

## **EMPLOYMENT**

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*Associate Director – Academic Technology Applications Program, Office of Information Technology, University of Colorado Boulder – September 2016 – present*

*Assistant Director - Academic Technology Applications Program, Office of Information Technology, University of Colorado Boulder - February 2015 – September 2016*

*Program Manager - Teaching and Learning Applications, Office of Information Technology, University of Colorado Boulder - February 2013 - February 2015*

*Project Manager, Office of Information Technology, University of Colorado Boulder – November 2011 – February 2013*

*Academic Technology Consultant, Arts and Sciences Support of Education Through Technology (ASSETT) Program/Office of Information Technology, University of Colorado Boulder – August 2010 – November 2011*

*Lecturer – Information and Communications Technology in Education, School of Education, The University of the West Indies, St. Augustine Campus, Trinidad and Tobago – August 2008 – June 2010*

*Information and Communications Technology Trainer, Campus Information Technology Services, The University of the West Indies, St. Augustine Campus, Trinidad and Tobago – December 2005 – August 2008*

## **EDUCATION**

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Doctor of Education, Leadership for Educational Equity (May 2014 – May 2017)  
School of Education and Human Development, University of Colorado Denver, Denver, FL  
*Specialization: Professional Learning and Technology*

Master of Education, Curriculum and Instruction (2000 – 2002)  
School of Teaching and Learning, University of Florida, Gainesville, FL  
*Specialization: Educational Technology and Teacher Education*

Bachelor of Arts, Elementary Education/Exceptional Child (1997 – 1999)  
Flagler College, St. Augustine, FL  
Magnum cum laude

## **CERTIFICATIONS**

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- ITIL® Foundation Certificate in IT Service Management
- Certified ScrumMaster®

## CONFERENCE PRESENTATIONS

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Jackson, A. (2016). *Pilot to Practice: Developing a Successful Campus Captioning Service*. EDUCAUSE Connect Denver.

Jackson, A. (2016). *Asking the Right Questions, Making the Right Decisions: Selecting Accessible Web-based Learning Tools*. Presented at the 2016 Accessing Higher Ground Conference.

Jackson, A. (2015). *Asking the Right Questions, Making the Right Decisions: Selecting Accessible Web-based Learning Tools*. Presented at the Teaching and Learning with Technology Symposium 2015.

Jackson, A. (2015). *Selecting Accessible Web-based Learning Tools*. Presented at the 2015 Colorado Learning and Teaching with Technology Conference.

Jackson, A. and Gammon, M. (2015). *Exploring the Professional Development Value of Twitter*. Presentation at the CU Women Succeeding Professional Development Symposium.

Jackson, A., Simon, E., & Gammon, M. (2015). *Collaborate, Discuss, Explore, Share: Join our Community of Practice*. To be conducted at the 2015 Colorado Learning and Teaching with Technology Conference.

Jackson, A. (2013). *The Desire2Learn (D2L) Experience*. Presentation to the Common Solutions Group – [Presentations slides available on the Stone Soup Site](#).

Gammon, M., & Jackson, A. (2013). *Why, How, and What: Practical Approaches for Twitter in Professional Development*. Presentation at the Colorado Learning and Teaching with Technology Conference – [bit.ly/profdevt](http://bit.ly/profdevt).

Jackson, A., & Olynyyk, V. (2013). *The Upgrade Toolkit*. Presentation at the Desire2Learn FUSION Conference – <http://bitly.com/upgradetoolkit>.

Jackson, A., & Olynyyk, V. (2012). *Data Driven Support – Using help Desk Tickets to Inform Faculty Support*. Presentation at the Colorado Desire2Learn Regional User Forum.

McAndrew, A., Jackson, A., Moriyama, J. Olynyyk, V. (2012). *Not Just a Number: Student Centered Approach for Large Courses*. Paper presented at the SLOAN-C Blended Learning Conference & Workshop - <https://sites.google.com/site/largecourses/>.

Jackson, A., McAndrew, A., Moriyama, J. (2011). *Using Technology to Engage in Personal and Professional Development: Personal Learning Environments and You*. Paper presented at the CU Women Succeeding Professional Development Symposium.

Blackburn, L., Zephryne, J., Ibrahim, J., & Wood-Jackson, A. (2009). *A Constructivist Learning Environment: Student's Insights into myeLearning*. Poster presented at The University of the West Indies, eLearn2009 Conference.

- Fraser, S., & Wood-Jackson, A. (2009). *Blended Learning: Student Attitudes and Perceptions*. Paper presented at The University of the West Indies, eLearn2009 Conference.
- Wood-Jackson, A., Mahabir, C., Goodridge, W., Jacobs, H., Ward, C., Wilson, A., & Sampson, L. (2009). *Blended Learning: Conceptualizations and Practices*. Panel conducted at The University of the West Indies, eLearn2009 Conference.
- Wood-Jackson, A., Mahabir, C., John, L. (2008). *The Best Thing Since Sliced Bread: Our Journey Toward Blended Learning*. Paper presented at the Association for the Advancement of Computing in Education E-Learn 2008 Conference.
- Edwards-Henry, A., Thurab-Nkhosi, D., & Wood-Jackson, A. (2006). *Quality Assurance in Online Learning at the University of the West Indies: A Baseline Survey of Online Courses*. Paper presented at the 4th Pan Commonwealth Forum on Open Learning, Jamaica.
- Wood-Jackson, A. (October, 2005). *Surfacing questions about supervision from a dissertation study titled: Co-constructing prospective teachers' technology integration practices*. Paper presented at the Council of Professors of Instructional Supervision Conference, Athens, GA.
- Wood-Jackson, A., Langley, L., Yendol-Hoppey, D., Malik, D., & Cook, K. (October, 2005). *Peer mentoring groups using WebCT: Vista: Supporting learning communities across 8 professional development school contexts*. Poster presented at The Association for Educational Communications and Technology: Leadership and Technology International Convention, Orlando, FL.
- Wright, T., Jacobs, J., Crawford, Y., & Wood-Jackson, A. (April, 2005). *Social justice defined: Fairness, Agency, and Equity*. Poster presented at the University of Florida Graduate and Professional Student Forum, Gainesville, FL.
- Yendol-Hoppey, D., Gregory, A., Wood-Jackson, A., Malik, D., Tilford, K., & Berry, K. (March, 2005). *Promoting meaningful professional learning opportunities for prospective teachers*. Paper presented at the National Professional Development School Conference, Orlando, FL.
- Wood-Jackson, A., Fields, C., Langley, L., Malik, D., & Yendol-Hoppey, D. (March, 2005). *Pushing the boundaries of professional development: Using technology to promote instructional change*. Paper presented at the National Professional Development School Conference, Orlando, FL.
- Brandenburg, J., Berry, K., Malik, D., Tilford, K., Wood-Jackson, A., & Yendol-Hoppey, D. (March, 2005). *Putting our hands, heads, and hearts together: A school university partnership that makes a difference*. Paper presented at the National Professional Development School Conference, Orlando, FL.
- Wood-Jackson, A., Jacobs, J., Wright, T., Crawford, Y., & Muller, M. (March, 2005). *Perceptions of Social Justice: A View from the Internship*. Presentation at the Student Alliance of Graduate Students in Education 1<sup>st</sup> Annual Conference. Gainesville, FL.
- Jacobs, J., Wood-Jackson, A., Wright, T., & Crawford, Y. (February, 2005). *The Search for Social Justice: Pre-service Teachers' Perceptions*. Presentation at The Association of Teacher Educators Conference. Chicago, IL.

Yendol-Hoppey, D., Fields, C., Gregoroy, A., Wood-Jackson, A., Jacobs, J., Langley, L., Tilford, K., Malik, D., & Berry, K. (February, 2005). *Pushing the Boundaries of Field Supervision: Multiple Tools for Promoting Instructional Change in Novice Teaching Practice and Professional Reflection*. Presentation at The Association of Teacher Educators Conference. Chicago, IL.

Berry, K., Copeland, E., Gregory, A., Jacobs, J., Malik, D., Tilford, K., Wood-Jackson, A., & Yendol-Hoppey, D. (October, 2004). *Adventures in Mentoring: Learning Experiences of Teacher Educators in the Field*. Presentation at the Southeastern Regional Association of Teacher Educators. Orlando, FL.

Brandenburg, J., Berry, K., Copeland, E., Gregory, A., Jacobs, J., Malik, D., Tilford, K., Wood-Jackson, A., & Yendol-Hoppey, D. (October, 2004). *Putting our Hands, Heads, and Hearts Together: A School-University Partnership that Makes a Difference*. Presentation at the Southeastern Regional Association of Teacher Educators. Orlando, FL.

Crawford, Y. & Wood-Jackson, A. (August, 2004). *Exploring African American HBCU Alumni Experiences in a Predominately White Graduate Institution*. The Association of Black Psychologists, Washington, D.C.

Wood-Jackson, A. (March, 2004). *Teacher Inquiry for Student Learning: Meaningful Professional Development*. Florida Fund for Minority Teachers Workshop Series, Gainesville, FL.

Wood-Jackson, A. & Hoppey, D. (January, 2004). *Integrating technology in the Curriculum via K-12/University Partnerships: University/Faculty Partnerships*. Florida Educational Technology Conference, Orlando, FL.

Brandenburg, J., Berry, K., Jacobs, J., Tilford, K., Wood-Jackson, A., & Yendol-Silva, D. (October, 2003). *Putting our hands, heads, and hearts together: A school university partnership that makes a difference*. Florida Association of Teacher Educators, Ft. Lauderdale, FL.

Ferdig, R.E., Eley, E.K., Ceballos, E., & Wood, A. (April, 2003). *Teaching and learning with technology: An analysis of best practice in Florida schools*. Paper presented at the American Educational Research Association (AERA) Annual Meeting, Chicago, IL.

Wood, A. and Dandridge, Y. (April, 2003). *Peaks and troughs: The experiences of African-American HBCU graduates in a predominantly White institution*. University of Florida Graduate and Professional Student Forum, Gainesville, FL.

## **EDUCATIONAL DEVELOPMENT CONSULTATIONS**

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Facilitator, *2011 Summer Institute: Increasing Student Engagement and Improving Learning with Educational Technologies*, Faculty Teaching Excellence Program, University of Colorado Boulder – May 9 – 13, 2011

Educational Technologist, *Moodle and Train-the-Trainers Workshop*, held at The University of the West Indies, St. Augustine Campus, Trinidad and Tobago, West Indies as a part of the EDULINK Capacity Building for the Financial Sustainability of African, Caribbean and Pacific

Group of States Higher Education Institutions Program, The University of the West Indies, Trinidad and Tobago, West Indies – January 11 – 21, 2010

Educational Technologist, *Moodle and Web 2.0 Professional Development Workshop*, Antigua State College, Antigua and Barbuda, West Indies – Sponsored by the Caribbean Knowledge and Learning Network – August 2009 – September 2009

Instructor, *TLTL6206: ePedagogy, Masters in Higher Education*, Instructional Development Unit, The University of the West Indies – Summer 2009

Workshop Developer and Facilitator, *Post-Graduate Diploma in University Teaching and Learning – Module 3: Advancing Learning and Teaching with Technology*, Instructional Development Unit, The University of the West Indies – Spring 2009

Educational Technologist, *Moodle Professional Development Workshop*, The College of Science, Technology and Applied Arts of Trinidad and Tobago, Trinidad and Tobago, West Indies – Sponsored by the Caribbean Knowledge and Learning Network – April 2009 – May 2009

Course and Faculty Developer, *Learning with Technology*, ROYTEC, Trinidad and Tobago, West Indies – September 2008 – February 2009

Technology Integration Consultant, *Professional Development Community*, College of Education, University of Florida – Summer 2005

Technology Consultant, *Early Reading First Project*, Department of Special Education, University of Florida – Spring 2005

Teacher Inquiry Workshop Facilitator, *Center for School Improvement*, University of Florida – Spring 2005

## **TEACHING, INSTRUCTIONAL DESIGN, AND COURSE DEVELOPMENT**

Course Developer and Course Coordinator, *Course Design and Development in Distance Education (Online)*, The University of the West Indies Open Campus, May 2011 – August 2011

Course Coordinator and Instructional Designer, *Literacy Materials Design (Online)*, The University of the West Indies Open Campus – August 2010 – December 2010

Course Developer and Course Coordinator, *Instructional Design (Online)*, The University of the West Indies Open Campus, West Indies – January 2010 – May 2010

Lecturer, *Integrating ICT into the Science Classroom*, School of Education, The University of the West Indies – Fall 2007

Instructor, *Integrated Teaching*, Professional Development Community, College of Education, University of Florida – Fall 2004 – Fall 2005

Instructor, *Instructional Computing I (Online)*, College of Education, University of Florida – Summer 2005

Instructor, *Introduction to Educational Technology*, Educational Technology Program, University of Florida – Summer 2001 – Summer 2002

Lab Instructor, *Introduction to Educational Technology*, Educational Technology Program, University of Florida – Spring 2001

### **CAMPUS BROWN BAGS, CLINICS, AND WORKSHOPS**

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*Introduction to Desire2Learn Workshop*, Faculty Teaching Excellence Program – May 14, 2012

*Desire2Learn Grade Book Clinics*, The University of Colorado Boulder – December 13 – 16, 2011

*Introduction to Desire2Learn Workshop*, Women and Gender's Studies Program, The University of Colorado Boulder – November 7, 2011

*Introduction to Desire2Learn Workshop*, Anderson Language Technology Center, The University of Colorado Boulder – September 21 and September 28, 2011

*Introduction to Desire2Learn Workshop*, Communication Department, The University of Colorado Boulder – September 12, 2011

*Turnitin Workshop*, Sociology Department, The University of Colorado Boulder – September 1, 2011

*Using CU's (New) Course Management System*, Graduate Teacher Program Fall Intensive – August 17, 2011

*Blogging: A Technology to Extend Learning Beyond the Classroom*, Graduate Teacher Program Summer Series – June 14, 2011

*Turnitin Brown Bag*, Continuing Education, The University of Colorado at Boulder – April 8, 2011

*Technology Enhanced Active Learning Techniques*, Norlin Library's Learner's Lunch – February 9, 2011

*Laptop Cart Orientation Facilitating Technology-Enhanced Learning Outside of the Computer Lab*, School of Education, The University of the West Indies – September 30, 2009

*Social Bookmarking*, School of Education, The University of the West Indies – October 7, 2009

*Personal Learning Environments, Educational Blogging, and RSS Feeds*, School of Education, The University of the West Indies – January 7, 2009

*Making Connections: Using Concept Mapping Software to Organize, Represent, and Share Knowledge*, Solving Educational Problems with Educational Technology, The University of Colorado Boulder – February 1, 2010

*Turnitin Workshop*, School of Education, The University of the West Indies – January 13, 2009

*ELFP Summer Training Programme: Supporting Student Writing through myeLearning*, in collaboration with the English Language Foundation Program, The University of the West Indies – July 28, 2008

*Writing and Designing for the Web: Adobe Contribute Workshop*, The University of the West Indies – April, 2008, February 2008, November 6, 2007, October 25, 2006

*Lok Jack eLearning (Moodle)*, Presentation to the Arthur lok Jack Graduate School of Business Faculty – March 8, 2008, February 15, 2007

*myeLearning: Moodle @ The UWI St. Augustine Campus*, Presentation to The University of Guyana & ROYTEC, January 18, 2008

*myeLearning: Moodle @ The UWI St. Augustine Campus*, Student Demonstrator Training – January 7 - 8, 2008

*myeLearning: Moodle @ The UWI*, Presentation to the Faculty of Medical Sciences Distance Education Committee – November 29, 2007

*Exploring myeLearning as an Alternative Teaching Tool*, The University of the West Indies – October 12, 2007

*Status of Online Program Development*, Presentation to the Information Technology Services offices of the St. Augustine, Cave Hill and Mona University of the West Indies Campuses – May 8, 2007

*Using Moodle to Support Teaching & Learning*, Department of Liberal Arts, University of the West Indies – February 15, 2007

## **PUBLICATIONS**

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Swain, C., Dawson, K., Pearson, T., Marshall, S., & Wood, A. (2009). What is worthwhile: Exploring Schubert's question in the realm of educational technology. In T. Huber (Ed.), *Emancipatory educational inquiry: Experience, narrative, and pedagogy in the International Landscape of Diversity*. Charlotte, NC: Information Age Publishing.

Wood-Jackson, A., Mahabir, C., John, L. (2008). *The Best Thing Since Sliced Bread: Our Journey Toward Blended Learning*. Paper published in the Association for the Advancement of Computing in Education E-Learn 2008 Conference Proceedings.

Edwards-Henry, A., Thurab-Nkhosi, D., & Wood-Jackson, A. (2006). Quality Assurance in Online Learning at the University of the West Indies: A Baseline Survey of Online Courses, *4th Pan Commonwealth Forum on Open Learning Conference Proceedings*.

Wood-Jackson, A. (2005). Surfacing questions about supervision from a dissertation study titled: Co-constructing prospective teachers' technology integration practices, *Council of Professors of Instructional Supervision Conference Proceedings*, Athens, Georgia.

Pearson, T. & Wood, A. (2004). Community technology center. In A. Kovalchick and K. Dawson (Eds.), *Educational Technology, An Encyclopedia*. Santa Barbara, CA: ABC-CLIO.

Chen, M., Ferdig, R.E., & Wood, A. (2003). Understanding technology-enhanced storybooks and their roles in teaching and learning: An investigation of electronic storybooks in education. *Journal of Literacy and Technology*, 3(1), available online: <http://www.literacyandtechnology.org/volume3/chenferdigwood.pdf>

Swain, C., Dawson, K., Pearson, T., Marshall, S., & Wood, A. (2002). What is worthwhile: Exploring Schubert's question in the realm of educational technology. *Journal of Critical Inquiry into Curriculum and Instruction*, 3(3), 12-17.

Wood, A., & Ferdig, R. (2002). Student perspectives on PBL in advanced technology courses. *Learning Technology Newsletter*, 4, 2. Available online at: <http://www.ieeetclt.org/issues/april2002/index.html#4>

## **GRANT PARTICIPATION**

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Co-Principal Investigator for a grant titled “*I’ve learned more on Twitter...*” - *Investigating the Professional Development Value of Twitter for Educators in Higher Education*. Sponsored by the Professional and Organizational Development (POD) Network – Awarded October 2012, in progress

Subject Matter Advisor (during grant development) for a grant titled *Capacity Building for the Financial Sustainability of African, Caribbean and Pacific Group of States Higher Education Institutions* project. Sponsored by the EDULINK Grant Program – <http://www.acp-edulink.eu/node/23> – August 2008 – July 2010

## **PROFESSIONAL AFFILIATIONS**

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- Professional and Organizational Development Network
- EDUCAUSE

## **SERVICE TO THE UNIVERSITY AND FIELD**

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### **University**

*Member*, Ad Hoc Salary Committee, University of Colorado System, Denver, CO – Spring 2012 – Spring 2014

*Member*, Ethnic and Minority Affairs Committee, University of Colorado System, Denver, CO – Fall 2011 – Spring 2014

*Member*, School of Education Workload Policy Committee, St. Augustine Campus, The University of the West Indies, Fall 2009 – Summer 2010



*Member, Campus Accreditation Steering Committee, St. Augustine Campus, The University of the West Indies, Summer 2009 – Summer 2010*

*Member, Cross-Campus eLearning Technical Working Group, The University of the West Indies – Fall 2008 – Summer 2010*

*Member, Support and Technology Services Committee Chair, eLearn09 conference, The University of the West Indies, St. Augustine Campus – Fall 2007 – Summer 2009*

*Member, Technology Innovation Judge, Teaching and Learning Research Day, The University of the West Indies, St. Augustine Campus – Fall 2008*

*Member, eInitiatives Group, The University of the West Indies, St. Augustine Campus – Spring 2007 – Summer 2008*

*Webmaster, Student Alliance of Graduate Students in Education, College of Education, University of Florida – Spring 2005*

*Secretary and Webmaster, Student Alliance of Graduate Students in Education, College of Education, University of Florida – Spring 2004 – Fall 2004*

*Member, School Advisory Committee, Finley Elementary School, Gainesville, Florida – Fall 2002 – Spring 2004*

## **Field**

*Conference Proposal Reviewer, 37th Annual POD Conference, Professional and Organizational Development (POD) Network in Higher Education – March 2012*

*Professional and Organizational Development (POD) Network in Higher Education Technology Topical Interest Group Member – Fall 2011 – present*

*Reviewer, Caribbean Curriculum Journal, School of Education – Fall 2008*

*Reviewer, The International Multi-Conference Society, Cybernetics and Informatics – Summer 2008*

*Reviewer, Graduate Student Manuscript Competition, The International Journal of Leadership in Education – Spring 2005*

## **HONORS AND AWARDS**

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*Customer Service Award Nominee, Office of Information Technology, University of Colorado at Boulder – Spring 2012*

*Arthur Blumberg Fellowship Award for a proposal submitted to the Council of Professors of Instructional Supervision Conference – Fall 2005*

*Dr. J. Bernard Machen 2005 Presidential Recognition – Spring 2005*

*Dr. J. Bernard Machen 2005 Presidential Recognition – Spring 2004*

*3<sup>rd</sup> Place Poster Presentation, The University of Florida Graduate and Professional Student Forum – Spring 2003*

*Alumni Graduate Fellowship, The University of Florida School of Education – Summer 2003*

*Black Graduate Student Organization Community Service Award, The University of Florida – Spring 2001*

*Flagler College Education Department Award for Academic Achievement, Flagler College – 1999 – 2000*

*Flagler College President's Award for Service Flagler College – 1999 – 2000*