#### **FORESTBURGH UNDER THE STARS 2020**

#### **FAQS**

# What will the Playhouse and Tavern do to ensure a safe and comfortable environment for patrons?

- o *First and foremost*, the Playhouse and Tavern have created safety guidelines and protocols as dictated by the New York State Department of Health. These guidelines consider every aspect of safety that concerns both patrons and staff at events hosted by the Playhouse and Tavern. All staff members will necessary PPE during events and have been thoroughly trained in safety guidelines and protocols.
- Second, all events take place outdoors and all patrons are to be placed in socially distanced locations either in the lawn seating area or under the tent.
- Third, Patrons will not be allowed to cluster anywhere except their pre-reserved seating locations and only with party members. In situations where there might be lines—i.e restrooms or the box office—there will be designated markings that indicate where a patron should stand when waiting to maximize social distancing between other patrons also waiting in line.
- Fourth, Patrons will be given one of three arrival times to eliminate clustering upon entering the property. Patrons will be released from the event in small groups to eliminate clustering upon exiting the property.

## What time do events begin and how long will they last?

All events will begin at 7:30PM and last one hour

## • Will there be an intermission?

o There will be no intermission during these events.

#### • What information will patrons receive prior to attending the events?

Each patron will receive an email providing safety instructions and guidelines for the event. In that email, the patron will receive an arrival time, information about preordering food and drink, and restroom and bar usage guidelines. Should the patron have further questions, a phone call can be scheduled.

#### Will restrooms be available and if so, what are the guidelines for restroom usage?

- Restrooms will be available and sanitized, prior to, during and after the event. The line for restrooms will have spaced out marked positions for patrons waiting in line. A bathroom attendant standing outside the restrooms will serve as a monitor.
- Only one patron will be allowed in a restroom at a time.
- Prior to entering, the patron shall utilize a handless sanitizing station. Patrons shall be directed to wash their hands prior to exiting the restroom. Upon exiting, the patron shall use the handless sanitizing station a second time.
- o Patrons will be required to wear masks

#### Can I bring my own food and drink to the event?

 No outside food or drink will be permitted on the property. Food and drink can be preordered online, and an outdoor bar will be available during the event. Food can be ordered on the Playhouse website or the Tavern website.

## If I have lawn seats, can I bring my own blanket or lawn chairs?

o Yes!

- How will parking work?
  - Parking spaces will be spaced out via social distancing guidelines. Parking attendants will guide cars to spots. Patrons will be assigned one of three arrival times to avoid congestion and clustering.
- What if it rains? Thunderstorm?
  - The show will continue if it is raining.
  - The show will be postponed in the event of a thunderstorm. Patrons may wait in cars for conditions to improve. Should the conditions not improve within 30 minutes of the original start time, the event will be cancelled, and patrons will receive a refund.

All events will take place outdoors in our award-winning gardens. Tent seating and lawn seating will be available. Picnic baskets packed to the brim with tasty food and refreshing cocktails will be available to pre-order and an outdoor bar will be open during the events. Every event this summer is part of the Forestburgh Playhouse 75 and Thrive Fundraising Campaign and proceeds will go to help the Playhouse march onwards towards its 75<sup>th</sup> Anniversary in 2021.

### **Socially Distant and Closer than Ever**

Our audiences in the garden will be comfortable seated in socially distanced locations under the tent or in lawn seating. All attendees will be able to relax and enjoy the magic of live entertainment and share the experience of a lifetime responsibly and safely.

## The Forestburgh Under the Stars Season includes:

The 75 and Thrive Broadway Concert Series—get ready to welcome the best of Broadway to the Catskills! We have assembled a lineup of incredible Broadway performers, Tony nominees and winners, to dazzle you with their incredible talents! You will not want to miss these incredible cabarets and concerts—all benefitting the Forestburgh Playhouse! Performers include Tony winners and nominees, renowned singer-songwriters, jazz and cabaret stars and more!

The Sullivan Catskills Summer Series: featuring Tavern and Playhouse Favorites from our own backyard! —Favorites from our Fall Series at the Tavern and some new exciting talent will grace our outdoor stage this summer! Fan favorites include Slam Allen, Jonathan Charles Fox, Far Beyond Gone, and yet another fabulous drag show from NYC—Paige Turner! Stay tuned for more additions!

<u>All events</u> will start at 7:30PM and will last one hour, without intermission. Restrooms will be available for usage during the performance. A restroom attendant will be present to ensure adherence to safety protocols.

All ticketholders will receive guidelines and protocols prior to arrival and will be seated in comfortable, socially distanced locations.

For more information and to purchase tickets to these outdoor delights—go to <a href="www.fbplayhouse.org">www.fbplayhouse.org</a> or check out the events posted on our Forestburgh Playhouse Facebook Page!