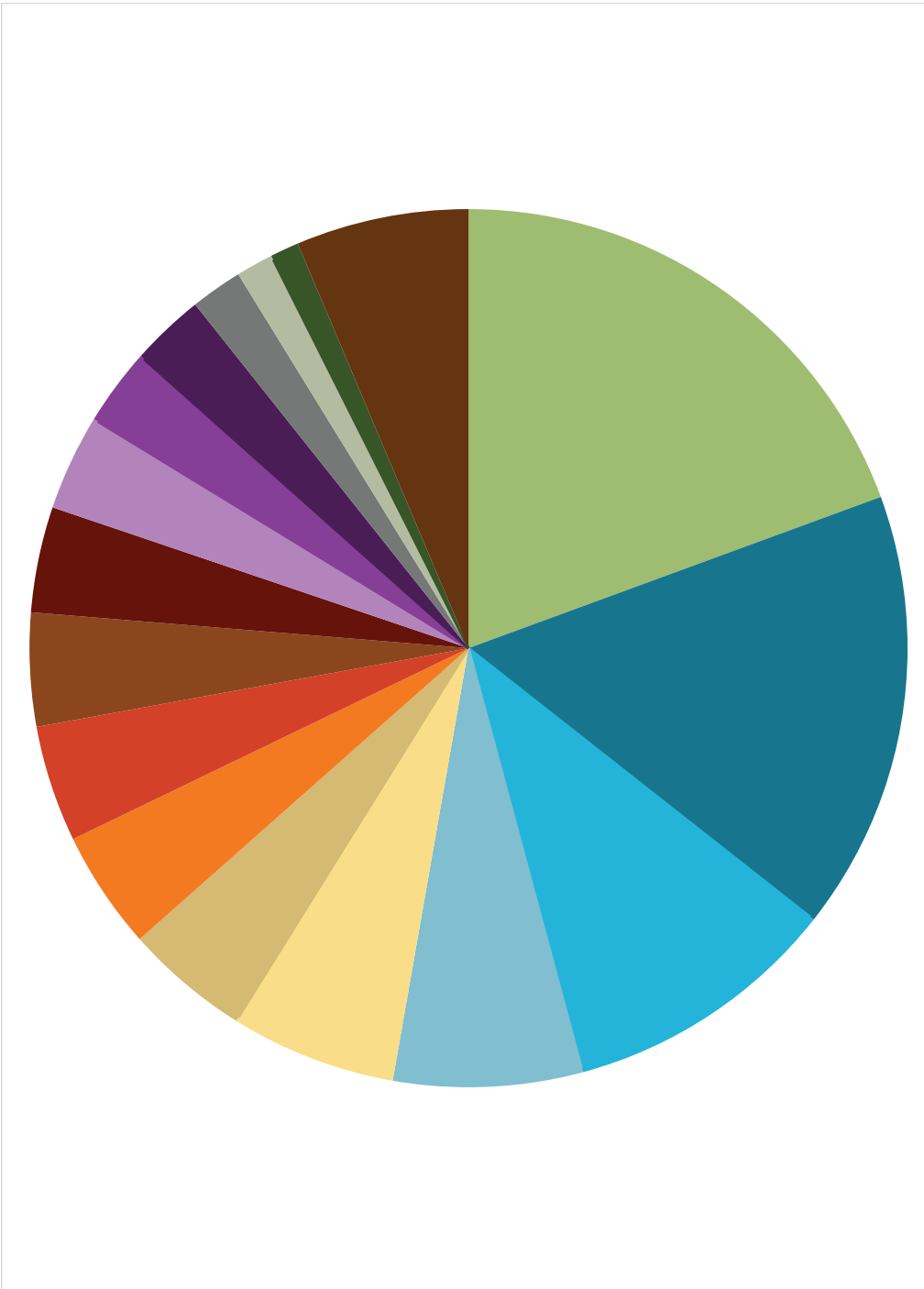


CLACKAMAS COUNTY

January 1, 2017 - March 31, 2017



Percent of contacts by city



Milwaukie	497 (19.48%)
Oregon City	416 (16.31%)
Clackamas	262 (10.27%)
Happy Valley	178 (6.98%)
Portland	157 (6.15%)
Wilsonville	117 (4.59%)
Molalla	112 (4.39%)
Gladstone	110 (4.31%)
Sandy	107 (4.19%)
Lake Oswego	100 (3.92%)
Canby	91 (3.57%)
Estacada	73 (2.86%)
West Linn	70 (2.74%)
Boring	49 (1.92%)
Oak Grove	35 (1.37%)
Damascus	27 (1.06%)
Other	162 (6.35%)

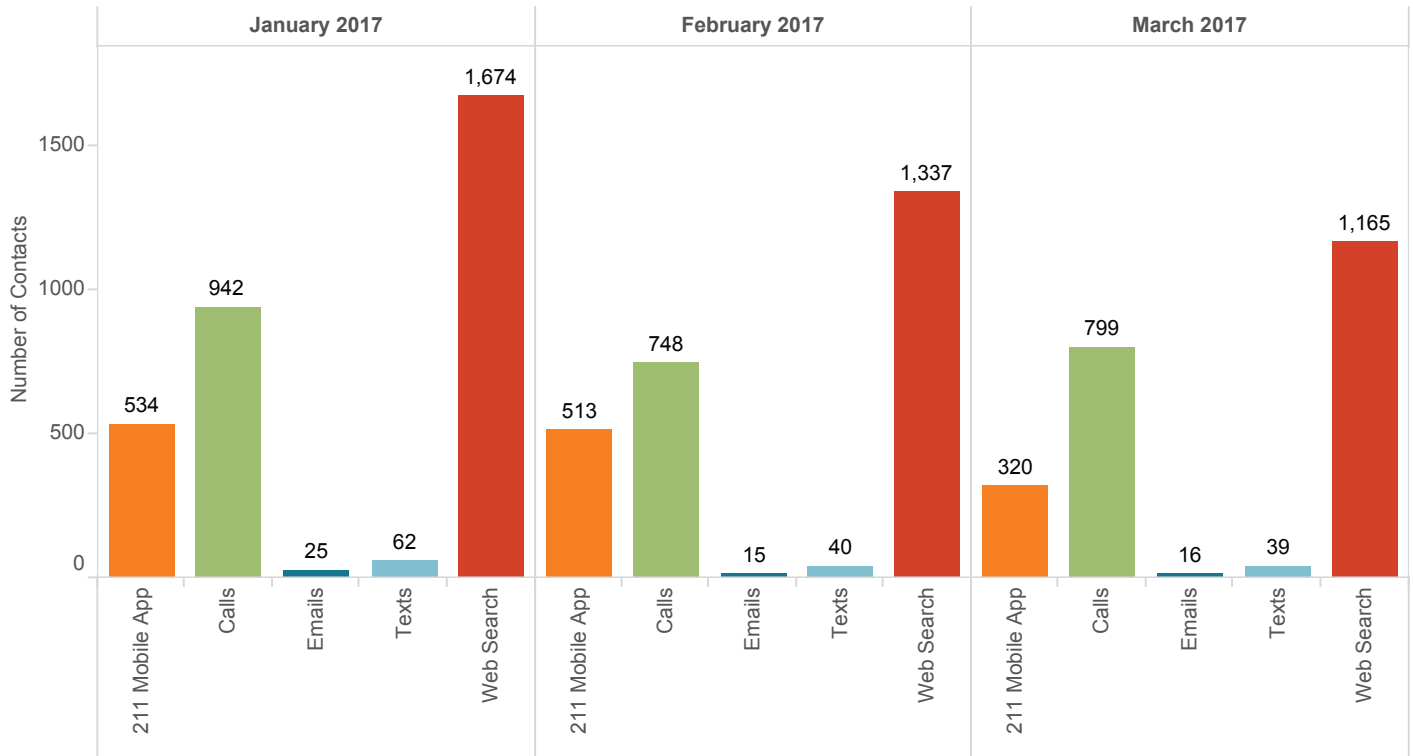


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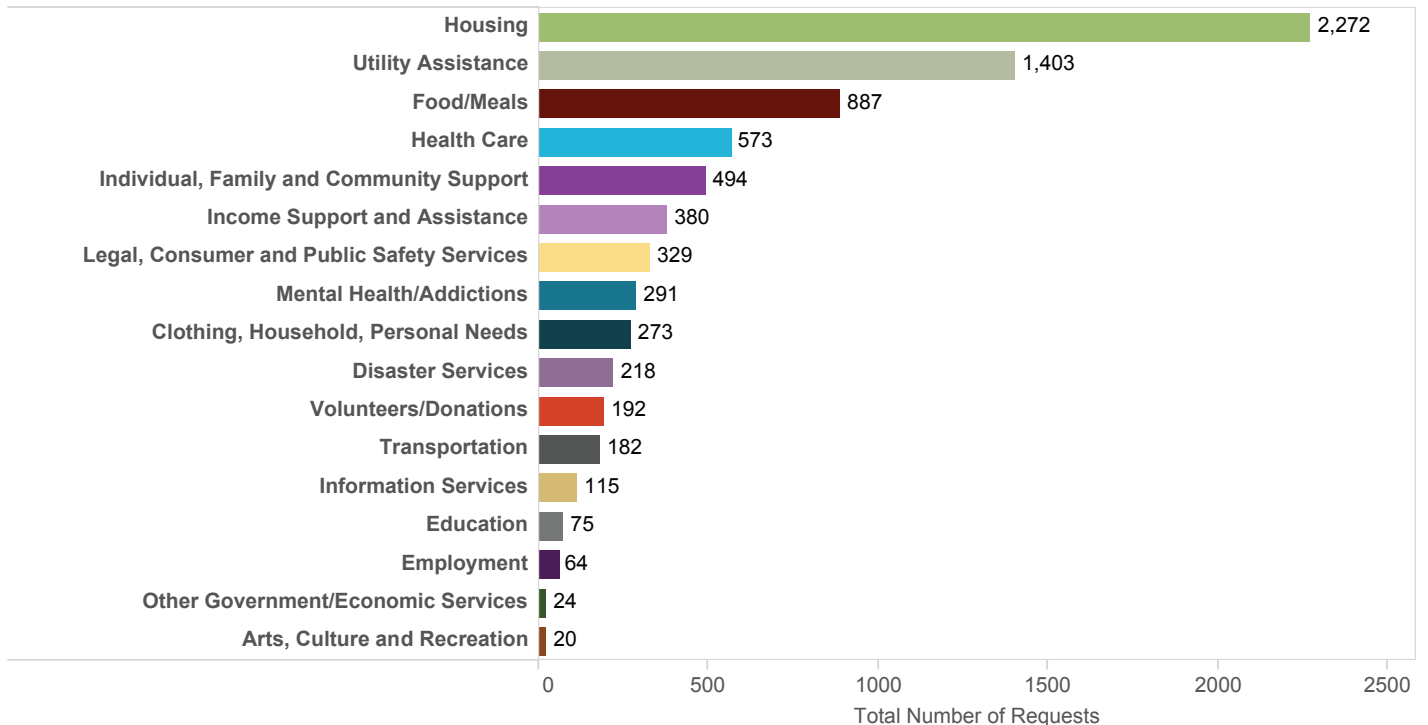
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

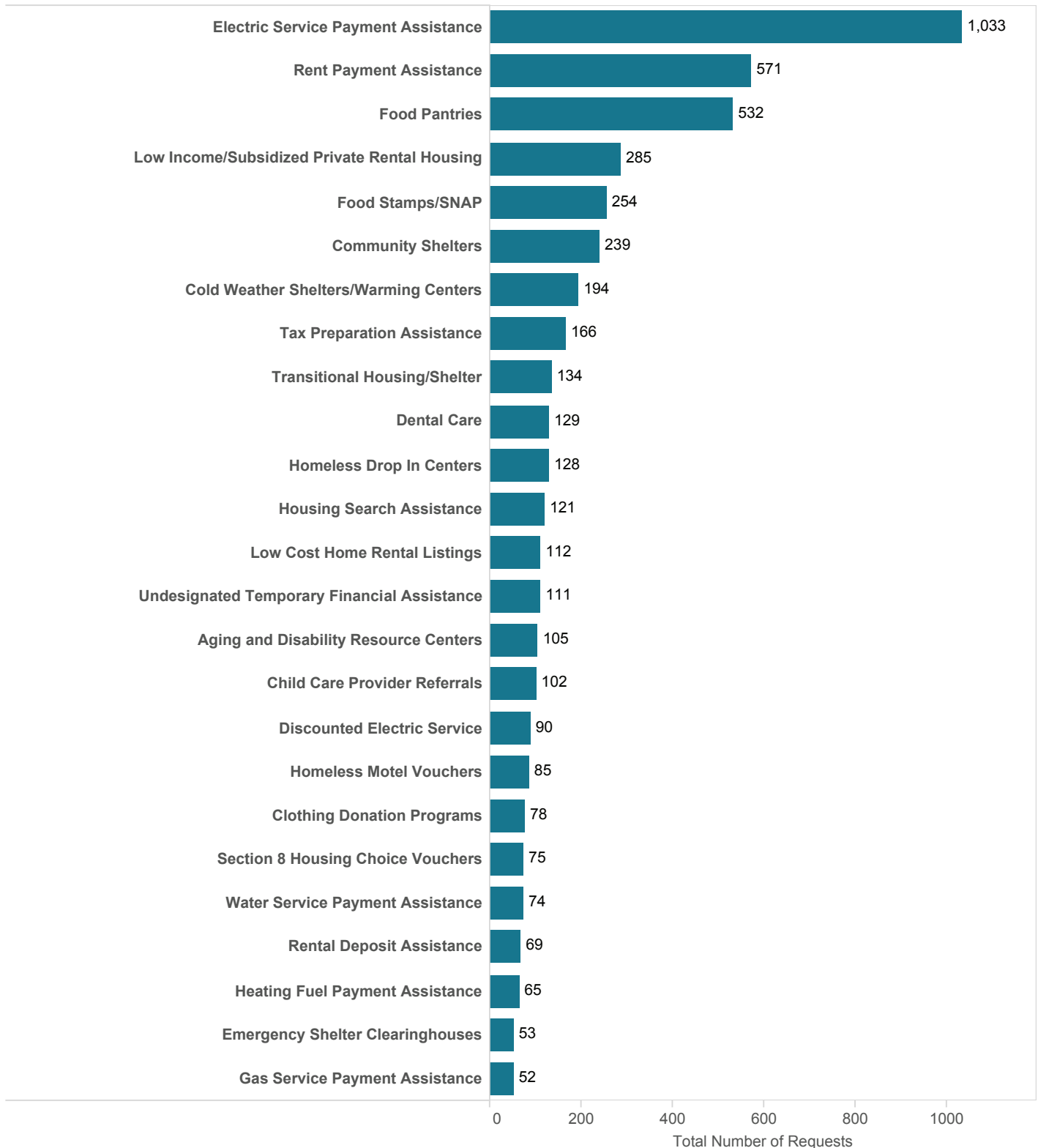


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Number of services with 50 or more requests across all contact types

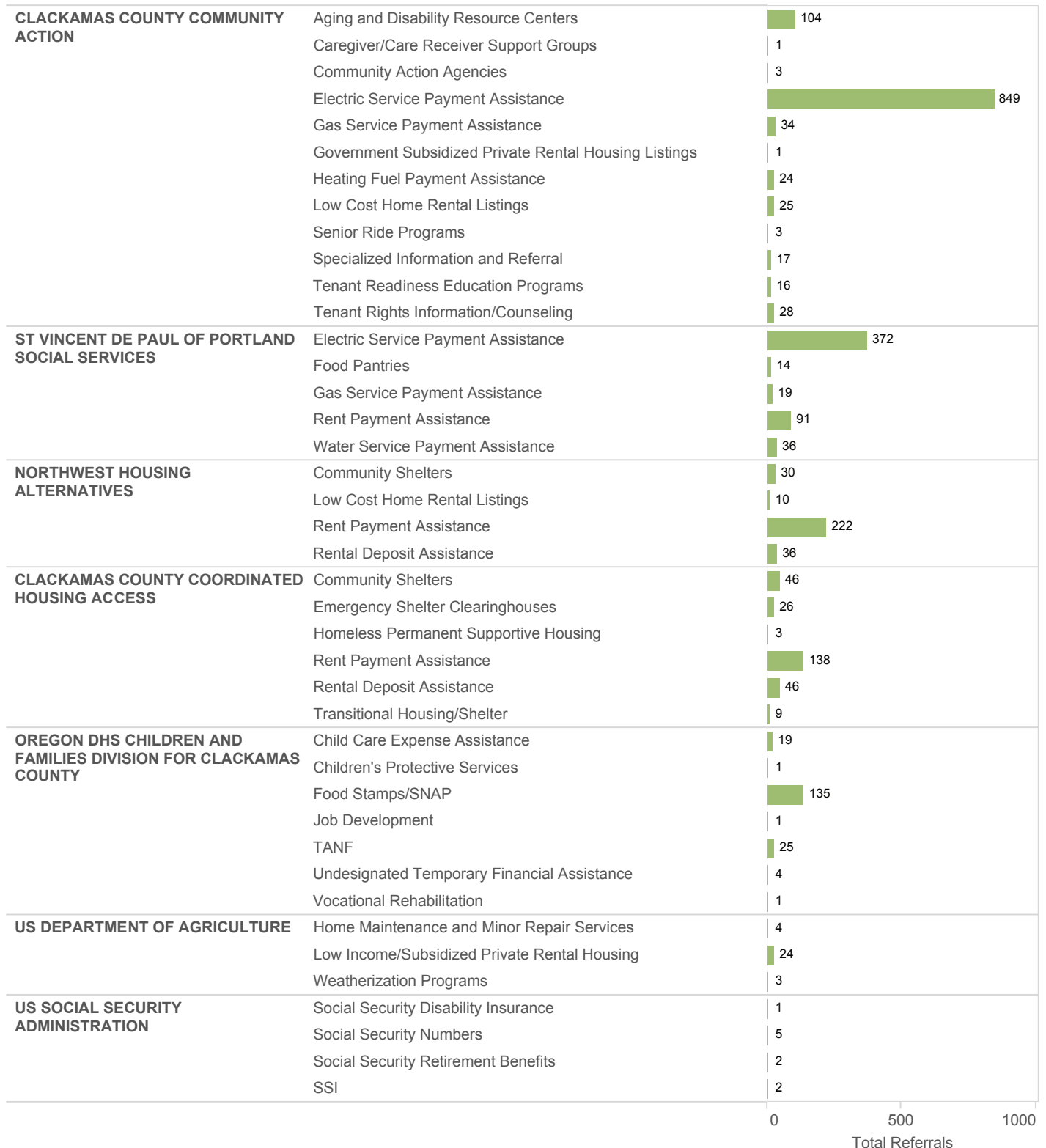


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Top 6 agencies referred to across all contact types



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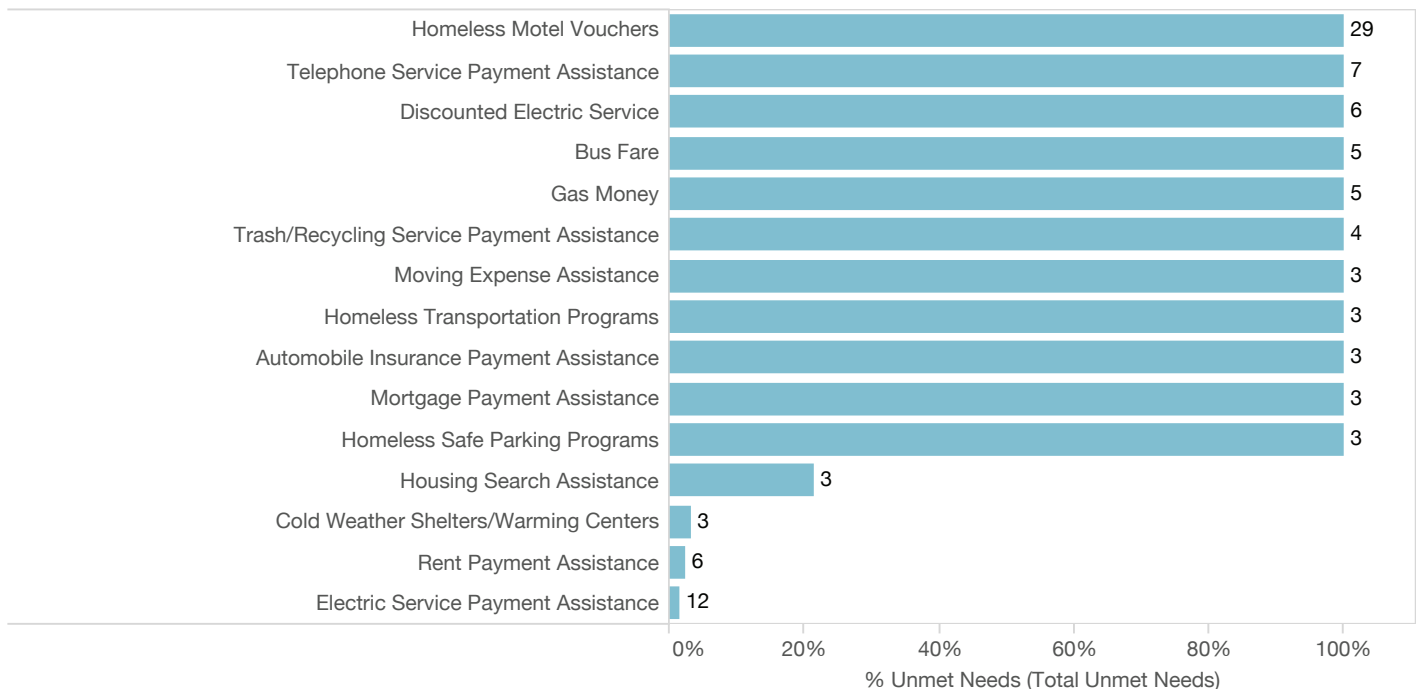
There were 140 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while transportation represents the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	61	75%	20	25%
Arts, Culture and Recreation	7	78%	2	22%
Other Government/Economic Services	7	88%	1	13%
Housing	818	94%	51	6%
Individual, Family and Community Support	108	95%	6	5%
Mental Health/Addictions	81	95%	4	5%
Employment	22	96%	1	4%
Clothing/Personal/Household Needs	72	97%	3	4%
Utility Assistance	996	97%	39	4%
Health Care	319	98%	7	2%
Legal, Consumer and Public Safety Services	160	99%	2	1%
Income Support/Assistance	244	100%	2	1%
Volunteers/Donations	127	99%	1	1%
Food/Meals	338	100%	1	0%
Disaster Services	96	100%		
Education	13	100%		
Information Services	68	100%		
Grand Total	3,537	97%	140	4%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with three or more requests are displayed below.

What are potential service gaps?



CLACKAMAS COUNTY

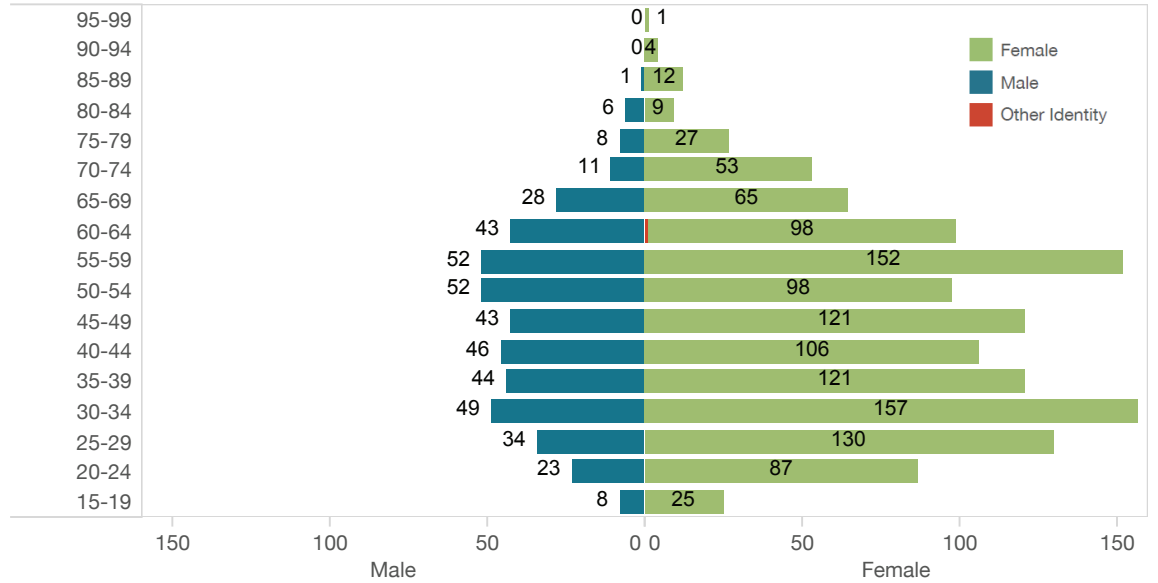
January 1, 2017 - March 31, 2017



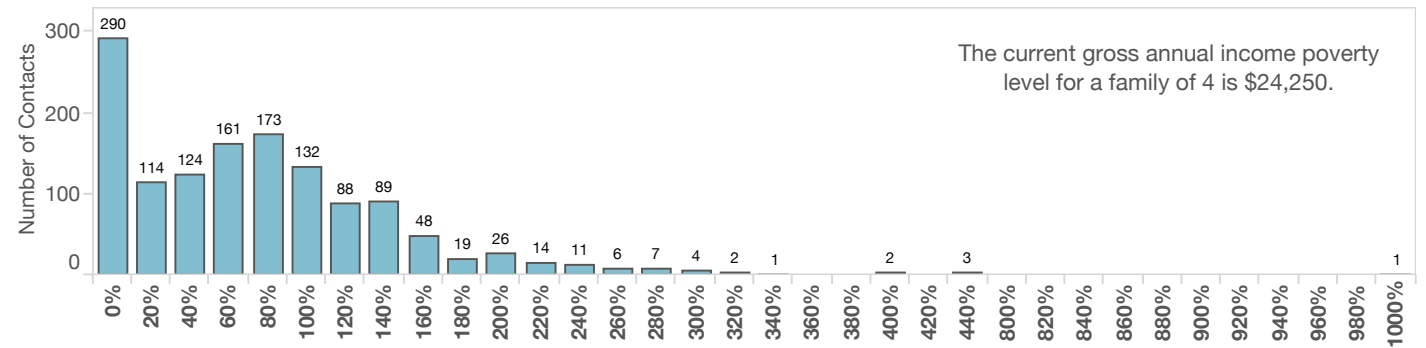
Age

95-99	0.06%
90-94	0.25%
85-89	0.70%
80-84	0.95%
75-79	2.10%
70-74	3.69%
65-69	5.34%
60-64	8.40%
55-59	12.79%
50-54	8.59%
45-49	9.54%
40-44	8.97%
35-39	9.22%
30-34	11.77%
25-29	9.35%
20-24	6.30%
15-19	1.97%

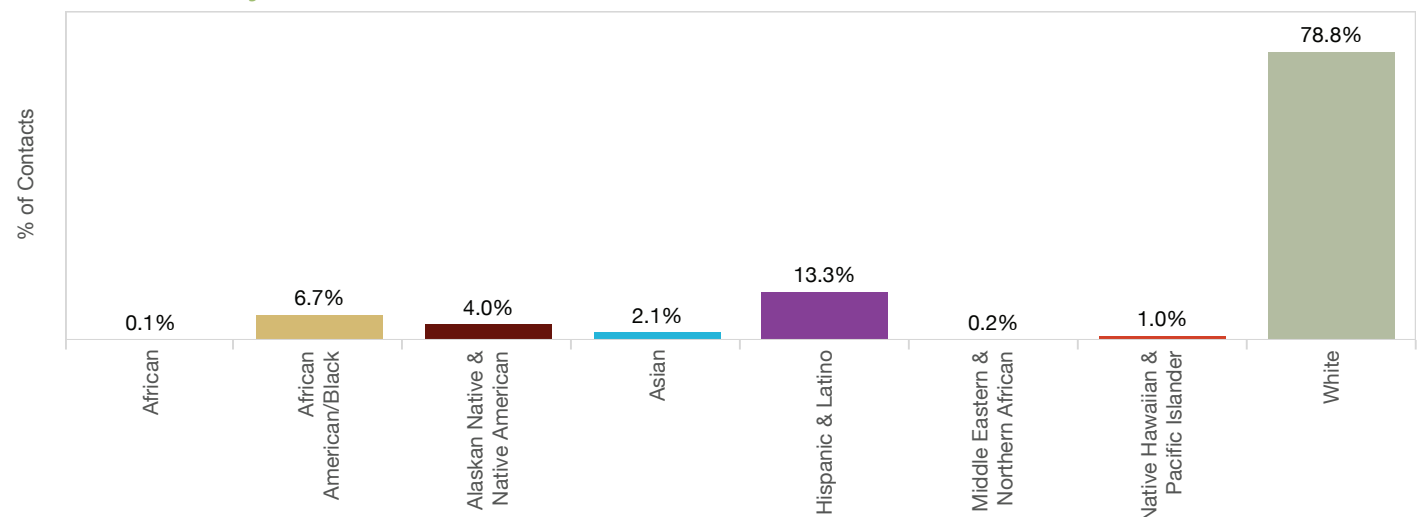
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

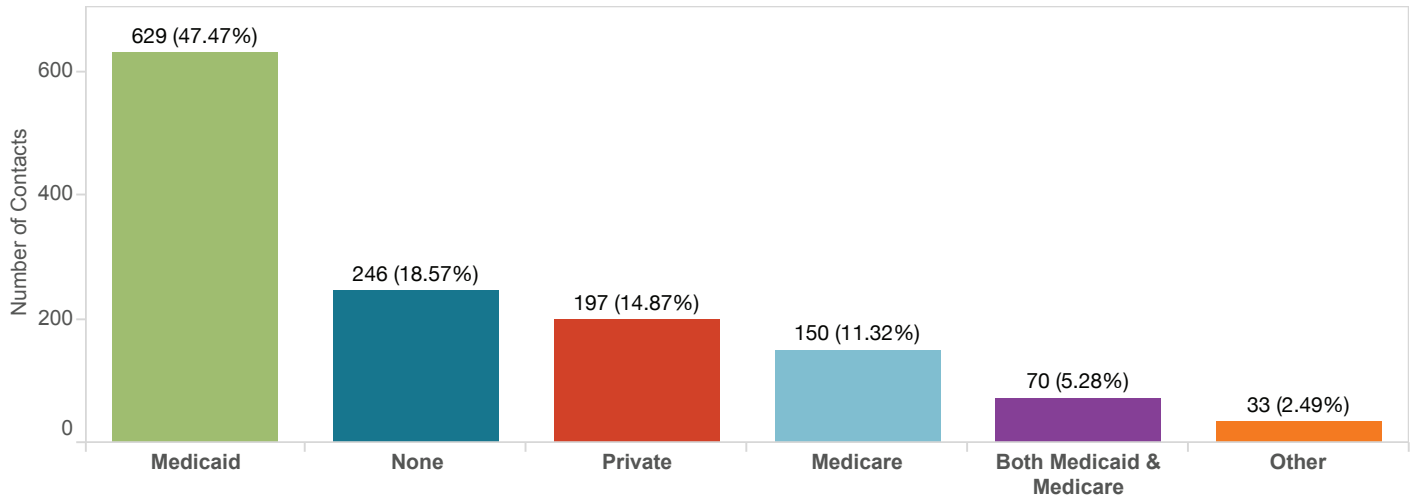


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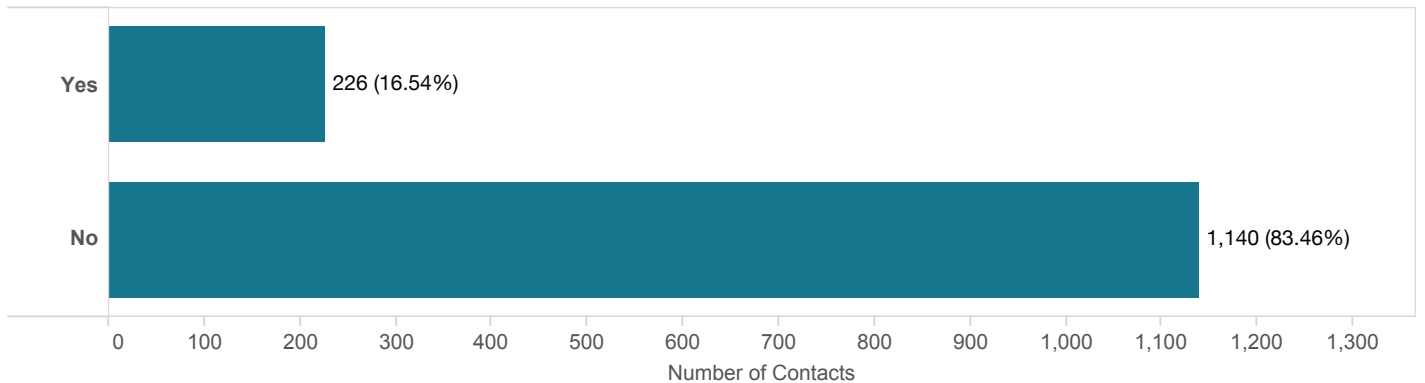
January 1, 2017 - March 31, 2017



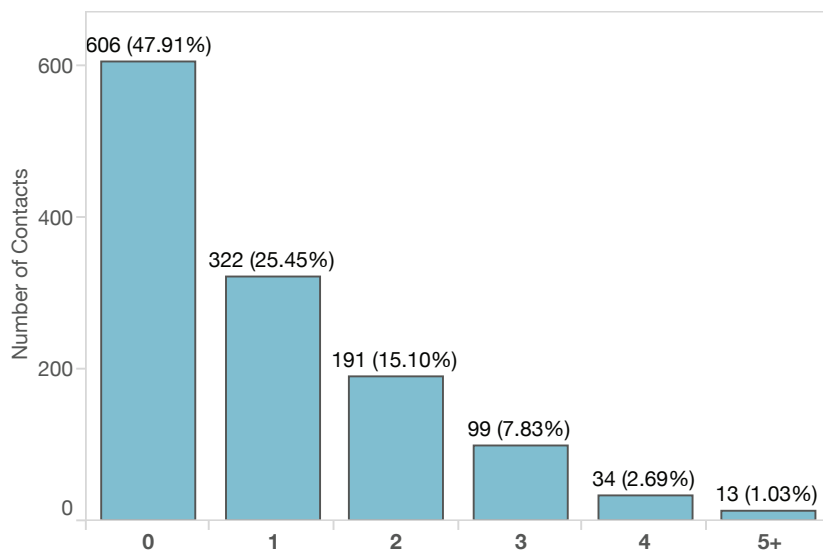
Health insurance status



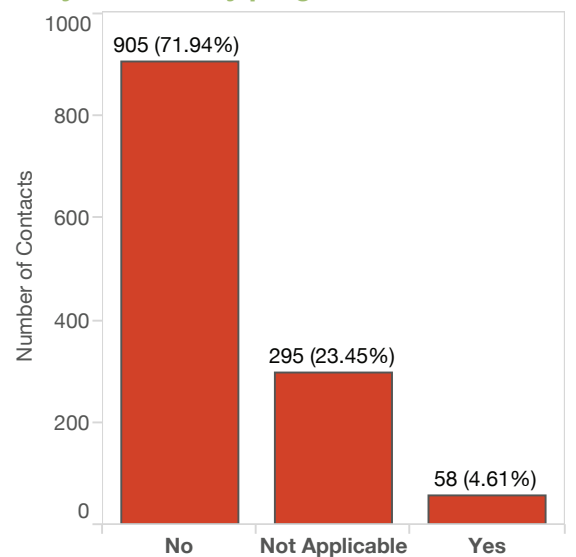
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



CLACKAMAS COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

