



ERICA QUEEN

✉ erica.queen8@gmail.com
☎ (912) 220-9964
♥ Loving life in Seattle, WA

I'm a product and UX designer who employs strategy, ethics, emotion, & beauty to design thoughtful solutions.

Education

Master of Human-Computer Interaction + Design, 2017.

University of Washington | Seattle, WA

QÜBE, 2017 Capstone Project. Helping people develop healthy, long-term news habits by exposing them to news with different political bias.

SwiftSpin, 2017 Experience Design Project. A redesign of the laundromat experience that utilized service design, experience prototyping, and a customer journey map.

B.A. English, Communications & Journalism track, 2011.

Armstrong State University | Savannah, GA

Experience

Freelance Drupal Developer & Designer.

Various clients. | Jacksonville, FL | Mar 2016 – Oct 2016

Designed and implemented customer websites and web apps.

Senior Drupal Developer.

Global Digital Community, Inc. | Jacksonville, FL | Apr 2015 – Mar 2016

Managed remote developers and conducted code/design reviews.

Led front-end development and UI improvements.

Successfully launched an enterprise-level client's rescue project and interfaced with the client web team to ensure superior customer service.

Drupal Web Developer II.

Visionary Integration Professionals, Inc. | Brunswick, GA | Mar 2013 – Mar 2015

Led the design & development of two federal websites on time and budget.

Researched competitors, conducted user surveys, and reconfigured the information architecture, focusing on user experience.

Marketing Communications Specialist.

Great Dane Trailers. | Savannah, GA | July 2012 – Dec 2012

Marketing Intern and Assistant.

Armstrong State University. | Savannah, GA | April 2011 – July 2012

Skills & Tools

User Research

Qualitative methods

Research plans

Interviewing

Synthesis

Design

Sketch

Illustrator

InDesign

Photoshop

Invision

Principle

After Effects

Code

HTML & CSS

Javascript/jQuery

p5.js

Drupal