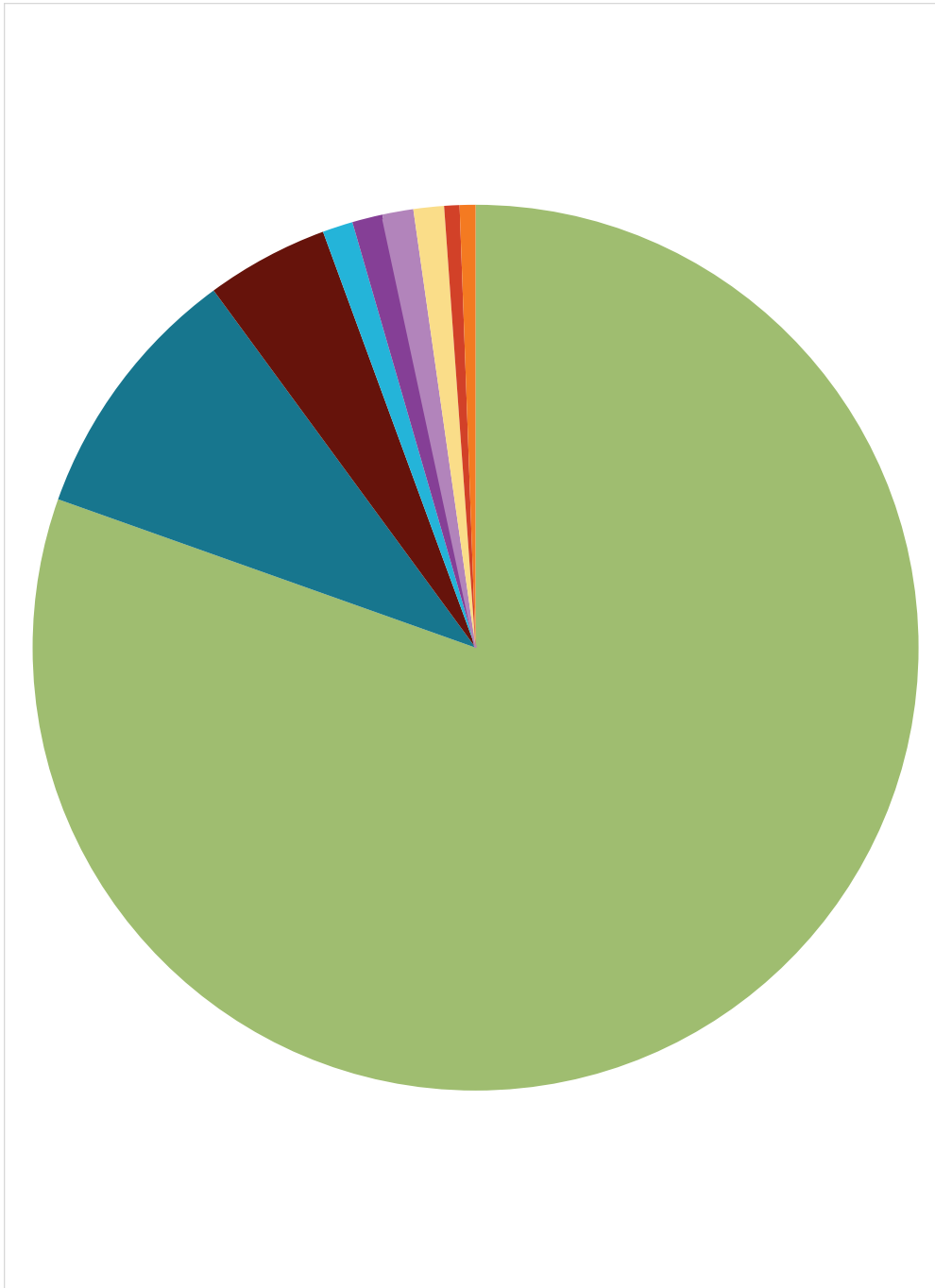


JOSEPHINE COUNTY

October 1, 2016 - December 31, 2016



Percent of contacts by city



Grants Pass	144 (80.45%)
Cave Junction	17 (9.50%)
Selma	8 (4.47%)
Kerby	2 (1.12%)
Merlin	2 (1.12%)
Williams	2 (1.12%)
Wolf Creek	2 (1.12%)
O Brien	1 (0.56%)
Wilderville	1 (0.56%)

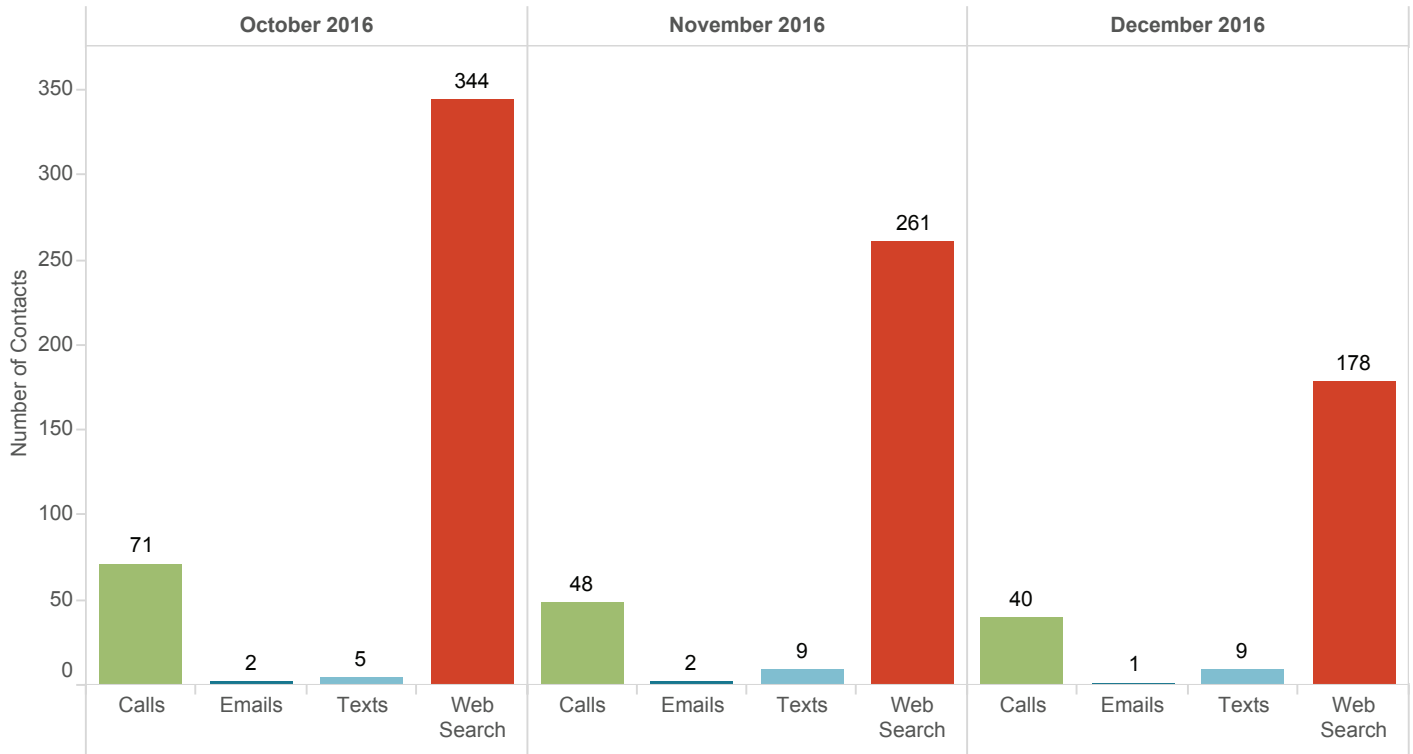
- Grants Pass
- Cave Junction
- Selma
- Kerby
- Merlin
- Williams
- Wolf Creek
- O Brien
- Wilderville

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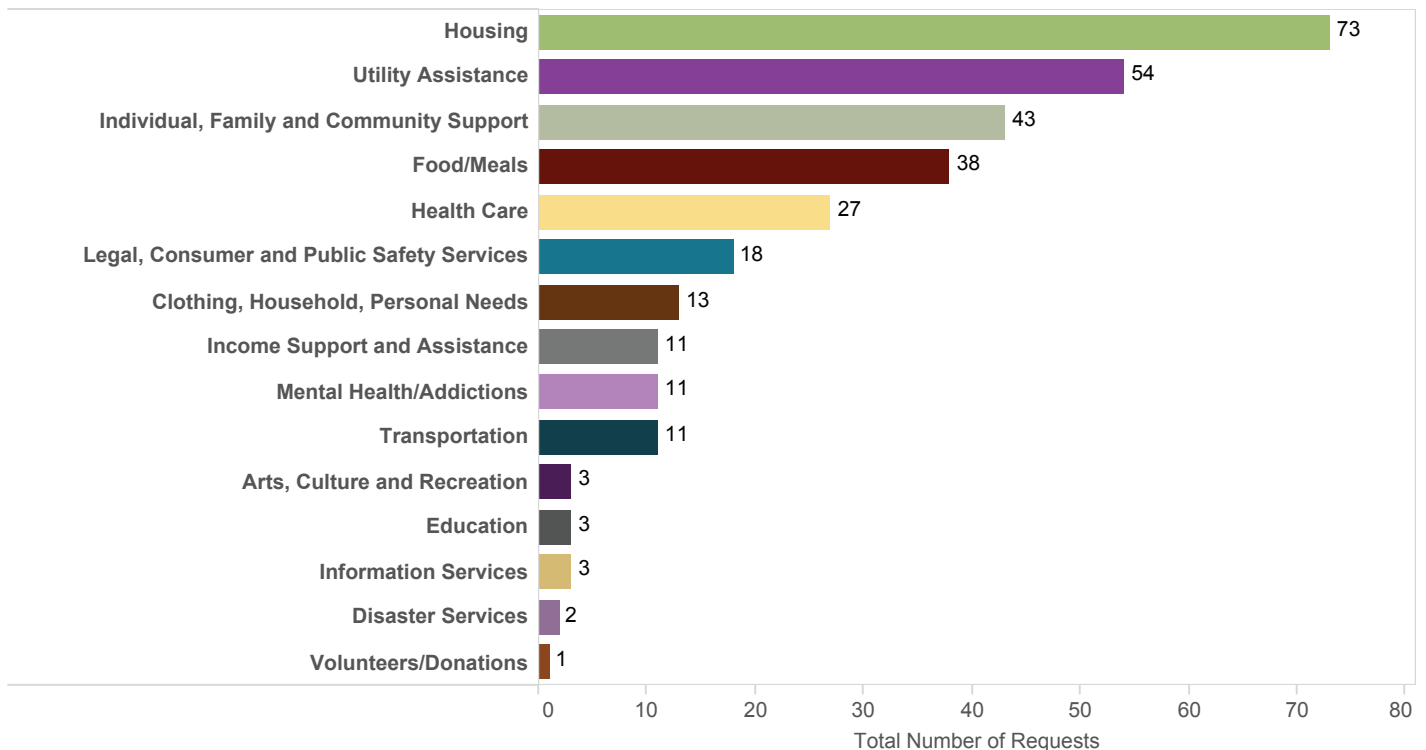
October 1, 2016 - December 31, 2016



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

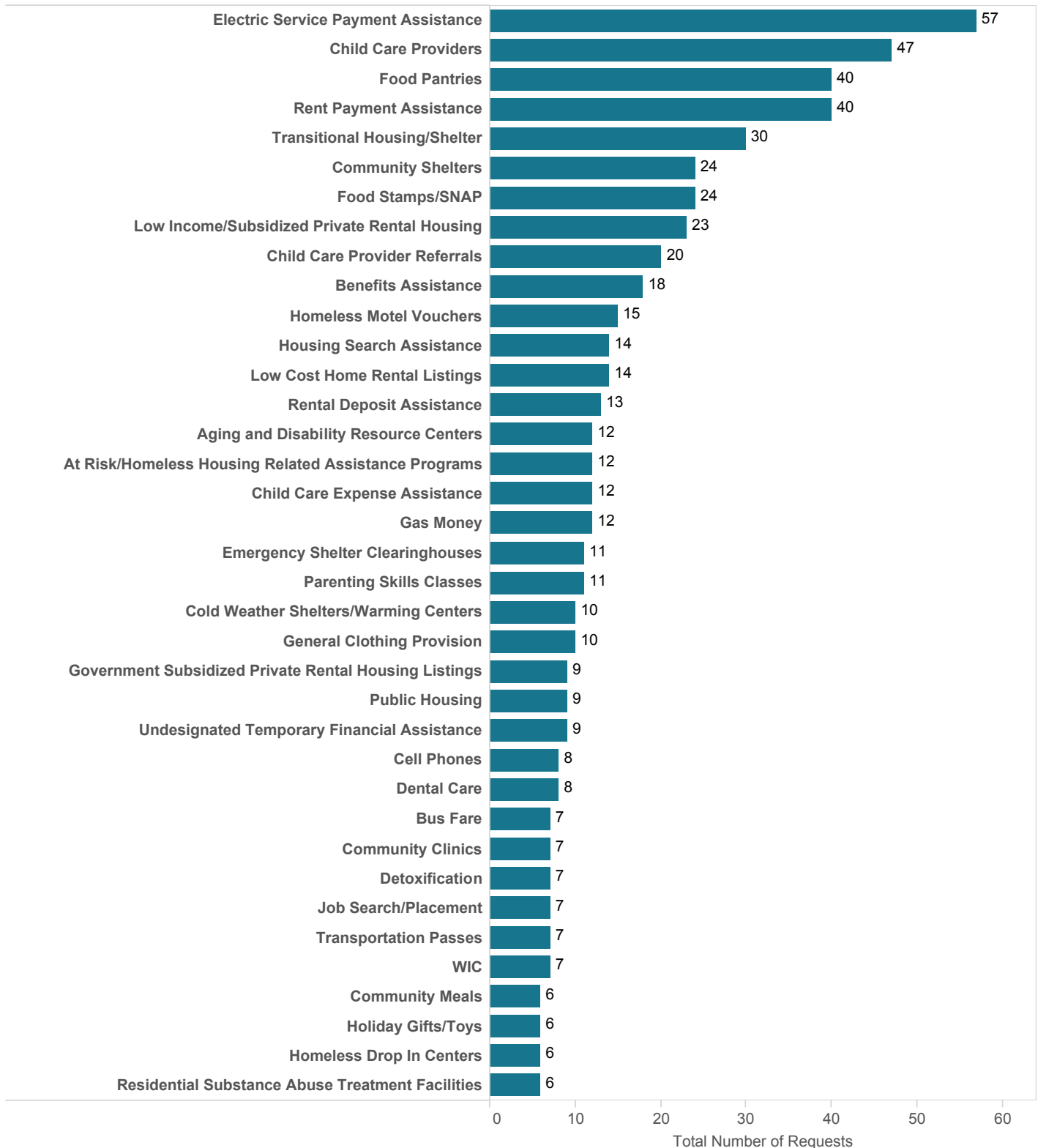


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Number of services with six or more requests across all contact types

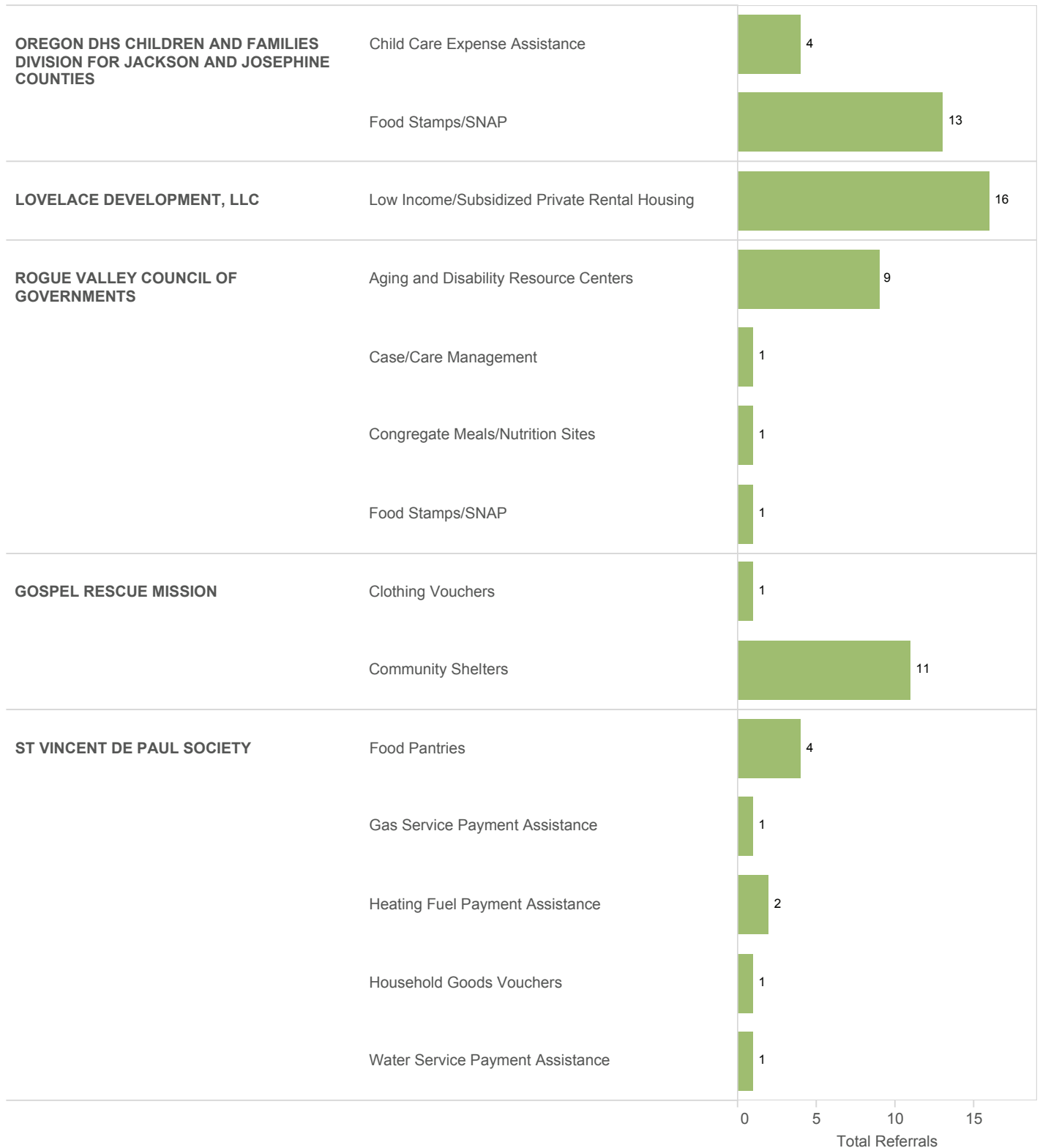


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Top 5 agencies referred to across all contact types



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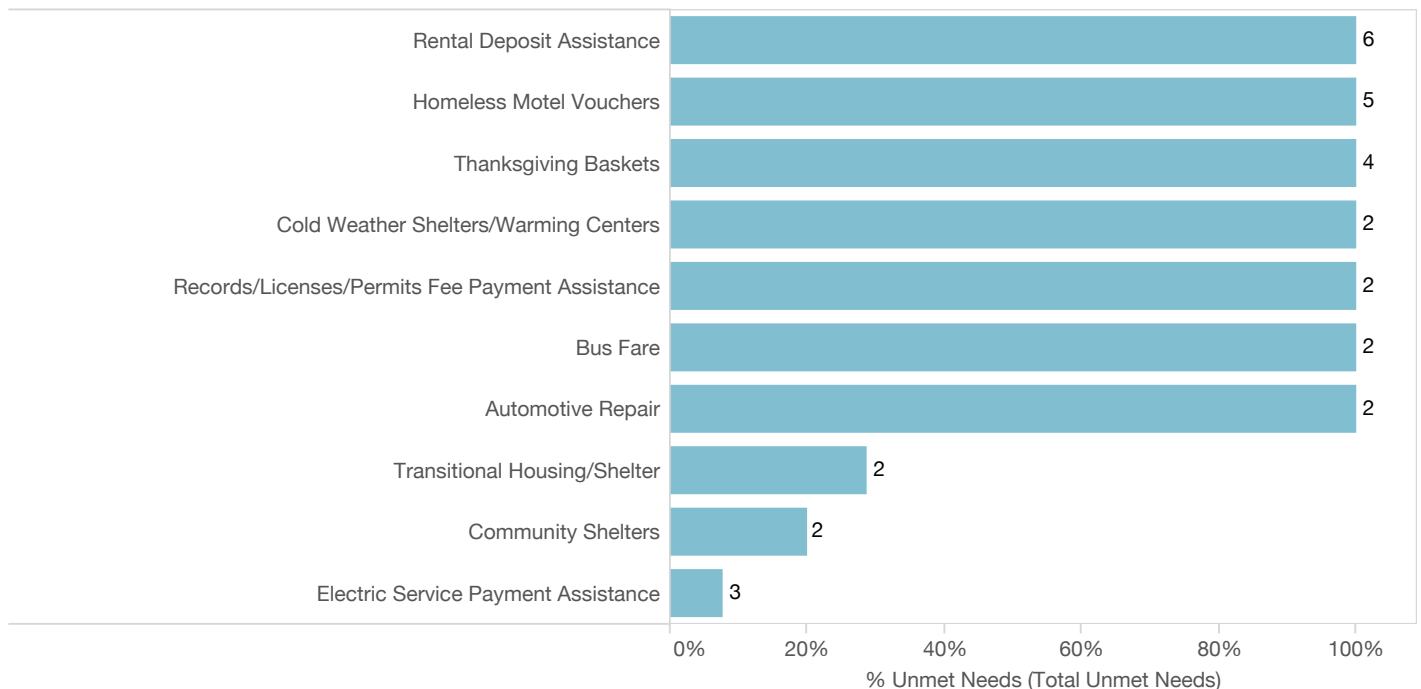
There were 52 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while volunteers/donations and disaster service requests represent the highest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Volunteers/Donations	1	100%	1	100%
Disaster Services			2	100%
Transportation	5	45%	6	55%
Housing	55	75%	21	29%
Mental Health/Addictions	9	82%	3	27%
Individual, Family and Community Support	25	83%	6	20%
Clothing/Personal/Household Needs	11	85%	2	15%
Utility Assistance	49	92%	6	11%
Legal, Consumer and Public Safety Services	16	89%	2	11%
Income Support/Assistance	10	91%	1	9%
Health Care	24	92%	2	8%
Food/Meals	38	100%		
Information Services	3	100%		
Arts, Culture and Recreation	3	100%		
Education	3	100%		
Grand Total	252	85%	52	18%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



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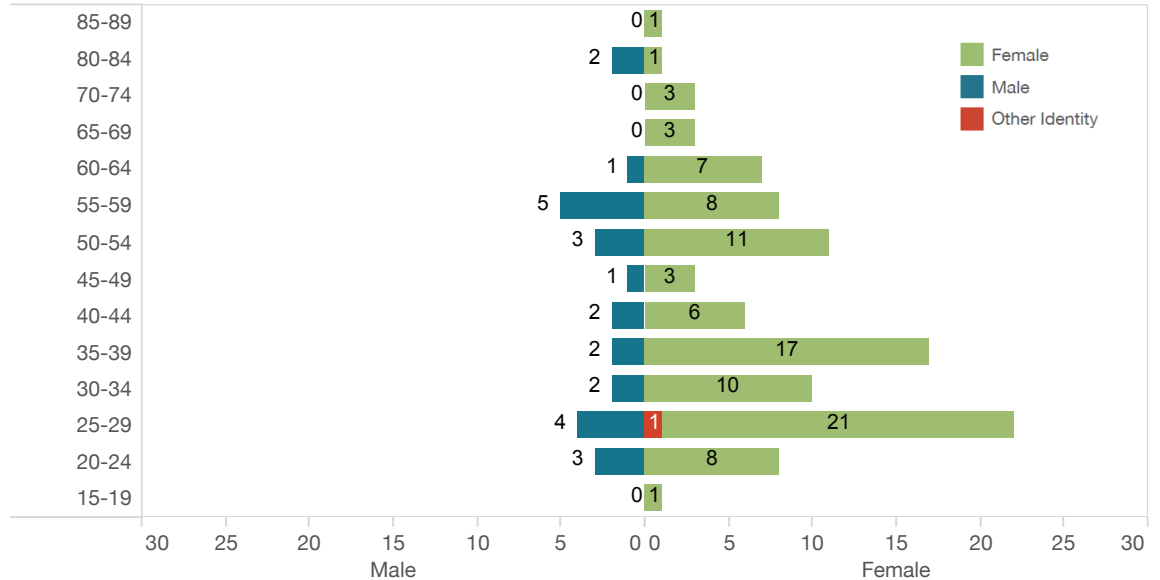
October 1, 2016 - December 31, 2016



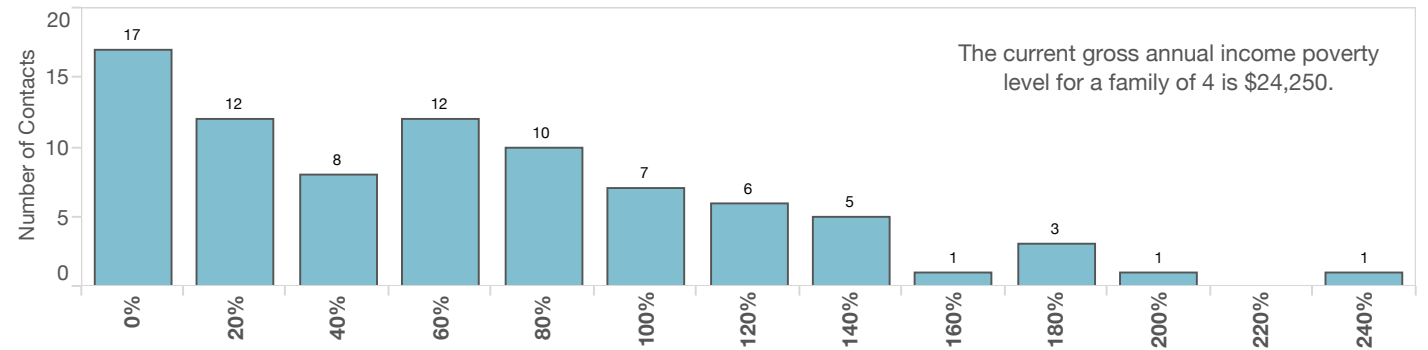
Age

85-89	0.84%
80-84	2.52%
70-74	2.52%
65-69	2.52%
60-64	6.72%
55-59	10.92%
50-54	11.76%
45-49	3.36%
40-44	6.72%
35-39	13.45%
30-34	9.24%
25-29	20.17%
20-24	8.40%
15-19	0.84%

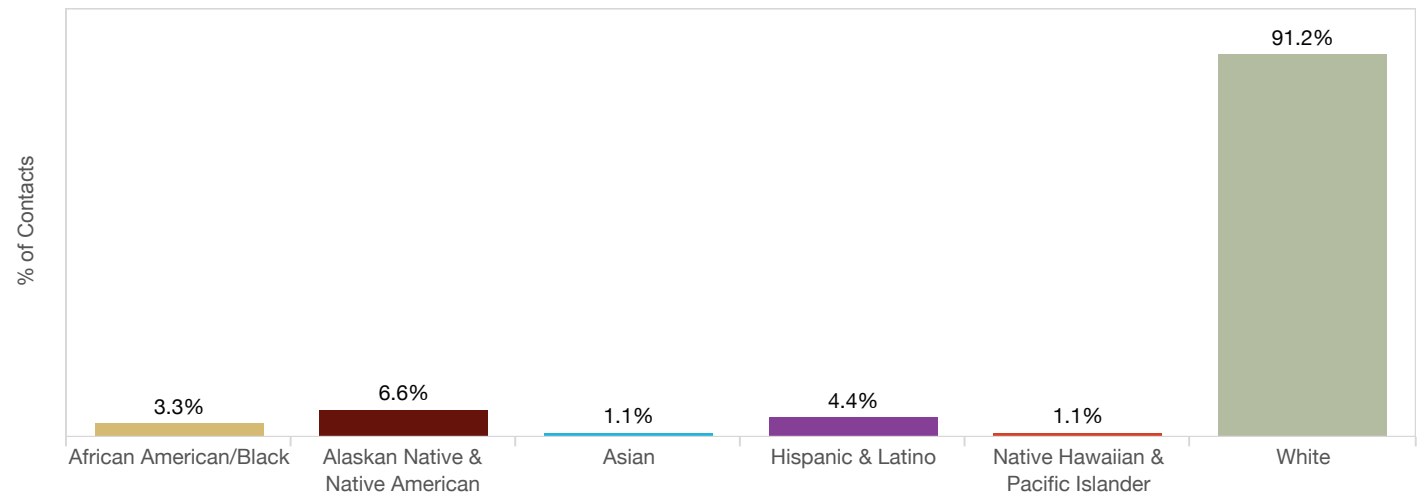
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

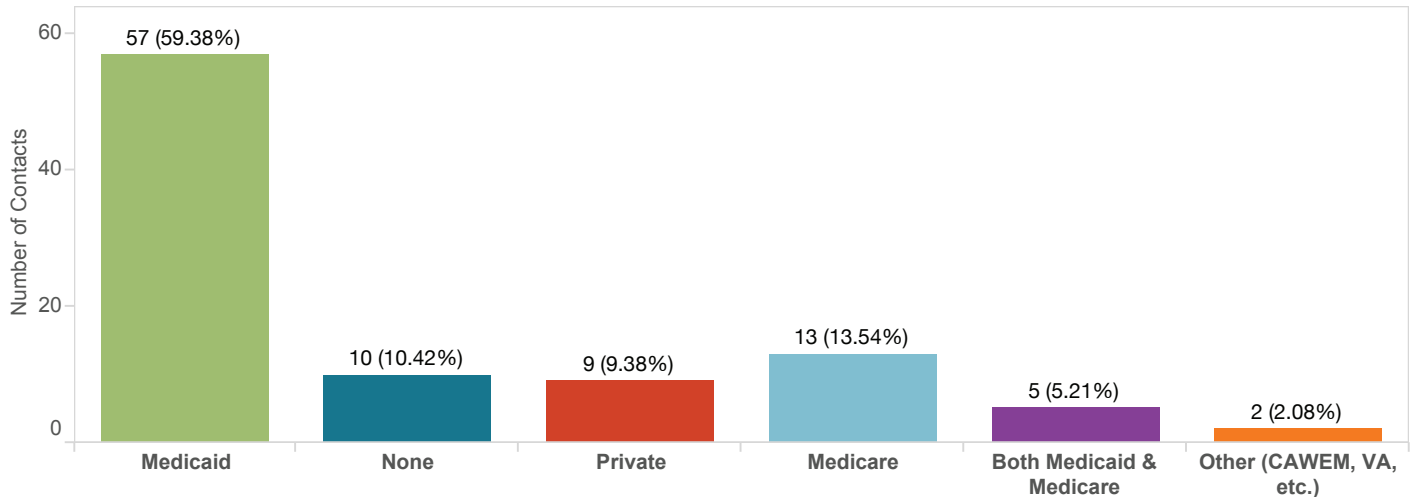


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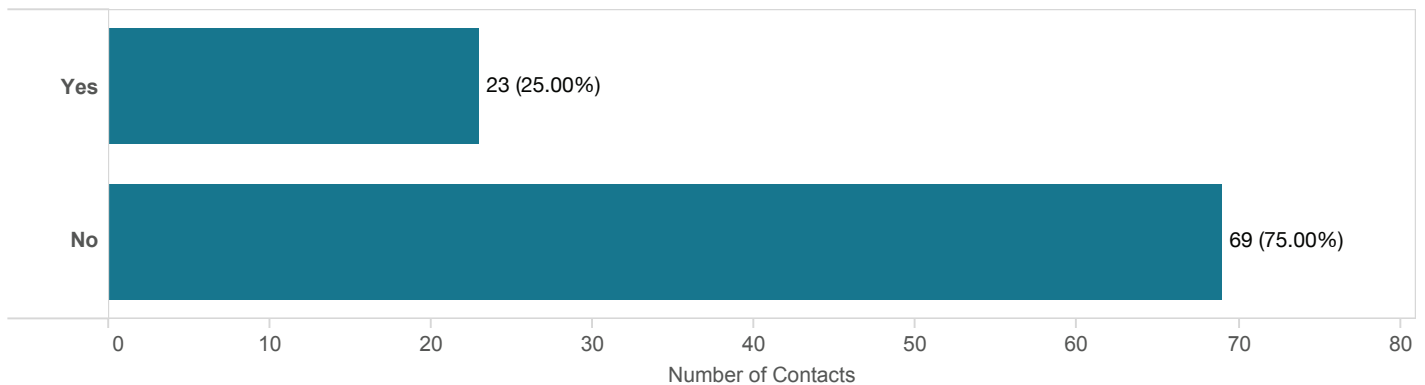
October 1, 2016 - December 31, 2016



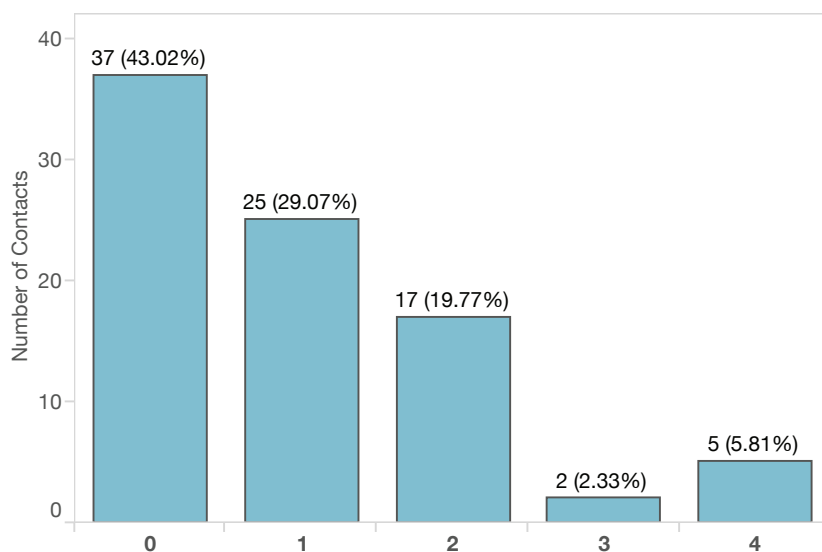
Health insurance status



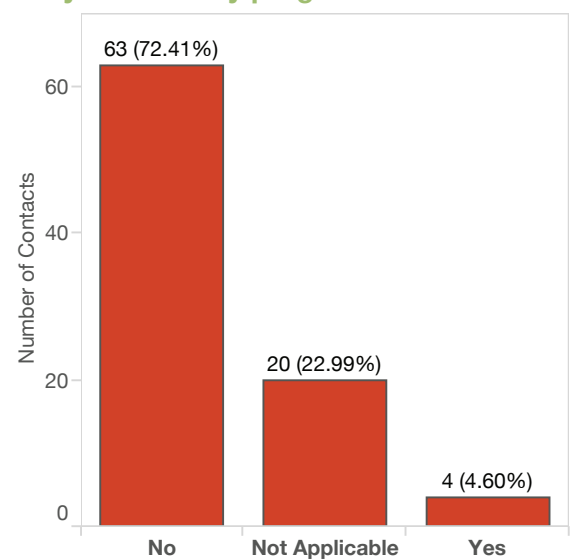
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

