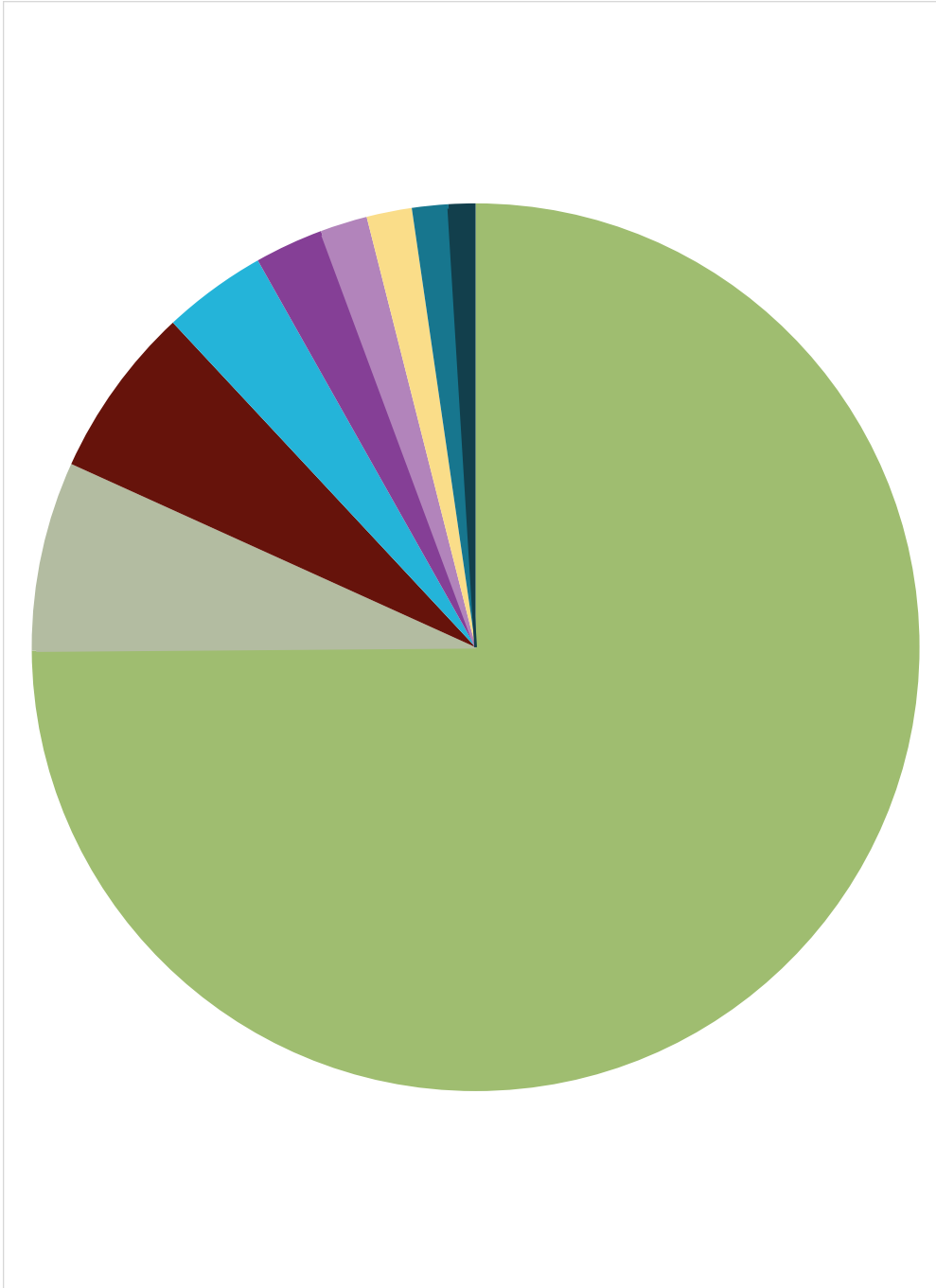


MARION COUNTY

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Percent of contacts by city



Salem	1,085 (75.14%)
Keizer	100 (6.93%)
Woodburn	91 (6.30%)
Stayton	36 (2.49%)
Silverton	25 (1.73%)
Aumsville	24 (1.66%)
Gervais	19 (1.32%)
Hubbard	14 (0.97%)
Other	55 (3.81%)

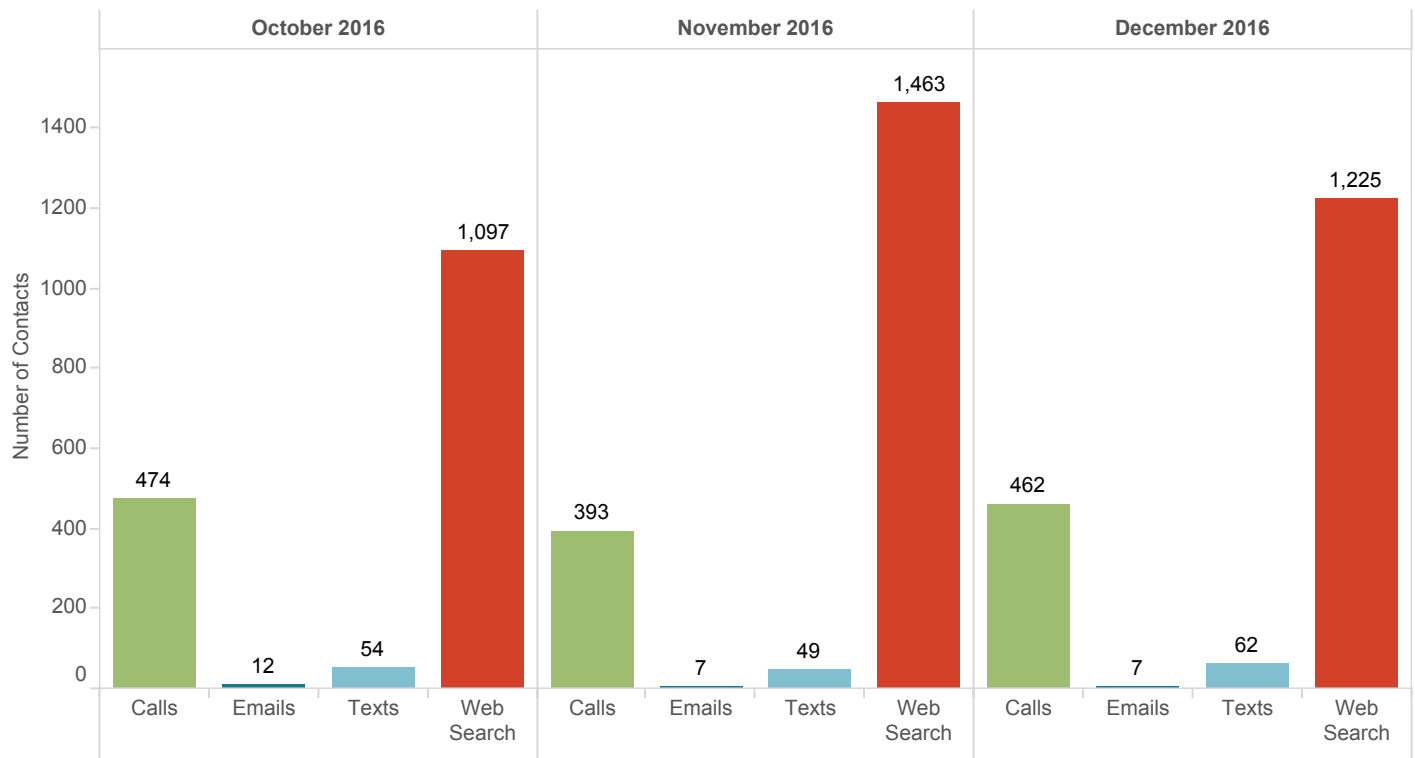
- Salem
- Keizer
- Woodburn
- Other
- Stayton
- Silverton
- Aumsville
- Gervais
- Hubbard

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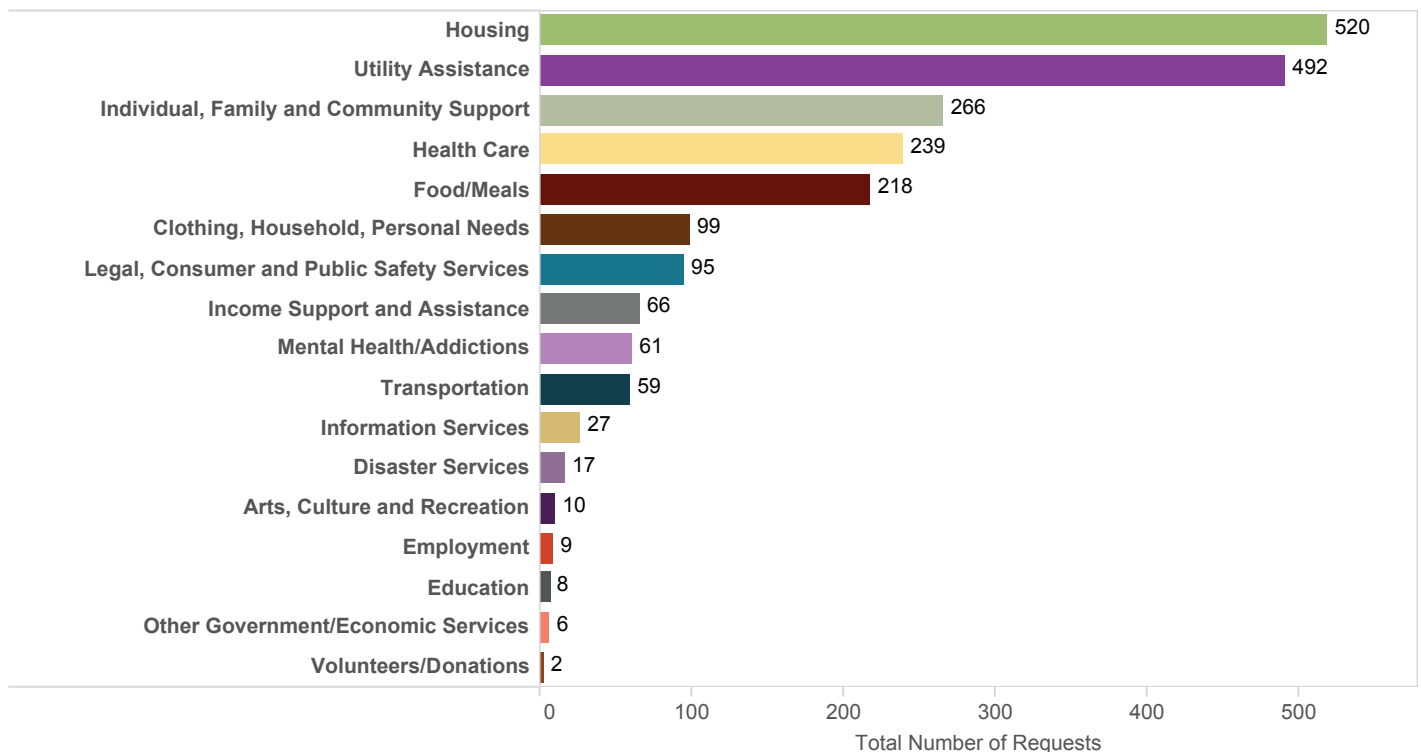
October 1, 2016 - December 31, 2016



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

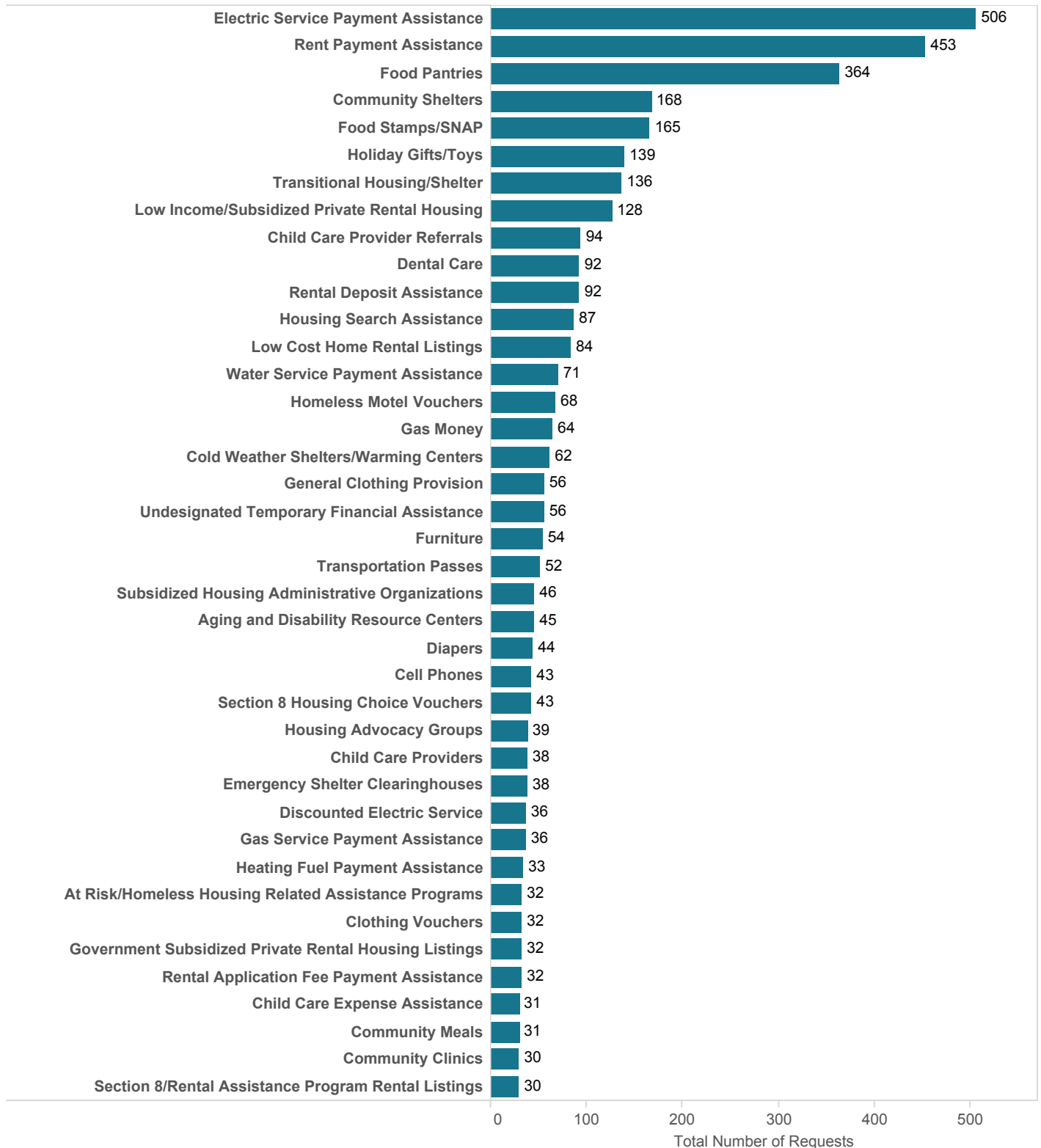


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Number of services with 30 or more requests across all contact types

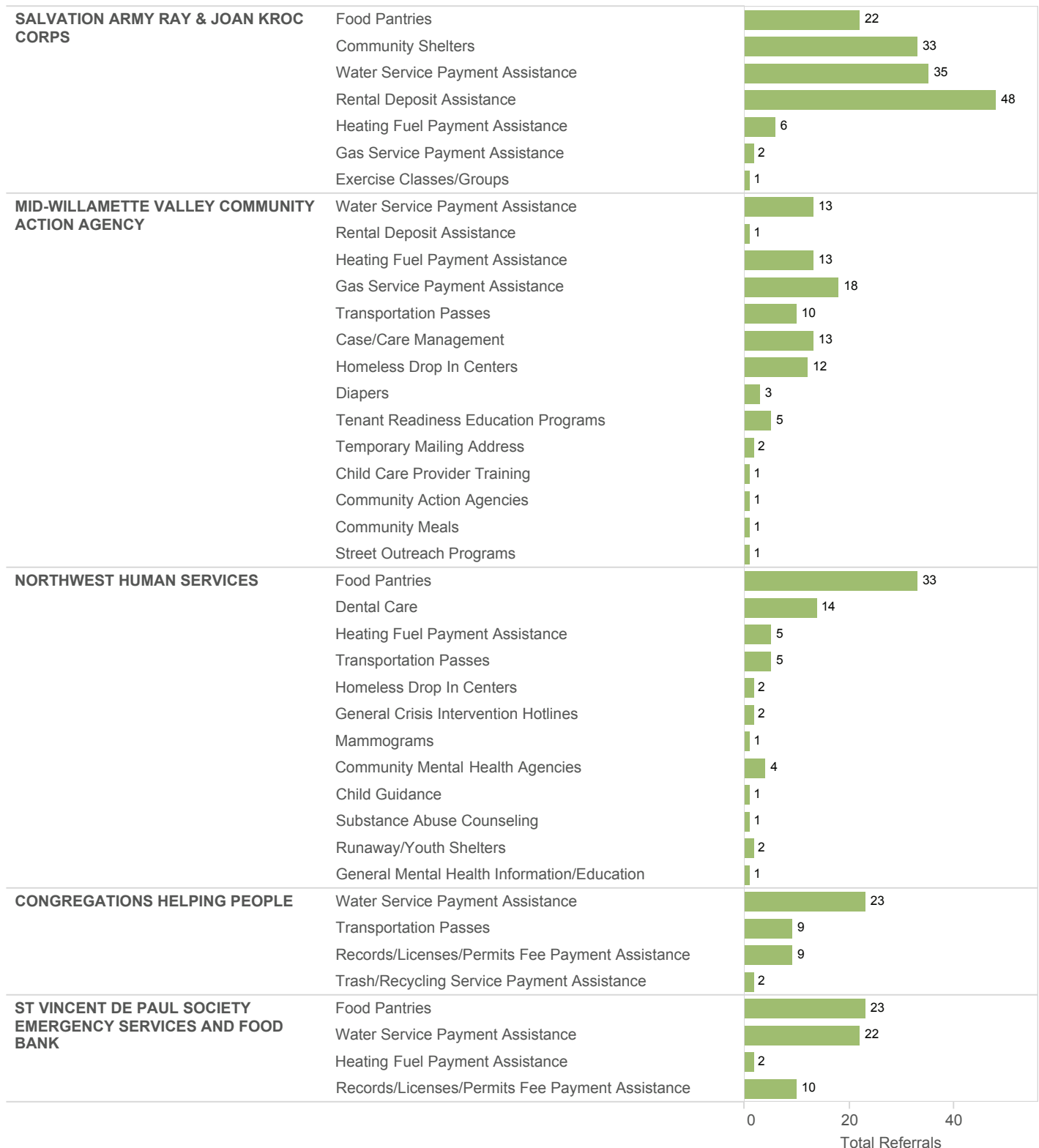


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Top 5 agencies referred to across all contact types



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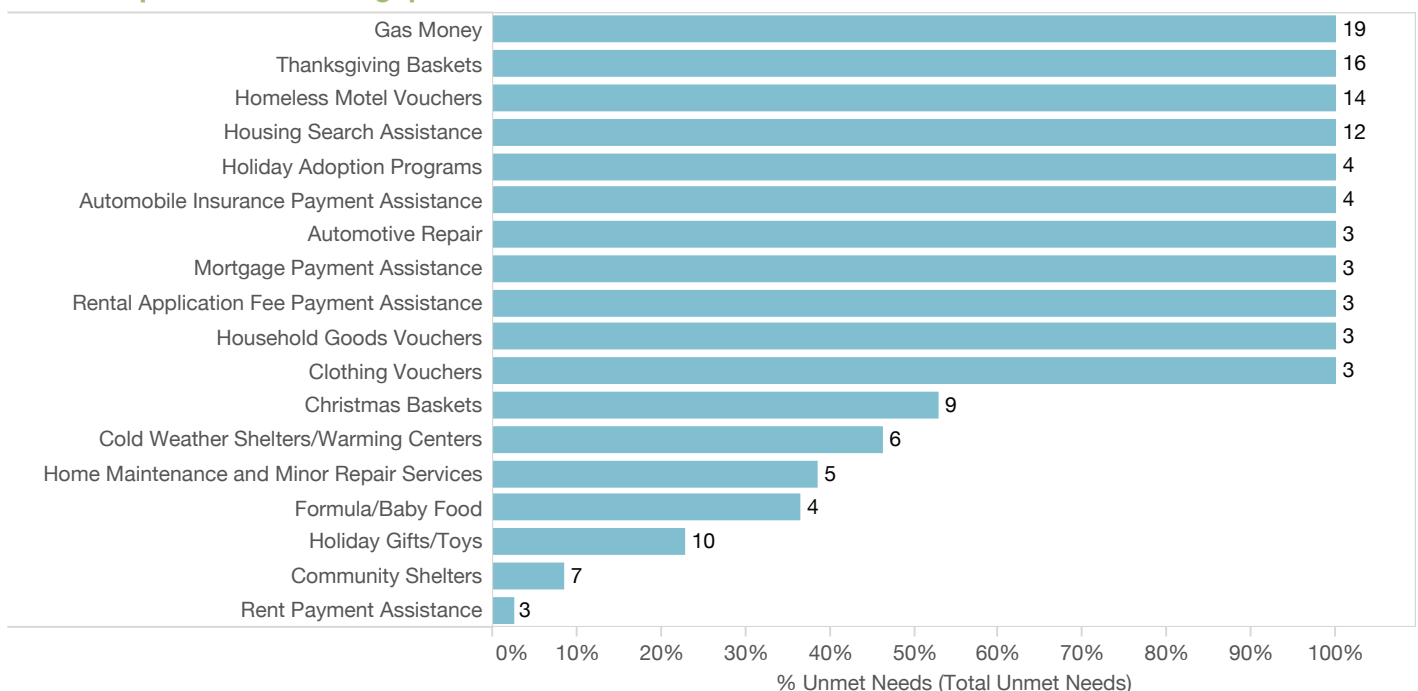
There were 196 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while volunteers/donations and transportation requests represent the greatest proportion of community unmet needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Volunteers/Donations	1	50%	1	50%
Transportation	31	53%	28	47%
Disaster Services	11	65%	7	41%
Individual, Family and Community Support	133	73%	50	27%
Employment	7	78%	2	22%
Arts, Culture and Recreation	8	80%	2	20%
Clothing/Personal/Household Needs	87	88%	13	13%
Housing	466	90%	59	11%
Legal, Consumer and Public Safety Services	85	89%	10	11%
Information Services	27	96%	2	7%
Mental Health/Addictions	61	100%	2	3%
Income Support/Assistance	64	97%	2	3%
Food/Meals	212	97%	6	3%
Health Care	234	98%	6	3%
Utility Assistance	486	99%	6	1%
Education	8	100%		
Other Government/Economic Services	6	100%		
Grand Total	1,927	91%	196	9%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with three or more requests are displayed below.

What are potential service gaps?



MARION COUNTY

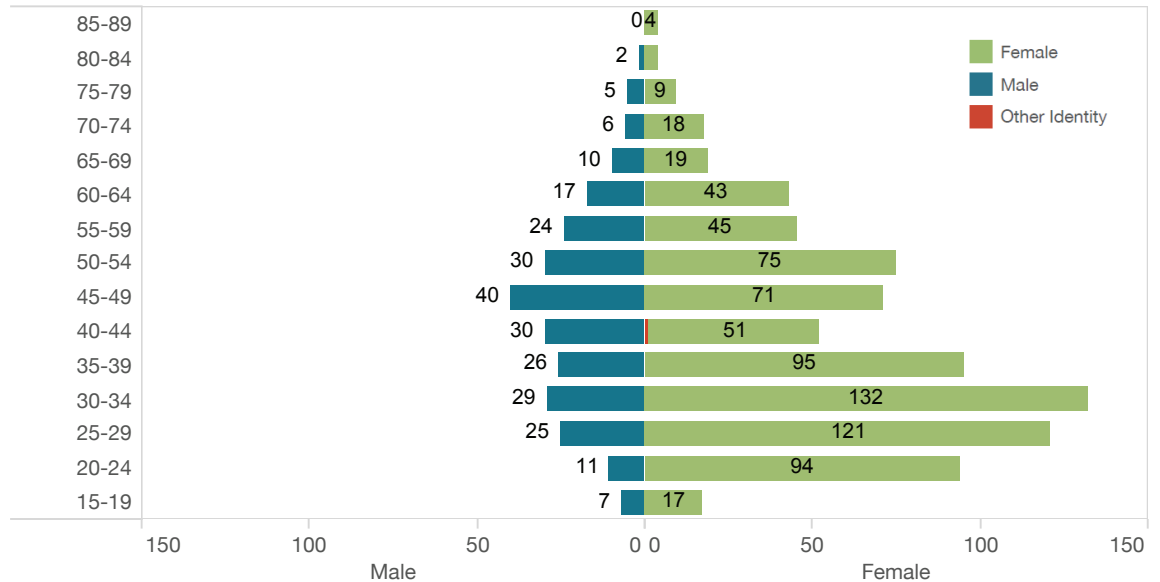
October 1, 2016 - December 31, 2016



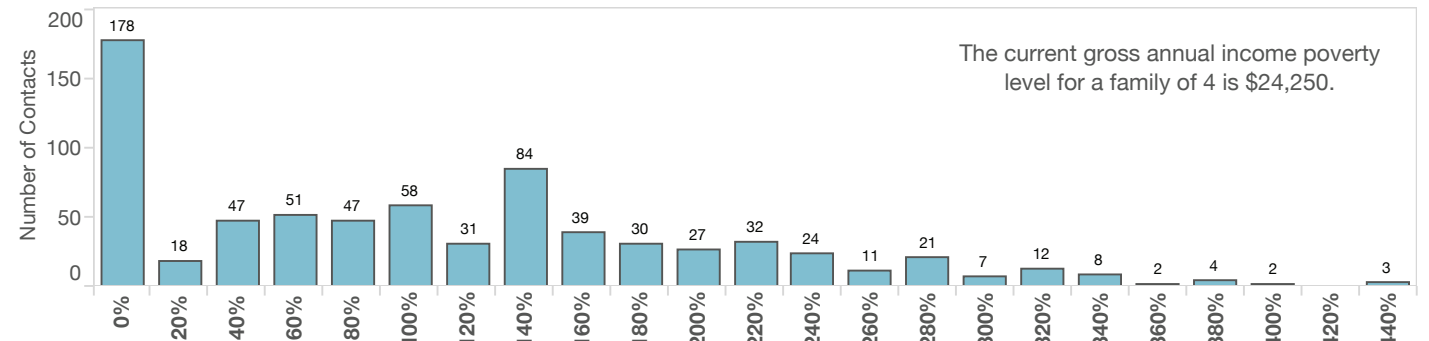
Age

85-89	0.40%
80-84	0.61%
75-79	1.41%
70-74	2.42%
65-69	2.93%
60-64	6.05%
55-59	6.96%
50-54	10.29%
45-49	10.80%
40-44	7.77%
35-39	11.60%
30-34	14.63%
25-29	12.51%
20-24	9.38%
15-19	2.32%

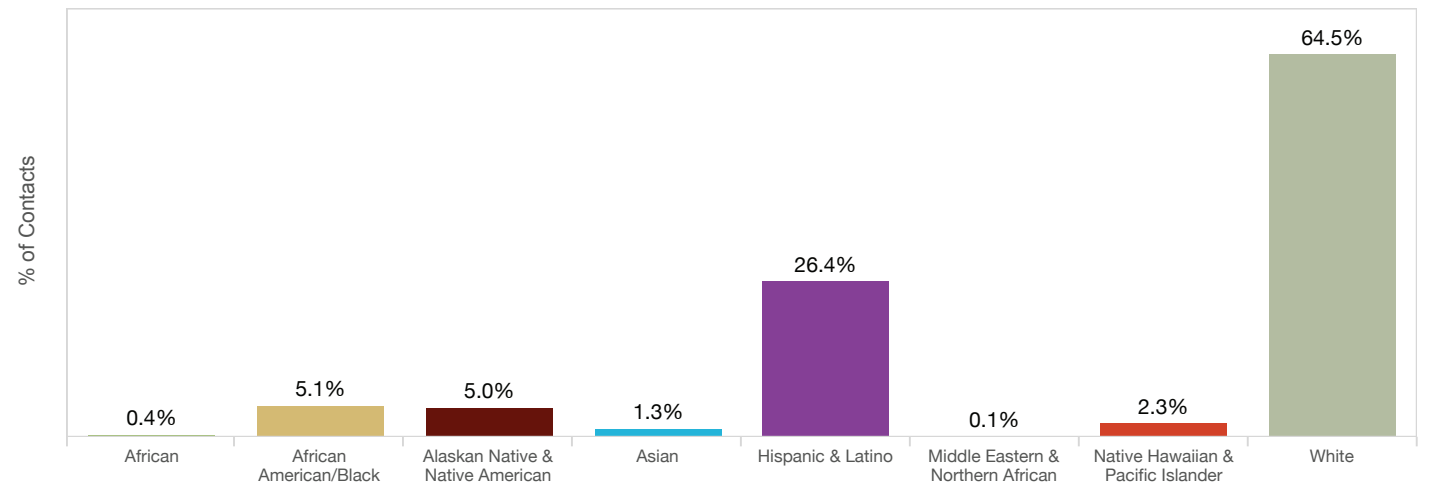
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

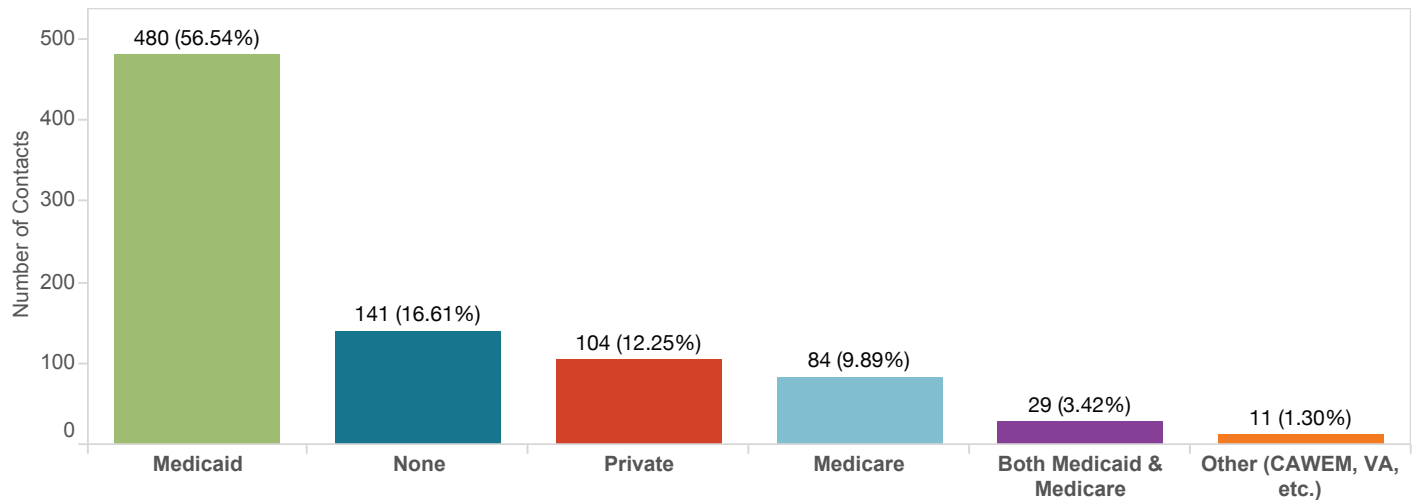


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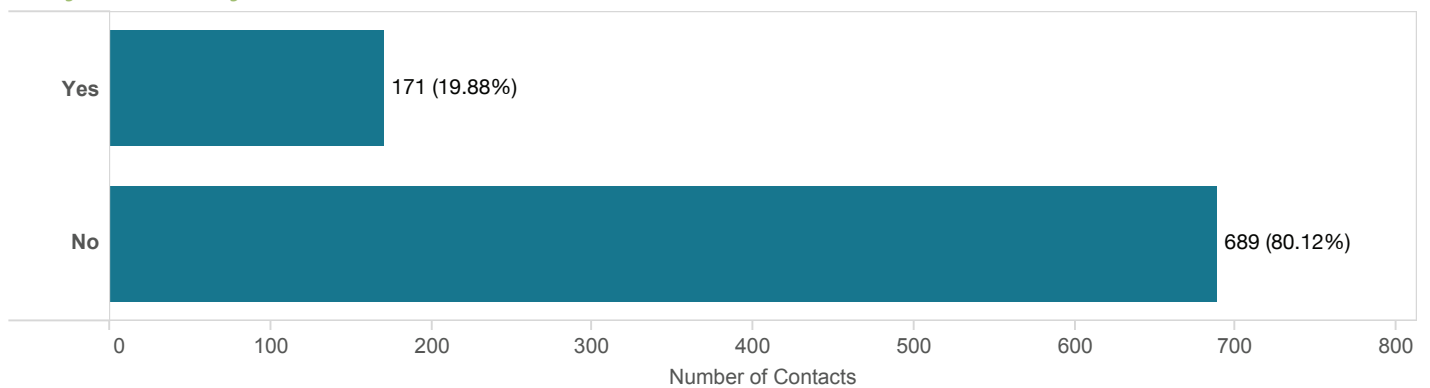
October 1, 2016 - December 31, 2016



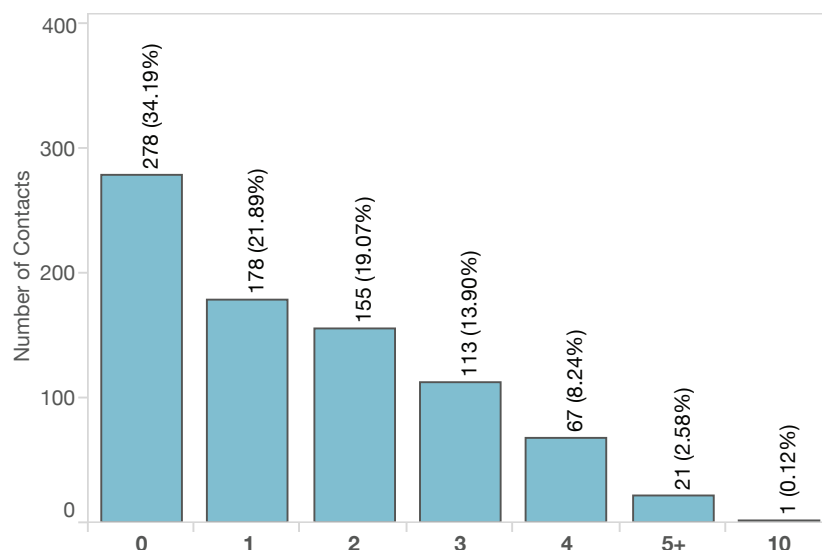
Health insurance status



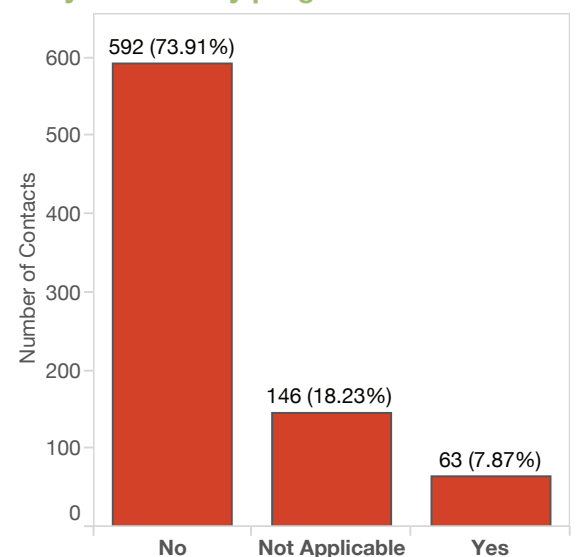
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



MARION COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

