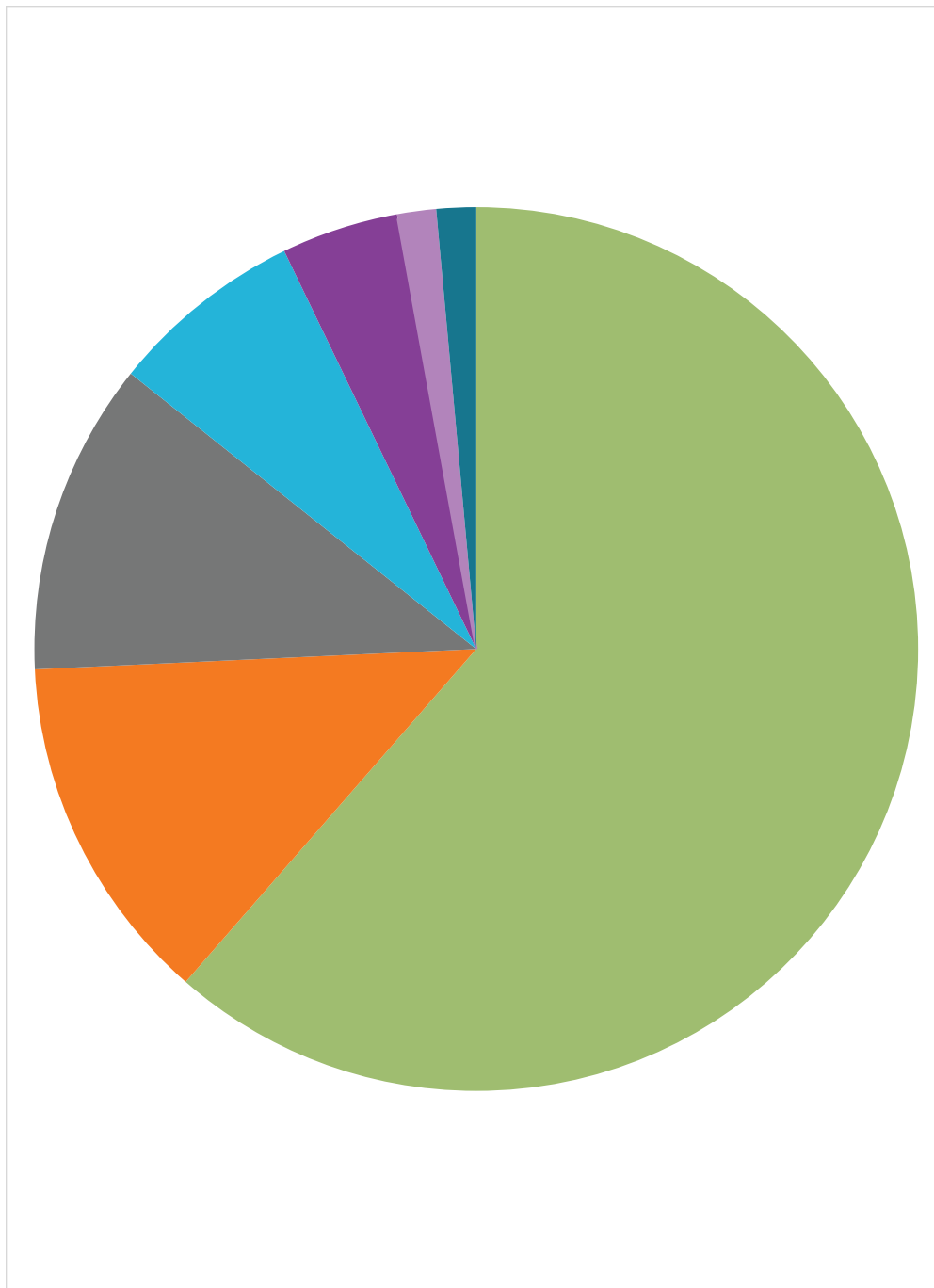


COLUMBIA COUNTY

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Percent of contacts by city



St. Helens	43 (61.43%)
Rainier	9 (12.86%)
Scappoose	8 (11.43%)
Clatskanie	5 (7.14%)
Vernonia	3 (4.29%)
Columbia City	1 (1.43%)
Warren	1 (1.43%)

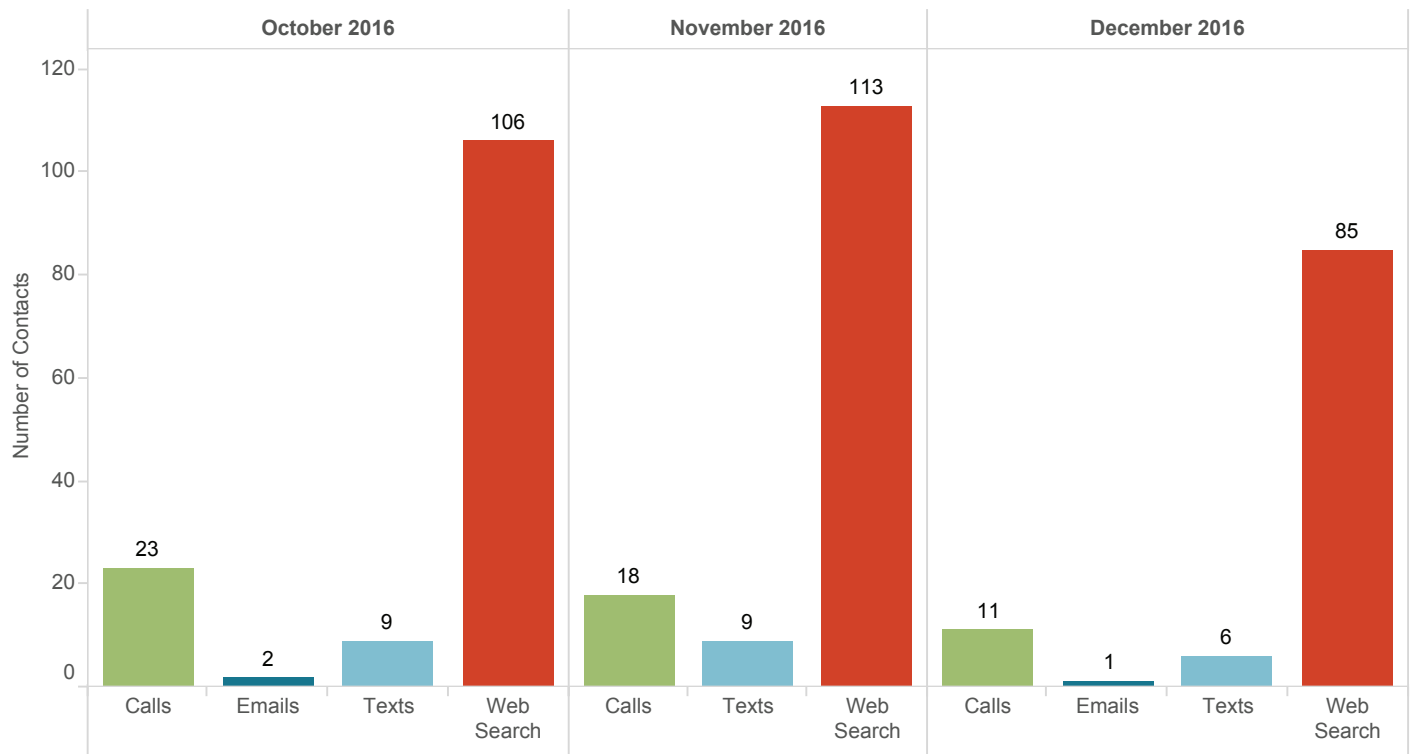
- St. Helens
- Rainier
- Scappoose
- Clatskanie
- Vernonia
- Columbia City
- Warren

COLUMBIA COUNTY

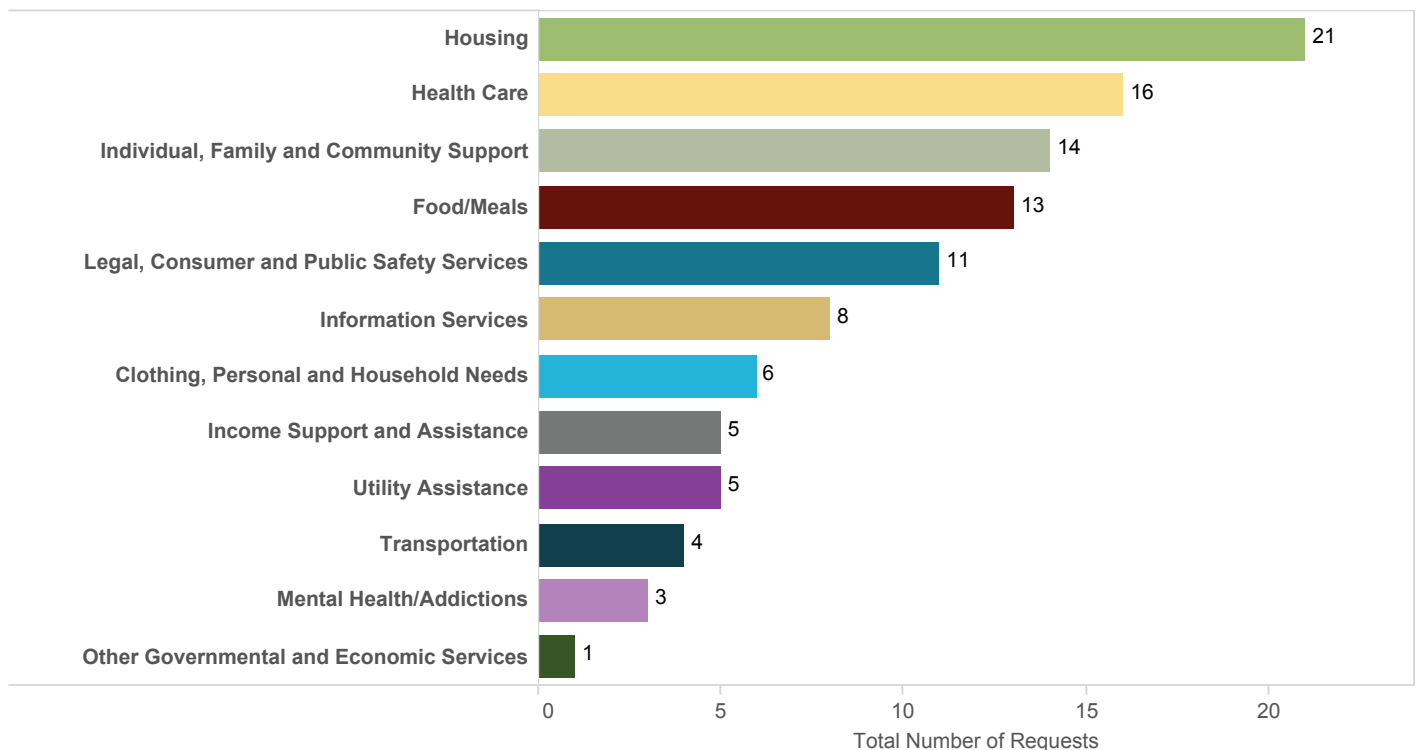
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Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

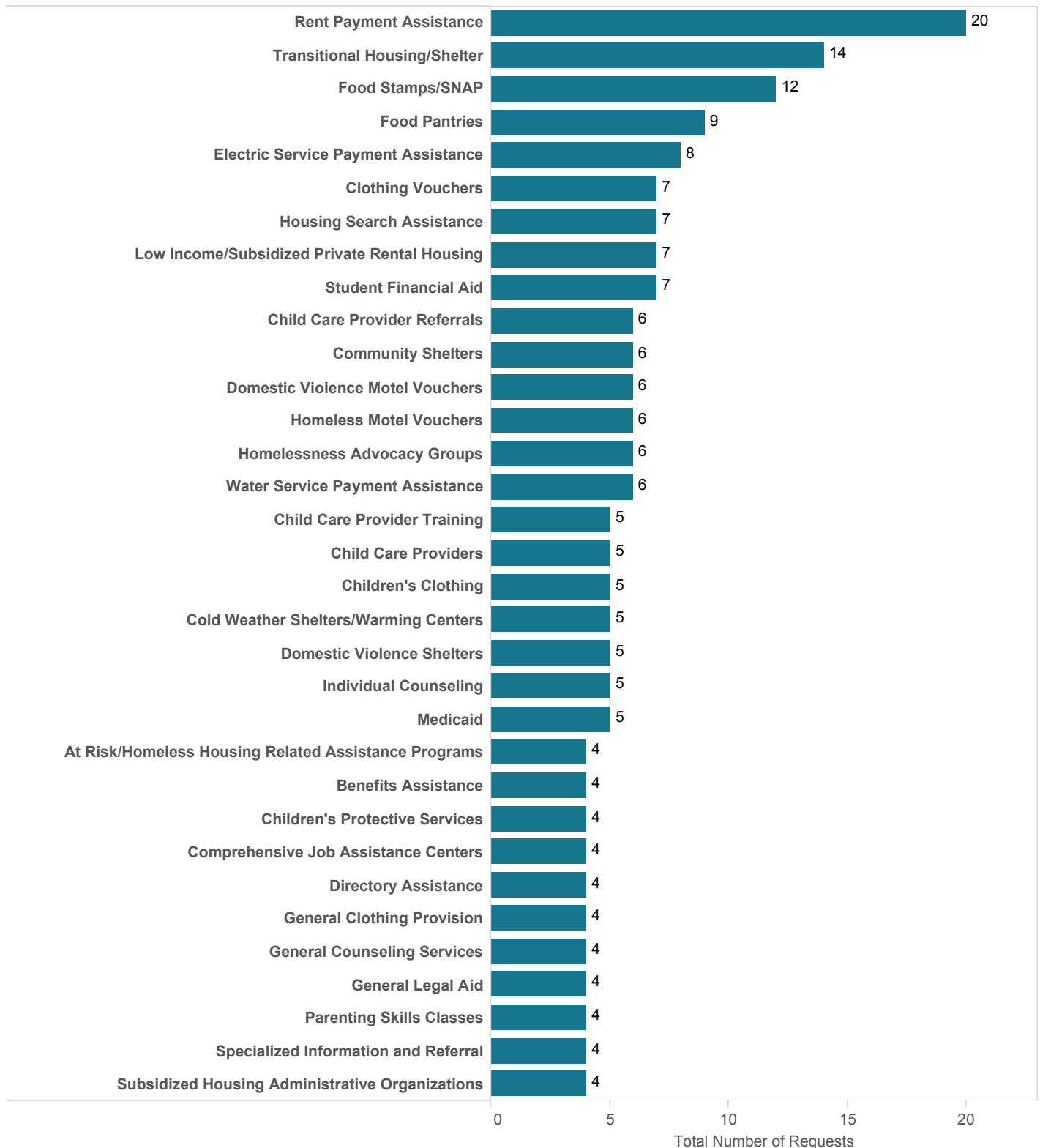


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Number of services with four or more requests across all contact types

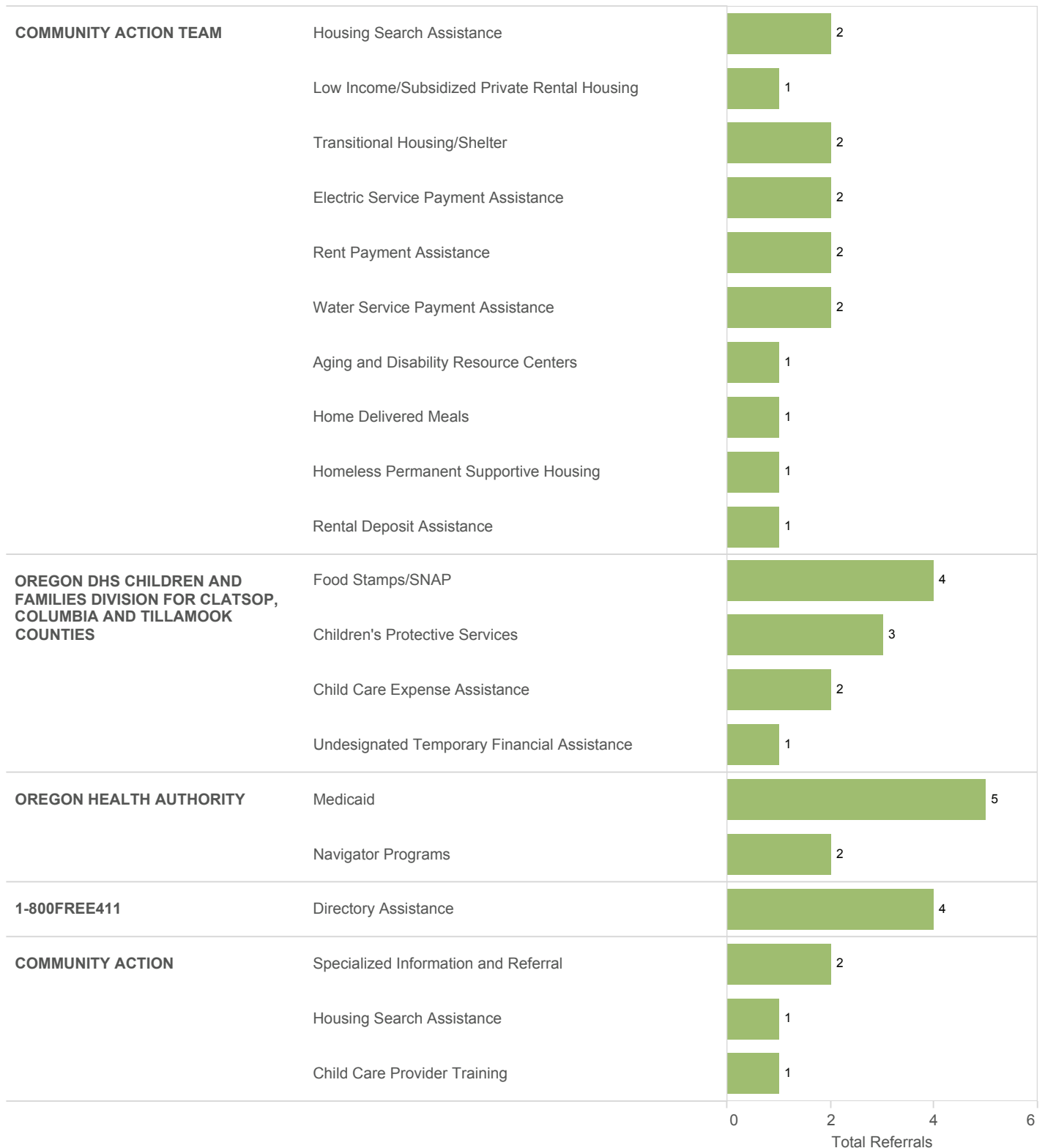


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Top 5 agencies referred to across all contact types



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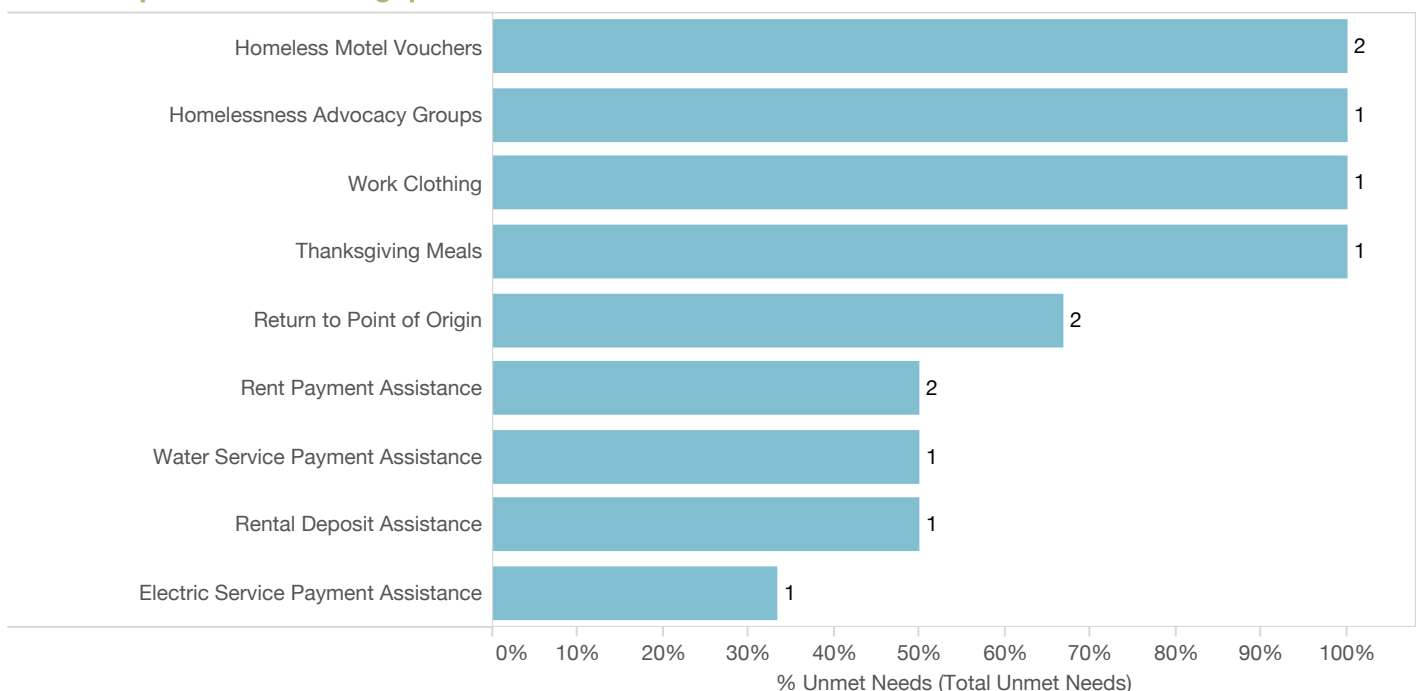
There were 12 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number, while transportation and utility assistance requests are the highest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	2	50%	2	50%
Utility Assistance	3	60%	2	40%
Housing	16	76%	5	24%
Individual, Family and Community Support	7	78%	2	22%
Clothing/Personal/Household Needs	5	83%	1	17%
Mental Health/Addictions	3	100%		
Legal, Consumer and Public Safety Services	11	100%		
Health Care	16	100%		
Income Support/Assistance	5	100%		
Food/Meals	13	100%		
Information Services	8	100%		
Other Government/Economic Services	1	100%		
Grand Total	90	88%	12	12%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with one or more requests are displayed below.

What are potential service gaps?



COLUMBIA COUNTY

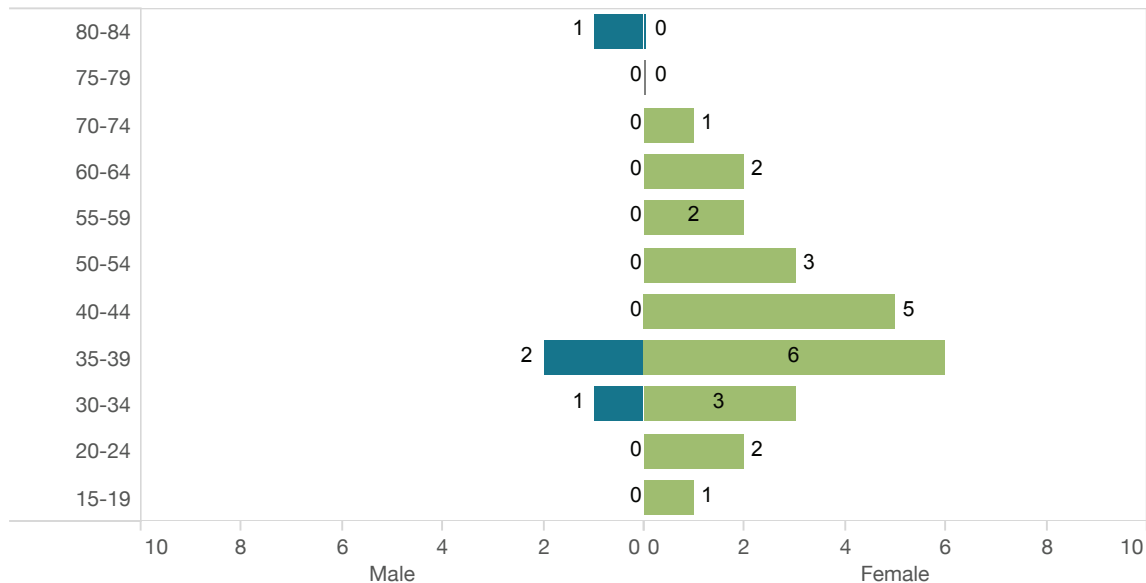
October 1, 2016 - December 31, 2016



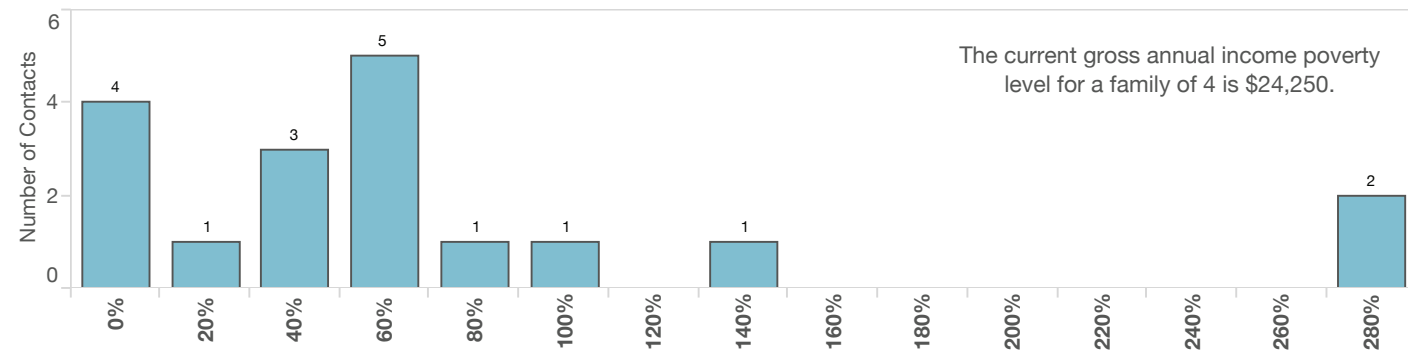
Age

80-84	3.70%
70-74	3.70%
60-64	7.41%
55-59	7.41%
50-54	11.11%
40-44	18.52%
35-39	29.63%
30-34	11.11%
20-24	3.70%
15-19	3.70%

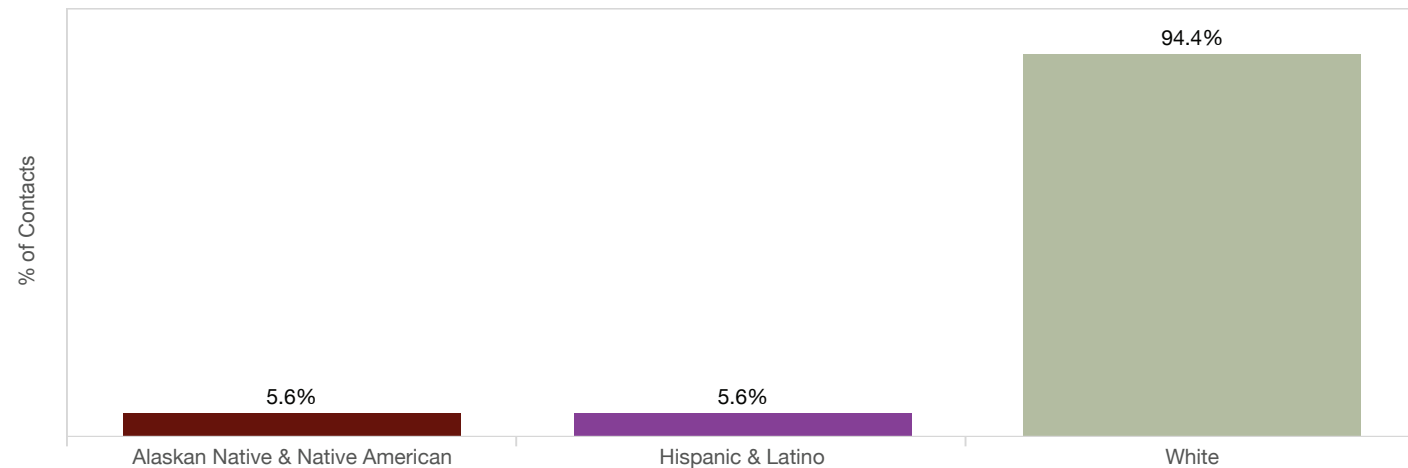
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

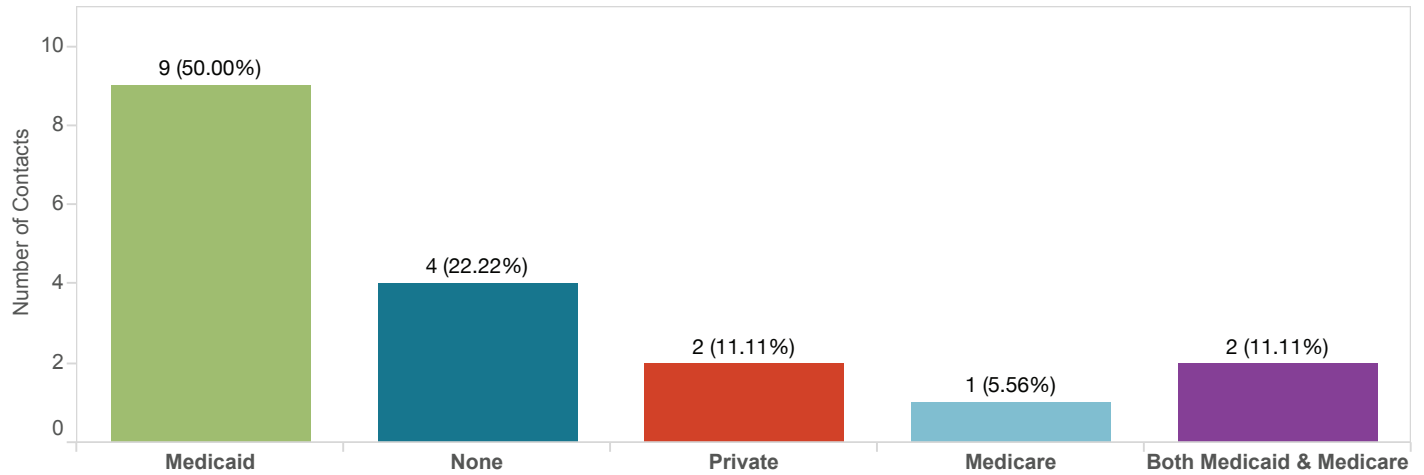


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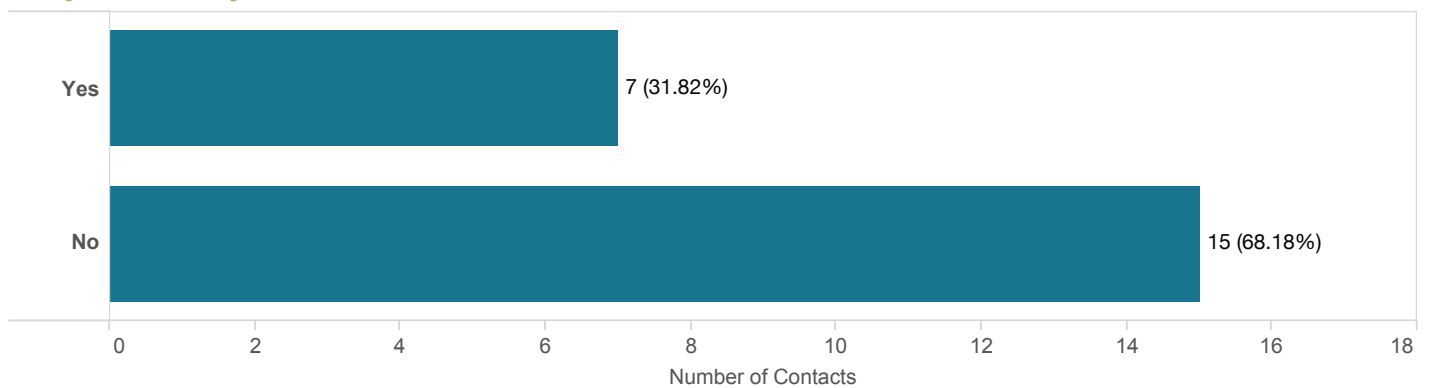
October 1, 2016 - December 31, 2016



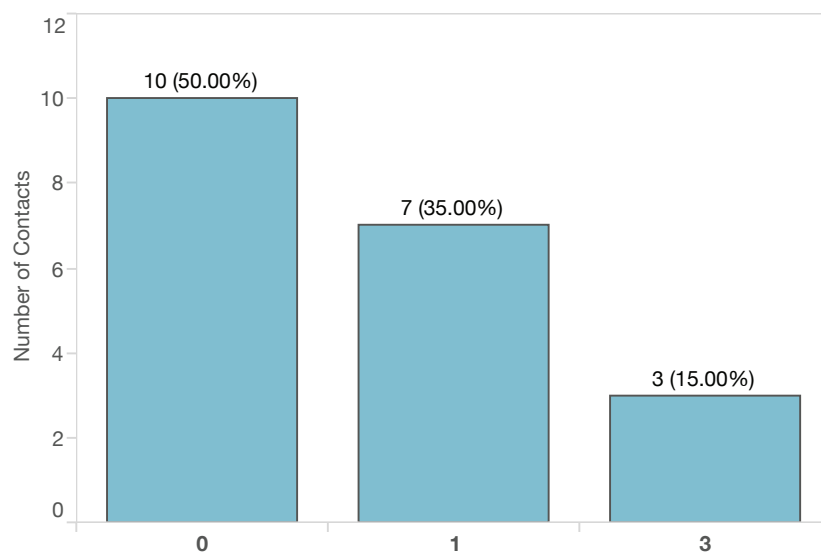
Health insurance status



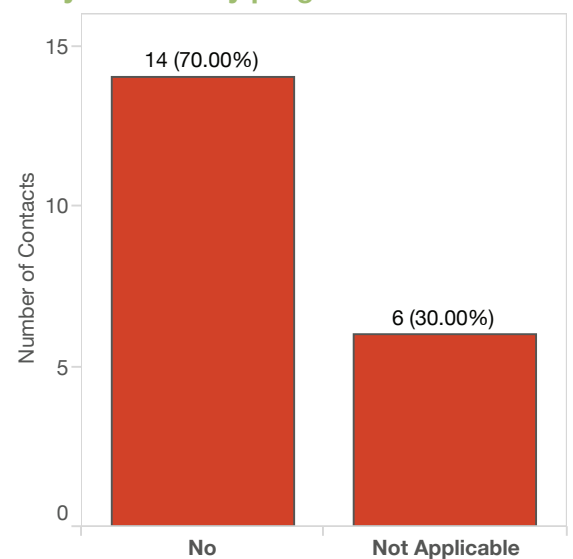
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

