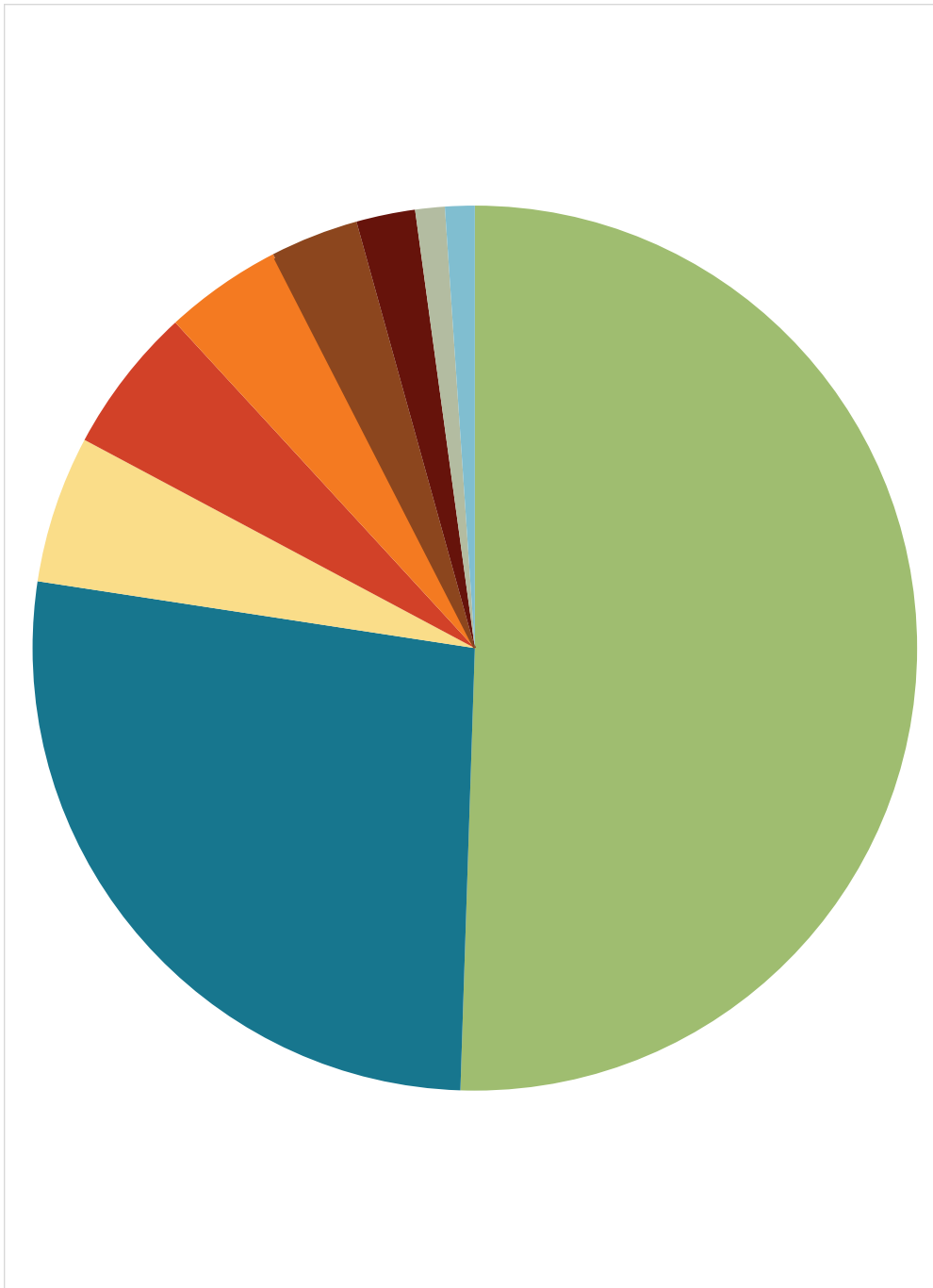


# COOS COUNTY

October 1, 2016 - December 31, 2016



## Percent of contacts by city



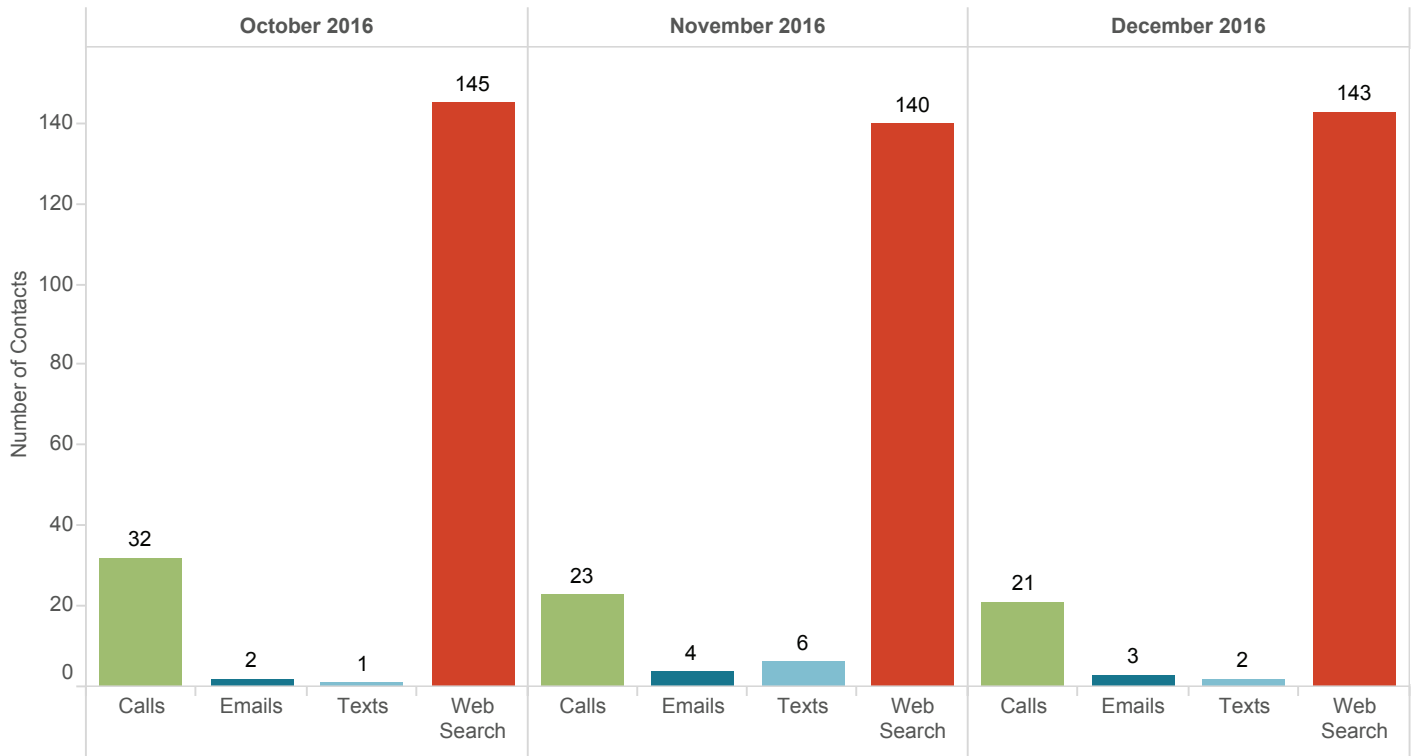
<b>Coos Bay</b>	47 (50.54%)
<b>North Bend</b>	25 (26.88%)
<b>Coquille</b>	5 (5.38%)
<b>Lakeside</b>	5 (5.38%)
<b>Bandon</b>	4 (4.30%)
<b>Myrtle Point</b>	3 (3.23%)
<b>Powers</b>	2 (2.15%)
<b>Charleston</b>	1 (1.08%)
<b>Remote</b>	1 (1.08%)

# COOS COUNTY

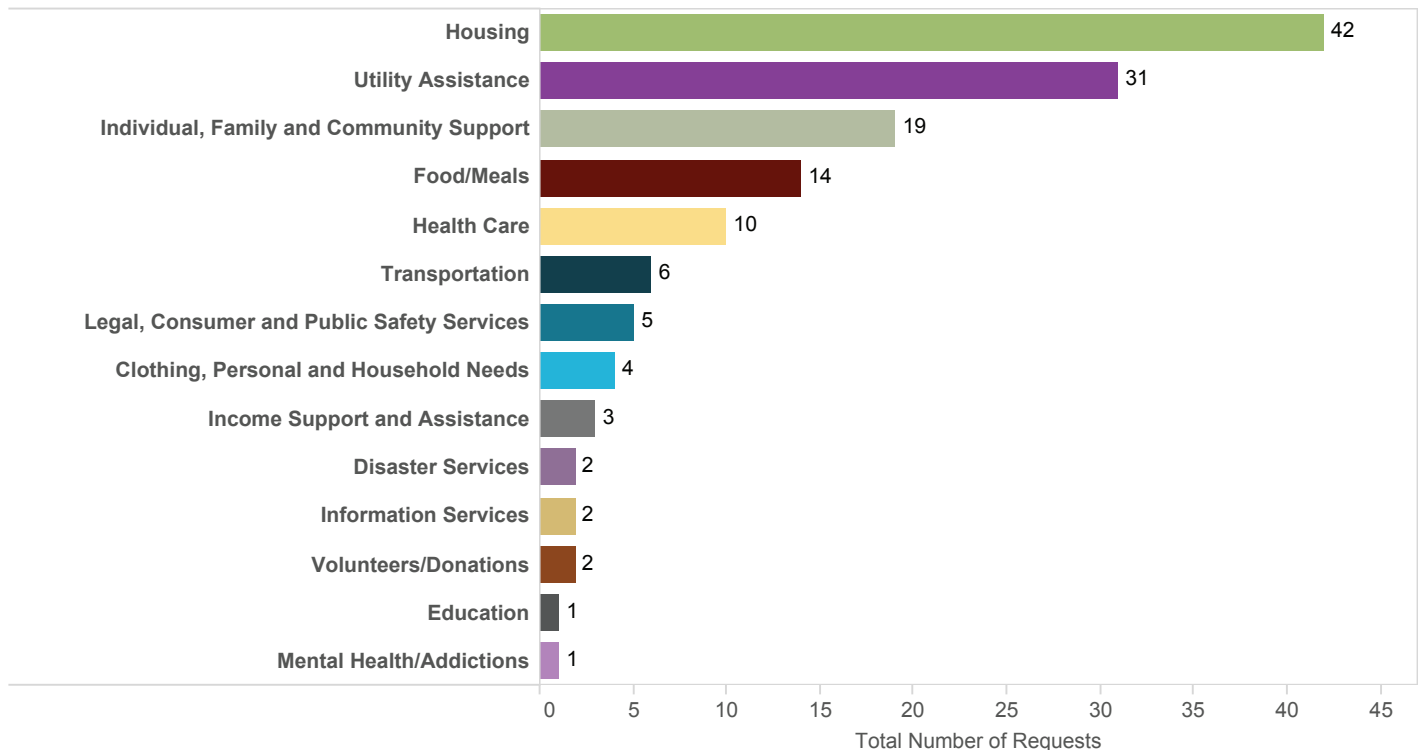
October 1, 2016 - December 31, 2016



## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need

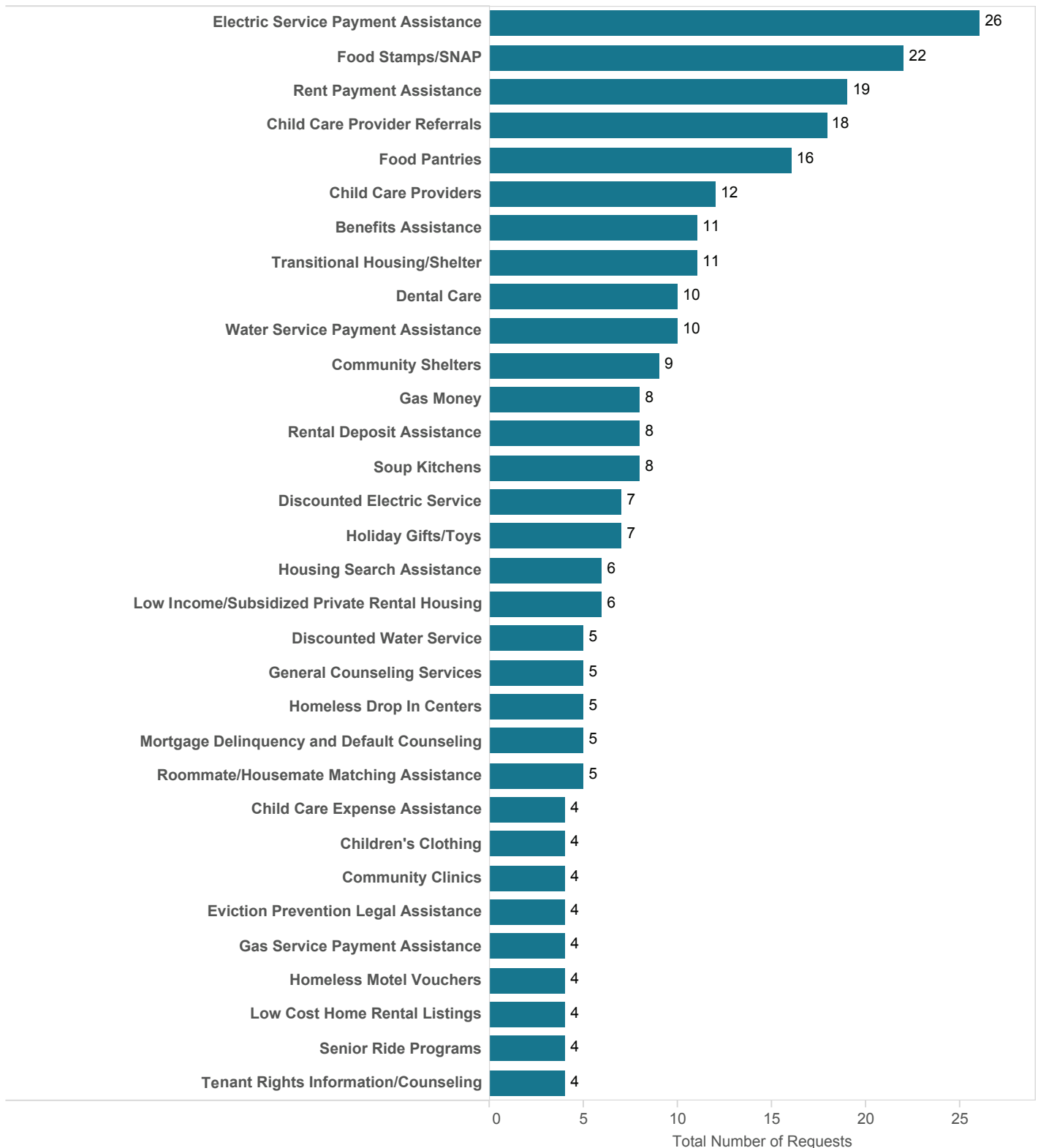


# COOS COUNTY

October 1, 2016 - December 31, 2016



## Number of services with four or more requests across all contact types

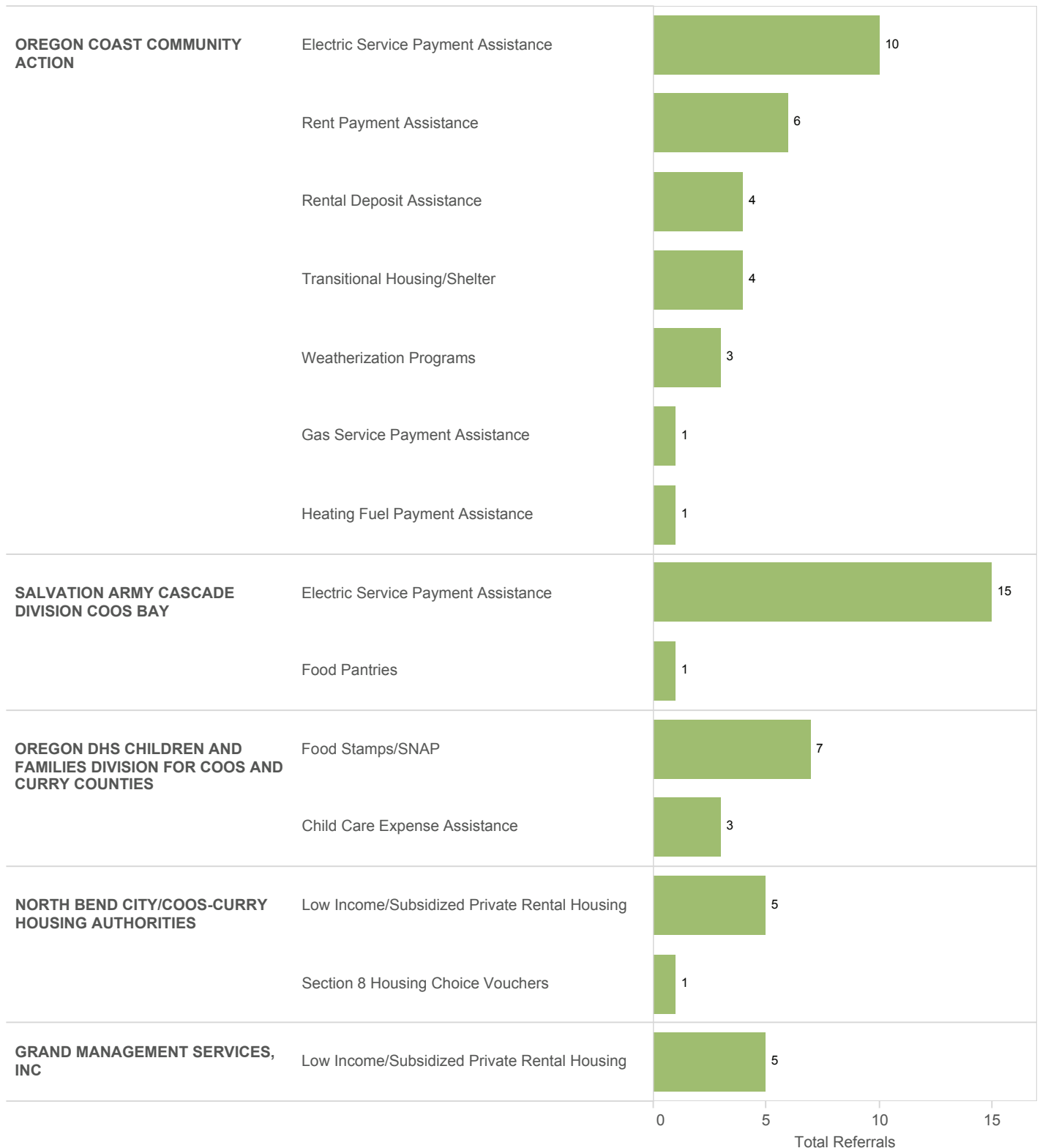


# COOS COUNTY

October 1, 2016 - December 31, 2016



## Top 5 agencies referred to across all contact types



# COOS COUNTY

October 1, 2016 - December 31, 2016



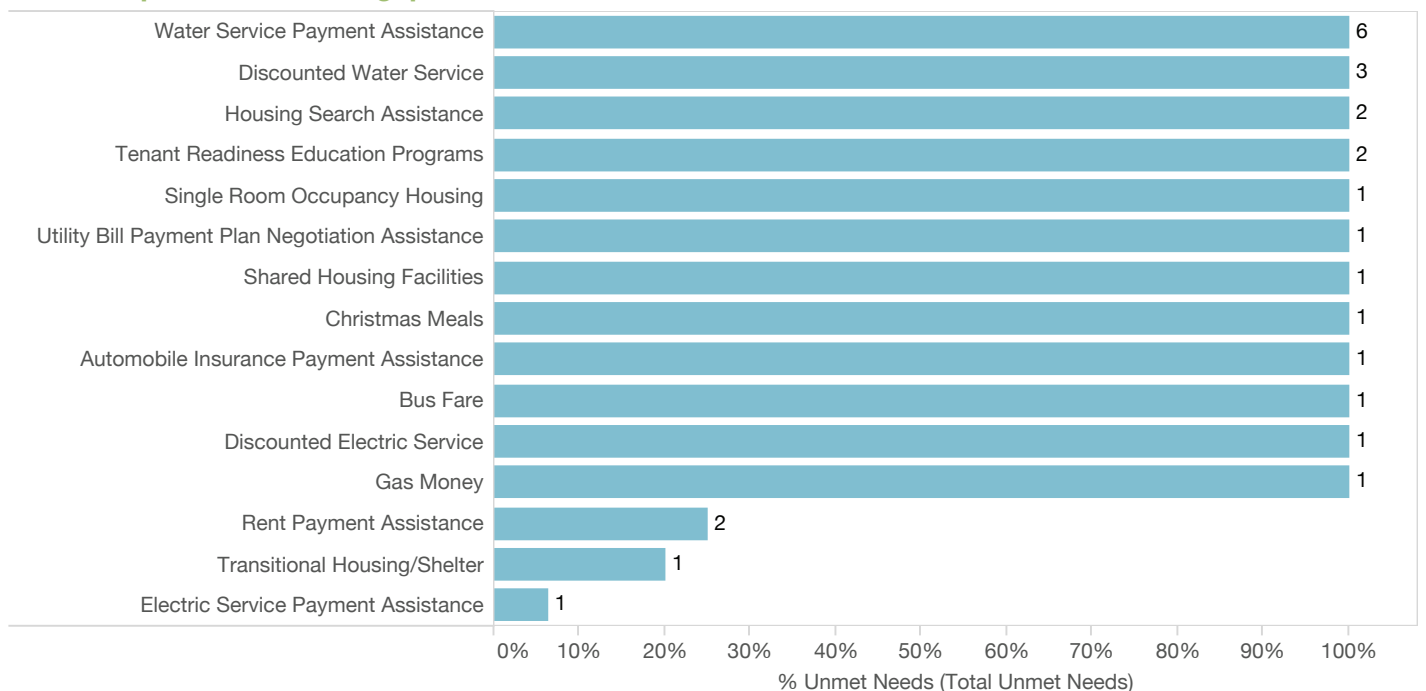
There were 25 instances where there wasn't an appropriate referral for the contact's requested need. Utility assistance requests represent the largest number of unmet community needs, while transportation requests are the highest proportion of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	3	50%	3	50%
Utility Assistance	19	61%	12	39%
Housing	33	79%	9	21%
Individual, Family and Community Support	2	67%	1	33%
Clothing/Personal/Household Needs	4	100%		
Mental Health/Addictions	1	100%		
Disaster Services	2	100%		
Legal, Consumer and Public Safety Services	5	100%		
Health Care	10	100%		
Income Support/Assistance	3	100%		
Food/Meals	14	100%		
Information Services	2	100%		
Education	1	100%		
Volunteers/Donations	2	100%		
<b>Grand Total</b>	<b>101</b>	<b>80%</b>	<b>25</b>	<b>20%</b>

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with one or more requests are displayed below.

## What are potential service gaps?



# COOS COUNTY

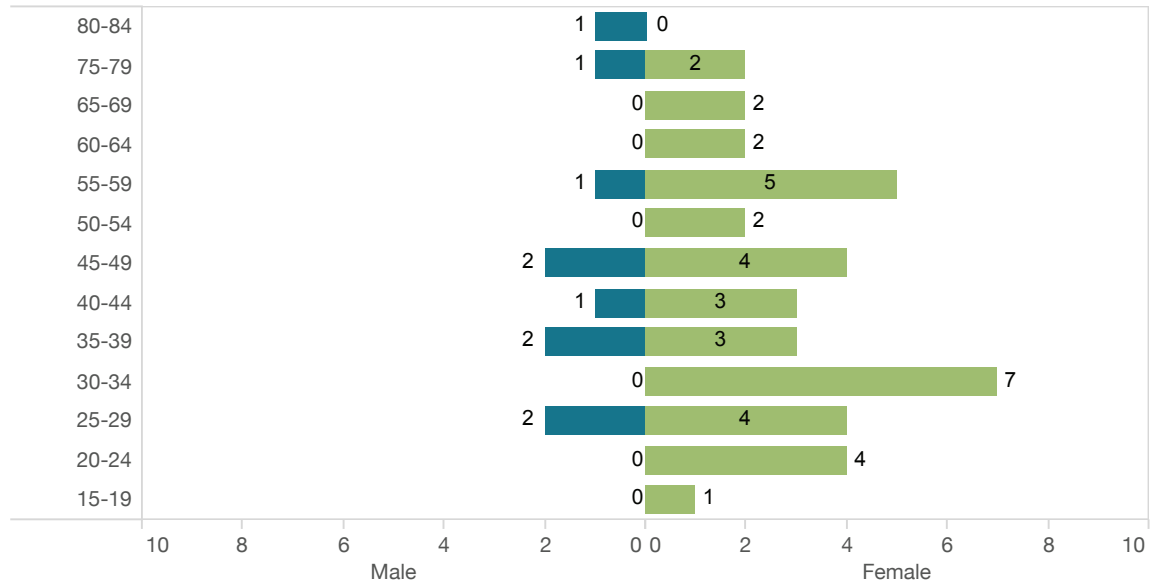
October 1, 2016 - December 31, 2016



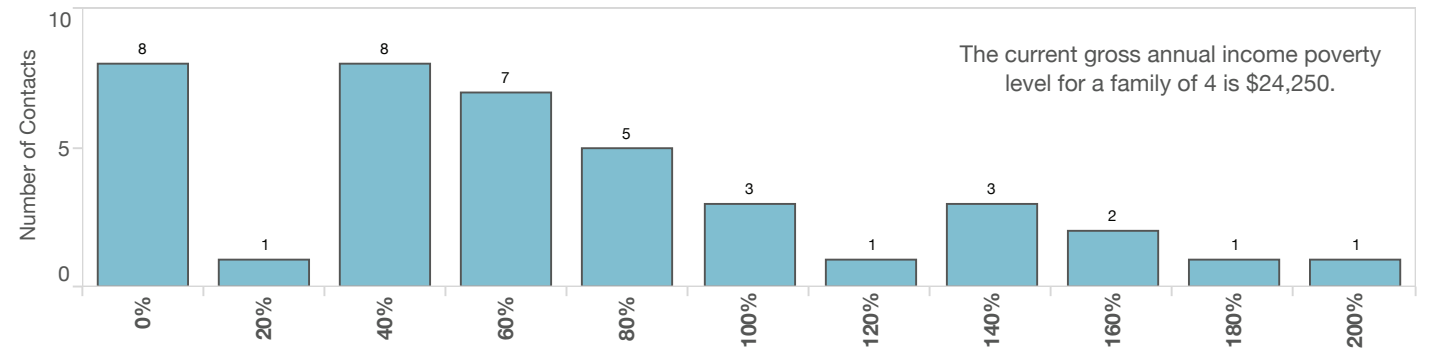
## Age

80-84	2.17%
75-79	6.52%
65-69	4.35%
60-64	4.35%
55-59	13.04%
50-54	4.35%
45-49	13.04%
40-44	8.70%
35-39	8.70%
30-34	13.04%
25-29	13.04%
20-24	6.52%
15-19	2.17%

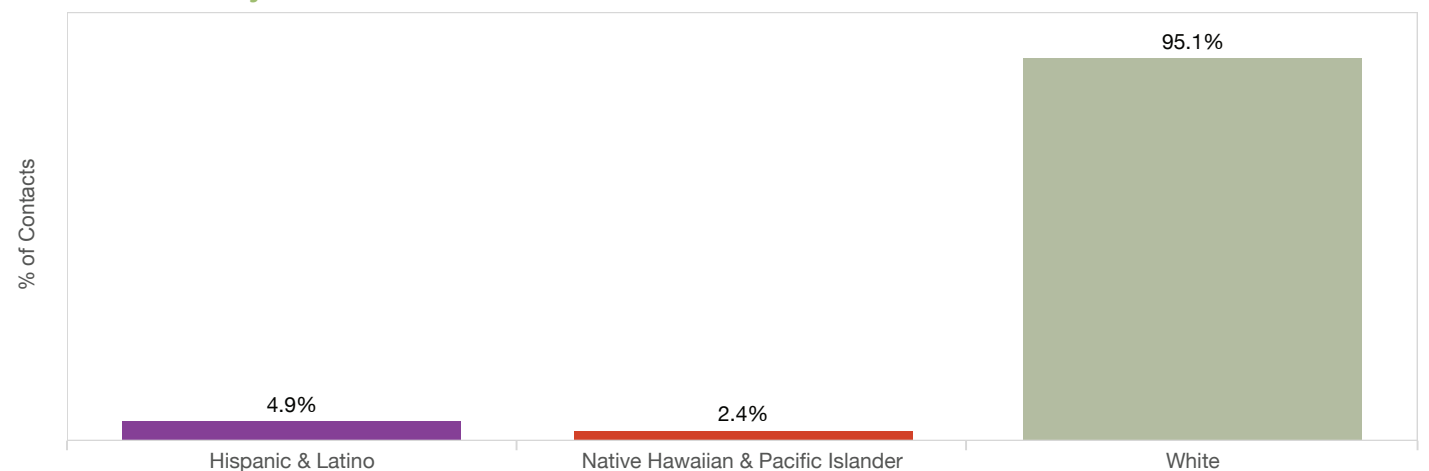
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

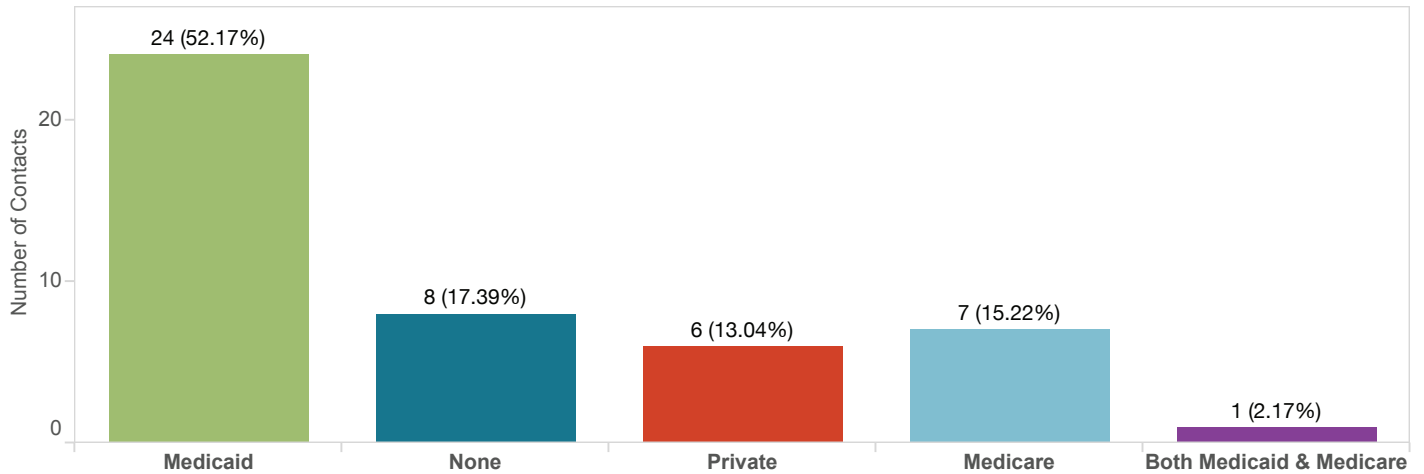


# COOS COUNTY

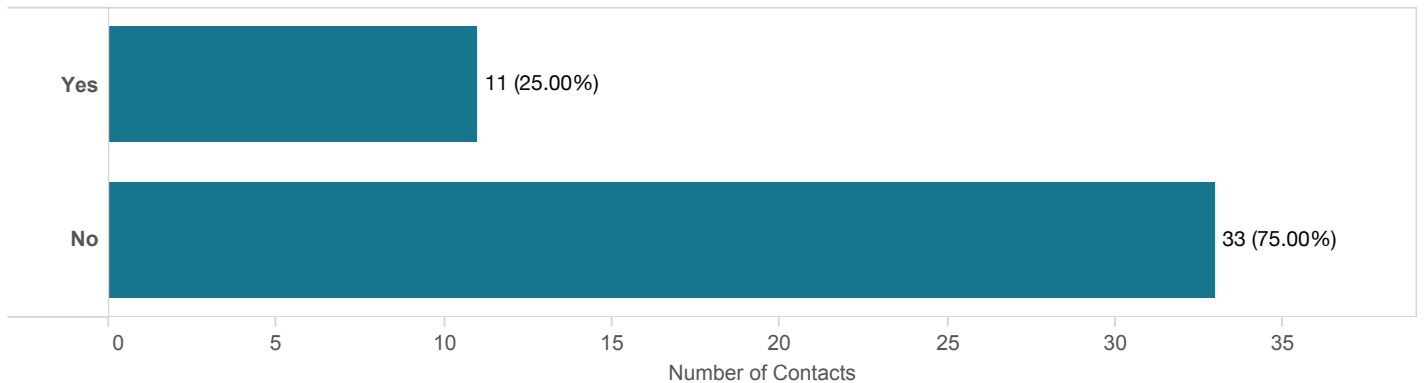
October 1, 2016 - December 31, 2016



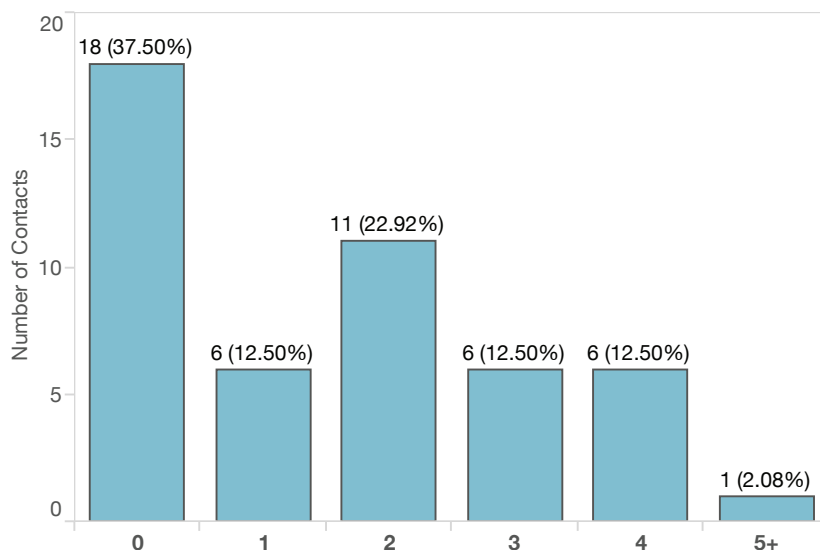
## Health insurance status



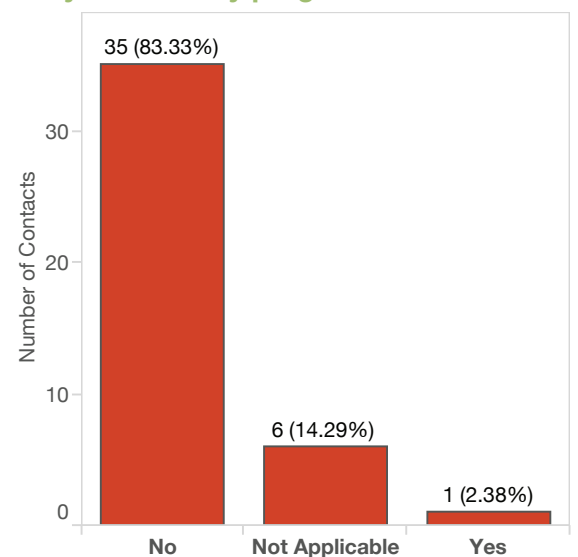
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# COOS COUNTY

October 1, 2016 - December 31, 2016



## How do calls, emails, texts, and web searches vary across 211info's service area?

