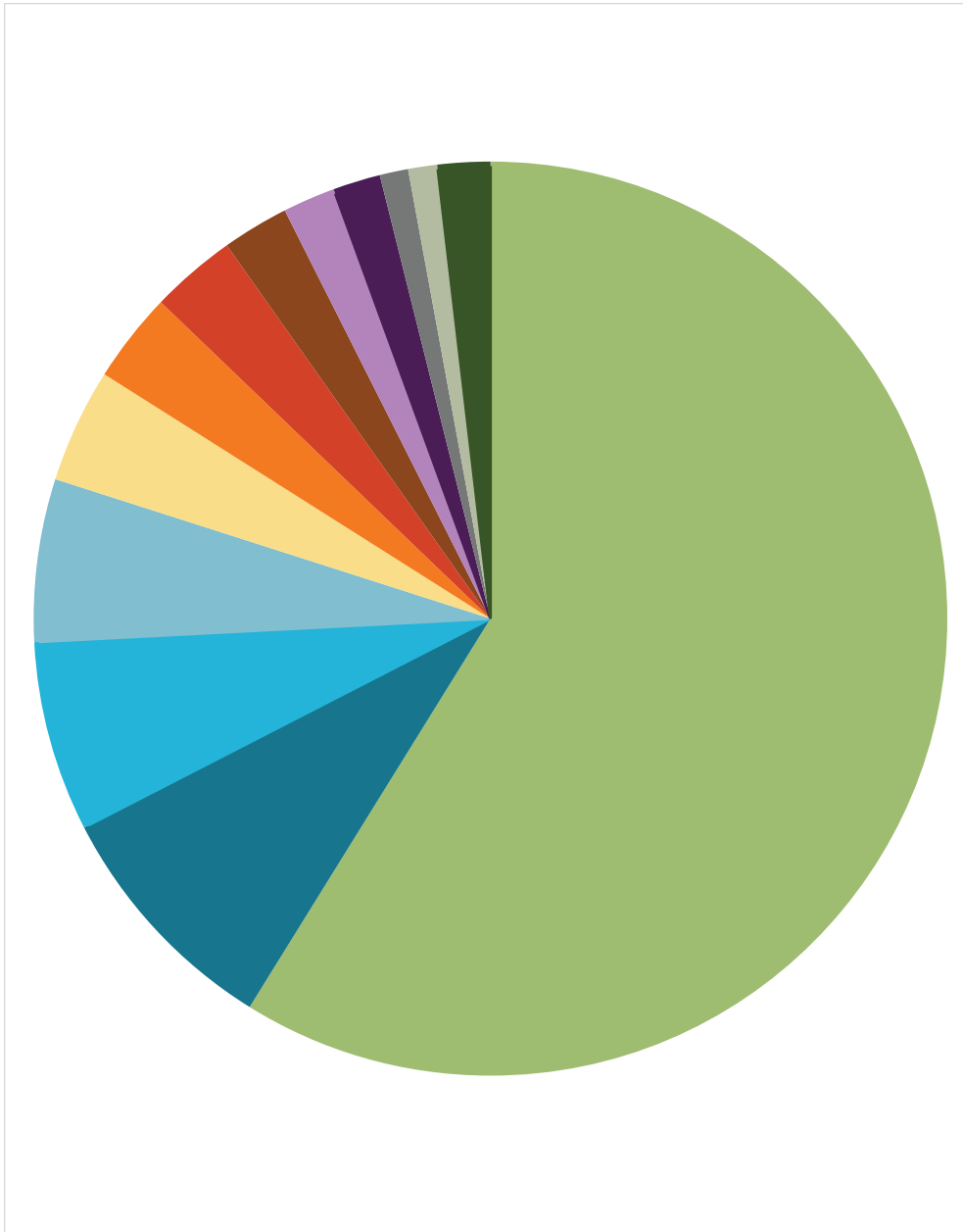


JACKSON COUNTY

January 1, 2017 - March 31, 2017



Percent of contacts by city



Medford	349 (58.95%)
Central Point	51 (8.61%)
Ashland	40 (6.76%)
White City	34 (5.74%)
Eagle Point	24 (4.05%)
Rogue River	19 (3.21%)
Talent	18 (3.04%)
Grants Pass	14 (2.36%)
Gold Hill	11 (1.86%)
Phoenix	10 (1.69%)
Prospect	6 (1.01%)
Shady Cove	6 (1.01%)
Other	11 (1.86%)

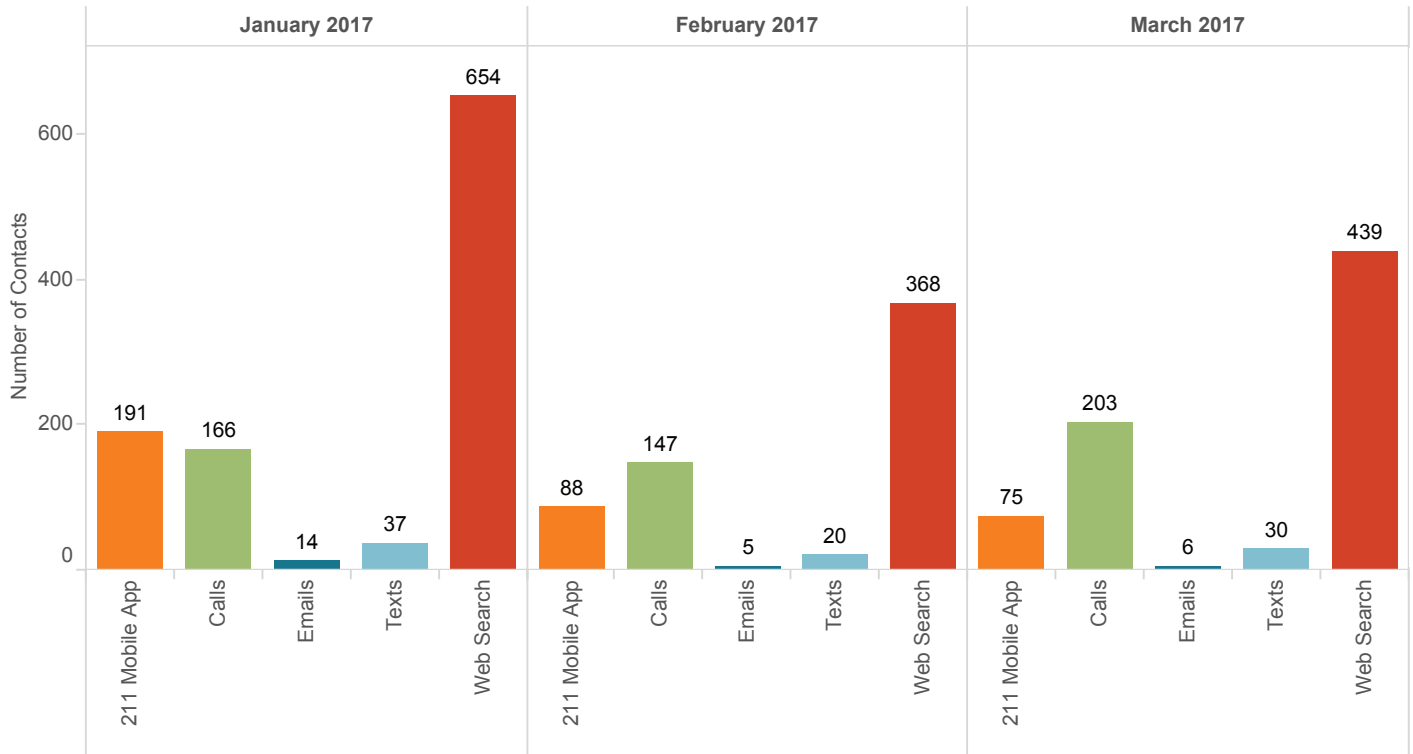
- Medford
- Central Point
- Ashland
- White City
- Eagle Point
- Rogue River
- Talent
- Grants Pass
- Gold Hill
- Phoenix
- Prospect
- Shady Cove
- Other

JACKSON COUNTY

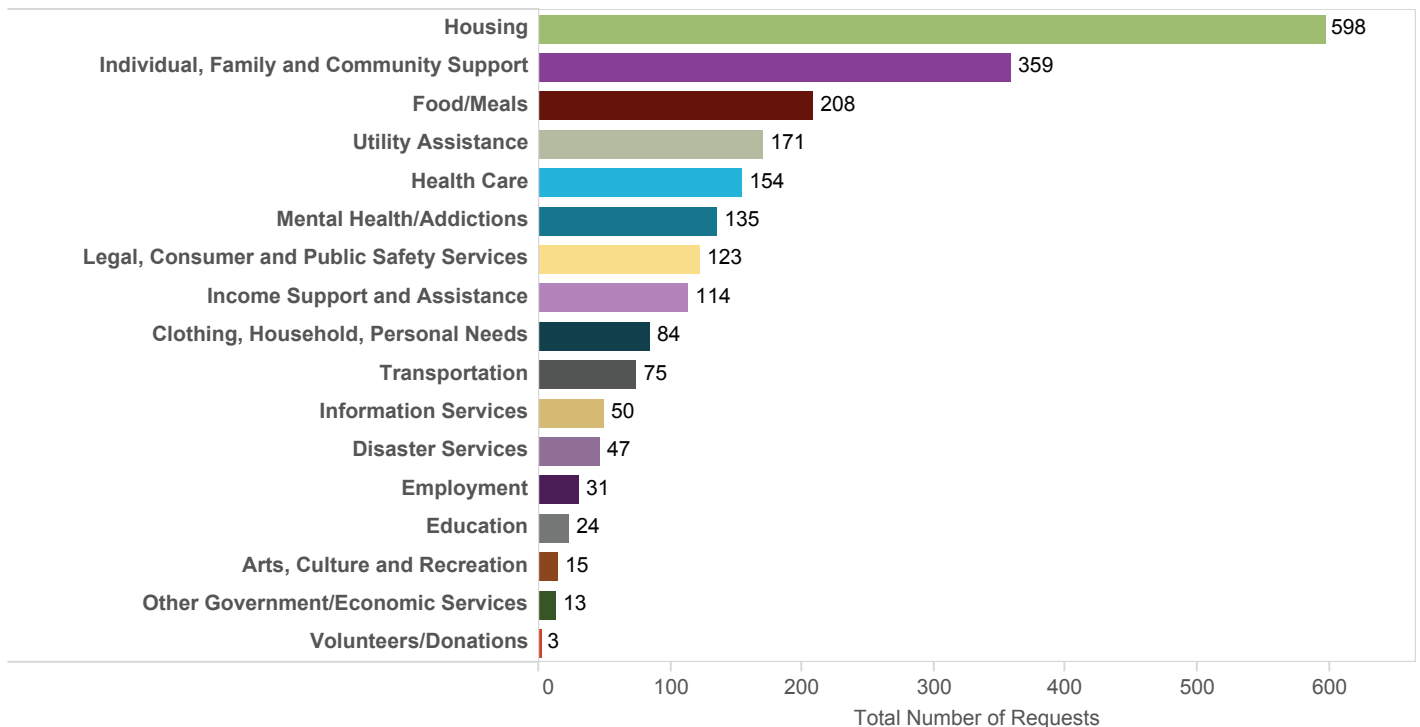
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

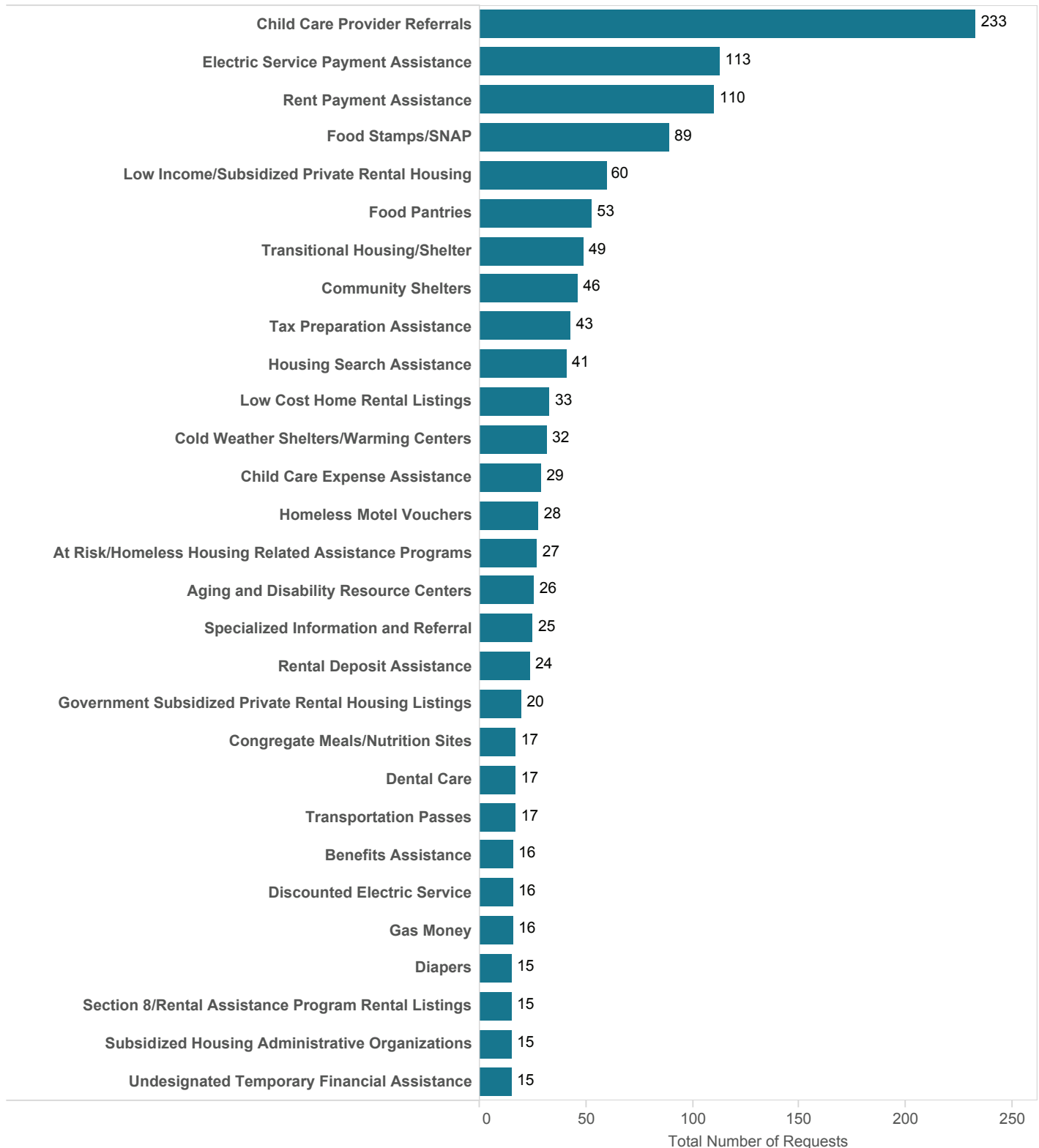


JACKSON COUNTY

January 1, 2017 - March 31, 2017



Number of services with 15 or more requests across all contact types

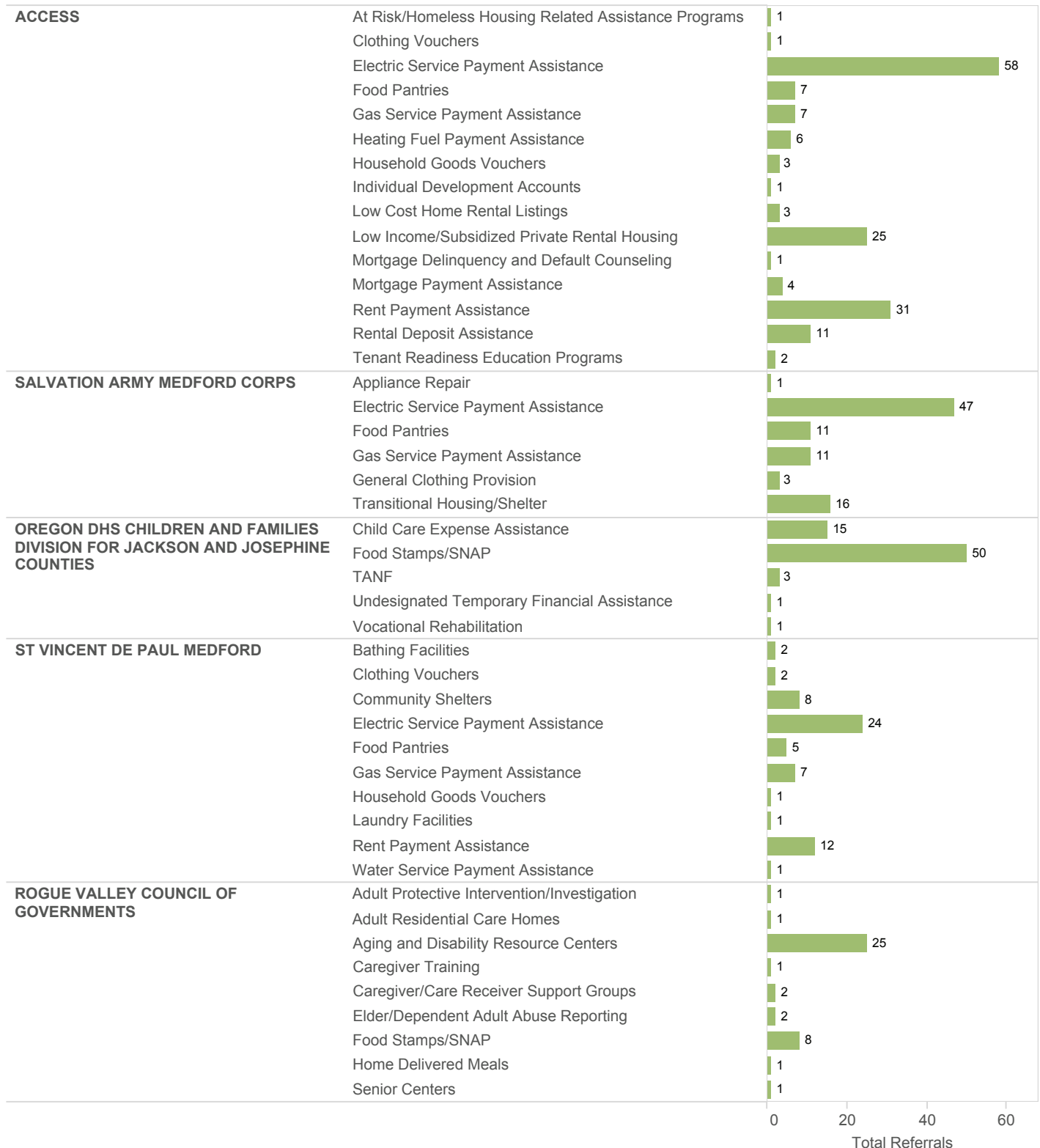


JACKSON COUNTY

January 1, 2017 - March 31, 2017



Top 5 agencies referred to across all contact types



JACKSON COUNTY

January 1, 2017 - March 31, 2017



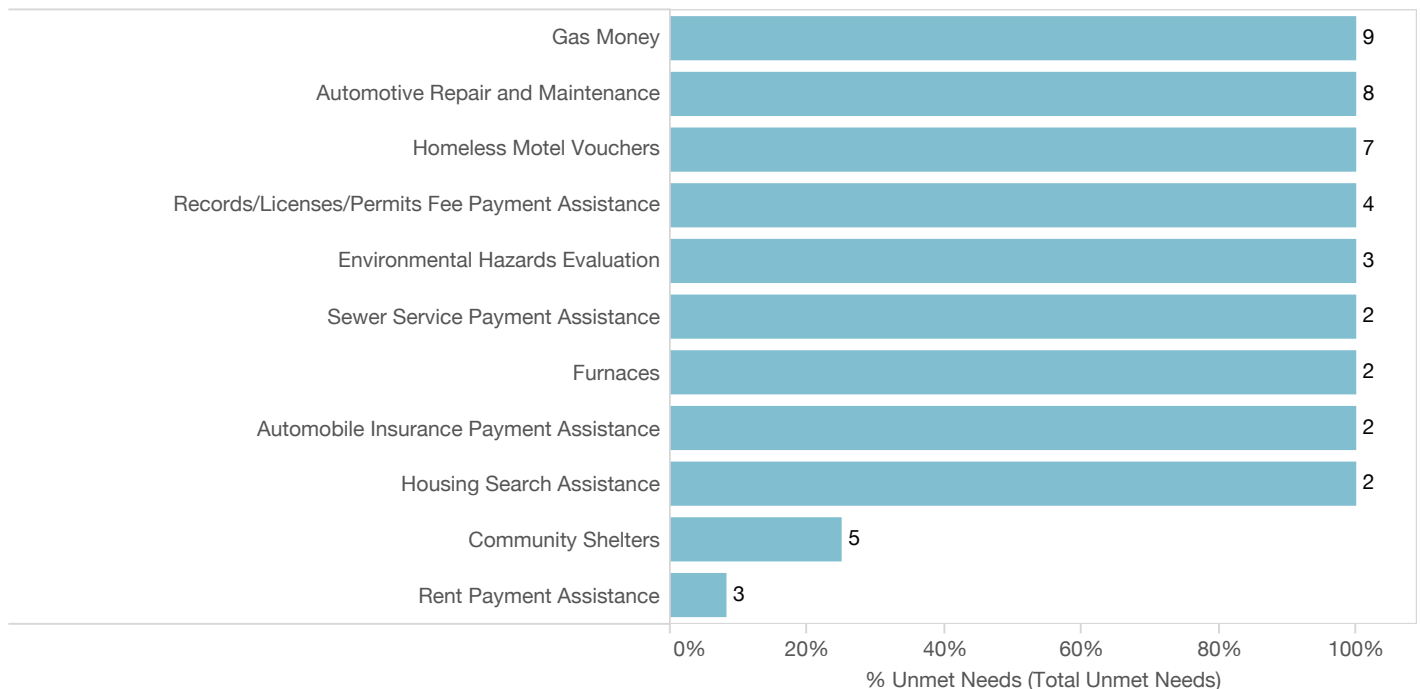
There were 88 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Volunteers/Donations			1	100%
Transportation	16	53%	14	47%
Clothing/Personal/Household Needs	22	61%	14	39%
Housing	141	88%	24	15%
Legal, Consumer and Public Safety Services	54	87%	9	15%
Arts, Culture and Recreation	6	86%	1	14%
Health Care	85	90%	9	10%
Education	12	92%	1	8%
Individual, Family and Community Support	49	92%	4	8%
Utility Assistance	104	94%	7	6%
Mental Health/Addictions	25	96%	1	4%
Income Support/Assistance	78	96%	3	4%
Other Government/Economic Services	7	100%		
Disaster Services	8	100%		
Food/Meals	86	100%		
Employment	9	100%		
Information Services	23	100%		
Grand Total	725	90%	88	11%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



JACKSON COUNTY

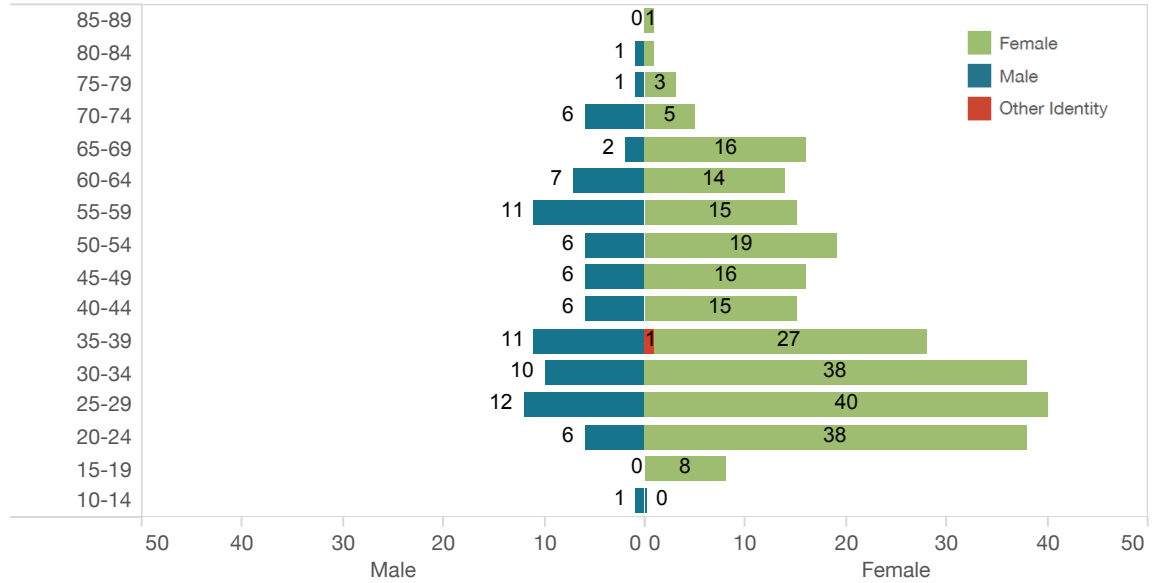
January 1, 2017 - March 31, 2017



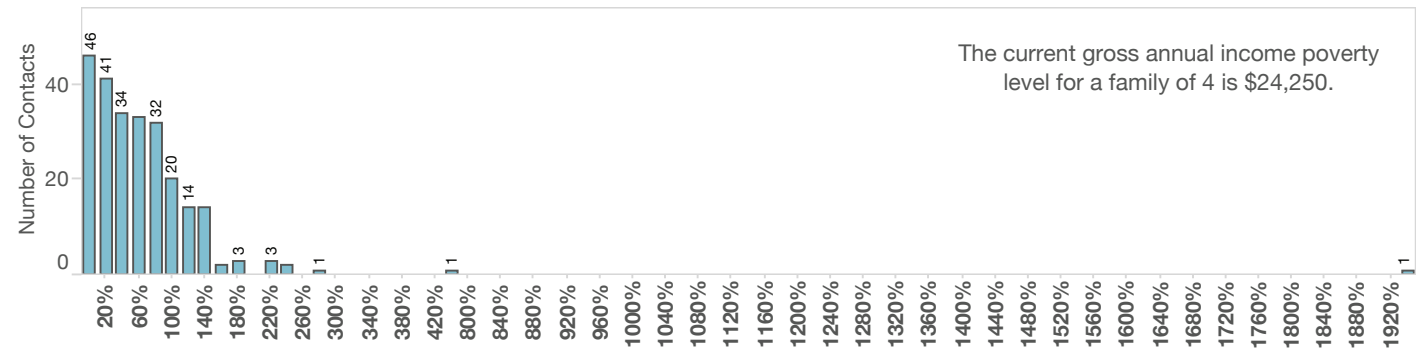
Age

85-89	0.35%
80-84	0.69%
75-79	1.39%
70-74	3.82%
65-69	6.25%
60-64	6.94%
55-59	8.68%
50-54	7.64%
45-49	7.29%
40-44	6.60%
35-39	11.46%
30-34	14.93%
25-29	11.46%
20-24	10.76%
15-19	1.39%
10-14	0.35%

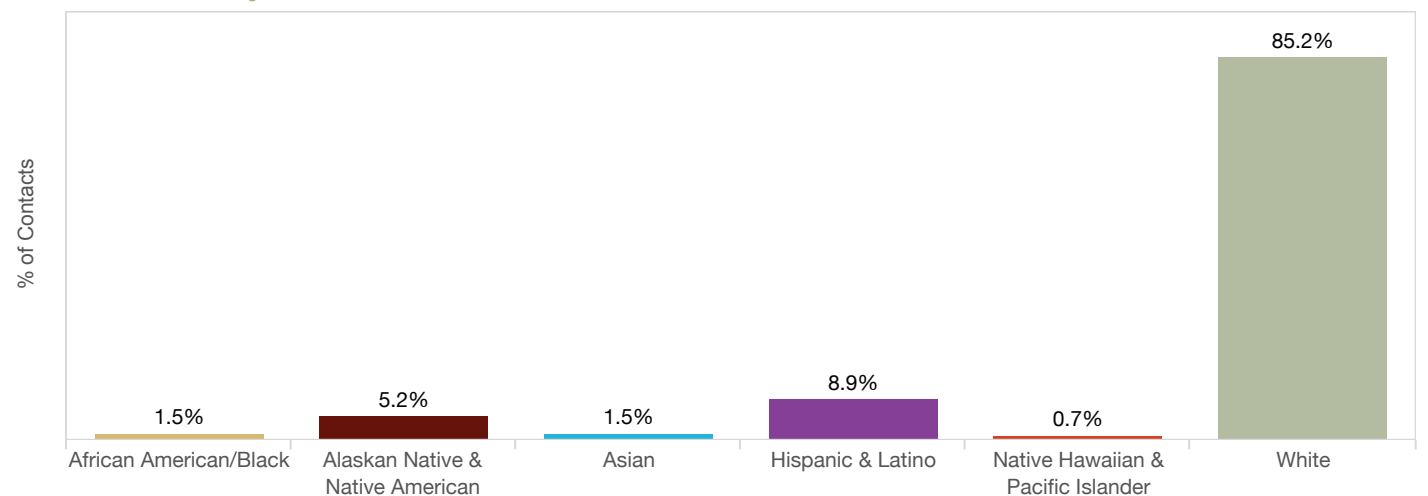
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

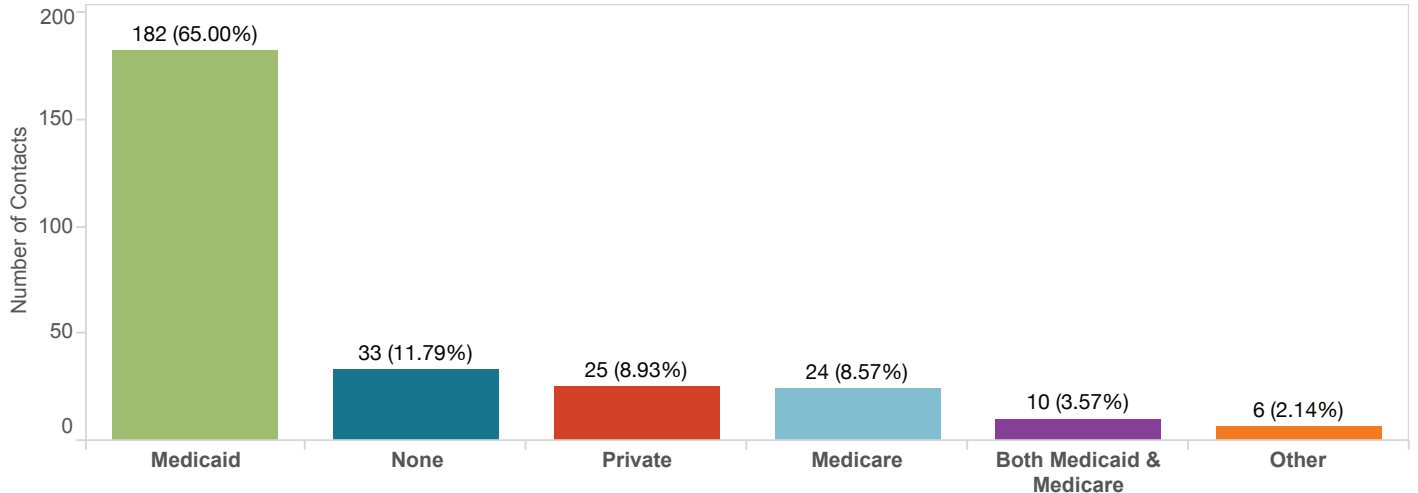


JACKSON COUNTY

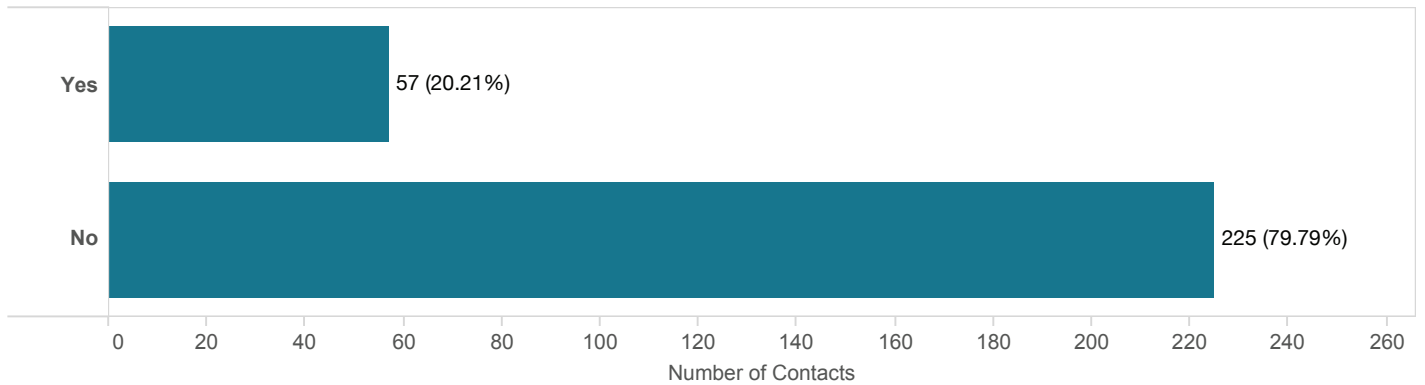
January 1, 2017 - March 31, 2017



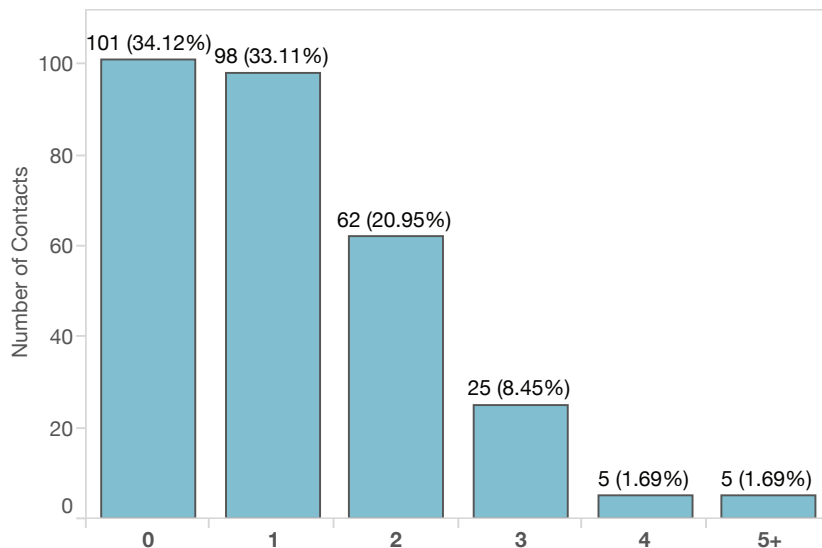
Health insurance status



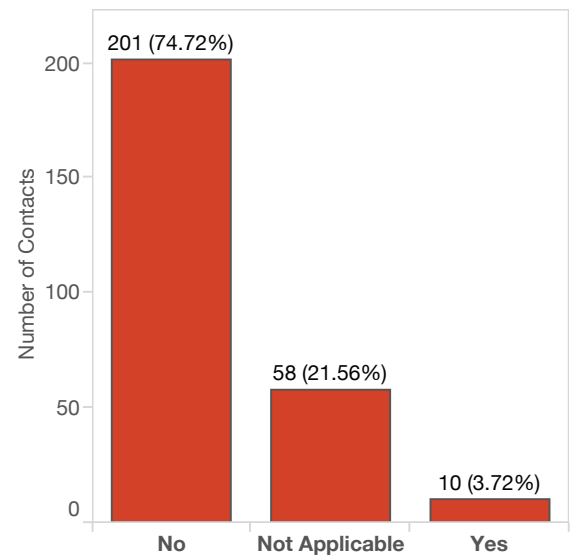
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



JACKSON COUNTY

January 1, 2017 - March 31, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

