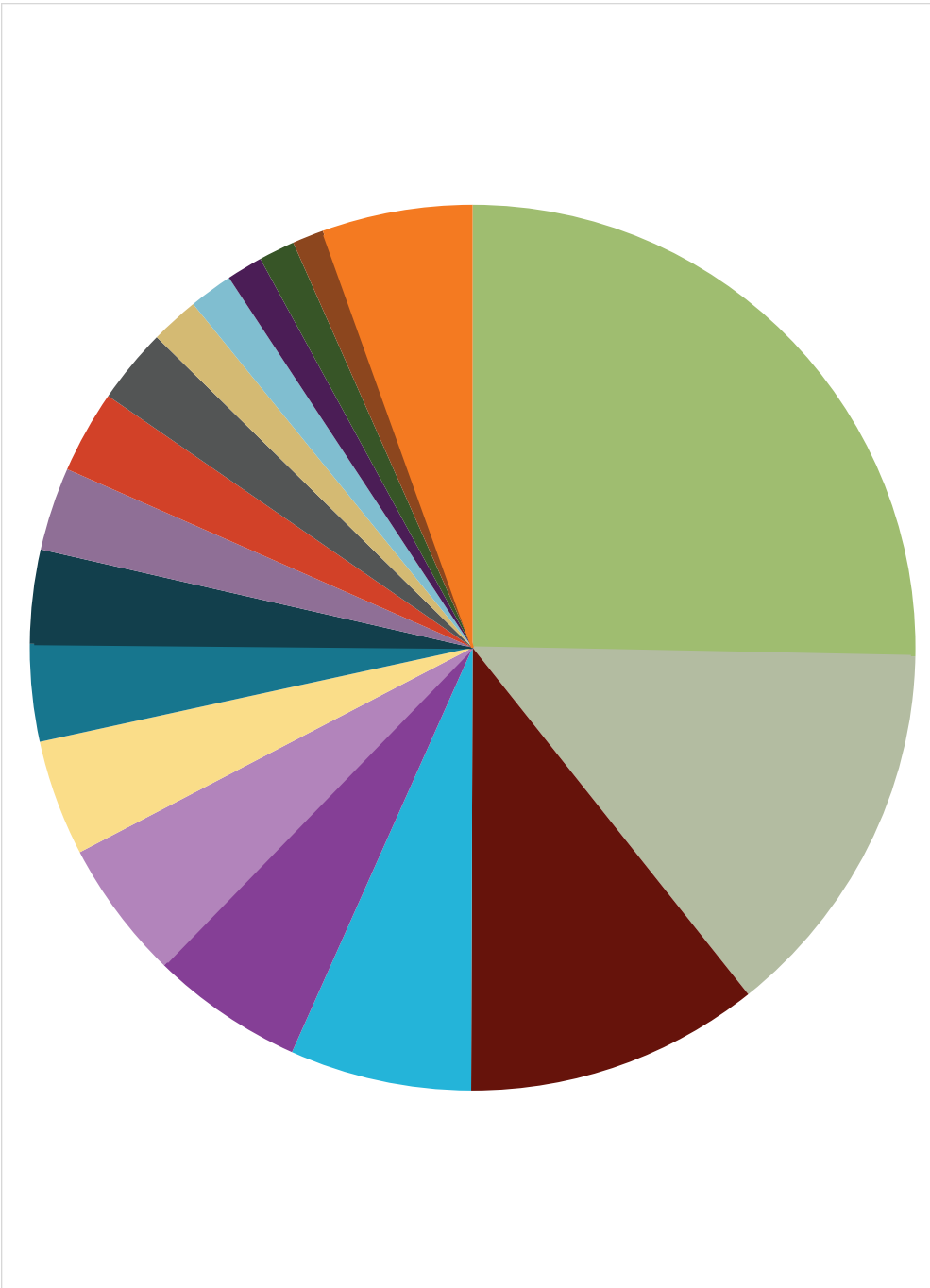


CLACKAMAS COUNTY

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Percent of contacts by city



- Milwaukie
- Oregon City
- Clackamas
- Happy Valley
- Wilsonville
- Gladstone
- Sandy
- Canby
- Molalla
- Lake Oswego
- West Linn
- Estacada
- Oak Grove
- Damascus
- Boring
- Gresham
- Beavercreek
- Other

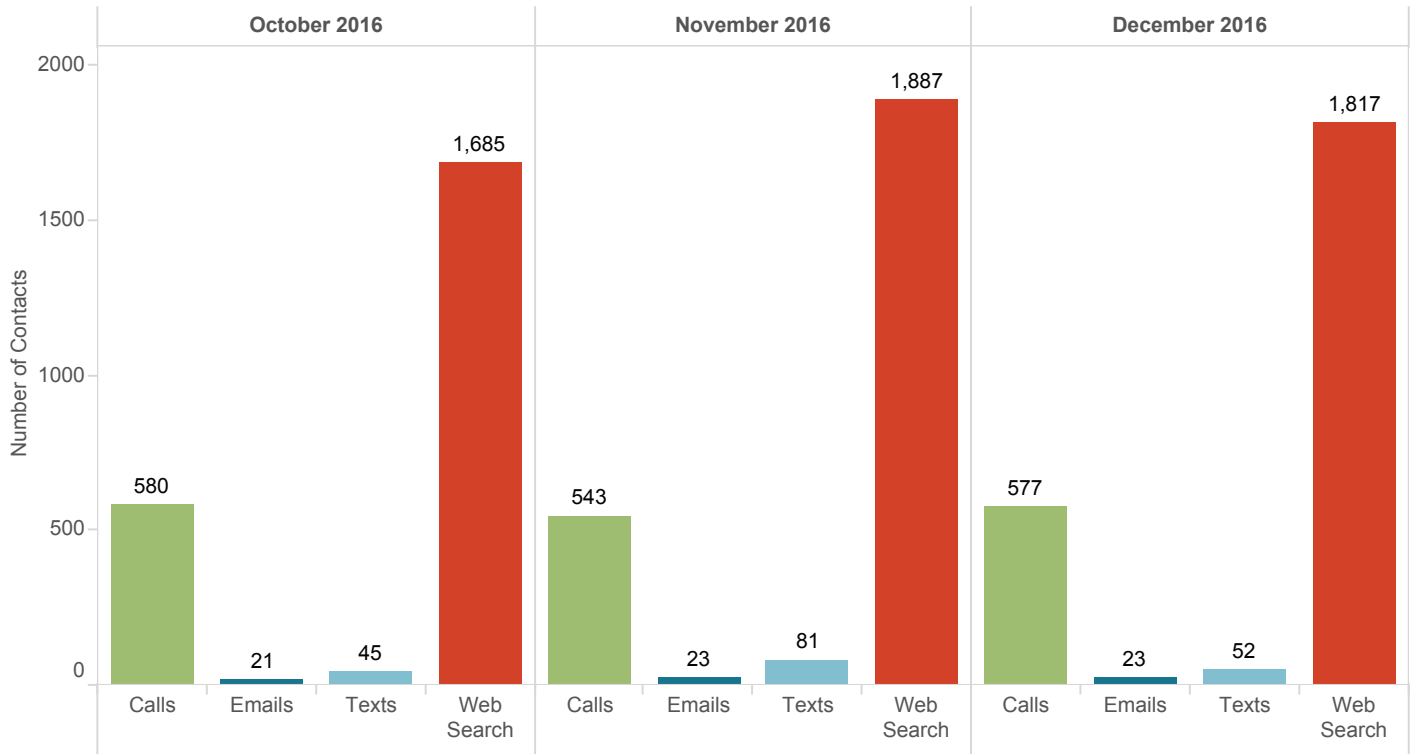
Milwaukie	443 (25.36%)
Oregon City	245 (14.02%)
Clackamas	188 (10.76%)
Happy Valley	116 (6.64%)
Wilsonville	98 (5.61%)
Gladstone	89 (5.09%)
Sandy	74 (4.24%)
Canby	62 (3.55%)
Molalla	60 (3.43%)
Lake Oswego	53 (3.03%)
West Linn	53 (3.03%)
Estacada	48 (2.75%)
Oak Grove	31 (1.77%)
Damascus	28 (1.60%)
Boring	23 (1.32%)
Gresham	23 (1.32%)
Beavercreek	20 (1.14%)
Other	96 (5.50%)

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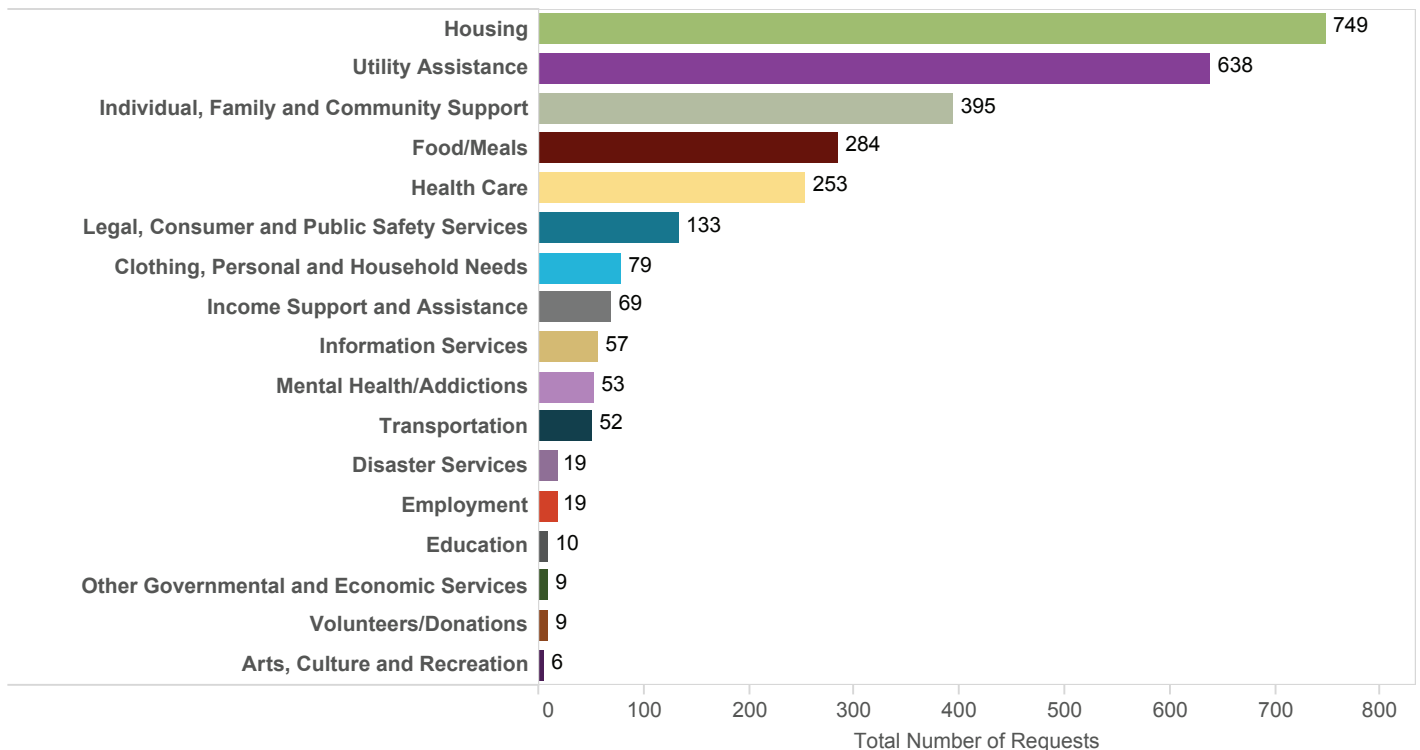
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Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

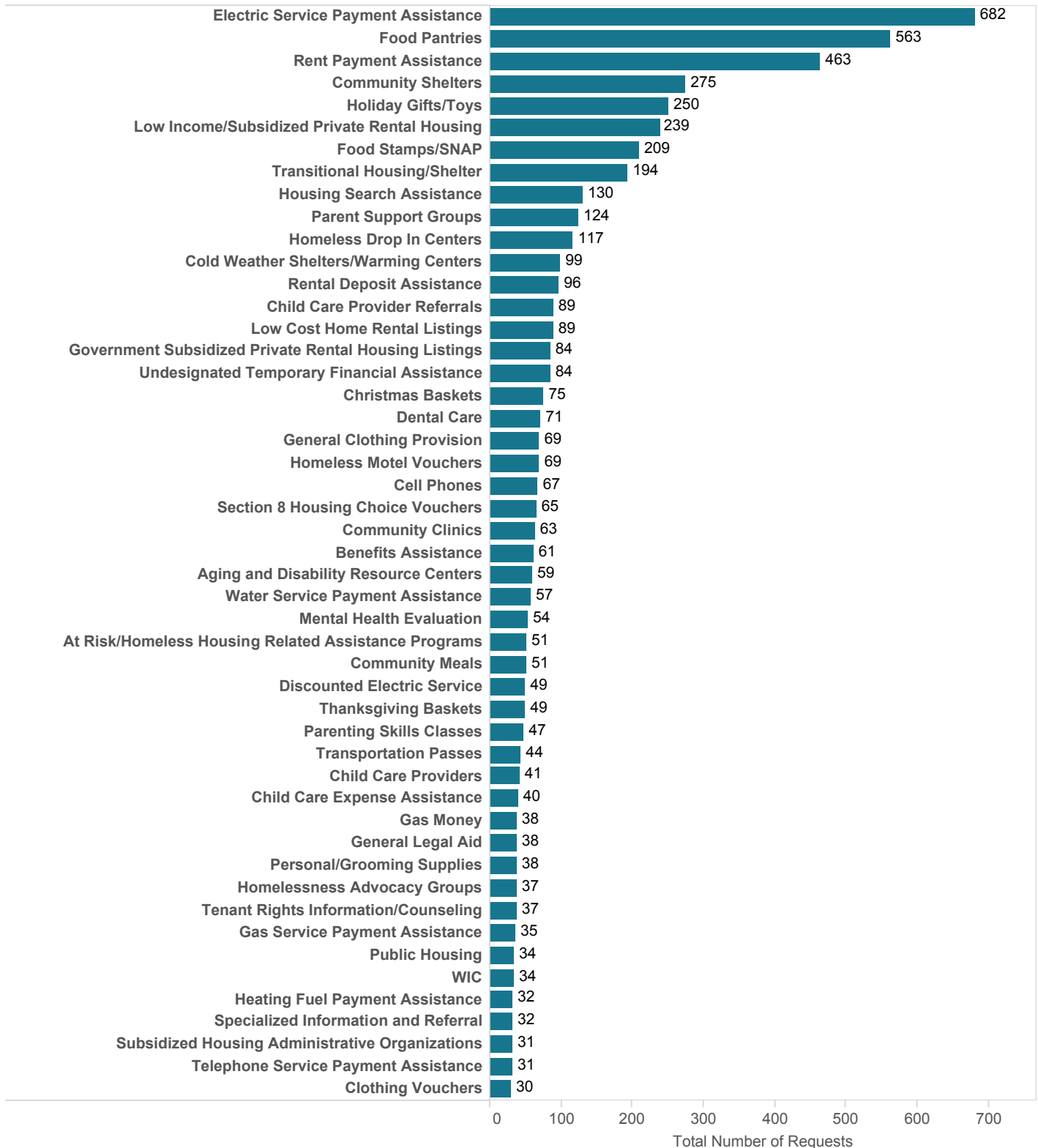


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Number of services with 30 or more requests across all contact types

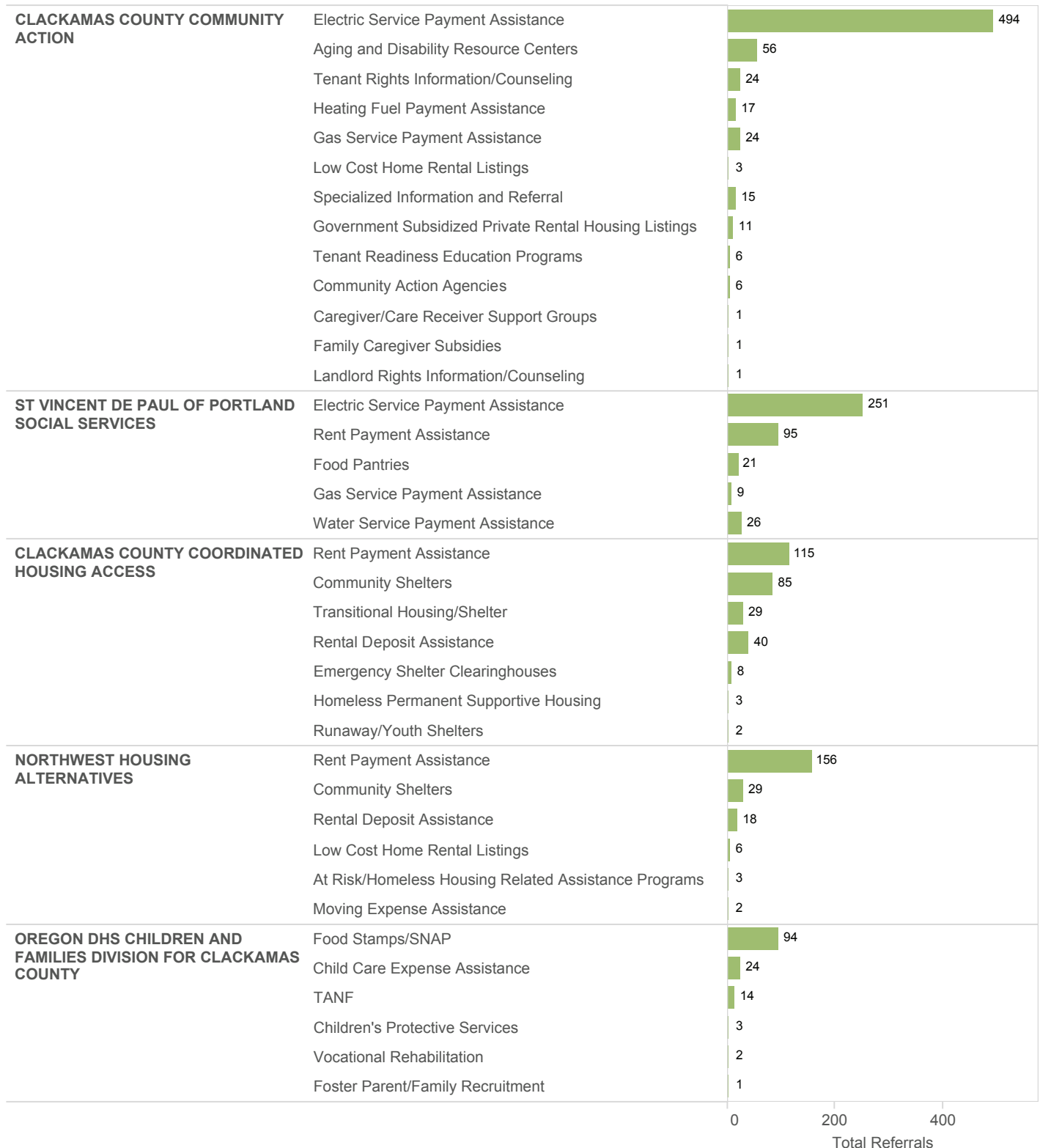


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Top 5 agencies referred to across all contact types



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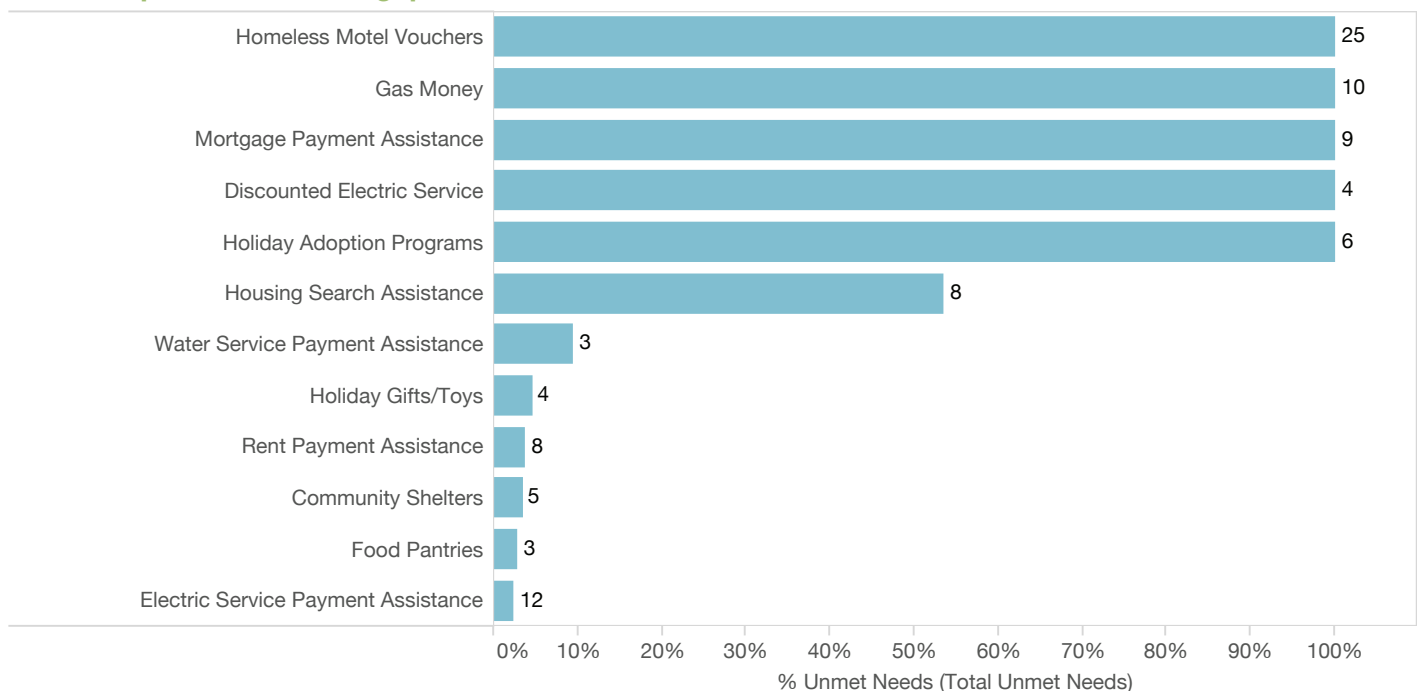
There were 163 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while transportation and arts/culture/recreation need requests represent the largest proportions of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Arts, Culture and Recreation	3	50%	4	67%
Transportation	37	71%	17	33%
Education	8	80%	2	20%
Other Government/Economic Services	8	89%	1	11%
Clothing/Personal/Household Needs	71	91%	7	9%
Housing	689	92%	66	9%
Individual, Family and Community Support	301	93%	21	7%
Employment	18	95%	1	5%
Disaster Services	18	95%	1	5%
Utility Assistance	618	97%	26	4%
Legal, Consumer and Public Safety Services	128	97%	4	3%
Health Care	247	98%	7	3%
Mental Health/Addictions	52	98%	1	2%
Income Support/Assistance	68	99%	1	1%
Food/Meals	282	99%	4	1%
Information Services	57	100%		
Volunteers/Donations	9	100%		
Grand Total	2,614	95%	163	6%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with three or more requests are displayed below.

What are potential service gaps?



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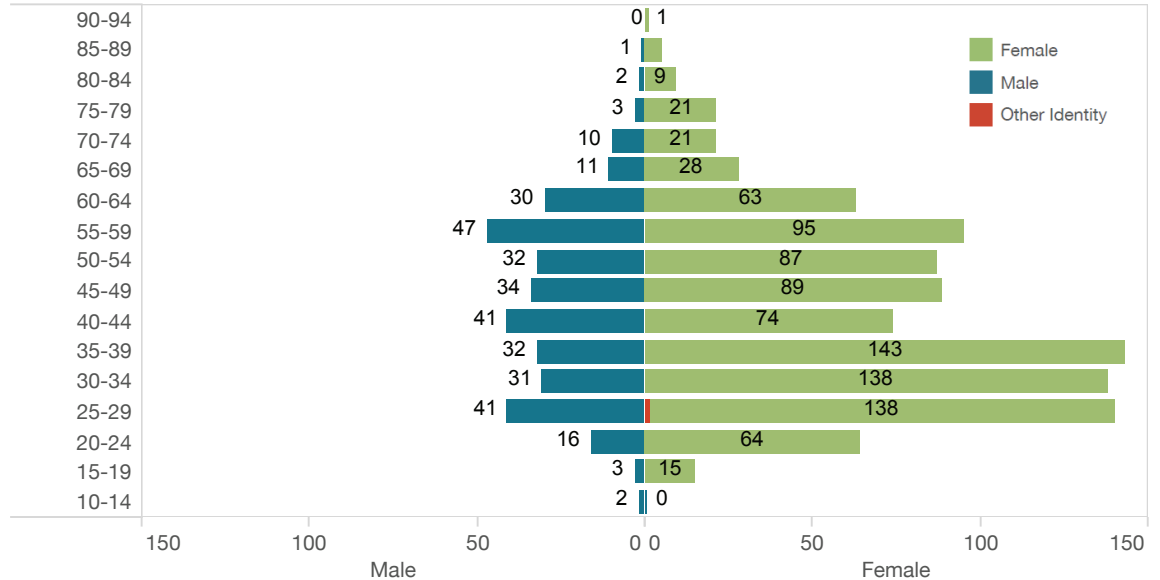
October 1, 2016 - December 31, 2016



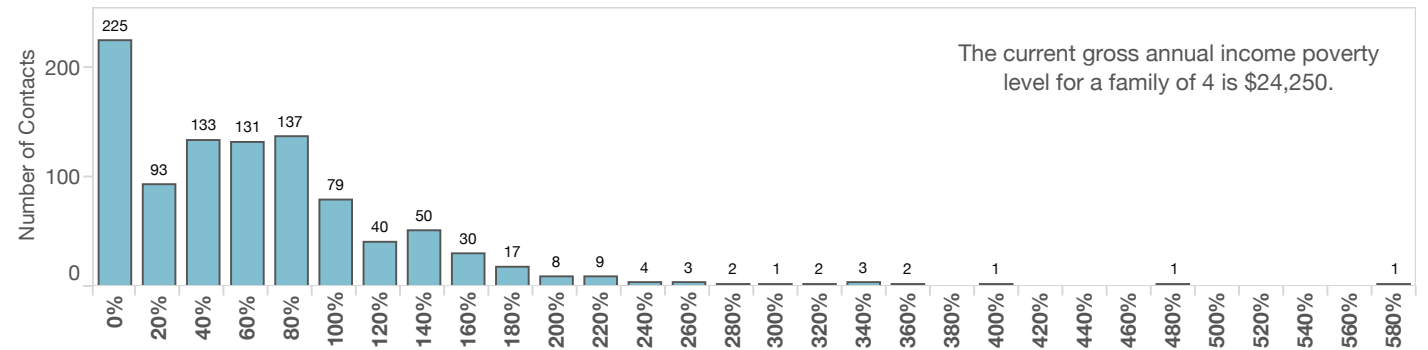
Age

90-94	0.08%
85-89	0.47%
80-84	0.85%
75-79	1.71%
70-74	2.41%
65-69	3.03%
60-64	7.22%
55-59	10.87%
50-54	9.08%
45-49	9.39%
40-44	8.77%
35-39	12.89%
30-34	12.11%
25-29	13.51%
20-24	6.06%
15-19	1.40%
10-14	0.16%

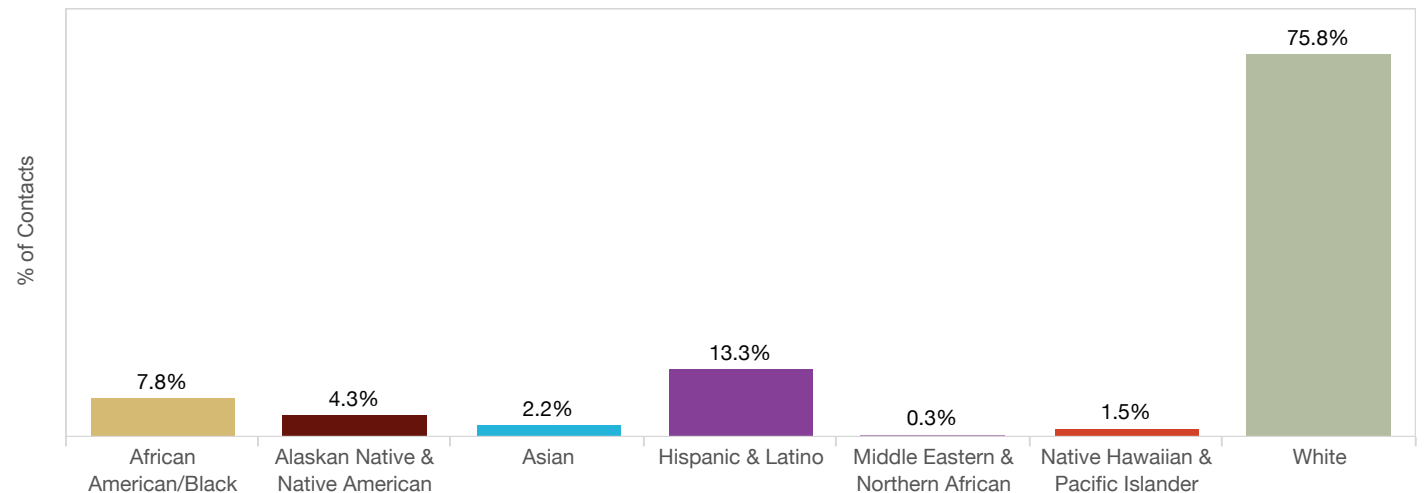
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

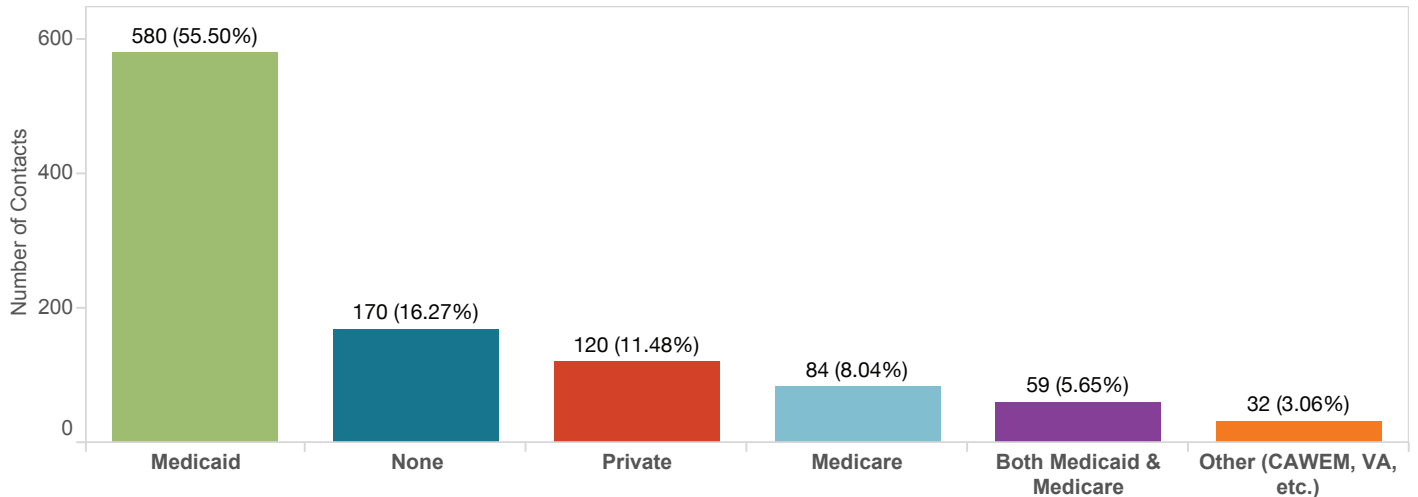


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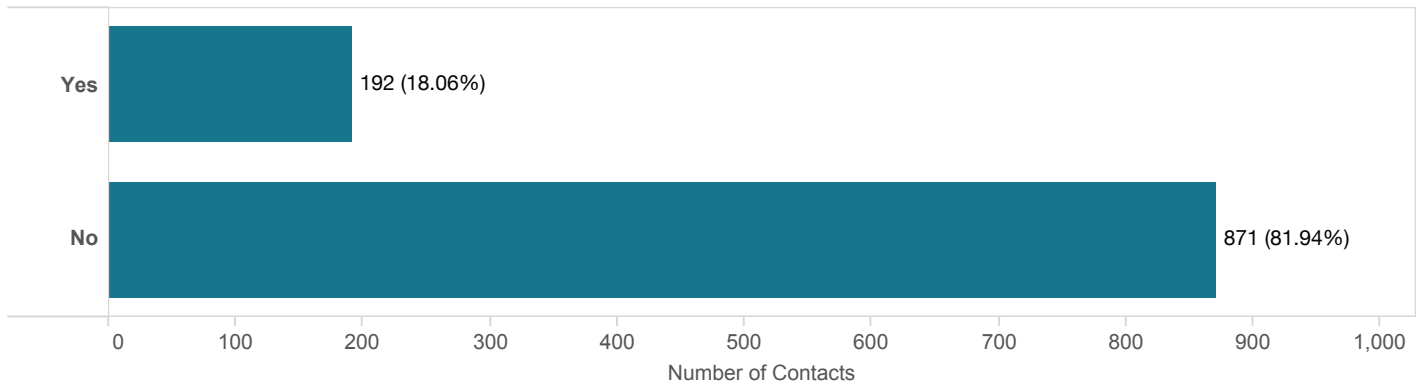
October 1, 2016 - December 31, 2016



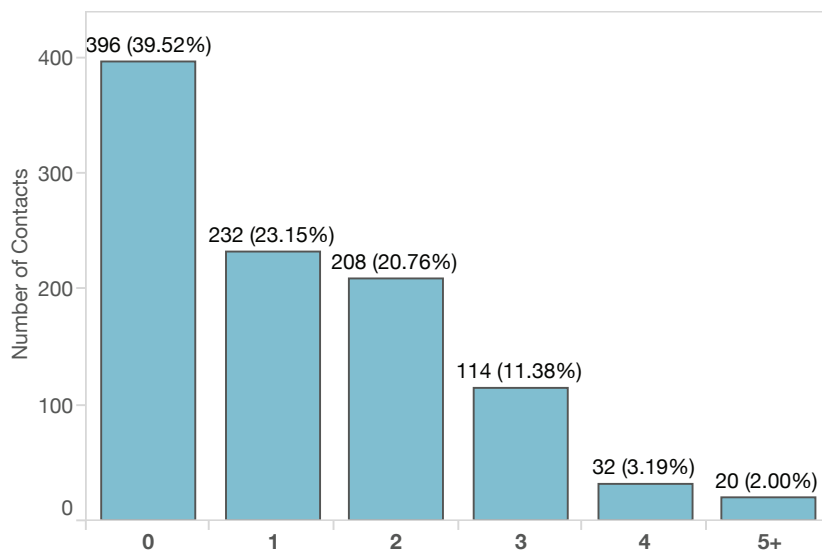
Health insurance status



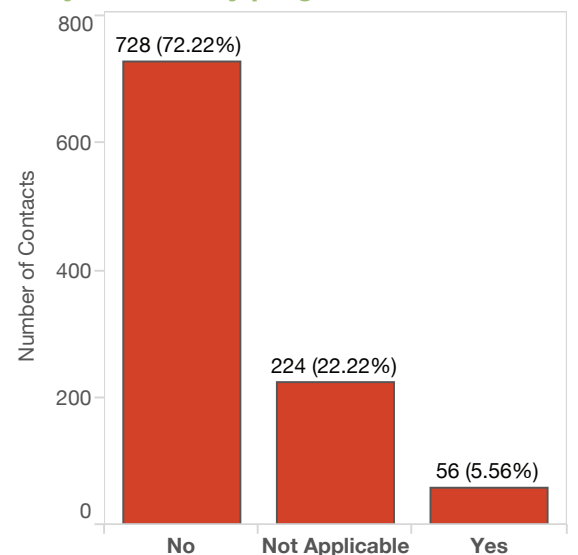
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

