



## ILAN DEI VENICE

1650 Abbot Kinney Blvd  
Venice, CA 90291  
310-729-2713  
[www.ilandeivenice.com](http://www.ilandeivenice.com)

### ILAN DEI VENICE BRAND PRODUCTS:

#### FABRIC ON CUSHIONS - ONE YEAR

If the fabric on a cushion tears, mildews, or fades excessively within one year of the date of purchase, we will replace the fabric in the original color, if available, or in a similar color and pattern if the original has been discontinued.

#### COMPONENT PARTS - ONE YEAR

If a component part (bolts, etc.) fails due to manufacturing defect within one year from the date of purchase, we will at company option, repair or replace the part, in the original color and style if available, or in a similar color and style if the original has been discontinued.

#### STEEL FRAMES - ONE YEAR

If the steel frame fails structurally (i.e., broken frame or welds) under normal use or conditions, or if the finish peels, blisters, or excessively rusts due to manufacturing defect within one year from the date of purchase, we will at company option, replace, repair, and/or refinish the product in the original color and style if available, or in a similar color and style if the original has been discontinued. Components such as chair feet are subject to wear and tear and are not considered part of the frame.

#### WOOD FRAMES - ONE YEAR

If the solid wood furniture fails structurally (i.e., broken frame) within one year from the date of purchase, we will at company option, replace, repair or refinish the product in the original wood species, color, and style, if available, or in a similar wood species, color, and style if the original has been discontinued. Components such as chair feet are subject to wear and tear and are not considered part of the frame.

#### VINYL CORDING - ONE YEAR

If the cording fails due to manufacturing defect or becomes excessively faded or mildewed within one year from the date of purchase, we will at company option, replace or repair the product in the original color and style, if available, or in a similar color and style if the original has been discontinued.

If a product is damaged, please do not directly return/mail the product. Please, contact us first at [customerservice@ilandeivenice.com](mailto:customerservice@ilandeivenice.com) to have an RMA issued for your return order. Returns will not be accepted without an RMA on the box. Ilan Dei Venice Warranty does not cover the costs of packaging, shipping, or delivery.