



Welcome to the Prompt Program!

The Prompt Medication Support Program is a new, free service designed to help Kaiser Permanente members get the most benefit from certain important heart health medications prescribed for lowering cholesterol, controlling blood pressure, or reducing the risk of heart disease.

You are receiving this service because you have been prescribed one or more of the following medications:

- Statins (such as Simvastatin or Lovastatin)
- Angiotensin Converting Enzyme (ACE) Inhibitors (such as Lisinopril or Enalapril)
- Angiotensin Receptor Blockers also known as ARBs (such as Losartan or Valsartan)

As part of the Prompt Medication Support Program you will now receive automated medication refill reminder calls for these heart health medications and additional support tools in the mail over the next few months. While all your prescribed medications are important to your health, the Prompt Program is specifically designed to help you get the most benefit from these essential heart health medications and reduce your risk of cardiovascular disease.

In this first package is the Prompt Program folder for storing all the informational tools you receive.

In this initial package, we have included:

- Prompt Pill Box Organizer
- Heart Health: Frequently Asked Questions Booklet
- Notes for My Next Doctor Visit (wallet card)
- My Medication List (wallet card)
- Daily Medication Schedule (refrigerator card)
- Prompt Magnet (with Kaiser Permanente pharmacy refill phone number)

Even if you are already doing a great job taking care of your heart health we hope that you will find these tools and suggestions useful now or in the future. Over the next few months you will receive new brochures, hand-outs and personalized health reports. These health reports present your unique health information and will give you insight into your heart health condition and your Prompt Program medications.

The purpose of the Prompt Program is specifically to support you in taking your medications.

If you have any questions about your medications, please call the pharmacy staff at 503.261.7541 or toll-free at 1.888.658.7548. For questions about the Prompt Program, please call 503.528.3982 or toll-free 1.866.404.0792. We at Kaiser Permanente are committed to providing you with quality medical care to keep your heart healthy.

Sincerely,
Steve Logan
Director of Pharmacy

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