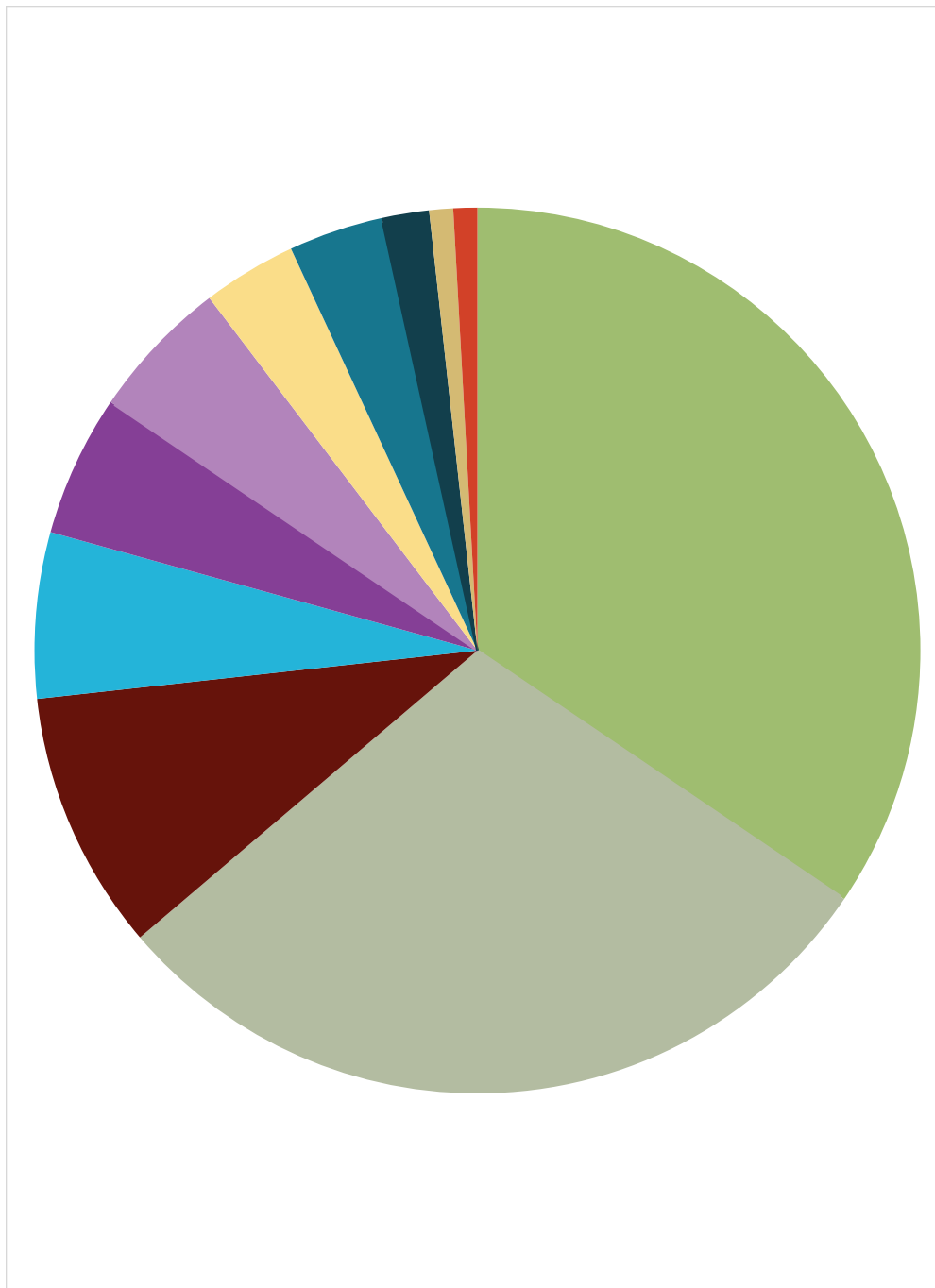


LINCOLN COUNTY

October 1, 2016 - December 31, 2016



Percent of contacts by city



Lincoln City	40 (34.48%)
Newport	34 (29.31%)
Waldport	11 (9.48%)
Otis	7 (6.03%)
Depoe Bay	6 (5.17%)
Toledo	6 (5.17%)
Siletz	4 (3.45%)
Yachats	4 (3.45%)
Seal Rock	2 (1.72%)
Eddyville	1 (0.86%)
South Beach	1 (0.86%)

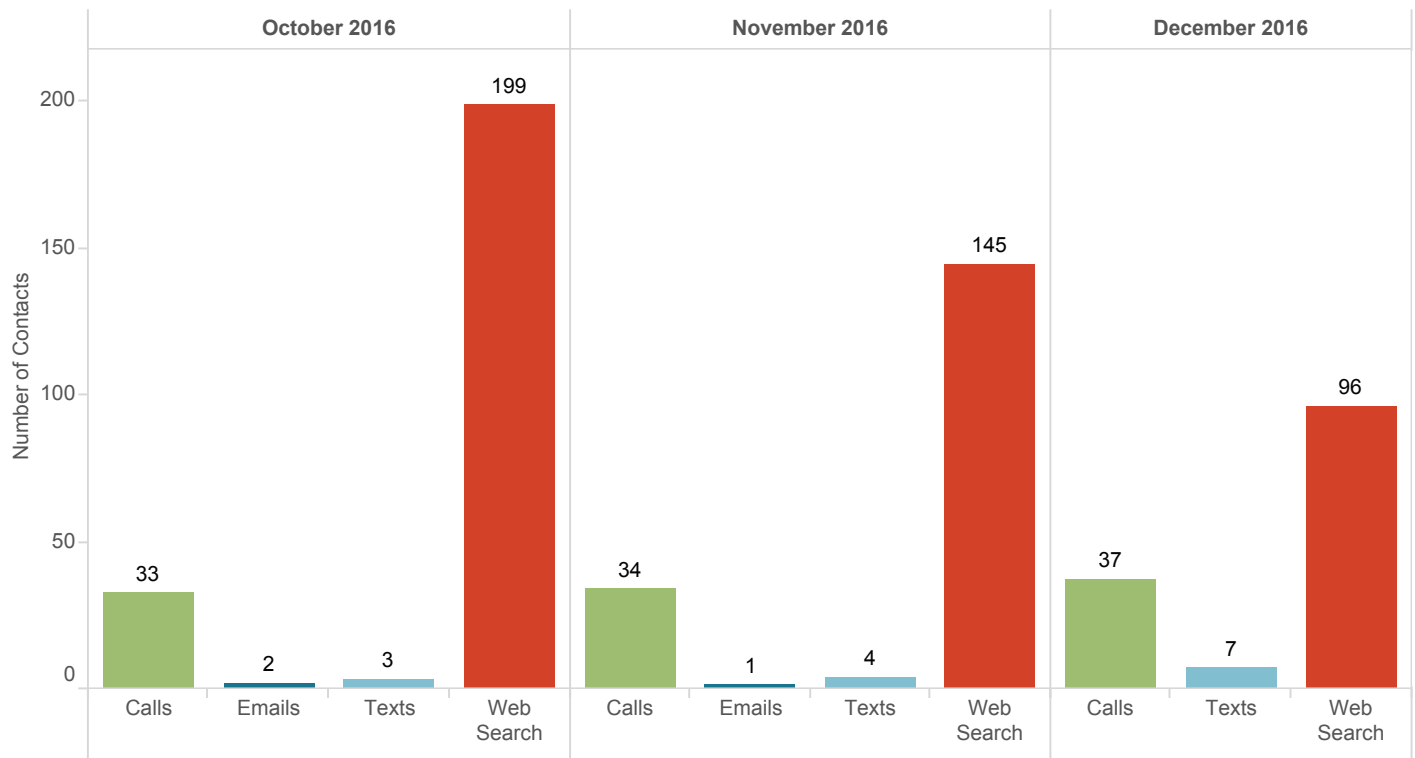


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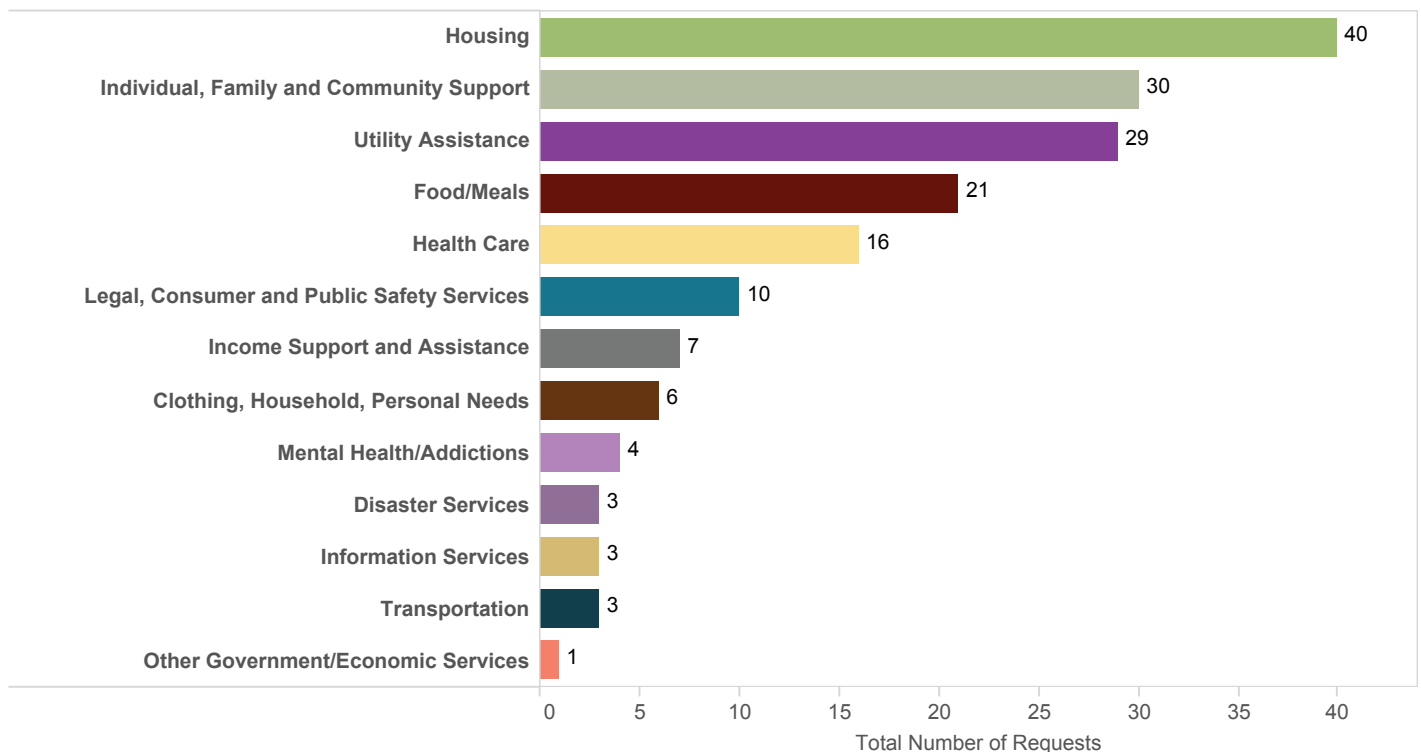
October 1, 2016 - December 31, 2016



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

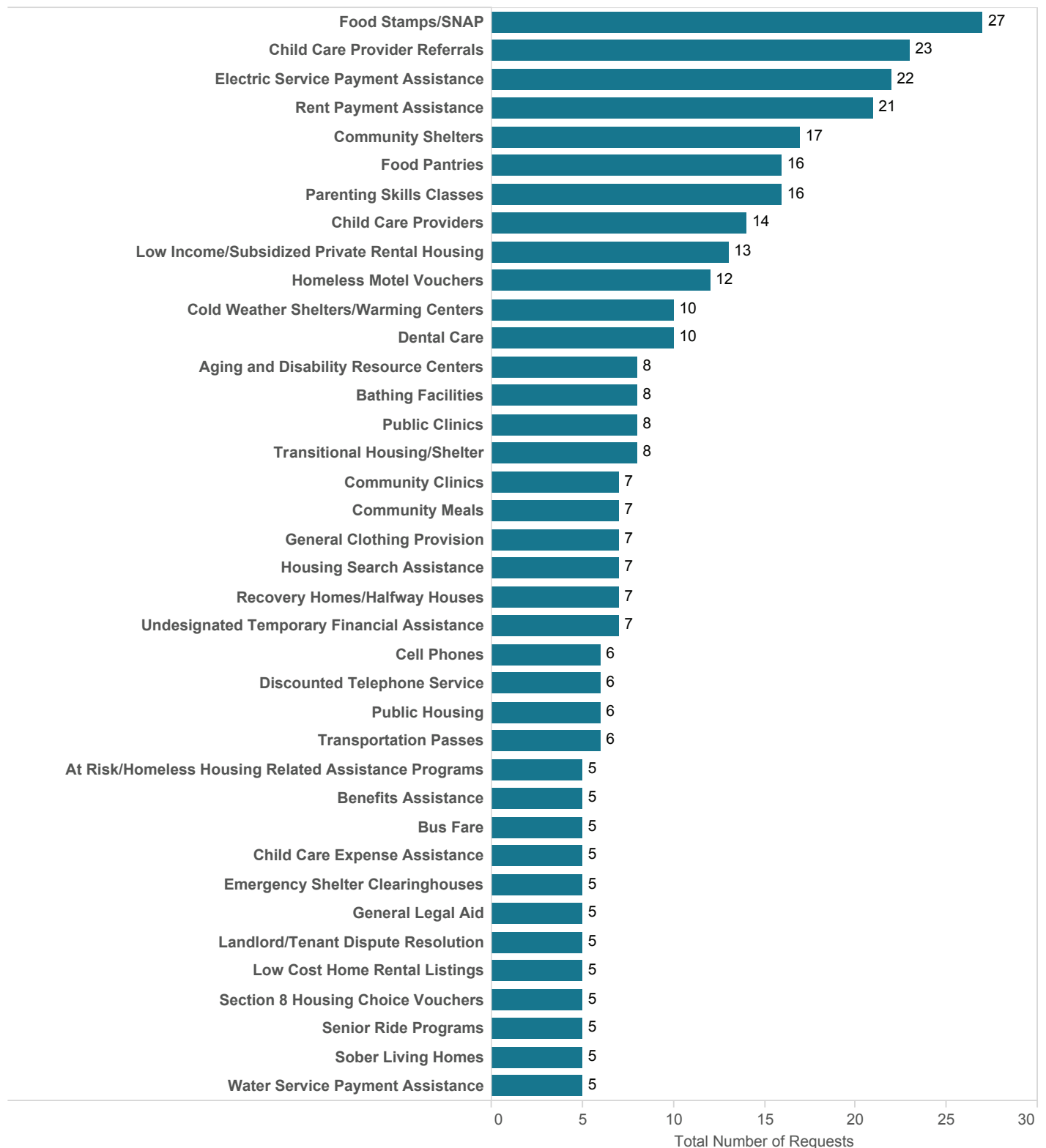


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Number of services with five or more requests across all contact types

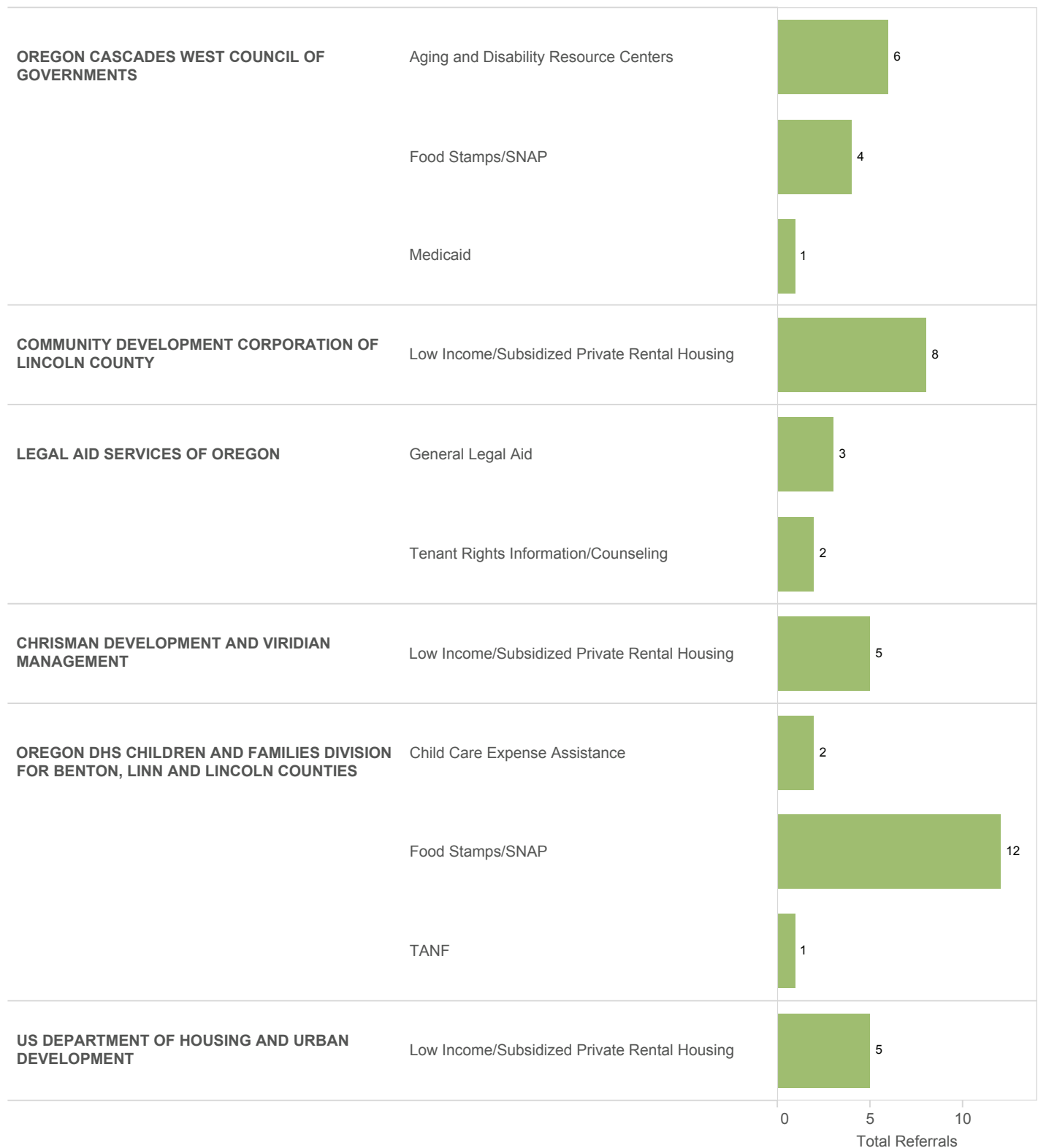


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Top 6 agencies referred to across all contact types



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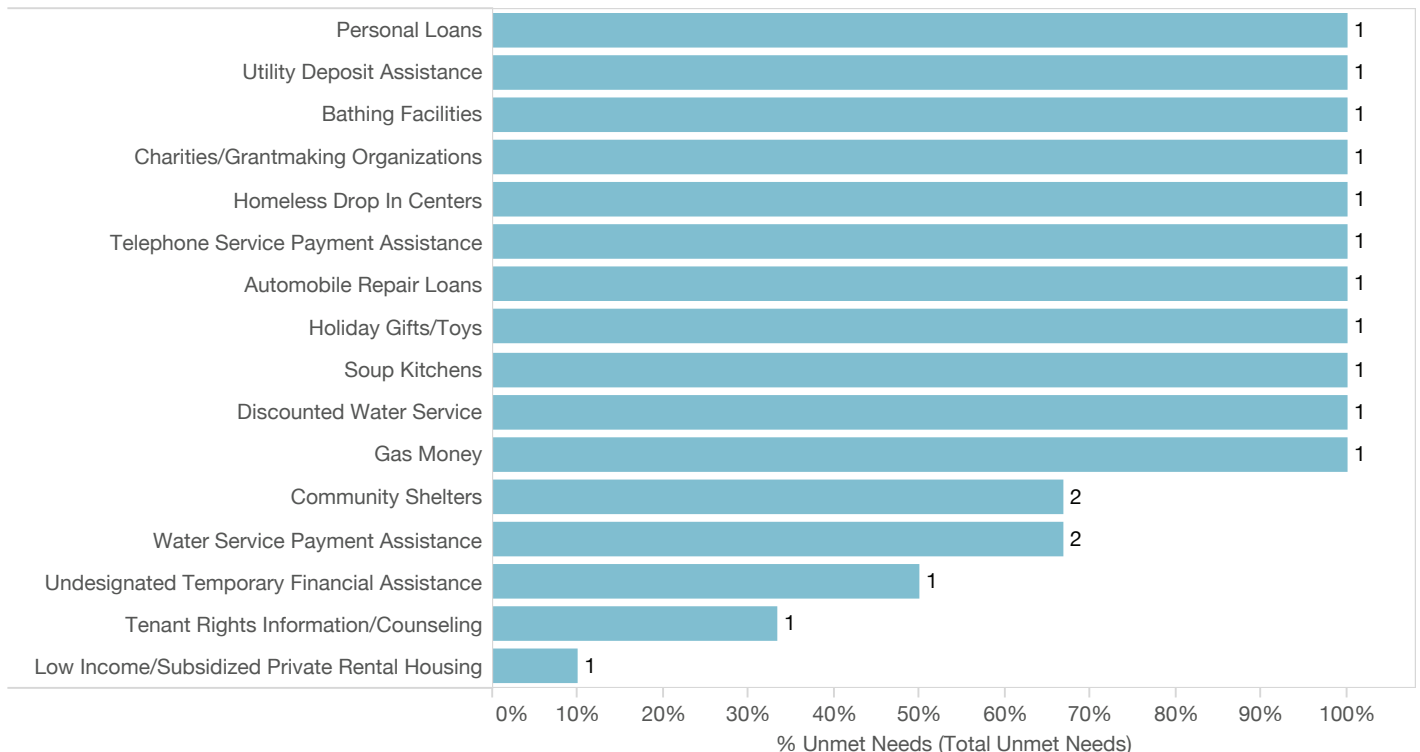
There were 18 instances where there wasn't an appropriate referral for the contact's requested need. Utility assistance requests represent the greatest number and proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Total Distinct c..	Number of Requests	% of Total Distinct ..
Utility Assistance	24	83%	5	17%
Housing	36	90%	5	13%
Income Support/Assistance	5	71%	2	29%
Transportation	1	33%	2	67%
Individual, Family and Community Support	7	78%	2	22%
Food/Meals	21	100%	1	5%
Clothing/Personal/Household Needs	5	83%	1	17%
Health Care	16	100%		
Legal, Consumer and Public Safety Services	10	100%		
Other Government/Economic Services	1	100%		
Information Services	3	100%		
Mental Health/Addictions	4	100%		
Disaster Services	3	100%		
Grand Total	136	89%	18	12%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with one or more requests are displayed below.

What are potential service gaps?



LINCOLN COUNTY

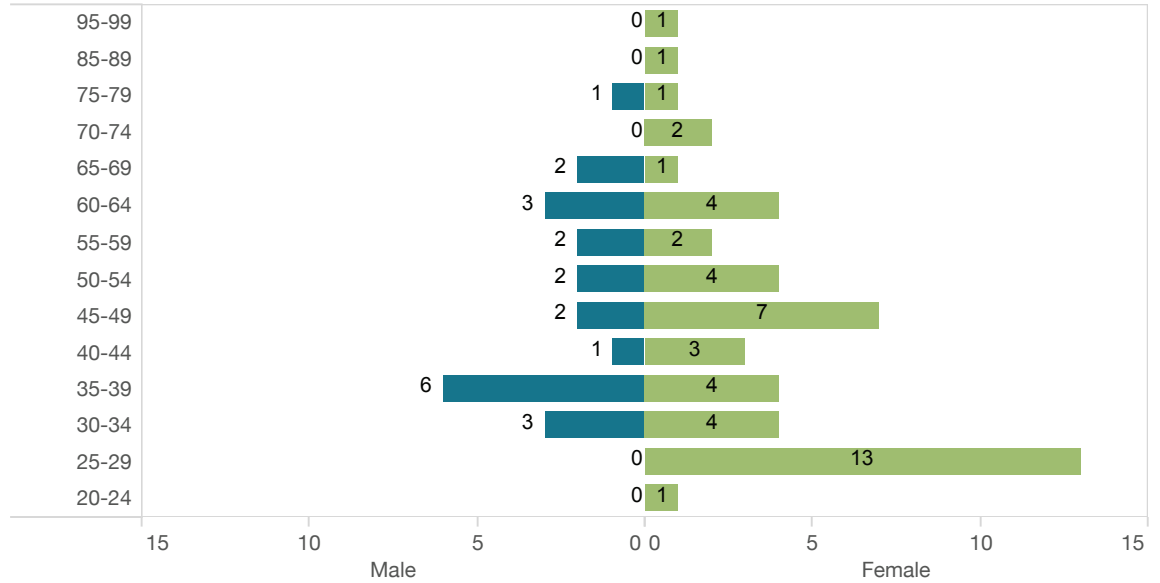
October 1, 2016 - December 31, 2016



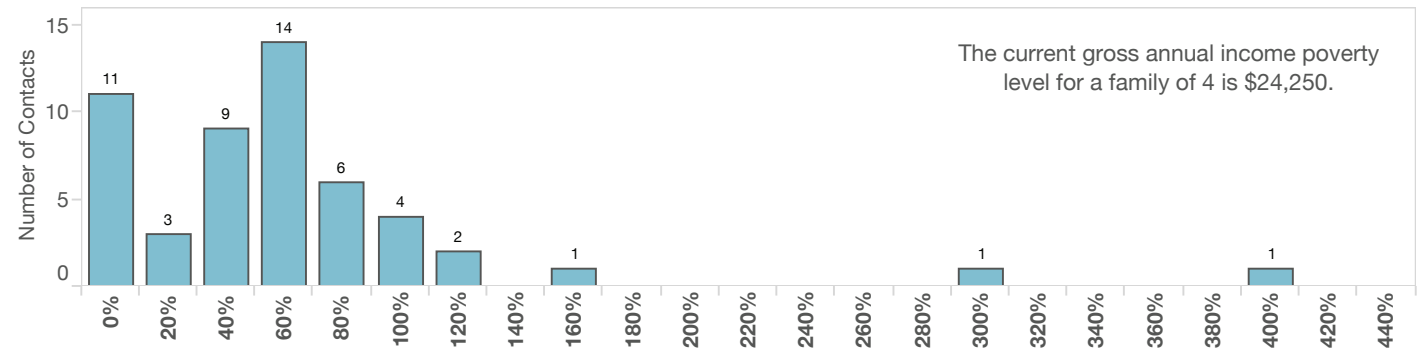
Age

95-99	1.64%
85-89	1.64%
75-79	3.28%
70-74	3.28%
65-69	4.92%
60-64	11.48%
55-59	6.56%
50-54	9.84%
45-49	14.75%
40-44	6.56%
35-39	13.11%
30-34	8.20%
25-29	14.75%

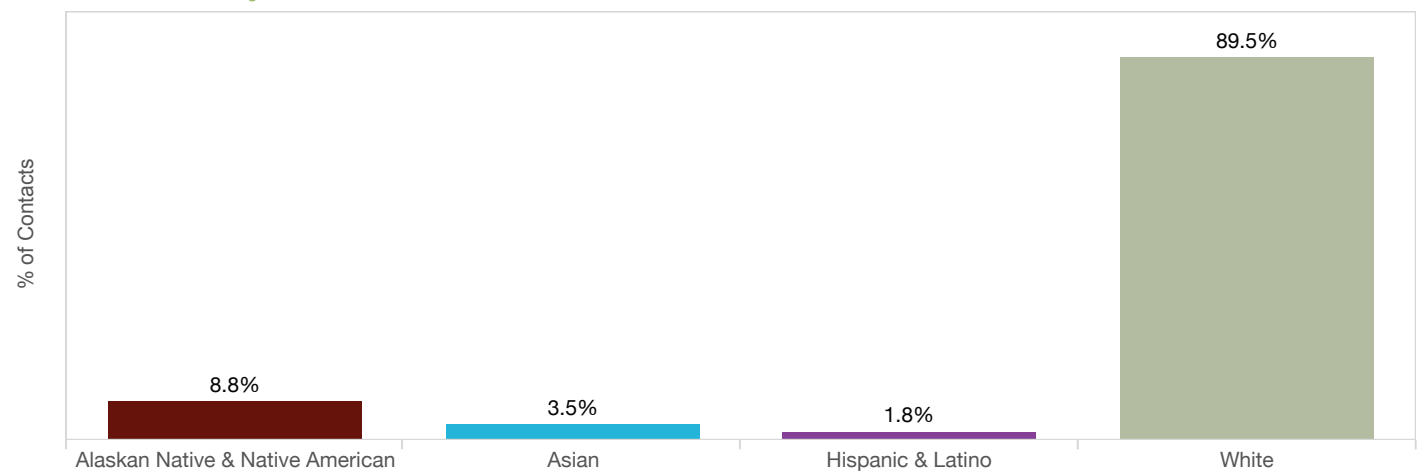
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

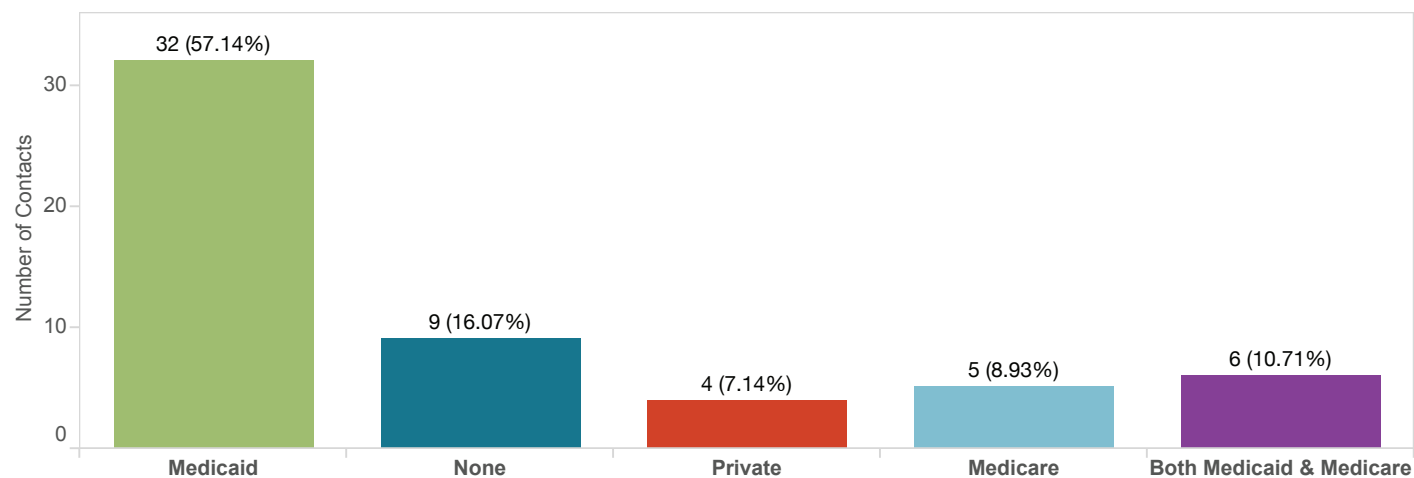


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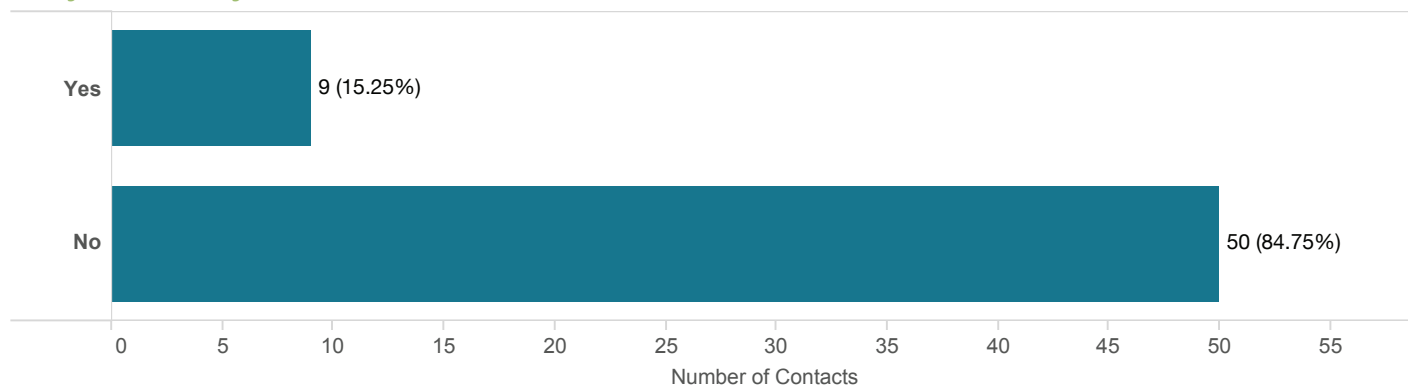
October 1, 2016 - December 31, 2016



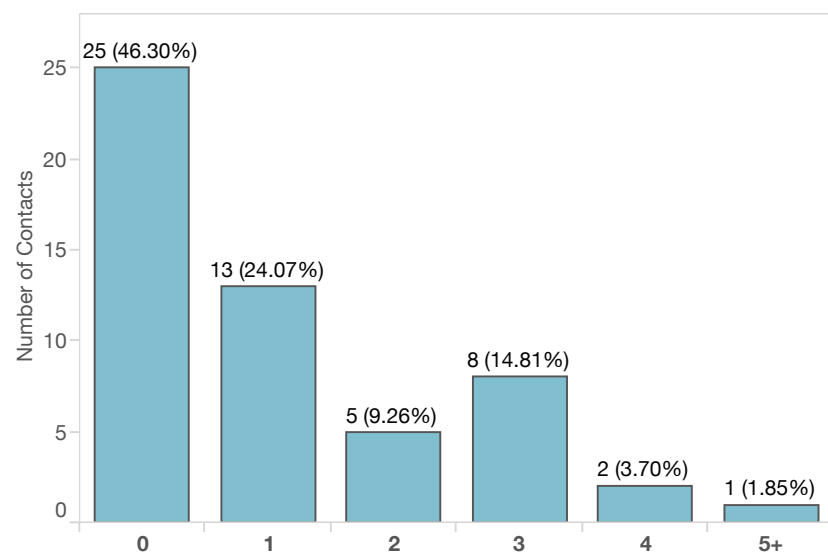
Health insurance status



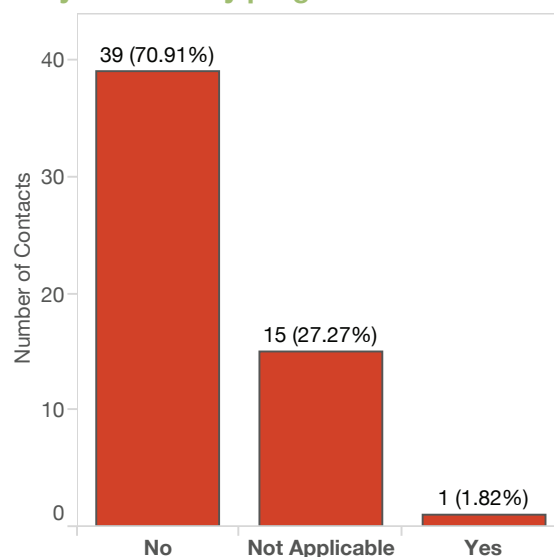
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

