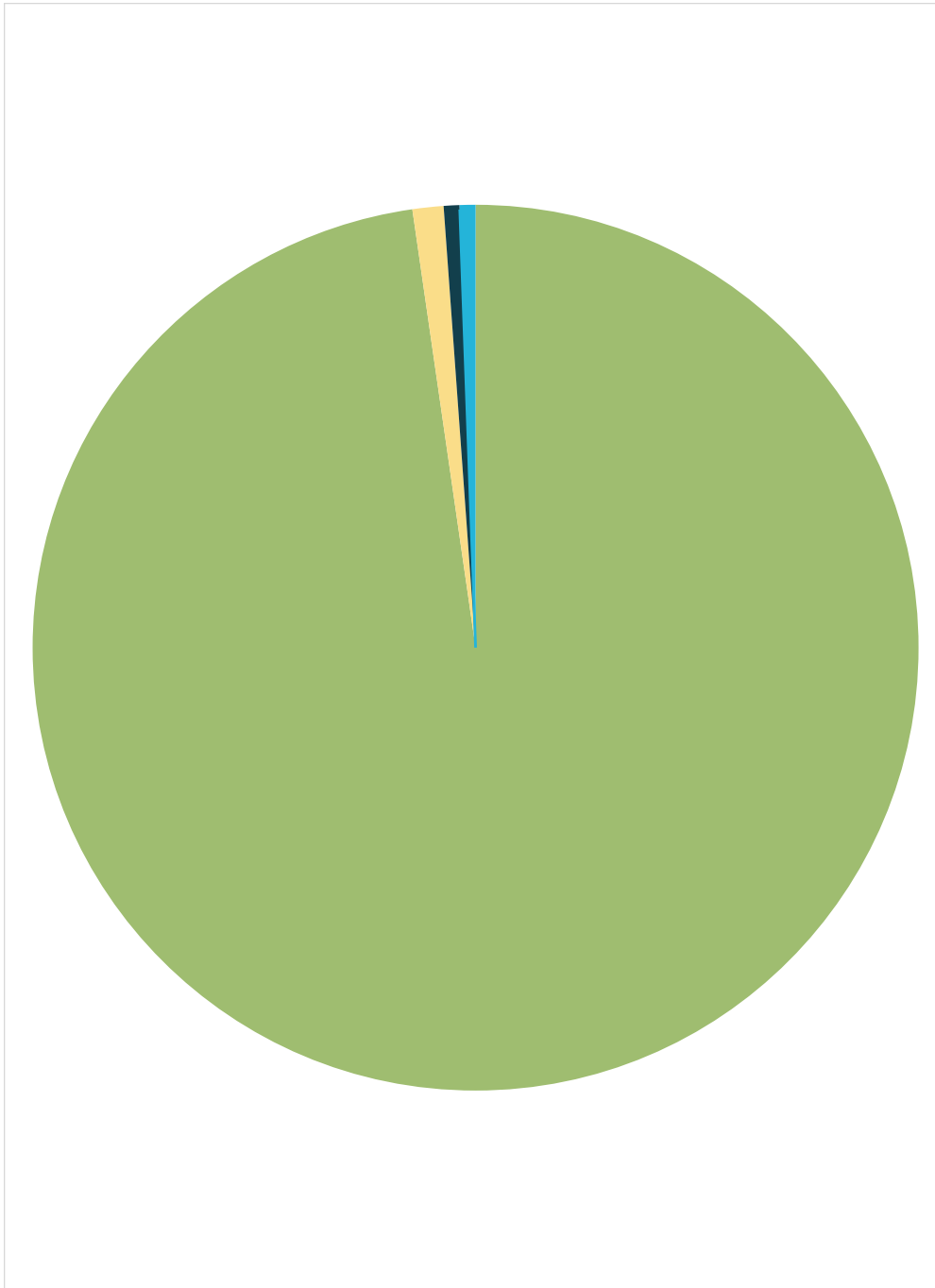


CROOK COUNTY

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Percent of contacts by city



| | |
|---------------------|--------------|
| Prineville | 172 (97.73%) |
| Powell Butte | 2 (1.14%) |
| Crooked River Ranch | 1 (0.57%) |
| Terrebonne | 1 (0.57%) |

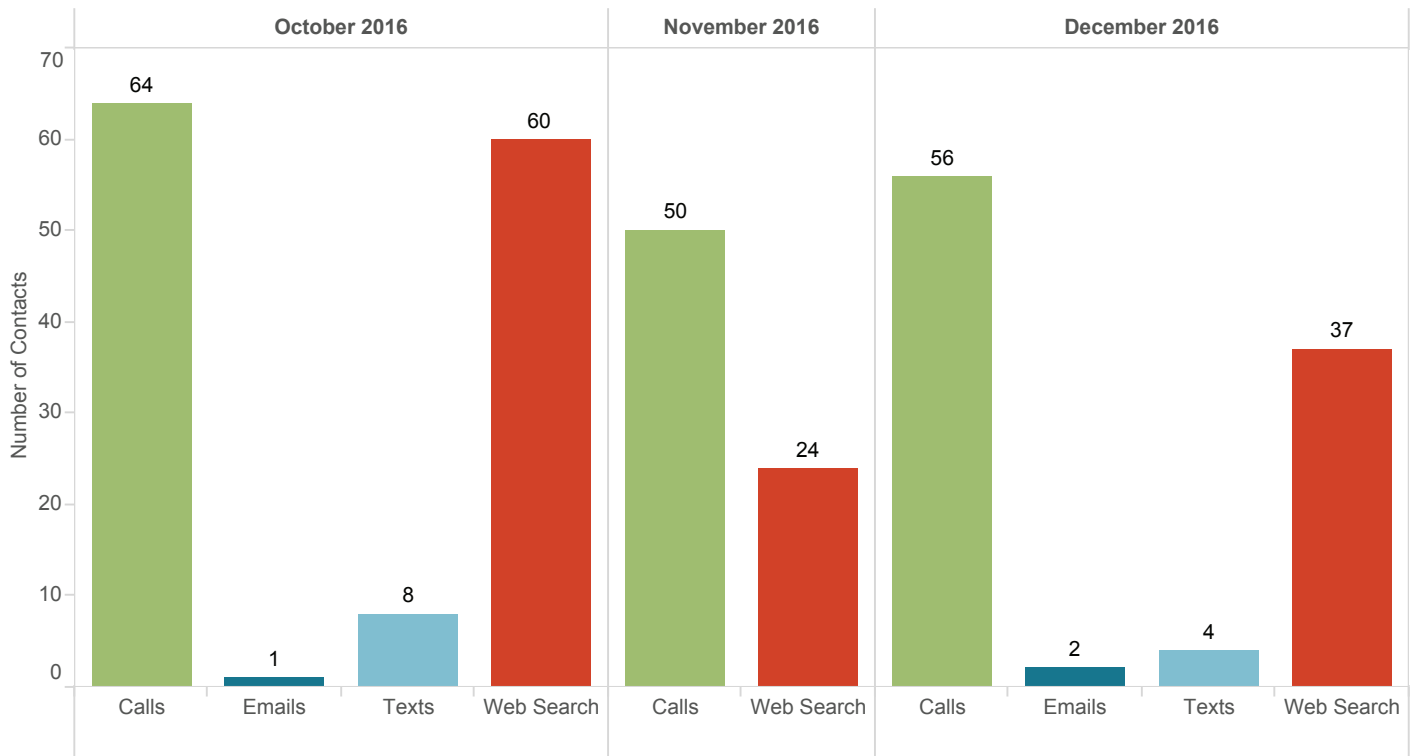
■ Prineville ■ Powell Butte ■ Crooked River Ranch ■ Terrebonne

CROOK COUNTY

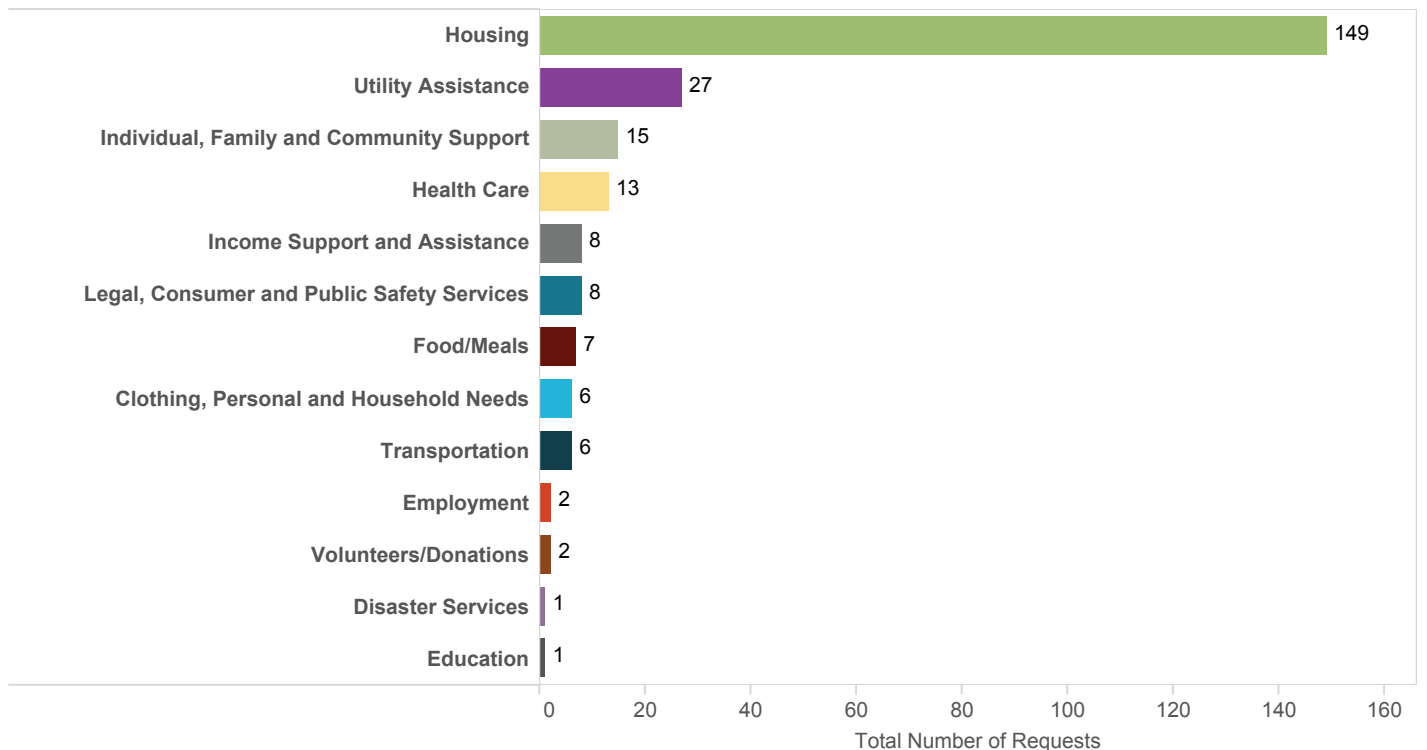
October 1, 2016 - December 31, 2016



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

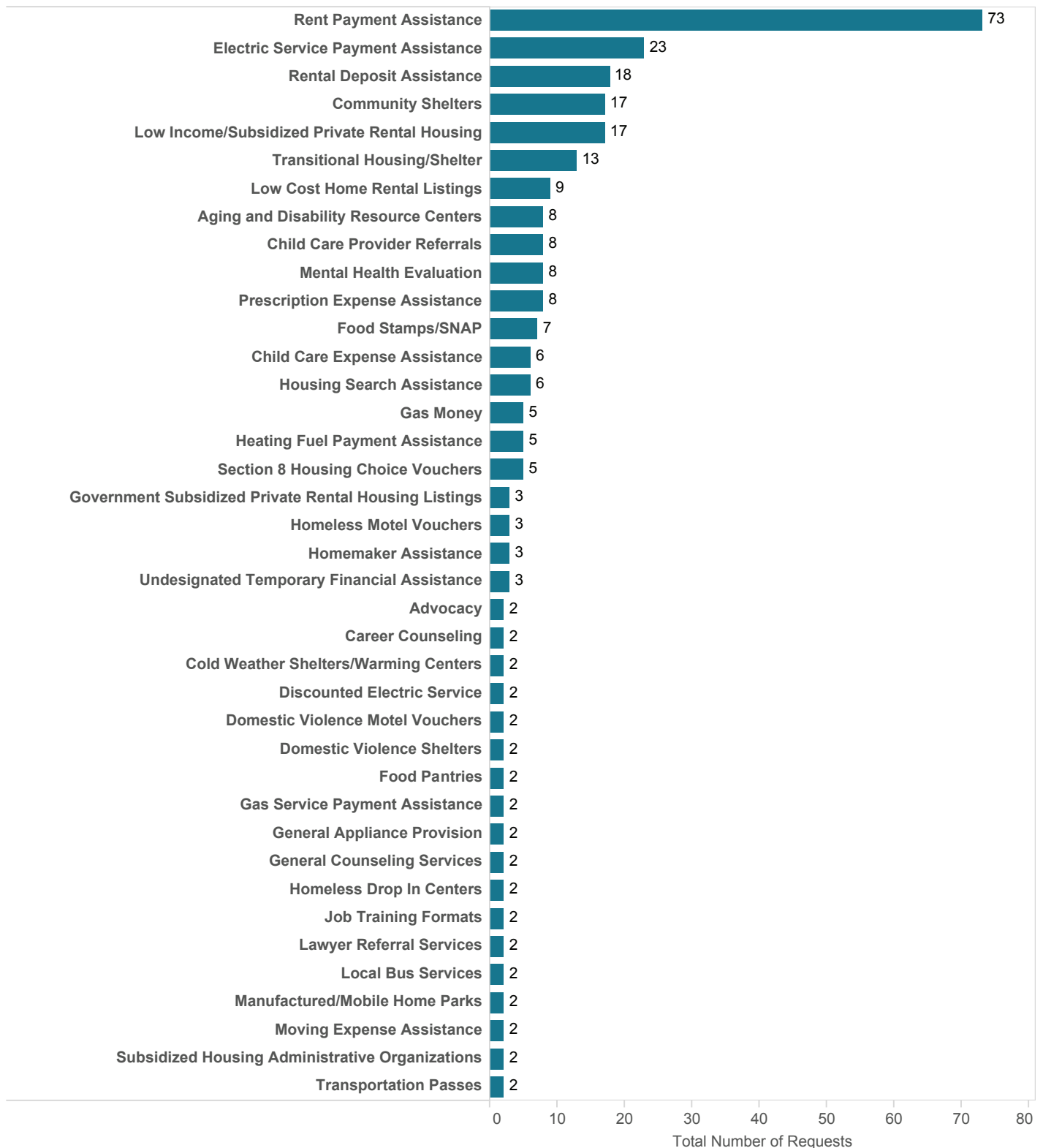


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Number of services with two or more requests across all contact types

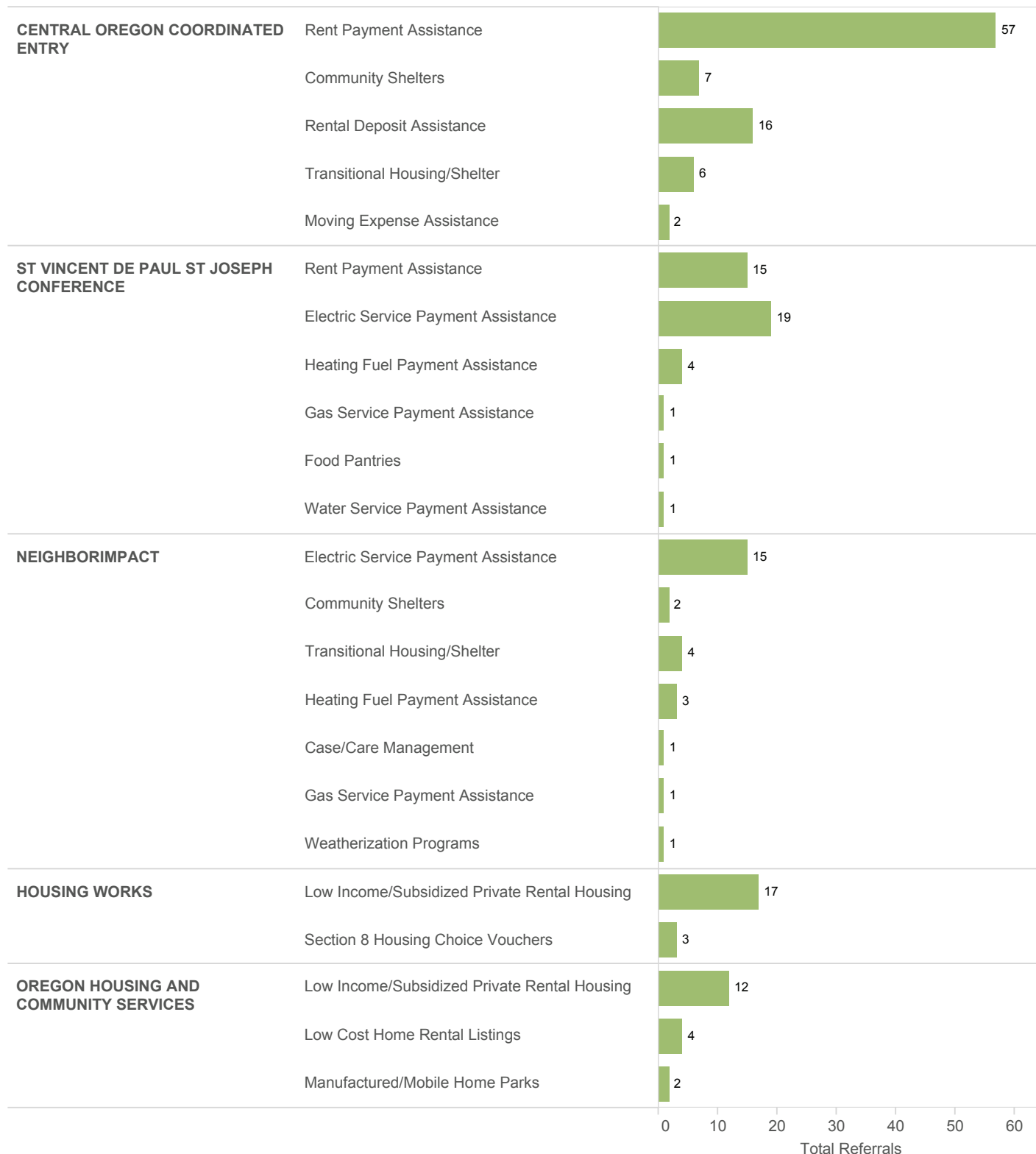


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Top 5 agencies referred to across all contact types



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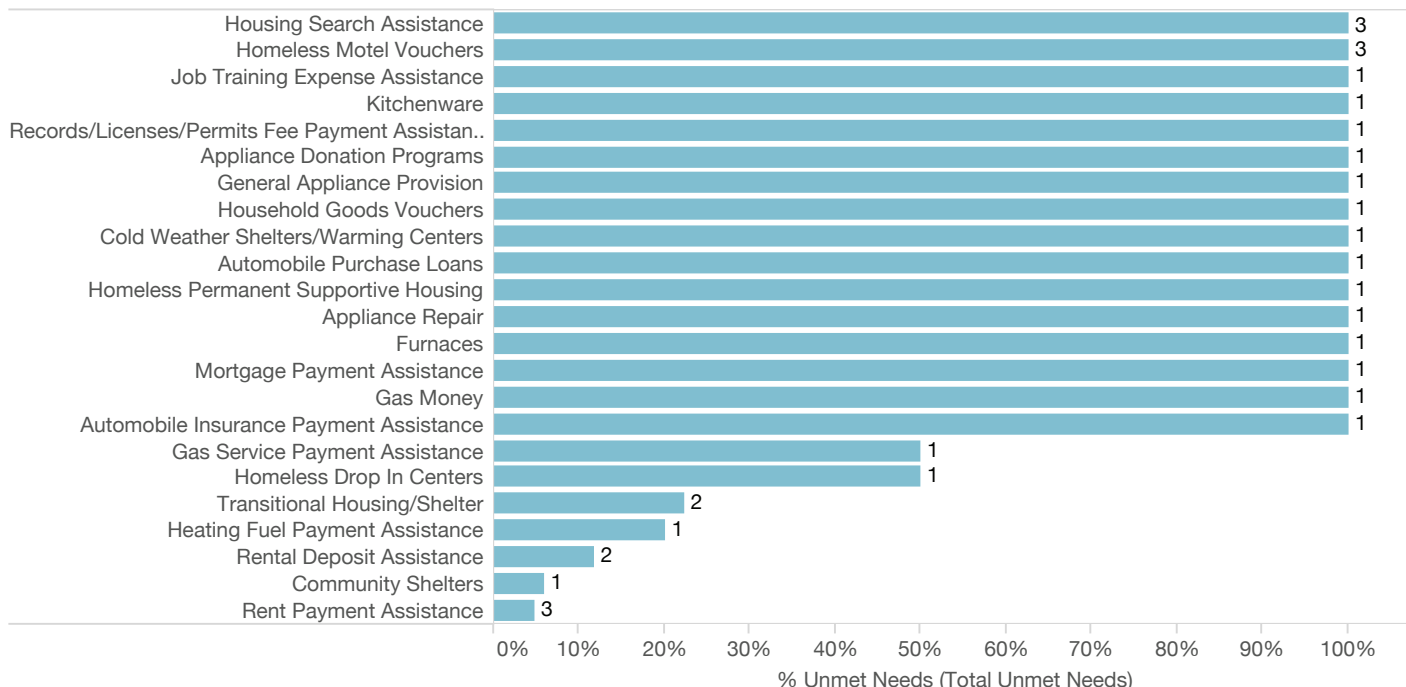
There were 31 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while disaster services and clothing/personal/household requests are the highest proportion of unmet community needs.

What are potential community gaps by need?

| | Referral Given | | Unfulfilled Referrals | |
|--|--------------------|---------------|-----------------------|---------------|
| | Number of Requests | % of Requests | Number of Requests | % of Requests |
| Disaster Services | | | 1 | 100% |
| Clothing/Personal/Household Needs | 1 | 17% | 5 | 83% |
| Volunteers/Donations | 1 | 50% | 1 | 50% |
| Employment | 1 | 50% | 1 | 50% |
| Transportation | 3 | 50% | 3 | 50% |
| Legal, Consumer and Public Safety Services | 7 | 88% | 1 | 13% |
| Housing | 133 | 89% | 17 | 11% |
| Utility Assistance | 25 | 93% | 2 | 7% |
| Individual, Family and Community Support | 7 | 100% | | |
| Health Care | 13 | 100% | | |
| Income Support/Assistance | 8 | 100% | | |
| Food/Meals | 7 | 100% | | |
| Education | 1 | 100% | | |
| Grand Total | 207 | 87% | 31 | 13% |

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with one or more requests are displayed below.

What are potential service gaps?



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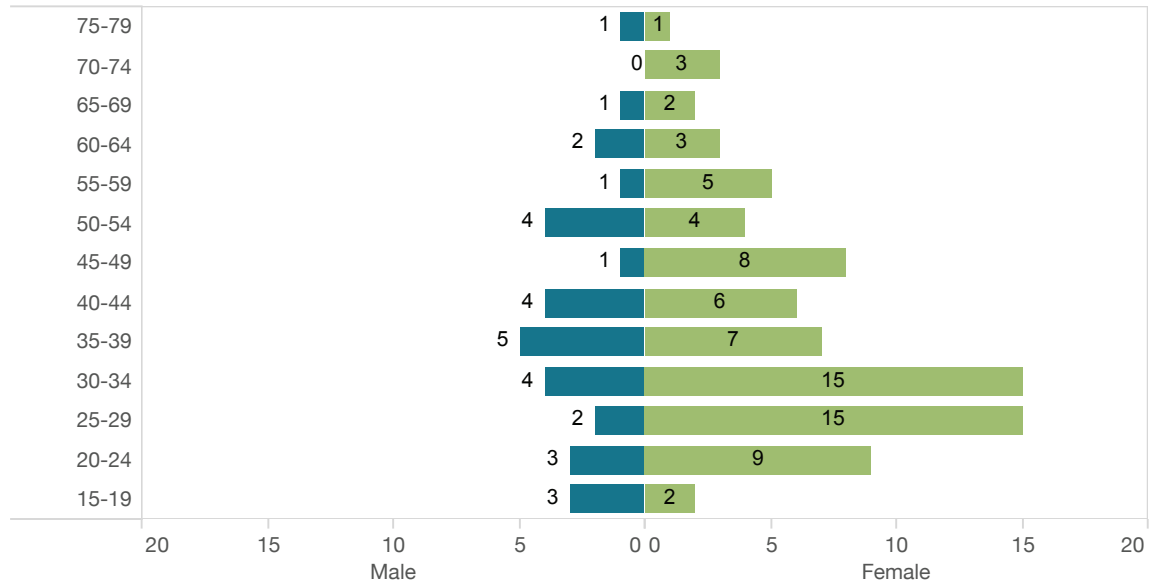
October 1, 2016 - December 31, 2016



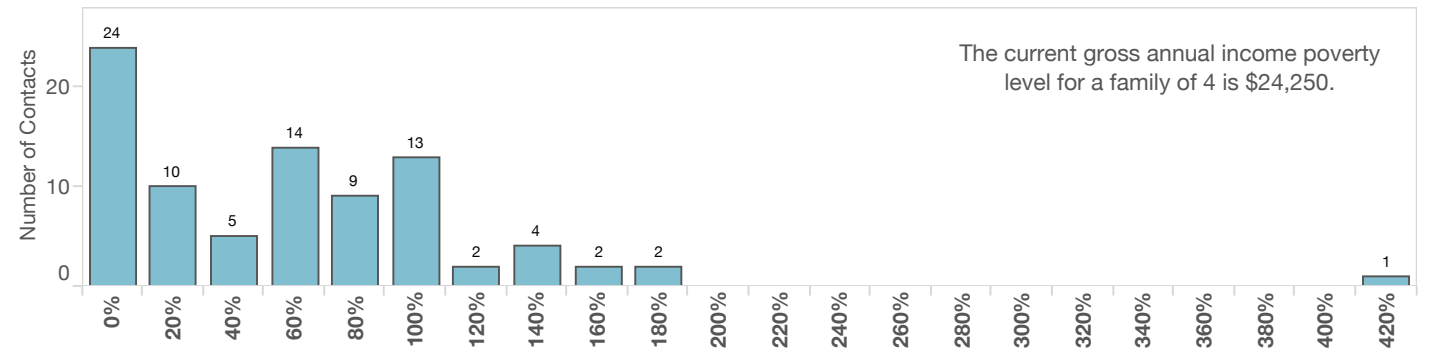
Age

| | |
|-------|--------|
| 75-79 | 1.82% |
| 70-74 | 2.73% |
| 65-69 | 2.73% |
| 60-64 | 4.55% |
| 55-59 | 5.45% |
| 50-54 | 7.27% |
| 45-49 | 8.18% |
| 40-44 | 9.09% |
| 35-39 | 10.91% |
| 30-34 | 17.27% |
| 25-29 | 15.45% |
| 20-24 | 10.00% |
| 15-19 | 4.55% |

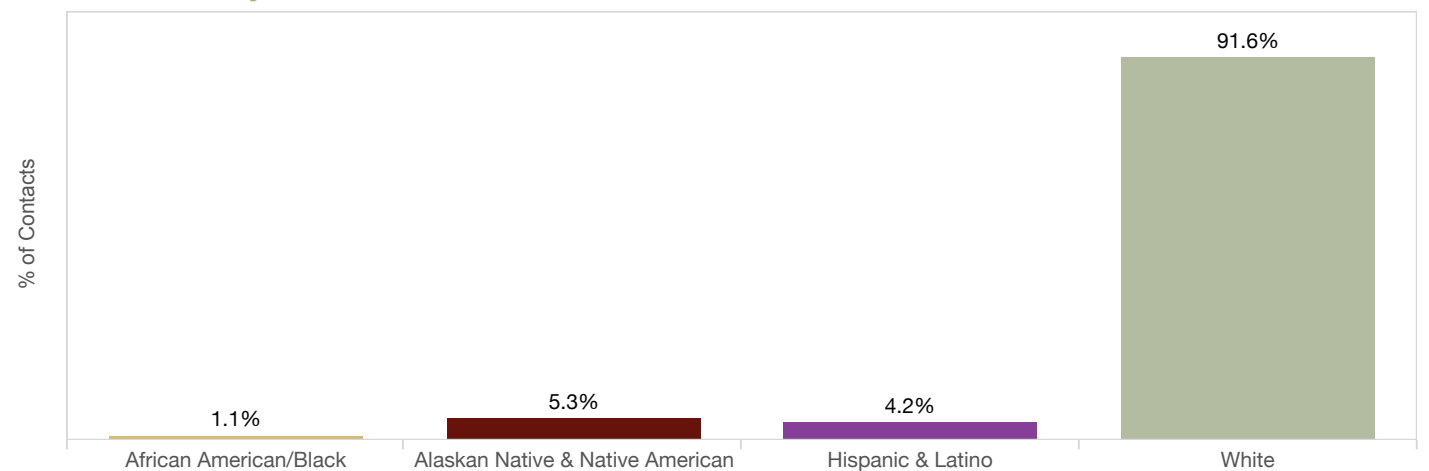
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

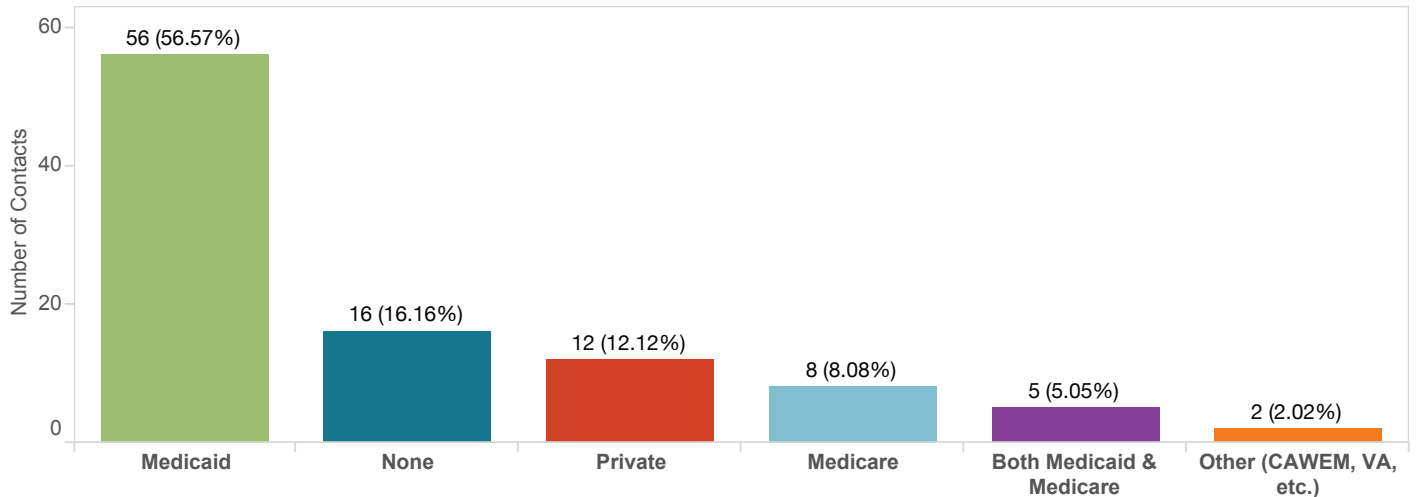


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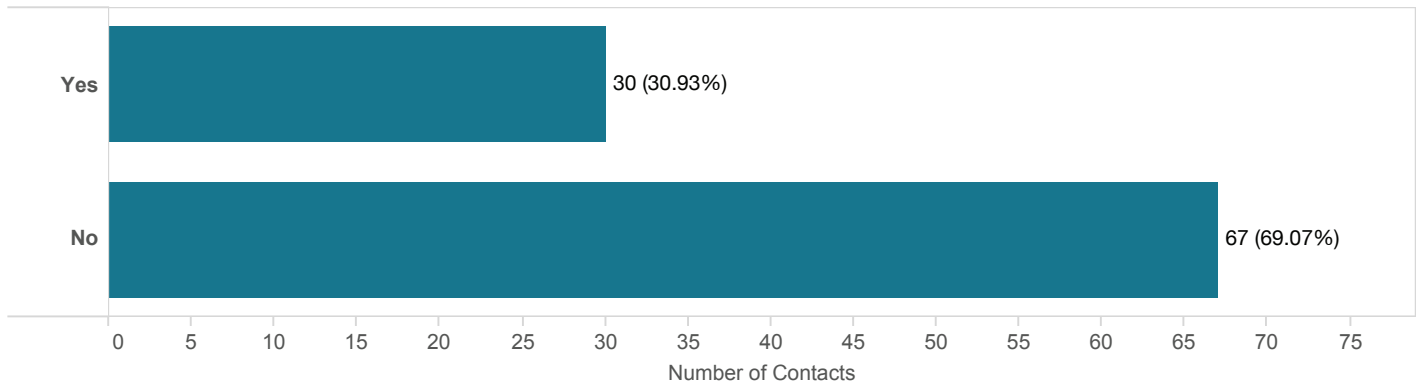
October 1, 2016 - December 31, 2016



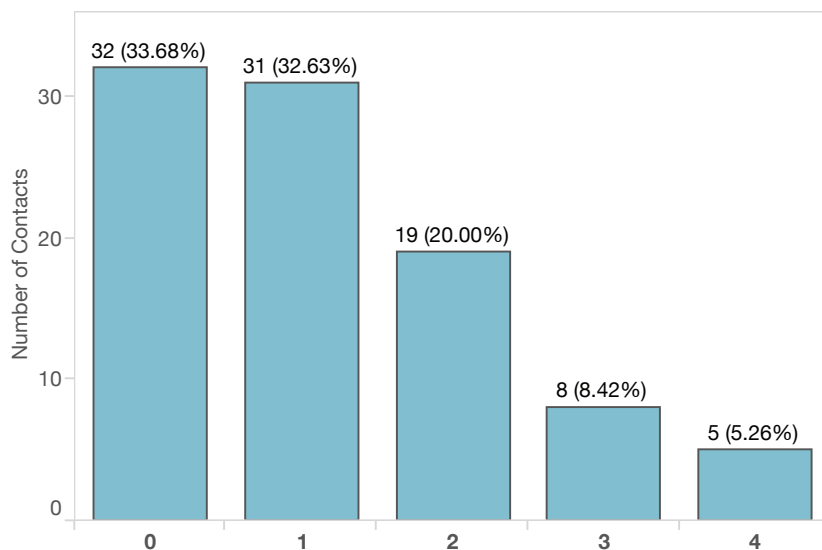
Health insurance status



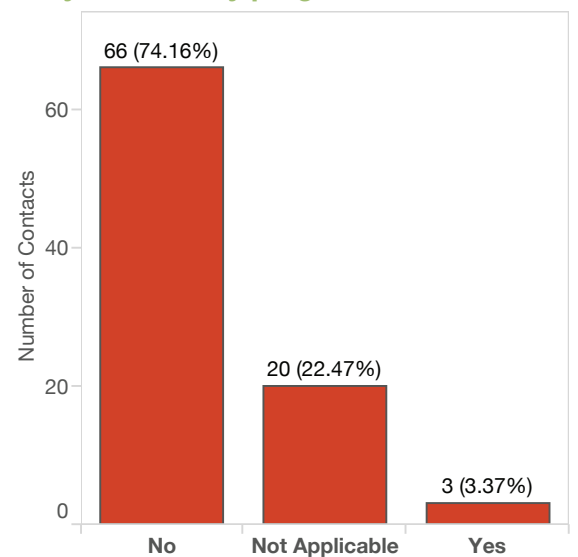
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

