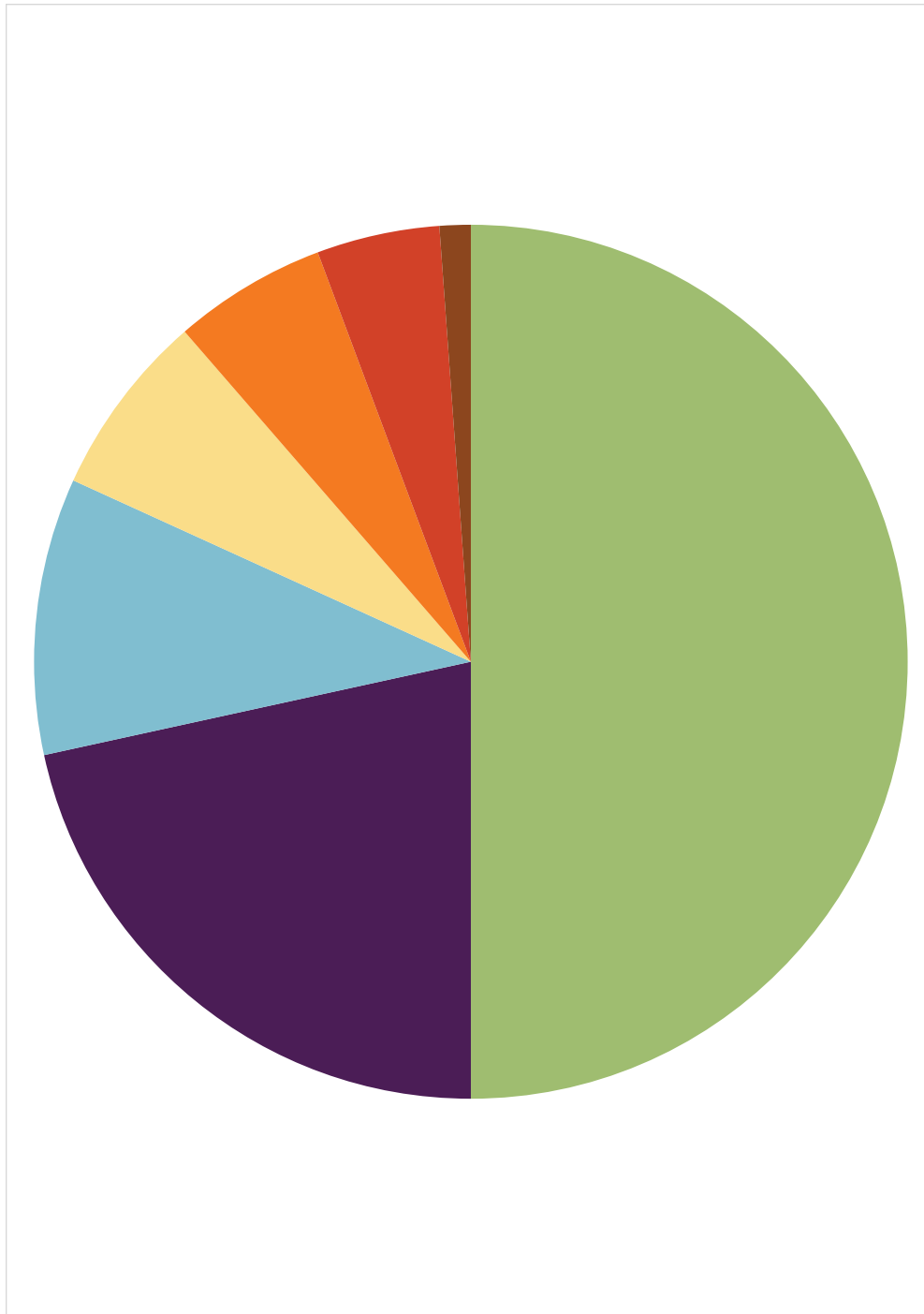


COLUMBIA COUNTY

January 1, 2017 - March 31, 2017



Percent of contacts by city



St. Helens	44 (50.57%)
Scappoose	19 (21.84%)
Clatskanie	9 (10.34%)
Vernonia	6 (6.90%)
Rainier	5 (5.75%)
Columbia City	4 (4.60%)
Warren	1 (1.15%)

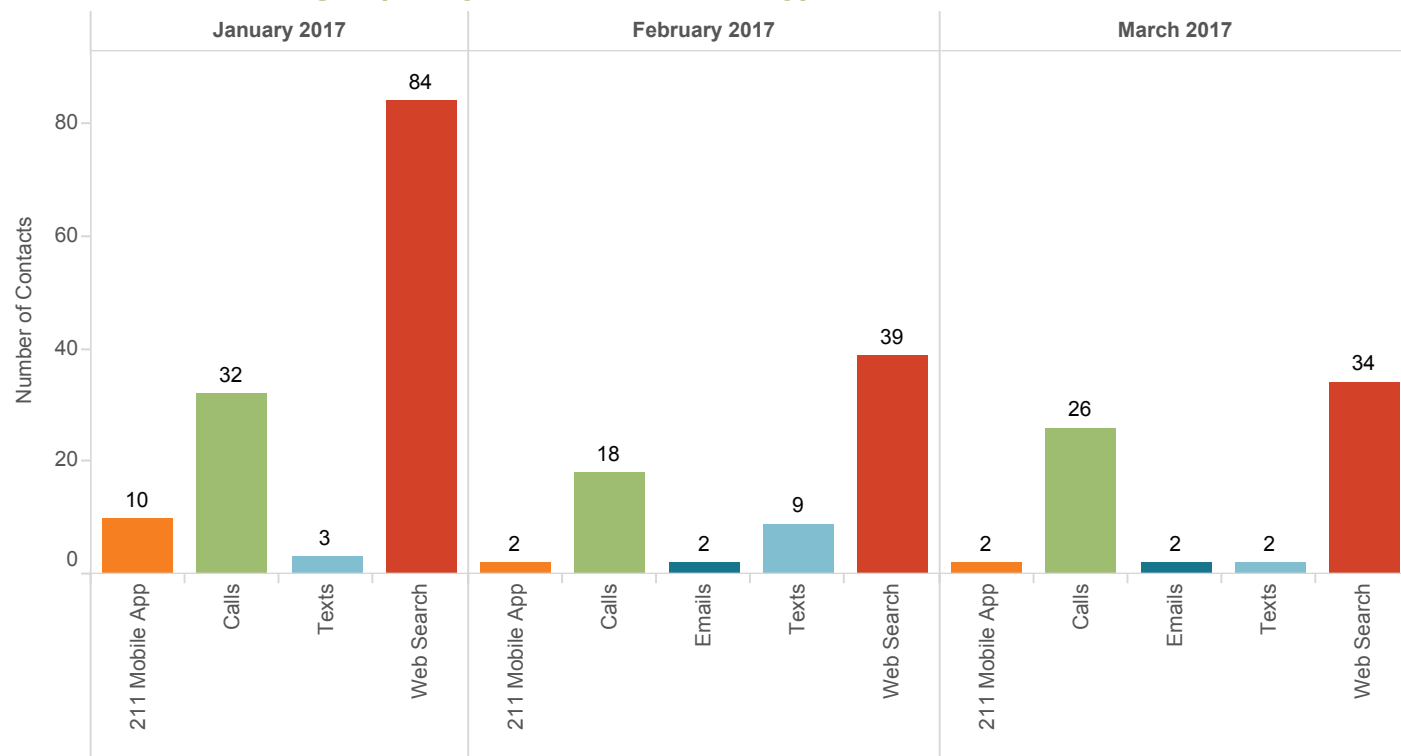
- St. Helens
- Scappoose
- Clatskanie
- Vernonia
- Rainier
- Columbia City
- Warren

COLUMBIA COUNTY

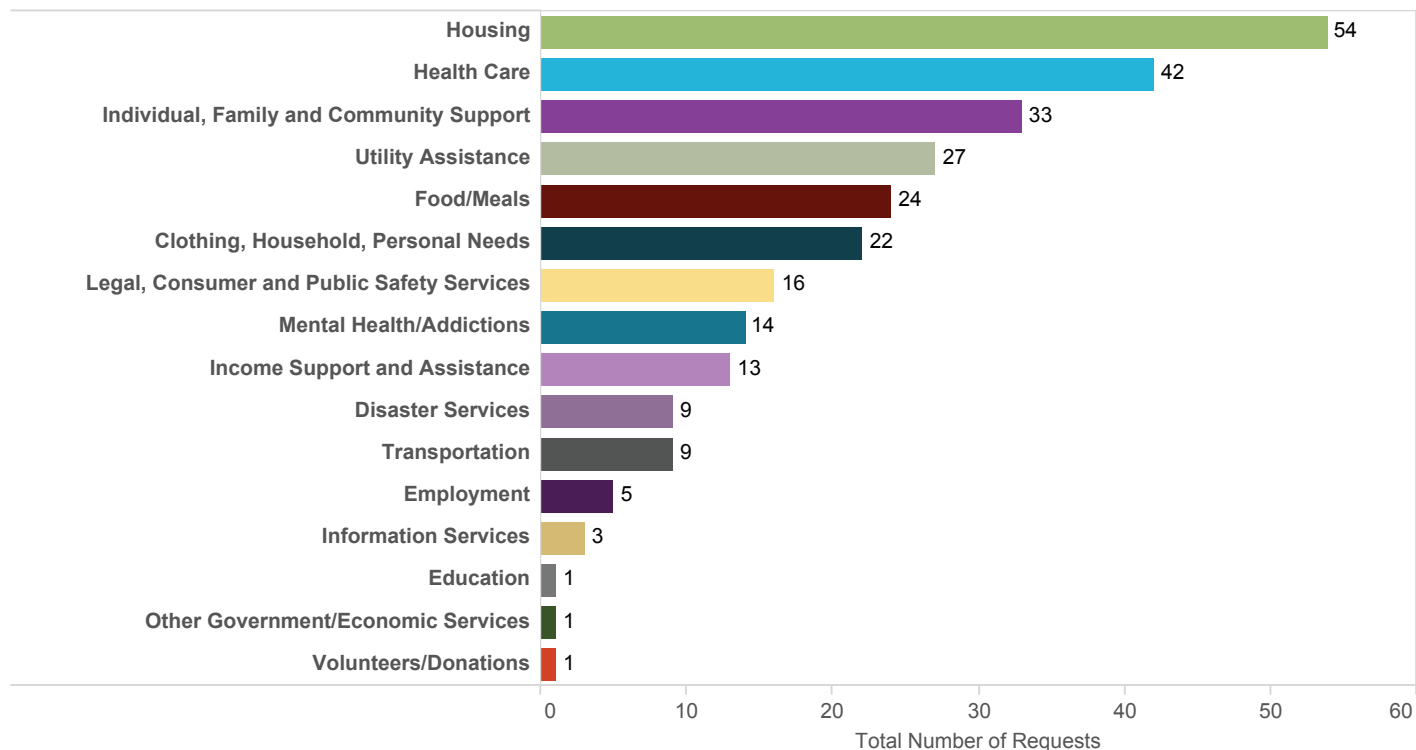
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

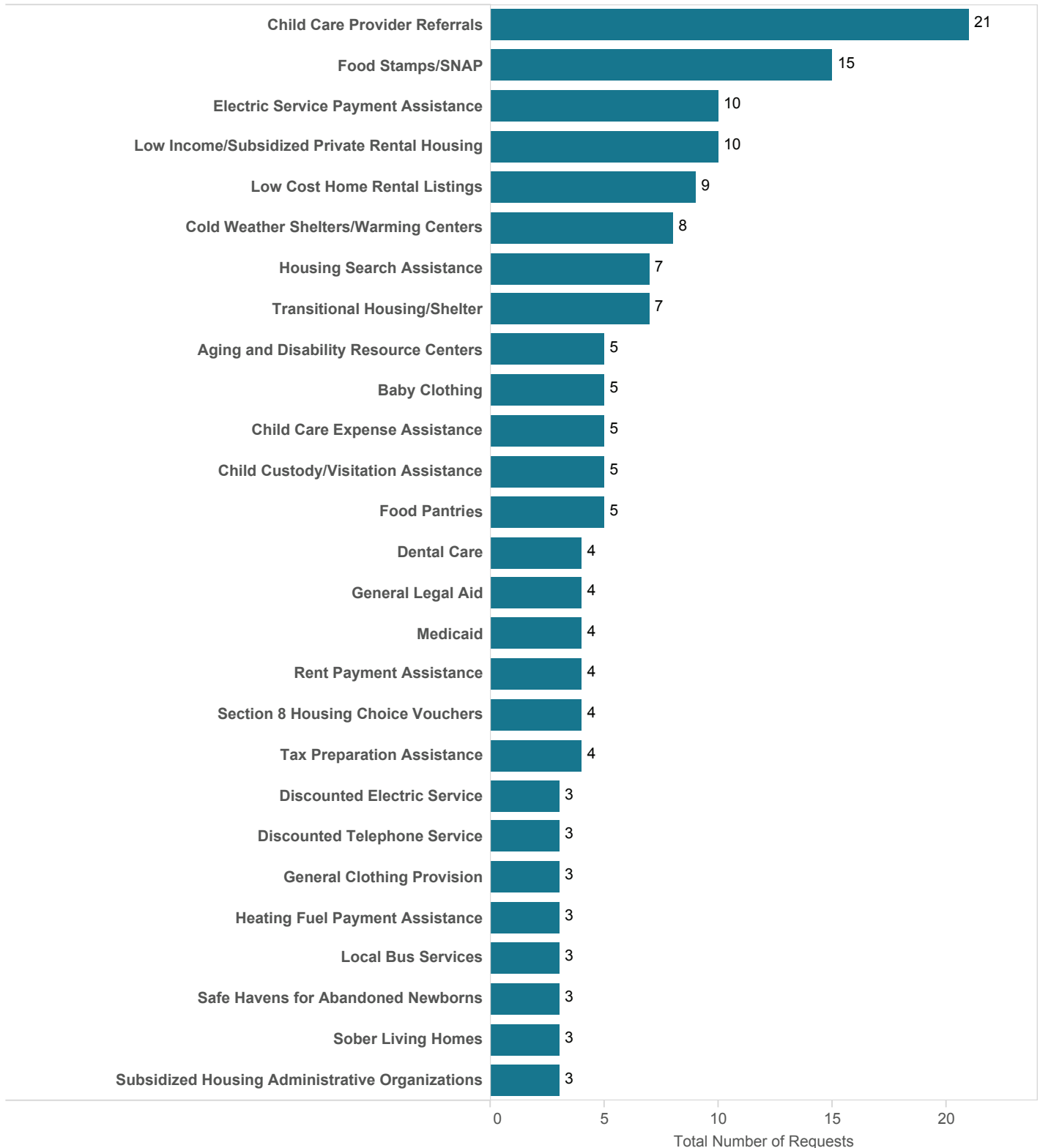


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Number of services with three or more requests across all contact types

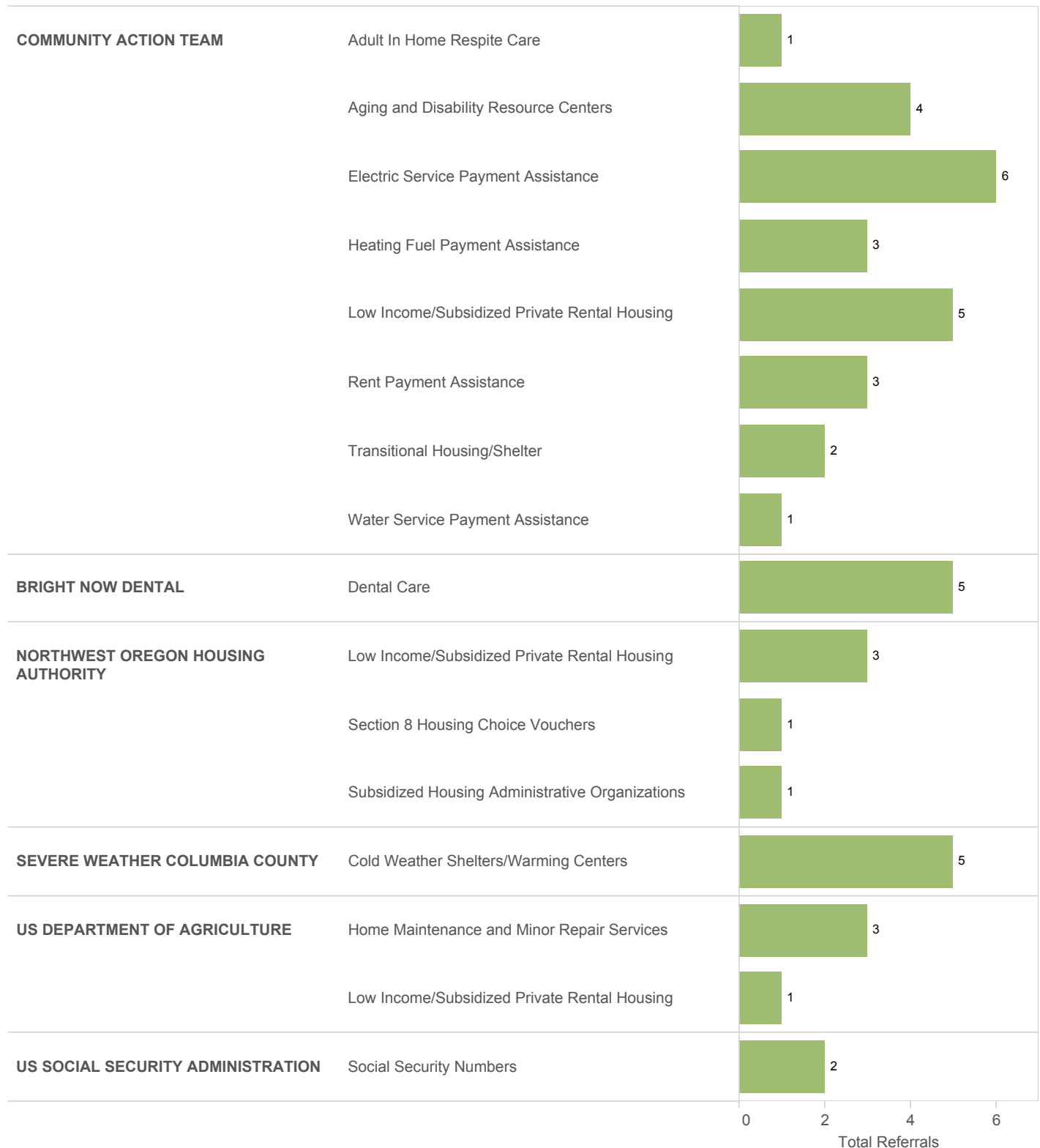


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Top 5 agencies referred to across all contact types



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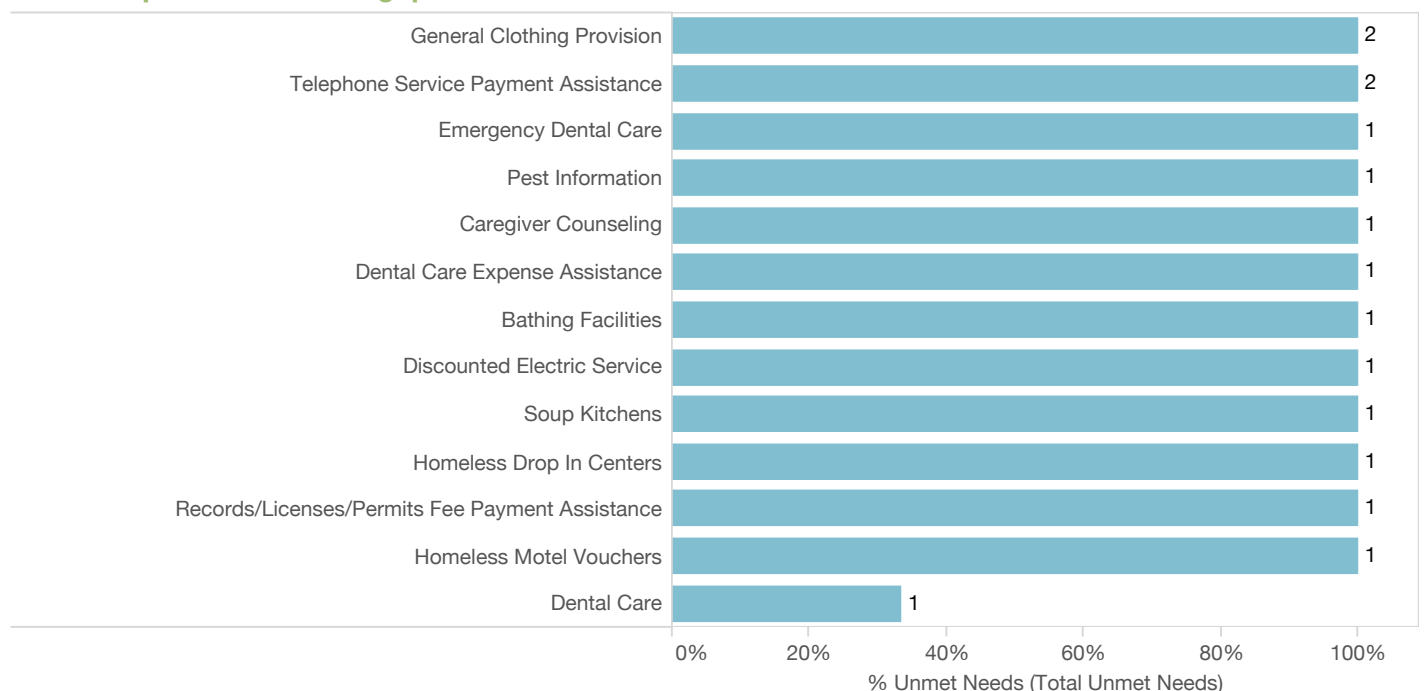
There were 15 instances where there wasn't an appropriate referral for the contact's requested need. Clothing/personal/household requests represent the largest number and greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Clothing/Personal/Household Needs	4	57%	3	43%
Mental Health/Addictions	3	75%	1	25%
Legal, Consumer and Public Safety Services	4	80%	1	20%
Food/Meals	5	83%	1	17%
Utility Assistance	16	84%	3	16%
Health Care	26	90%	4	14%
Housing	17	89%	2	11%
Transportation	4	100%		
Income Support/Assistance	6	100%		
Disaster Services	6	100%		
Individual, Family and Community Support	9	100%		
Employment	1	100%		
Information Services	2	100%		
Grand Total	103	88%	15	13%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

What are potential service gaps?



COLUMBIA COUNTY

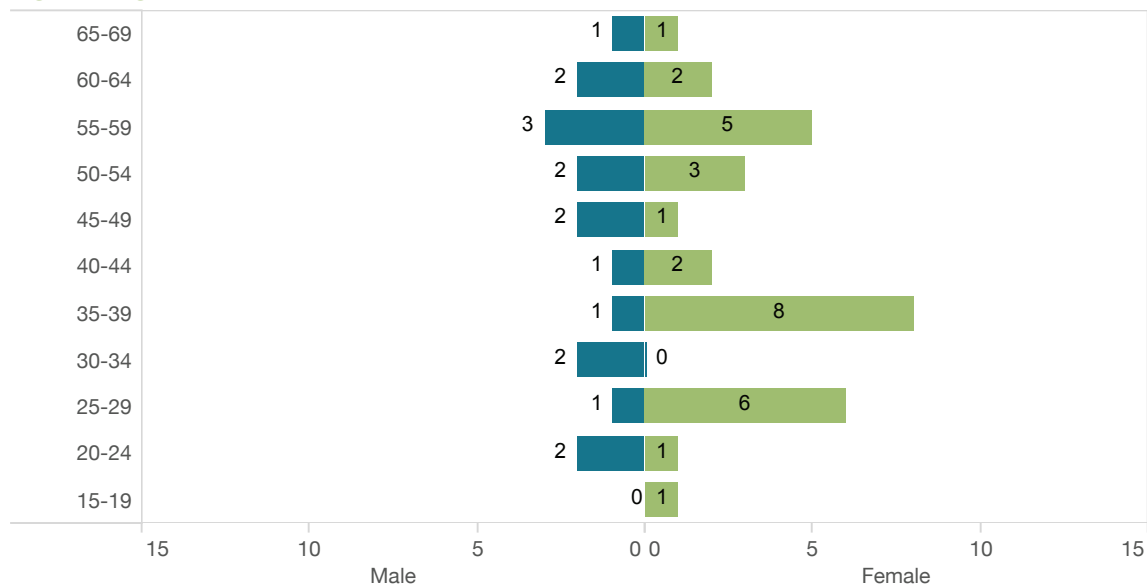
January 1, 2017 - March 31, 2017



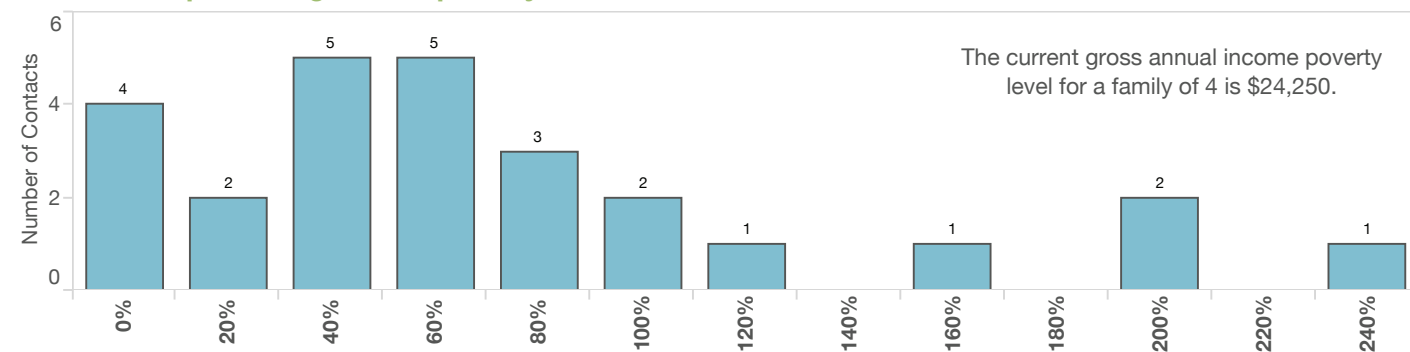
Age

95-99	0.07%
90-94	0.22%
85-89	0.50%
80-84	0.92%
75-79	1.87%
70-74	3.18%
65-69	4.69%
60-64	6.80%
55-59	9.71%
50-54	9.53%
45-49	9.15%
40-44	8.93%
35-39	10.89%
30-34	11.85%
25-29	11.89%
20-24	7.79%
15-19	1.90%
10-14	0.12%

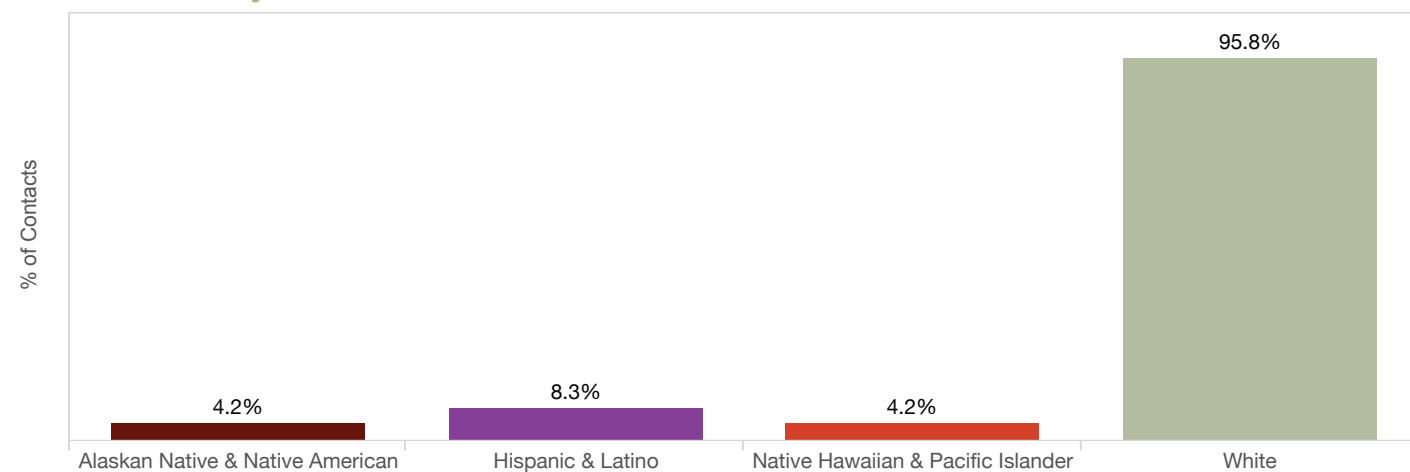
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

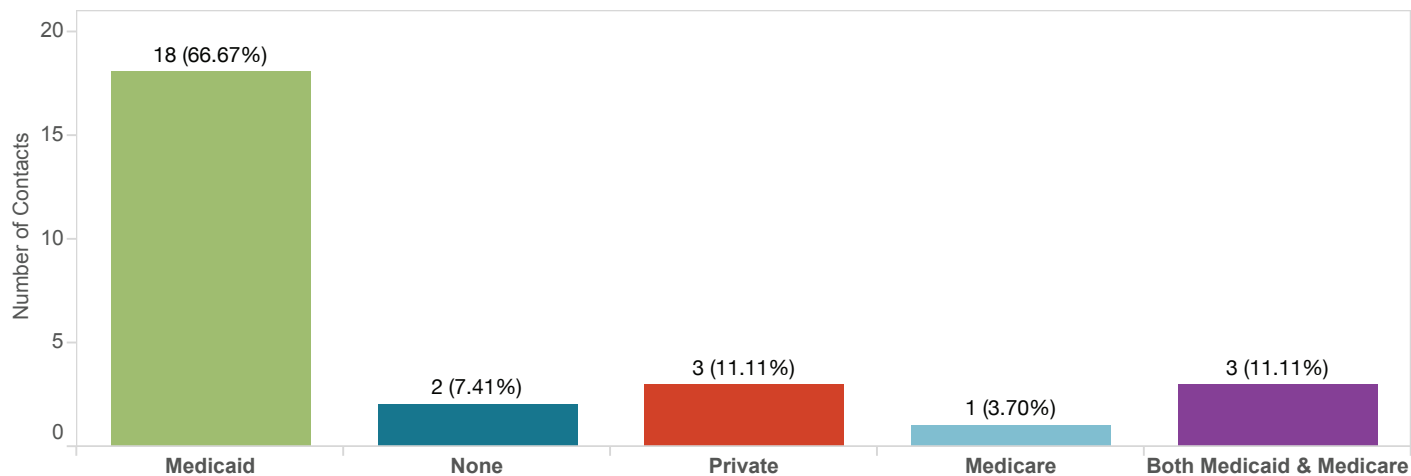


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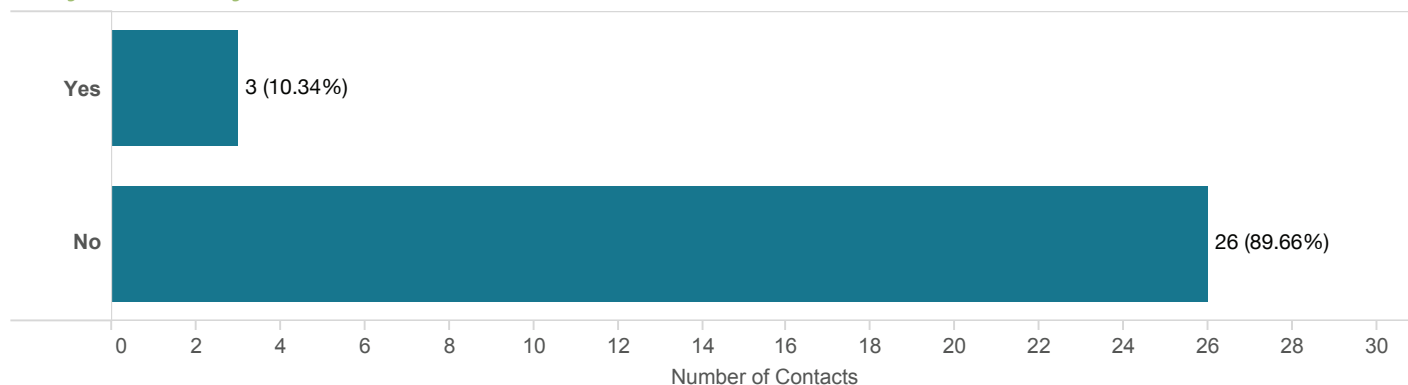
January 1, 2017 - March 31, 2017



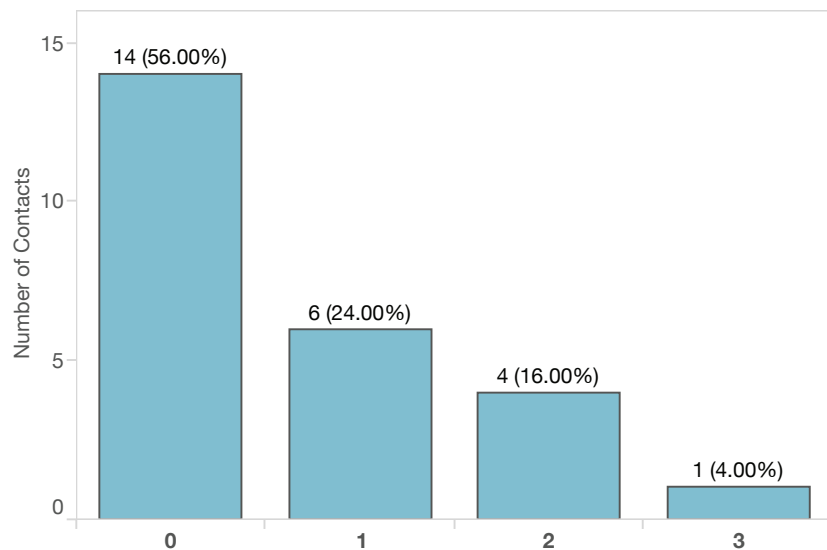
Health insurance status



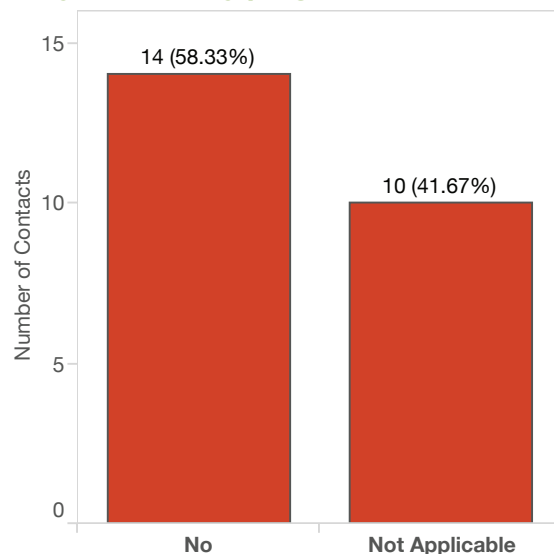
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



COLUMBIA COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

