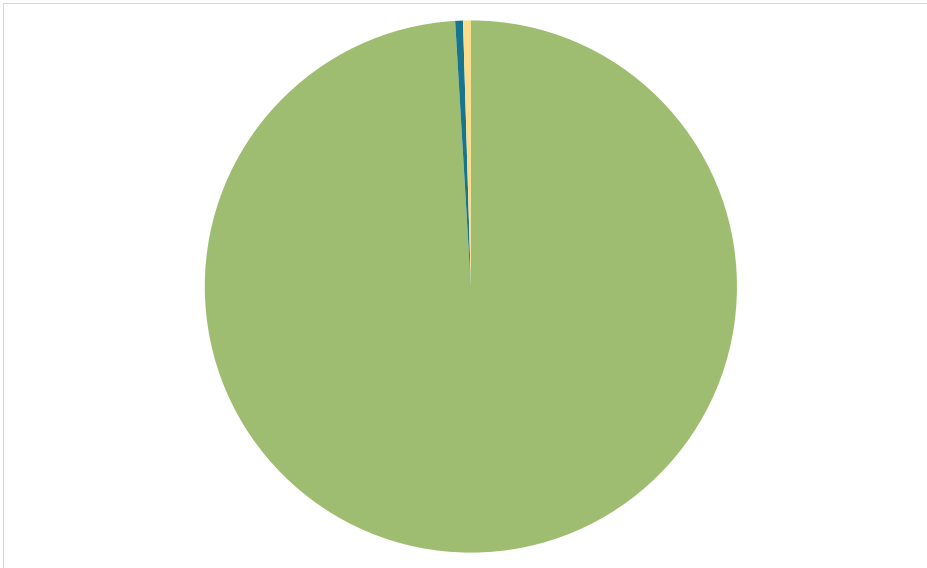


# CROOK COUNTY

July 1, 2016 - September 30, 2016



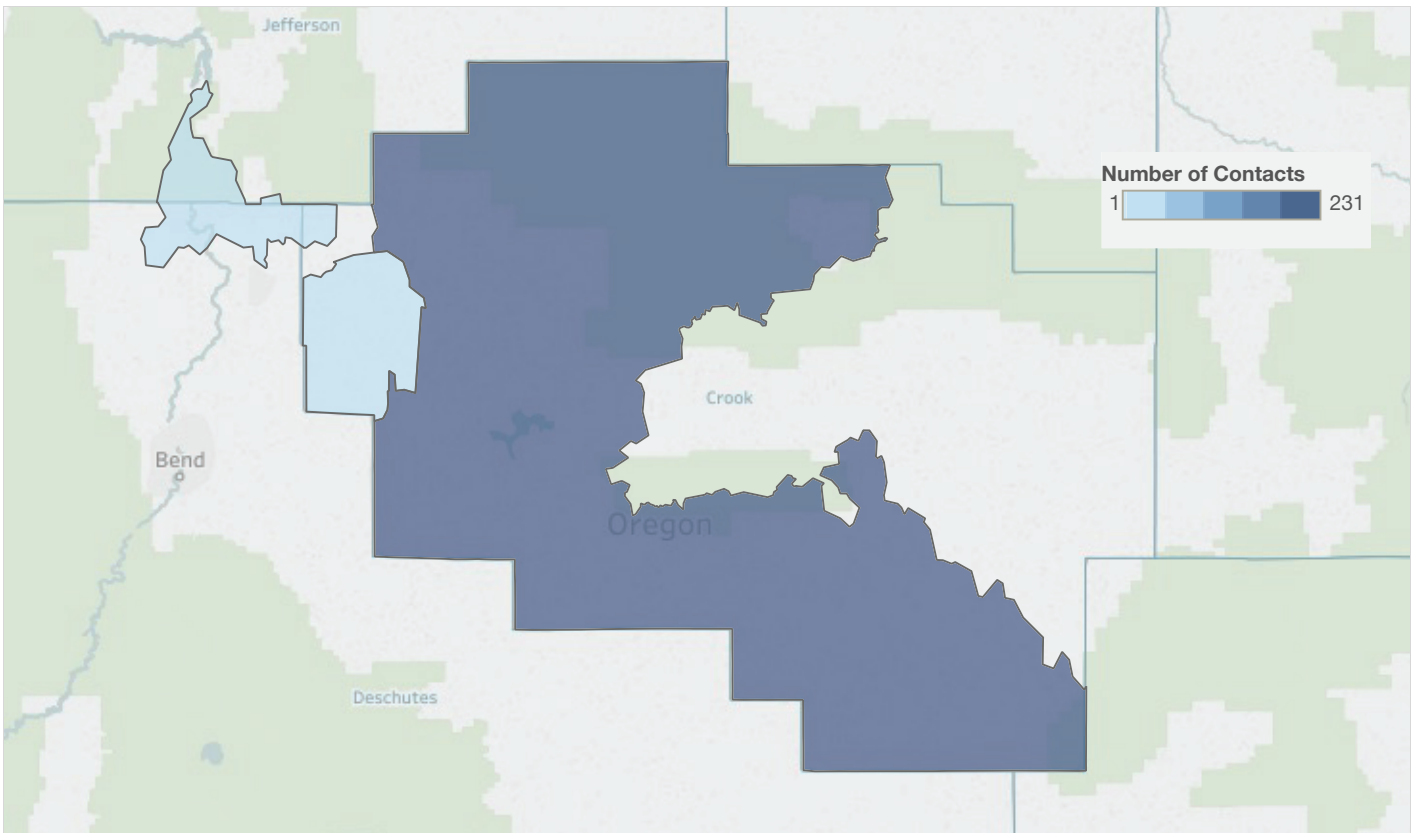
## Cities



Prineville	99.07%
Crooked River Ranch	0.47%
Powell Butte	0.47%

- Prineville
- Crooked River Ranch
- Powell Butte

## ZIP Codes

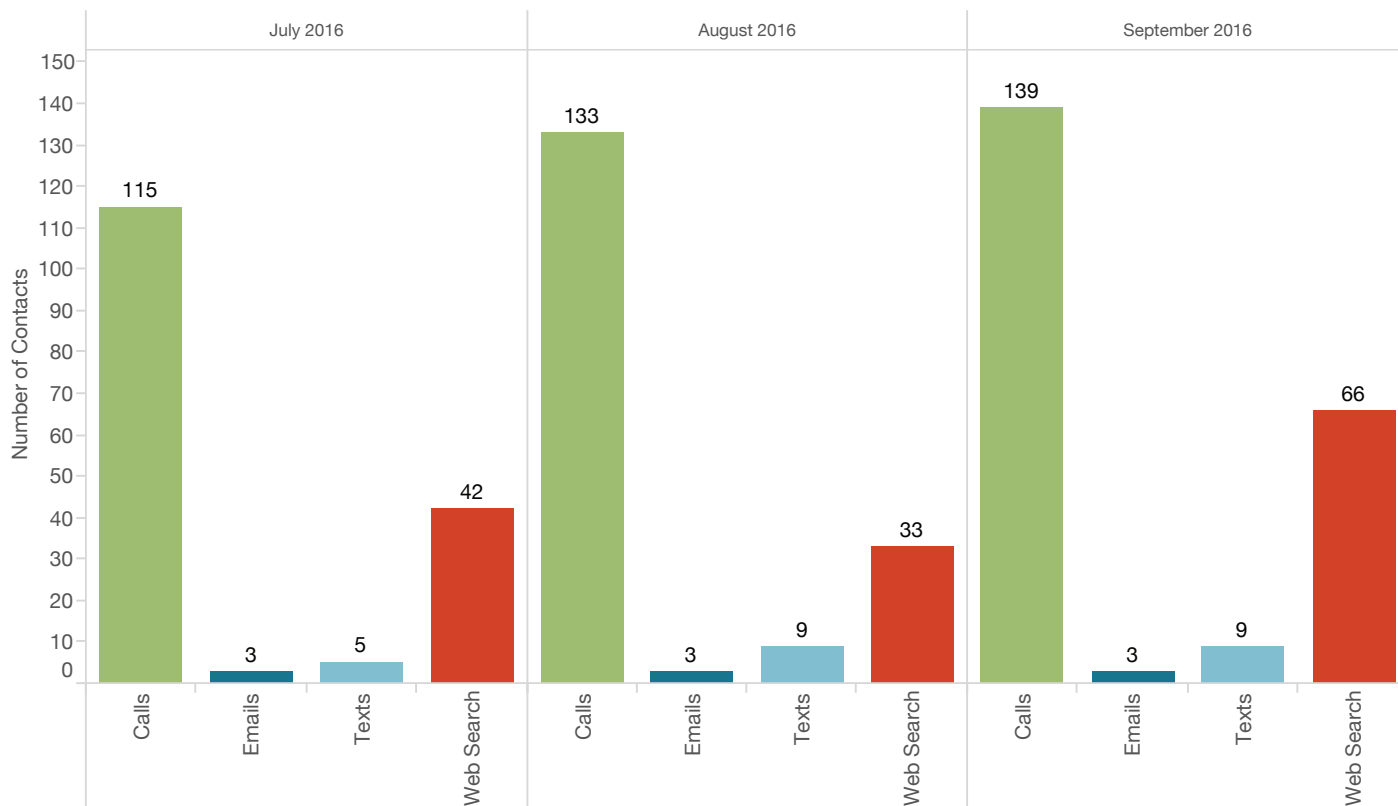


# CROOK COUNTY

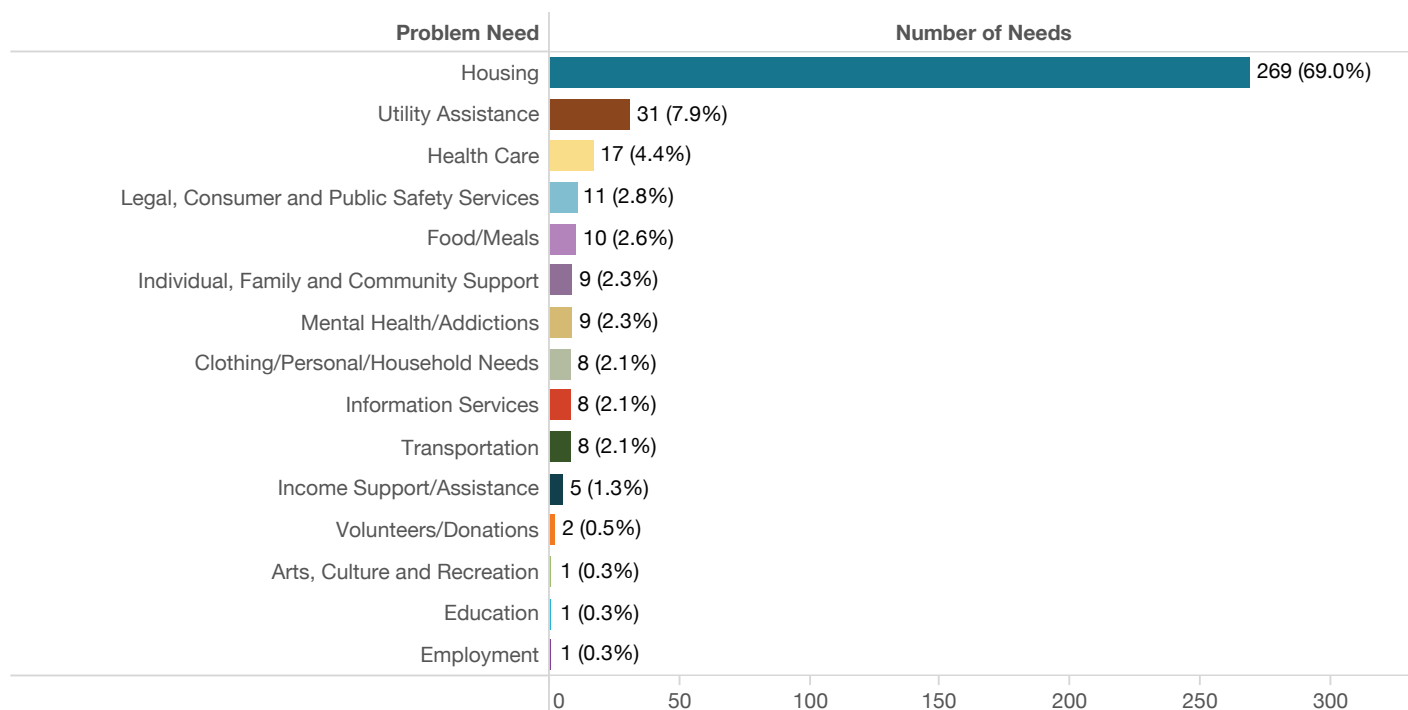
July 1, 2016 - September 30, 2016



## How many contacts did we receive?



## What were contacts' needs?

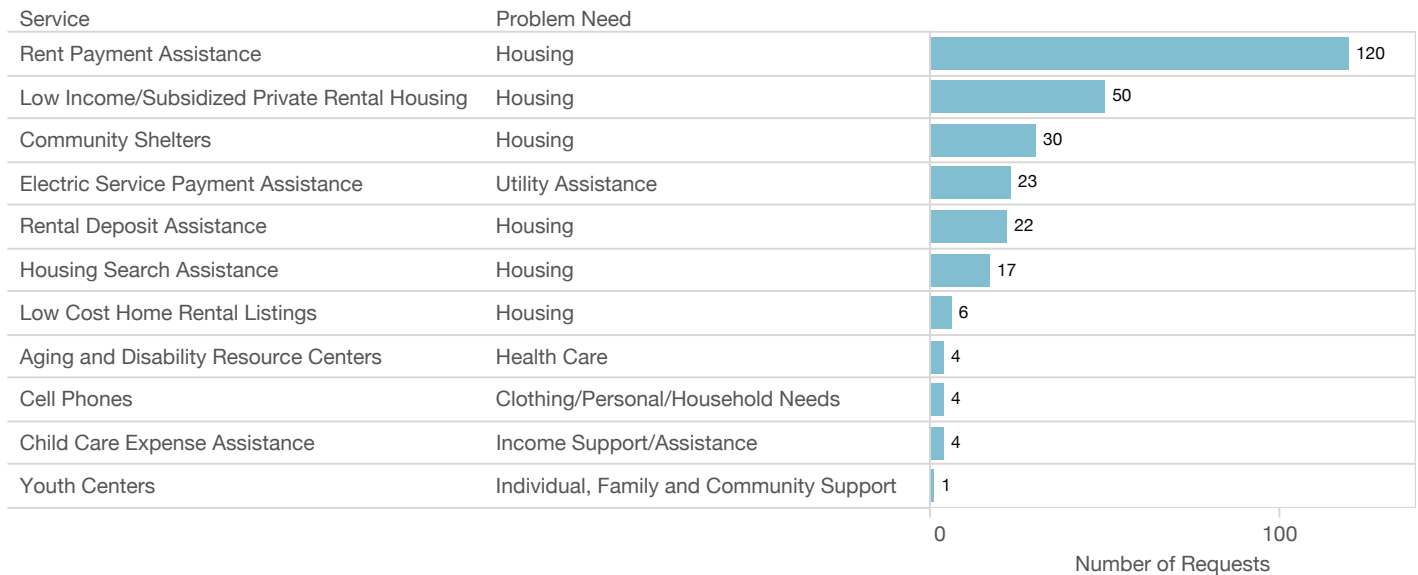


# CROOK COUNTY

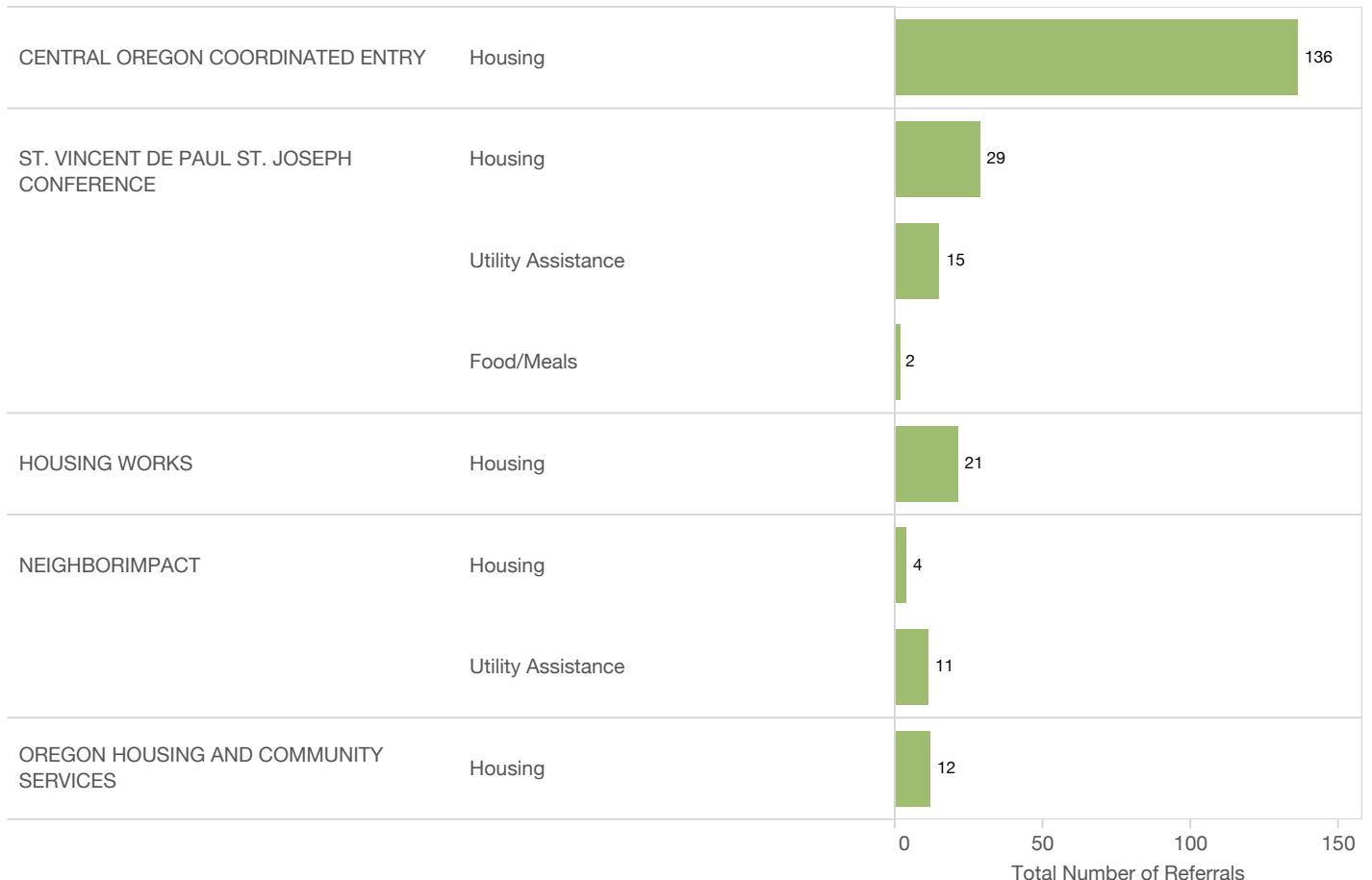
July 1, 2016 - September 30, 2016



## Services most often requested by contacts



## Agencies most often referred by 211info

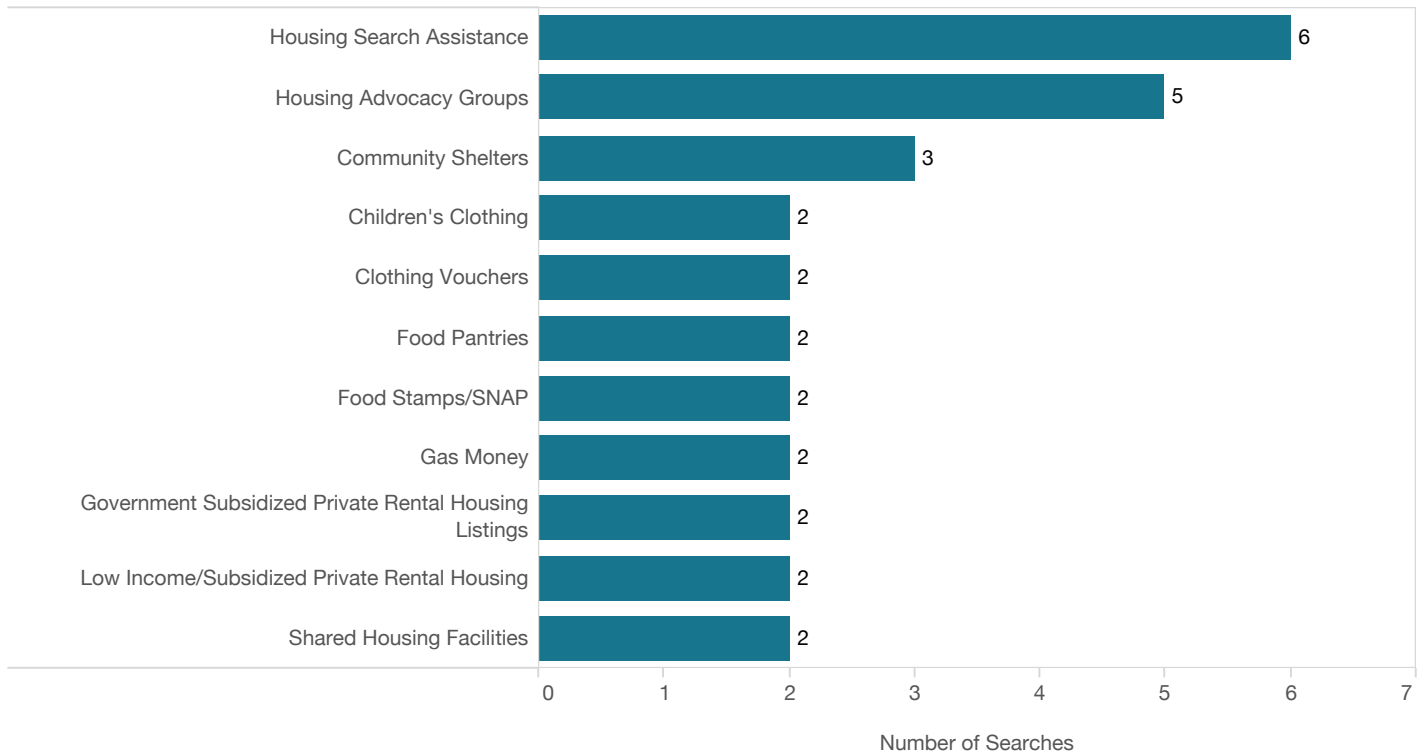


# CROOK COUNTY

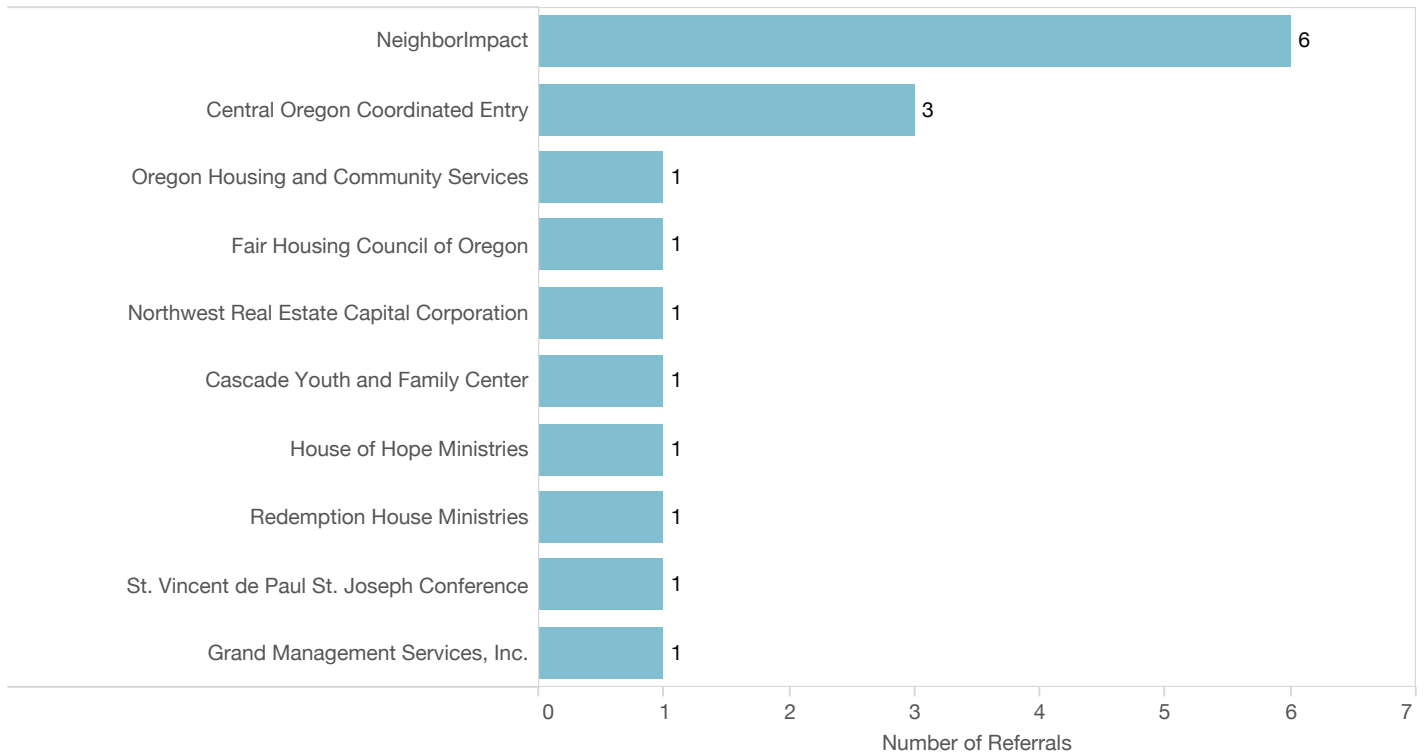
July 1, 2016 - September 30, 2016



## Services most often searched in the online database



## Agencies most often referred through the online database



# CROOK COUNTY

July 1, 2016 - September 30, 2016



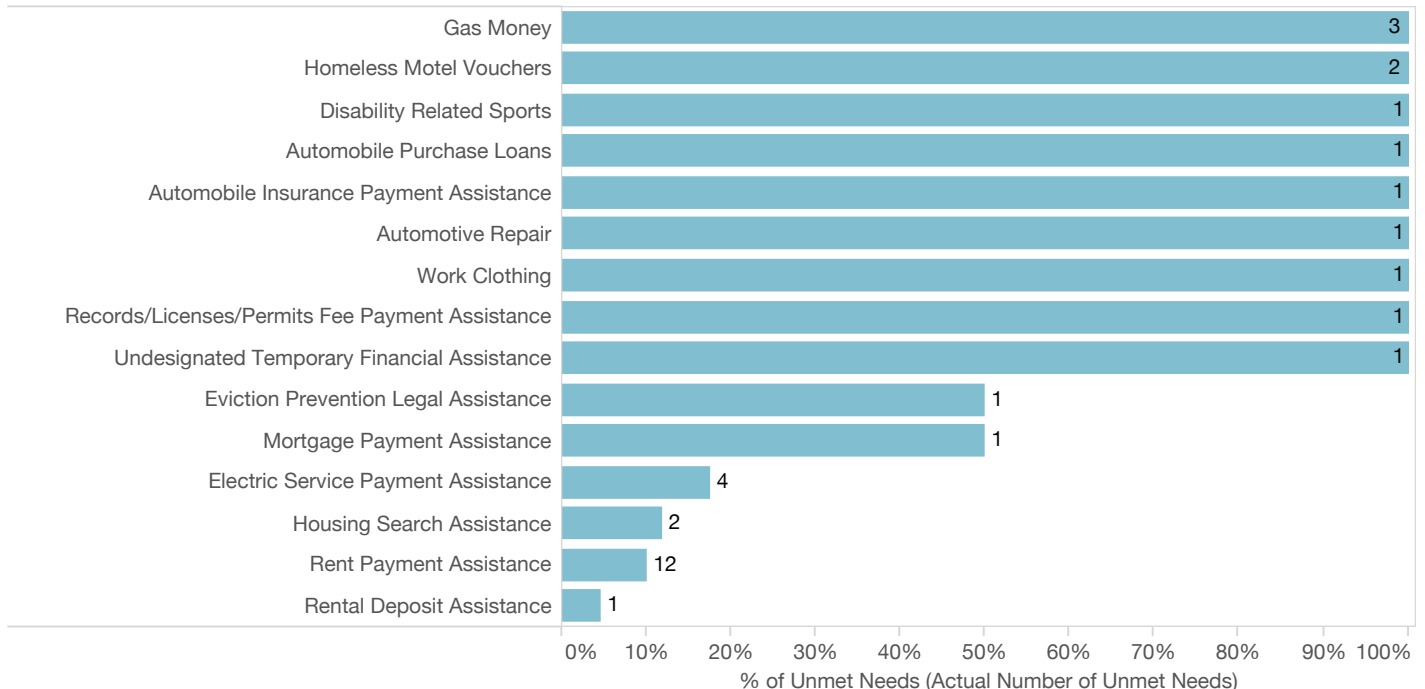
There were 19 instances where a referral was not appropriate for the contact's requested need. Housing requests had the greatest number of unmet community needs, but represents the lowest proportion of unmet needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Needs	% Requests	Number of Needs	% Requests
Arts, Culture and Recreation			1	100%
Transportation	3	38%	5	63%
Clothing/Personal/Household Needs	6	75%	2	25%
Income Support/Assistance	4	80%	1	20%
Utility Assistance	27	87%	4	13%
Legal, Consumer and Public Safety Services	10	91%	1	9%
Housing	250	93%	19	7%
Health Care	17	100%		
Mental Health/Addictions	9	100%		
Education	1	100%		
Individual, Family and Community Support	9	100%		
Information Services	8	100%		
Volunteers/Donations	2	100%		
Food/Meals	10	100%		
Employment	1	100%		

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services are displayed below, sorted by proportion of referral requests.

## What are potential service gaps?



# CROOK COUNTY

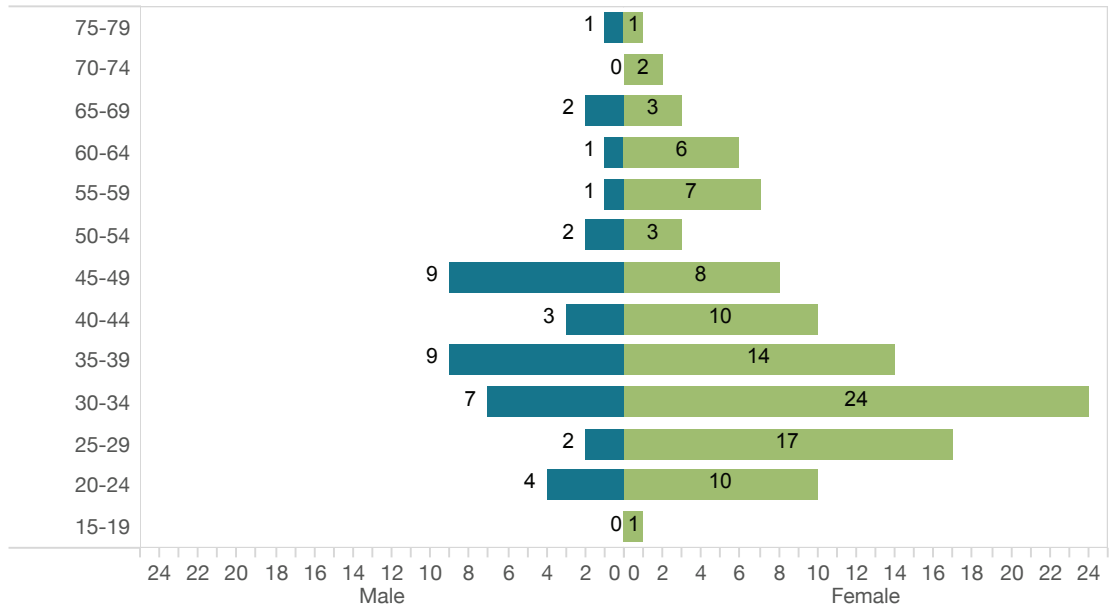
July 1, 2016 - September 30, 2016



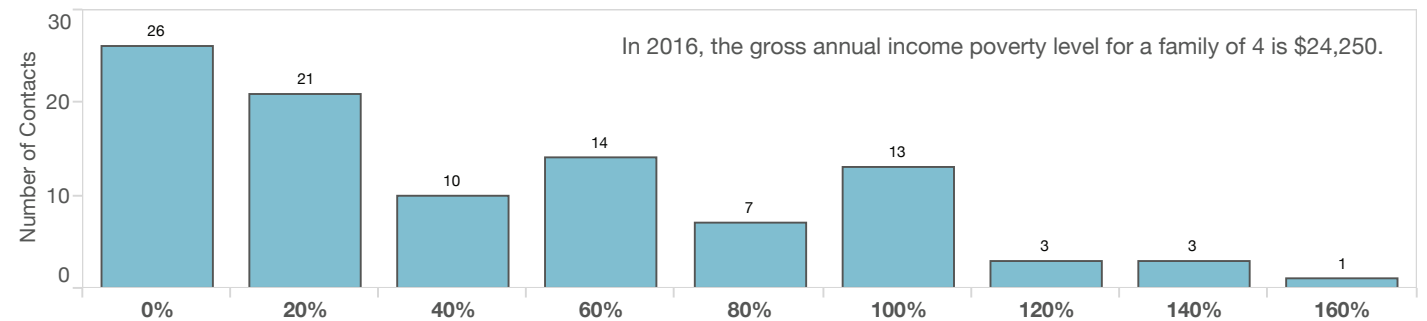
## Age

75-79	1.45%
70-74	1.45%
65-69	3.62%
60-64	4.35%
55-59	5.80%
50-54	2.90%
45-49	12.32%
40-44	8.70%
35-39	14.49%
30-34	21.74%
25-29	13.04%
20-24	9.42%
15-19	0.72%

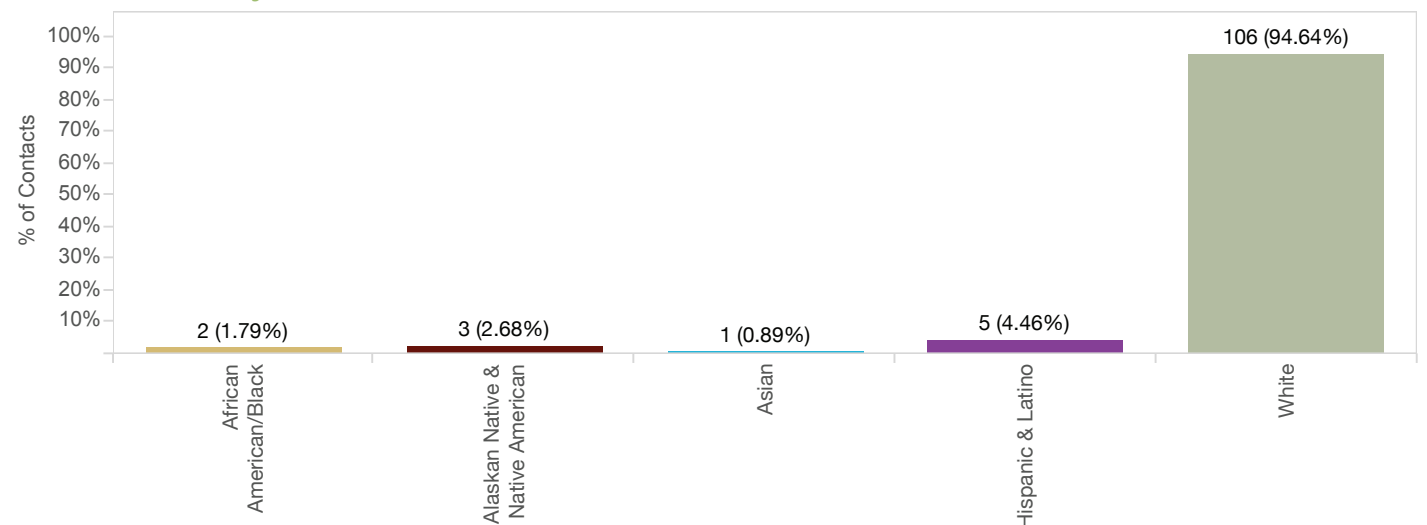
## Age and Gender



## Income



## Race and Ethnicity

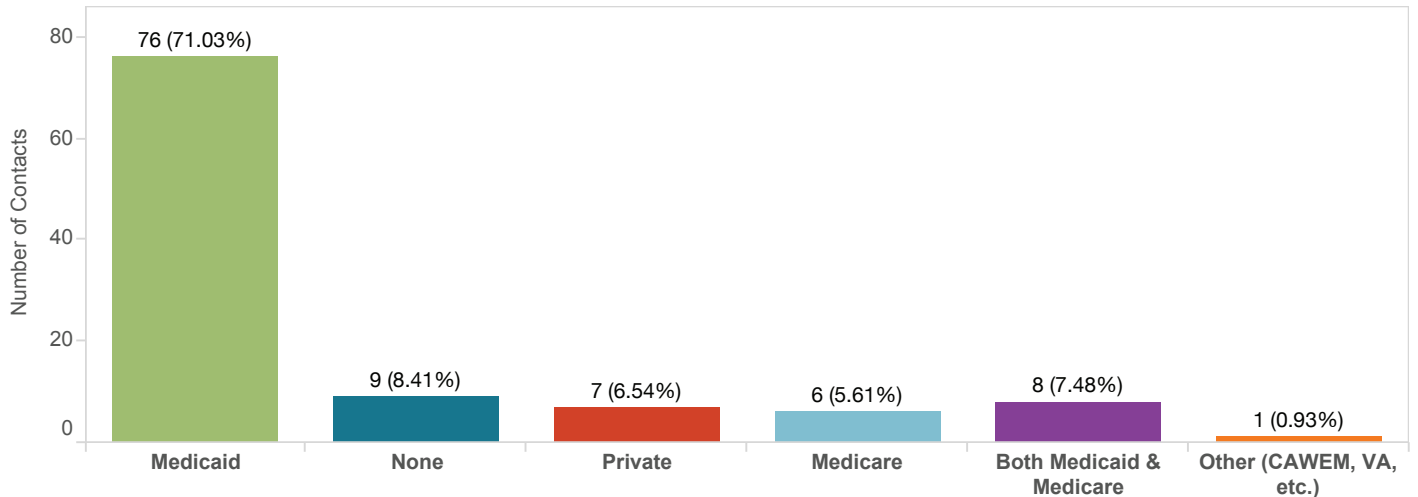


# CROOK COUNTY

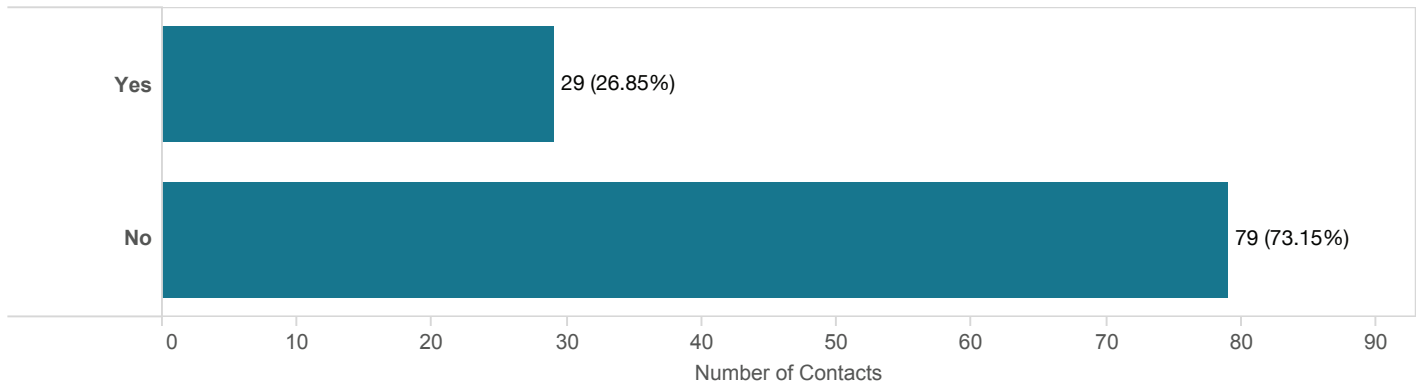
July 1, 2016 - September 30, 2016



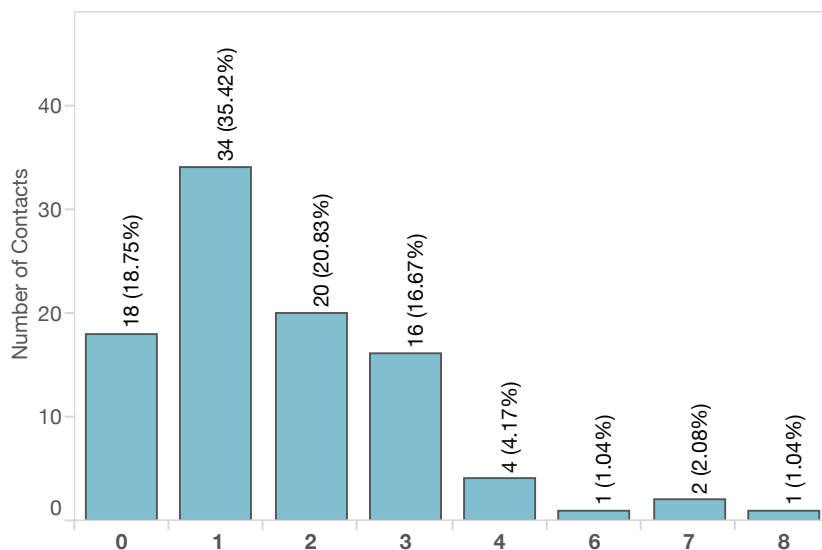
## Health insurance status



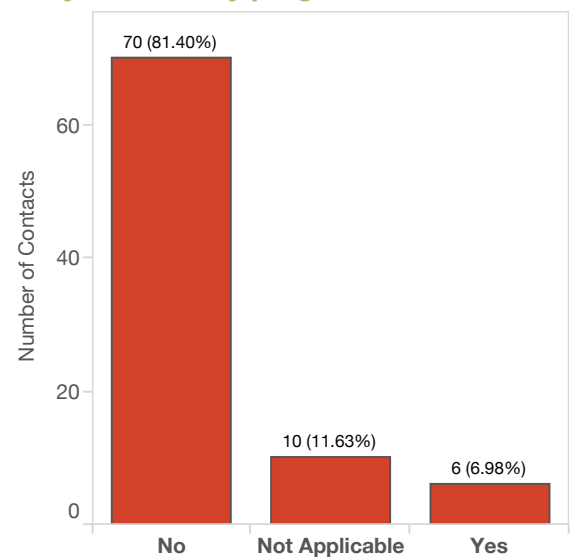
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# CROOK COUNTY

July 1, 2016 - September 30, 2016



How do calls, emails, and texts vary across 211info's service area?

