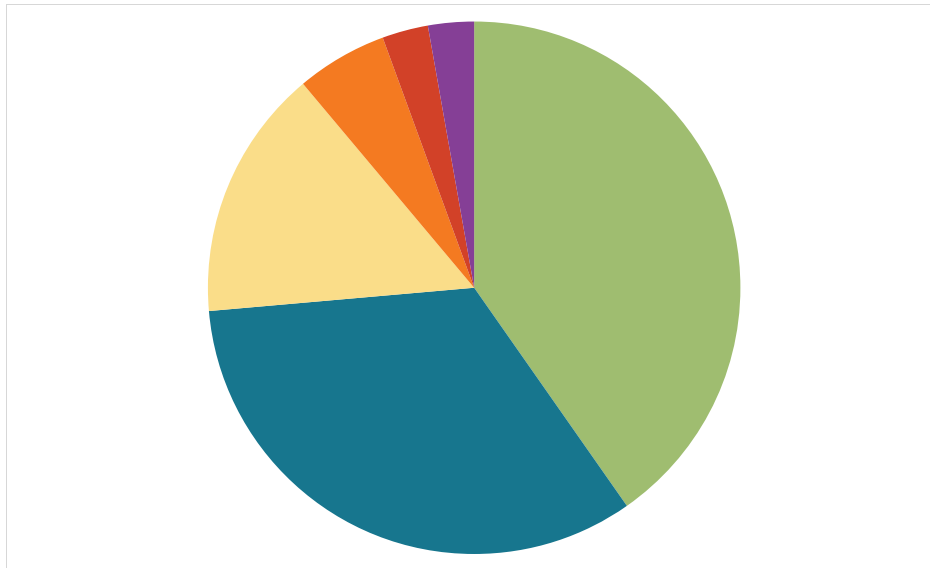


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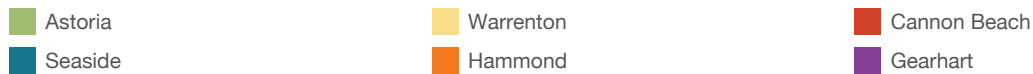
July 1, 2016 - September 30, 2016



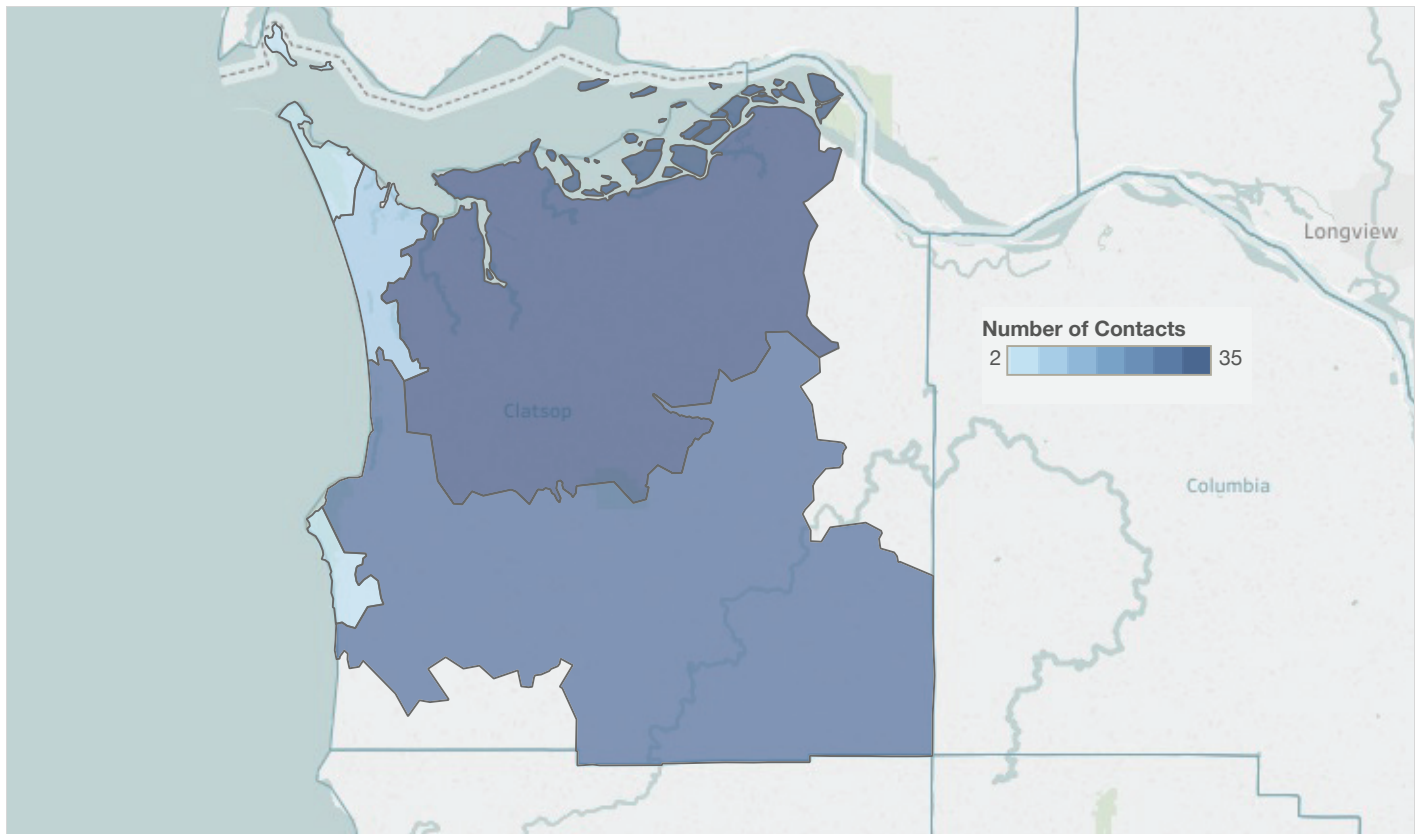
Cities



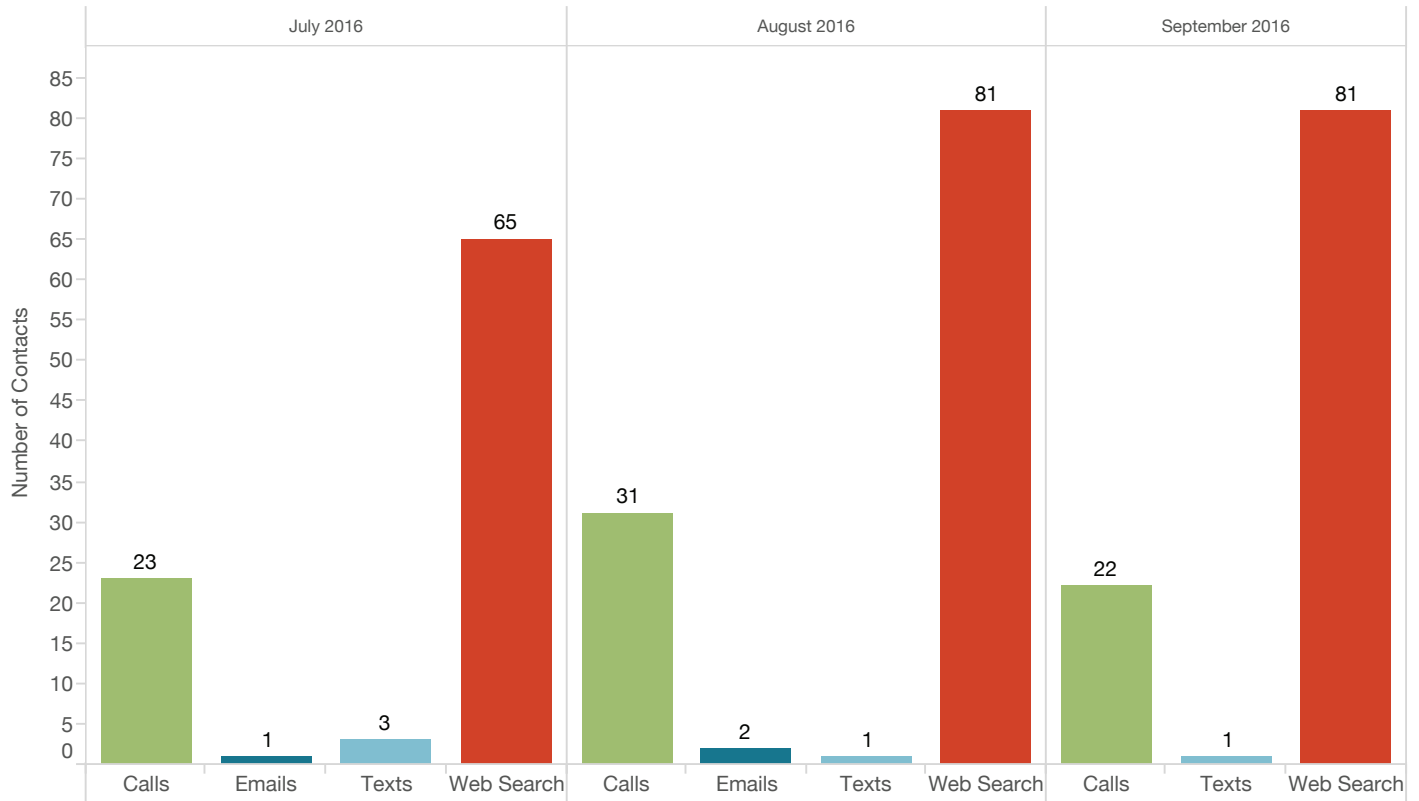
Astoria	40.28%
Seaside	33.33%
Warrenton	15.28%
Hammond	5.56%
Cannon Beach	2.78%
Gearhart	2.78%



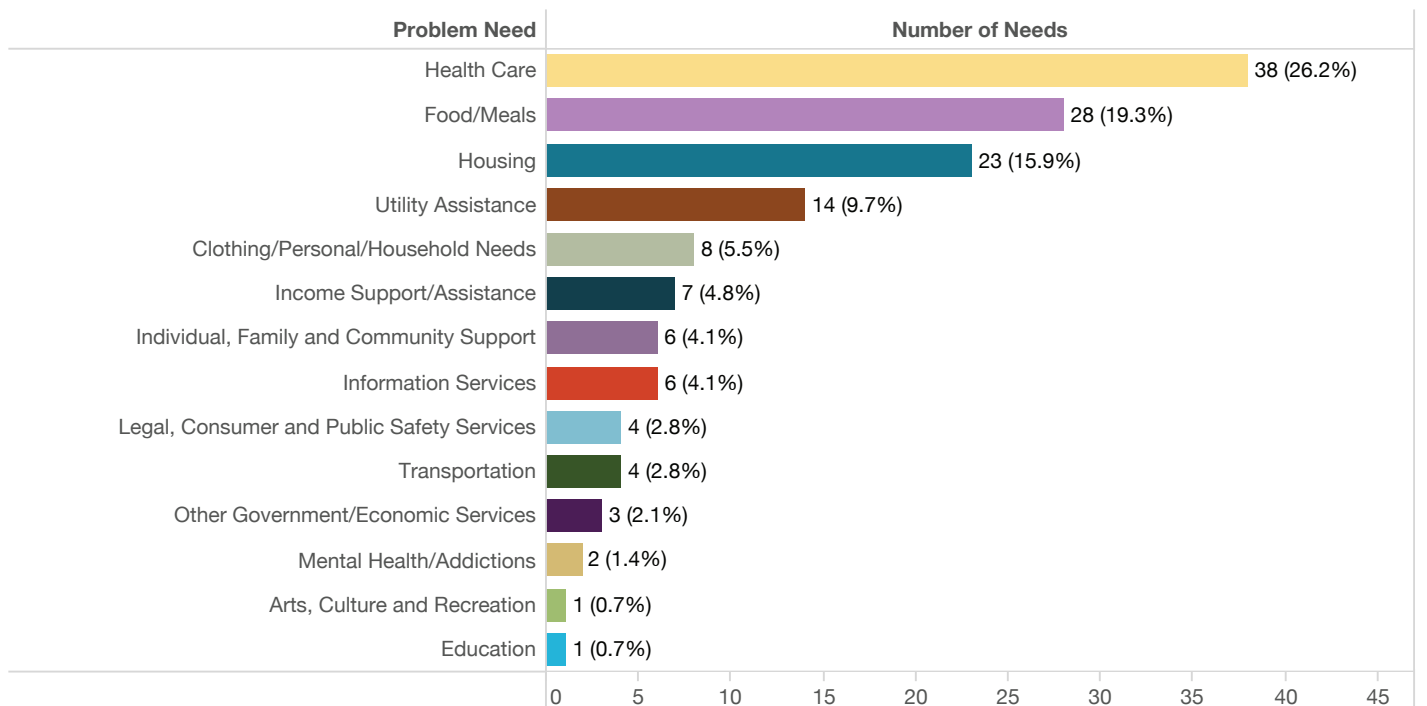
ZIP Codes



How many contacts did we receive?



What were contacts' needs?

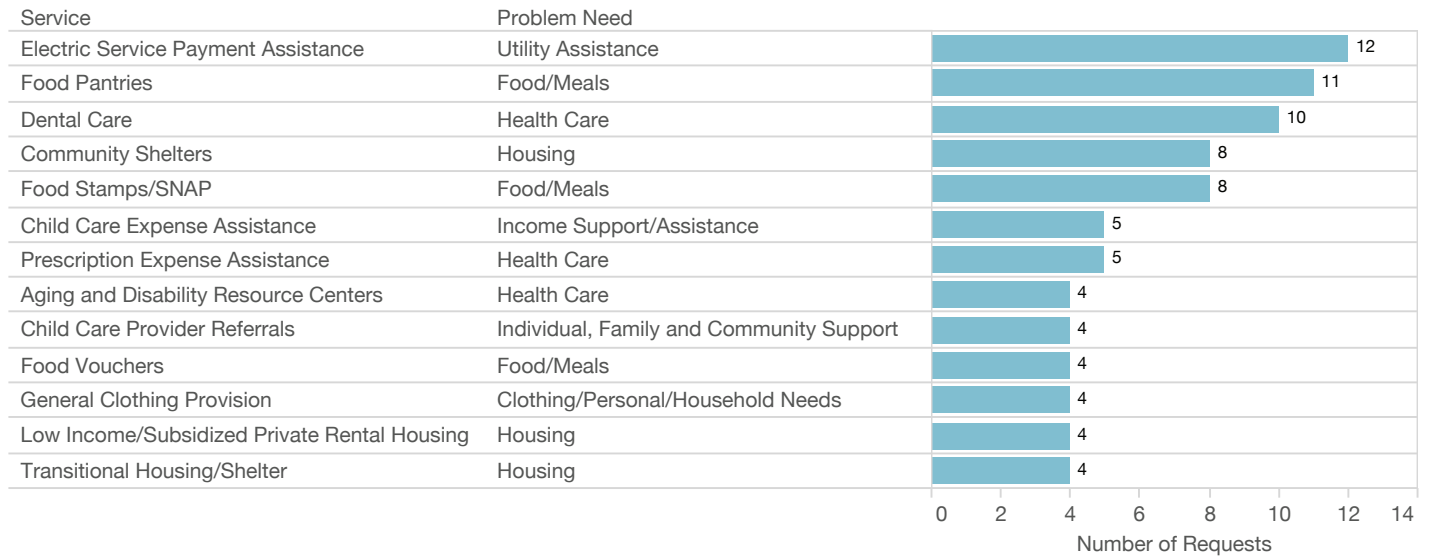


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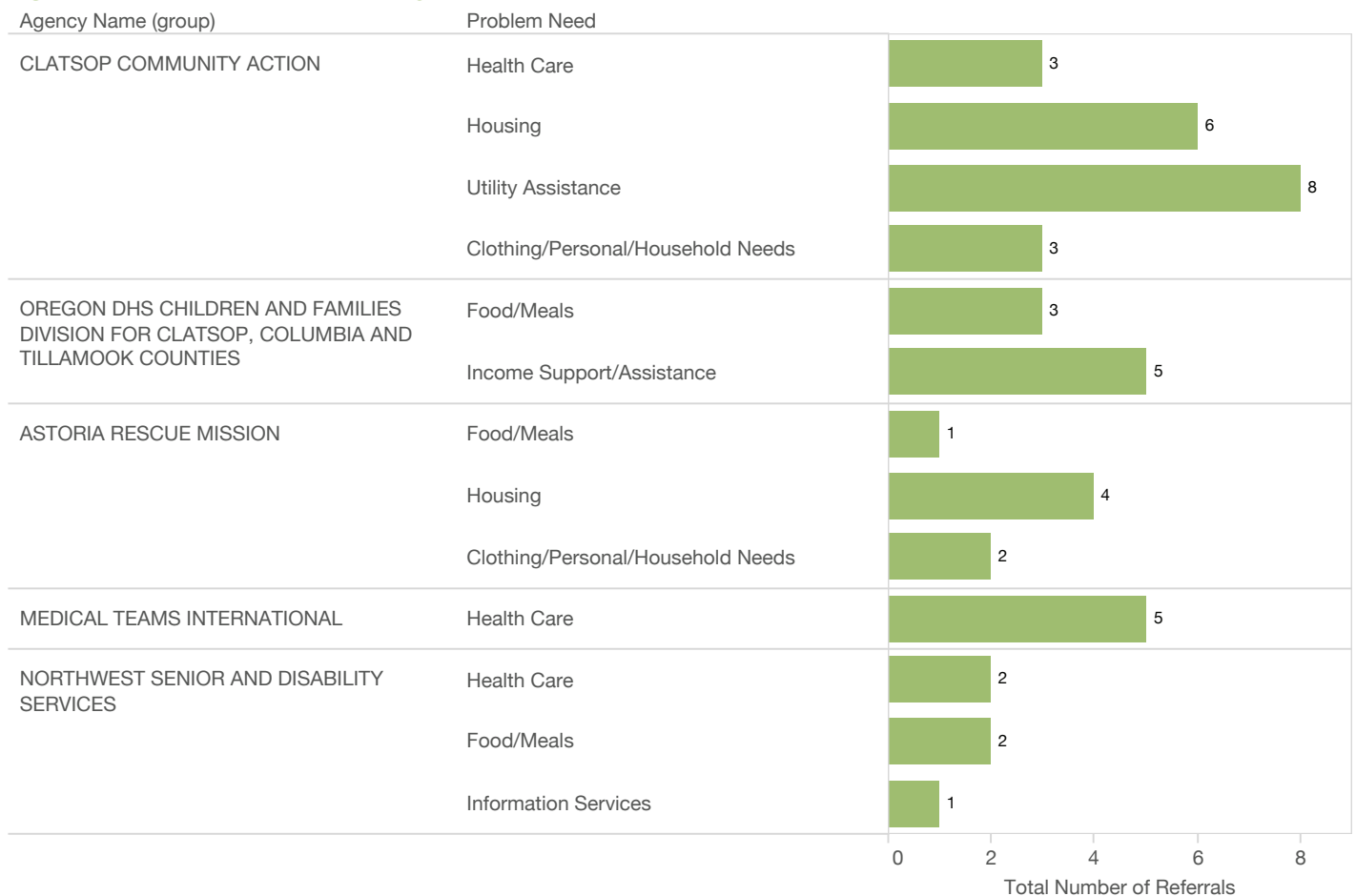
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Services most often requested by contacts



Agencies most often referred by 211info

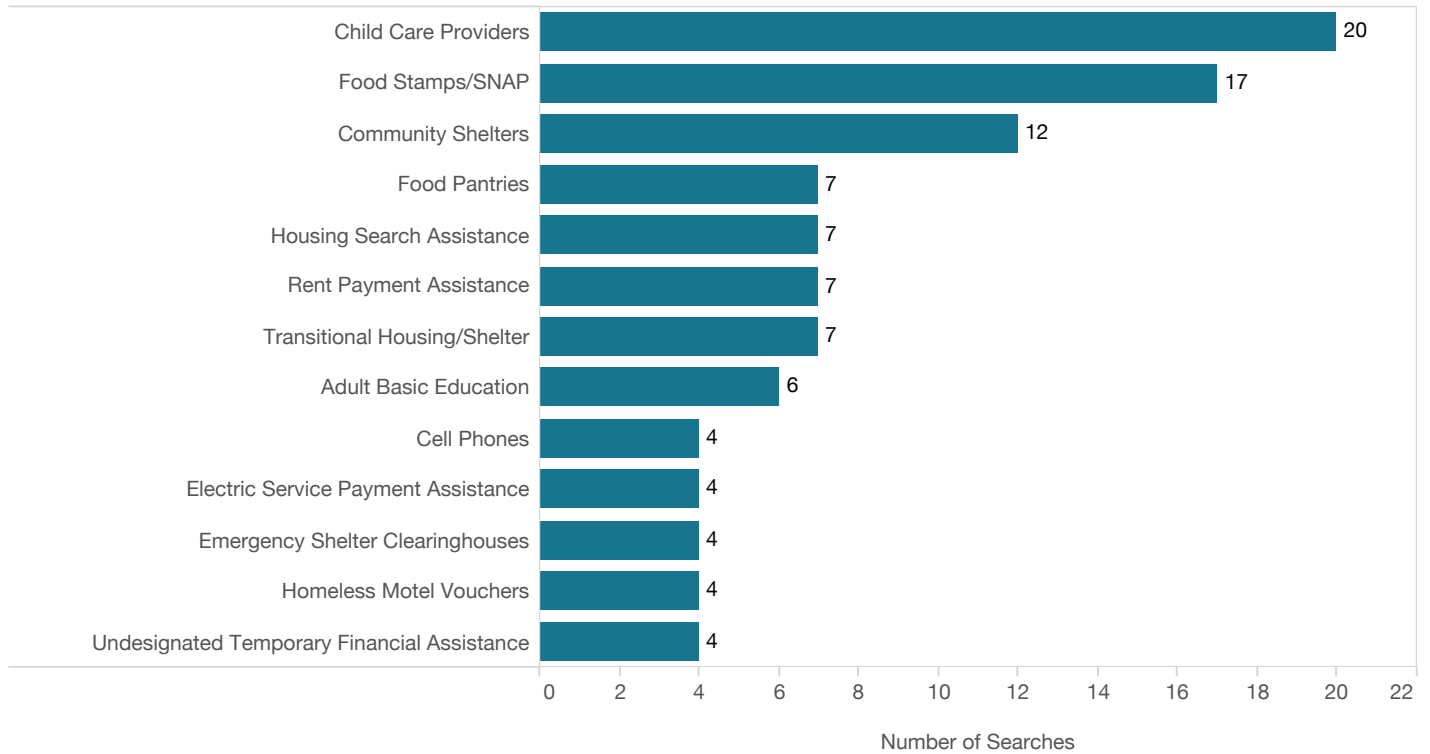


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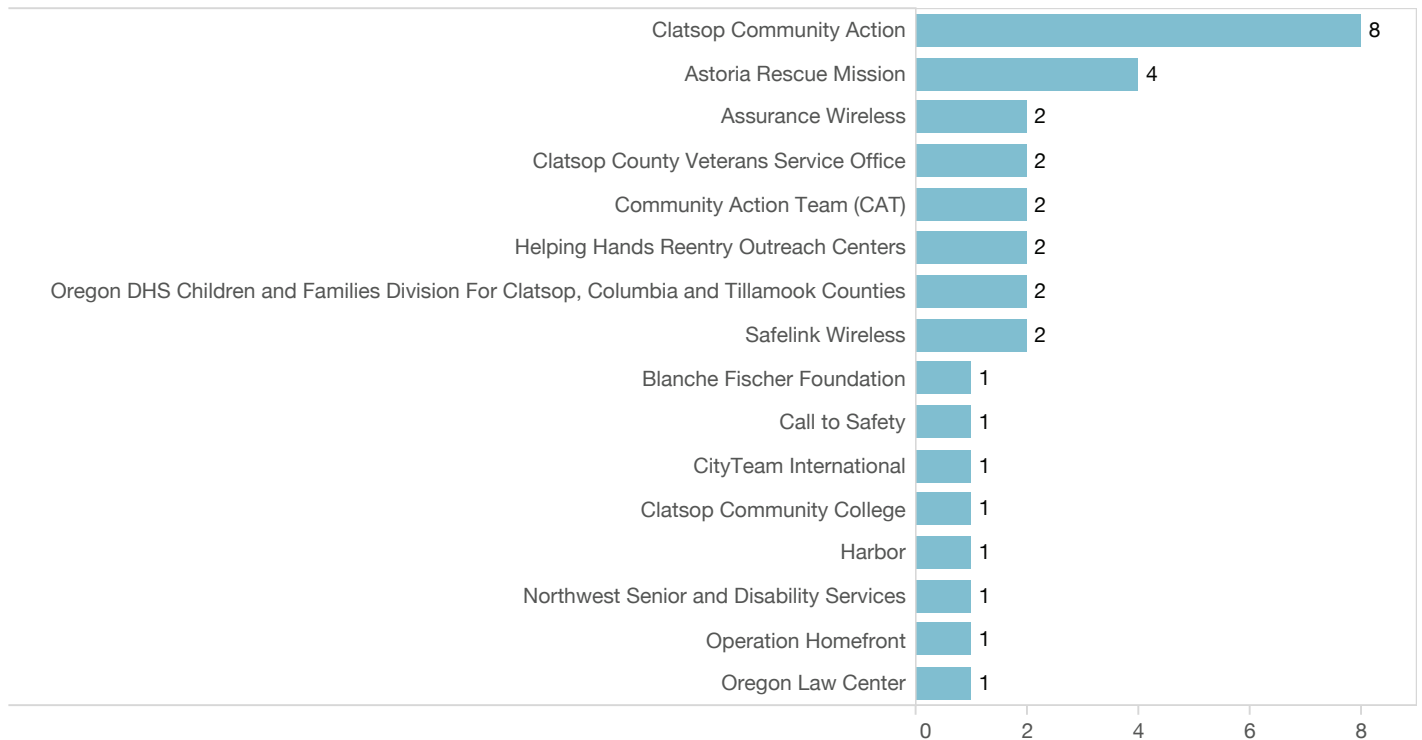
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Services most often searched in the online database



Agencies most often referred through the online database



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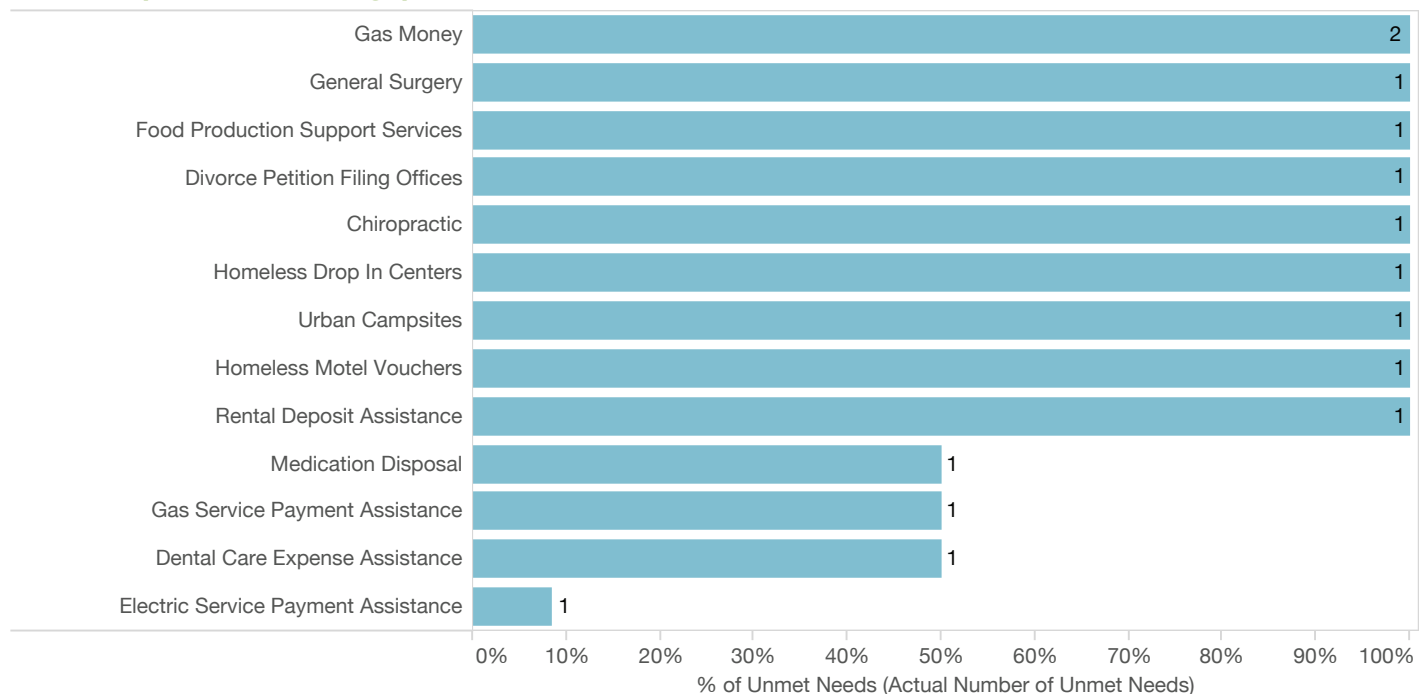
There were 14 instances where a referral was not appropriate for the contact's requested need. While housing requests had the greatest number of unmet community needs, transportation needs represent the greatest proportion of unmet needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Needs	% Requests	Number of Needs	% Requests
Transportation	2	50%	2	50%
Other Government/Economic Services	2	67%	1	33%
Legal, Consumer and Public Safety Services	3	75%	1	25%
Housing	19	83%	4	17%
Utility Assistance	12	86%	2	14%
Health Care	35	92%	3	8%
Food/Meals	27	96%	1	4%
Individual, Family and Community Support	6	100%		
Arts, Culture and Recreation	1	100%		
Information Services	6	100%		
Education	1	100%		
Income Support/Assistance	7	100%		
Mental Health/Addictions	2	100%		
Clothing/Personal/Household Needs	8	100%		

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services are displayed below, sorted by proportion of referral requests.

What are potential service gaps?



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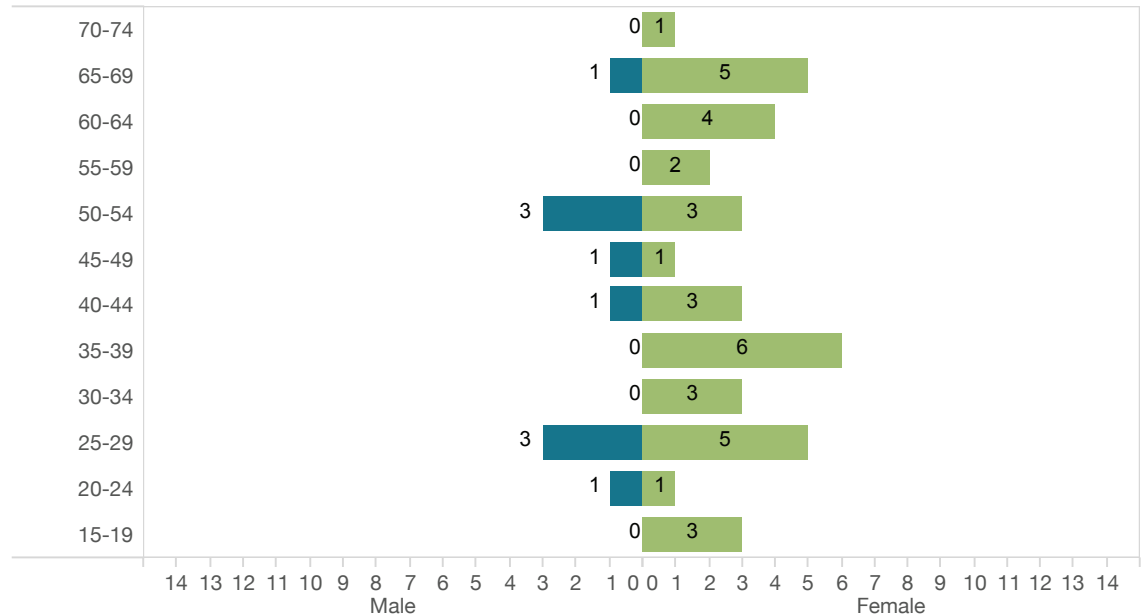
July 1, 2016 - September 30, 2016



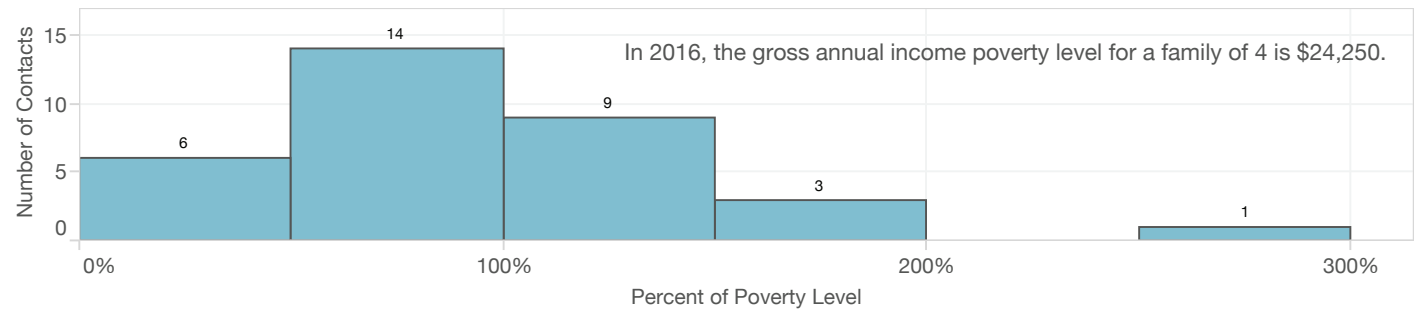
Age

70-74	2.13%
65-69	12.77%
60-64	8.51%
55-59	4.26%
50-54	12.77%
45-49	4.26%
40-44	8.51%
35-39	12.77%
30-34	6.38%
25-29	17.02%
20-24	4.26%
15-19	6.38%

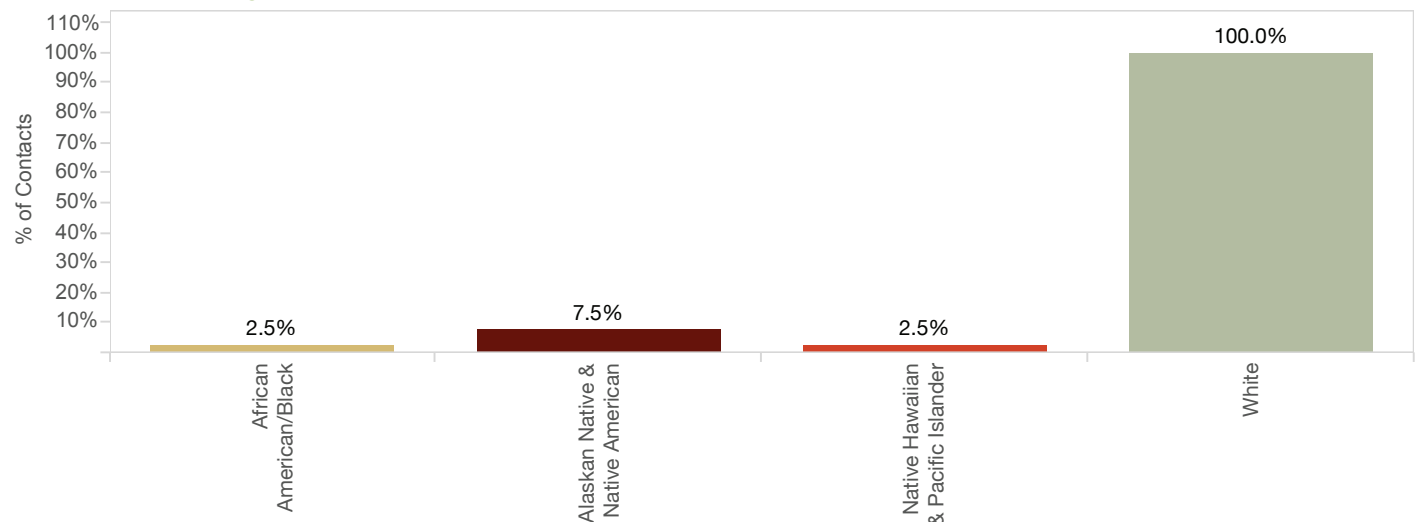
Age and Gender



Income



Race and Ethnicity

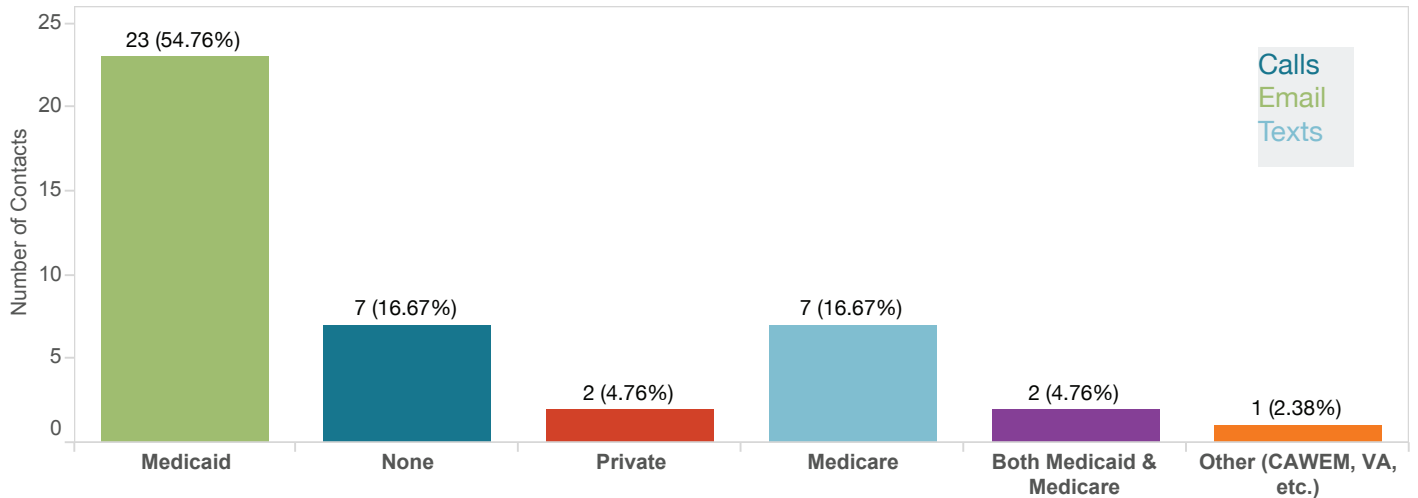


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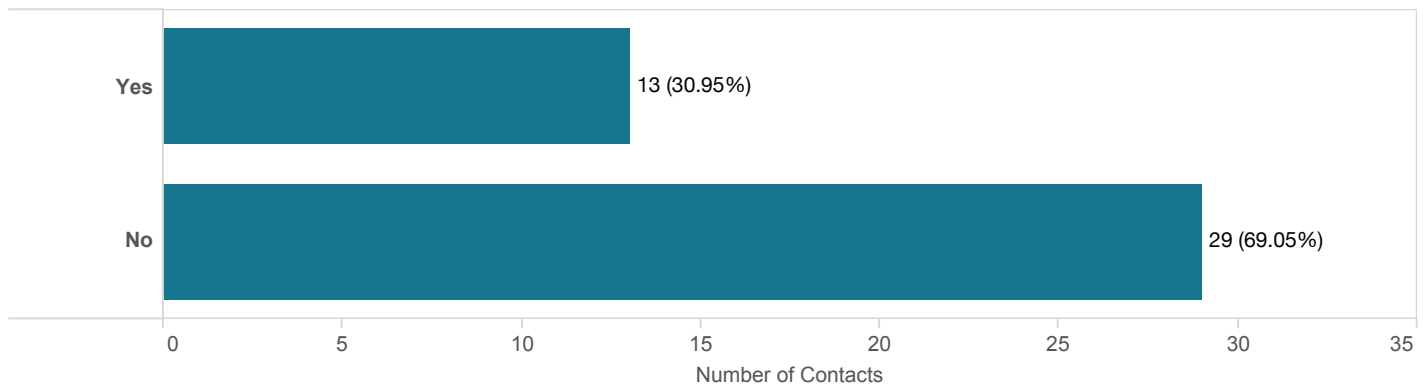
July 1, 2016 - September 30, 2016



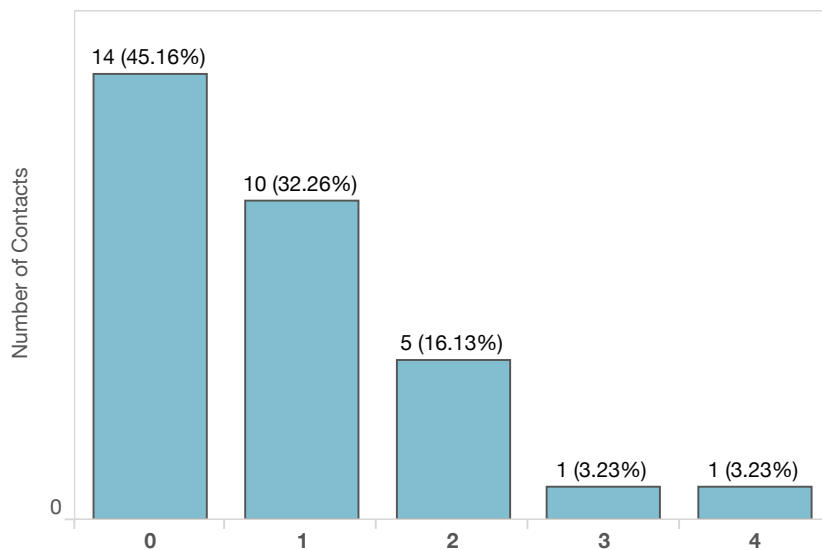
Health insurance status



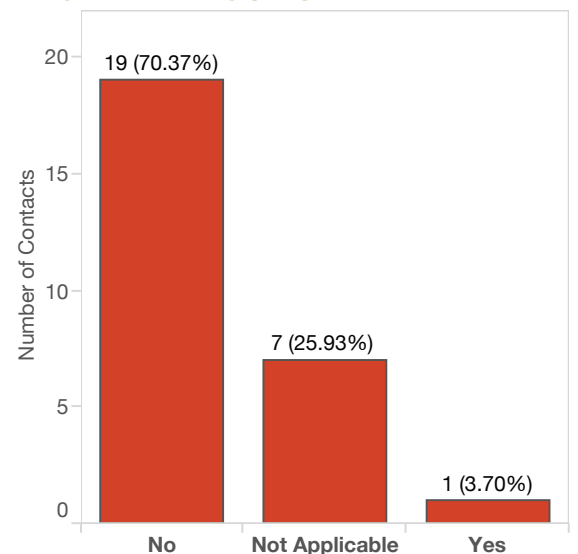
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, and texts vary across 211info's service area?

