COVID-19 Pre-visit Phone Screening for Prenatal Visit

Use this phone screening tool PRIOR to patients prenatal office visit

Phone screening will need to be completed every day between 8AM and 10AM for all patients scheduled for in-person clinic visits for the period of 12PM (noon) of the same day thru 12PM (noon) of the next day.

Patient schedule with contact information is accessed via the Kareo App. Only patients scheduled for in-person visits need to be contacted.

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Initiate Phone Call

**Patient Reached**

Hello, this is ____ calling from Health Foundations. I am calling to go through screening questions in preparation for your upcoming visit. First, I need to verify your name and birthdate. (VERIFY)

Ask: Does the patient have any of the following:
- Fever (100.4 F or greater)
- Cough, shortness of breath
- Flu-like symptoms
- Had contact with any person who is under investigation or confirmed for COVID-19

**YES**

Please call our nurse line at (651)895-2520 to make a plan prior to your appointment.

**NO**

We will see you for your visit at...(confirm day/time). We would like to remind you to come to your appointment alone. If you have any questions or if anything changes between now and your appointment please call our nurse line at (651)895-2520.

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**Voicemail Reached**

Hello, this is ____ calling from Health Foundations. I am calling to go through screening questions in preparation for your upcoming visit. If you have or anyone in your household or anyone you have been in contact with have...(LIST SYMPTOMS) please do not come to clinic and call the nurse line at 651-895-2520 to discuss further. If you do not have symptoms or have not been in contact with someone who has, there is no need to return this call. You may show up to your visit as scheduled. Thank you.

Ask: Does anyone in the household or anyone the patient has had contact with in the past 7 days have any of the following:
- Fever (100.4 F or greater)
- Cough, shortness of breath
- Flu-like symptoms
- Had contact with any person who is under investigation or confirmed for COVID-19

**YES**

Please call our nurse line at (651)895-2520 to make a plan prior to your appointment.

**NO**