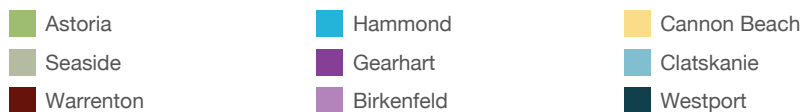
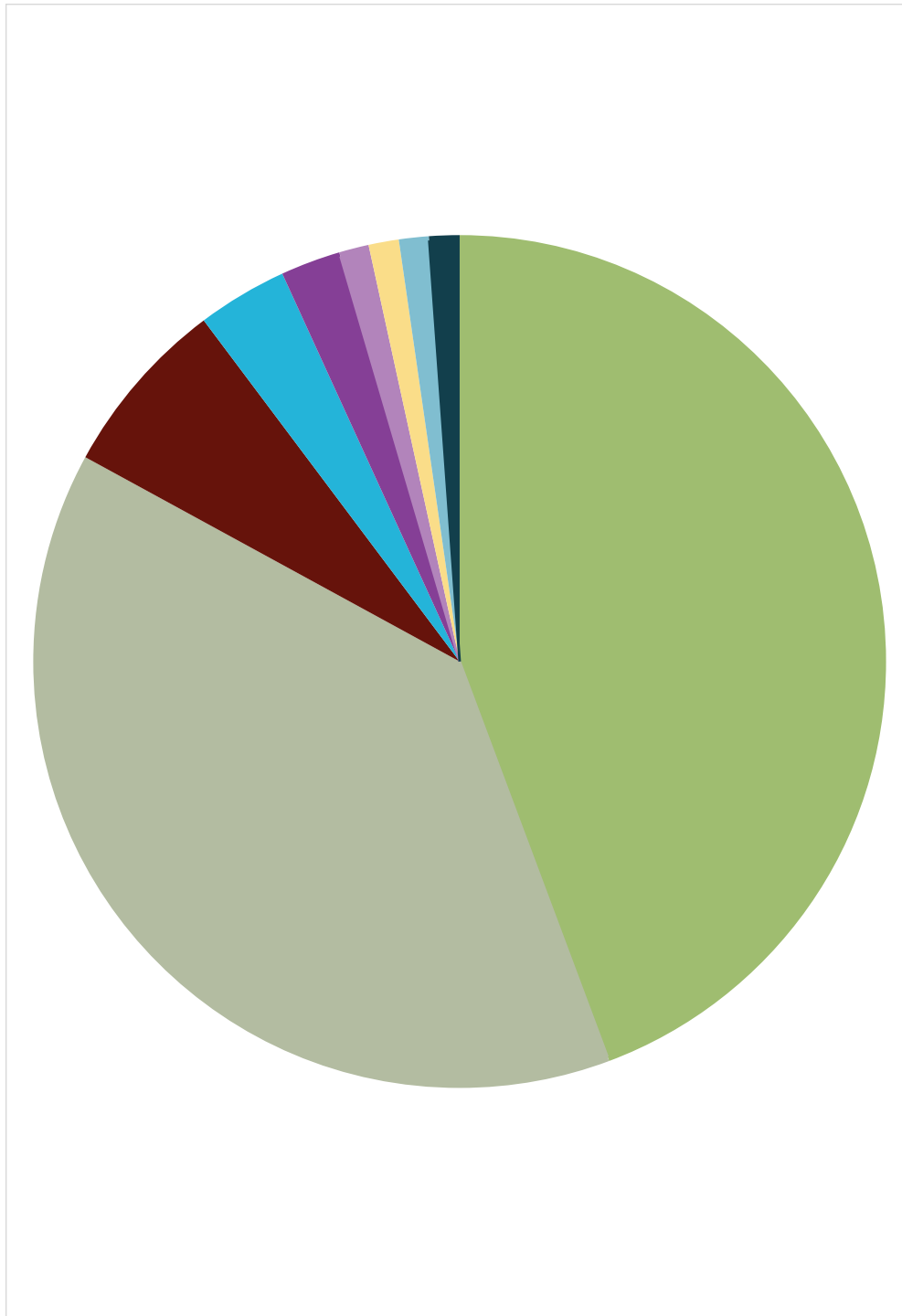


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Percent of contacts by city



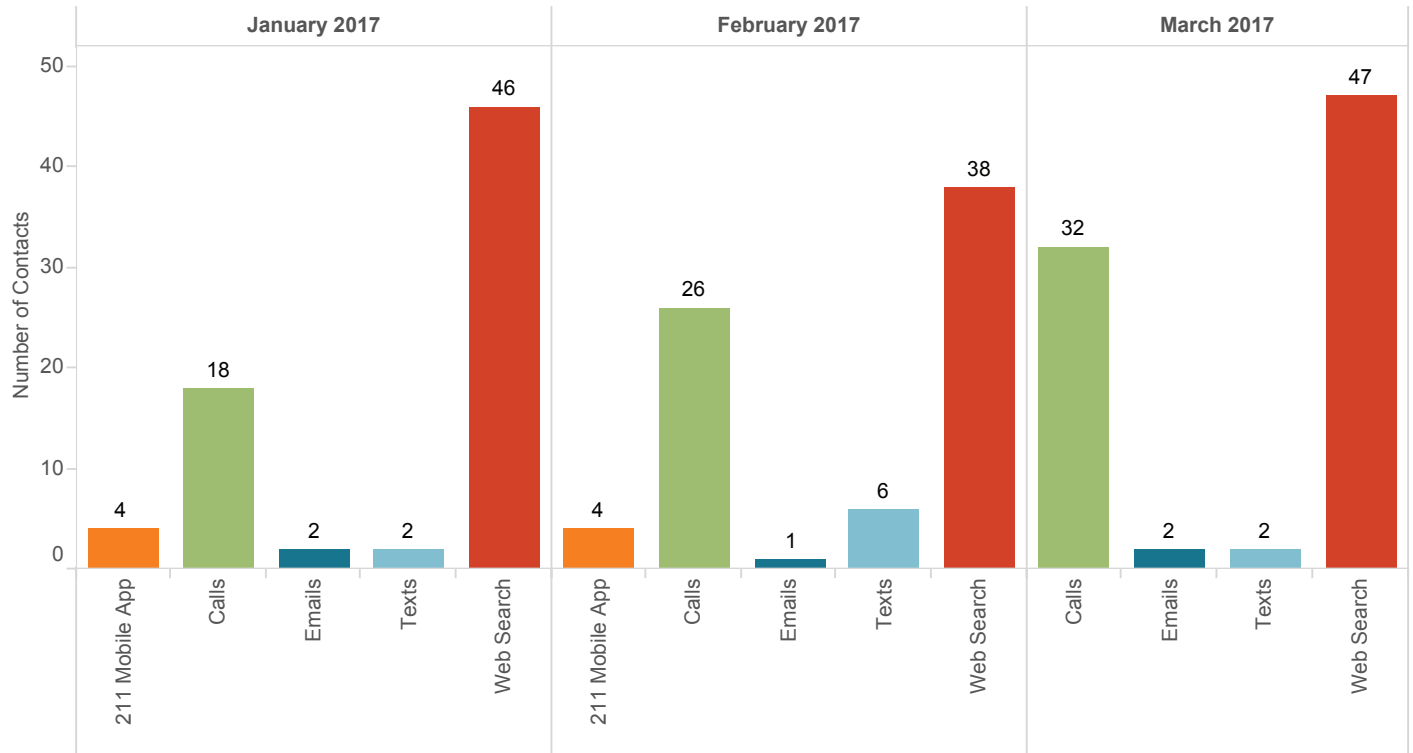
Astoria	39 (44.32%)
Seaside	34 (38.64%)
Warrenton	6 (6.82%)
Hammond	3 (3.41%)
Gearhart	2 (2.27%)
Birkenfeld	1 (1.14%)
Cannon Beach	1 (1.14%)
Clatskanie	1 (1.14%)
Westport	1 (1.14%)

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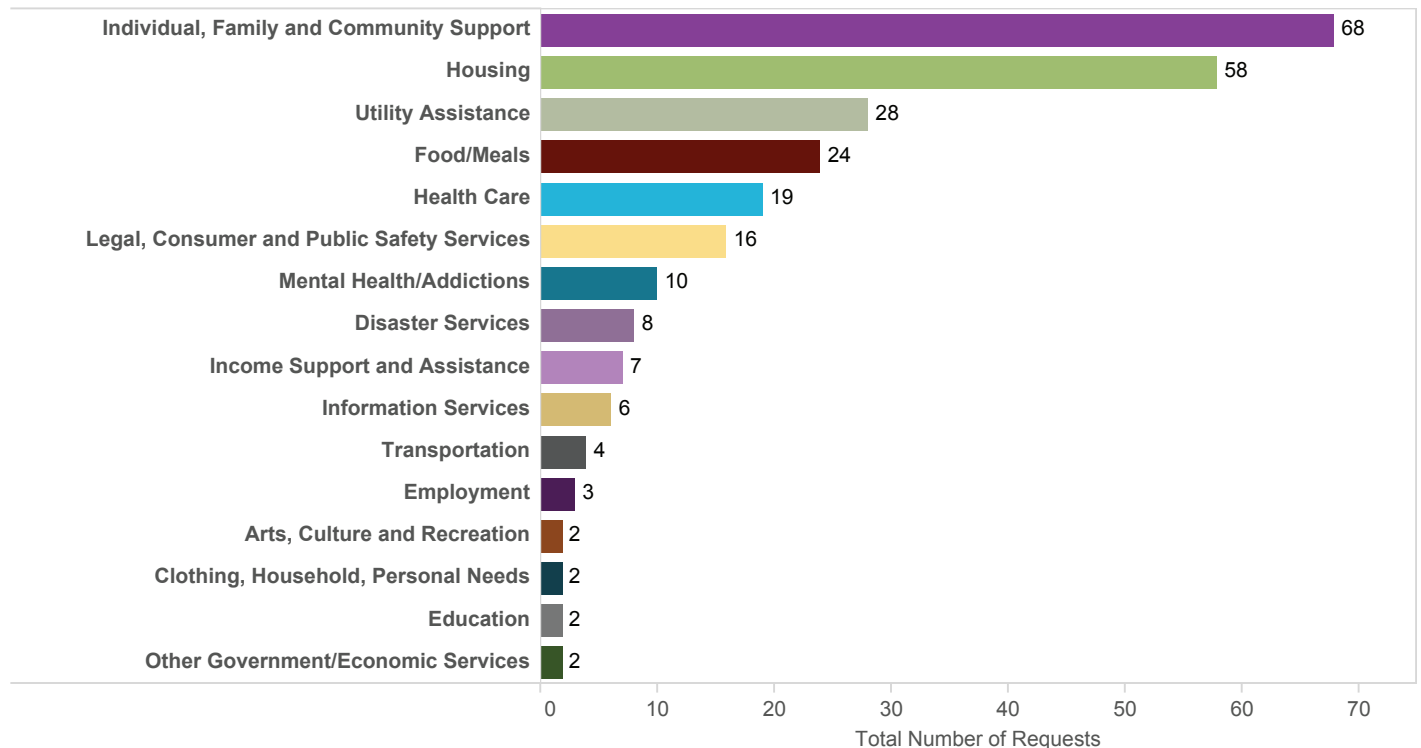
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

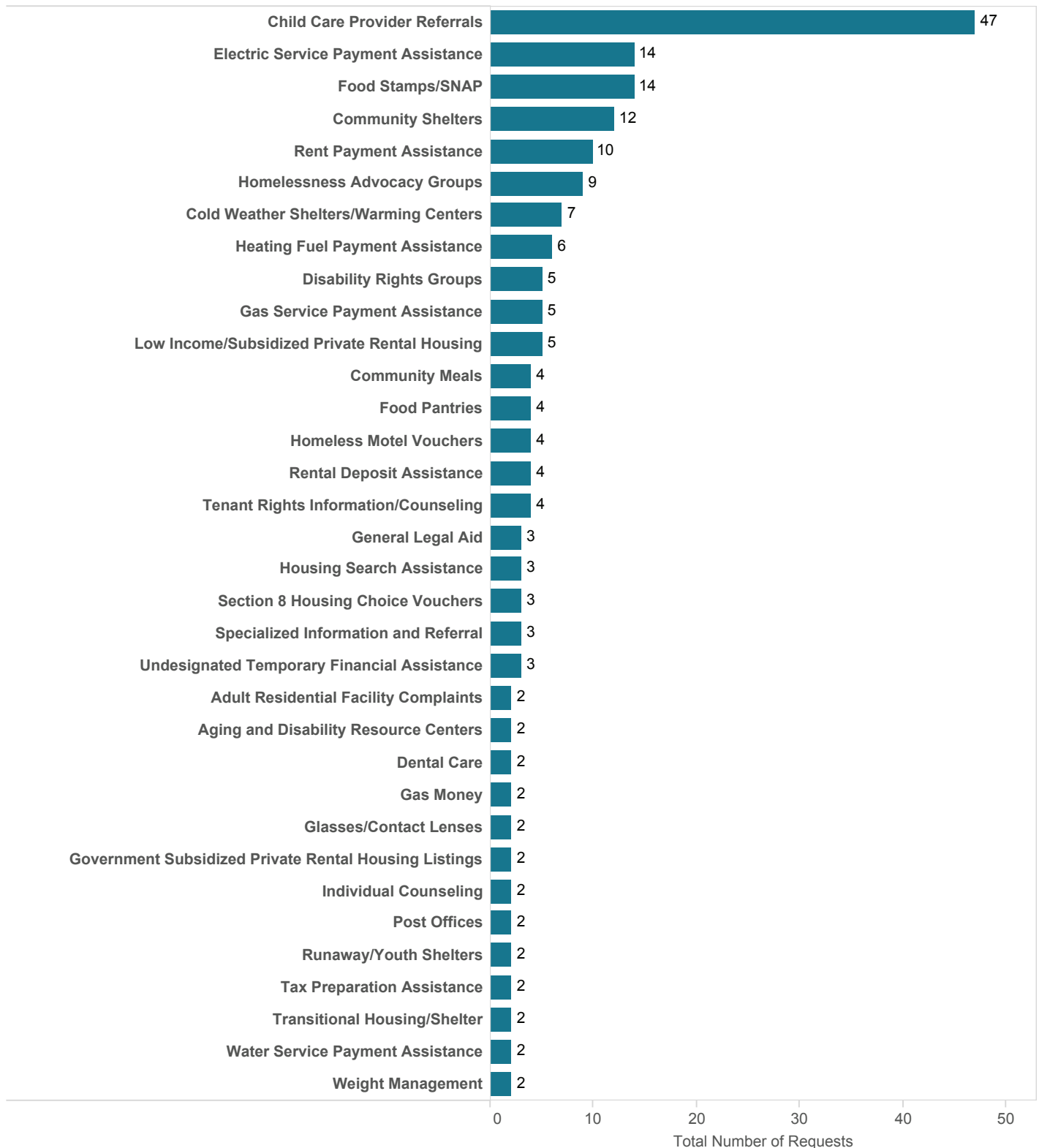


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Number of services with two or more requests across all contact types

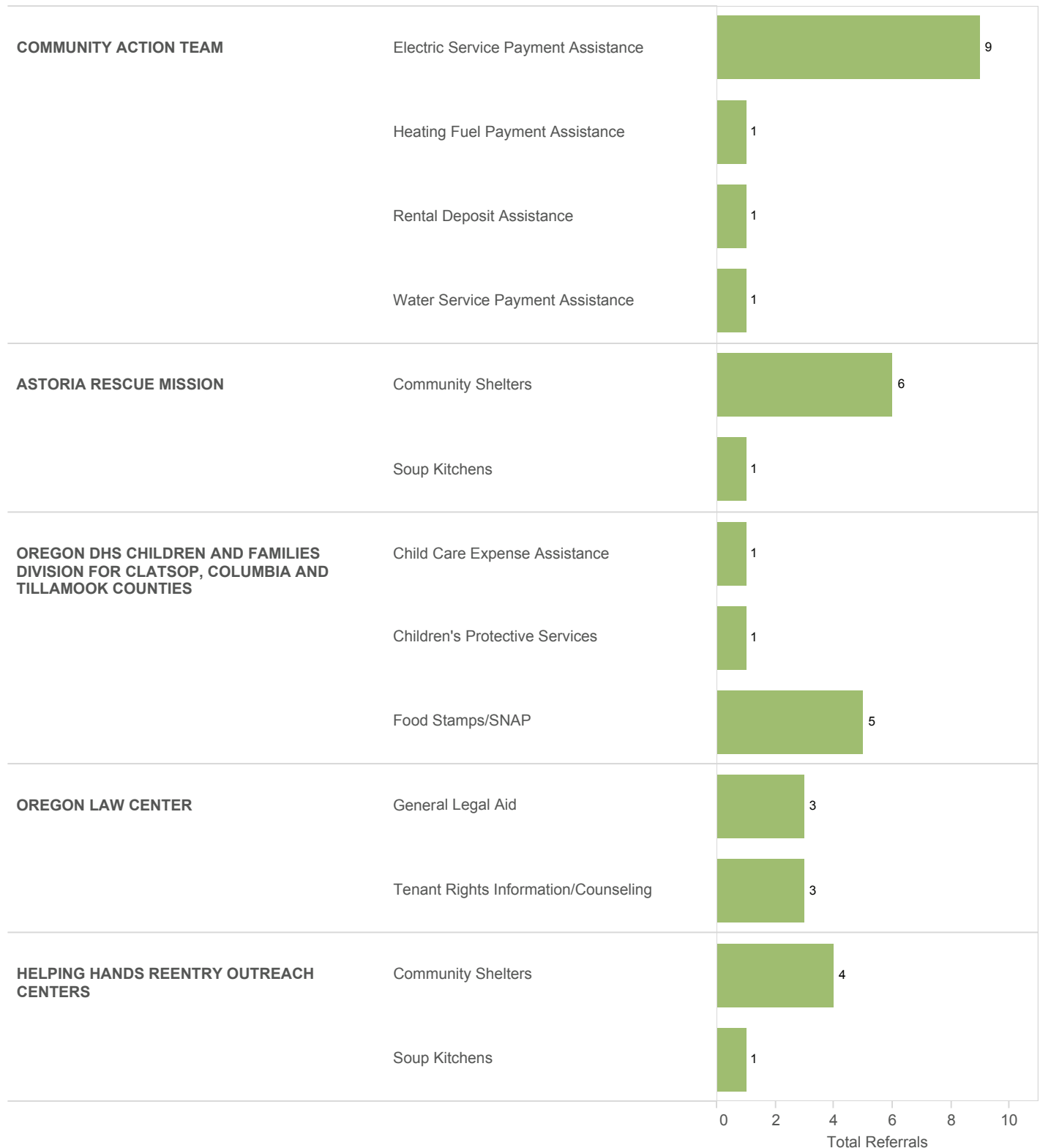


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Top 5 agencies referred to across all contact types



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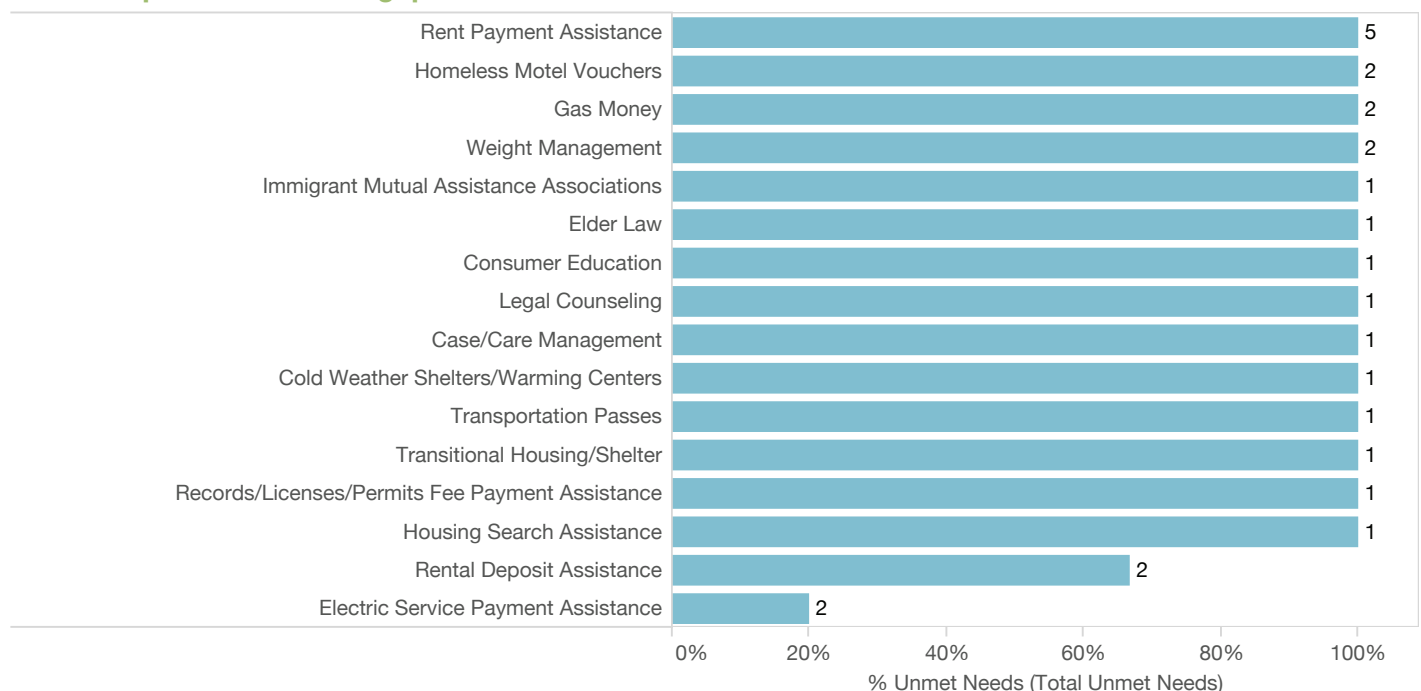
There were 24 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Transportation requests represent the largest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	1	25%	3	75%
Housing	15	58%	11	42%
Legal, Consumer and Public Safety Services	10	71%	4	29%
Health Care	10	83%	2	17%
Utility Assistance	12	92%	2	15%
Individual, Family and Community Support	12	86%	2	14%
Income Support/Assistance	6	100%		
Other Government/Economic Services	2	100%		
Disaster Services	1	100%		
Mental Health/Addictions	6	100%		
Food/Meals	13	100%		
Employment	1	100%		
Education	1	100%		
Information Services	6	100%		
Grand Total	96	81%	24	20%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

What are potential service gaps?



CLATSOP COUNTY

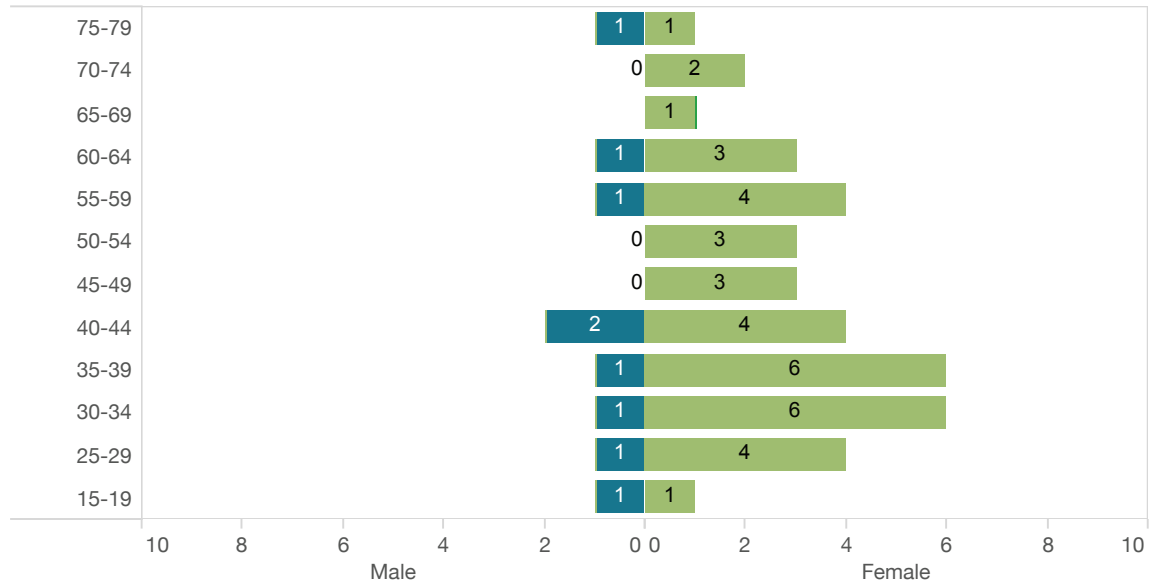
January 1, 2017 - March 31, 2017



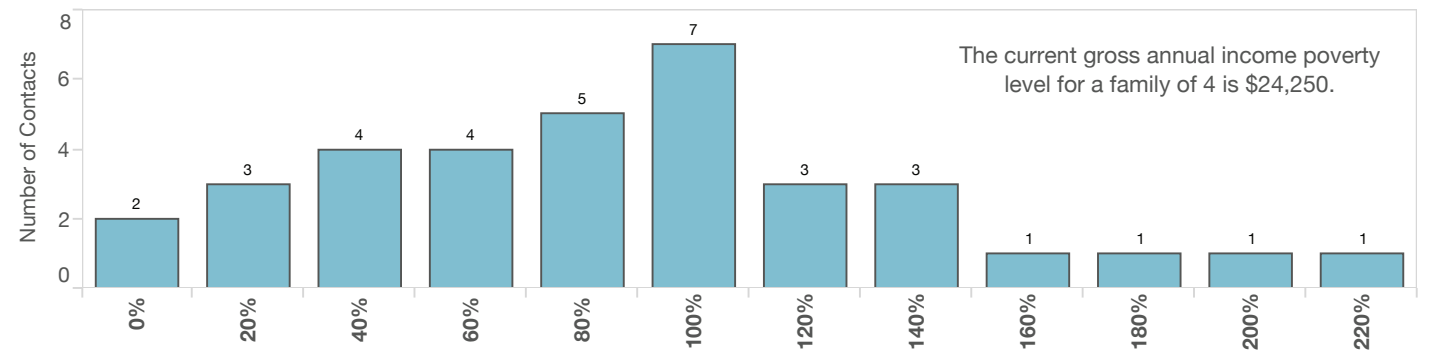
Age

75-79	4.76%
70-74	4.76%
65-69	2.38%
60-64	9.52%
55-59	11.90%
50-54	7.14%
45-49	4.76%
40-44	14.29%
35-39	14.29%
30-34	9.52%
25-29	11.90%
15-19	4.76%

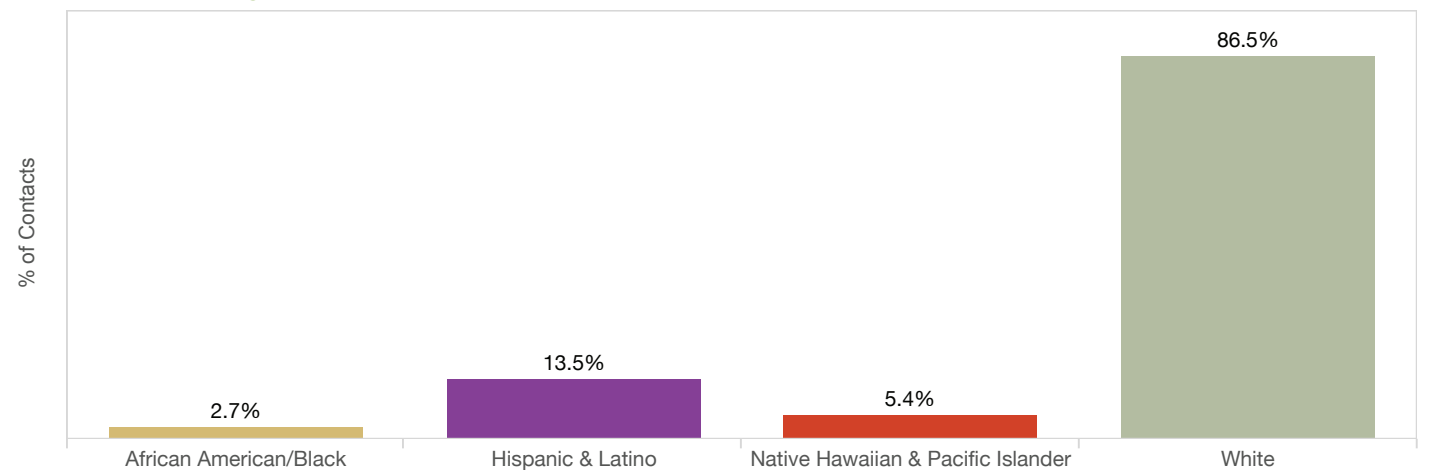
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

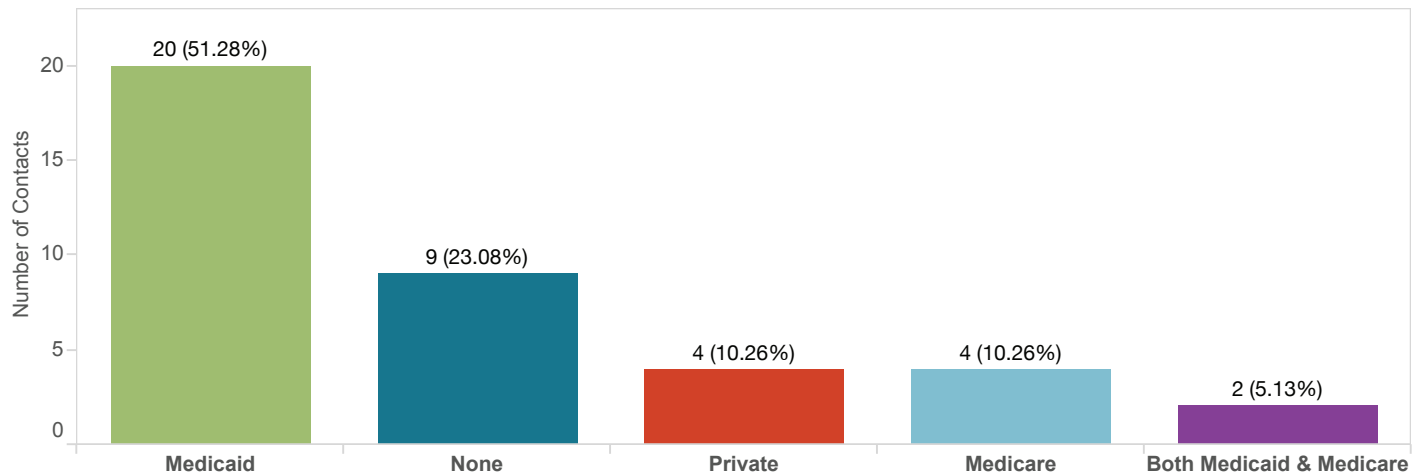


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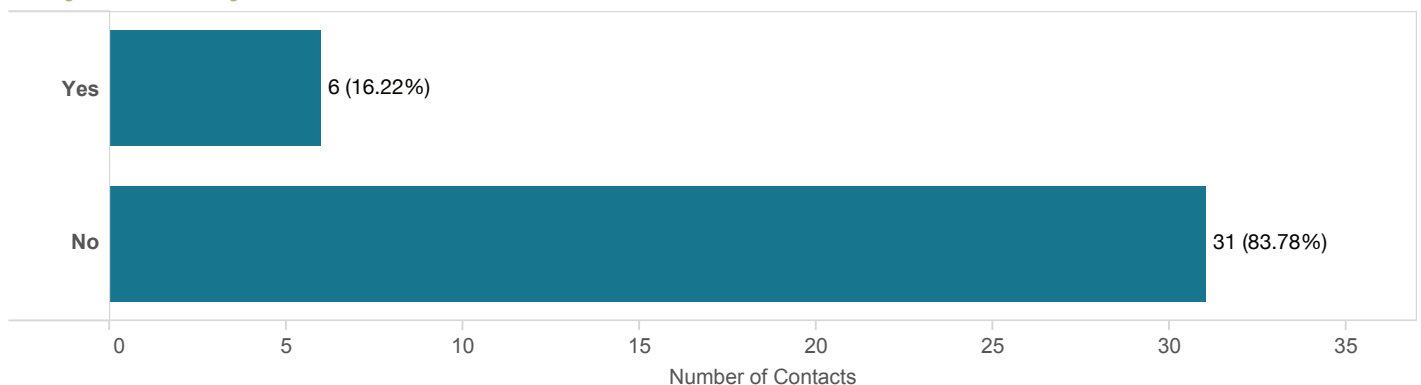
January 1, 2017 - March 31, 2017



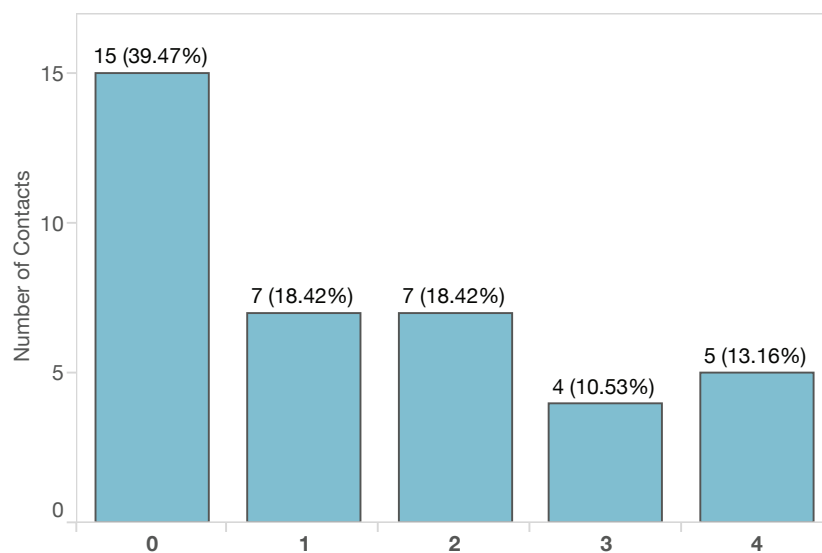
Health insurance status



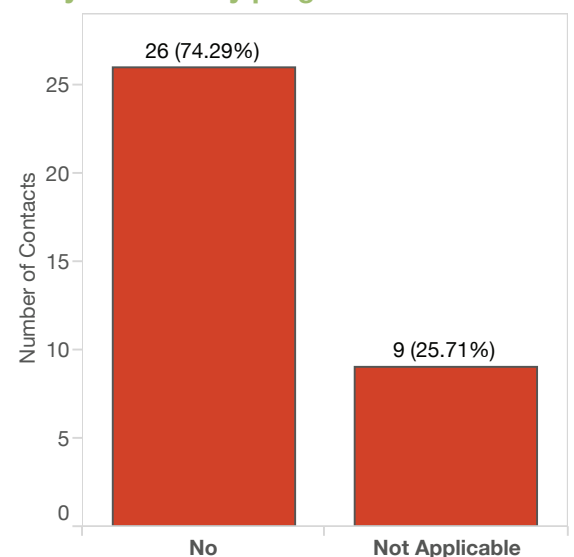
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

