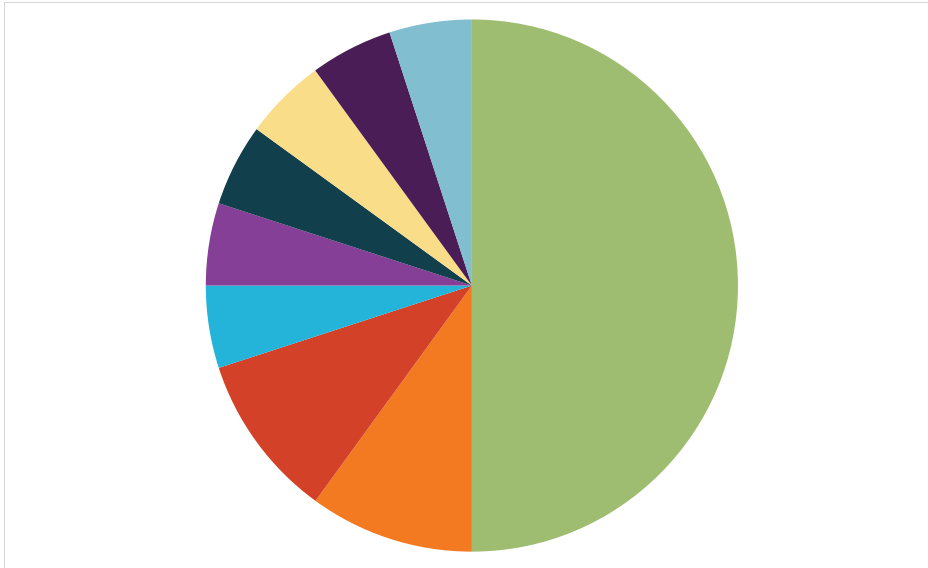


TILLAMOOK COUNTY

July 1, 2016 - September 30, 2016



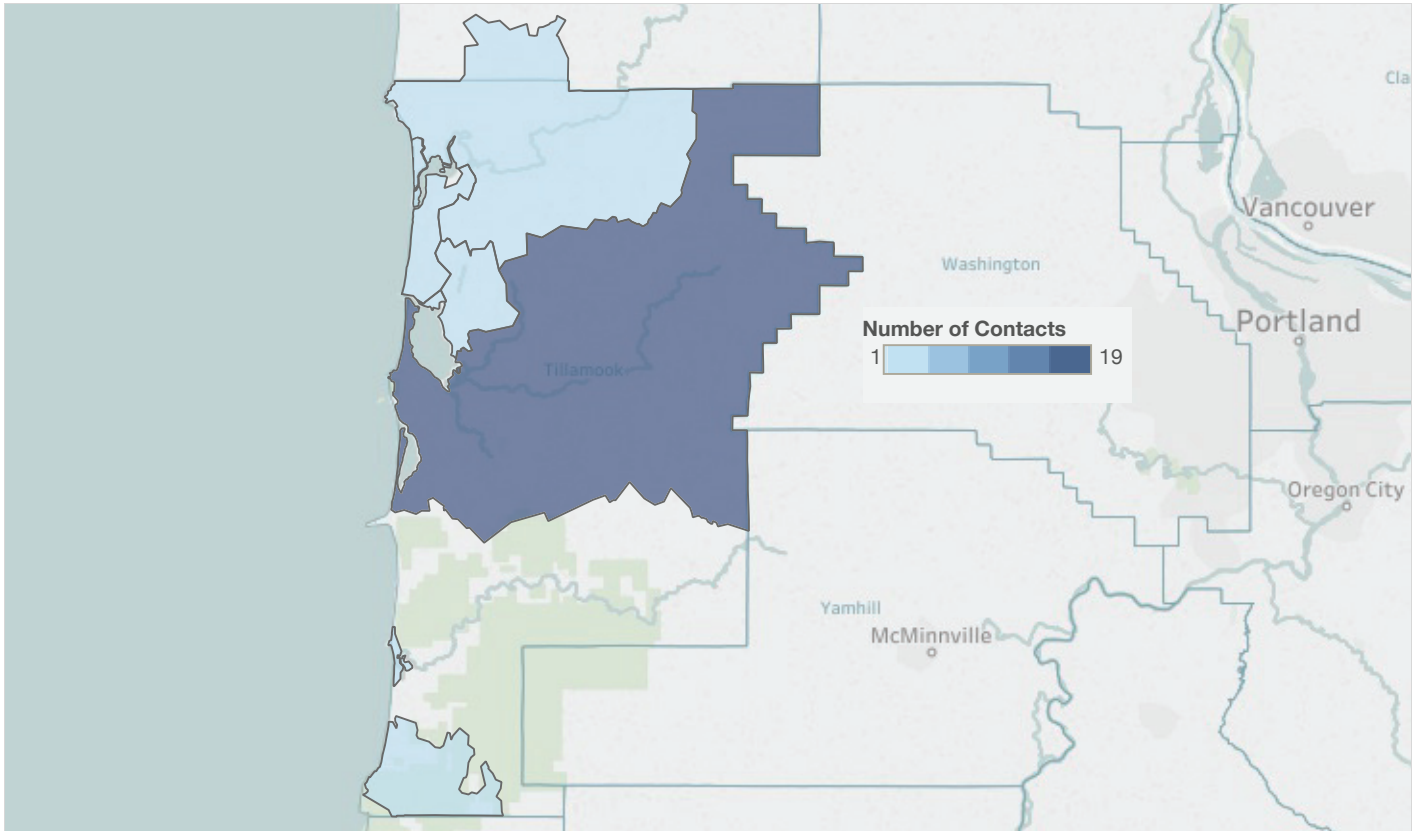
Cities



Tillamook	50.00%
Manzanita	10.00%
Rockaway	10.00%
Bay City	5.00%
Garibaldi	5.00%
Nehalem	5.00%
Neskowin	5.00%
Pacific City	5.00%
Rockaway Beach	5.00%

- Tillamook
- Rockaway
- Garibaldi
- Neskowin
- Rockaway Beach
- Manzanita
- Bay City
- Nehalem
- Pacific City

ZIP Codes

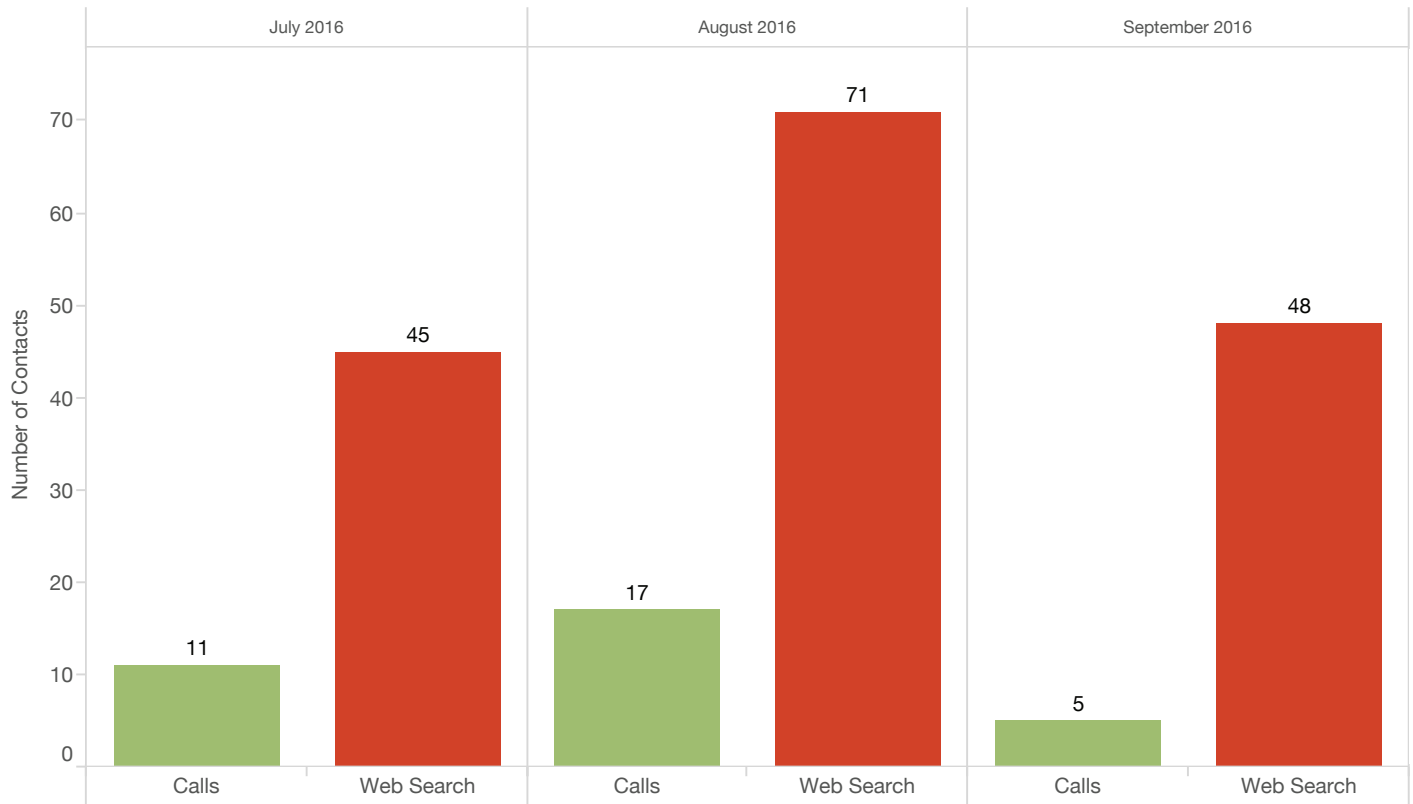


TILLAMOOK COUNTY

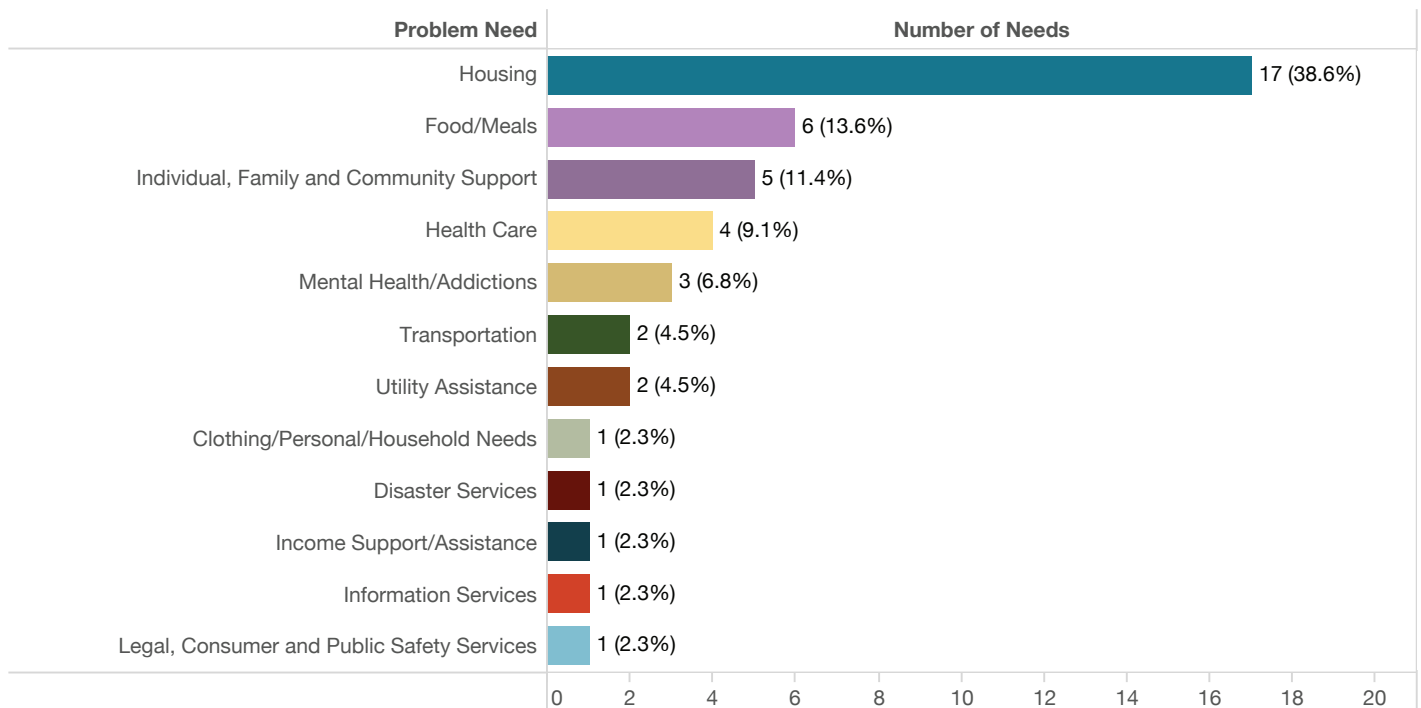
July 1, 2016 - September 30, 2016



How many contacts did we receive?



What were contacts' needs?



TILLAMOOK COUNTY

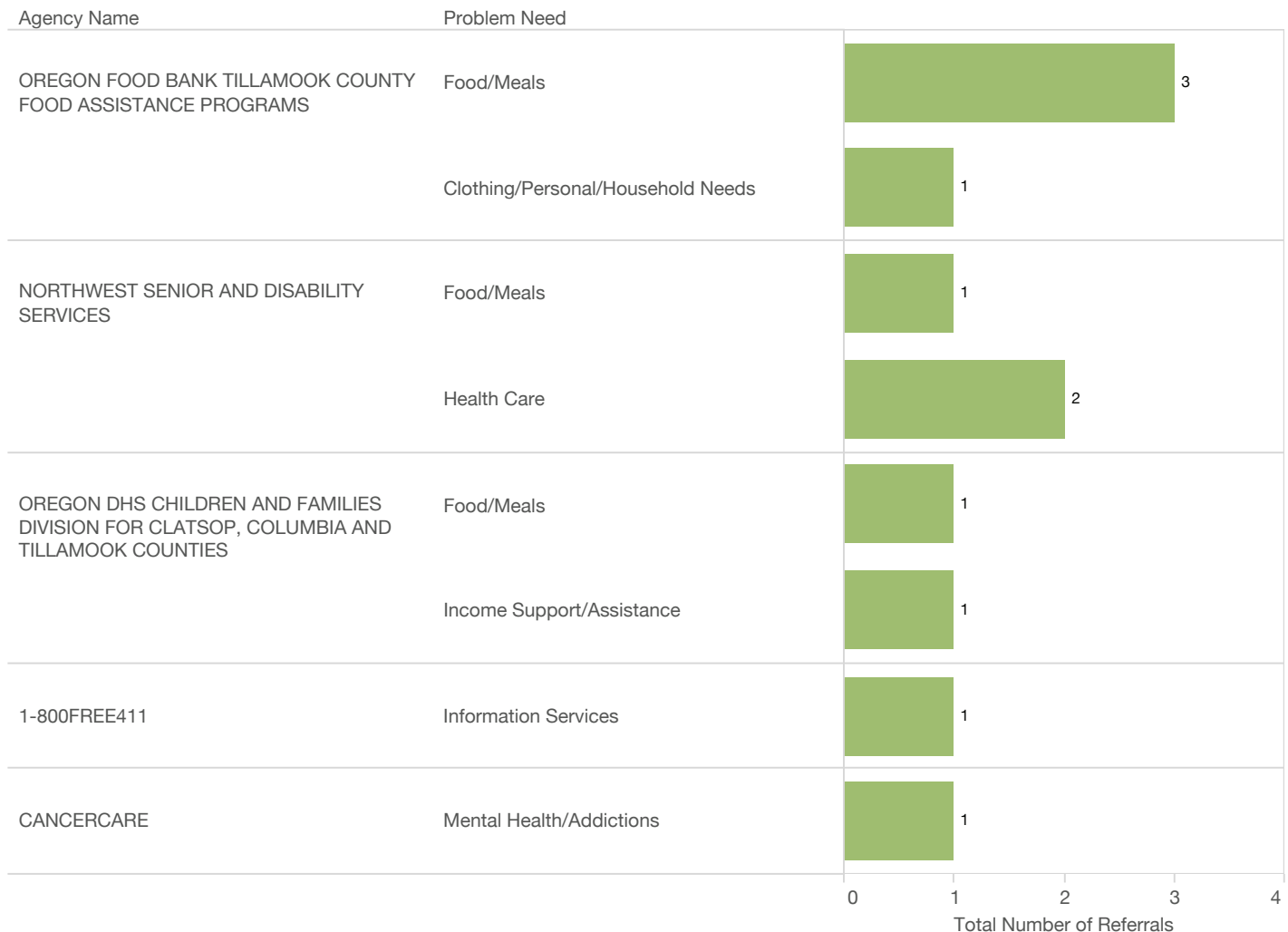
July 1, 2016 - September 30, 2016



Services most often requested by contacts



Agencies most often referred by 211info

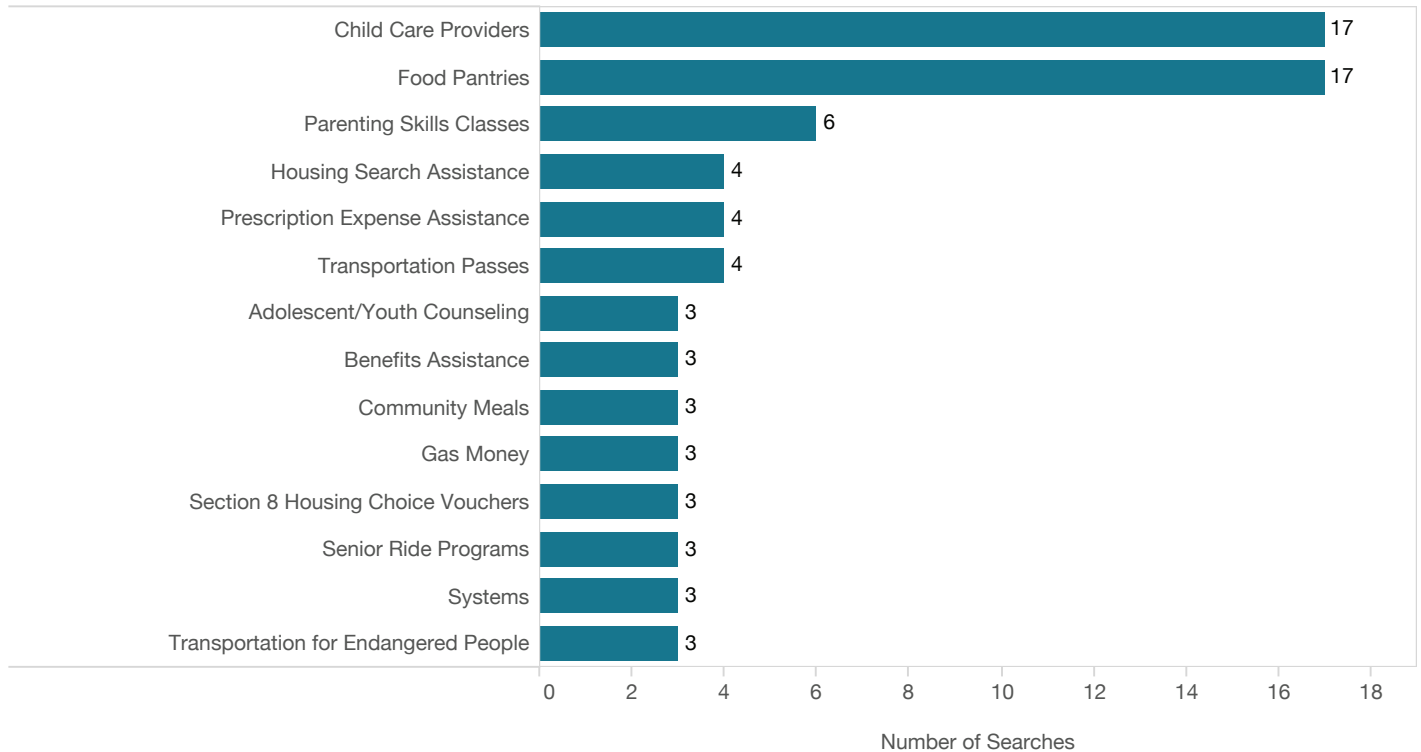


TILLAMOOK COUNTY

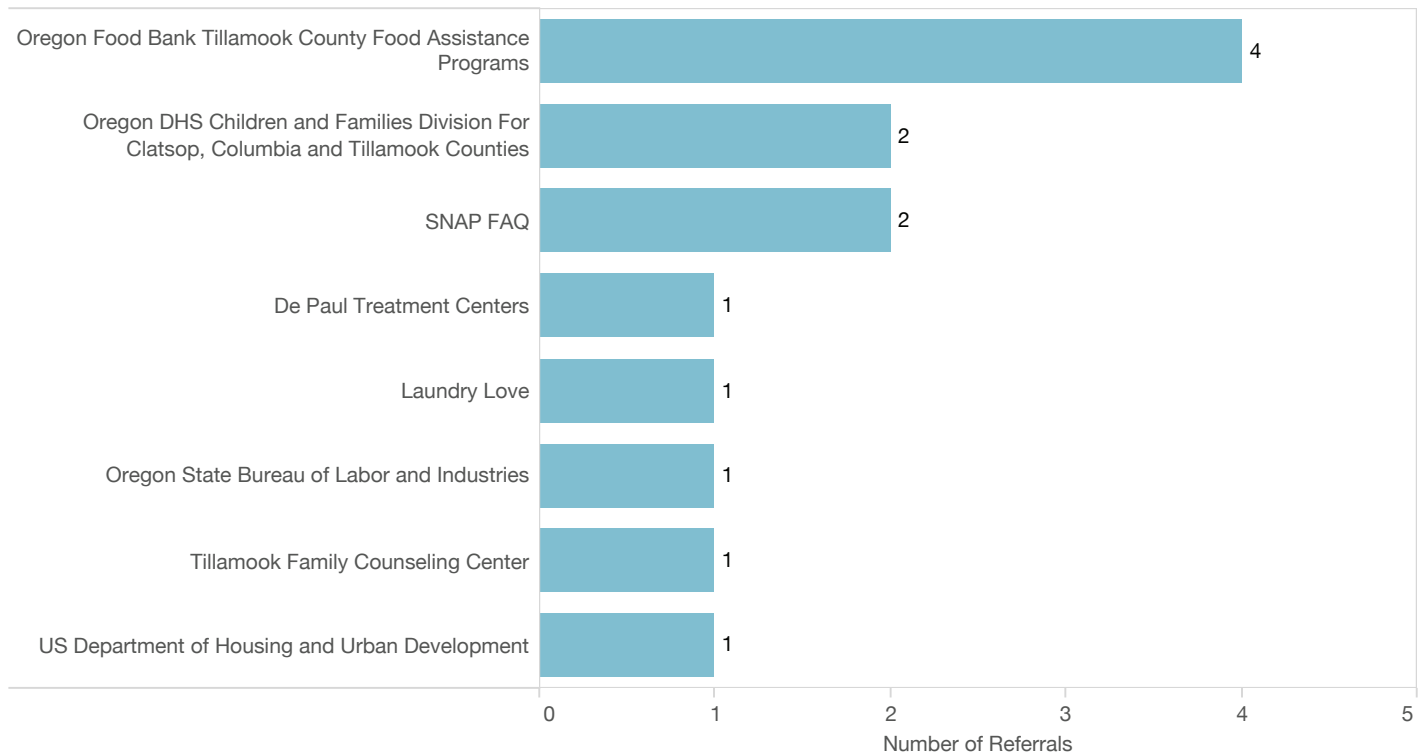
July 1, 2016 - September 30, 2016



Services most often searched in the online database



Agencies most often referred through the online database



TILLAMOOK COUNTY

July 1, 2016 - September 30, 2016



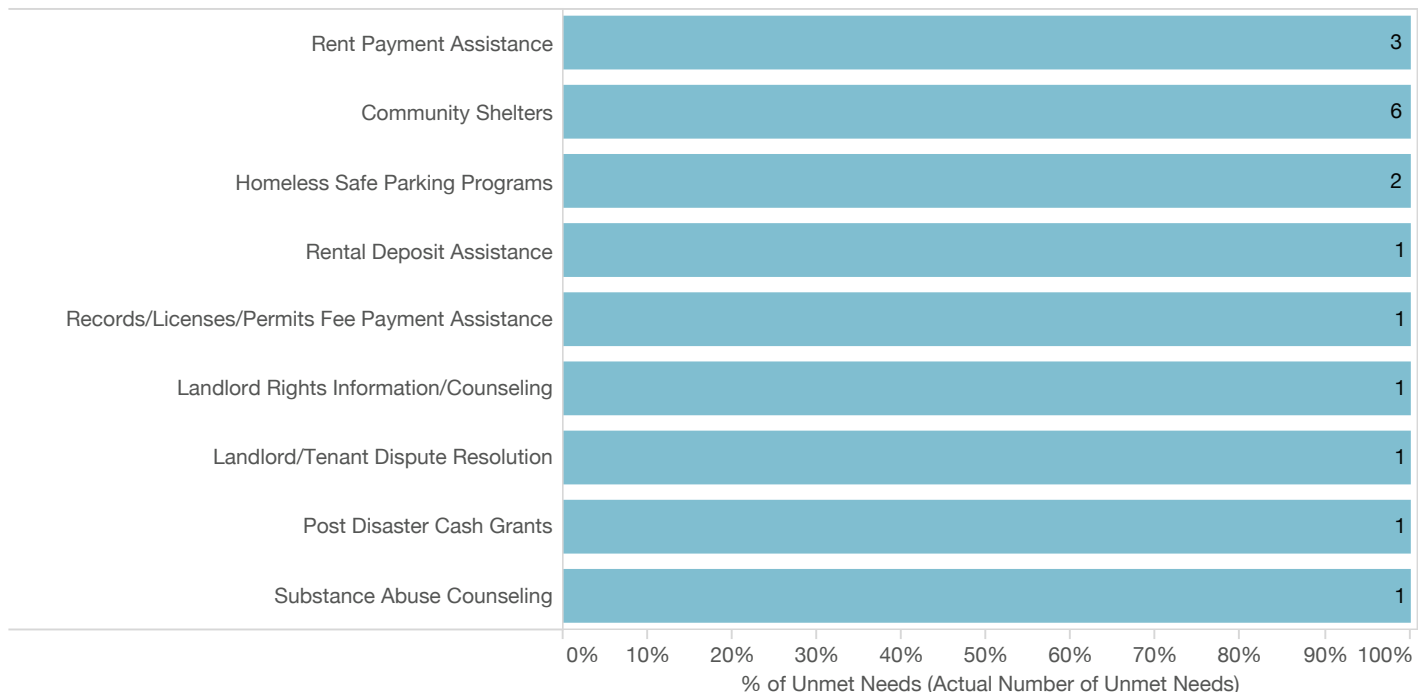
There were 17 instances where a referral was not appropriate for the contact's requested need. Housing requests had the greatest number of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Needs	% Requests	Number of Needs	% Requests
Housing	3	18%	14	82%
Legal, Consumer and Public Safety Services			1	100%
Disaster Services			1	100%
Mental Health/Addictions	2	67%	1	33%
Transportation	2	100%		
Individual, Family and Community Support	5	100%		
Utility Assistance	2	100%		
Information Services	1	100%		
Health Care	4	100%		
Clothing/Personal/Household Needs	1	100%		
Food/Meals	6	100%		
Income Support/Assistance	1	100%		

A referral may not be available for various reasons. In some cases, agencies are out of funding for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

What are potential service gaps?



TILLAMOOK COUNTY

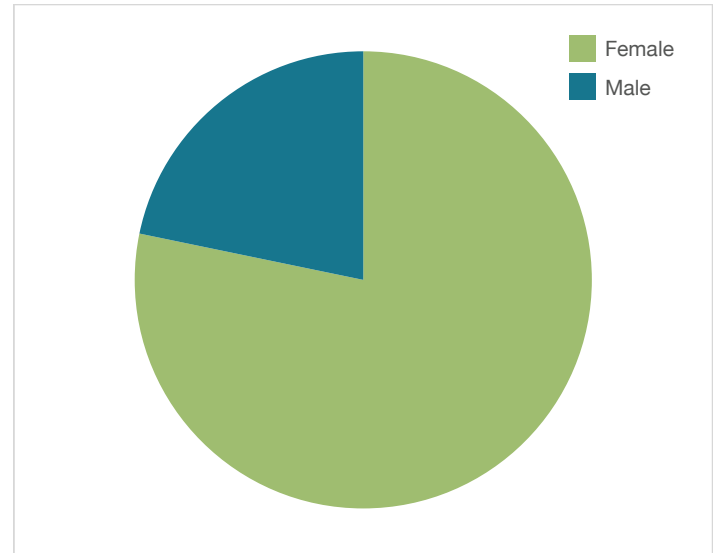
July 1, 2016 - September 30, 2016



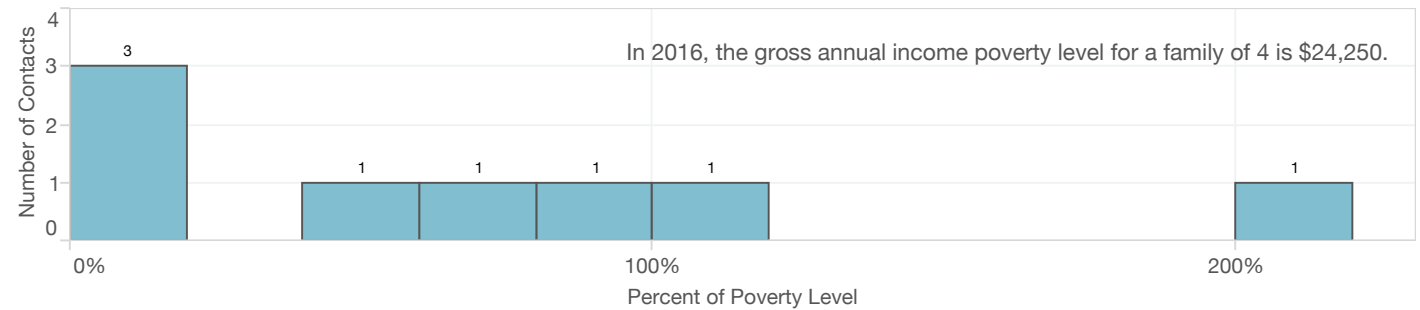
Age

75-79	1 (8.333%)
70-74	1 (8.333%)
65-69	1 (8.333%)
60-64	2 (16.667%)
55-59	1 (8.333%)
50-54	2 (16.667%)
45-49	1 (8.333%)
40-44	2 (16.667%)
30-34	1 (8.333%)

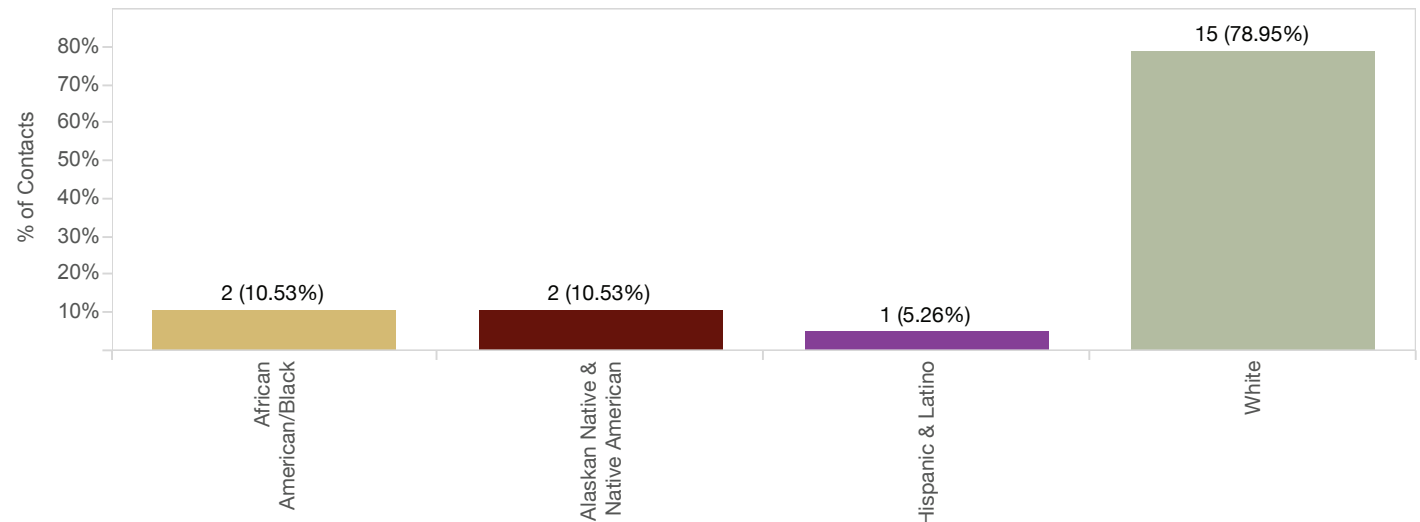
Gender



Income



Race and Ethnicity

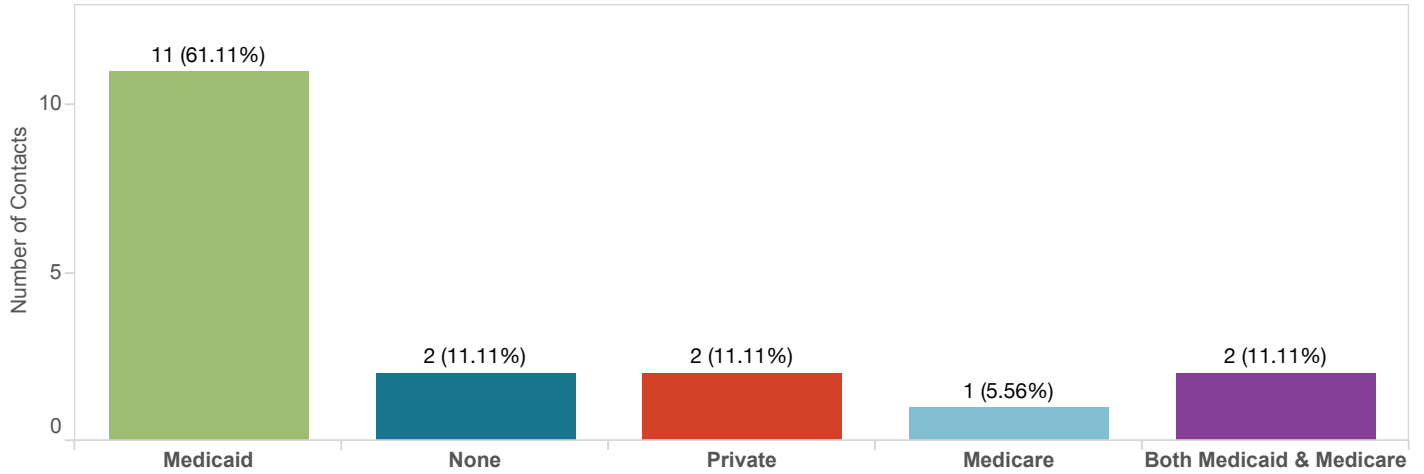


TILLAMOOK COUNTY

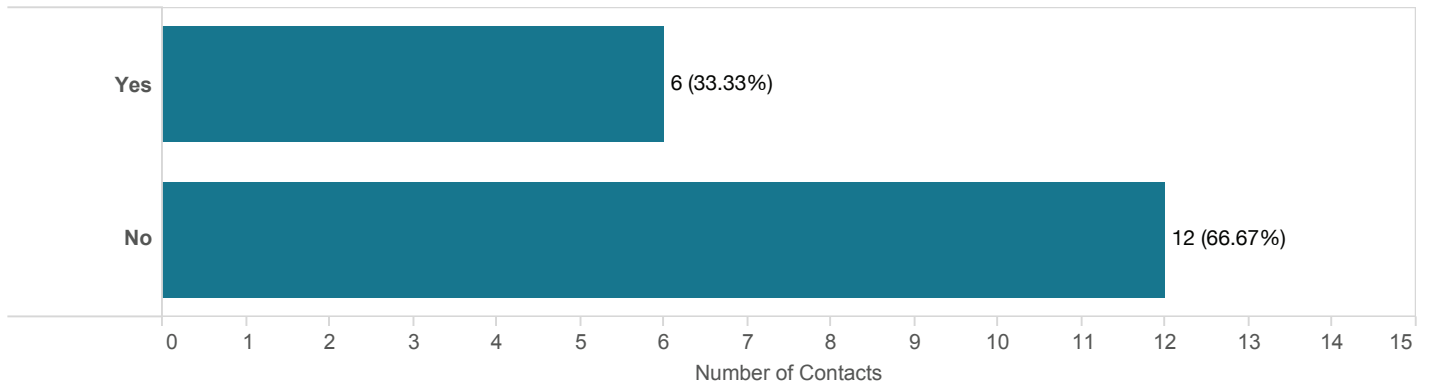
July 1, 2016 - September 30, 2016



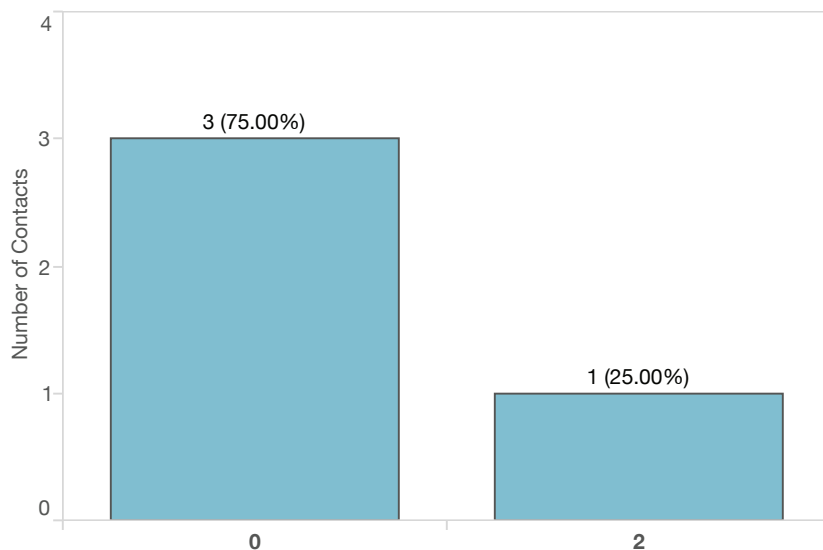
Health insurance status



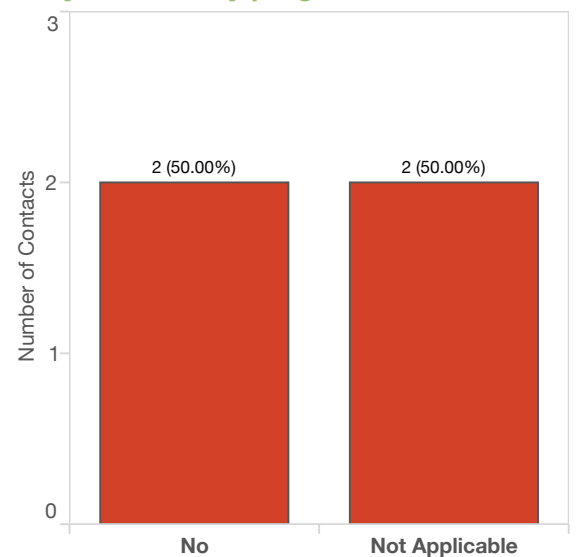
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, and texts vary across 211info's service area?

