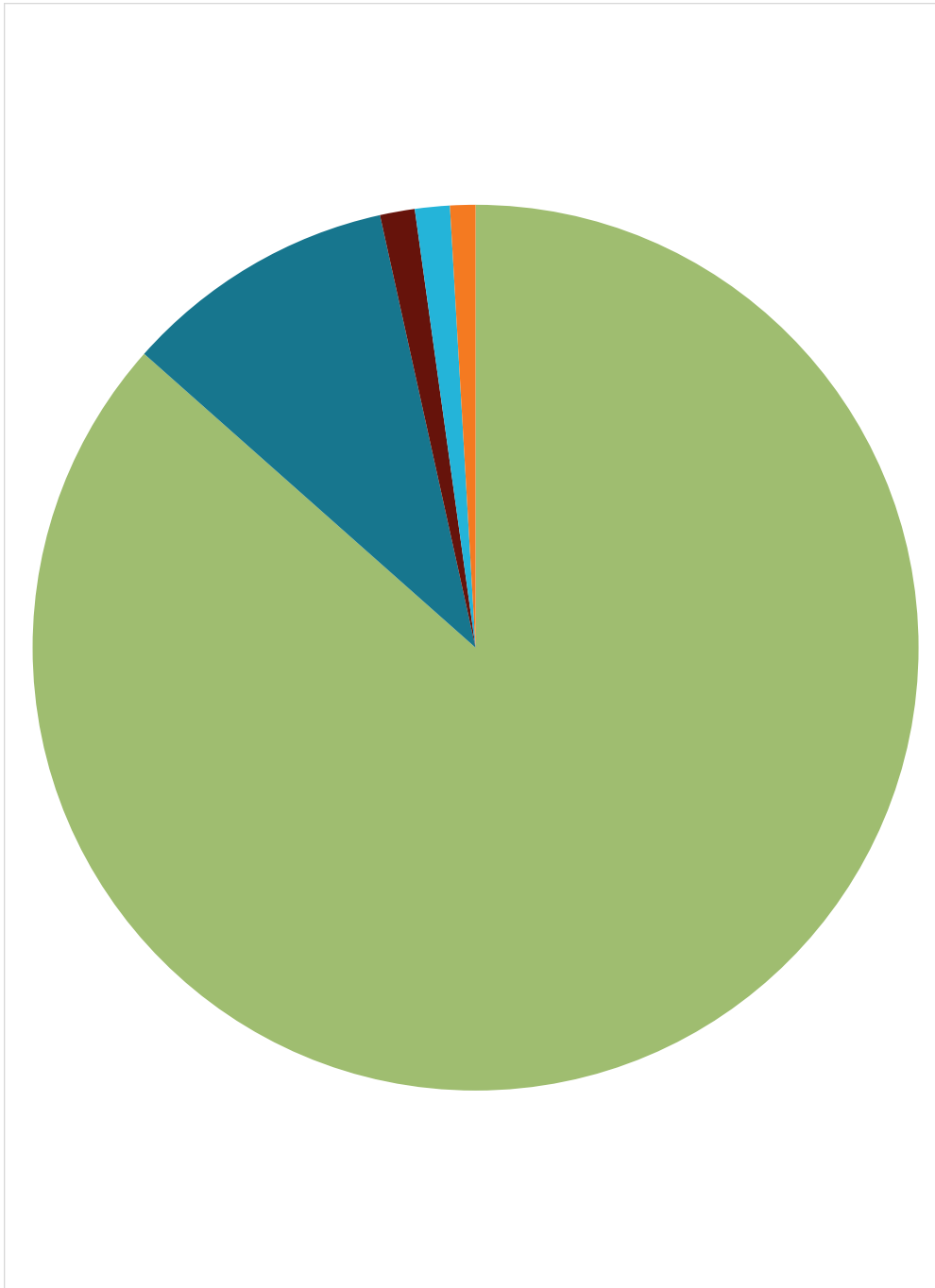


MULTNOMAH COUNTY

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Percent of contacts by city



- Portland
- Gresham
- Troutdale
- Fairview
- Other

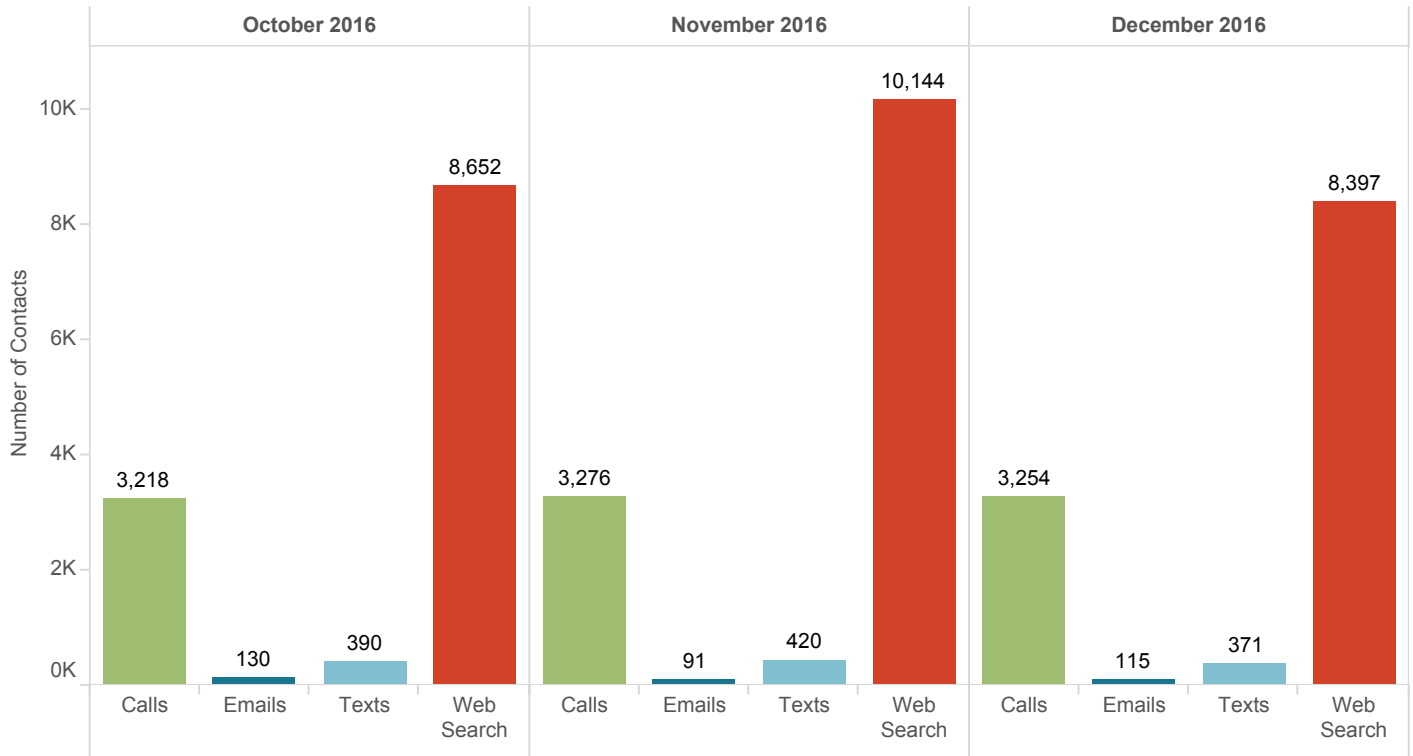
Portland	8,982 (86.75%)
Gresham	1,038 (10.03%)
Troutdale	132 (1.27%)
Fairview	131 (1.27%)
Other	95 (0.92%)

MULTNOMAH COUNTY

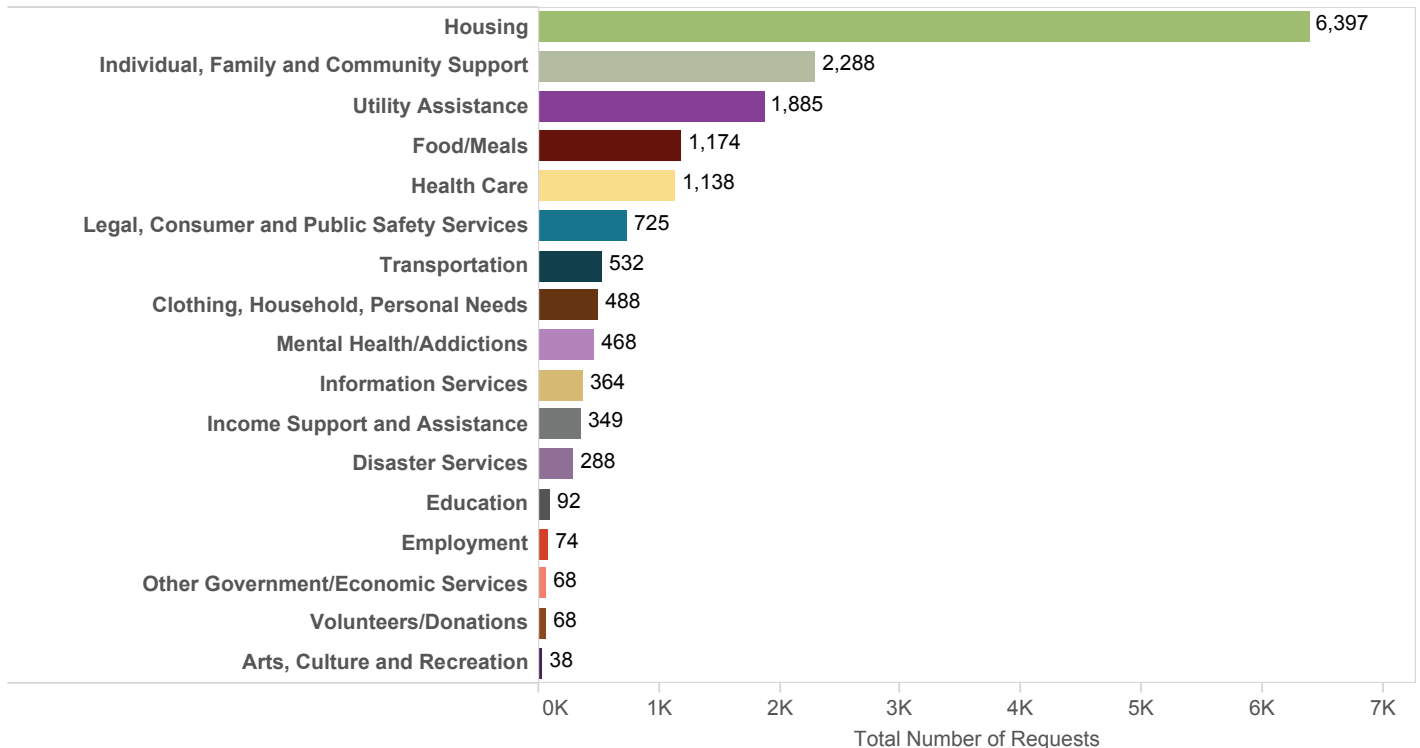
October 1, 2016 - December 31, 2016



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

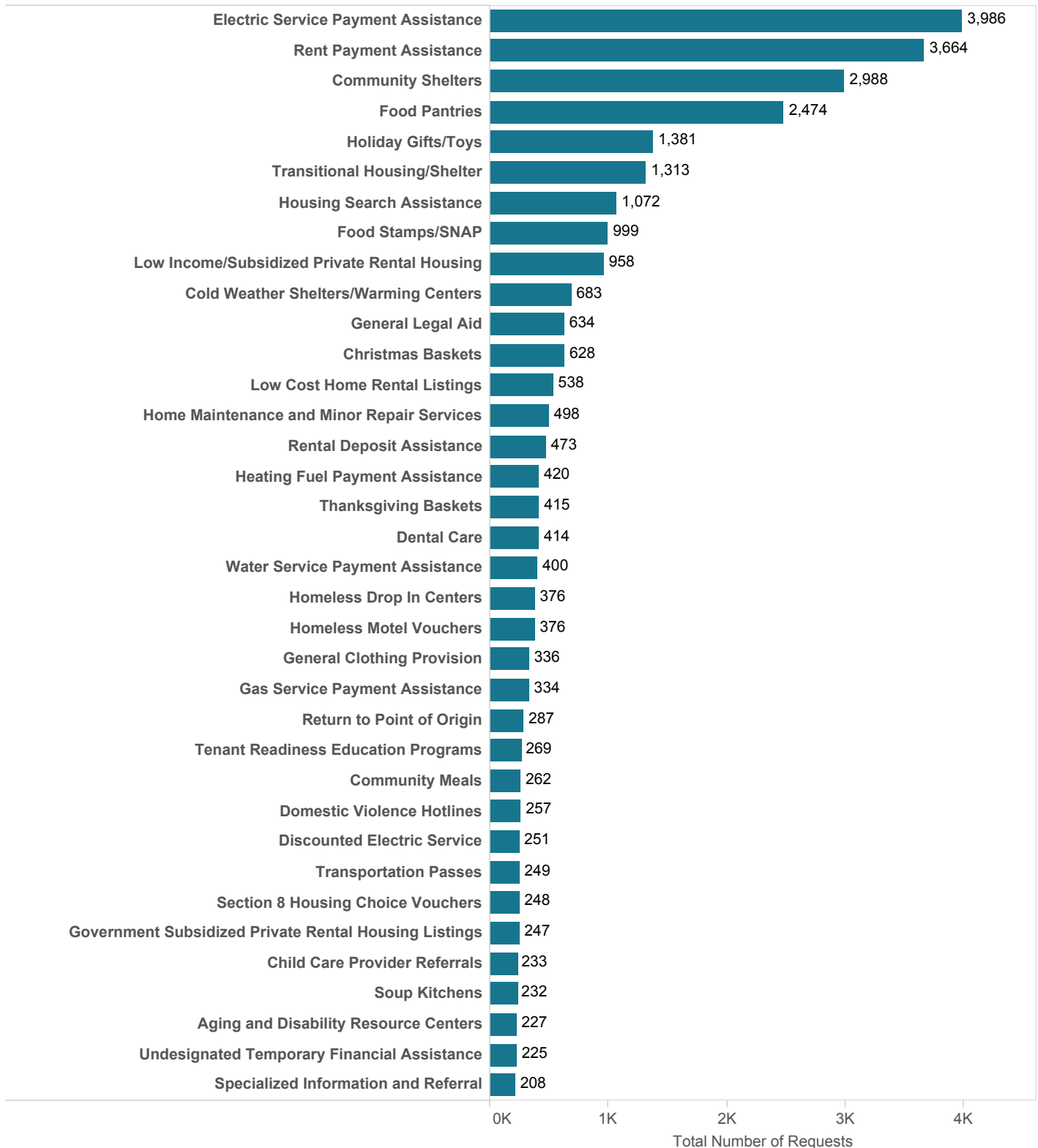


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Number of services with 200 or more requests across all contact types

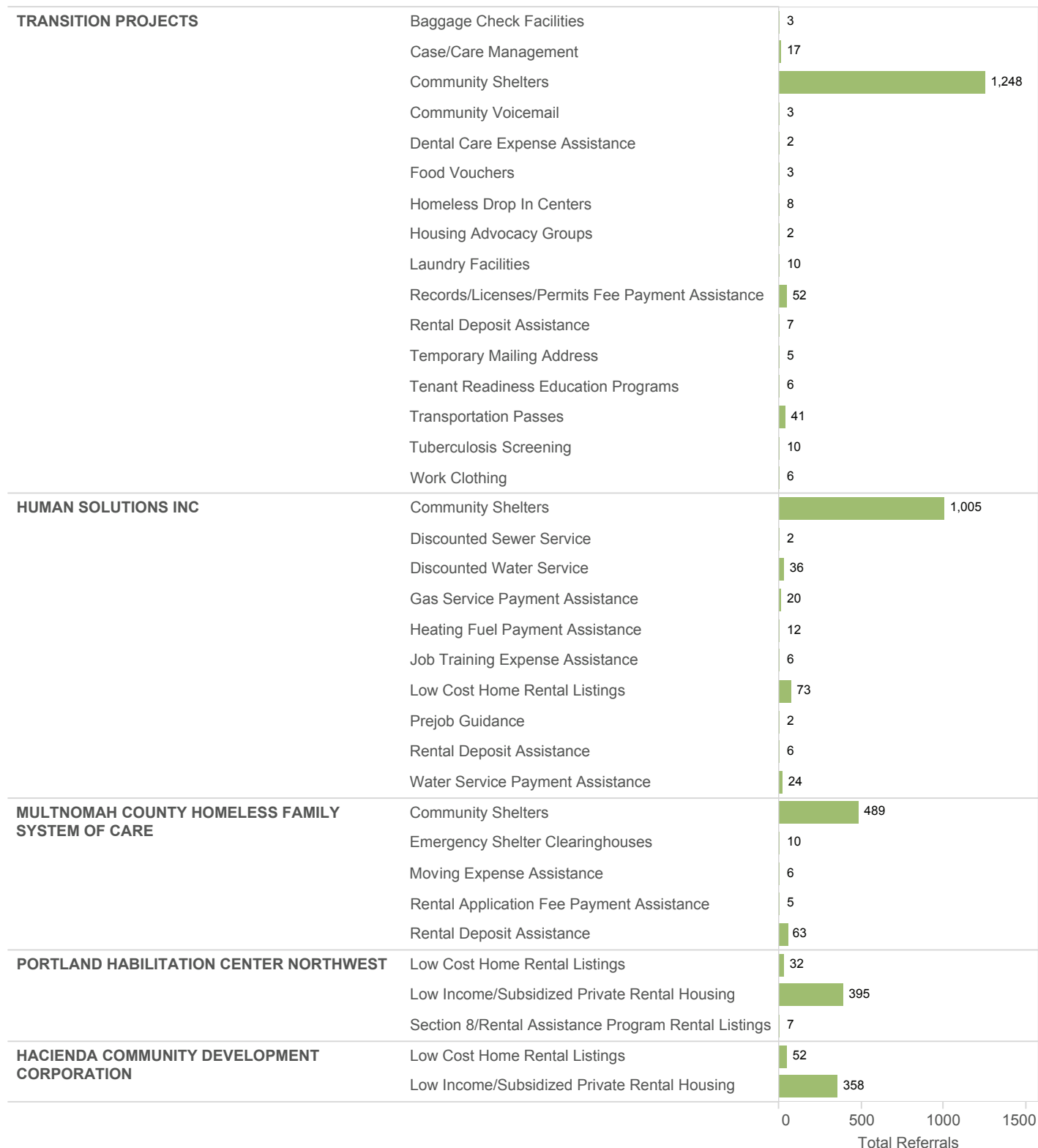


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Top 5 agencies referred to across all contact types



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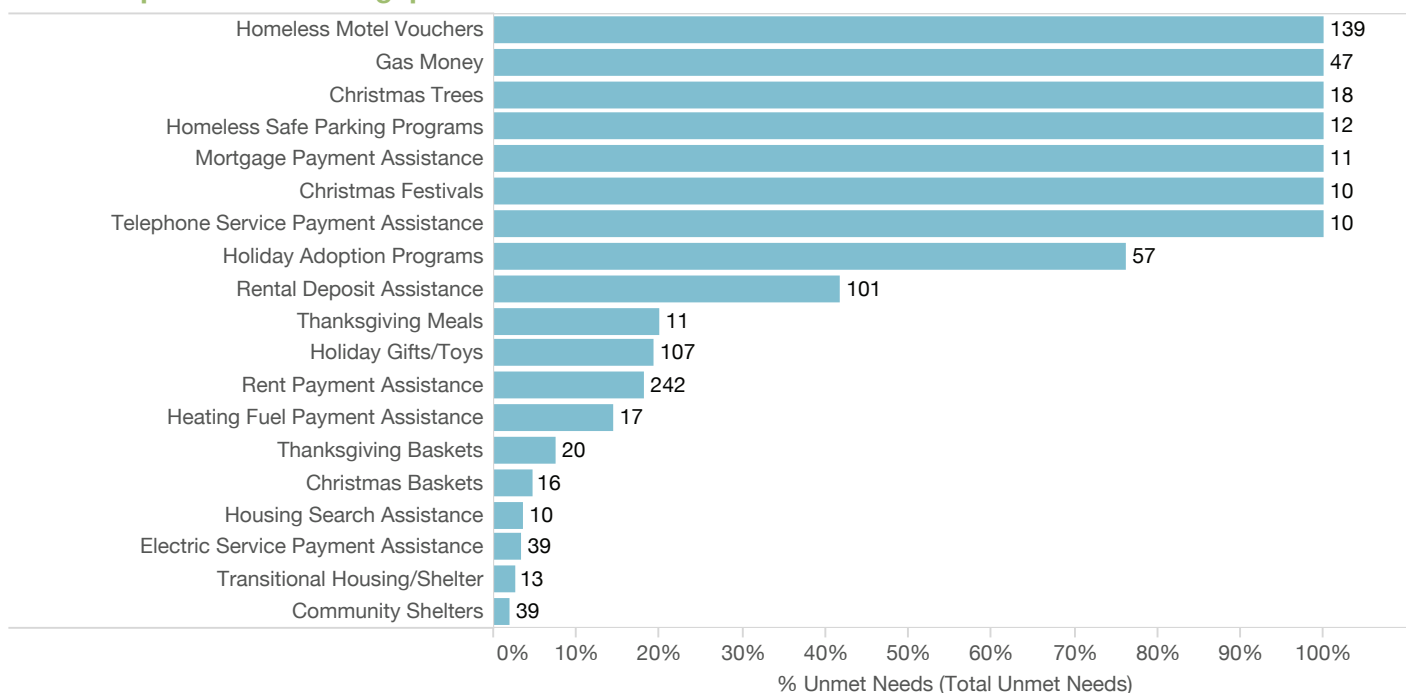
There were 1,208 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while arts, culture, and recreation needs and transportation requests represent the greatest proportion of community unmet needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Arts, Culture and Recreation	32	84%	6	16%
Transportation	457	86%	73	14%
Individual, Family and Community Support	1,835	87%	282	13%
Housing	5,802	91%	634	10%
Other Government/Economic Services	63	94%	4	6%
Clothing/Personal/Household Needs	463	95%	28	6%
Utility Assistance	1,813	96%	90	5%
Disaster Services	276	96%	13	5%
Legal, Consumer and Public Safety Services	697	97%	28	4%
Income Support/Assistance	338	97%	12	3%
Volunteers/Donations	66	97%	2	3%
Education	90	98%	2	2%
Health Care	1,122	99%	23	2%
Information Services	359	99%	5	1%
Mental Health/Addictions	464	99%	4	1%
Food/Meals	1,173	100%	2	0%
Employment	74	100%		
Grand Total	15,124	93%	1,208	7%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with 10 or more requests are displayed below.

What are potential service gaps?



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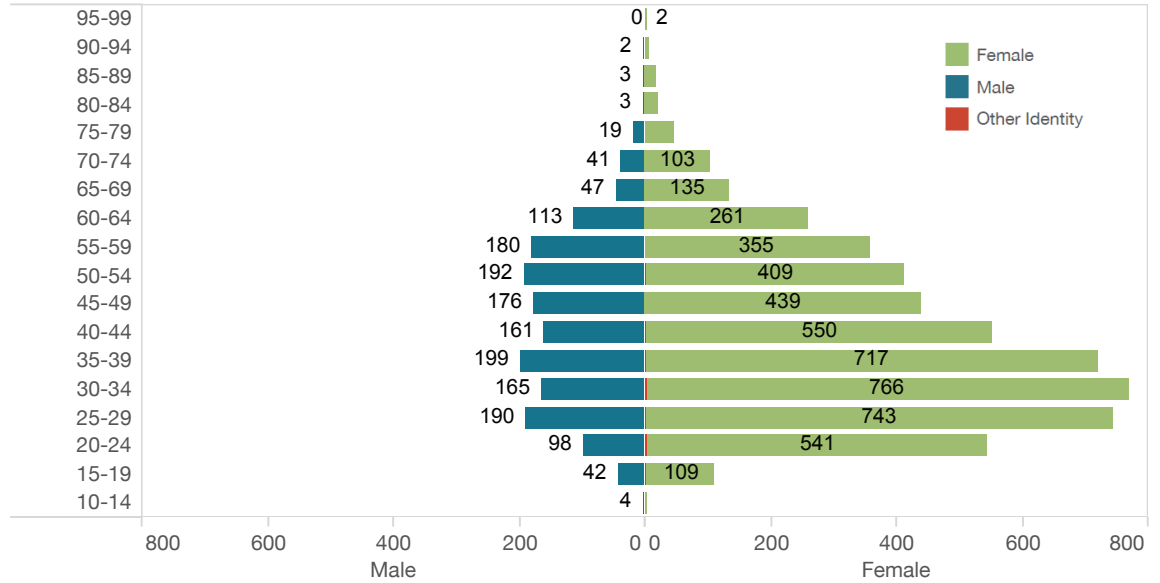
October 1, 2016 - December 31, 2016



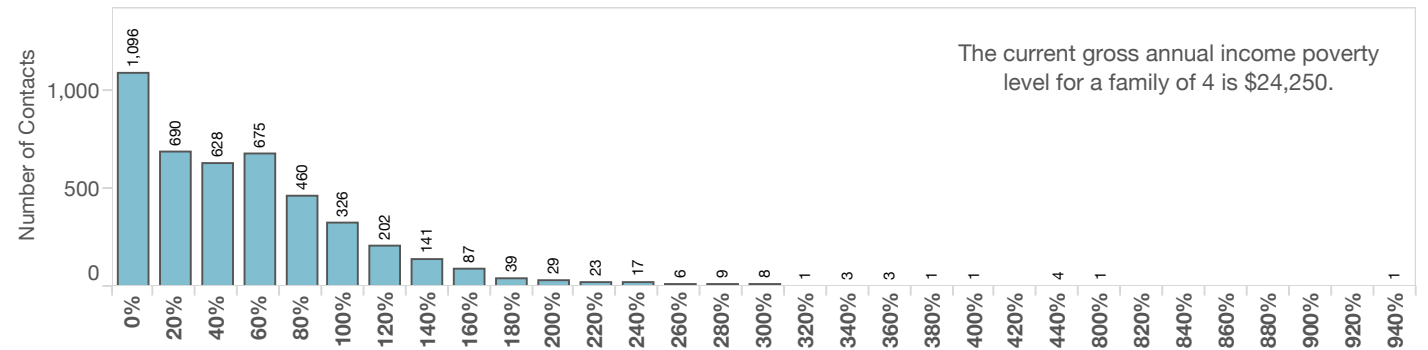
Age

95-99	0.03%
90-94	0.14%
85-89	0.30%
80-84	0.35%
75-79	0.95%
70-74	2.13%
65-69	2.69%
60-64	5.48%
55-59	7.90%
50-54	8.78%
45-49	9.06%
40-44	10.41%
35-39	13.31%
30-34	13.56%
25-29	13.52%
20-24	9.15%
15-19	2.24%
10-14	0.12%

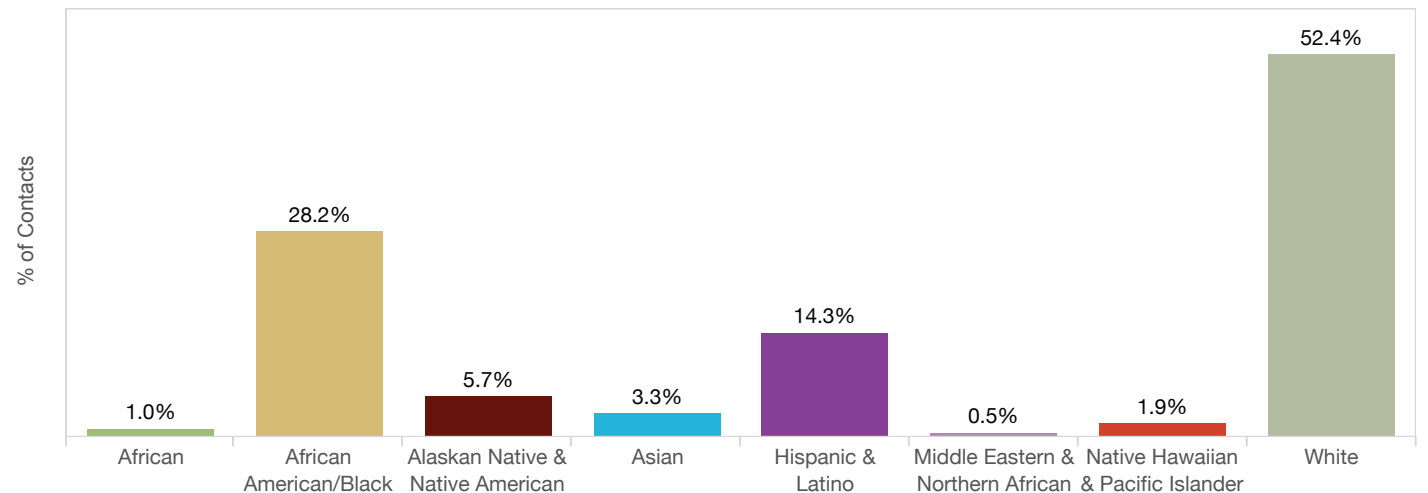
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

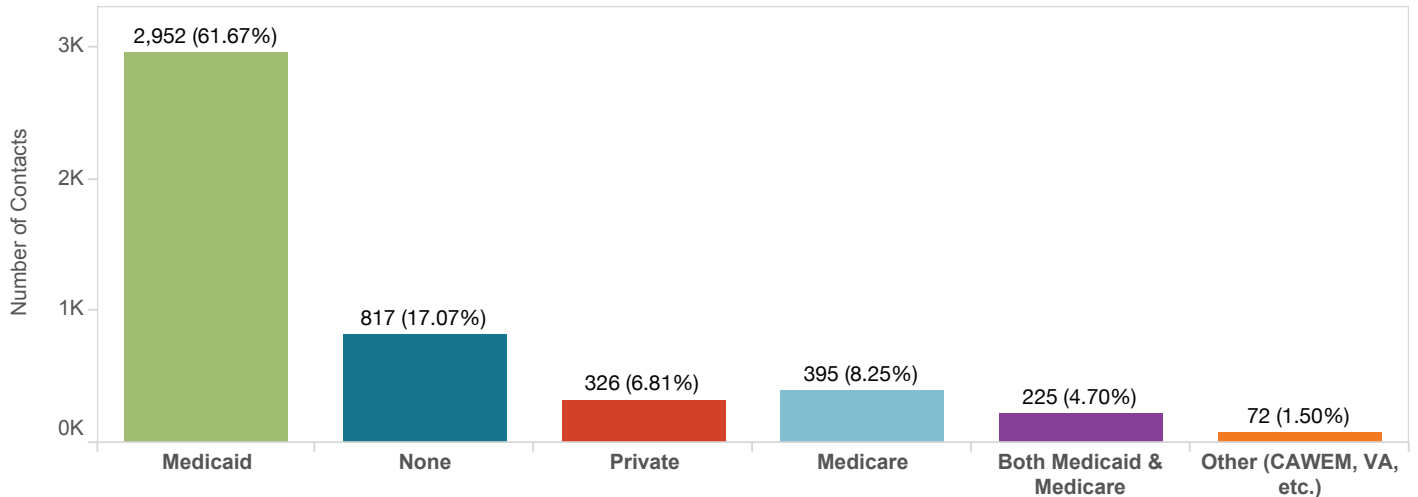


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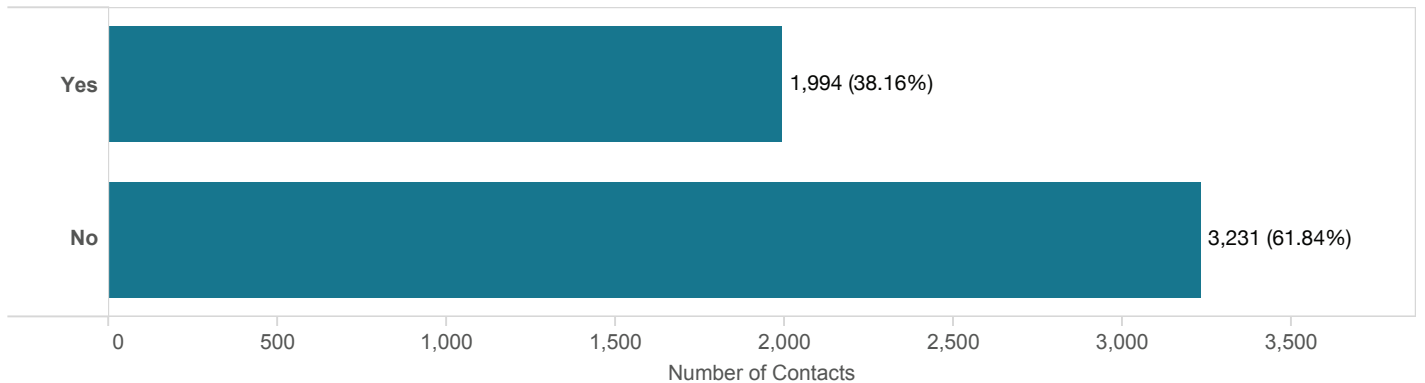
October 1, 2016 - December 31, 2016



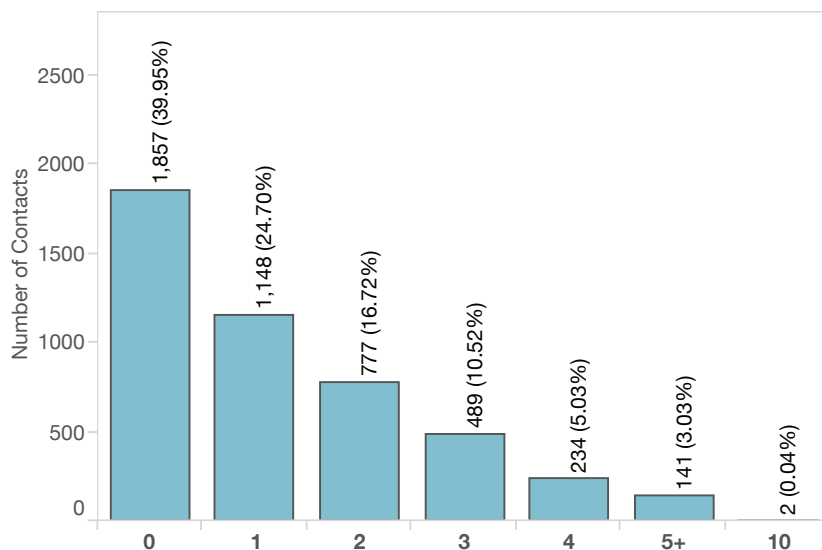
Health insurance status



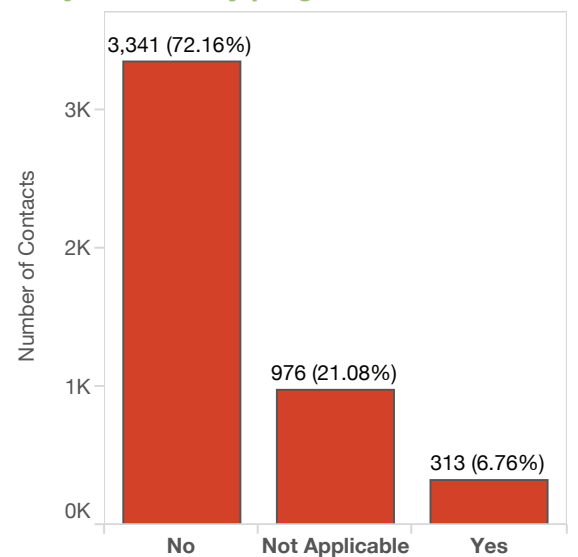
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

