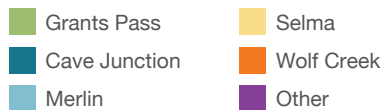
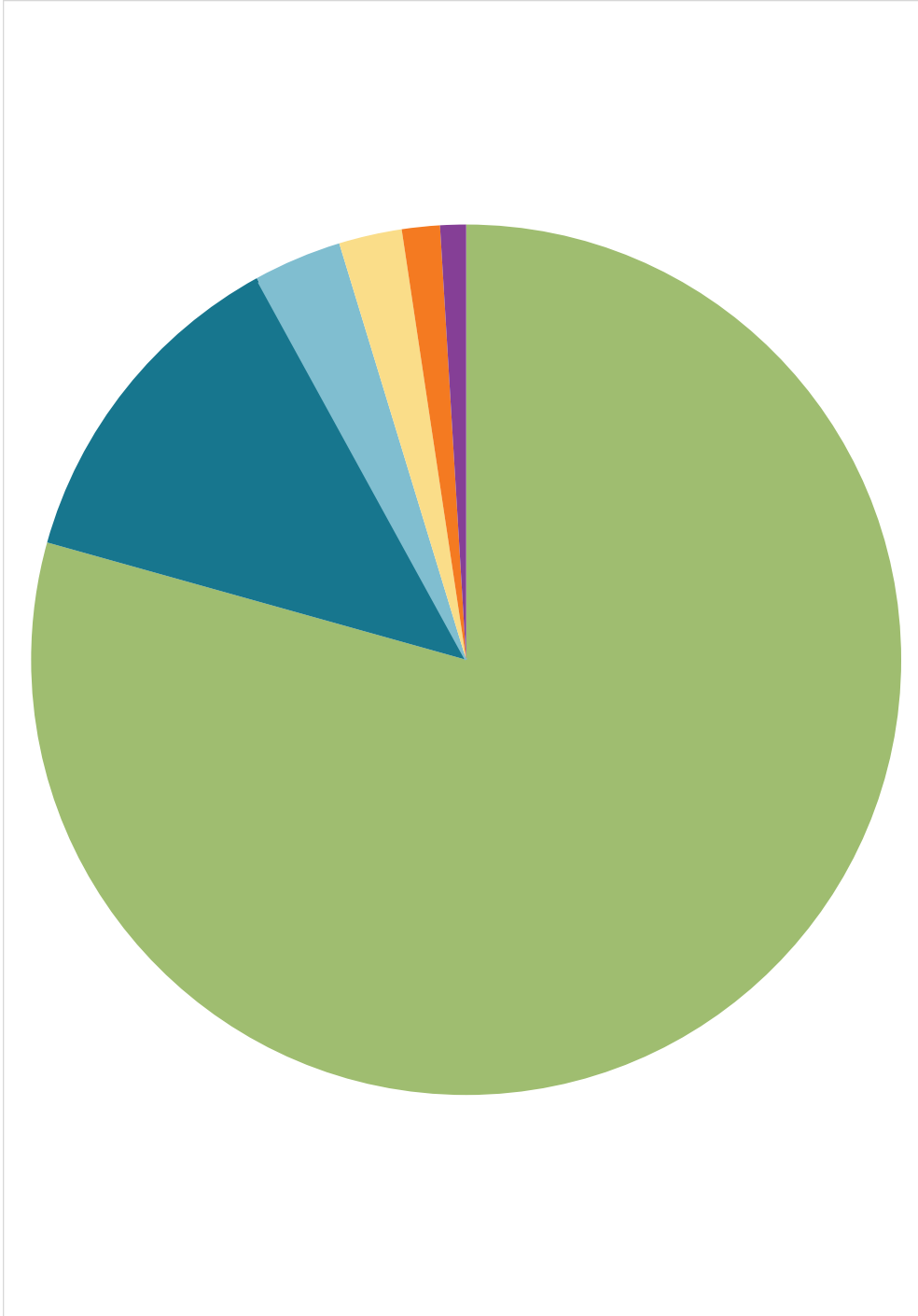


JOSEPHINE COUNTY

January 1, 2017 - March 31, 2017



Percent of contacts by city



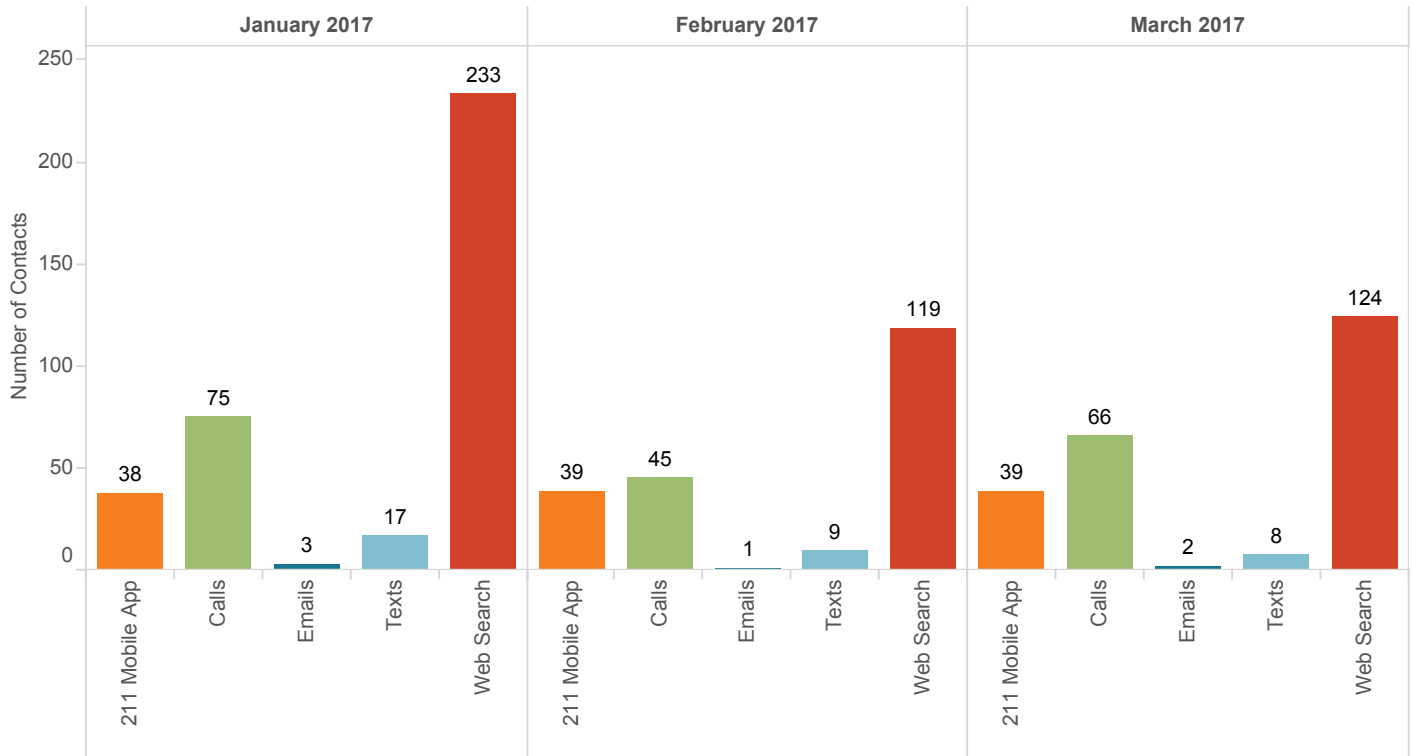
Grants Pass	169 (79.34%)
Cave Junction	27 (12.68%)
Merlin	7 (3.29%)
Selma	5 (2.35%)
Wolf Creek	3 (1.41%)
Other	2 (0.94%)

JOSEPHINE COUNTY

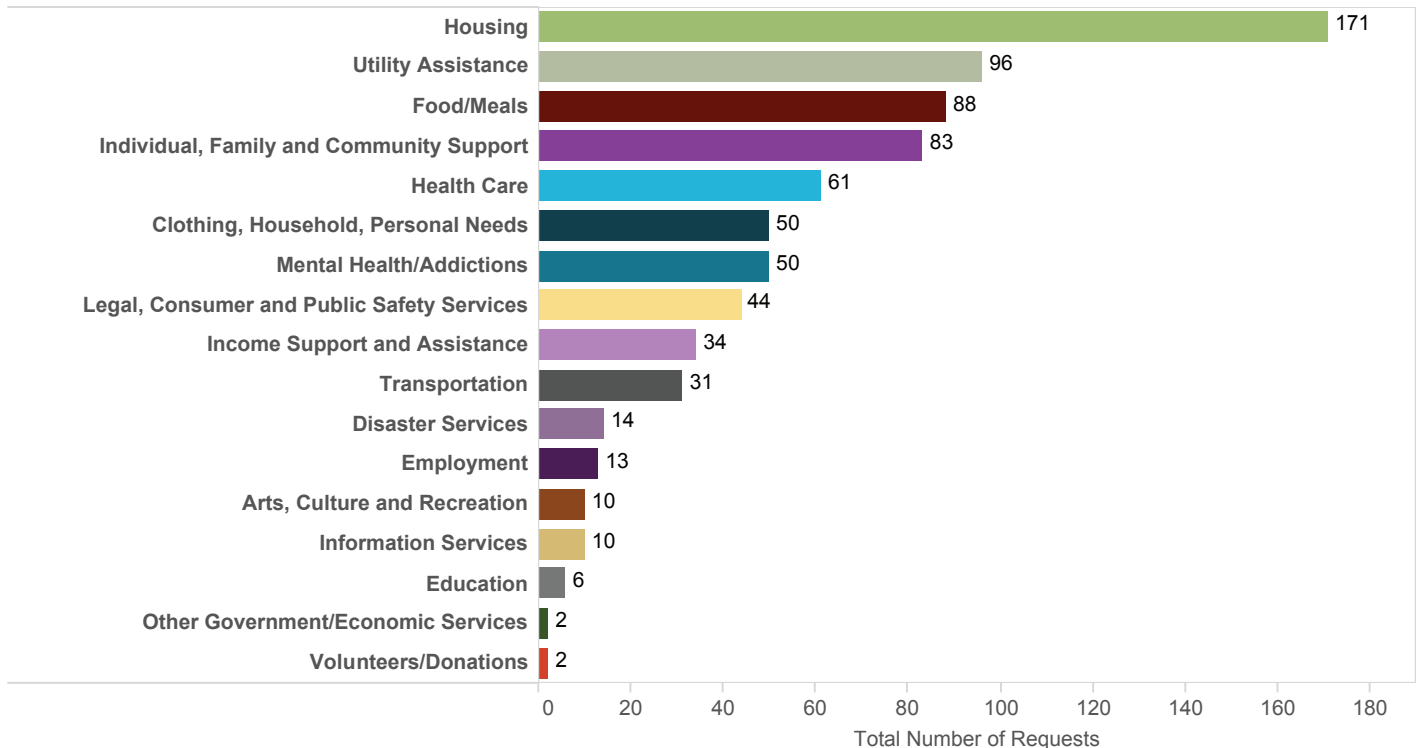
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

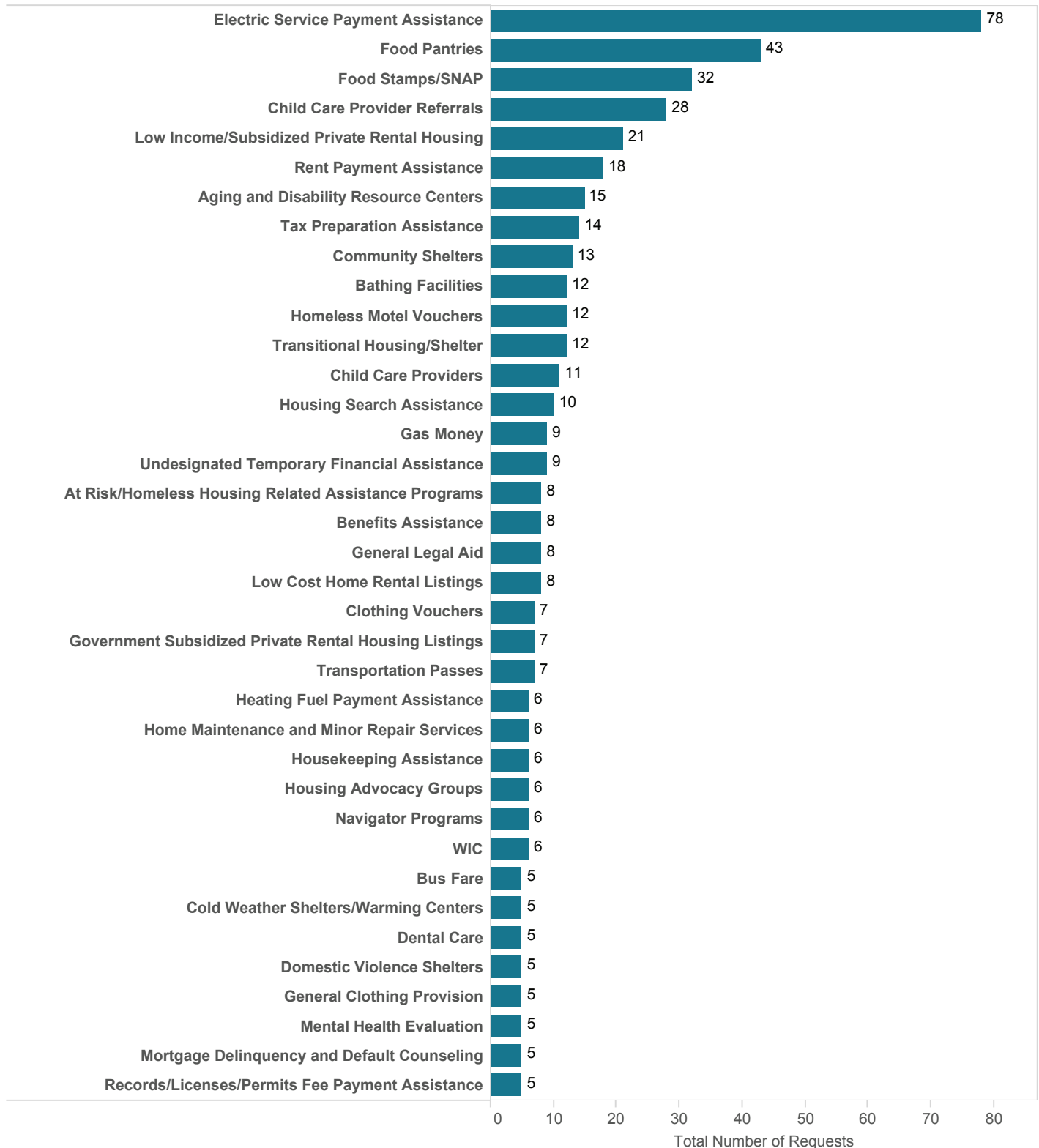


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Number of services with five or more requests across all contact types

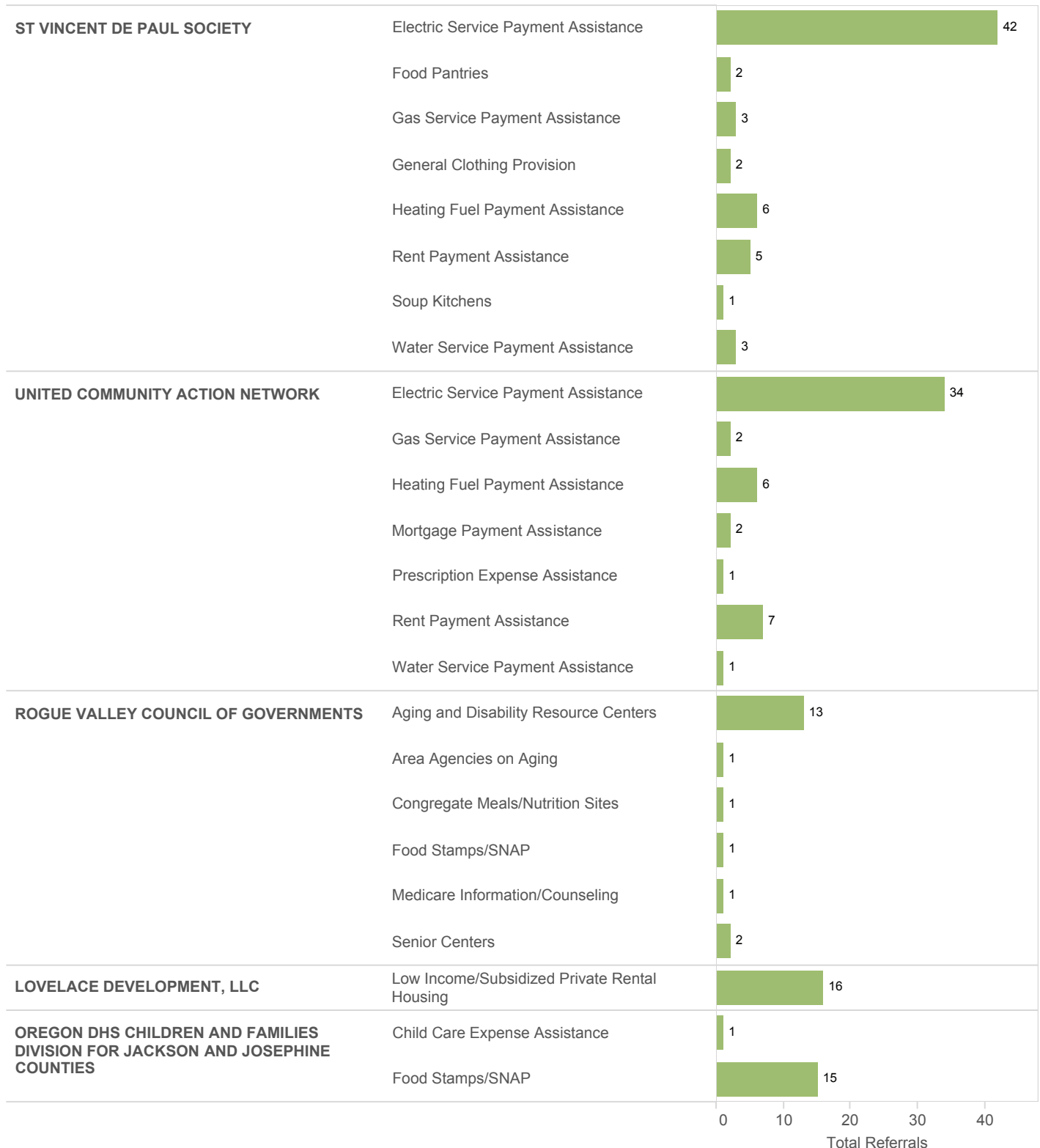


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Top 5 agencies referred to across all contact types



JOSEPHINE COUNTY

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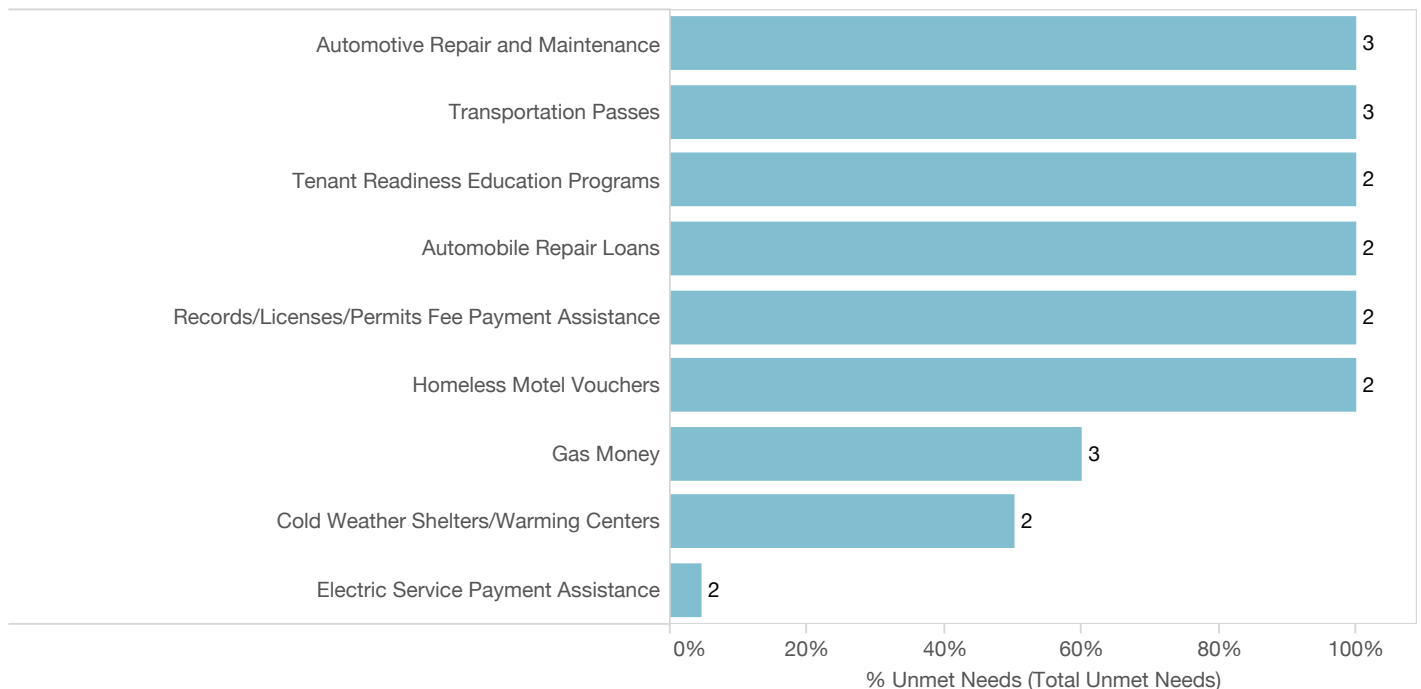
There were 33 instances where there wasn't an appropriate referral for the contact's requested need. Transportation requests represent the largest number of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	7	41%	10	59%
Education	2	67%	1	33%
Clothing/Personal/Household Needs	14	78%	4	22%
Housing	48	84%	10	18%
Legal, Consumer and Public Safety Services	15	83%	3	17%
Arts, Culture and Recreation	6	86%	1	14%
Disaster Services	6	86%	1	14%
Mental Health/Addictions	19	95%	1	5%
Utility Assistance	58	98%	2	3%
Income Support/Assistance	22	100%		
Volunteers/Donations	1	100%		
Individual, Family and Community Support	20	100%		
Health Care	38	100%		
Food/Meals	37	100%		
Employment	1	100%		
Information Services	6	100%		
Grand Total	300	91%	33	10%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



JOSEPHINE COUNTY

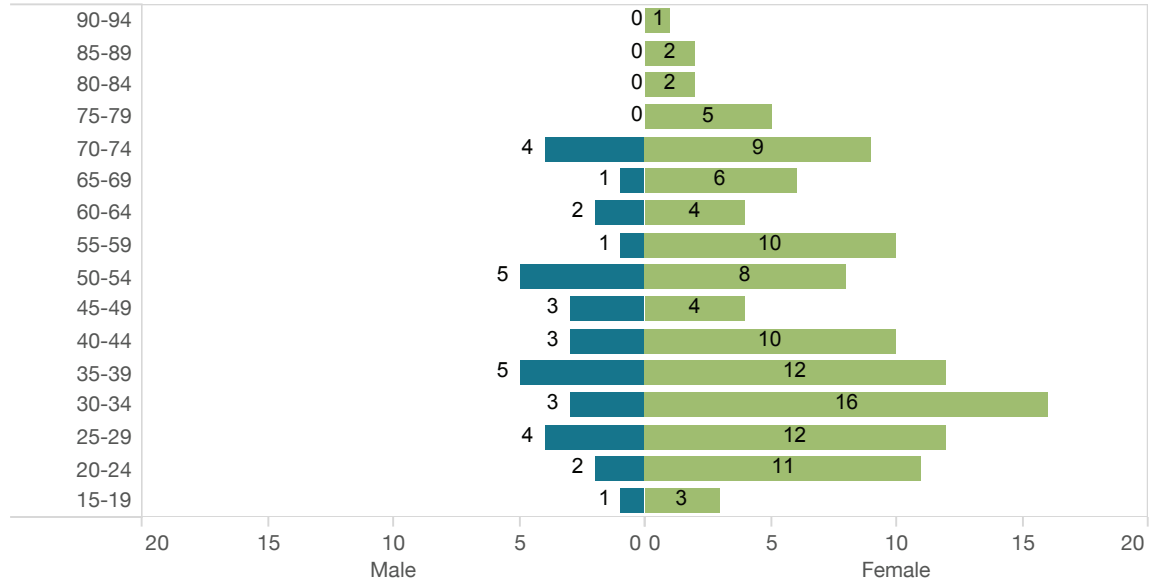
January 1, 2017 - March 31, 2017



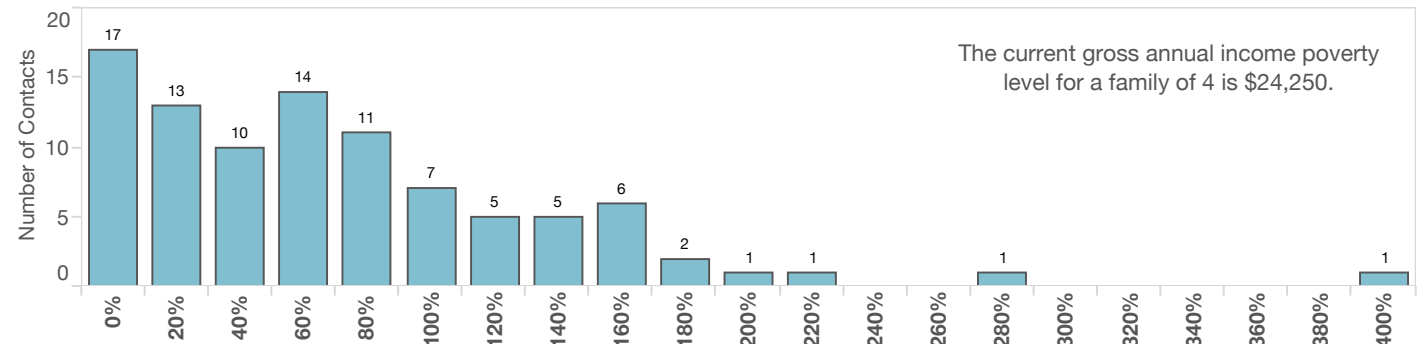
Age

90-94	0.74%
85-89	0.74%
80-84	1.48%
75-79	3.70%
70-74	9.63%
65-69	4.44%
60-64	4.44%
55-59	8.15%
50-54	8.89%
45-49	5.19%
40-44	9.63%
35-39	10.37%
30-34	12.59%
25-29	11.11%
20-24	6.67%
15-19	2.22%

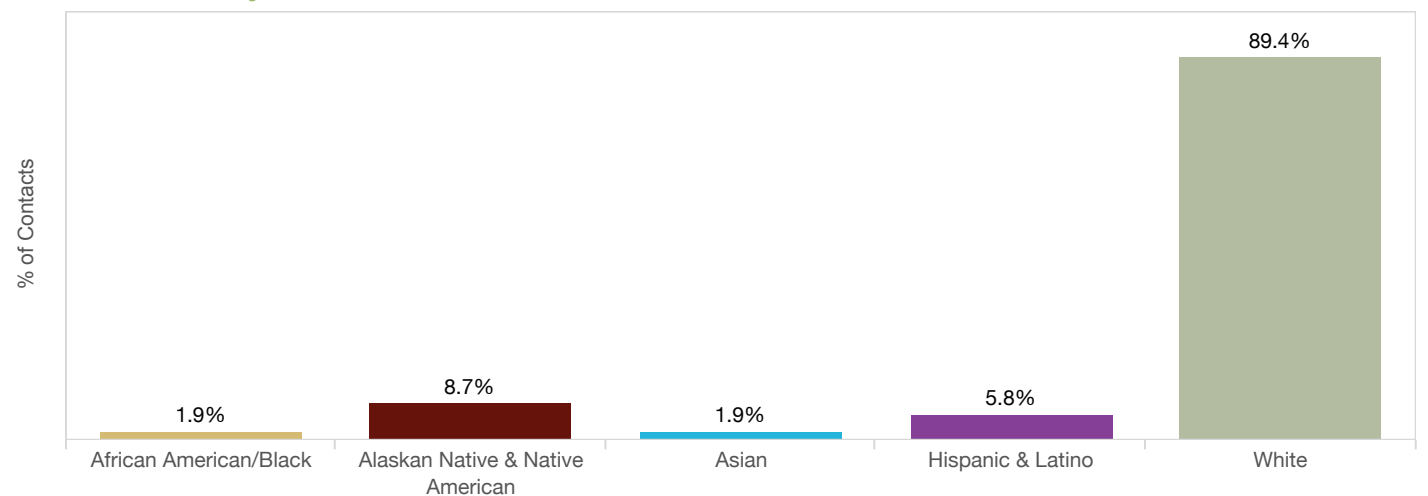
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

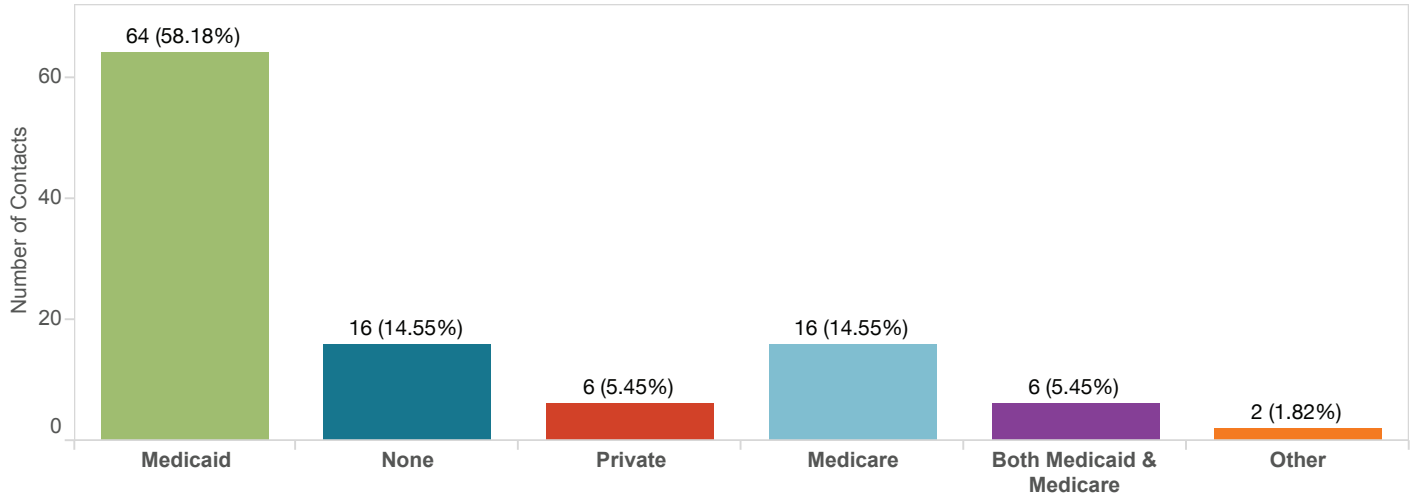


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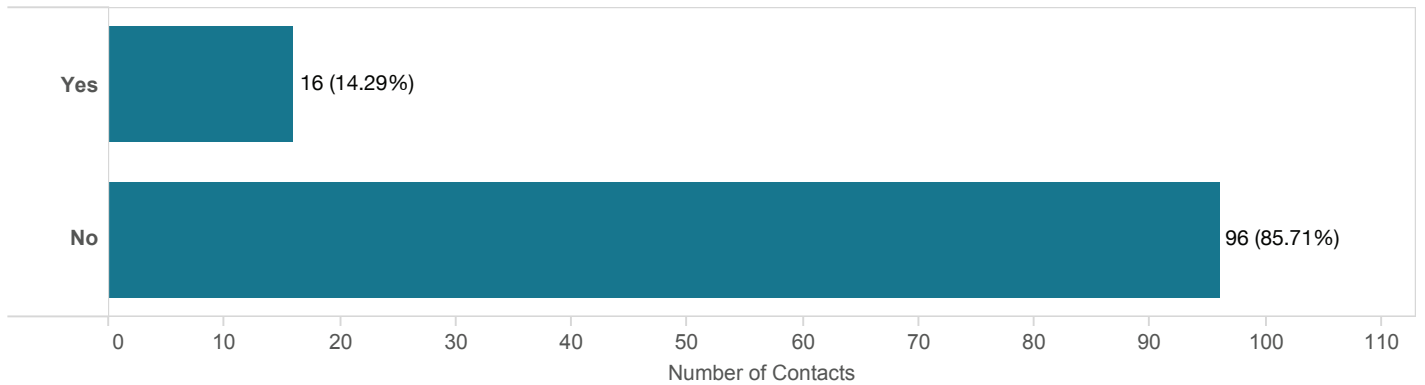
January 1, 2017 - March 31, 2017



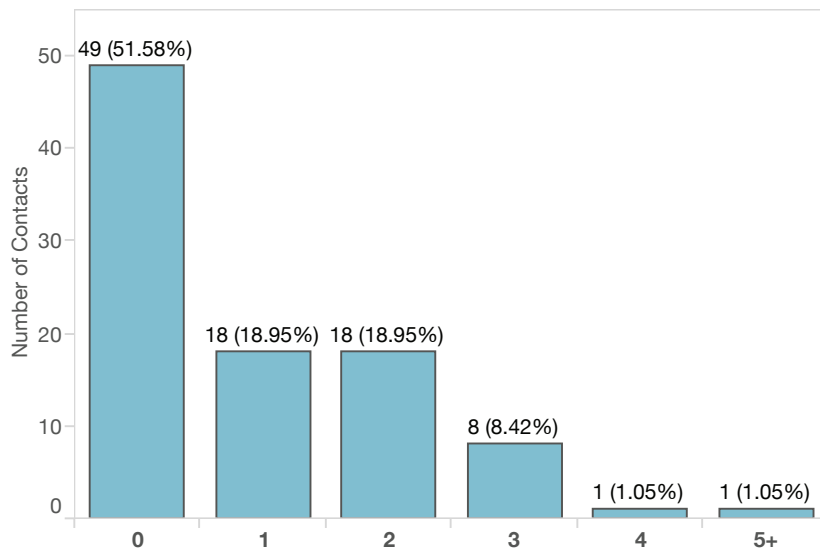
Health insurance status



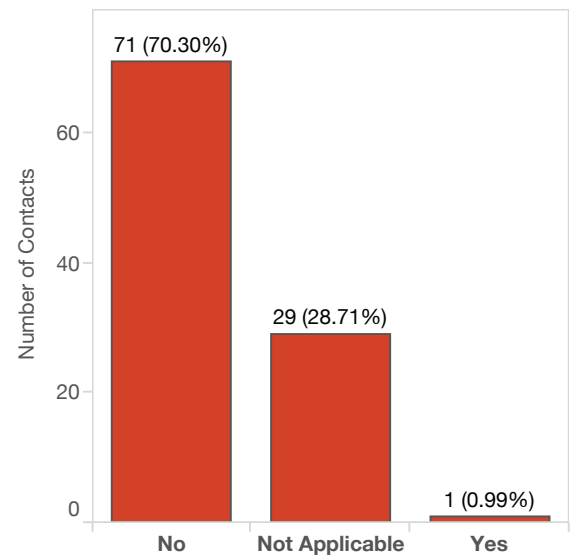
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



JOSEPHINE COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

