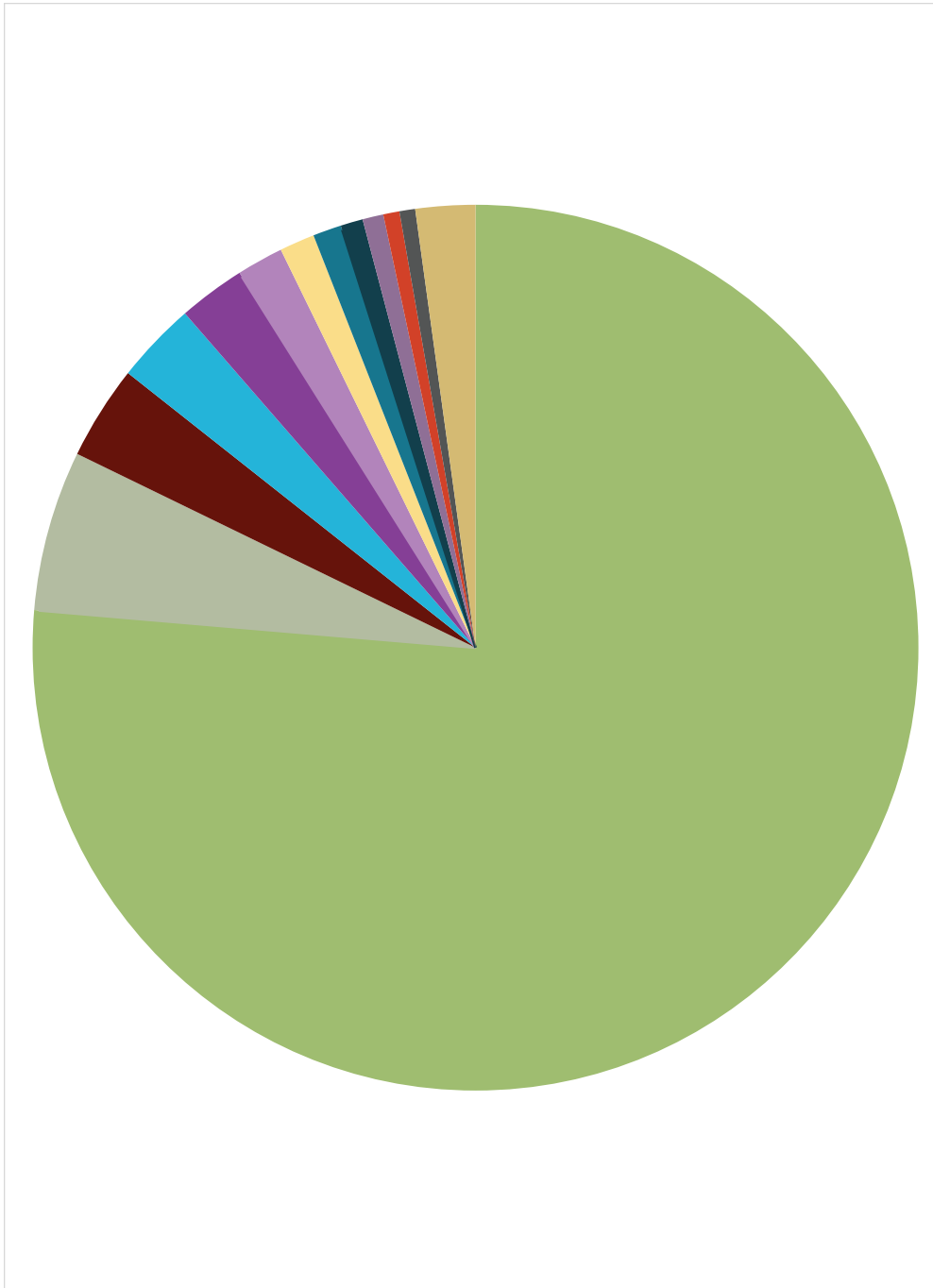


SOUTHWEST WASHINGTON

July 1, 2016 - September 30, 2016



Percent of contacts by city



Vancouver	1,309 (76.77%)
Longview	100 (5.87%)
Battle Ground	59 (3.46%)
Washougal	51 (2.99%)
Kelso	42 (2.46%)
Camas	29 (1.70%)
Ridgefield	22 (1.29%)
Woodland	18 (1.06%)
Brush Prairie	14 (0.82%)
Castle Rock	13 (0.76%)
Amboy	10 (0.59%)
Stevenson	10 (0.59%)
Other	37 (2.17%)

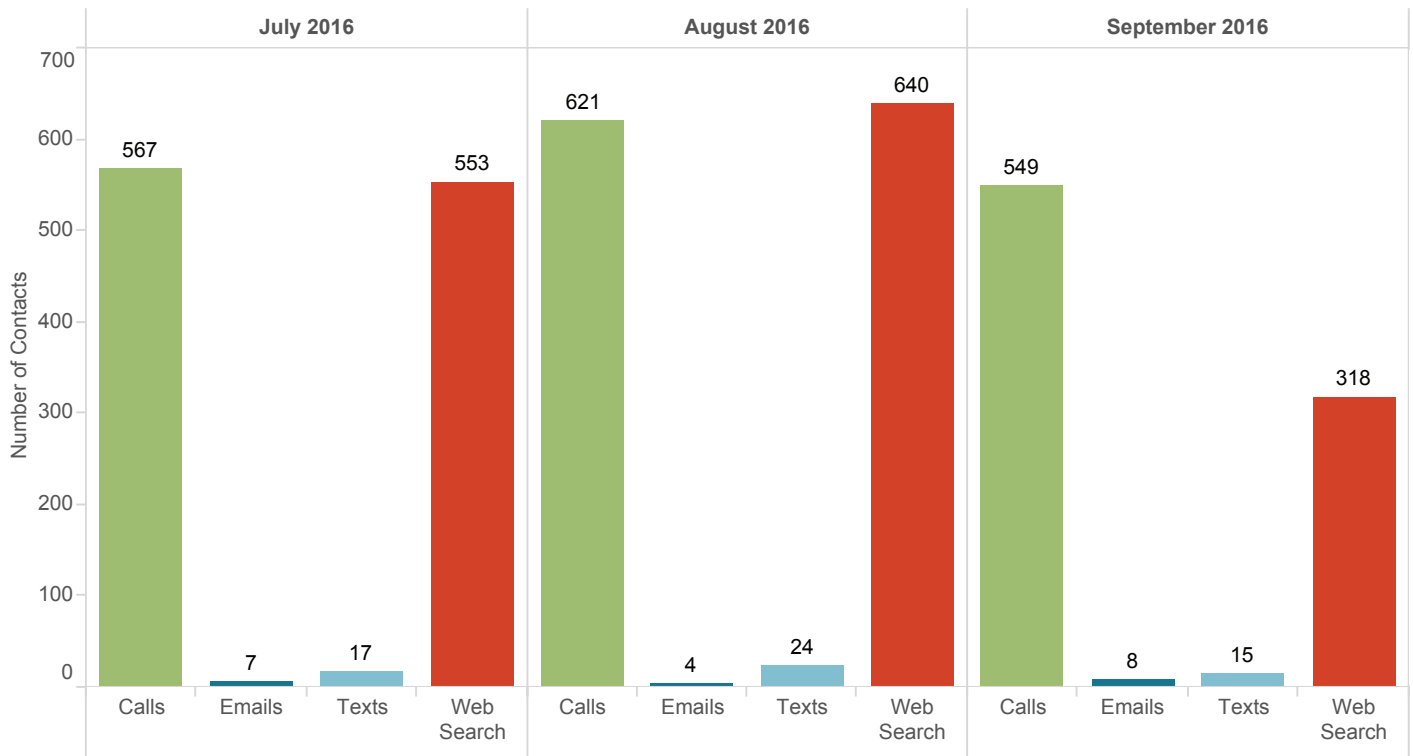


SOUTHWEST WASHINGTON

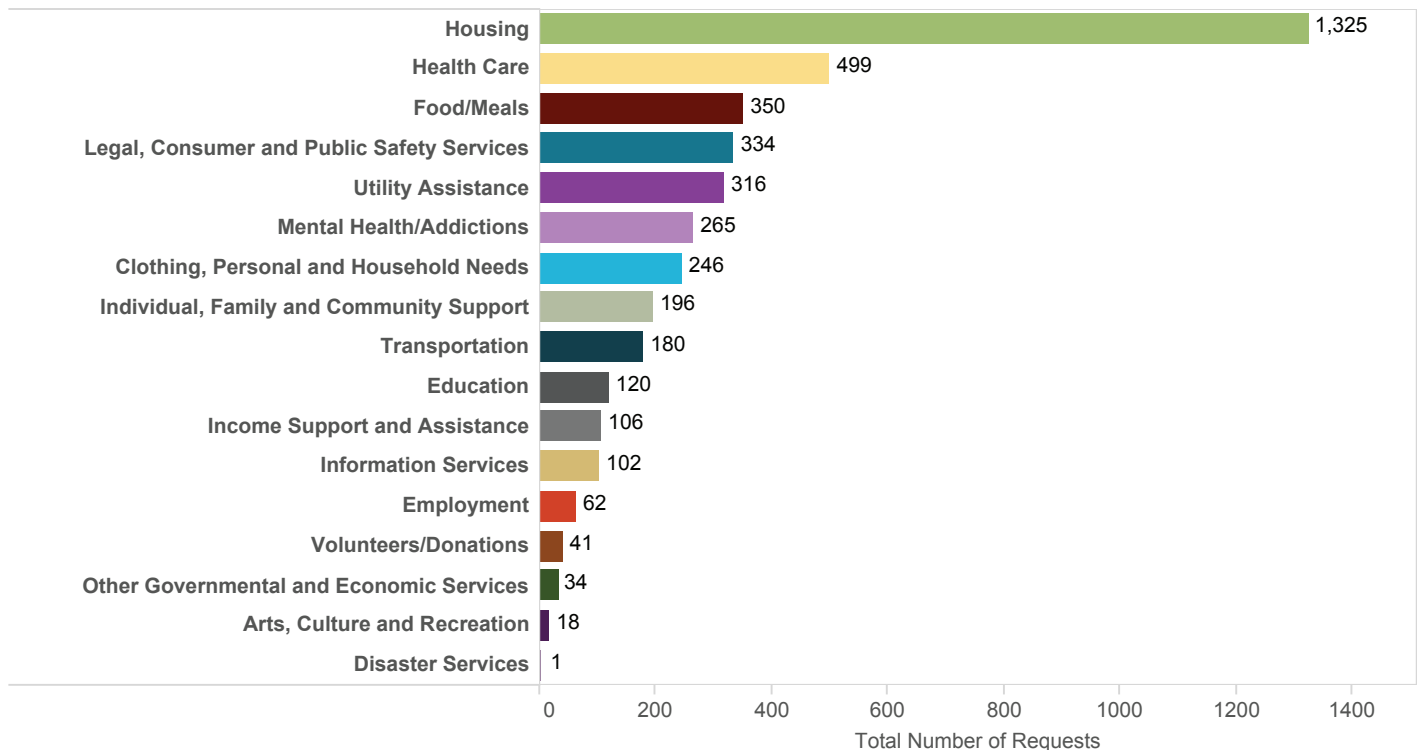
July 1, 2016 - September 30, 2016



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

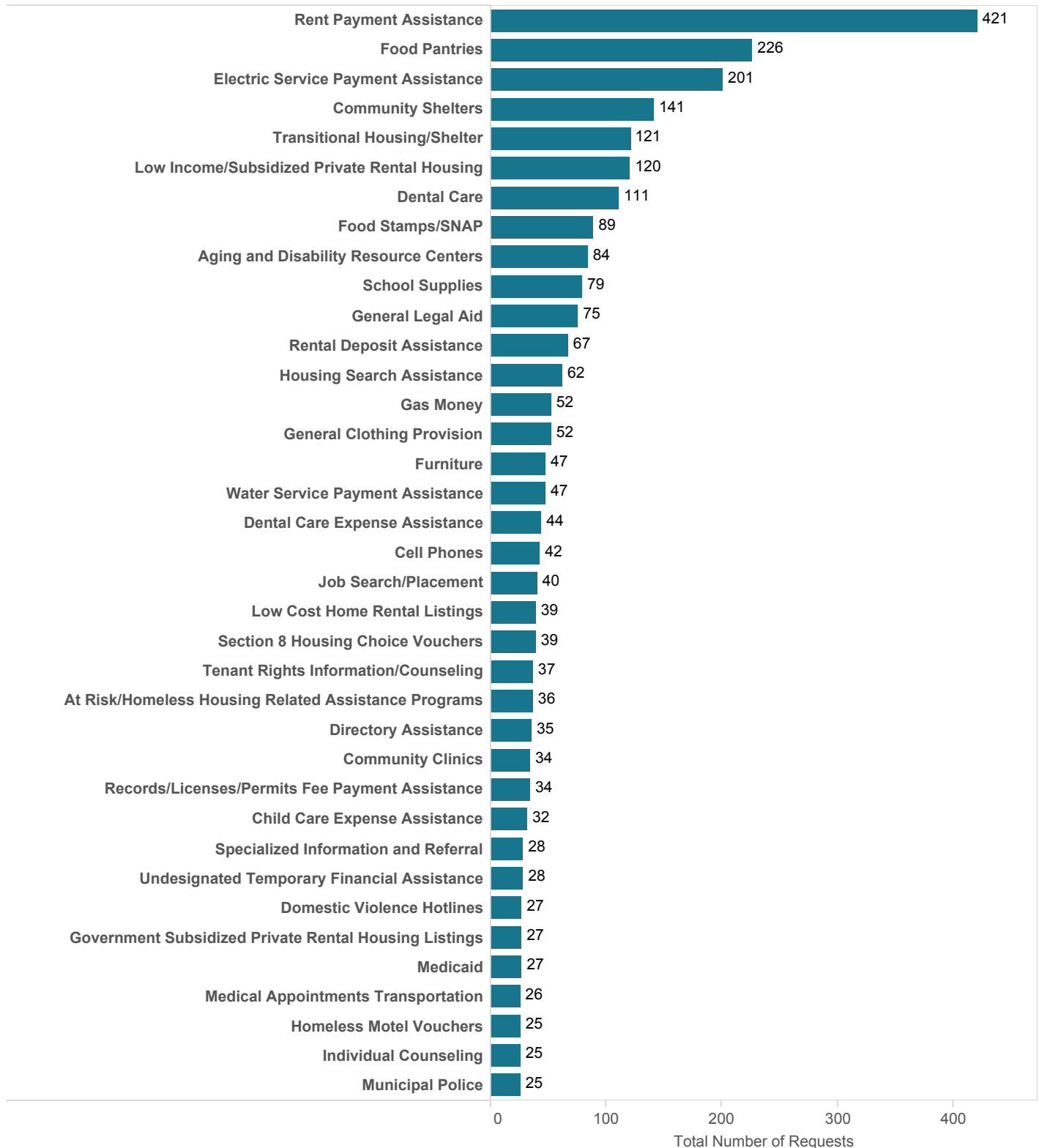


SOUTHWEST WASHINGTON

July 1, 2016 - September 30, 2016



Number of services with 25 or more requests across all contact types

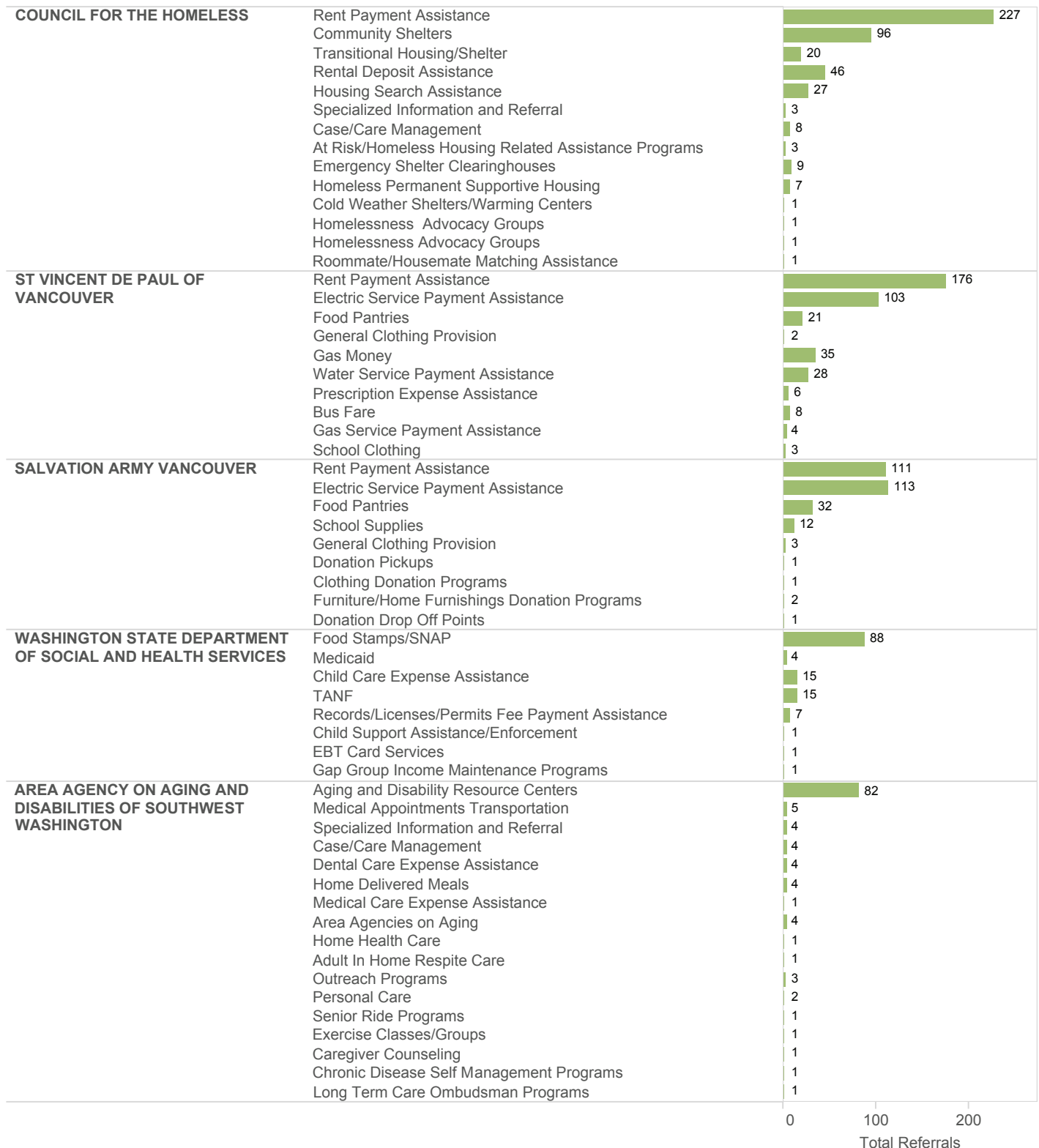


SOUTHWEST WASHINGTON

July 1, 2016 - September 30, 2016



Top 5 agencies referred to across all contact types



0 100 200
Total Referrals

SOUTHWEST WASHINGTON

July 1, 2016 - September 30, 2016



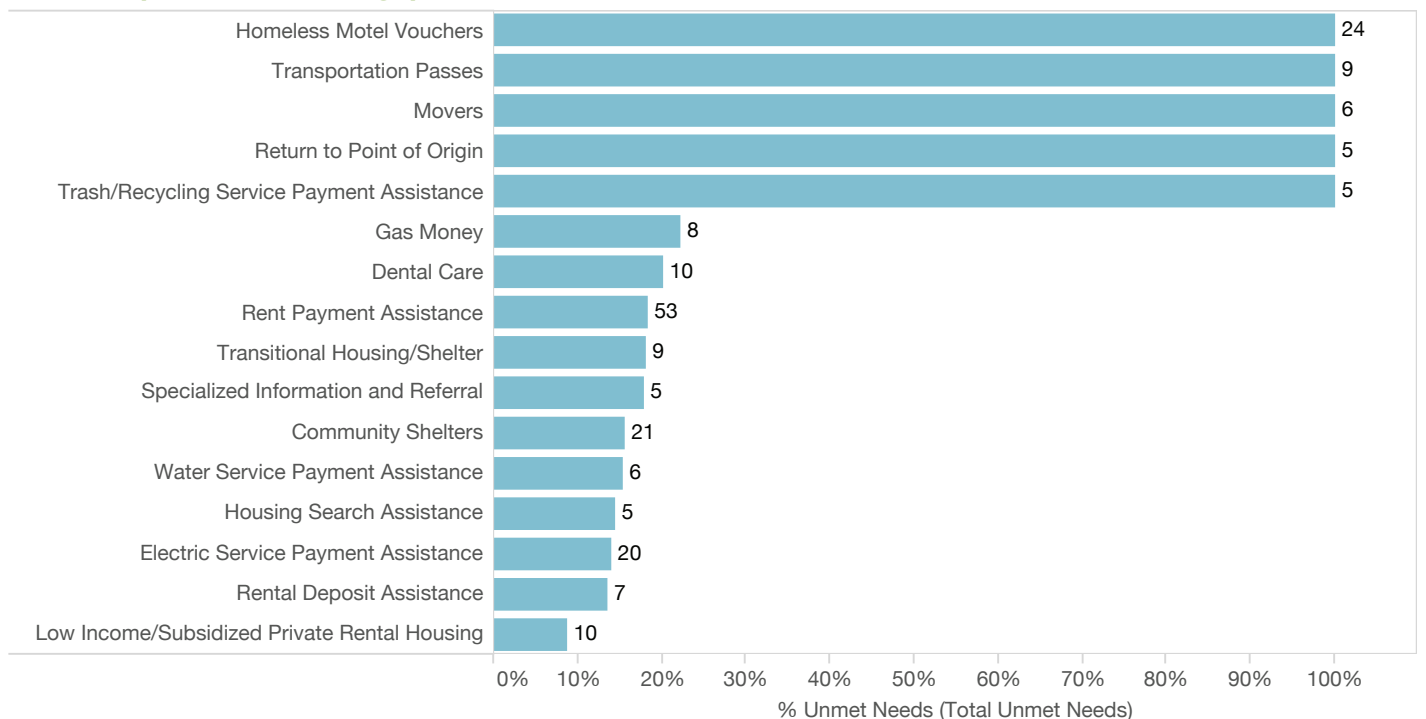
There were 380 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the greatest number and proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Housing	844	34%	156	41%
Utility Assistance	206	8%	46	12%
Health Care	307	12%	32	8%
Legal, Consumer and Public Safety Services	224	9%	29	8%
Transportation	96	4%	28	7%
Clothing/Personal/Household Needs	117	5%	17	4%
Individual, Family and Community Support	135	5%	17	4%
Other Government/Economic Services	23	1%	10	3%
Income Support/Assistance	59	2%	9	2%
Food/Meals	188	8%	9	2%
Information Services	88	4%	8	2%
Volunteers/Donations	20	1%	5	1%
Mental Health/Addictions	130	5%	5	1%
Education	34	1%	4	1%
Arts, Culture and Recreation	11	0%	3	1%
Employment	19	1%	2	1%
Disaster Services	1	0%		
Grand Total	2,502	100%	380	100%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with 25 or more requests are displayed below.

What are potential service gaps?



SOUTHWEST WASHINGTON

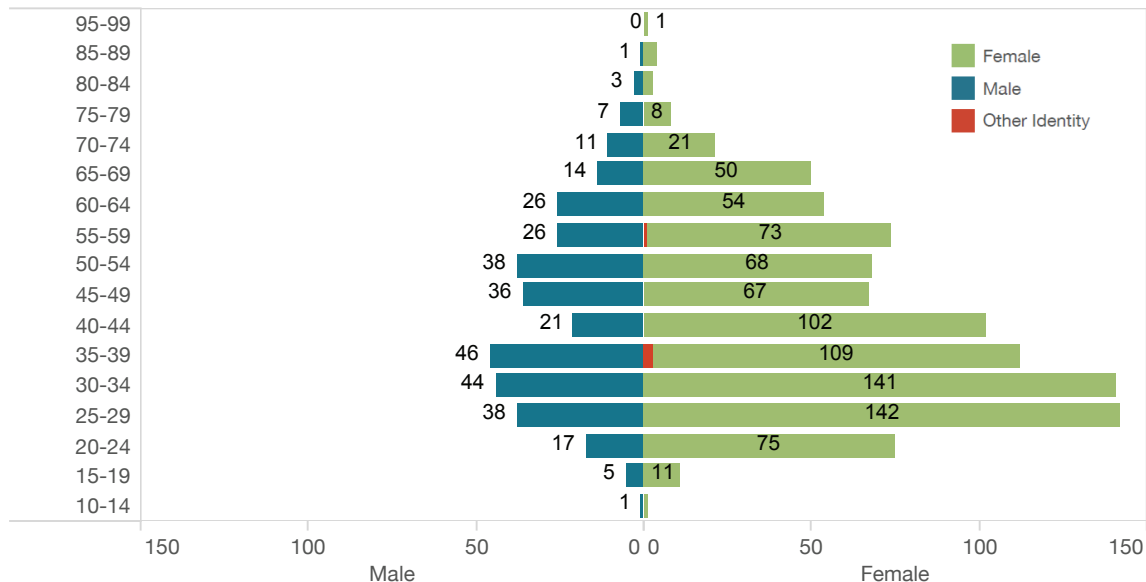
July 1, 2016 - September 30, 2016



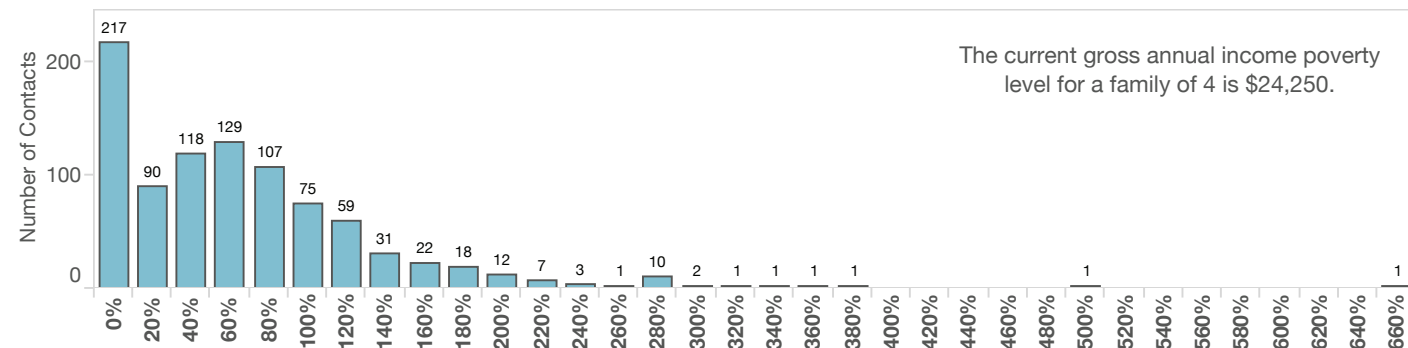
Age

95-99	0.08%
85-89	0.40%
80-84	0.49%
75-79	1.21%
70-74	2.59%
65-69	5.02%
60-64	6.23%
55-59	8.02%
50-54	8.34%
45-49	8.10%
40-44	9.72%
35-39	12.55%
30-34	14.49%
25-29	14.33%
20-24	7.13%
15-19	1.30%
10-14	0.08%

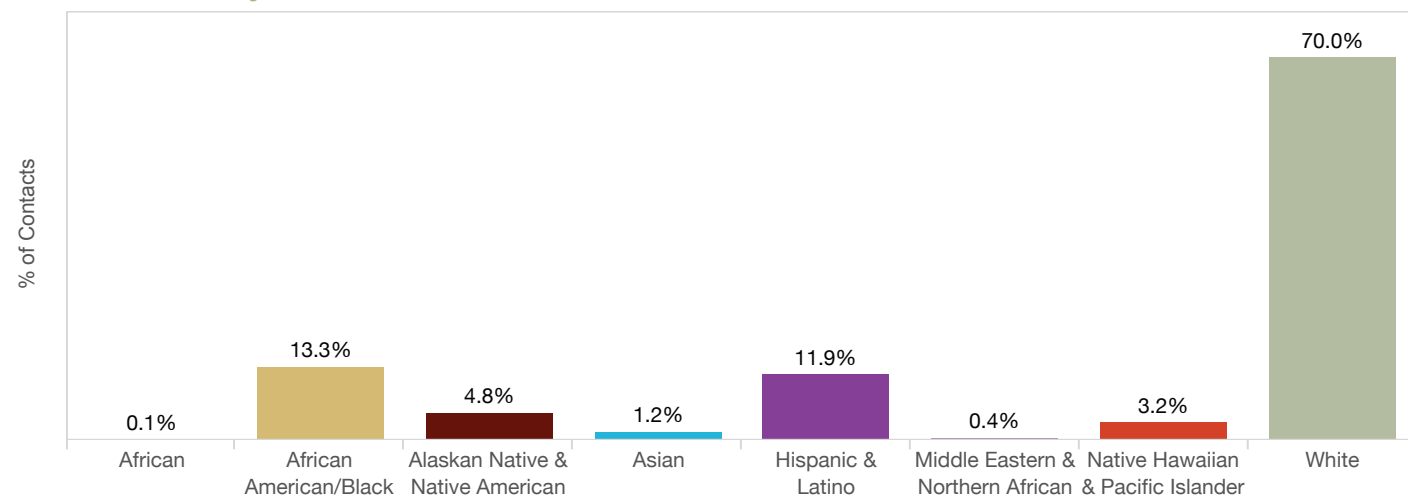
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

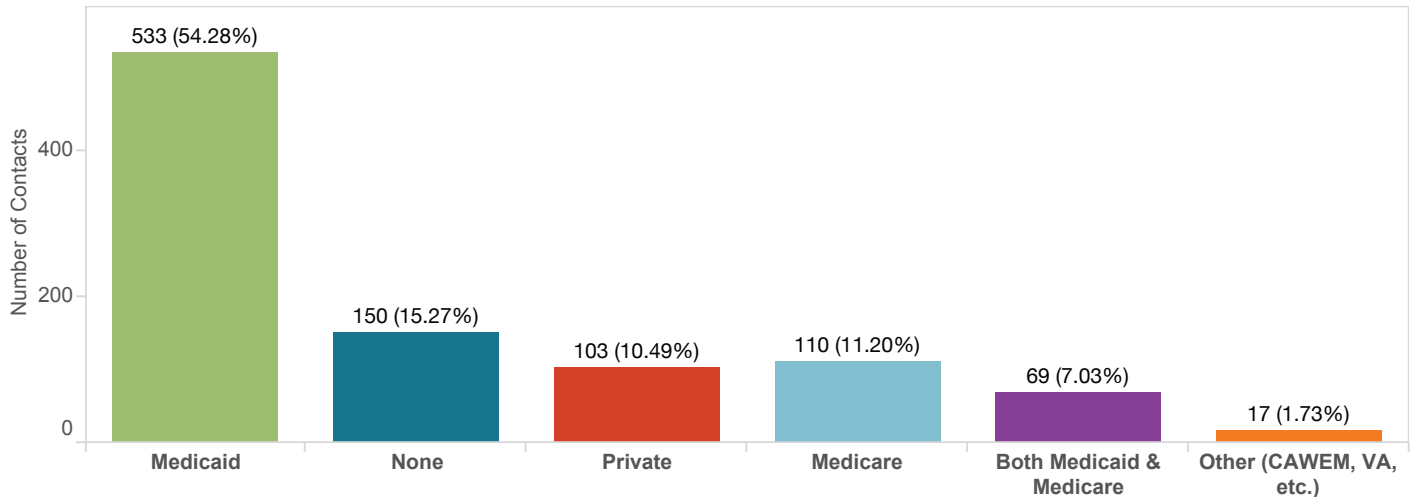


SOUTHWEST WASHINGTON

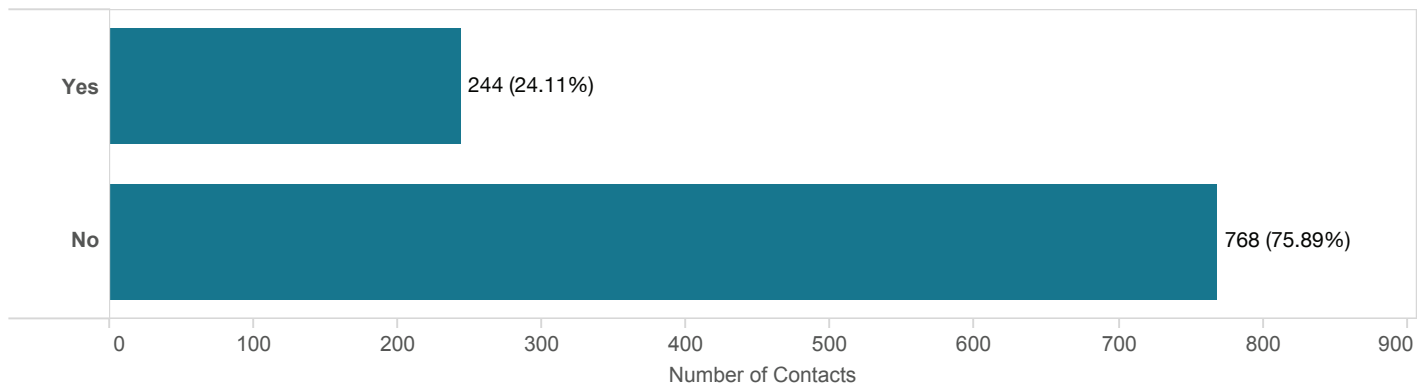
July 1, 2016 - September 30, 2016



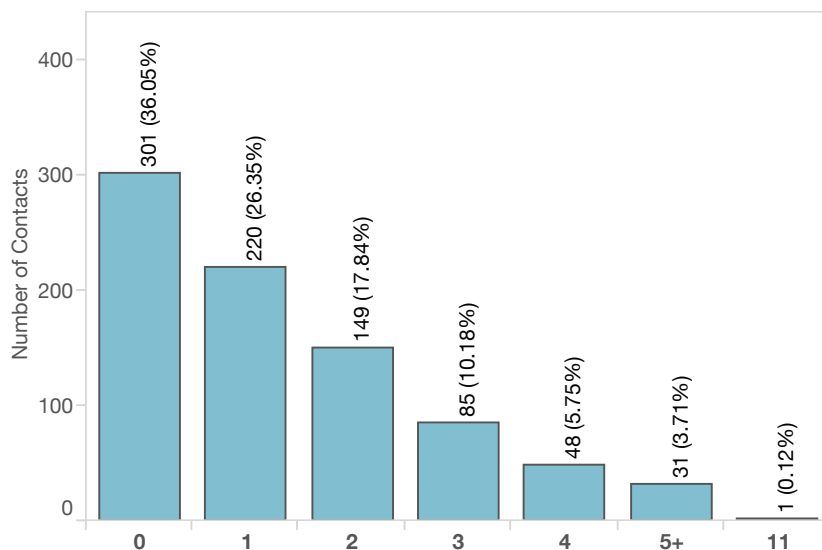
Health insurance status



Are you currently homeless?



Number of children in the household



Are you currently pregnant?

