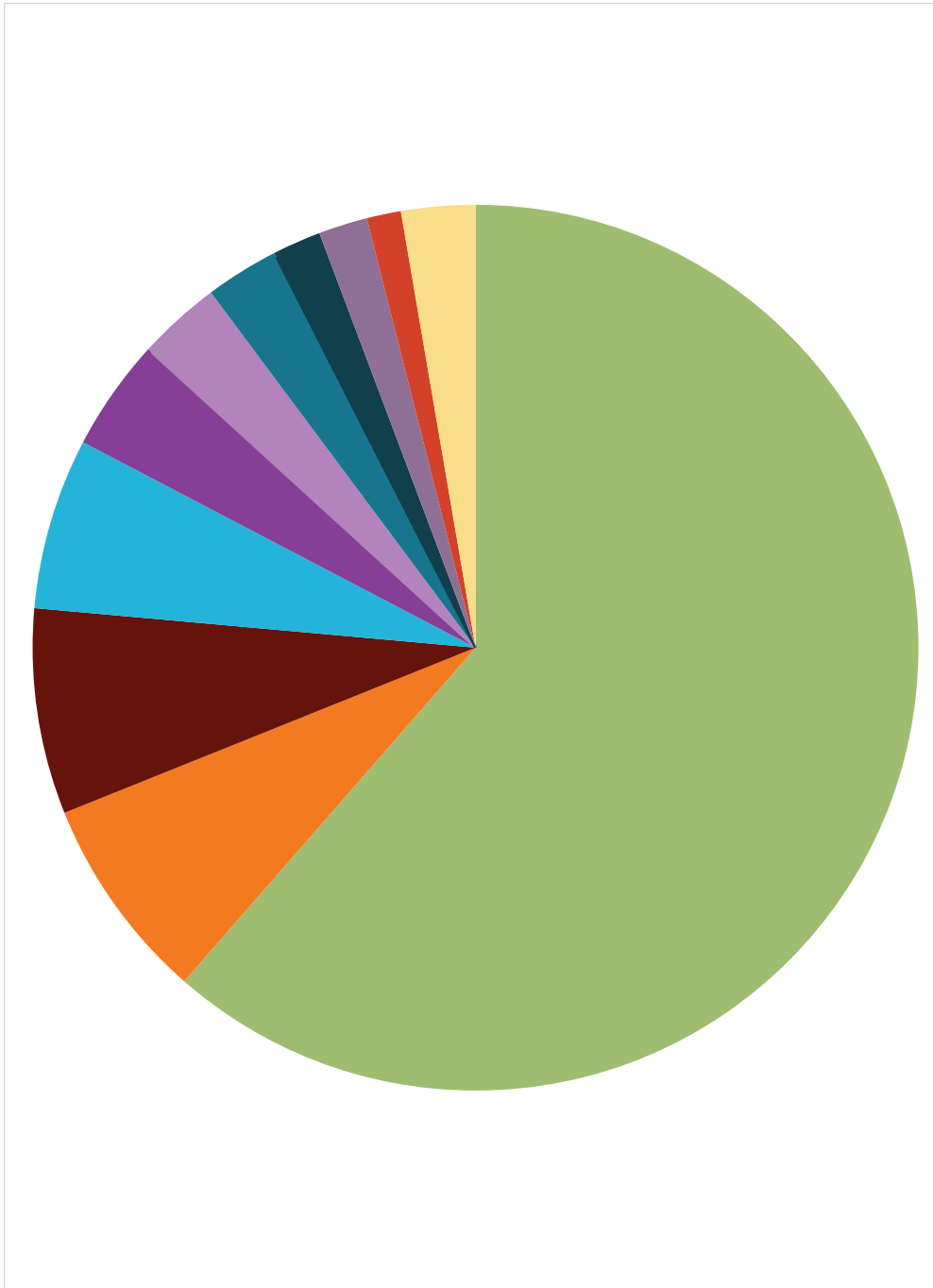


# JACKSON COUNTY

October 1, 2016 - December 31, 2016



## Percent of contacts by city



<b>Medford</b>	344 (61.65%)
<b>Ashland</b>	42 (7.53%)
<b>Central Point</b>	42 (7.53%)
<b>White City</b>	35 (6.27%)
<b>Eagle Point</b>	23 (4.12%)
<b>Grants Pass</b>	17 (3.05%)
<b>Rogue River</b>	15 (2.69%)
<b>Phoenix</b>	10 (1.79%)
<b>Talent</b>	10 (1.79%)
<b>Shady Cove</b>	7 (1.25%)
<b>Other</b>	15 (2.69%)

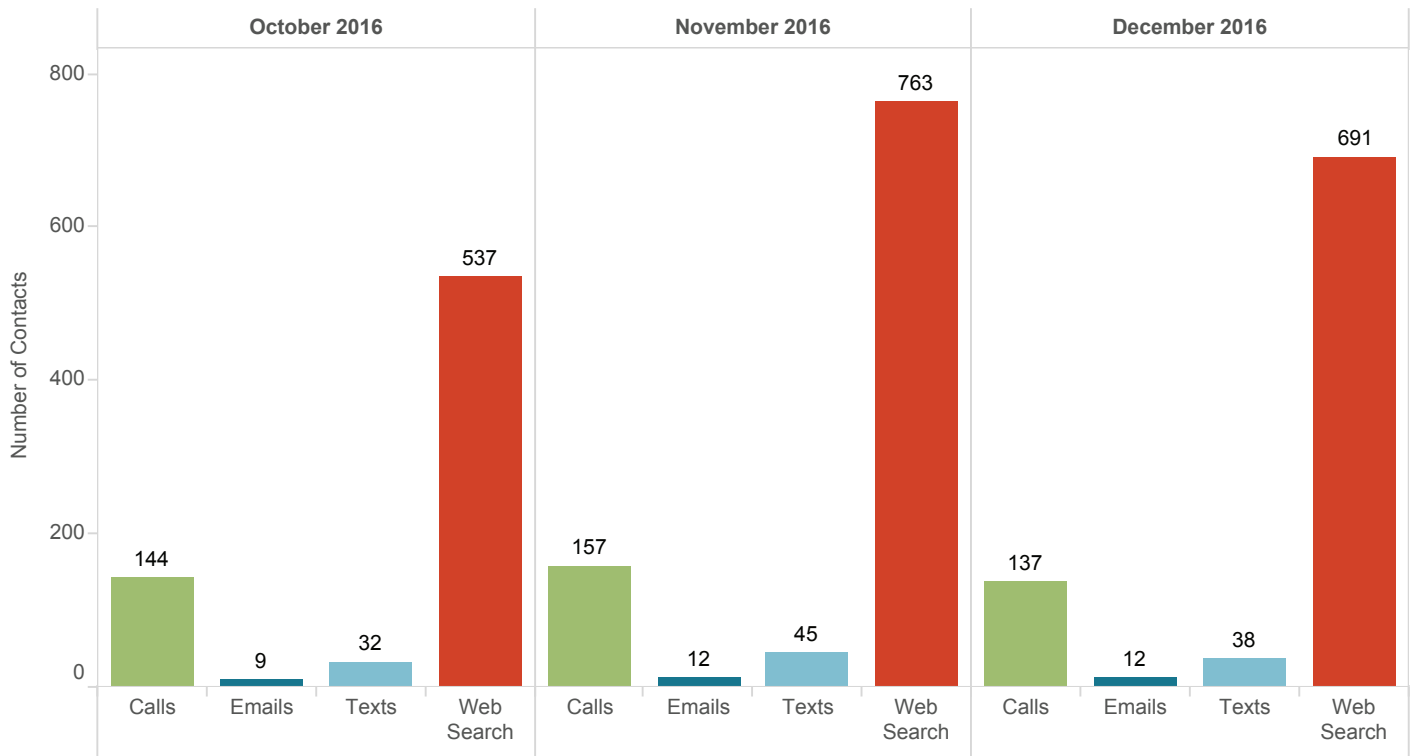


# JACKSON COUNTY

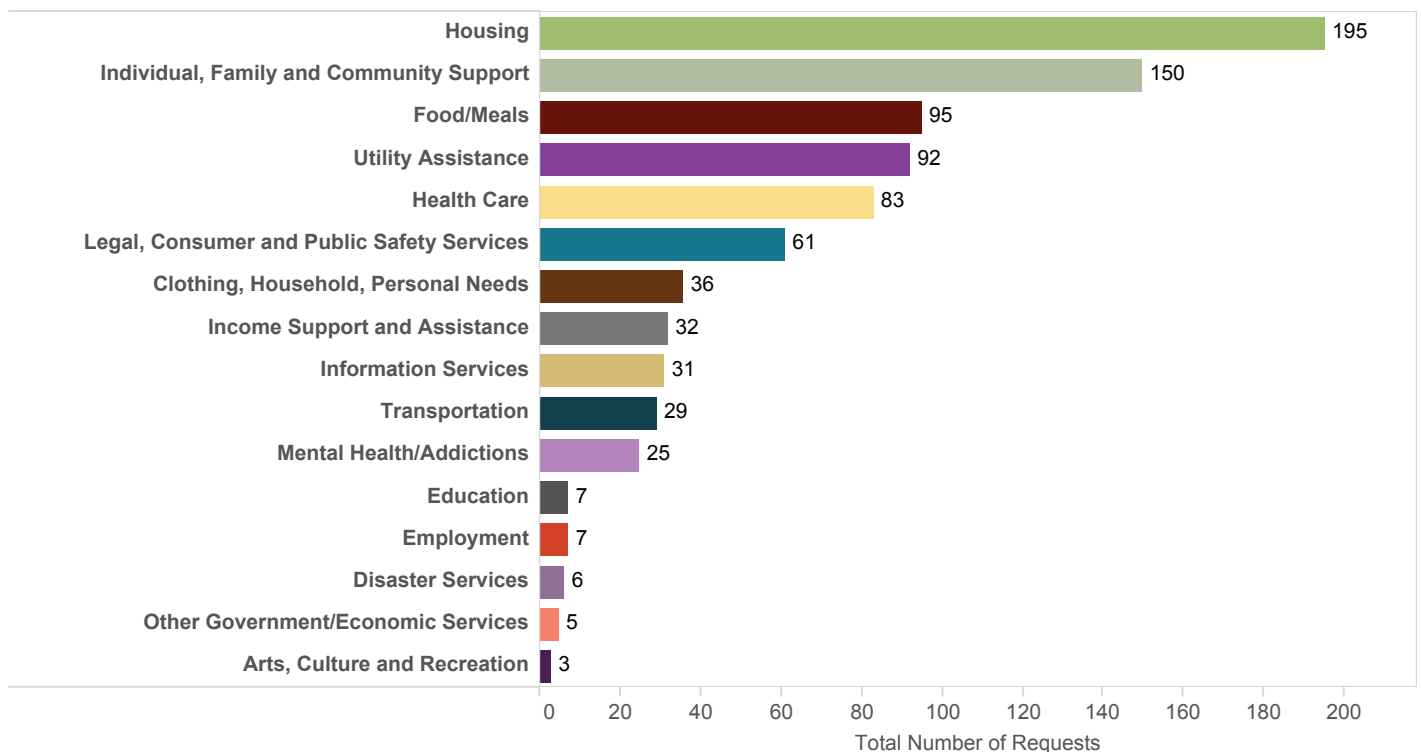
October 1, 2016 - December 31, 2016



## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need

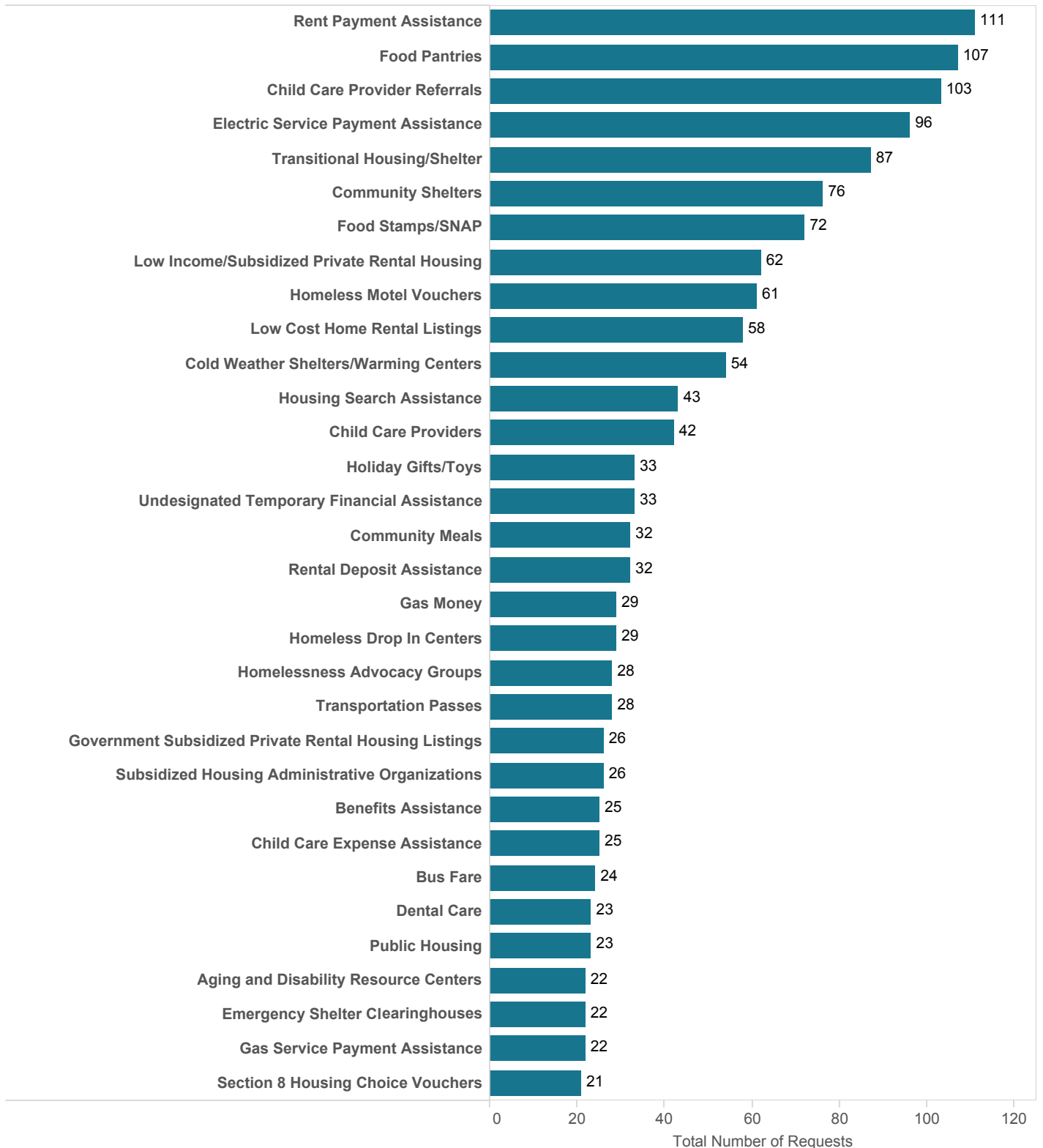


# JACKSON COUNTY

October 1, 2016 - December 31, 2016



## Number of services with 20 or more requests across all contact types

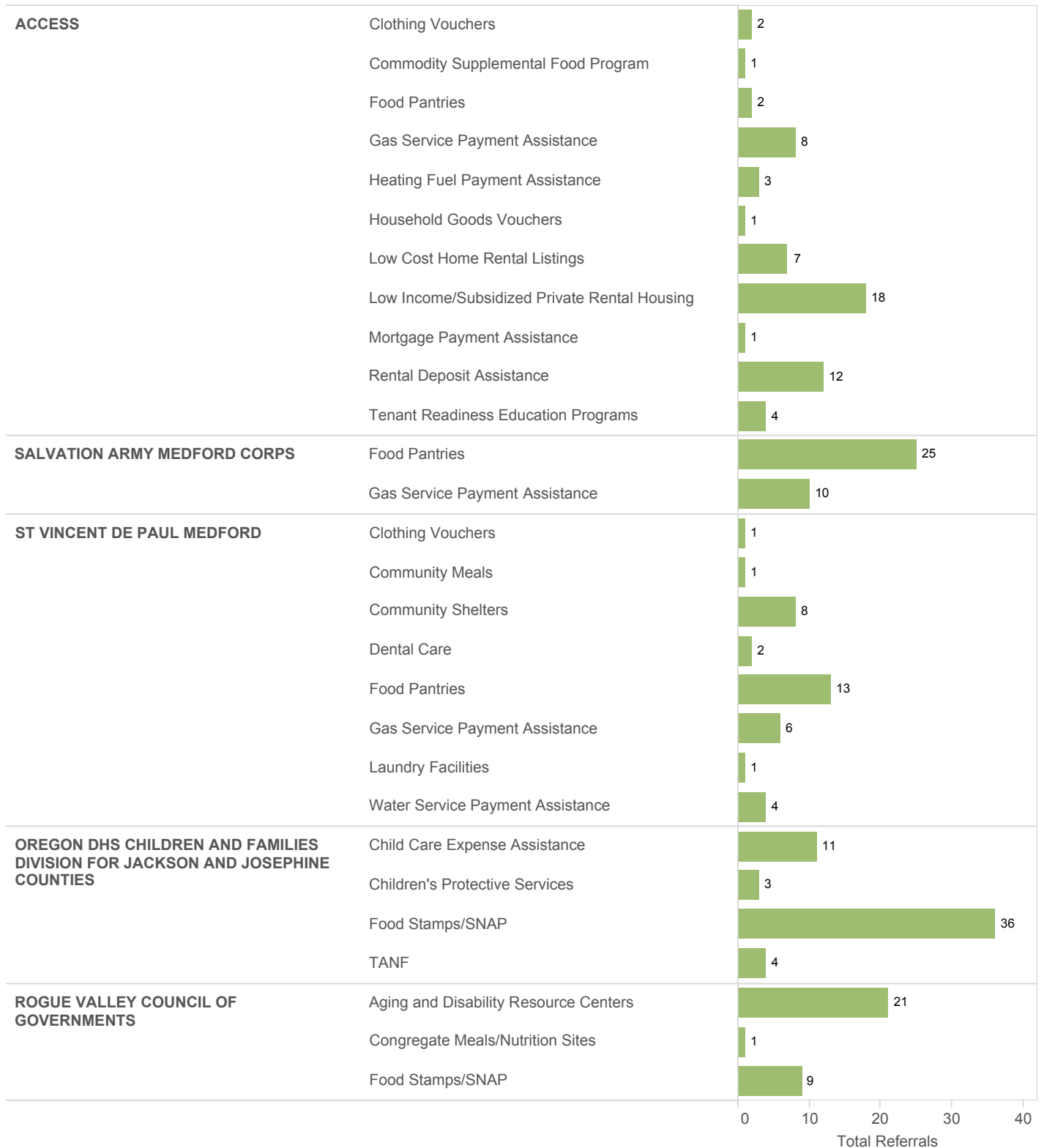


# JACKSON COUNTY

October 1, 2016 - December 31, 2016



## Top 5 agencies referred to across all contact types



# JACKSON COUNTY

October 1, 2016 - December 31, 2016



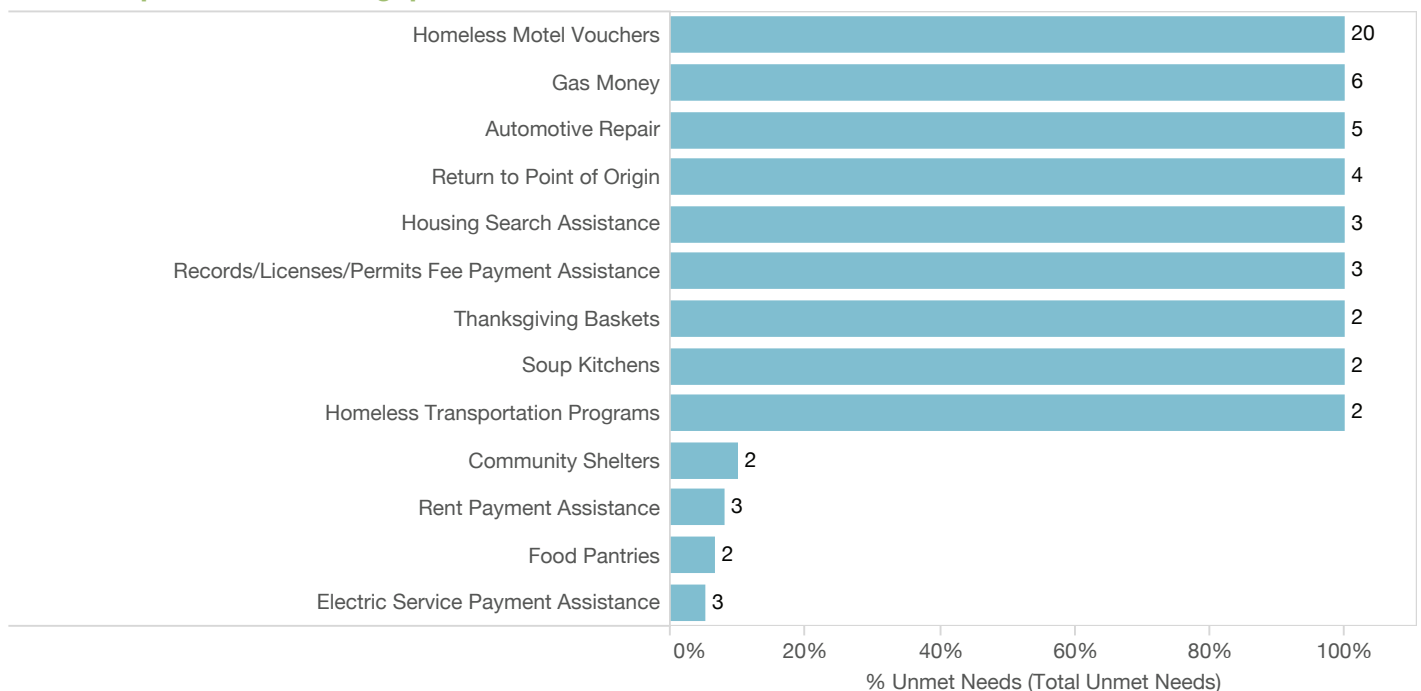
There were 86 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while transportation requests represent the highest proportion of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	15	52%	14	48%
Clothing/Personal/Household Needs	28	78%	8	22%
Other Government/Economic Services	4	80%	1	20%
Housing	163	84%	34	17%
Individual, Family and Community Support	55	89%	7	11%
Legal, Consumer and Public Safety Services	55	90%	6	10%
Utility Assistance	85	92%	7	8%
Food/Meals	91	96%	5	5%
Information Services	30	97%	1	3%
Income Support/Assistance	31	97%	1	3%
Health Care	82	99%	2	2%
Mental Health/Addictions	25	100%		
Arts, Culture and Recreation	3	100%		
Employment	7	100%		
Education	7	100%		
Disaster Services	6	100%		
<b>Grand Total</b>	<b>687</b>	<b>89%</b>	<b>86</b>	<b>11%</b>

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

## What are potential service gaps?



# JACKSON COUNTY

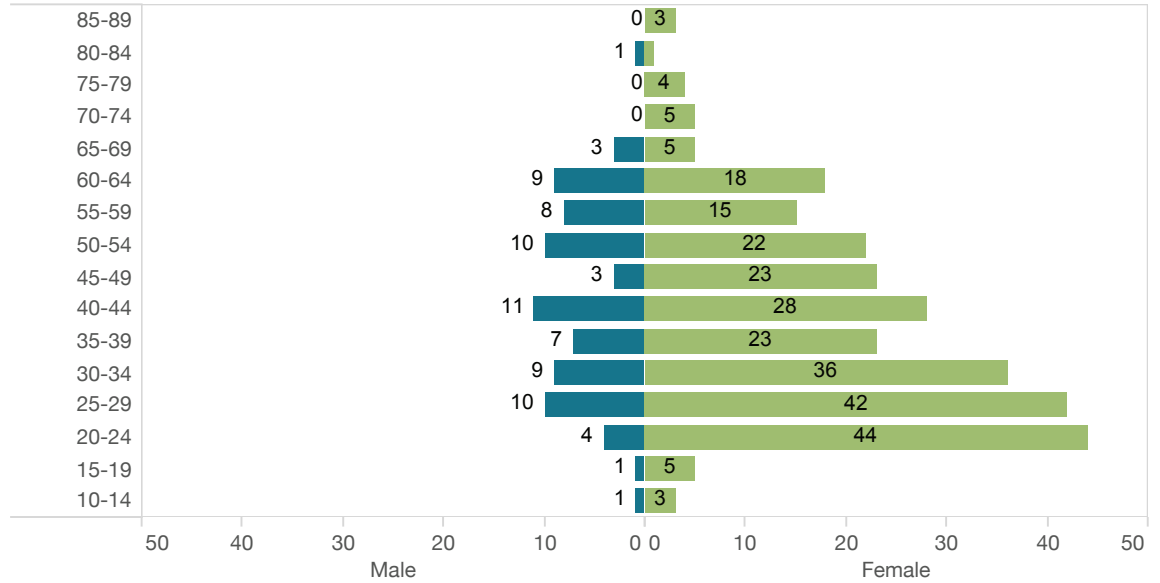
October 1, 2016 - December 31, 2016



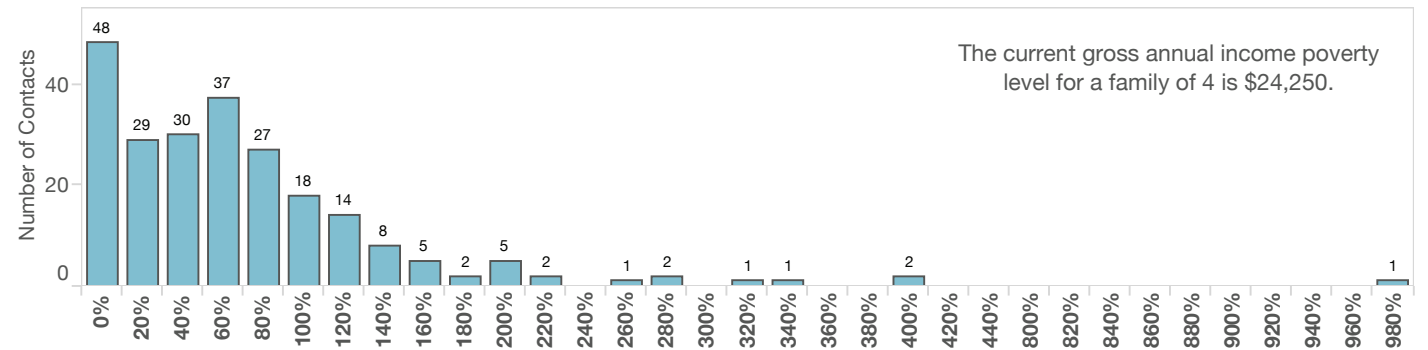
## Age

85-89	0.94%
80-84	0.63%
75-79	1.25%
70-74	1.57%
65-69	2.51%
60-64	8.46%
55-59	6.58%
50-54	9.72%
45-49	8.15%
40-44	10.66%
35-39	8.15%
30-34	11.91%
25-29	14.11%
20-24	12.54%
15-19	1.88%
10-14	1.25%

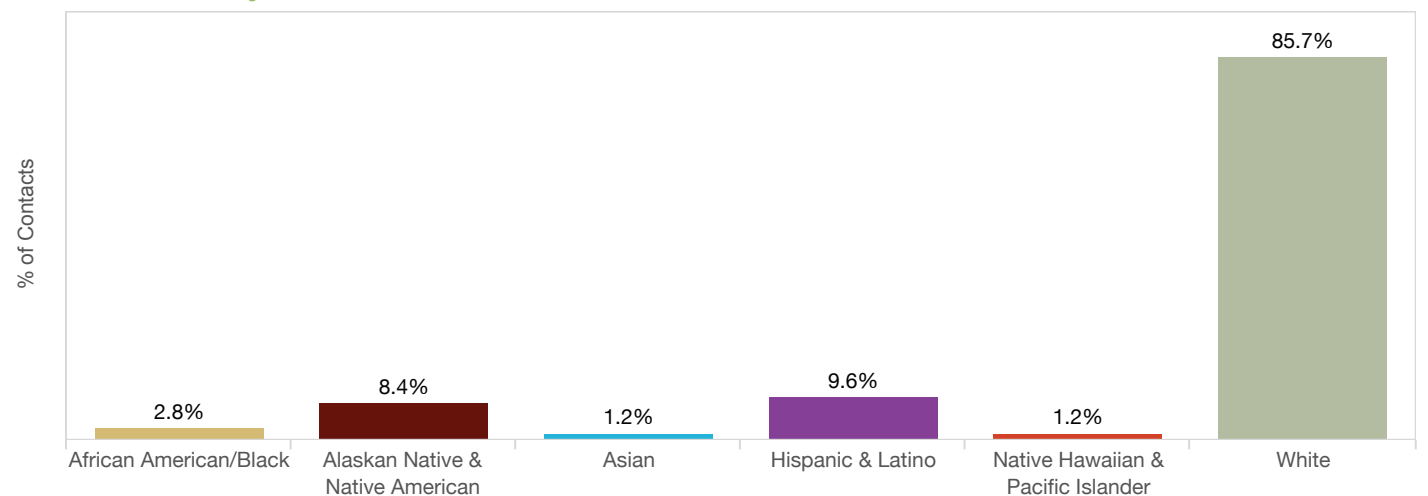
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

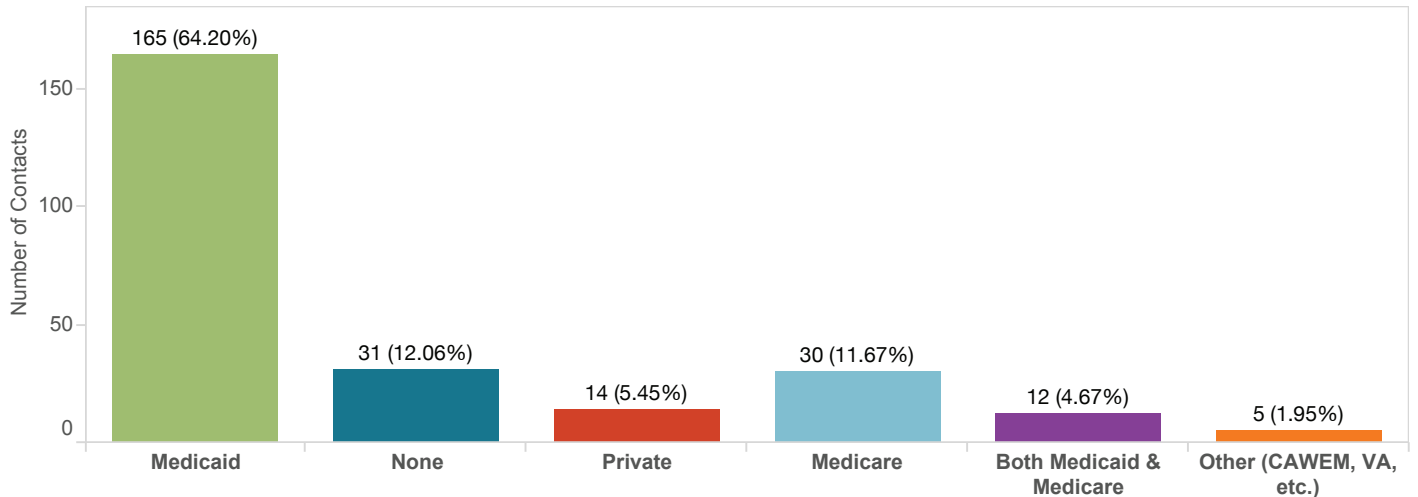


# JACKSON COUNTY

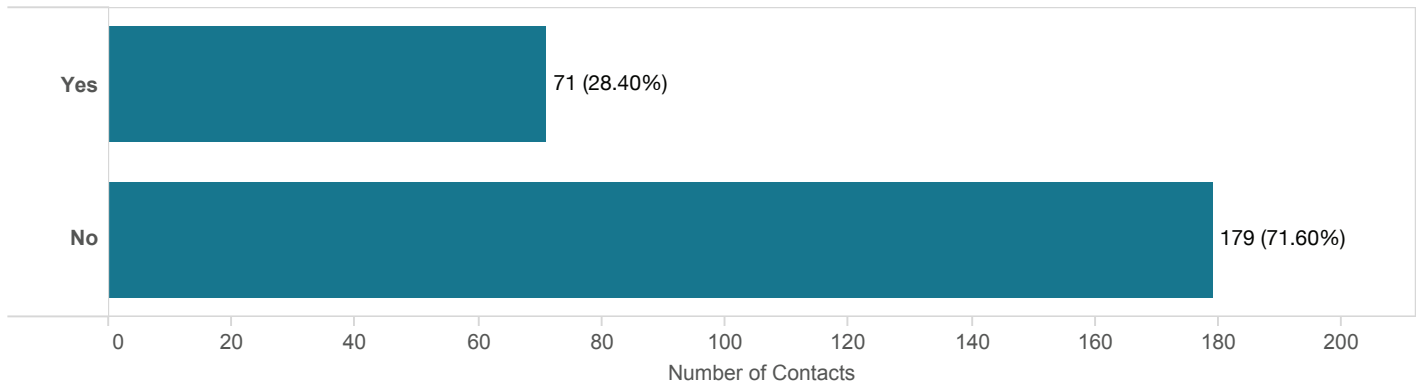
October 1, 2016 - December 31, 2016



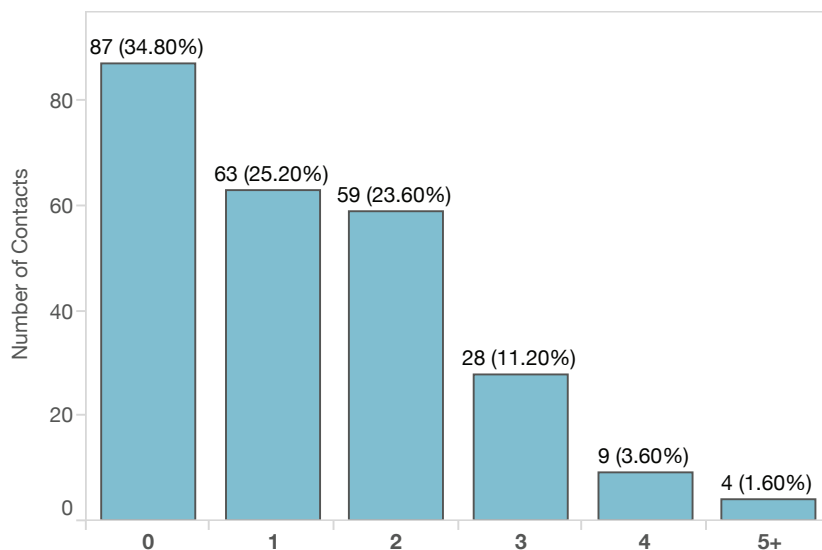
## Health insurance status



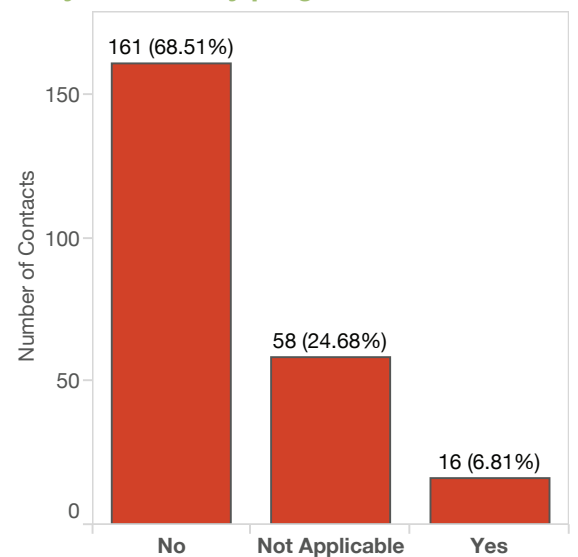
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# JACKSON COUNTY

October 1, 2016 - December 31, 2016



How do calls, emails, texts, and web searches vary across 211info's service area?

