

LINDSAY ALKER



Terms & Conditions

Trade Customers

Delivery times

All wallpapers and fabrics are printed to order, so may take up to 4-8 weeks to arrive after you order it. If however they are in stock you will receive it sooner.

Orders

By placing an order you accept these terms and conditions.

Delivery

We make every effort to make sure you get your order within the estimated timescales we give, however delays may happen which we cannot control. Lindsay Alker cannot be held liable for any delay, in the delivery of your order, or any failure to deliver products, within estimated timescales. Delivery charges are not included.

For delivery charges /prices on application

Pricing

Prices are subject to change. We will be pleased to quote the current price immediately prior to an order being placed.

Payment

Proforma payment in advance only

Orders require payment and must be received before the order is accepted and the item dispatched.

Returns

We make the highest quality paper and fabric and 'flaws' occur during hand printing. These overlaps of screens or 'flaws' contribute to the beauty and individuality of the fabrics & wallpaper and are integral to the design. We check every meter before it is distributed for any significant fabric damage. If however your order is damaged in transit we prefer you not to accept it and contact us within 3 days and return it within 7 days.

Cancelling Orders

It is not possible to cancel orders for Lindsay Alker wallpaper or fabrics as we print them to order. We therefore strongly recommend you obtain samples prior to purchase. Samples will not be exactly the same as the fabric you order as every print run differs unless of course we have stock in which case a cfa may be specified.

Samples

Large fabric sample books are available for sale to trade customers

See samples info on trade accounts application

We have sample half meters payable in advance which can be returned in 30 days for a refund (minus £2 delivery charge.)

Fabric & Wallpapers

Please be aware that slight colour variations may occur between samples provided and actual products purchased due to differing printing productions & processing.

Ground cloths may also vary in weave size and colour due to climate changes in production of flax

There will be slight variations in the width of the cloth from batch to batch due to the finishing process.

We suggest that an order is printed at the same time due to potential variations in printing at a later stage.

Lindsay Alker cannot accept responsibility for any such colour or fabric variations nor any subsequent failure to match colour, fabric or print quality in future orders.

Fabric Care

Dry clean only otherwise shrinkage will occur
We are not responsible for colour fading

Treatments

Our fabrics are sold without fire retardants treatments & no liability will be accepted for any changes in appearance, defects or performance if they are subsequently treated after purchase. Please request a quote for fire retardant treatments.

Our fabrics have passed test BS5852 Cigarette test for Upholstery fabric.

Statement of liability All goods supplied by Lindsay Alker are supplied on the condition that our liability for any fault or defect in the quality, condition, description or fitness for any purpose is to a sum not exceeding the purchase price of the particular goods. It is the customers or their agent,s responsibility to check that they have received the correct design and colour before handing it into any curtain maker/upholsterer or further processing. Mistakes in labelling can happen. Once cut or handed on to a third party we cannot accept responsibility for any errors which occasionally do occur. That condition supersedes any conflicting term submitted to us, and all other liability whether statutory or otherwise is excluded.

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