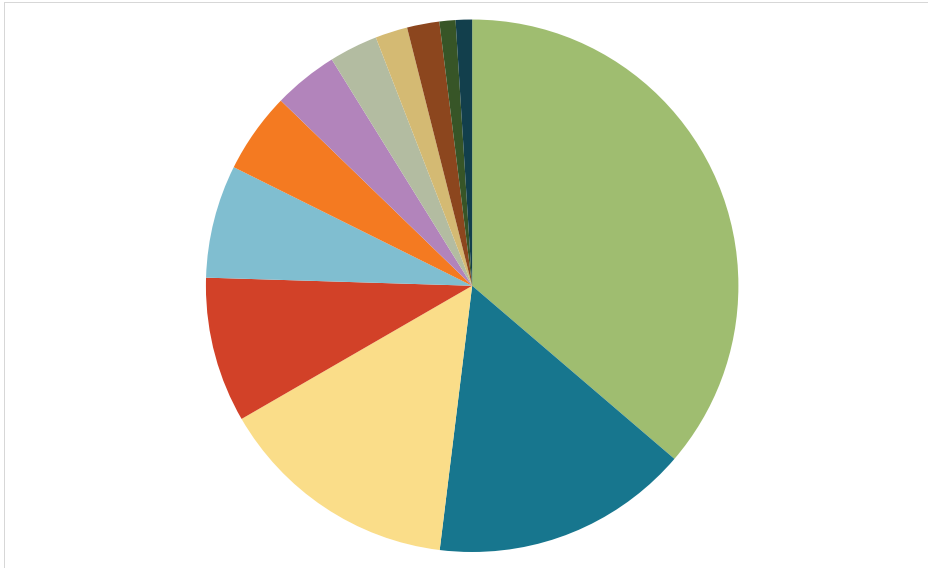


COOS AND CURRY COUNTIES

July 1, 2016 - September 30, 2016



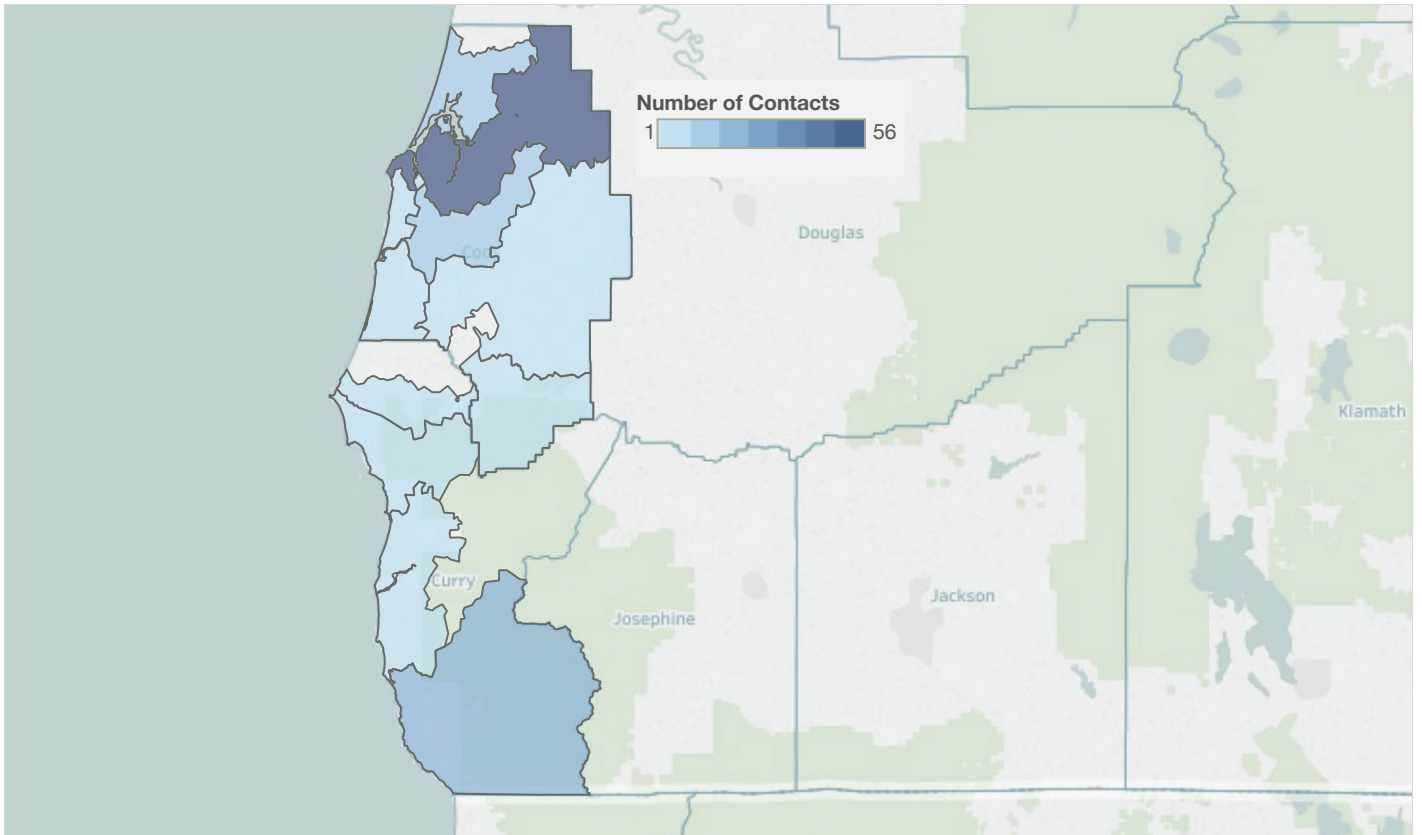
Cities



Coos Bay	37.37%
Brookings	16.16%
North Bend	15.15%
Coquille	9.09%
Myrtle Point	7.07%
Bandon	5.05%
Charleston	4.04%
Gold Beach	3.03%
Port Orford	2.02%
Powers	2.02%
Remote	1.01%
Sixes	1.01%

- Coos Bay
- North Bend
- Myrtle Point
- Charleston
- Port Orford
- Remote
- Brookings
- Coquille
- Bandon
- Gold Beach
- Powers
- Sixes

ZIP Codes

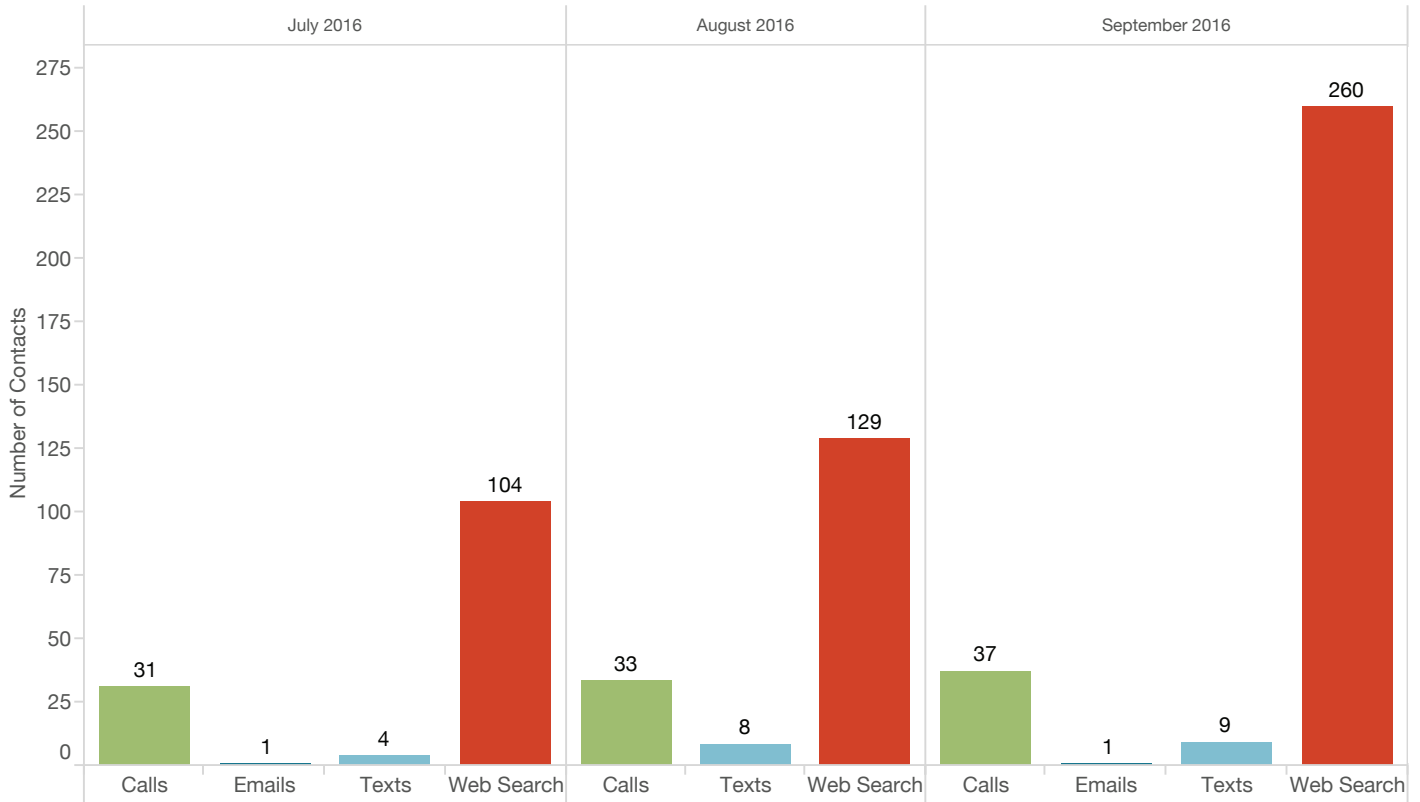


COOS AND CURRY COUNTIES

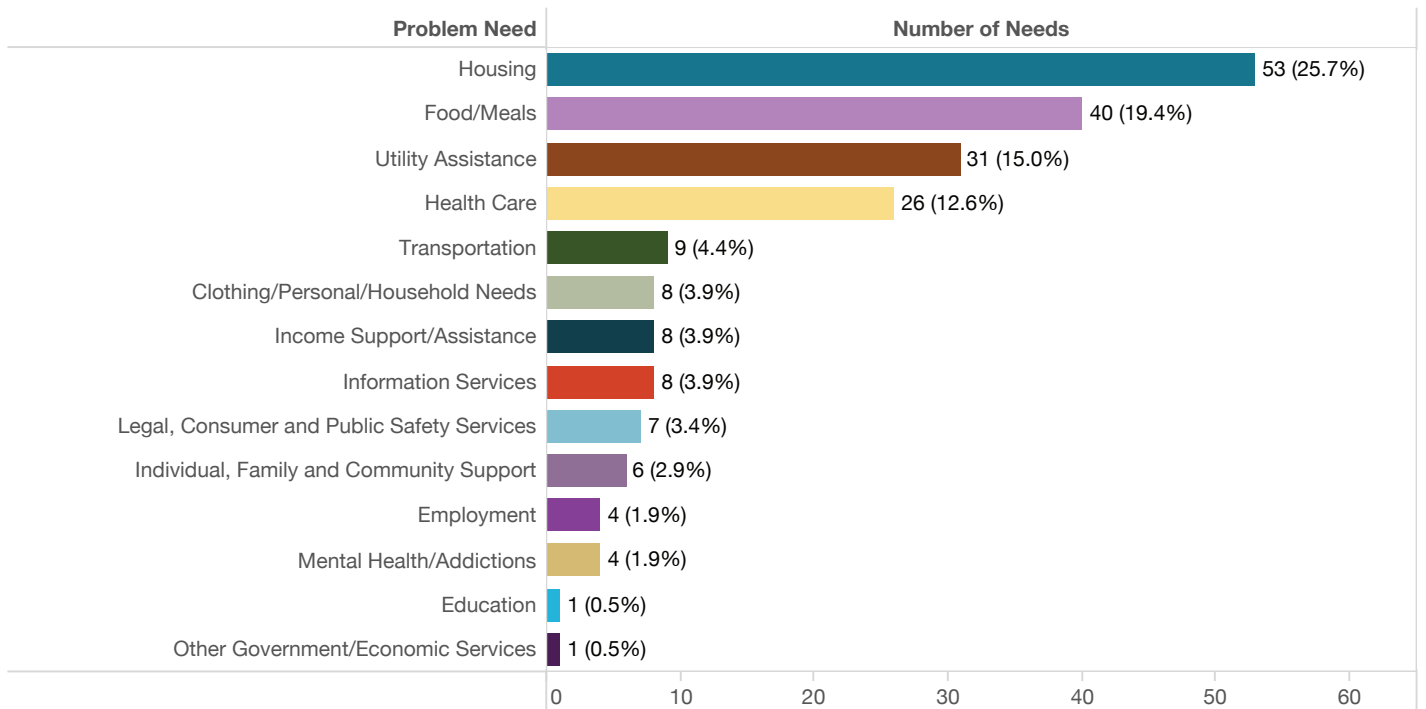
July 1, 2016 - September 30, 2016



How many contacts did we receive?



What were contacts' needs?

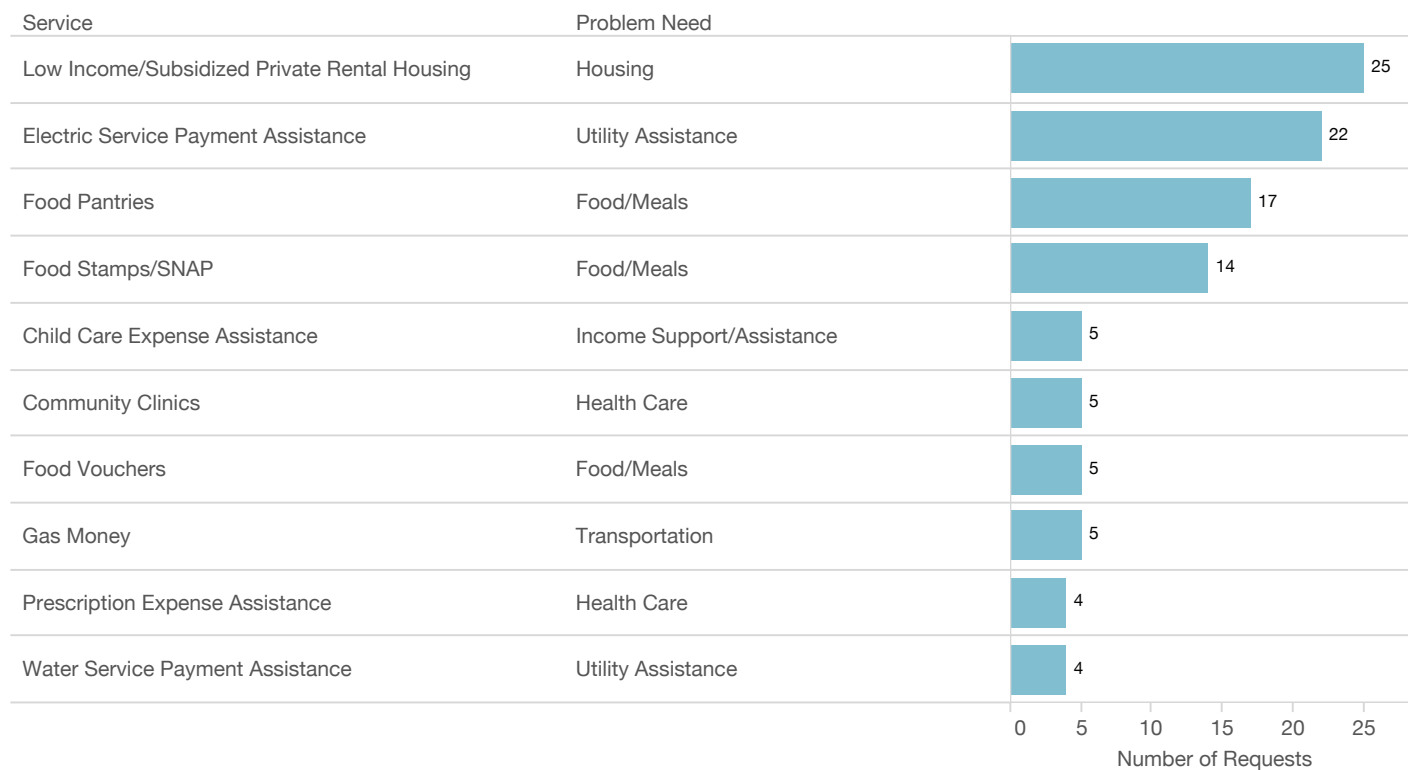


COOS AND CURRY COUNTIES

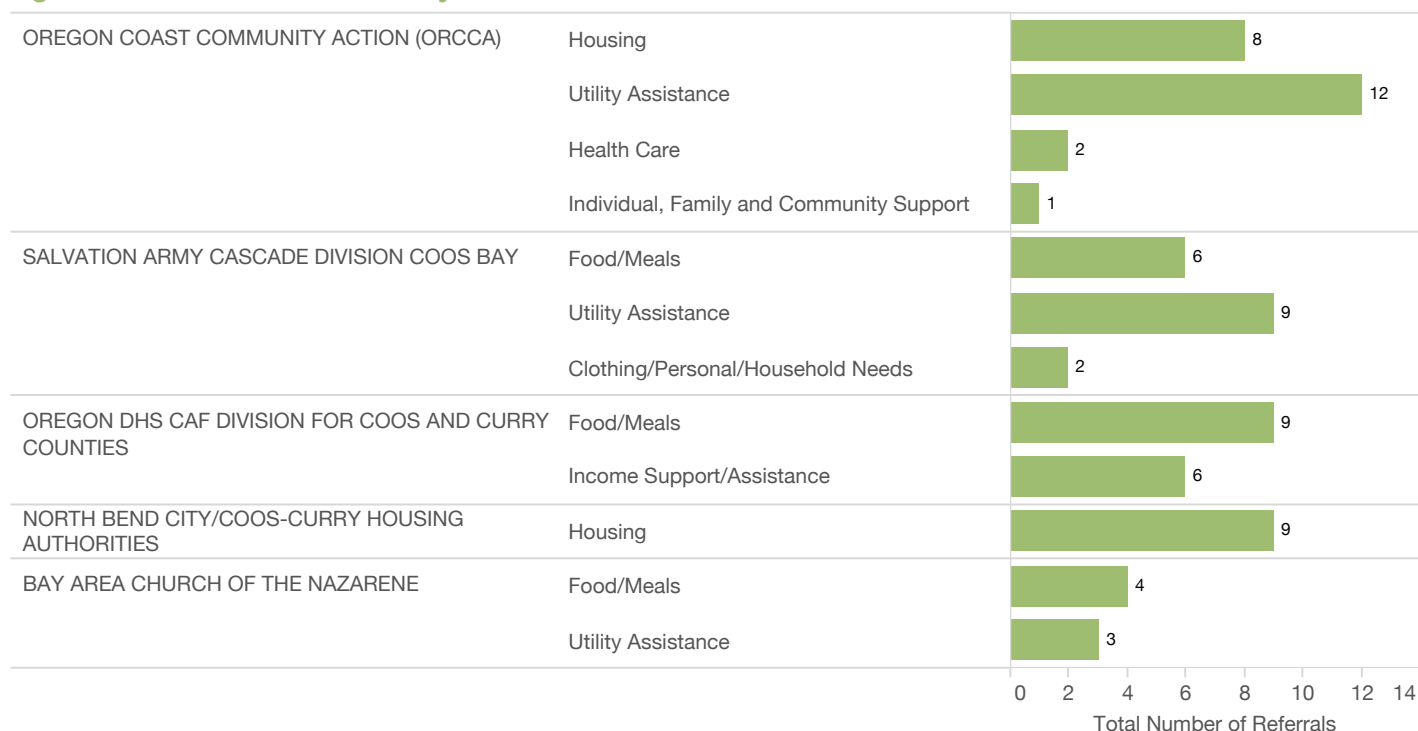
July 1, 2016 - September 30, 2016



Services most often requested by contacts



Agencies most often referred by 211info

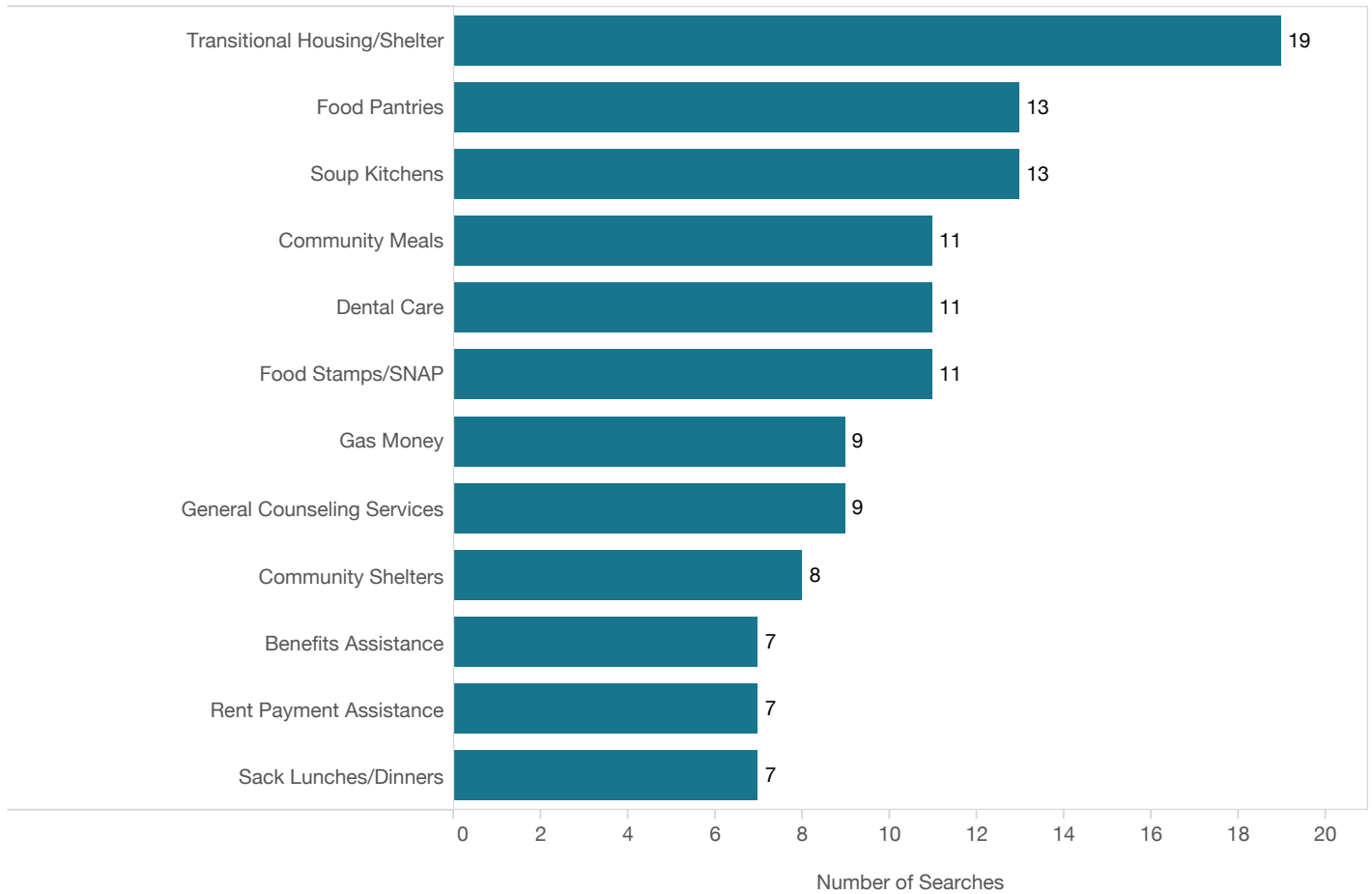


COOS AND CURRY COUNTIES

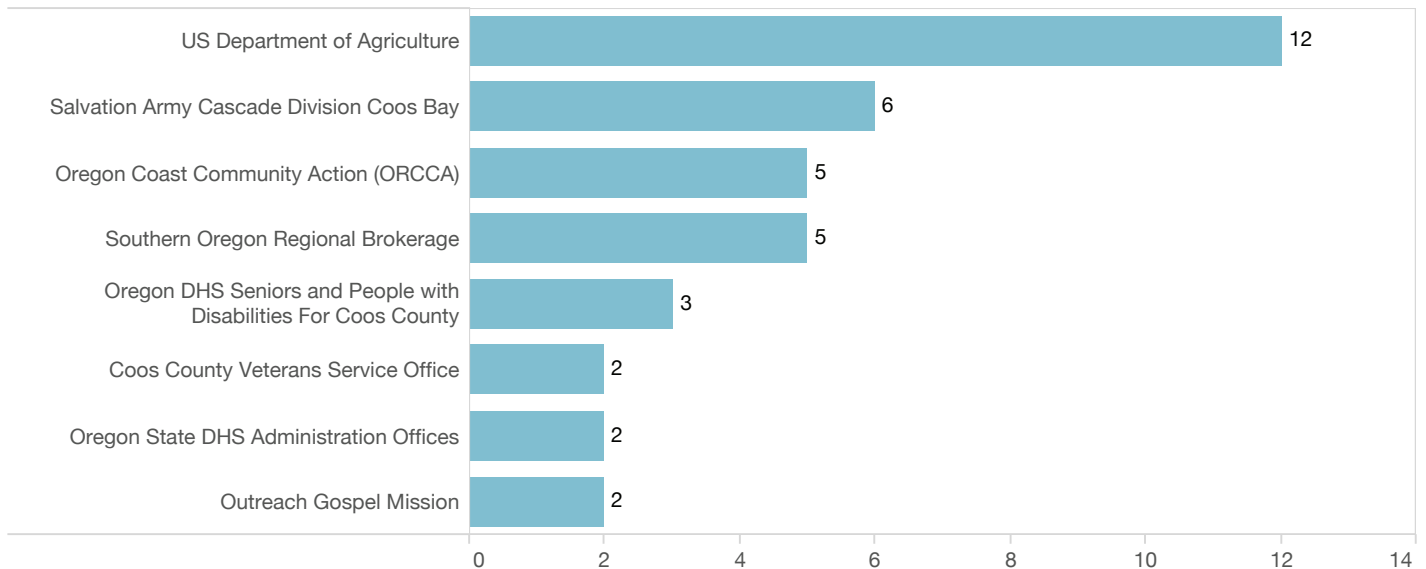
July 1, 2016 - September 30, 2016



Services most often searched in the online database



Agencies most often referred through the online database



COOS AND CURRY COUNTIES

July 1, 2016 - September 30, 2016



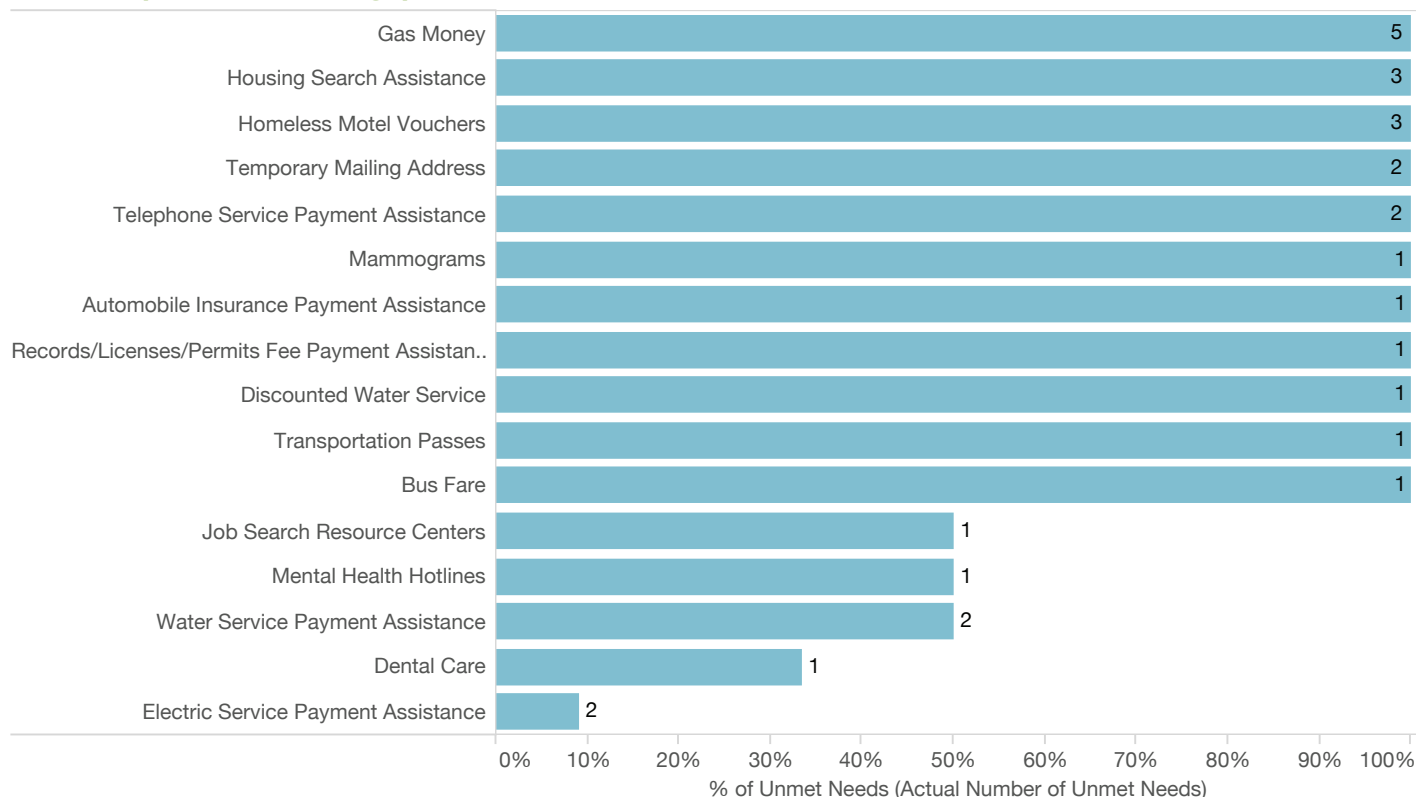
There were 28 instances where a referral was not appropriate for the contact's requested need. Transportation requests represent the greatest number and greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Needs	% Requests	Number of Needs	% Requests
Transportation	1	11%	8	89%
Employment	3	75%	1	25%
Mental Health/Addictions	3	75%	1	25%
Clothing/Personal/Household Needs	6	75%	2	25%
Utility Assistance	24	77%	7	23%
Legal, Consumer and Public Safety Services	6	86%	1	14%
Housing	47	89%	6	11%
Health Care	24	92%	2	8%
Income Support/Assistance	8	100%		
Individual, Family and Community Support	6	100%		
Food/Meals	40	100%		
Information Services	8	100%		
Other Government/Economic Services	1	100%		
Education	1	100%		

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services are displayed below.

What are potential service gaps?



COOS AND CURRY COUNTIES

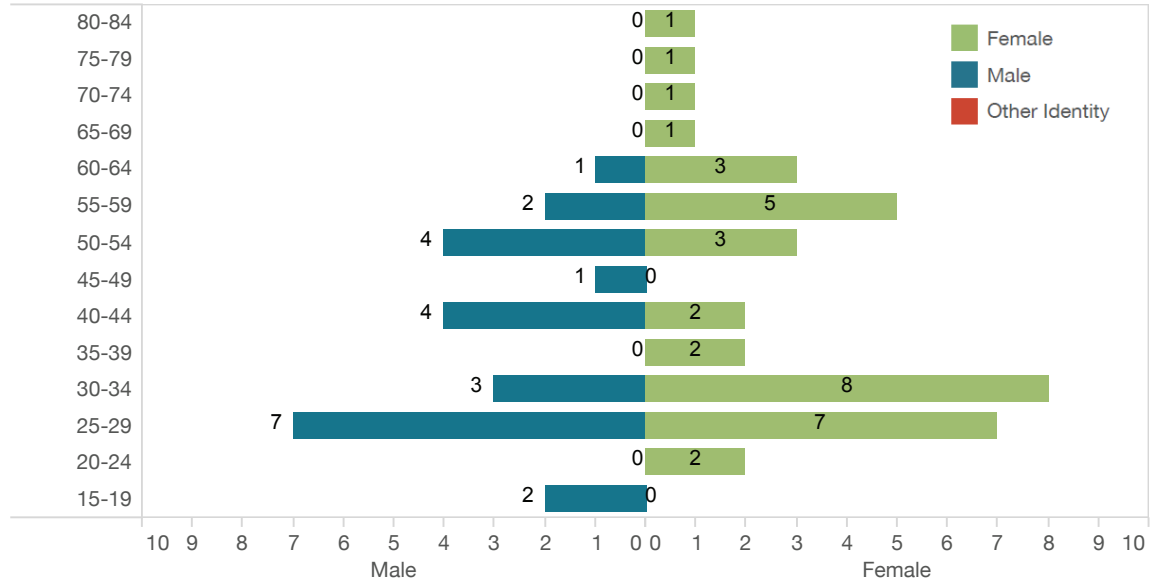
July 1, 2016 - September 30, 2016



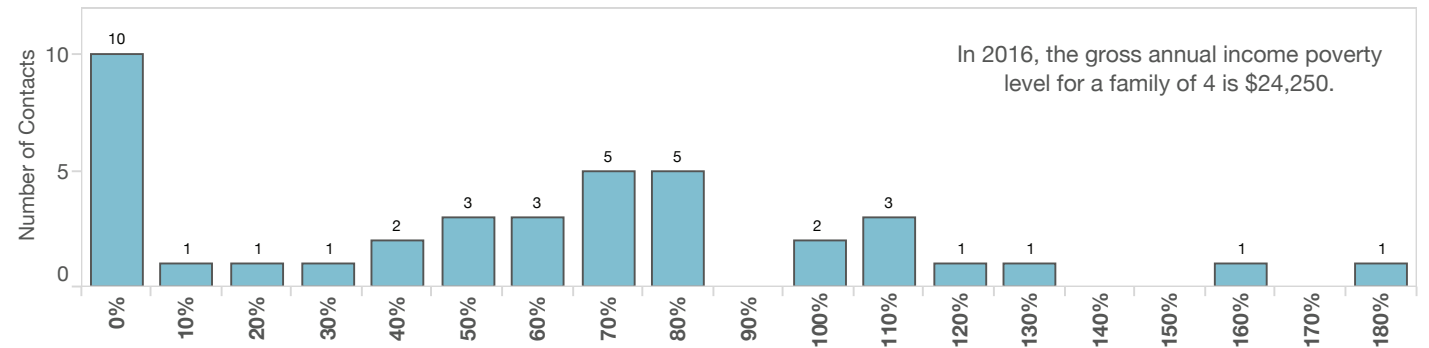
Age

80-84	1.67%
75-79	1.67%
70-74	1.67%
65-69	1.67%
60-64	6.67%
55-59	11.67%
50-54	11.67%
45-49	1.67%
40-44	10.00%
35-39	3.33%
30-34	18.33%
25-29	23.33%
20-24	3.33%
15-19	3.33%

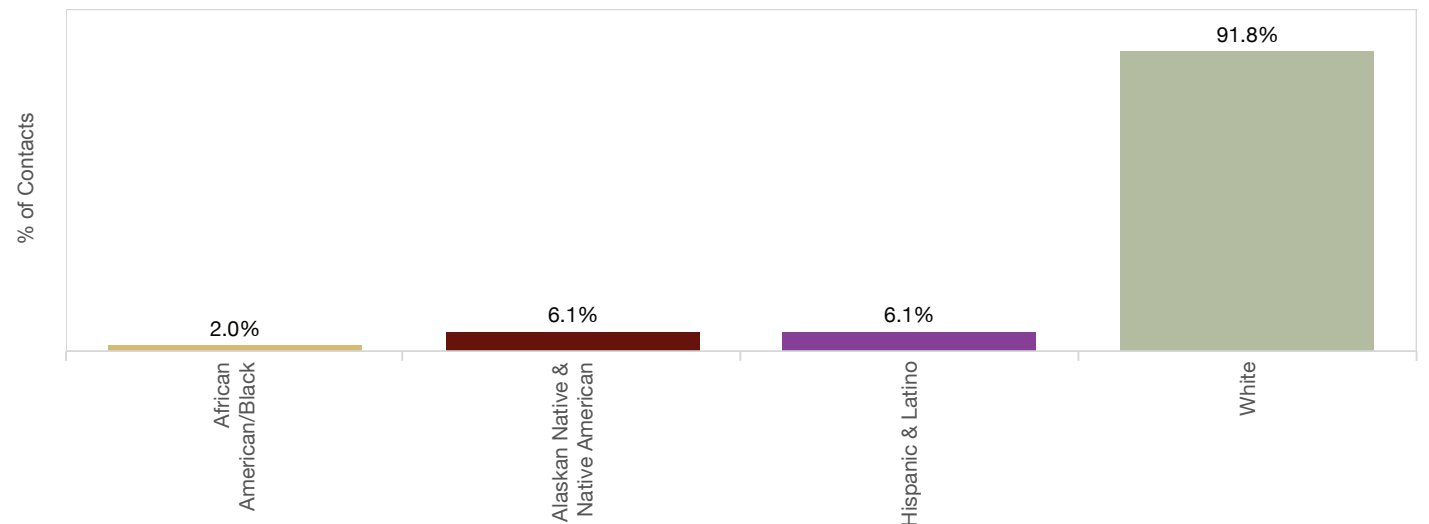
Age and Gender



Income as a percentage of the poverty level



Race and Ethnicity

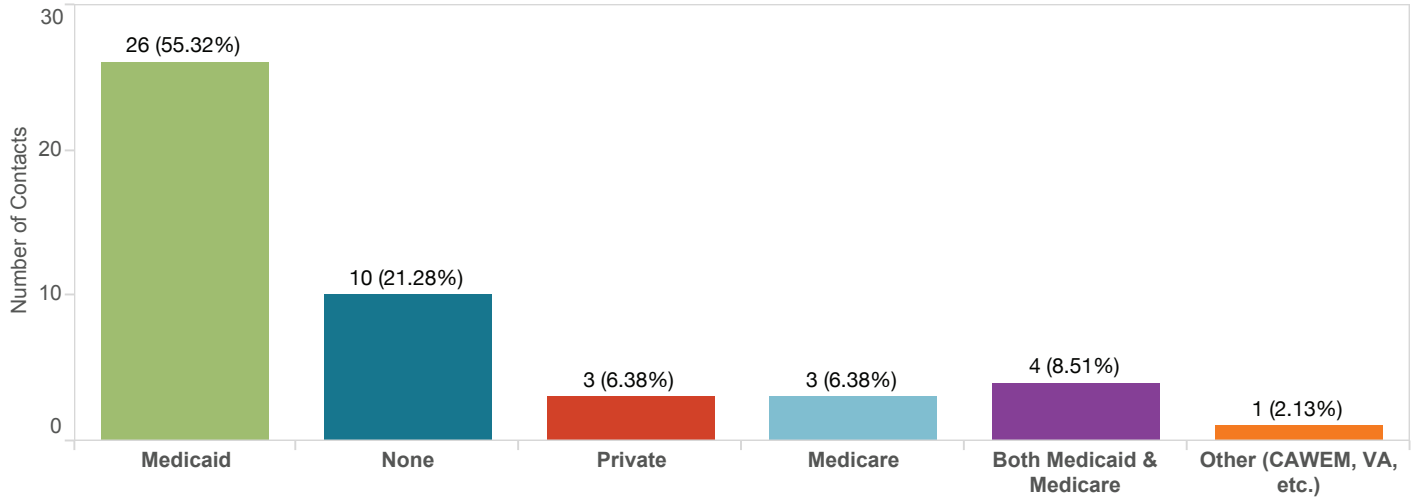


COOS AND CURRY COUNTIES

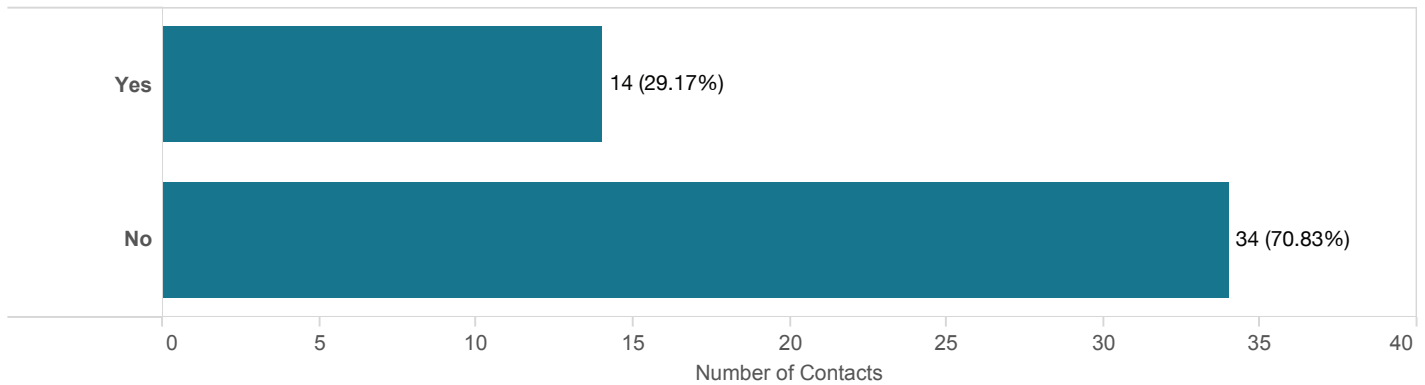
July 1, 2016 - September 30, 2016



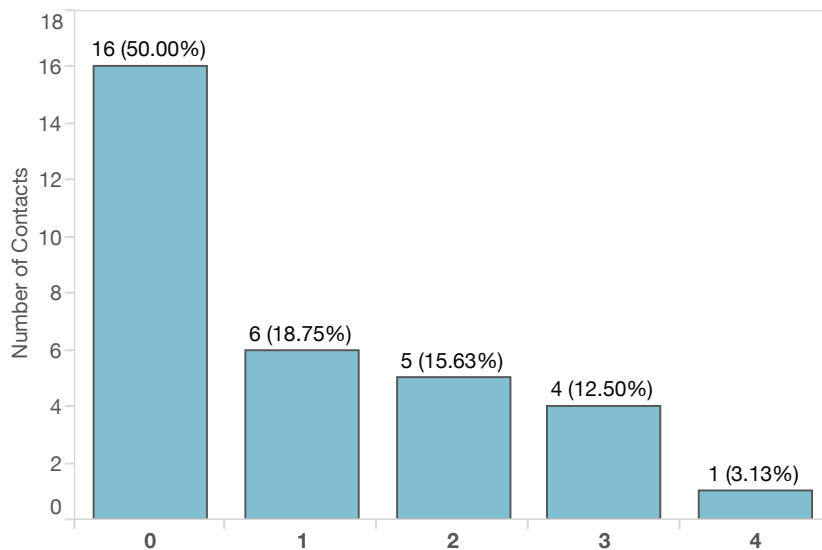
Health insurance status



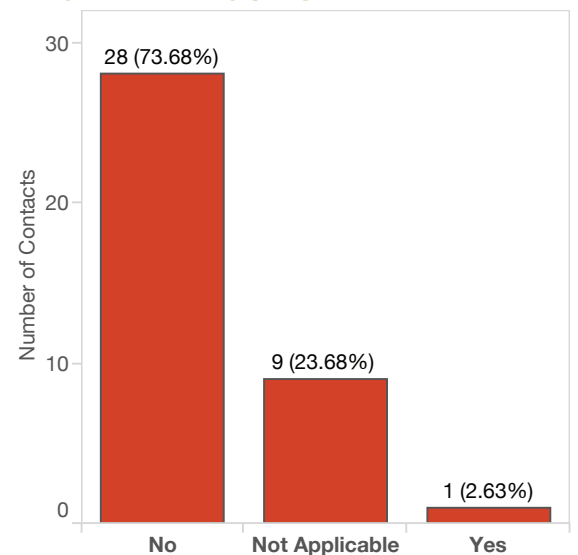
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



COOS AND CURRY COUNTIES

July 1, 2016 - September 30, 2016



How do calls, emails, and texts vary across 211info's service area?

