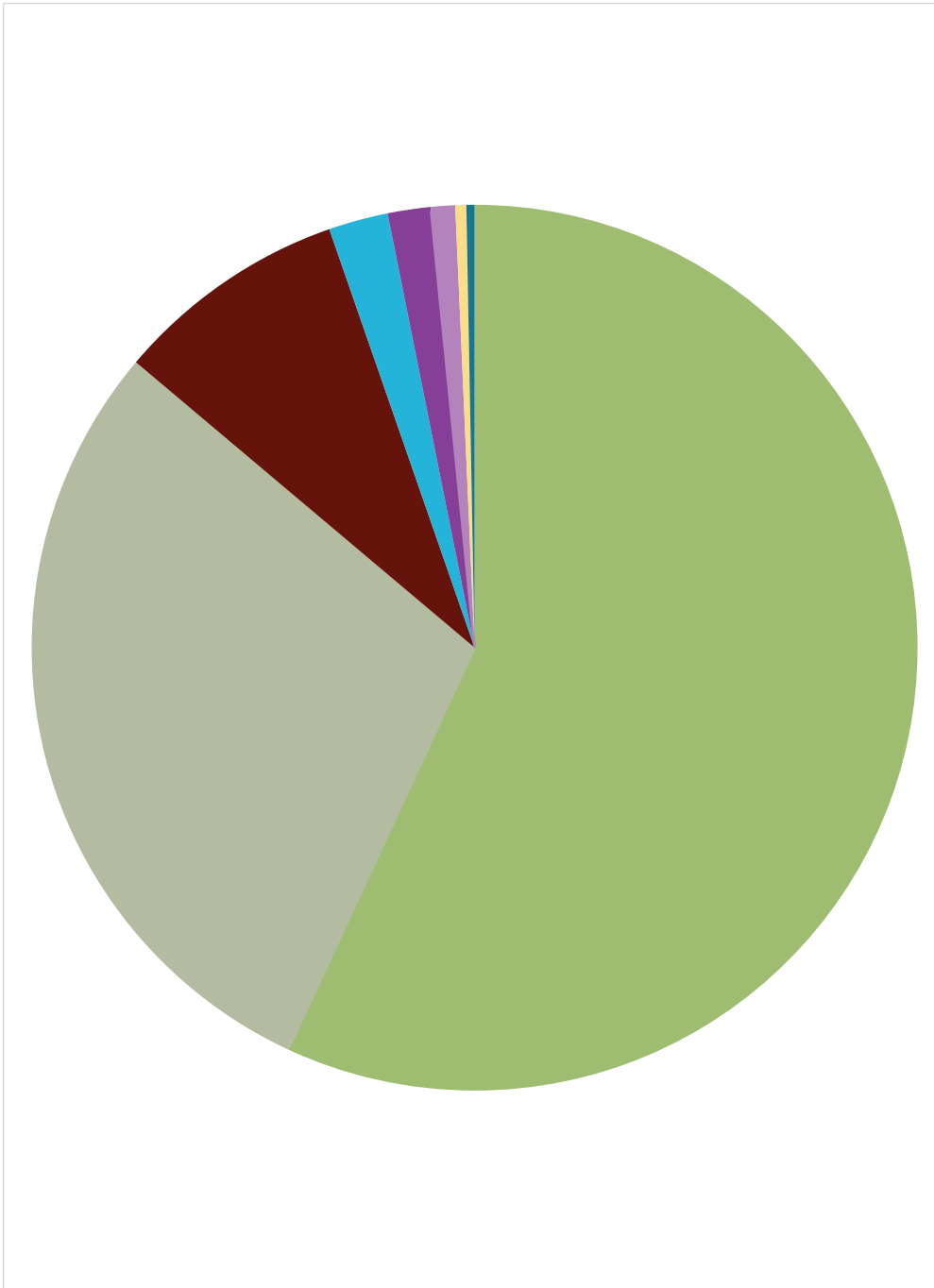


# DESCHUTES COUNTY

October 1, 2016 - December 31, 2016



## Percent of contacts by city



<b>Bend</b>	580 (56.97%)
<b>Redmond</b>	298 (29.27%)
<b>La Pine</b>	87 (8.55%)
<b>Sisters</b>	22 (2.16%)
<b>Terrebonne</b>	16 (1.57%)
<b>Crooked River Ranch</b>	9 (0.88%)
<b>Sunriver</b>	4 (0.39%)
<b>Three Rivers</b>	3 (0.29%)

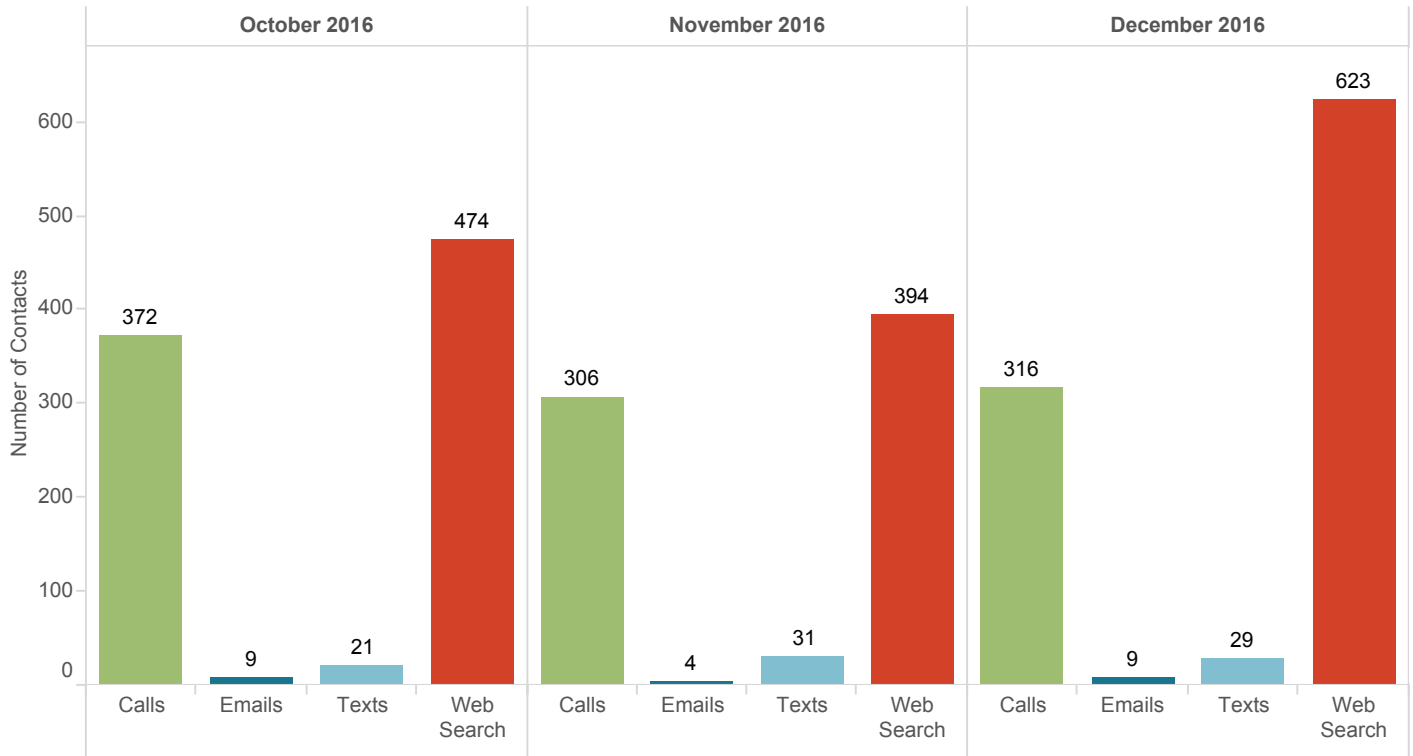
- Bend
- Redmond
- La Pine
- Sisters
- Terrebonne
- Crooked River Ranch
- Sunriver
- Three Rivers

# DESCHUTES COUNTY

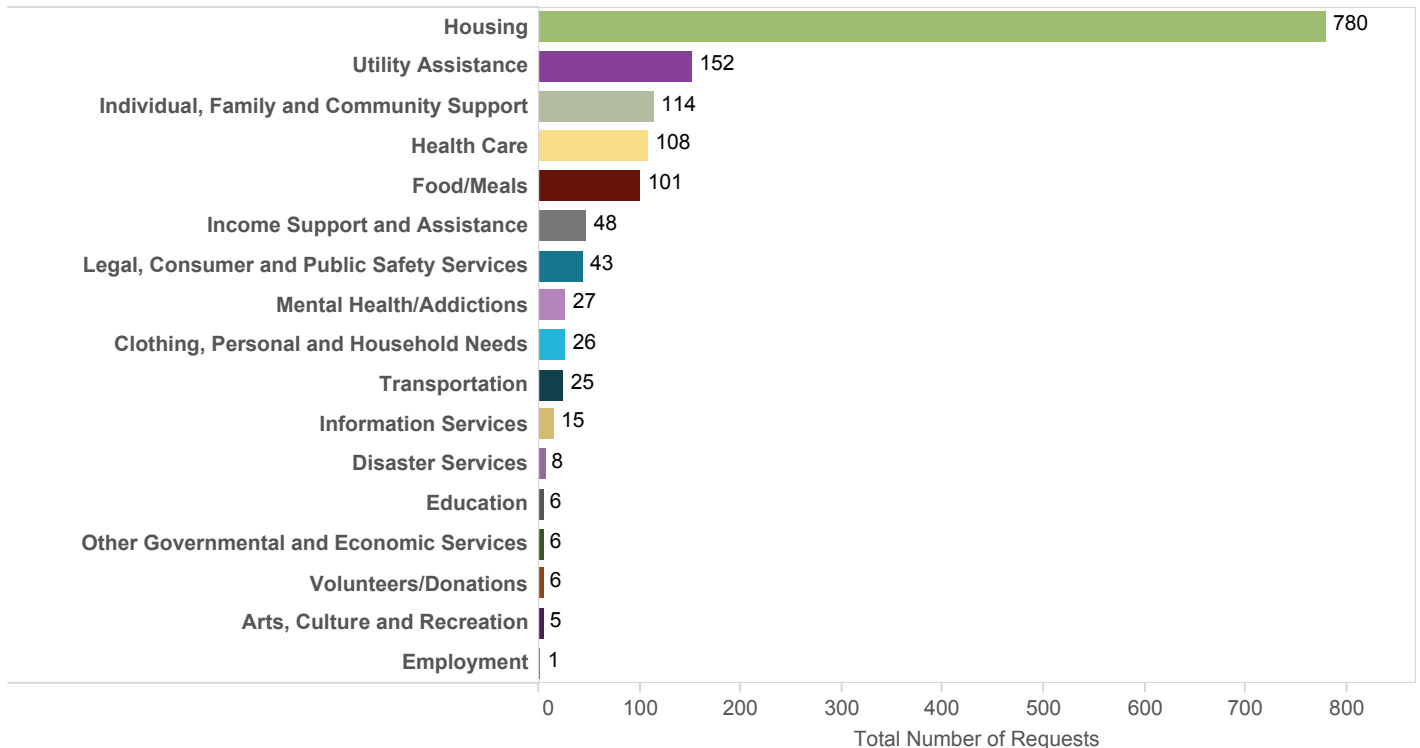
October 1, 2016 - December 31, 2016



## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need

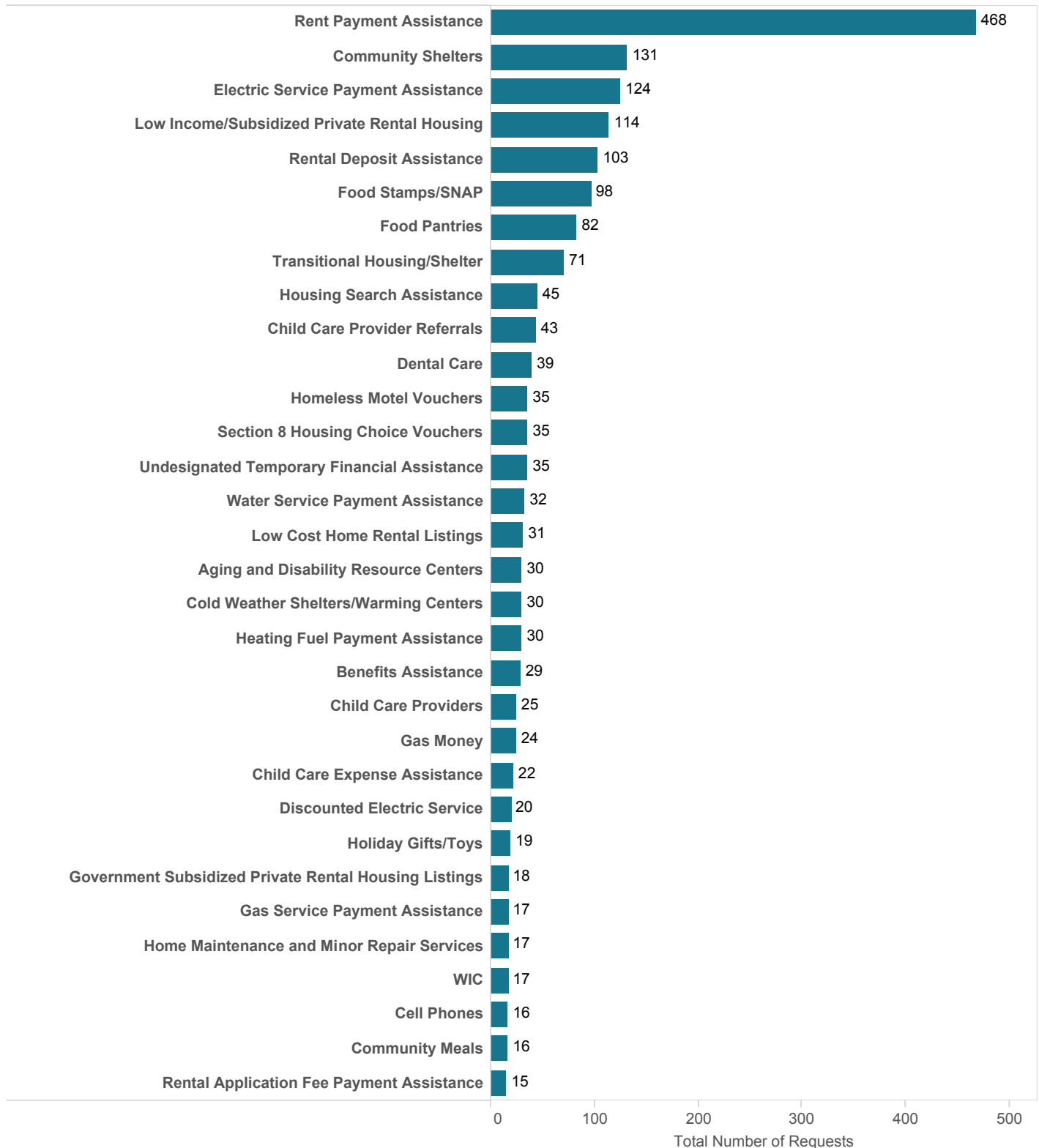


# DESCHUTES COUNTY

October 1, 2016 - December 31, 2016



## Number of services with 15 or more requests across all contact types

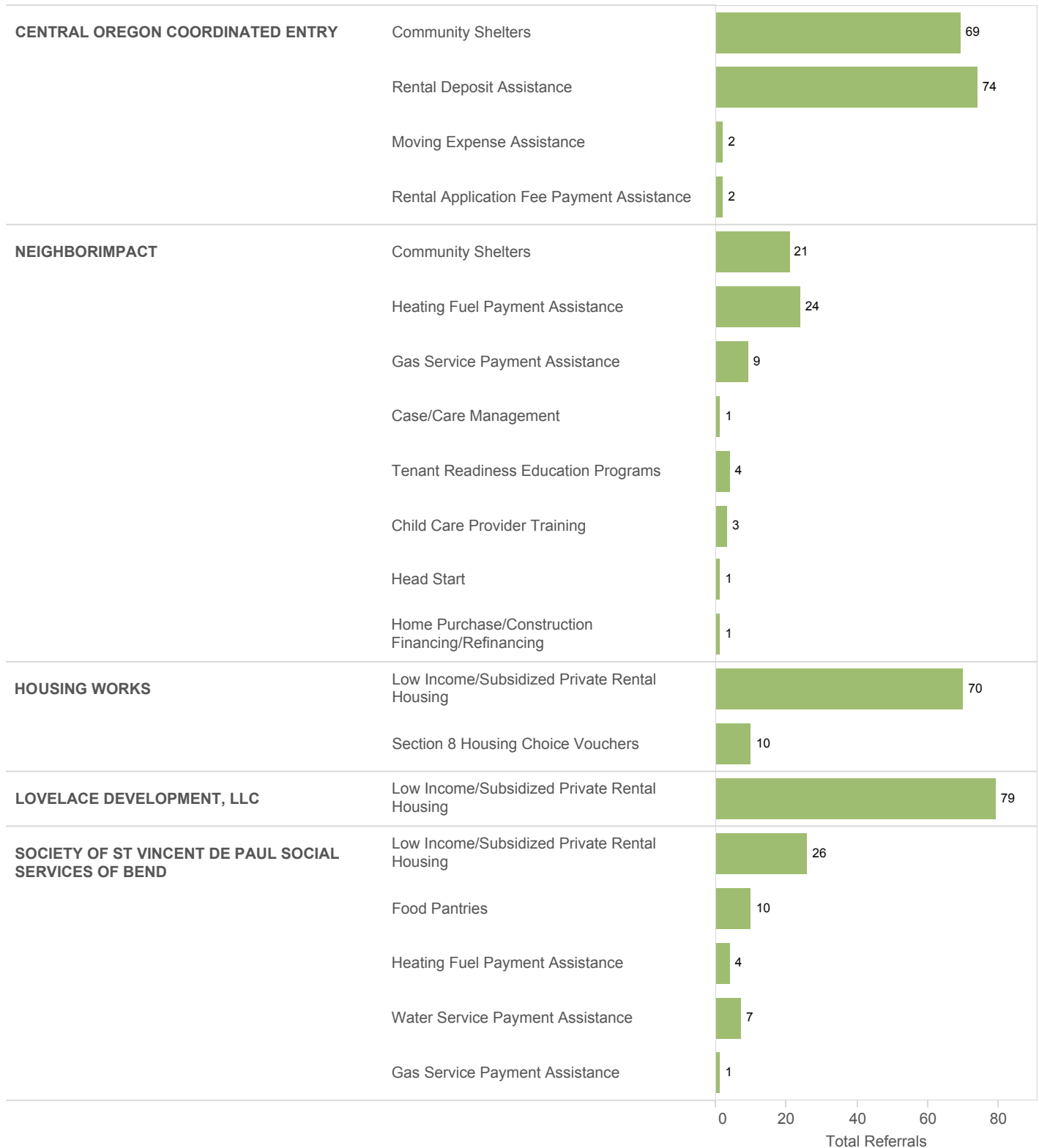


# DESCHUTES COUNTY

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## Top 5 agencies referred to across all contact types



# DESCHUTES COUNTY

October 1, 2016 - December 31, 2016



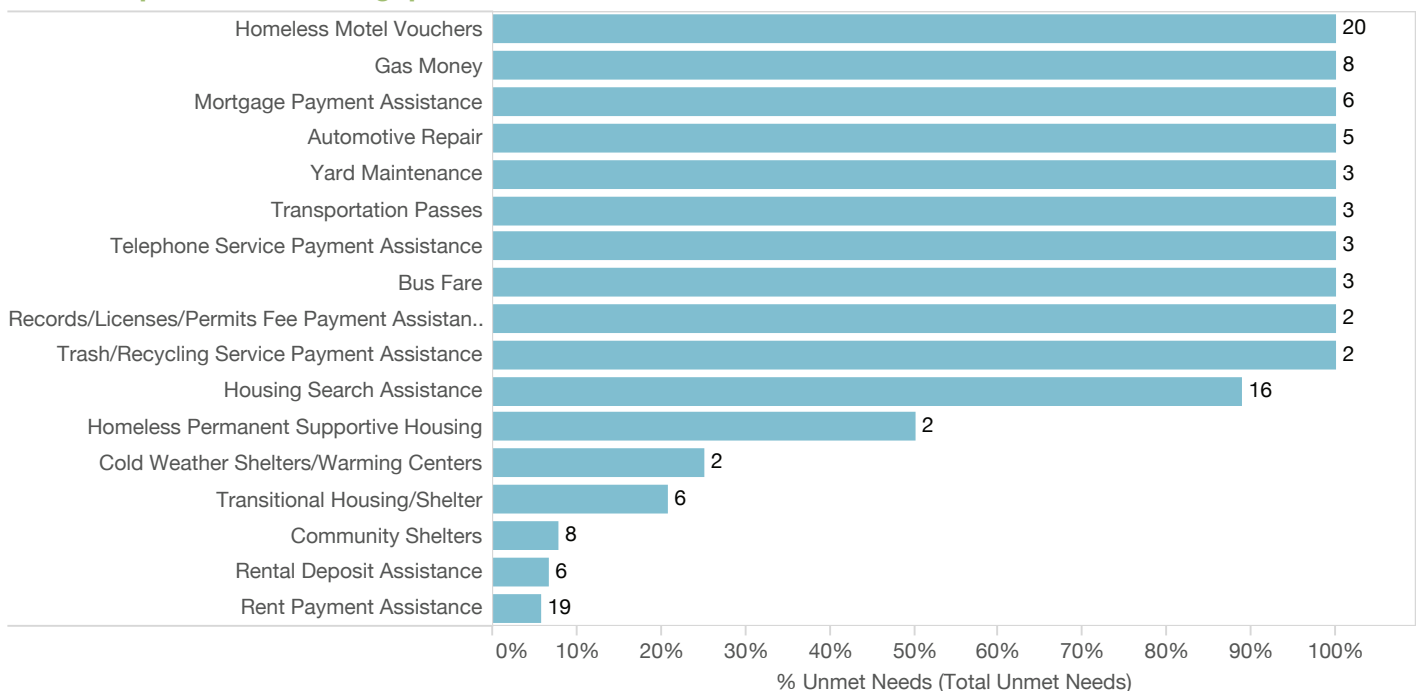
There were 147 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while transportation requests are the highest proportion of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	7	28%	19	76%
Clothing/Personal/Household Needs	15	58%	11	42%
Other Government/Economic Services	4	67%	2	33%
Disaster Services	6	75%	2	25%
Volunteers/Donations	5	83%	1	17%
Legal, Consumer and Public Safety Services	38	88%	5	12%
Housing	701	90%	87	11%
Individual, Family and Community Support	73	90%	9	11%
Utility Assistance	145	96%	6	4%
Mental Health/Addictions	26	96%	1	4%
Health Care	106	97%	3	3%
Income Support/Assistance	47	98%	1	2%
Employment	1	100%		
Food/Meals	101	100%		
Arts, Culture and Recreation	5	100%		
Information Services	15	100%		
Education	6	100%		
<b>Grand Total</b>	<b>1,301</b>	<b>91%</b>	<b>147</b>	<b>10%</b>

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

## What are potential service gaps?



# DESCHUTES COUNTY

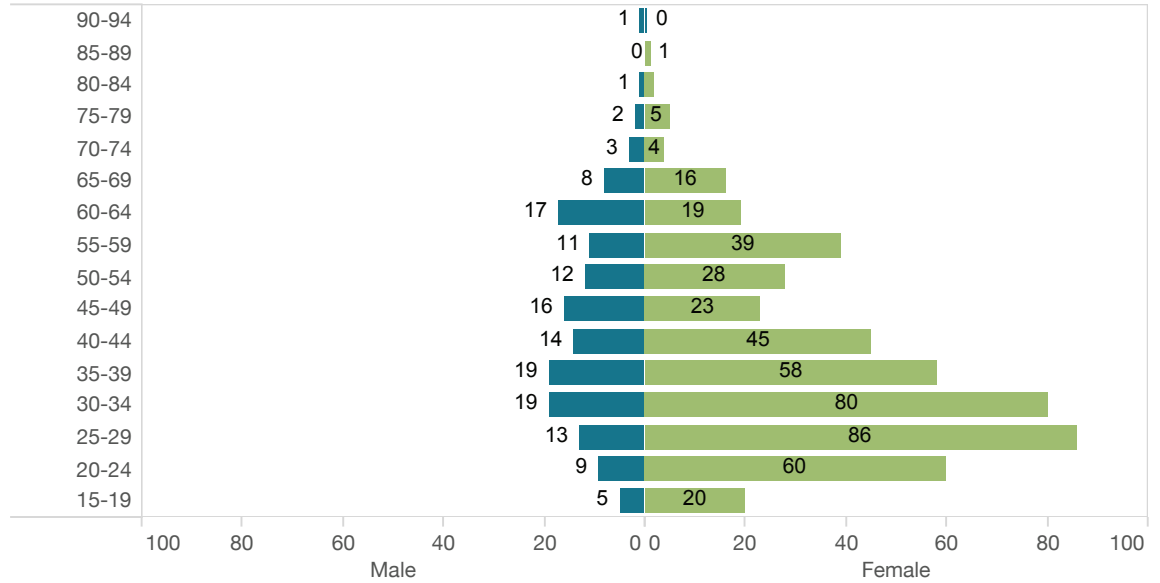
October 1, 2016 - December 31, 2016



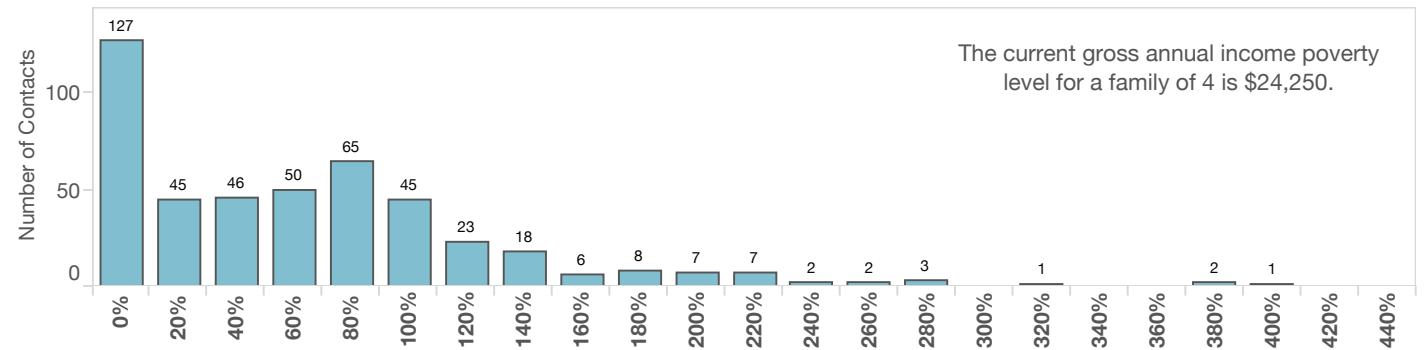
## Age

90-94	0.17%
85-89	0.17%
80-84	0.50%
75-79	1.16%
70-74	1.16%
65-69	3.64%
60-64	5.96%
55-59	7.95%
50-54	6.62%
45-49	6.13%
40-44	9.11%
35-39	11.92%
30-34	15.23%
25-29	15.89%
20-24	10.60%
15-19	3.81%

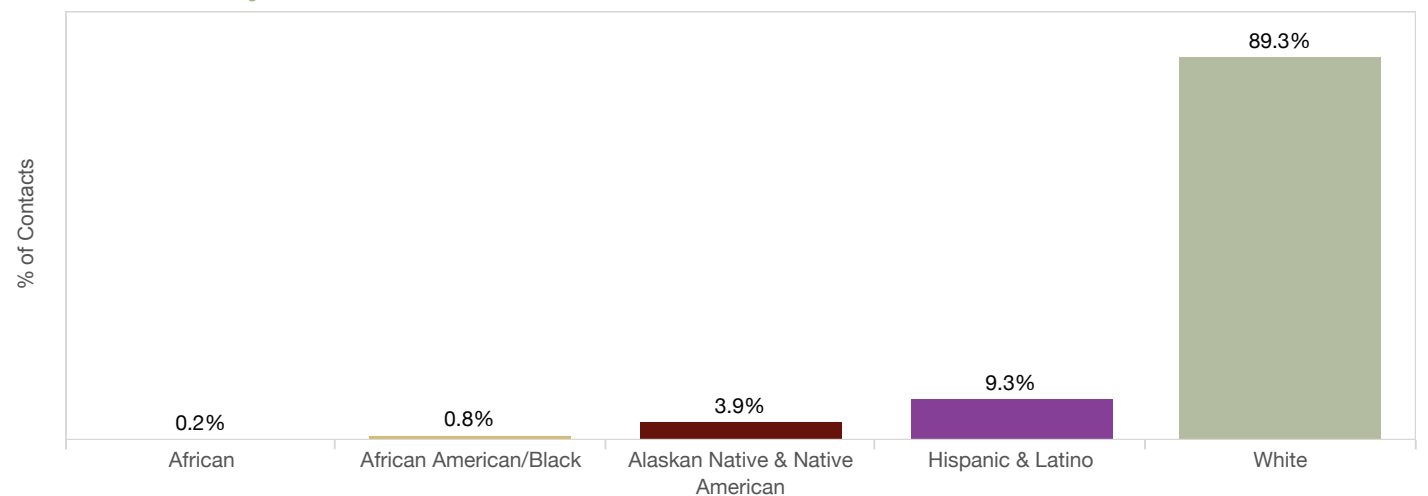
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

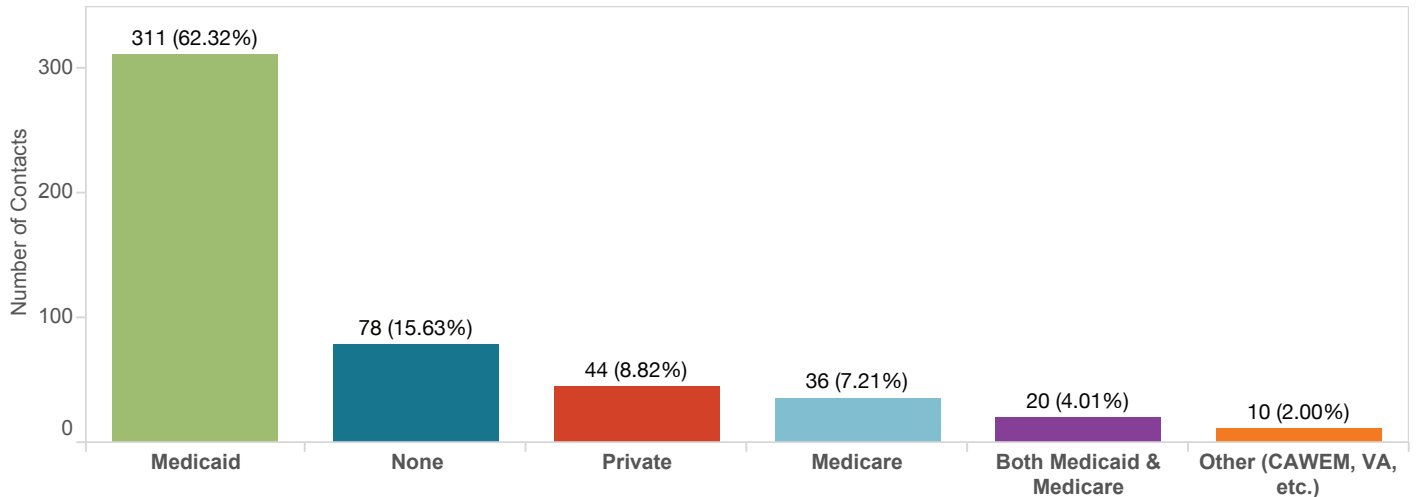


# DESCHUTES COUNTY

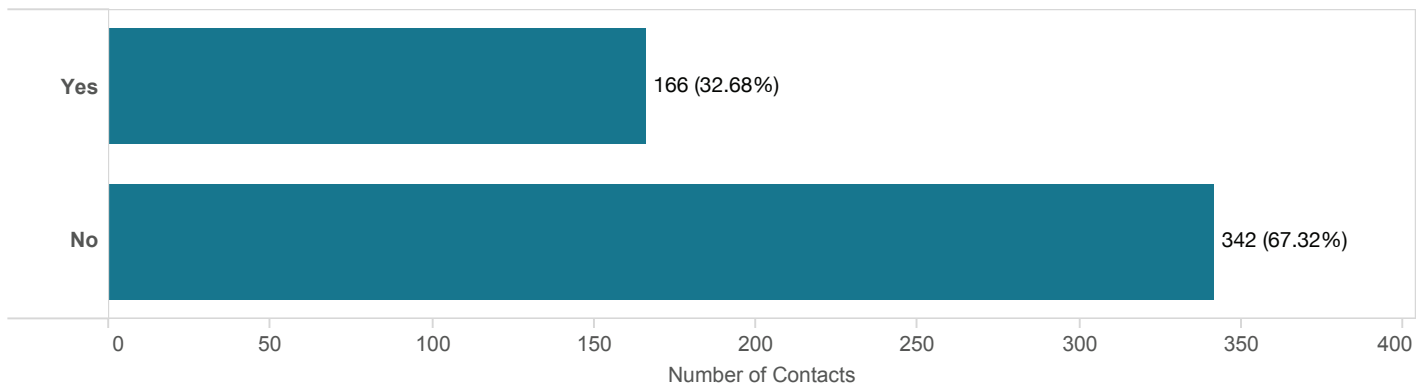
October 1, 2016 - December 31, 2016



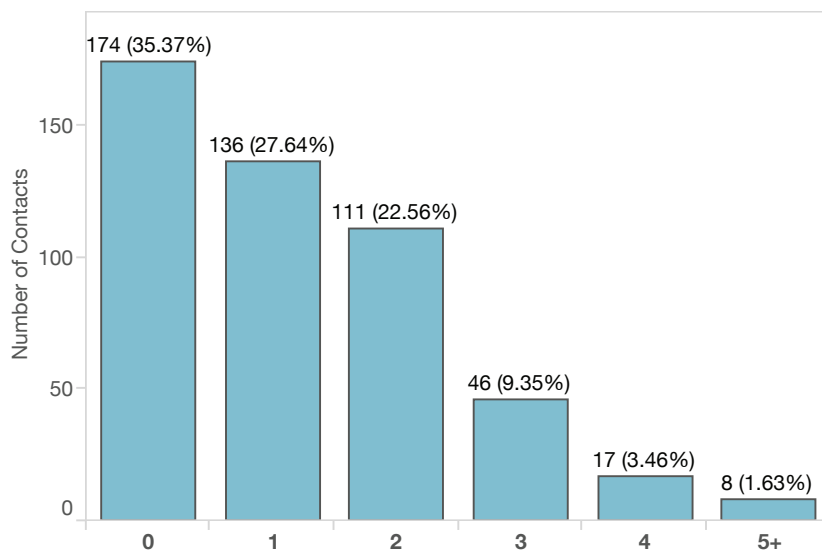
## Health insurance status



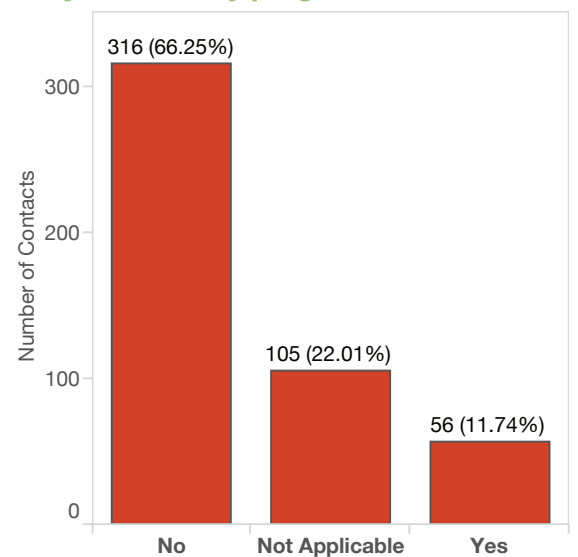
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# DESCHUTES COUNTY

October 1, 2016 - December 31, 2016



How do calls, emails, texts, and web searches vary across 211info's service area?

