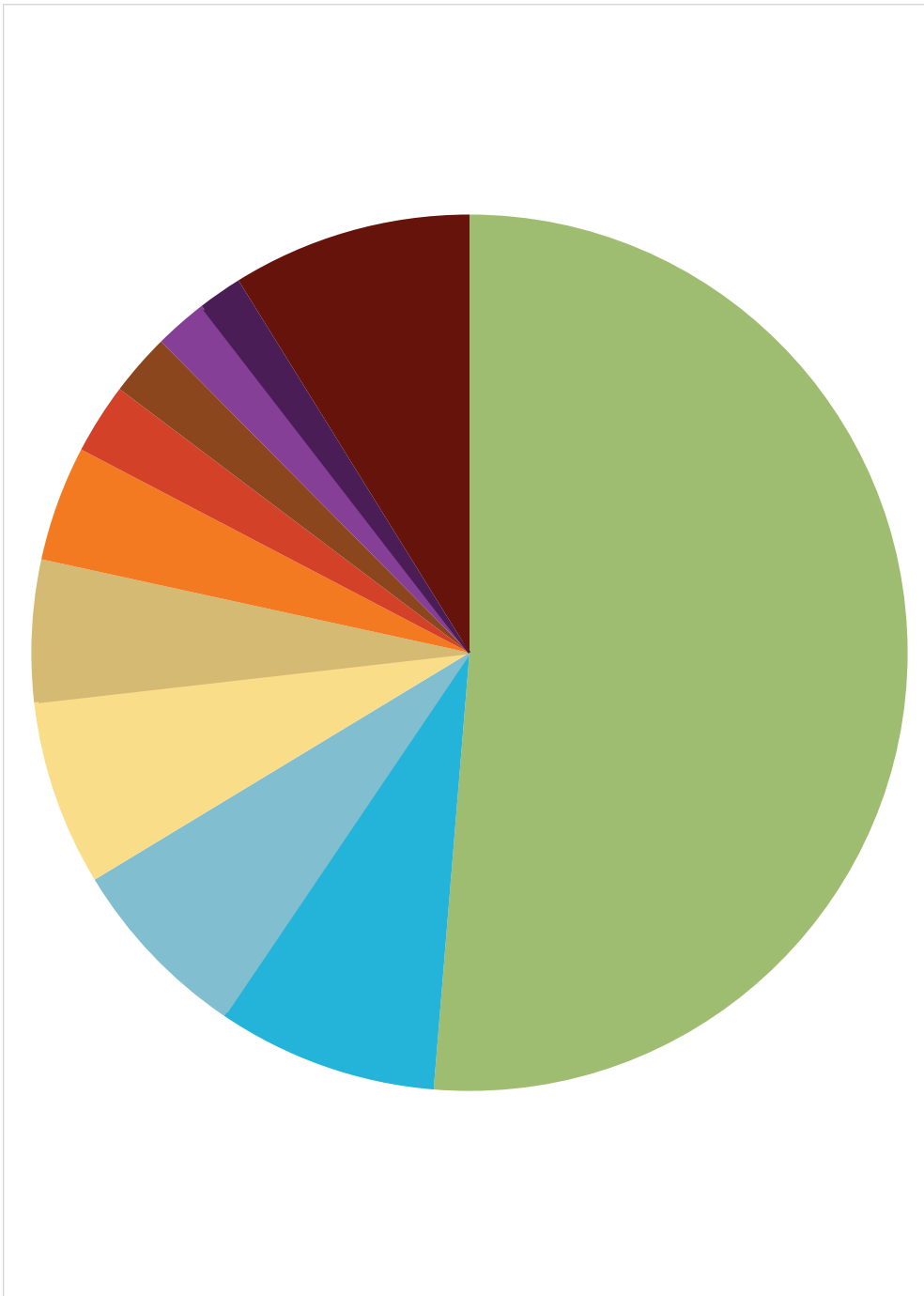


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January 1, 2017 - March 31, 2017



Percent of contacts by city



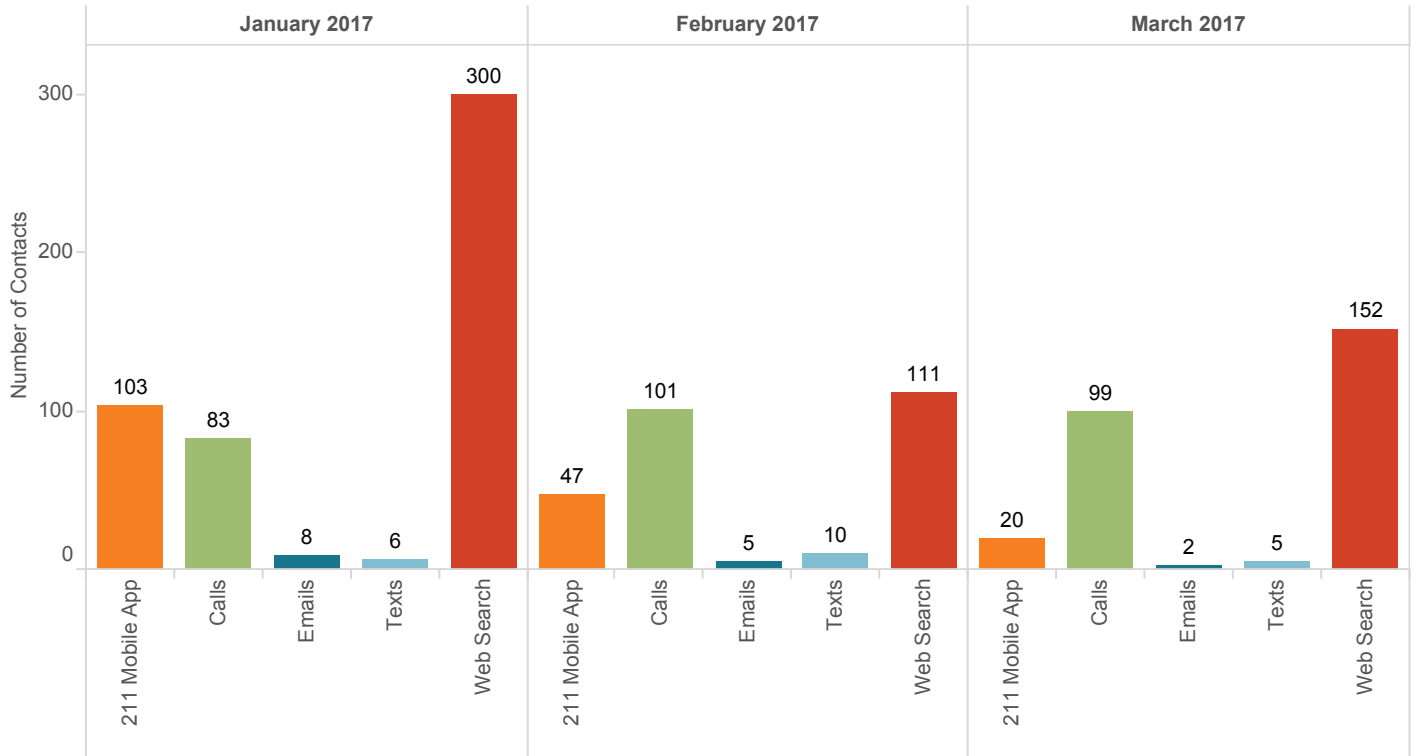
Roseburg	157 (51.48%)
Myrtle Creek	25 (8.20%)
Sutherlin	21 (6.89%)
Winston	21 (6.89%)
Reedsport	16 (5.25%)
Riddle	13 (4.26%)
Glendale	8 (2.62%)
Drain	7 (2.30%)
Canyonville	6 (1.97%)
Winchester	5 (1.64%)
Other	27 (8.85%)

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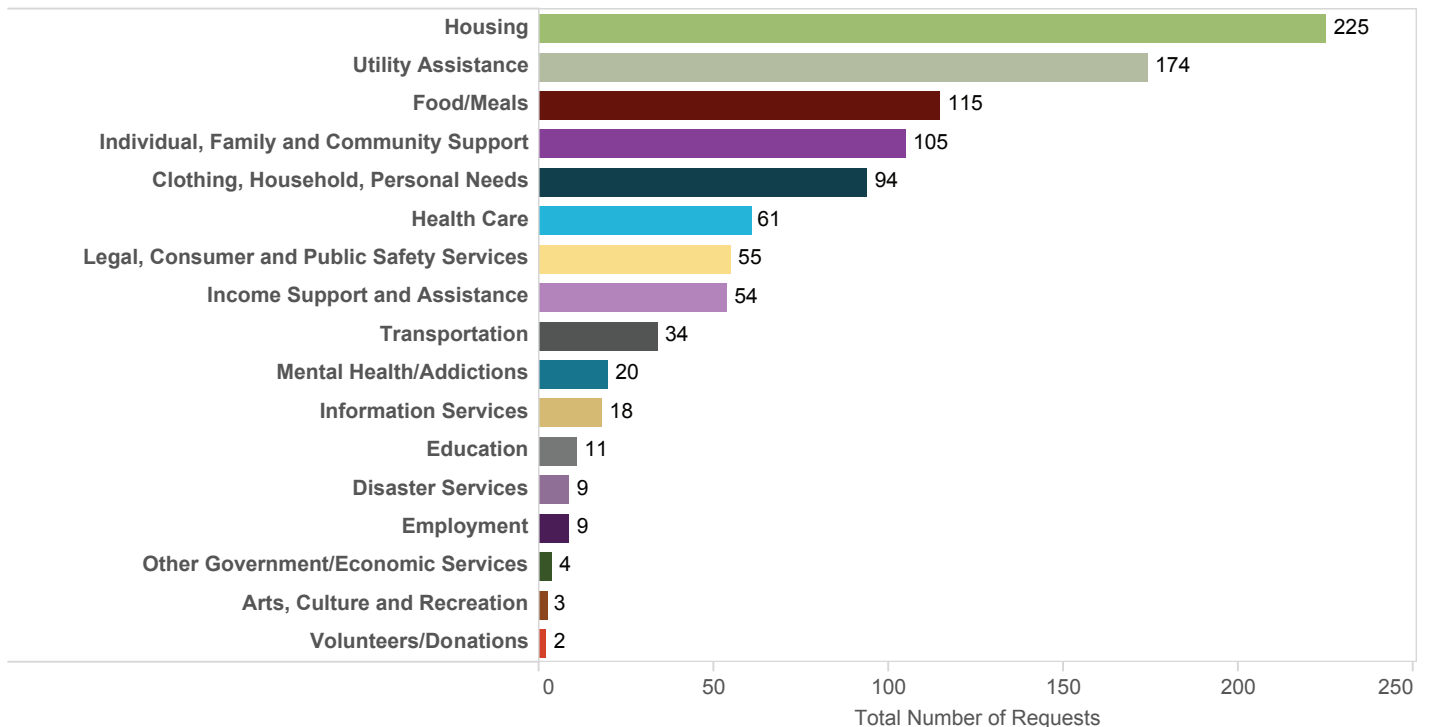
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

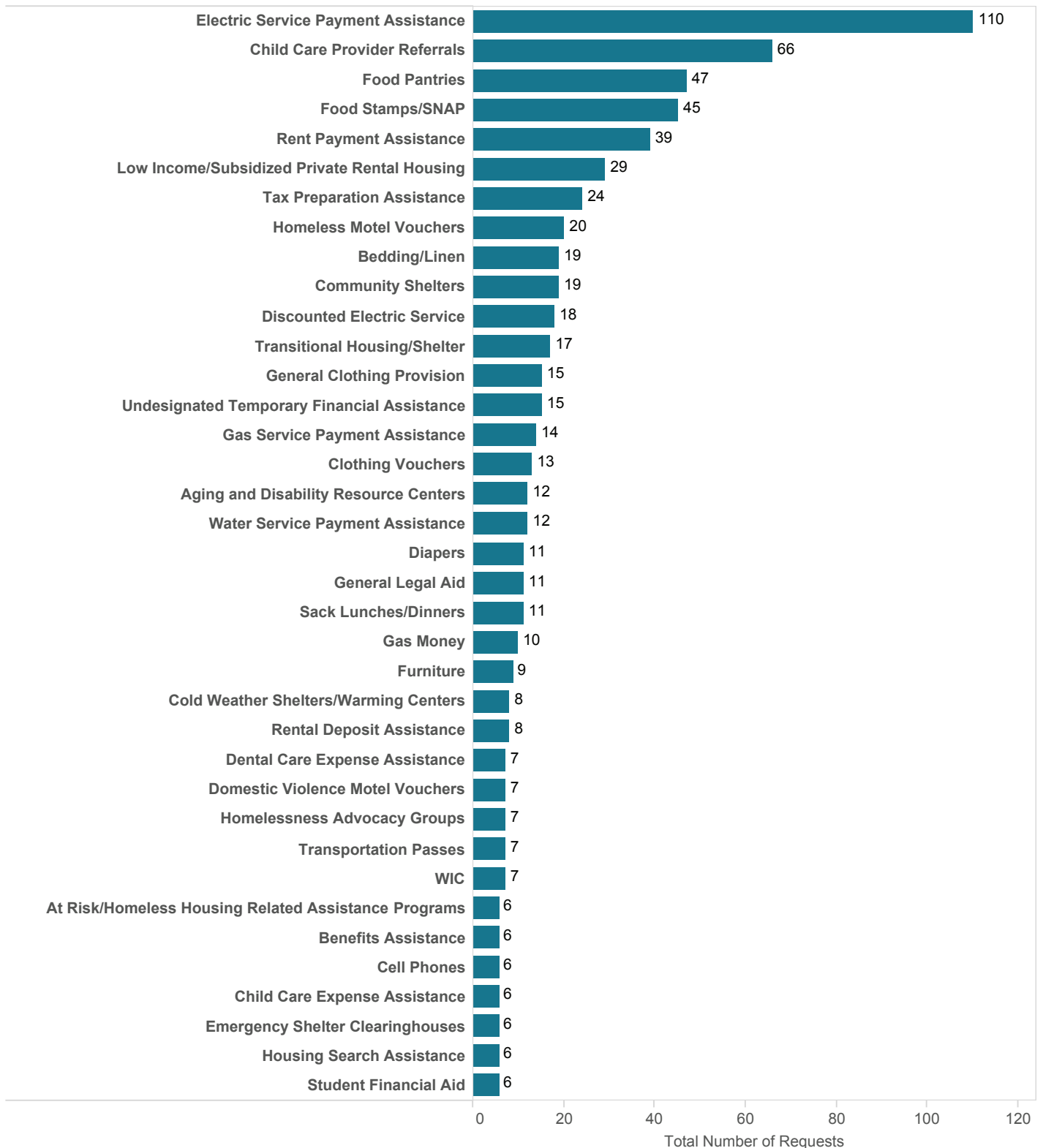


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Number of services with six or more requests across all contact types

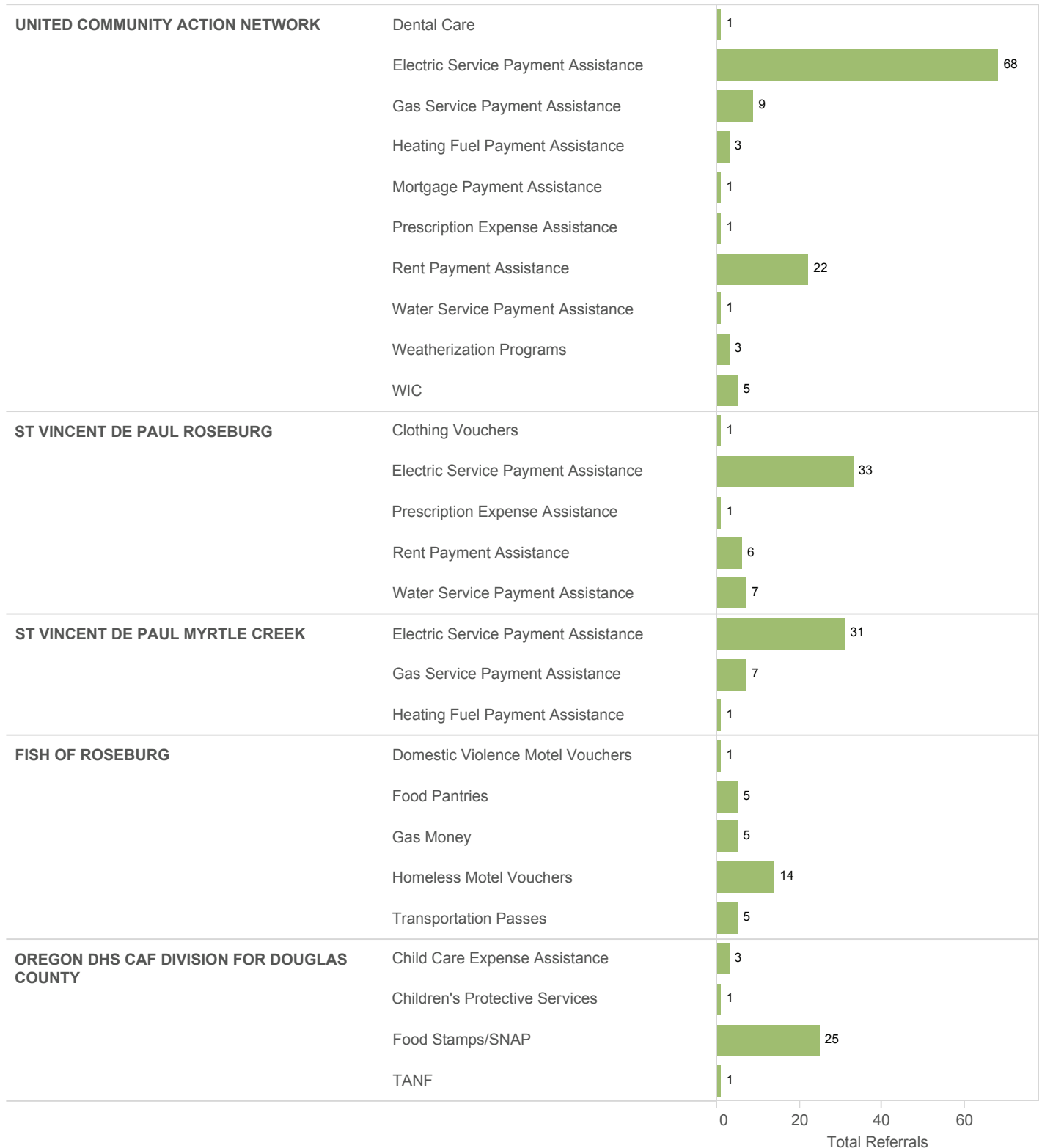


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Top 5 agencies referred to across all contact types



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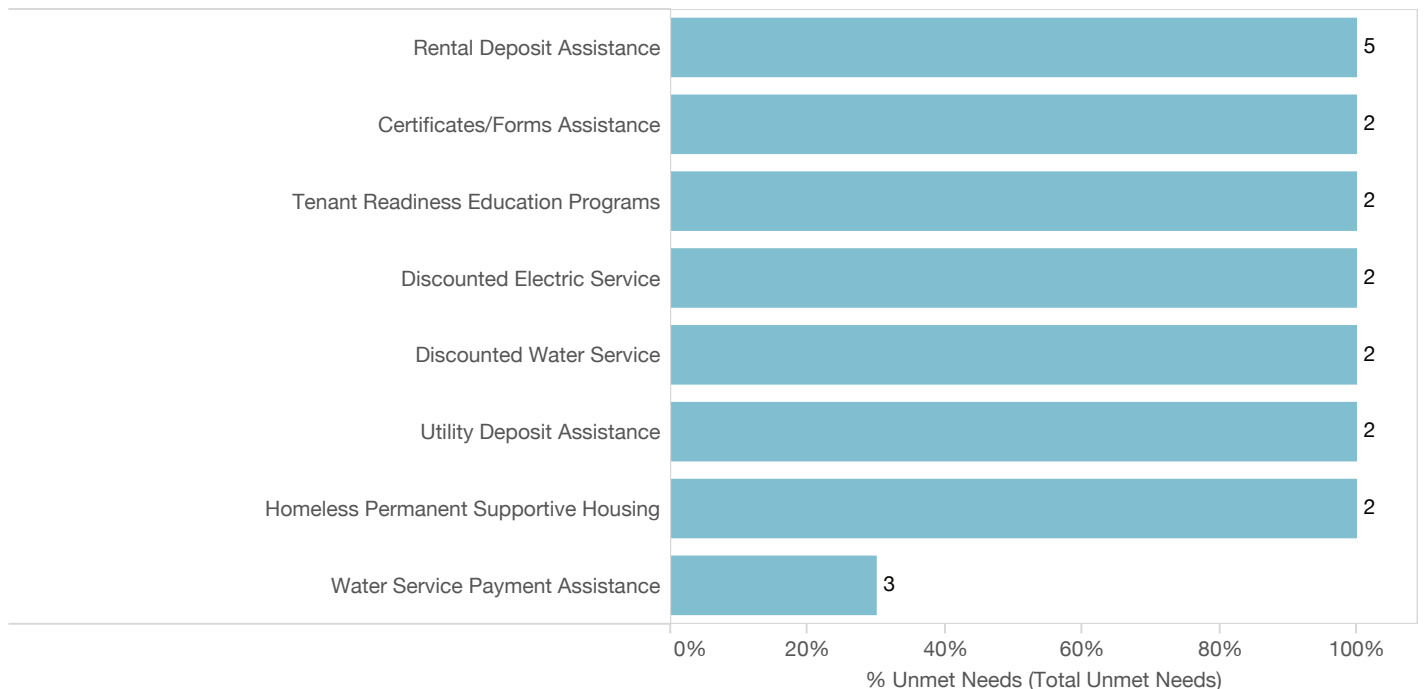
There were 48 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Legal, consumer and public safety service requests represent the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Legal, Consumer and Public Safety Services	21	75%	7	25%
Transportation	12	86%	3	21%
Housing	84	81%	20	19%
Individual, Family and Community Support	22	88%	3	12%
Utility Assistance	110	92%	12	10%
Clothing/Personal/Household Needs	11	92%	1	8%
Income Support/Assistance	32	94%	2	6%
Other Government/Economic Services	2	100%		
Disaster Services	5	100%		
Mental Health/Addictions	10	100%		
Health Care	34	100%		
Food/Meals	48	100%		
Employment	2	100%		
Information Services	10	100%		
Arts, Culture and Recreation	1	100%		
Grand Total	404	90%	48	11%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



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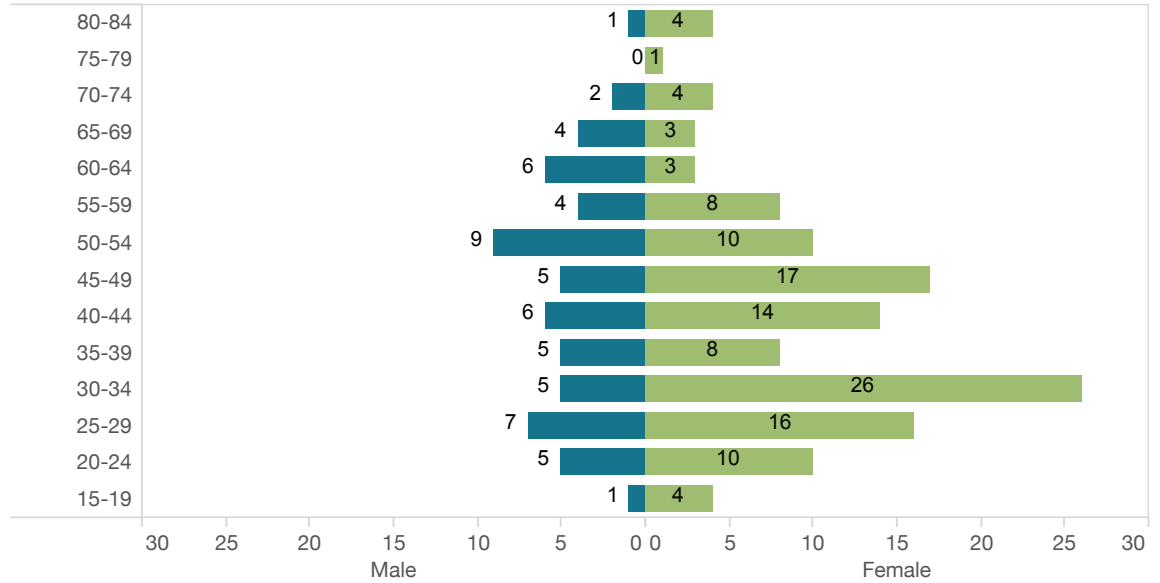
January 1, 2017 - March 31, 2017



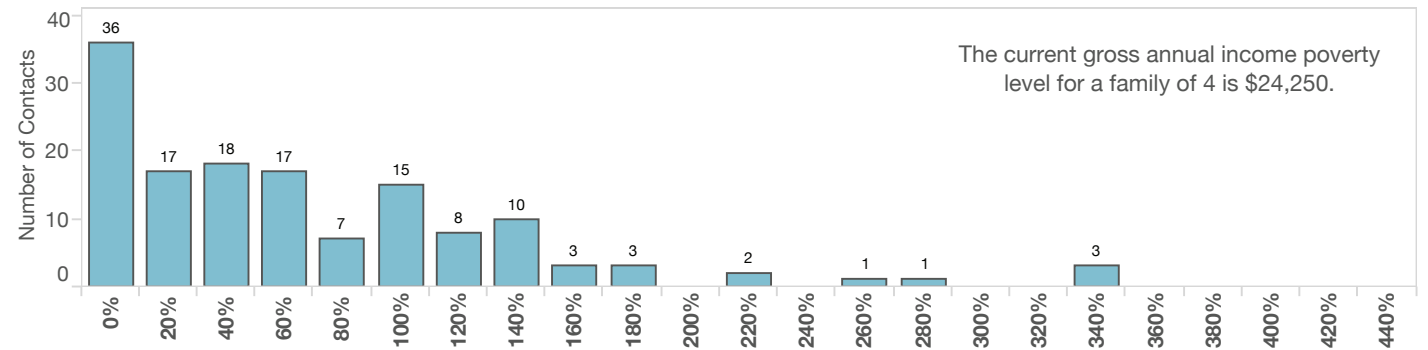
Age

80-84	2.84%
75-79	0.57%
70-74	3.41%
65-69	3.98%
60-64	5.11%
55-59	6.82%
50-54	10.80%
45-49	12.50%
40-44	9.66%
35-39	7.39%
30-34	15.34%
25-29	11.36%
20-24	7.95%
15-19	2.84%

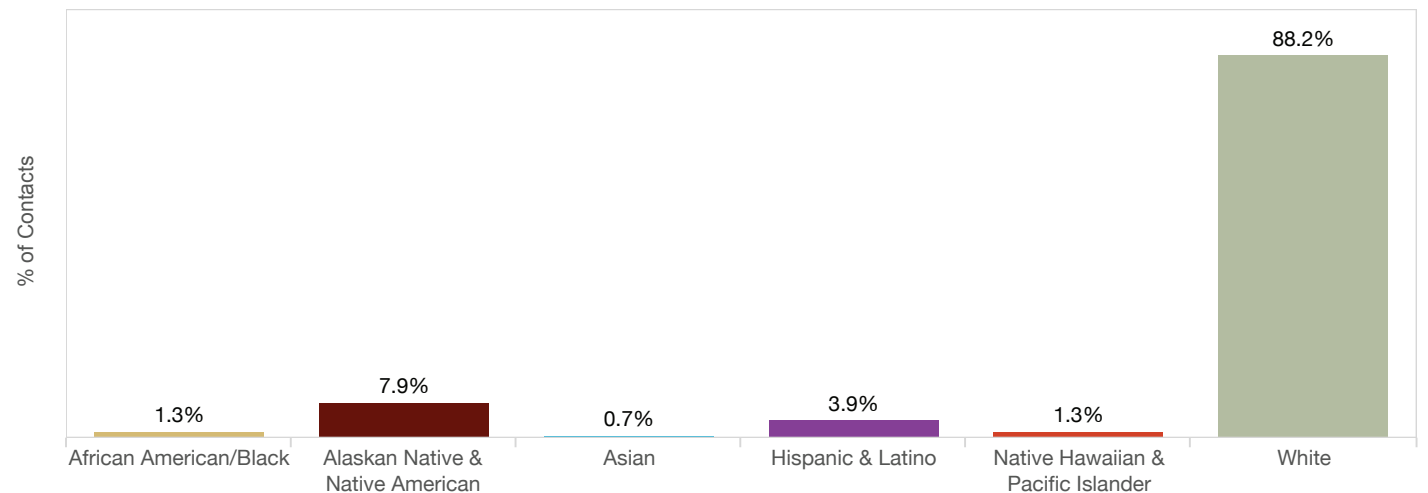
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

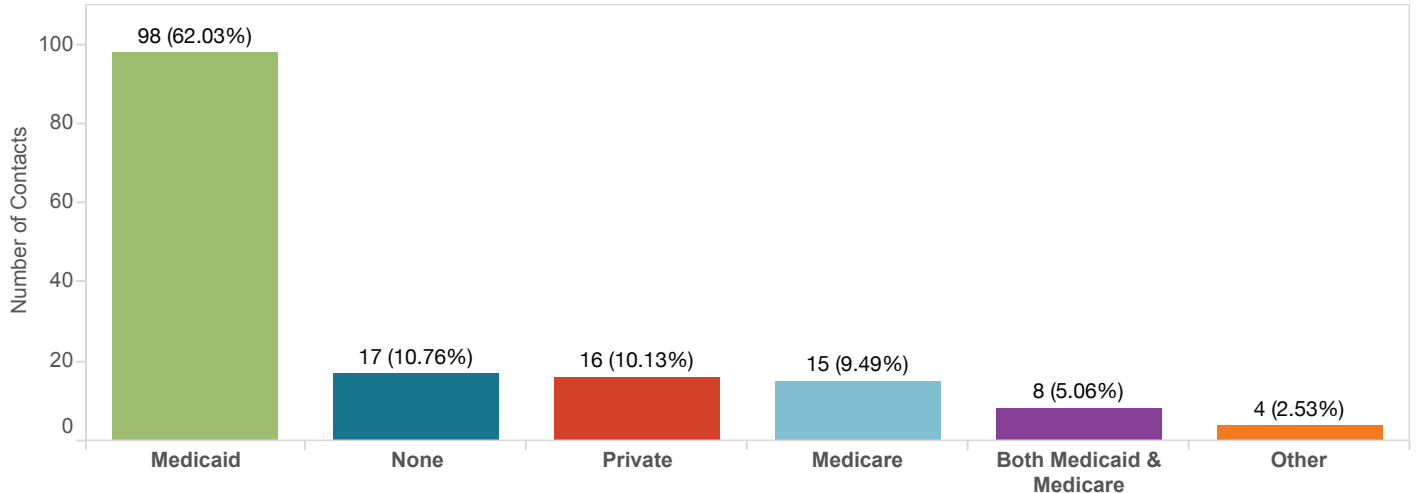


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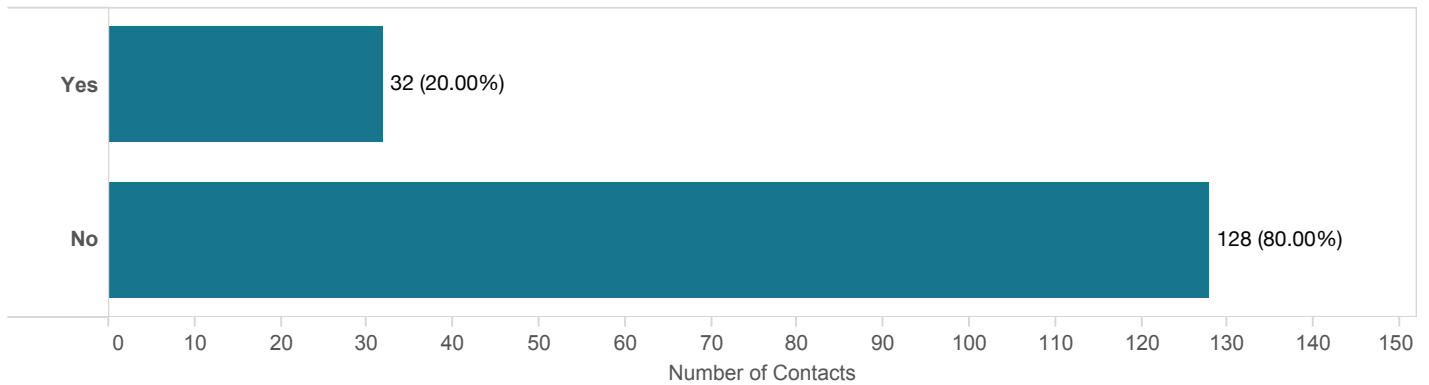
January 1, 2017 - March 31, 2017



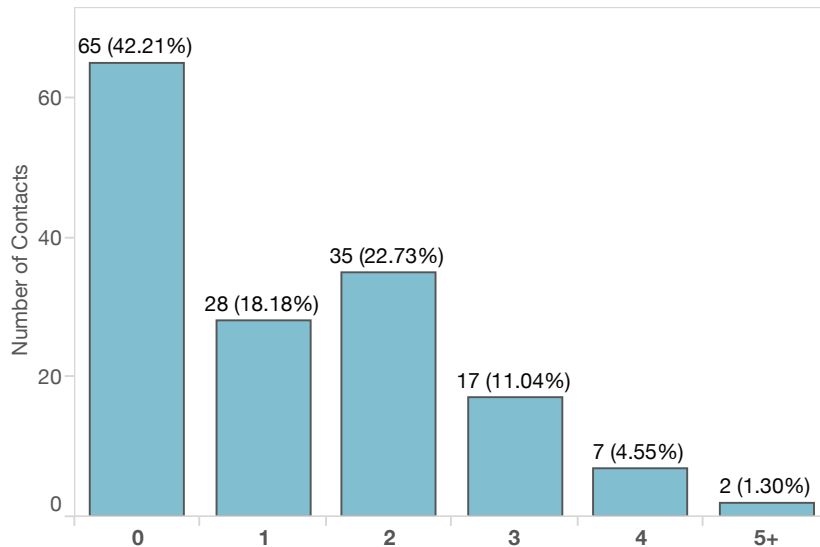
Health insurance status



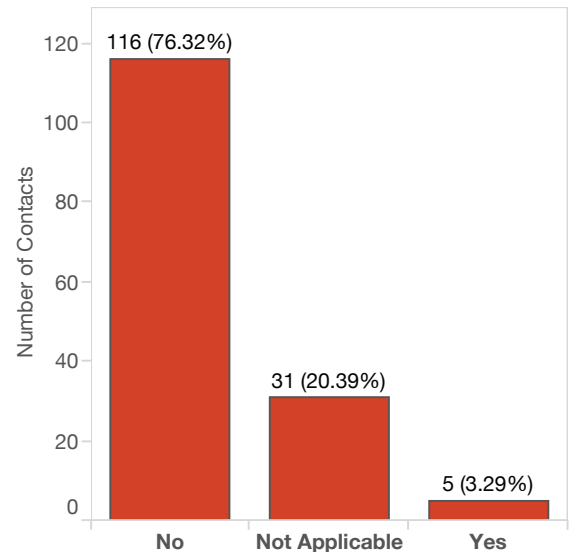
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

