance.

**INDIVIDUAL ADVOCACY**

4,732

This includes medical accompaniment, forensic interviews, intervention with employer, creditor, landlord or academic institution, child or dependent care assistance, transportation assistance, and interpreter services.

**ADVOCACY & ACCOMPANIMENT**

7,789

This includes notification of criminal justice events, victim impact statement assistance, advocacy and accompaniment with District Attorney interviews, Law Enforcement interviews, and criminal justice advocacy and accompaniment.

**ETHNICITY**

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>White/Caucasian</td>
<td>36%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>36%</td>
</tr>
<tr>
<td>Bi-Racial</td>
<td>9%</td>
</tr>
<tr>
<td>Hispanic/Latino</td>
<td>12%</td>
</tr>
<tr>
<td>Asian</td>
<td>1%</td>
</tr>
<tr>
<td>Native Hawaiian/Pacific Islander</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>American Indian/Alaska Native</td>
<td>0%</td>
</tr>
<tr>
<td>Other</td>
<td>1%</td>
</tr>
<tr>
<td>Unknown</td>
<td>4%</td>
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</table>

**ALLEGATION/VICTIMIZATION TYPES**

<table>
<thead>
<tr>
<th>Type</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Sex Abuse</td>
<td>69%</td>
</tr>
<tr>
<td>Child Physical Abuse</td>
<td>5%</td>
</tr>
<tr>
<td>Secondary to Alleged Victim</td>
<td>20%</td>
</tr>
<tr>
<td>Child Neglect</td>
<td>4%</td>
</tr>
<tr>
<td>Child Fatality</td>
<td>1%</td>
</tr>
<tr>
<td>Other*</td>
<td>1%</td>
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</tbody>
</table>

*Includes; Adult PA, Adult SA, Kidnapping (Custodial), Stalking/Harassment andd Witness to Violence

**AGE AT INTAKE**

<table>
<thead>
<tr>
<th>Age</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-6 years</td>
<td>29%</td>
</tr>
<tr>
<td>7-12 years</td>
<td>40%</td>
</tr>
<tr>
<td>13-18 years</td>
<td>30%</td>
</tr>
<tr>
<td>19 &amp; over</td>
<td>1%</td>
</tr>
</tbody>
</table>

A Bivona client is any child victim of sexual or physical abuse, and child family members, who have received services as defined by the MDT Guidelines at Bivona or off-site locations at any one or more of the collaborative partner agencies (identified as signatories on the MOU).
In 2020 Bivona adopted a three-year strategic plan, strengthening our mission and expanding our services. We are committed to these five strategic initiatives through 2023.

Here’s what we did in 2021...

1. **ENSURE COMMUNITY ACCESS TO MULTIDISCIPLINARY TEAM (MDT) SERVICES**
   Bivona staff made sure all clients were seen at the facility despite being faced with another year of COVID. We put extra effort into working closely with local law enforcement agencies so that first responders to child abuse calls know to contact us. This critical step contributes to the accessibility and streamlining of important services to families struggling with where to turn for help when they learn a traumatic event may have occurred.

2. **MAINTAIN AND GROW A STABLE AND HIGH-PERFORMING STAFF**
   We grew our staff in 2021 and implemented engagement activities and an employee assistance program to support our most valuable assets.

3. **DIVERSIFY AND GROW FUNDING STREAMS**
   Our partnership with BOCES and local foundations continues to grow in support of our Community Education Program.

4. **EXPAND TRAUMA-SPECIFIC MENTAL HEALTH SERVICES TO MEET THE NEEDS OF THE POPULATION SERVED**
   70% of the children we saw at Bivona in 2021 were referred to our Mental Health Services. We continue to grow priority-referral relationships with qualified mental health providers to support children who need healing services.

5. **INCREASE THE ORGANIZATIONAL ROLE IN ABUSE PREVENTION EDUCATION**
   Community Educators provided the Monique Burr Foundation’s Child Safety Matters curriculum to 18 school districts during the ‘21-’22 school year and reached more than 32,000 students. We recognized the need for a children’s curriculum for students with intellectual and developmental disabilities. We created an I/DD Facilitator Adaptation Guide to accompany the lessons and piloted the material with 600 students.
The partnership with Bivona Child Advocacy Center has been one of the most successful partnerships to date, helping us grow our program offerings and provide new and innovative resources. In particular, our partnership to develop the I/DD Facilitator Adaptation Guide with the Bivona team and the Golisano Foundation’s support has provided a much-needed resource to all MBF facilitators delivering MBF Child Safety Matters®️ and MBF Teen Safety Matters®️ to students with intellectual and developmental disabilities. We are thankful for this impactful partnership and look forward to ongoing collaboration.”

Tanya Ramos-Puig
CEO
Monique Burr Foundation for Children
2021 FINANCIALS

STATEMENT OF ACTIVITIES

$2,218,441
REVENUE

$2,442,050
EXPENSES

$9,159,829
TOTAL LIABILITIES/NET ASSETS
BEGINNING OF 2021

$223,609
CHANGE IN NET ASSETS/CAPITAL

CONTRIBUTIONS
$977,945

SALARIES + BENEFITS
$1,765,017

SALES AND TRANSFER OF BUILDING TO BIVONA CHILD ADOVACACY CENTER FROM A RELATED-PARTY CORPORATION. THIS TRANSACTION WAS THE RESULT OF CLOSING DOWN A HISTORICAL TAX CREDIT ENTITY.
The financial information included in this Annual Report is an audited summary of the financial condition and results of operations for Bivona Child Advocacy Center and Affiliates for the 2021 fiscal year. A copy of Bivona’s IRS Form 990 and Audited Financial Statements can be found on Bivona’s website at www.bivonacac.org.
SPECIAL EVENT

CHEERS FOR CHILDREN

GOLF TOURNAMENT
2021
SPECIAL EVENT HIGHLIGHTS

$538,571
Thank you to our Circle of Hope Members

The Circle of Hope recognizes donors who make annual gifts to Bivona Child Advocacy Center for a three-year commitment.

**CHAMPION**
The Steinwachs Family*

**GUARDIAN**
Wayne & Judy Holly*

**HERO**
Jeffrey & Lindsay Cook

**ALLY**
Brian & Jackie Fox
Ellen & Frank Hagelberg*
   Jen & Matt Lake*
Mark & Marcia Siewert*
Don & Leslie Tomeny*

**PARTNER**
Jaime & Jeffrey Anderson*
Jason & William Barnecut-Kearns*
   Robert J. Barnes, Jr.
Aaron & Melissa Bertram
Caytie Bowser
Reggie & Stacey Dejean
Bonnie C. Devinney & Robert H. Thompson
   Dan & Mary Duprey
   Richard & Josie Gangemi*
   David & Robin Halladay*
JAMBella Project Services Inc.*
The Tim Jones Family*
Andrew & Emily Kay
John & Kate Kenney
Abhas Kumar & Chetna Chandrakala*
   Doug & Gigi Lamb
Marty & Darcy Mucci*
Leonard & Deborah Olivieri*
Deb Rosen & Larry Marx*
Amanda Shisler
Jeremy & Kelly Thompson*
Anne Wilder*
Tom & Ann Wolanski*

*Indicates a founding member of the Circle of Hope
We are proud to share that Bivona Child Advocacy Center has earned our ninth consecutive 4-star rating from Charity Navigator. Only 5% of the charities evaluated by Charity Navigator have received at least 9 consecutive 4-star evaluations.

This is the highest possible rating and indicates that our organization adheres to sector best practices and executes our mission in a financially efficient way. Attaining a 4-star rating verifies that Bivona Child Advocacy Center exceeds industry standards and sets us apart from our peers and demonstrates to the public our trustworthiness.

Bivona has received a Platinum rating from Guidestar. The Platinum Seal of Transparency is the highest level of recognition and is only designated to 15% of charities nationwide. GuideStar is the world’s largest source of nonprofit information.