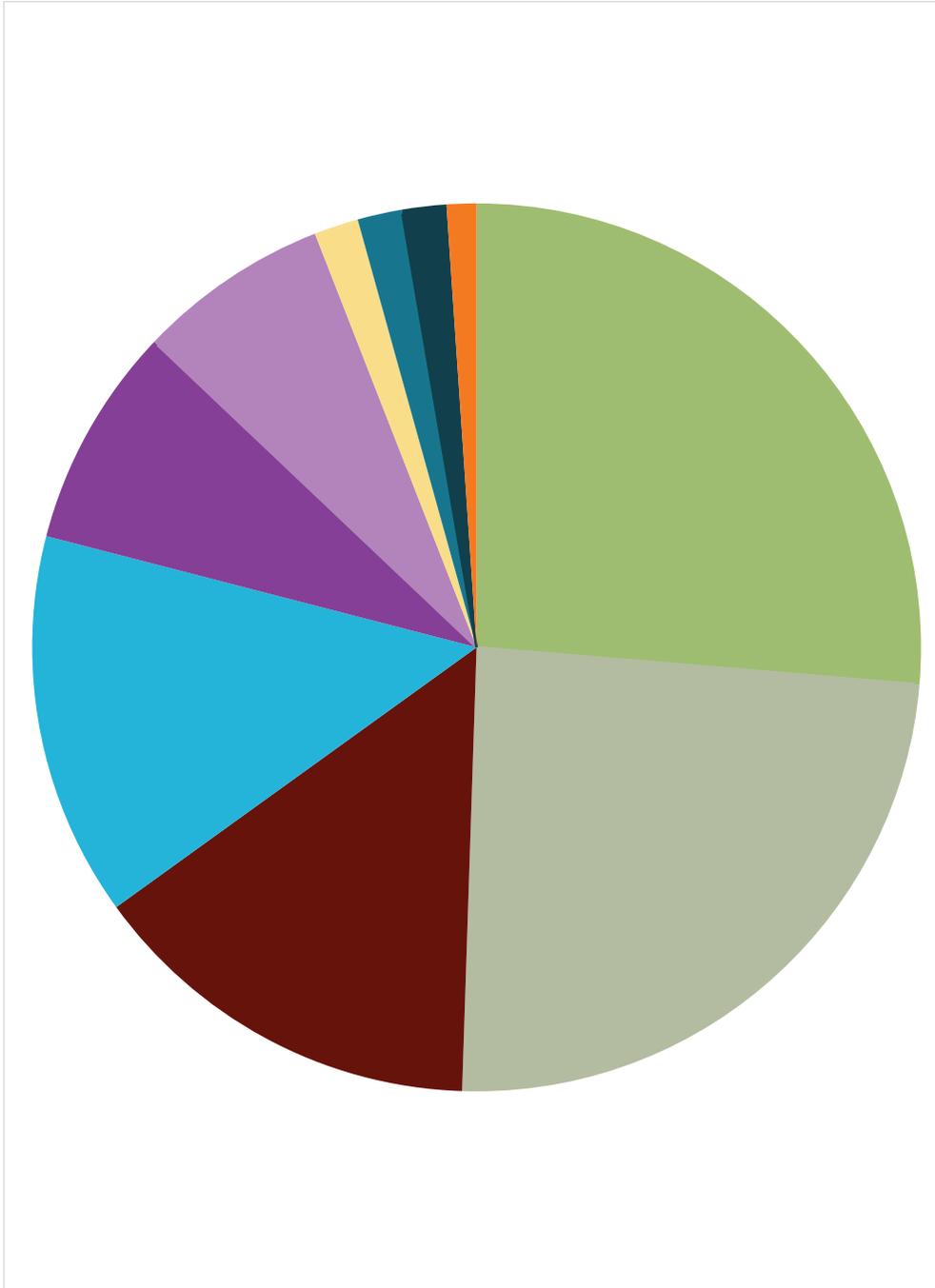


POLK COUNTY

October 1, 2016 - December 31, 2016



Percent of contacts by city



West Salem	49 (26.34%)
Dallas	45 (24.19%)
Independence	27 (14.52%)
Salem	26 (13.98%)
Monmouth	15 (8.06%)
Grand Ronde	13 (6.99%)
Falls City	3 (1.61%)
Sheridan	3 (1.61%)
Willamina	3 (1.61%)
Amity	2 (1.08%)

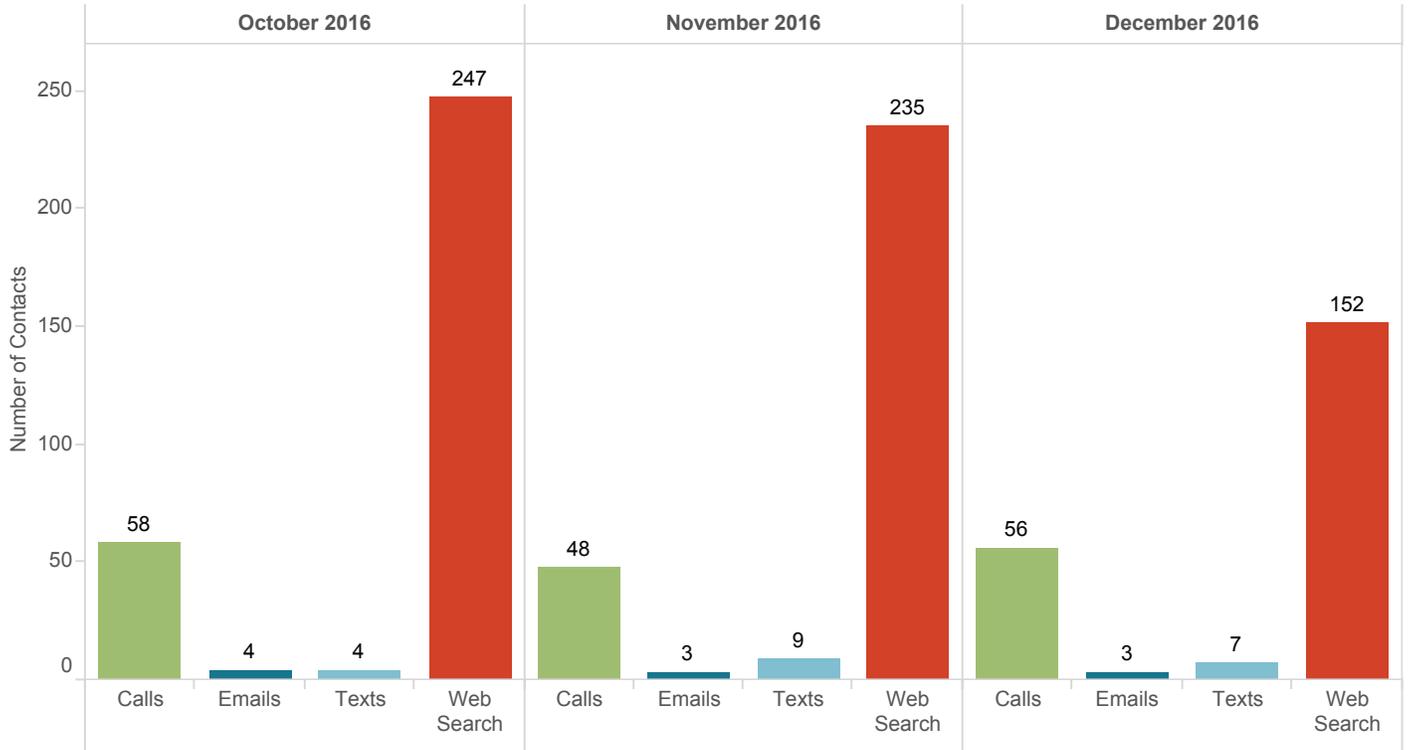
- West Salem
- Dallas
- Independence
- Salem
- Monmouth
- Grand Ronde
- Falls City
- Sheridan
- Willamina
- Amity

POLK COUNTY

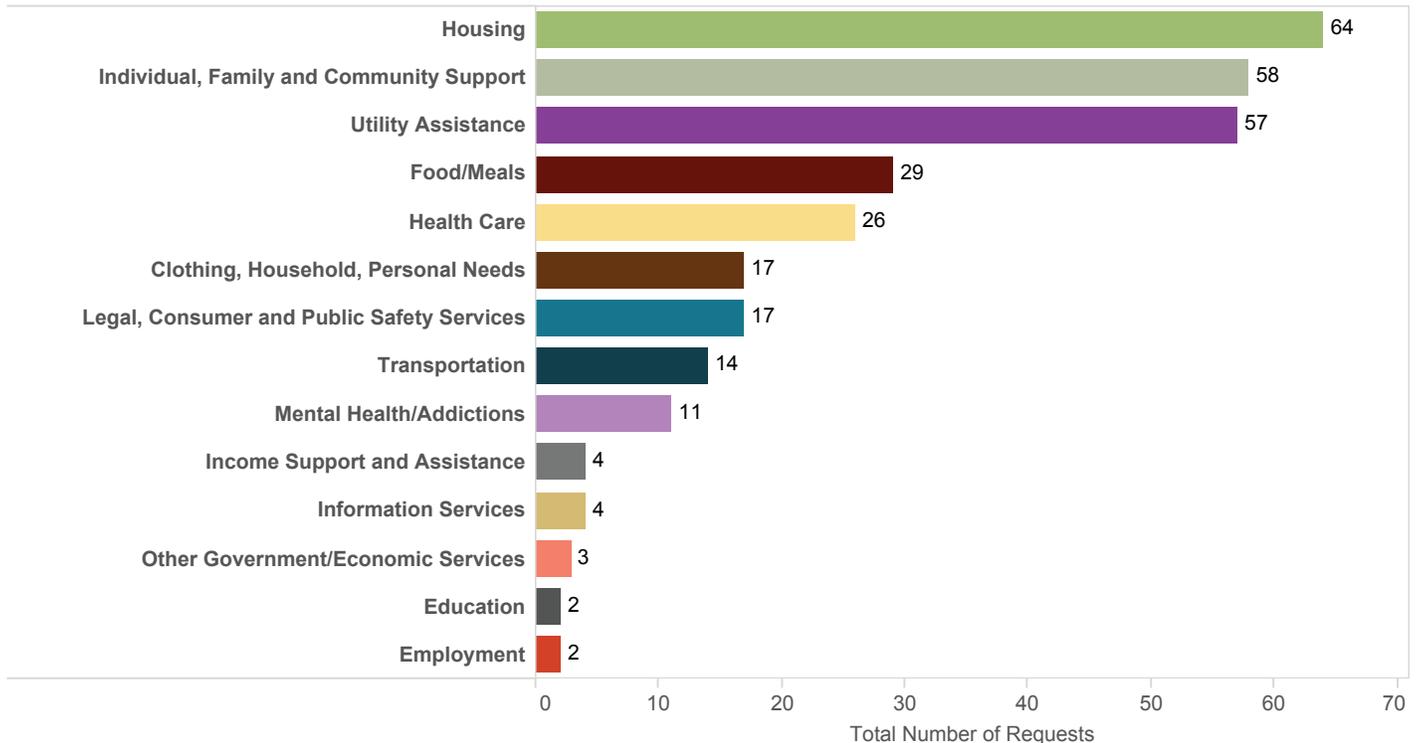
October 1, 2016 - December 31, 2016



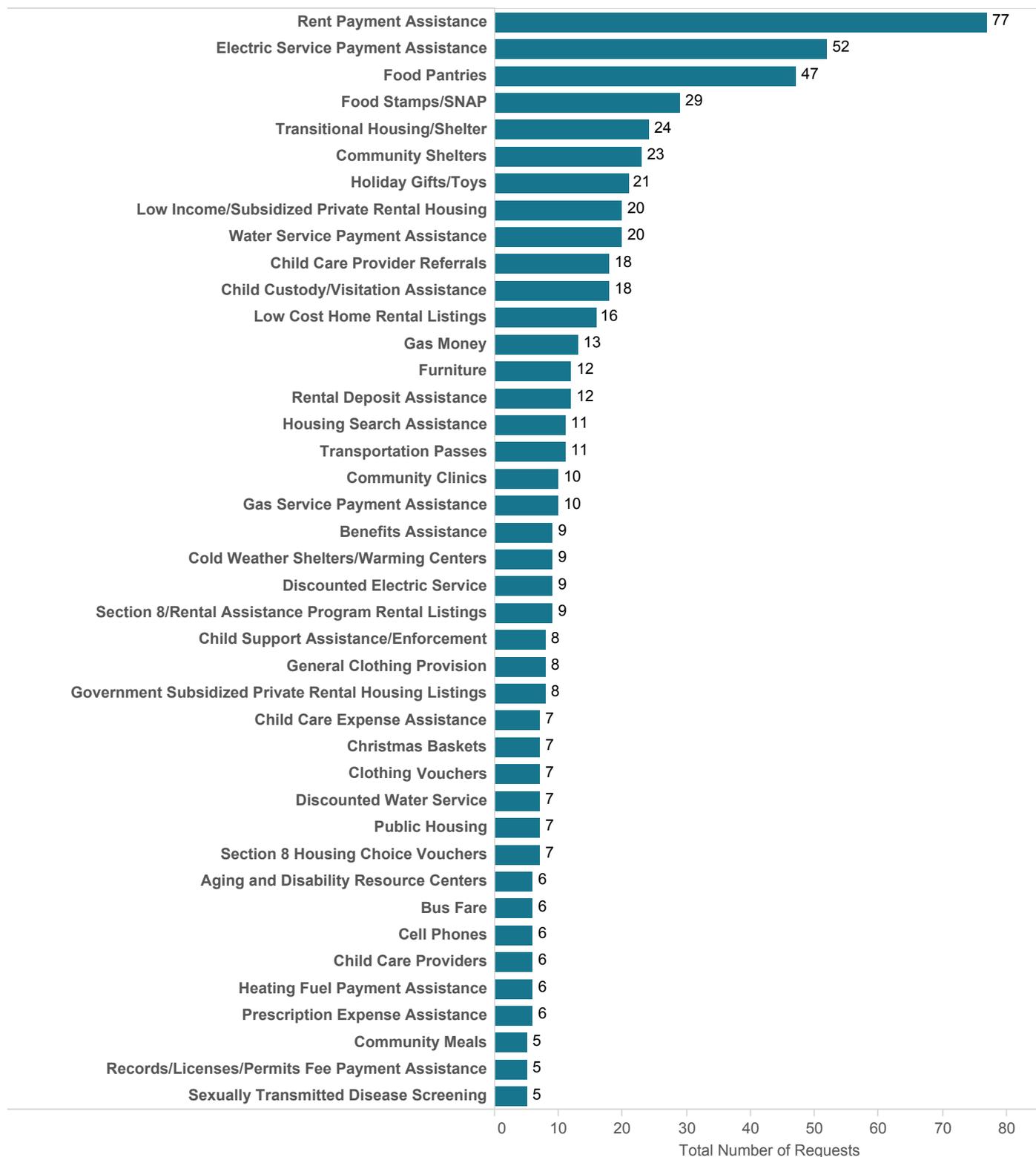
Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need



Number of services with five or more requests across all contact types

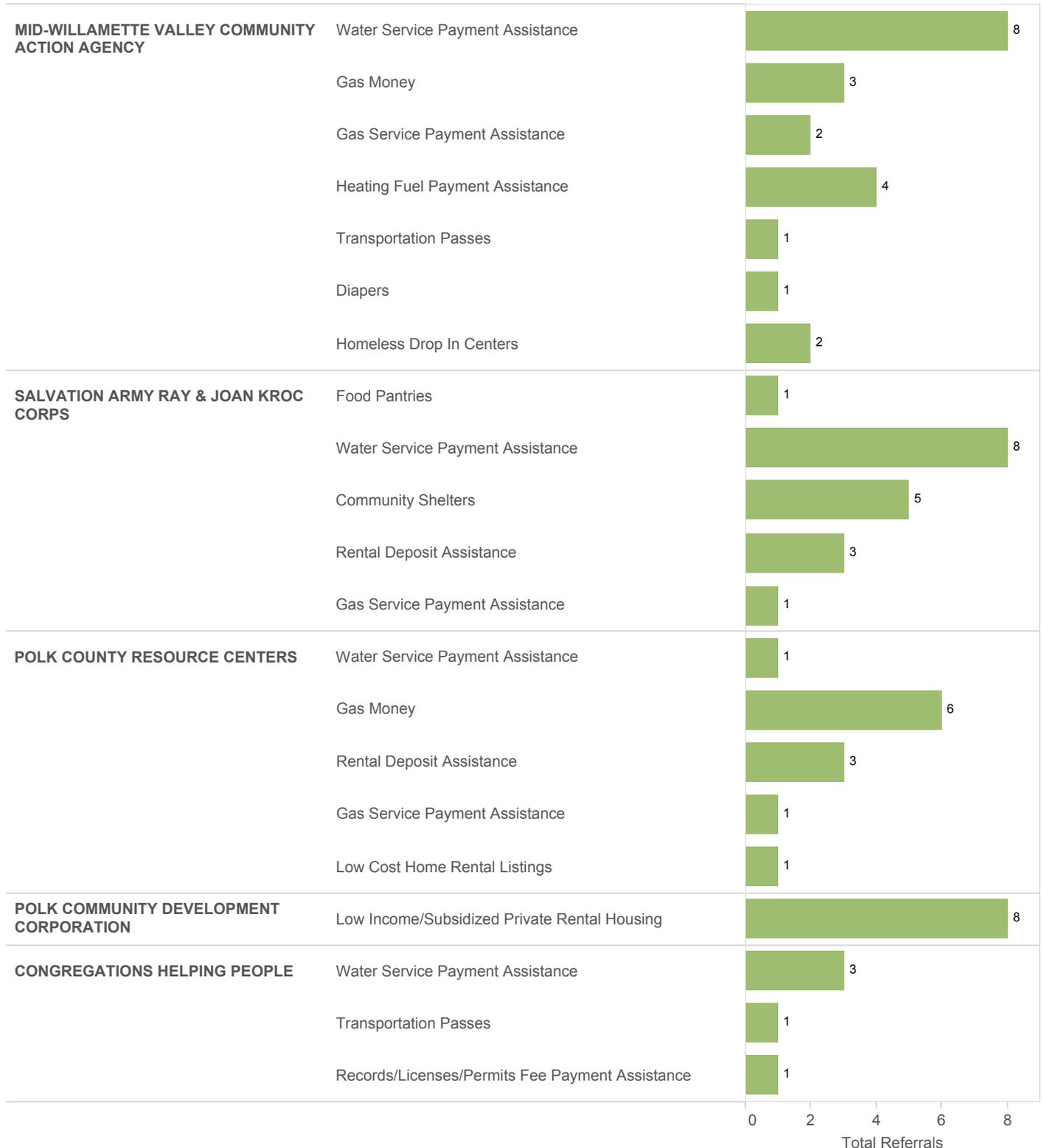


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Top 5 agencies referred to across all contact types



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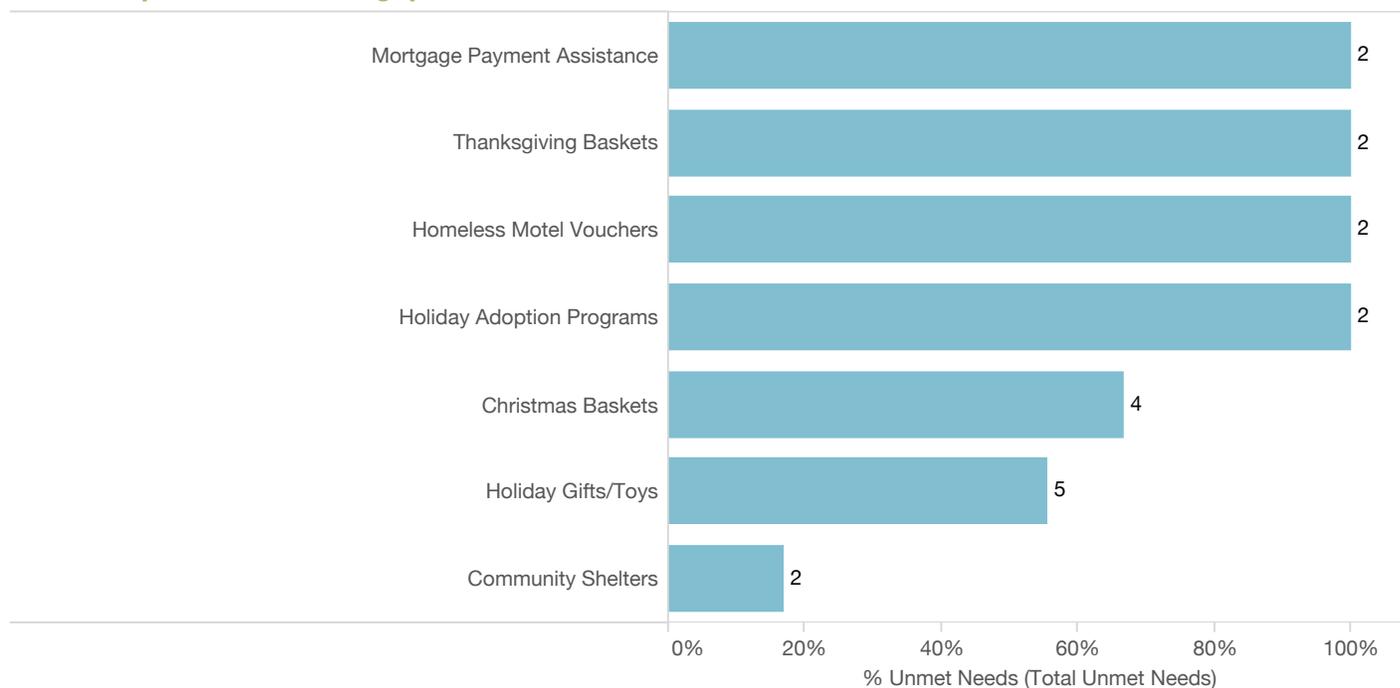
There were 46 instances where there wasn't an appropriate referral for the contact's requested need. Individual, family and community support requests represent the largest number of unmet community needs and employment represents the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Employment	1	50%	1	50%
Individual, Family and Community Support	25	61%	16	39%
Income Support/Assistance	3	75%	1	25%
Clothing/Personal/Household Needs	13	76%	4	24%
Transportation	11	79%	3	21%
Mental Health/Addictions	10	91%	2	18%
Housing	56	88%	9	14%
Utility Assistance	49	86%	8	14%
Legal, Consumer and Public Safety Services	16	94%	1	6%
Health Care	25	96%	1	4%
Food/Meals	29	100%		
Education	2	100%		
Information Services	4	100%		
Other Government/Economic Services	3	100%		
Grand Total	247	85%	46	16%

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



POLK COUNTY

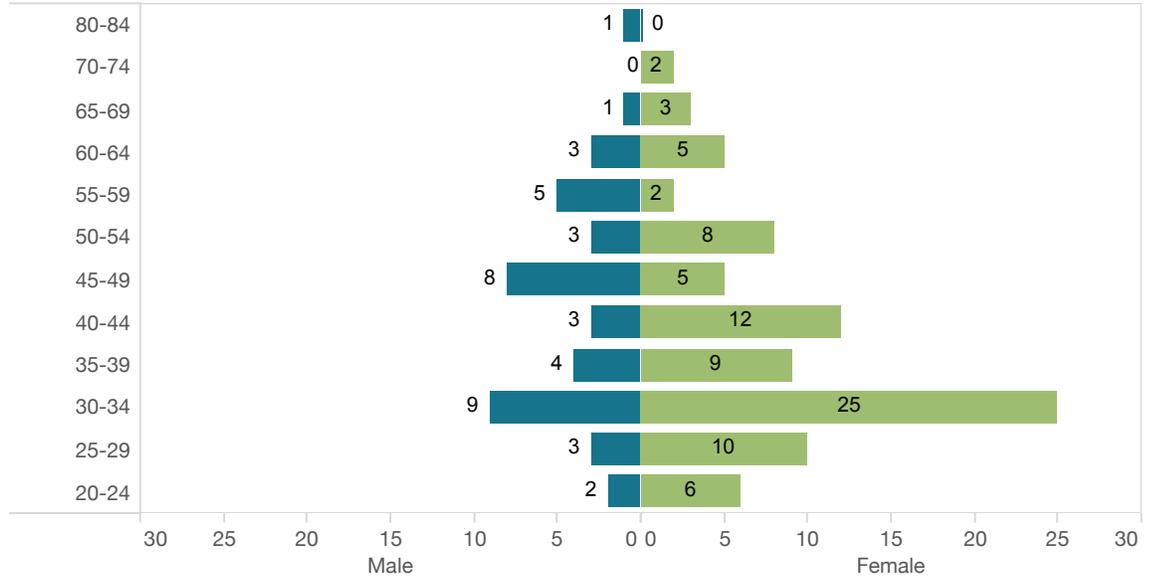
October 1, 2016 - December 31, 2016



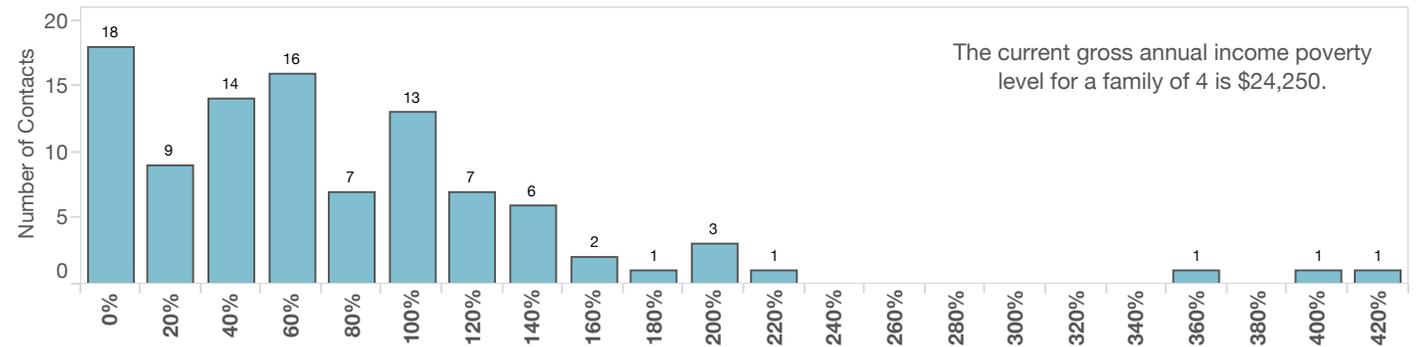
Age

80-84	0.86%
70-74	1.72%
65-69	3.45%
60-64	6.90%
55-59	6.03%
50-54	9.48%
45-49	10.34%
40-44	10.34%
35-39	9.48%
30-34	26.72%
25-29	8.62%
20-24	6.03%

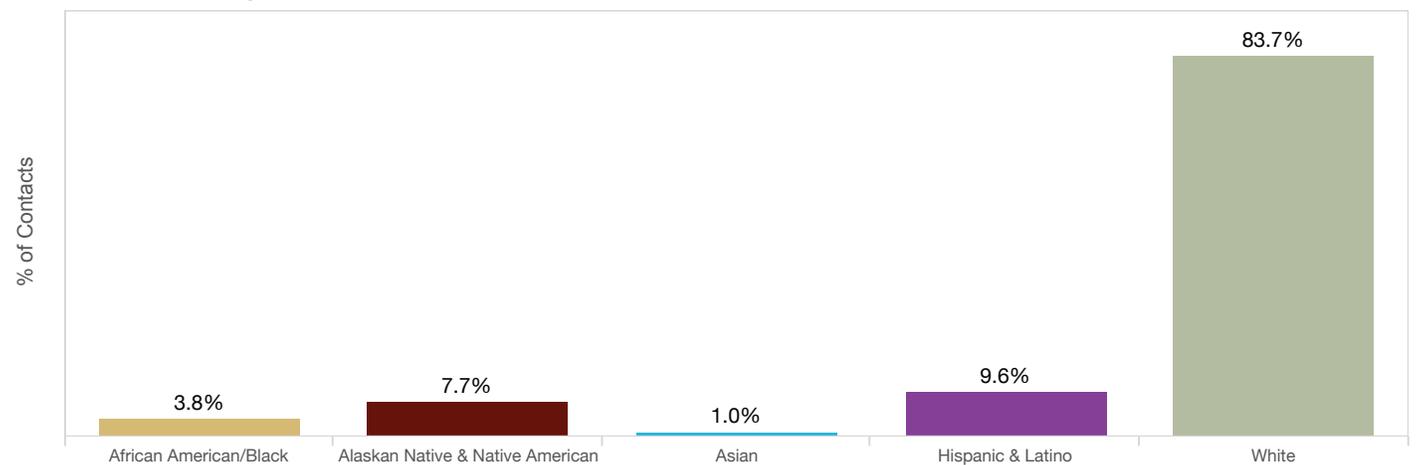
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

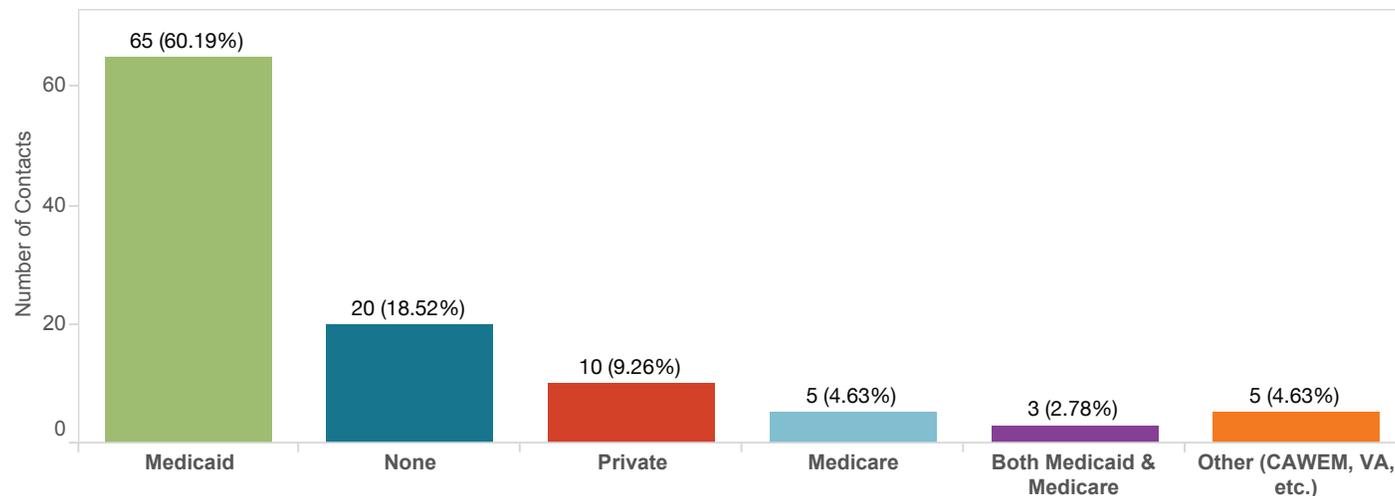


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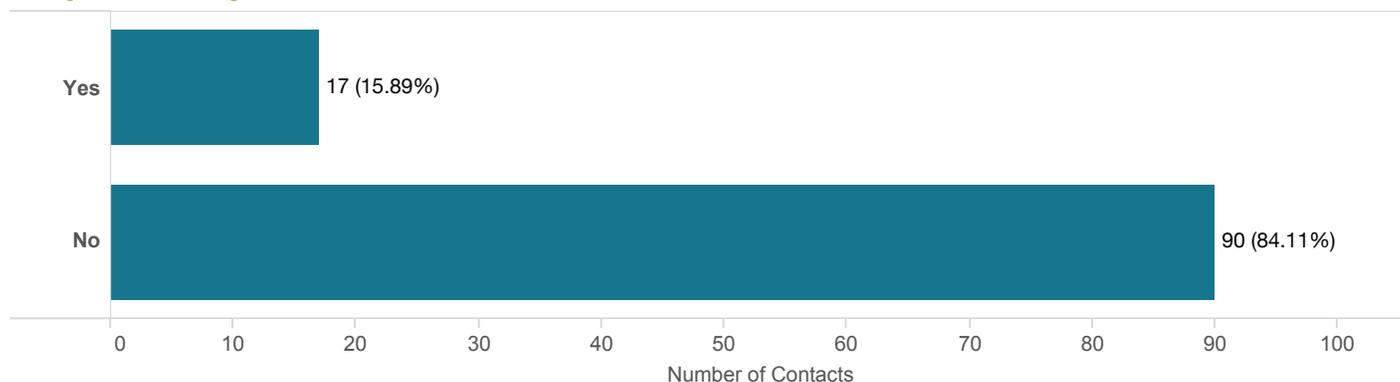
October 1, 2016 - December 31, 2016



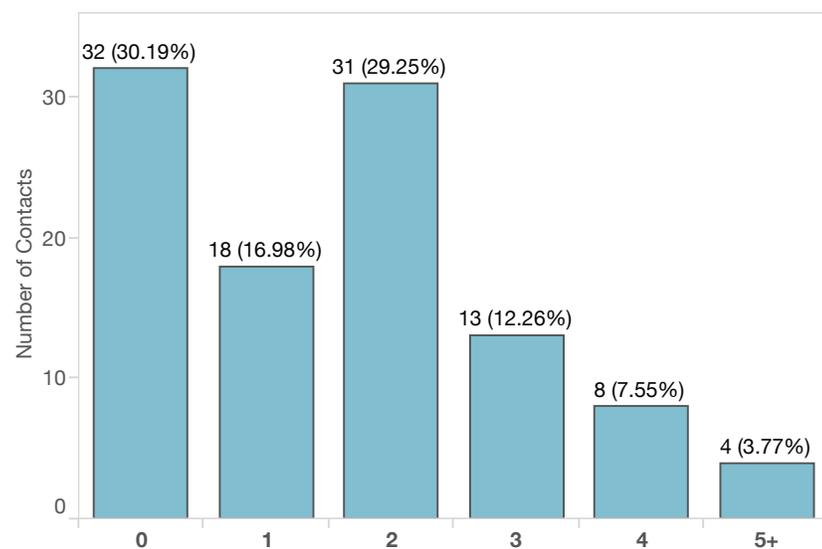
Health insurance status



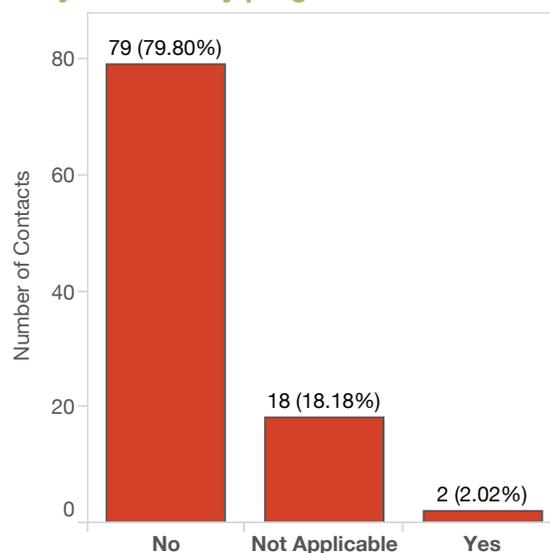
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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October 1, 2016 - December 31, 2016



How do calls, emails, texts, and web searches vary across 211info's service area?

