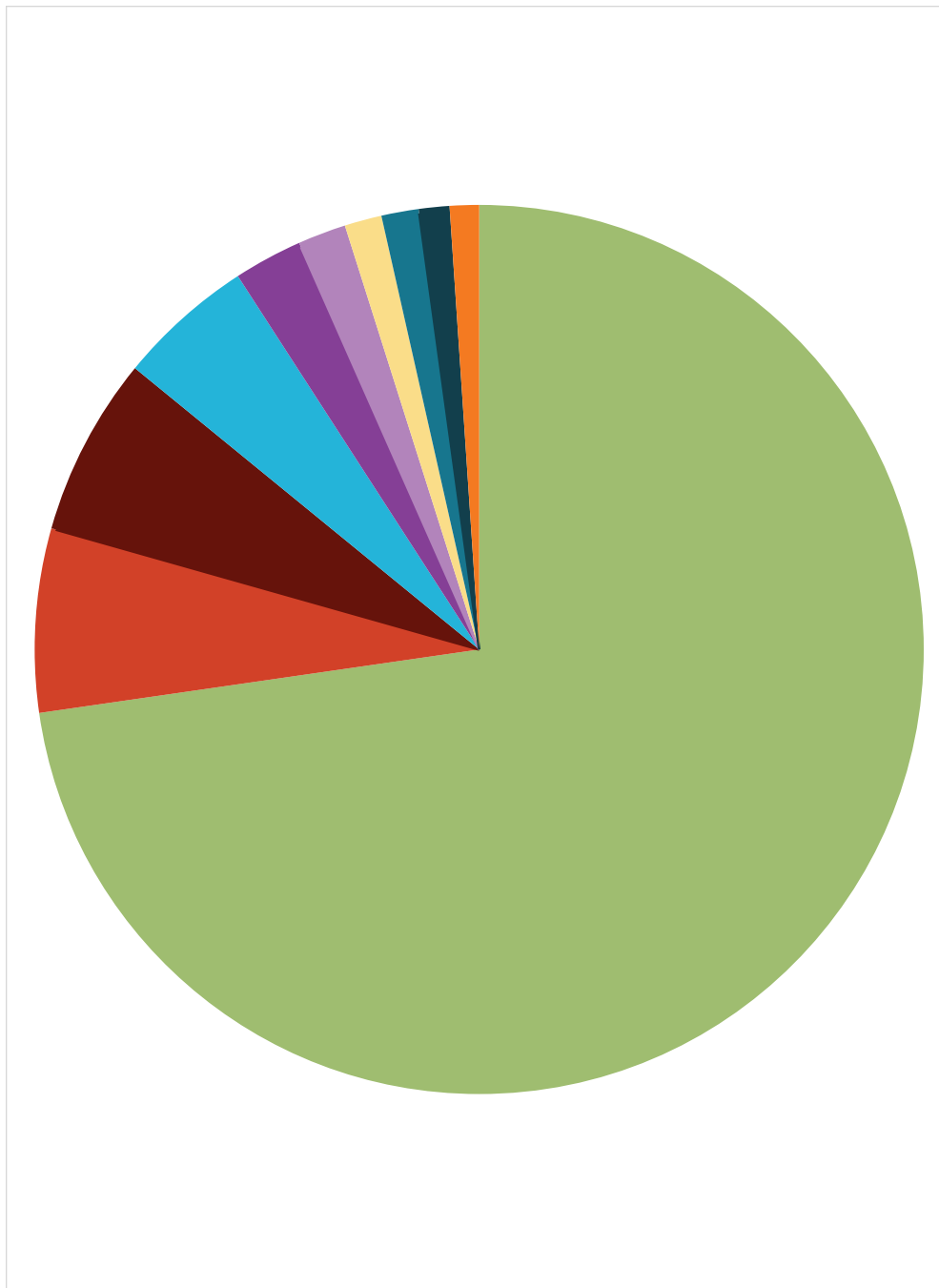


MARION COUNTY

January 1, 2017 - March 31, 2017



Percent of contacts by city



Salem	1,451 (73.06%)
Woodburn	133 (6.70%)
Keizer	130 (6.55%)
Silverton	50 (2.52%)
Stayton	35 (1.76%)
Aumsville	27 (1.36%)
Hubbard	27 (1.36%)
Gervais	22 (1.11%)
Aurora	21 (1.06%)
Other	99 (4.98%)

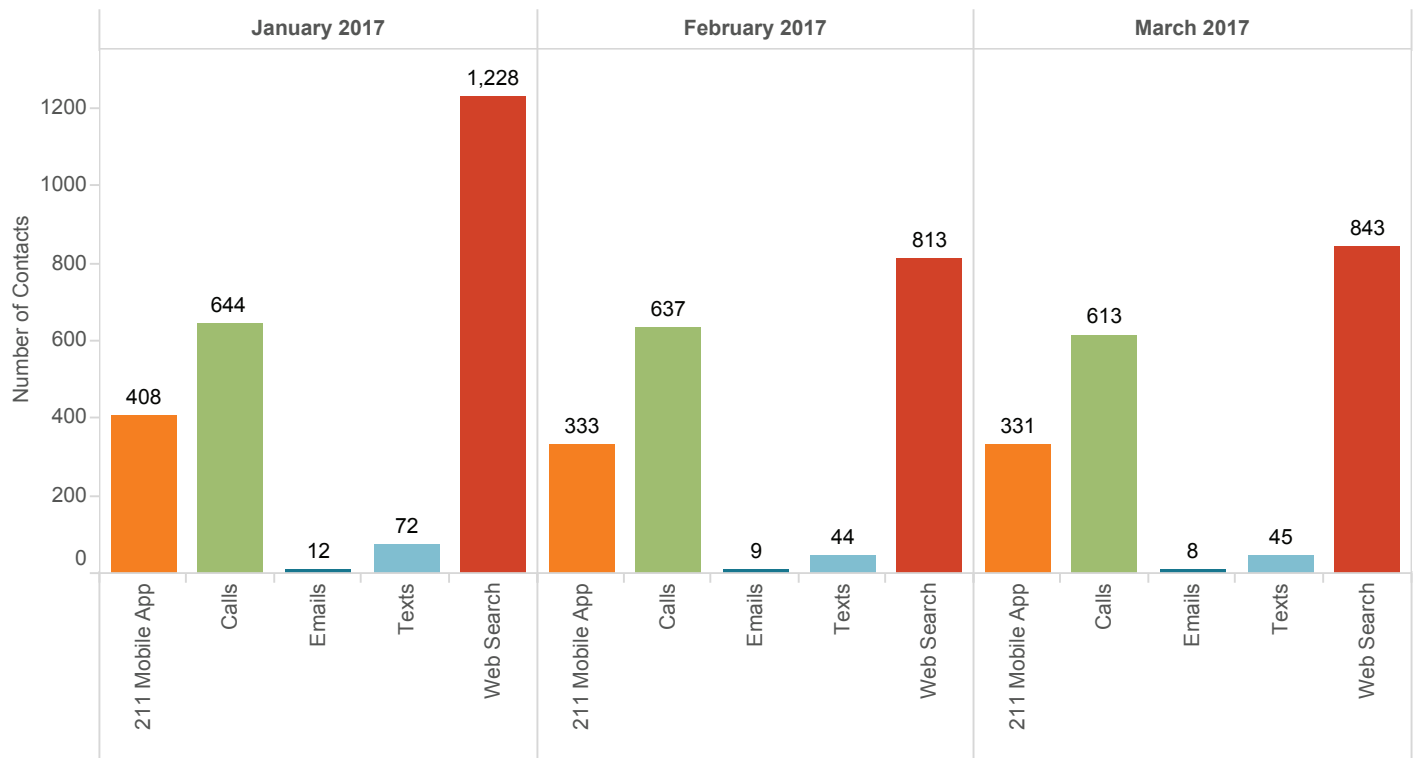
- Salem
- Woodburn
- Keizer
- Other
- Silverton
- Stayton
- Aumsville
- Hubbard
- Gervais
- Aurora

MARION COUNTY

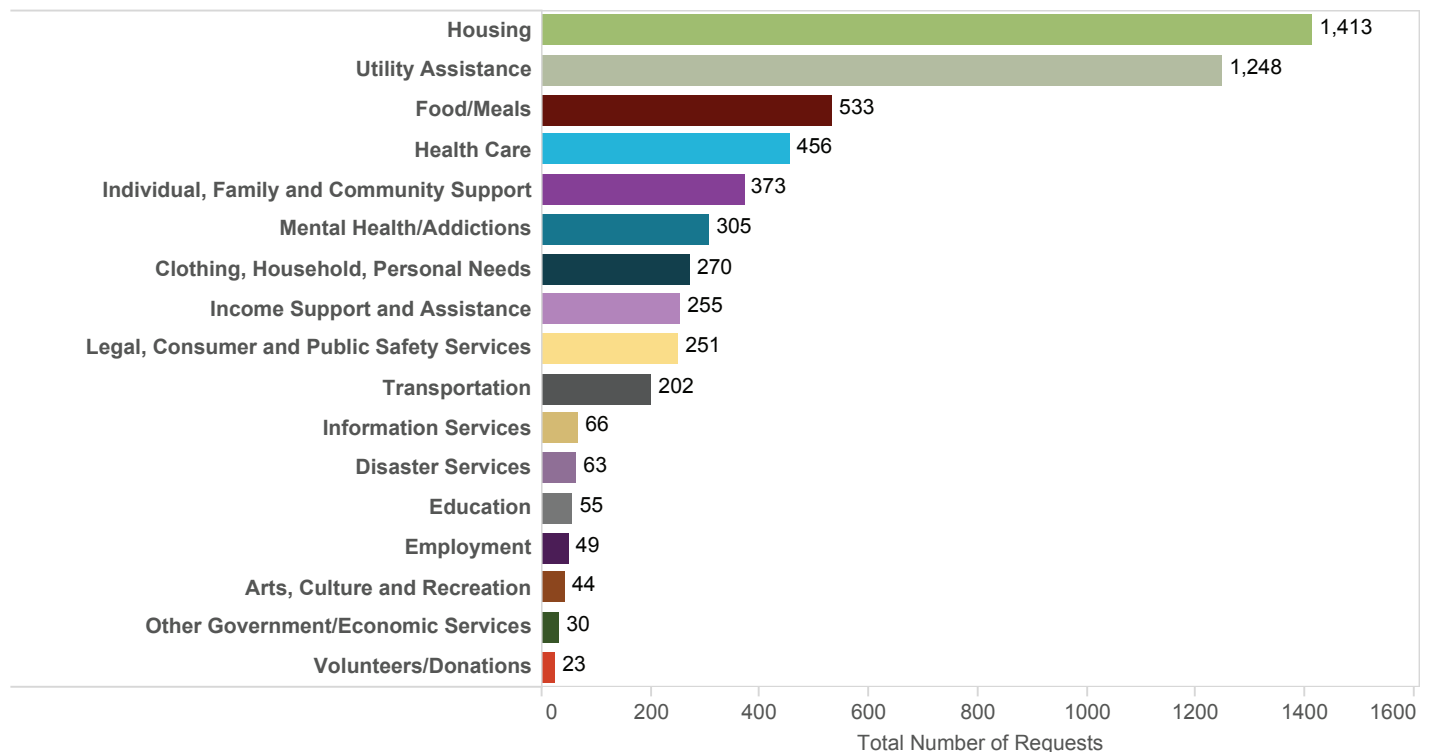
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

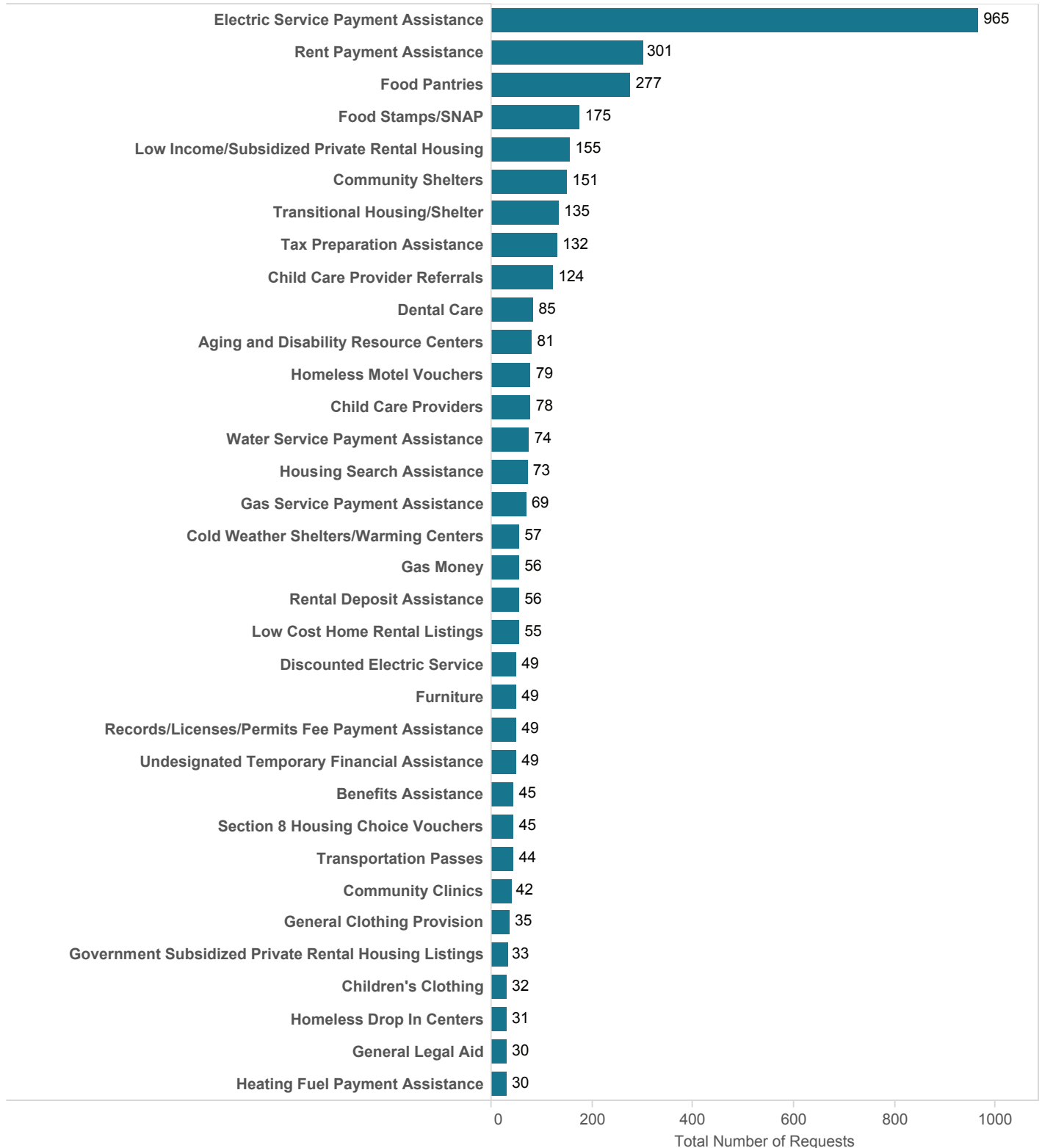


MARION COUNTY

January 1, 2017 - March 31, 2017



Number of services with 30 or more requests across all contact types

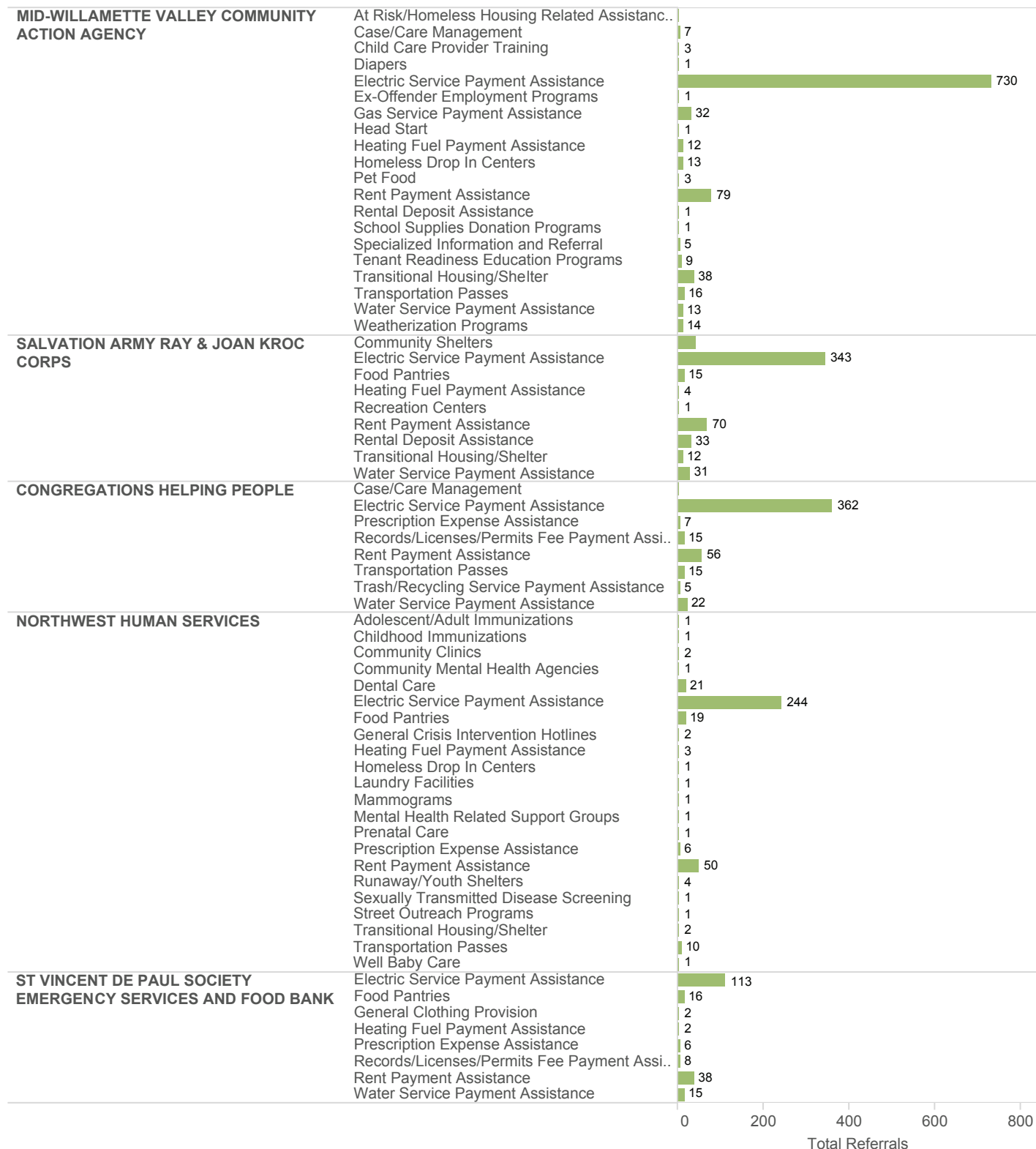


MARION COUNTY

January 1, 2017 - March 31, 2017



Top 5 agencies referred to across all contact types



MARION COUNTY

January 1, 2017 - March 31, 2017



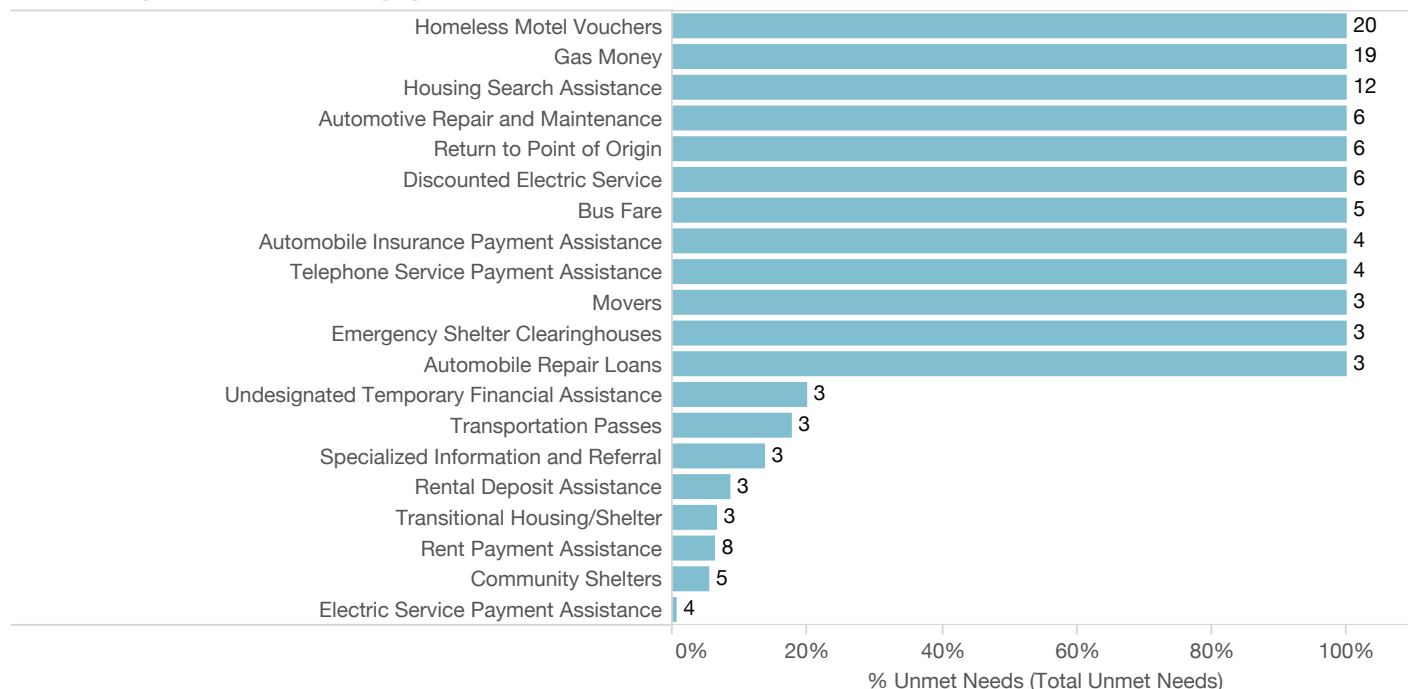
There were 210 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	42	49%	46	53%
Arts, Culture and Recreation	3	50%	3	50%
Volunteers/Donations	13	76%	5	29%
Clothing/Personal/Household Needs	85	82%	19	18%
Other Government/Economic Services	12	86%	2	14%
Housing	527	89%	71	12%
Individual, Family and Community Support	87	90%	10	10%
Education	10	91%	1	9%
Employment	15	94%	1	6%
Legal, Consumer and Public Safety Services	136	94%	9	6%
Information Services	46	94%	3	6%
Mental Health/Addictions	81	98%	3	4%
Health Care	273	96%	10	4%
Disaster Services	28	97%	1	3%
Income Support/Assistance	196	98%	6	3%
Utility Assistance	873	98%	19	2%
Food/Meals	223	100%	1	0%
Grand Total	2,650	93%	210	7%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with three or more requests are displayed below.

What are potential service gaps?



MARION COUNTY

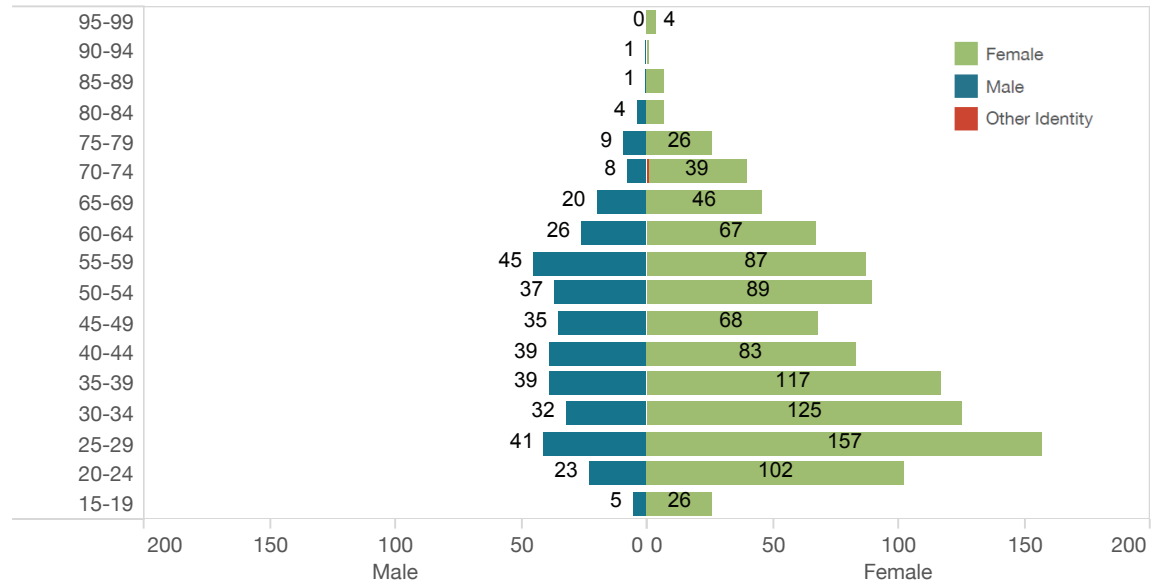
January 1, 2017 - March 31, 2017



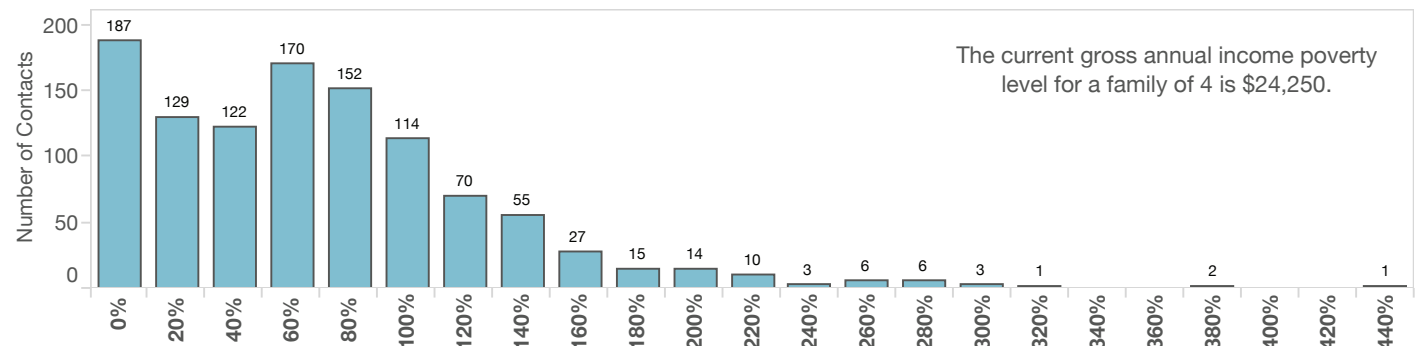
Age

95-99	0.30%
90-94	0.15%
85-89	0.59%
80-84	0.81%
75-79	2.58%
70-74	3.47%
65-69	4.87%
60-64	6.86%
55-59	9.37%
50-54	9.23%
45-49	7.23%
40-44	8.71%
35-39	10.85%
30-34	10.92%
25-29	13.58%
20-24	8.34%
15-19	2.14%

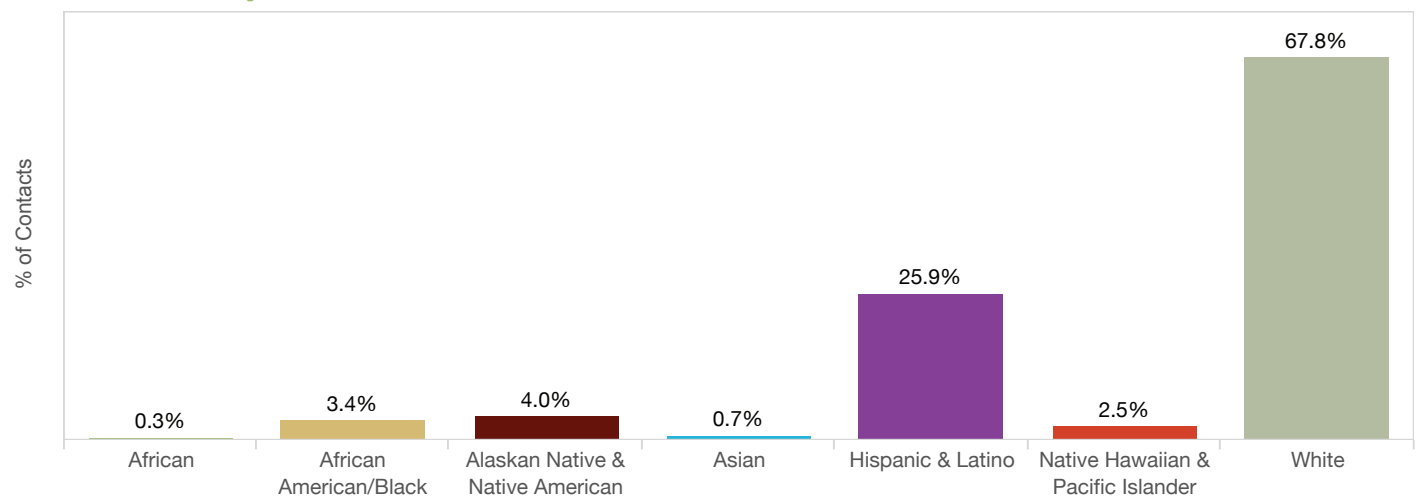
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

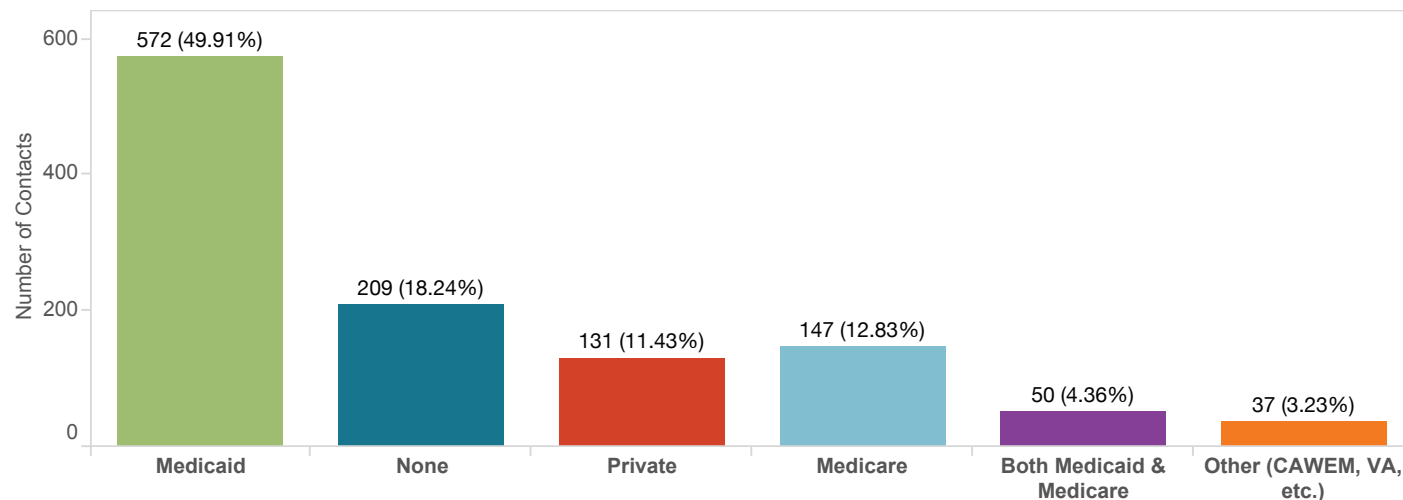


MARION COUNTY

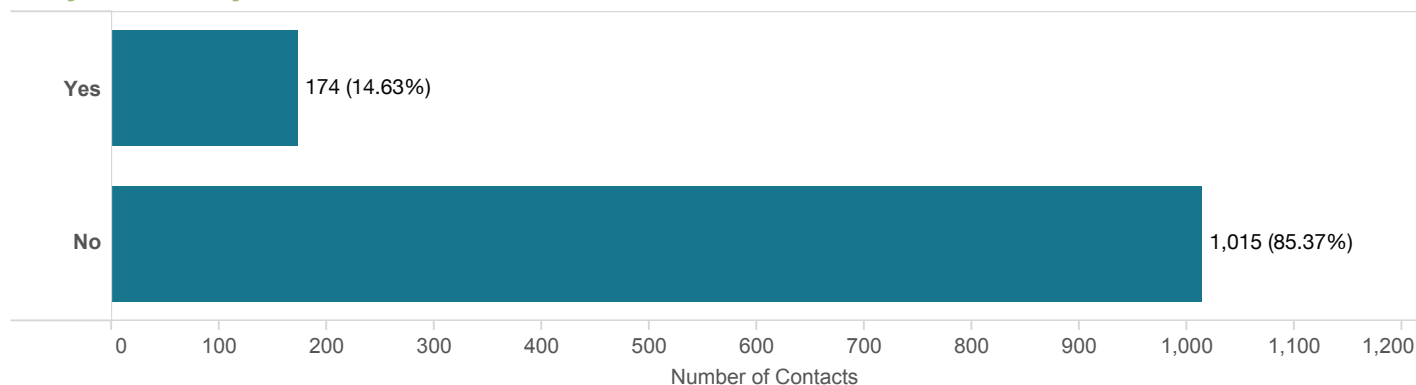
January 1, 2017 - March 31, 2017



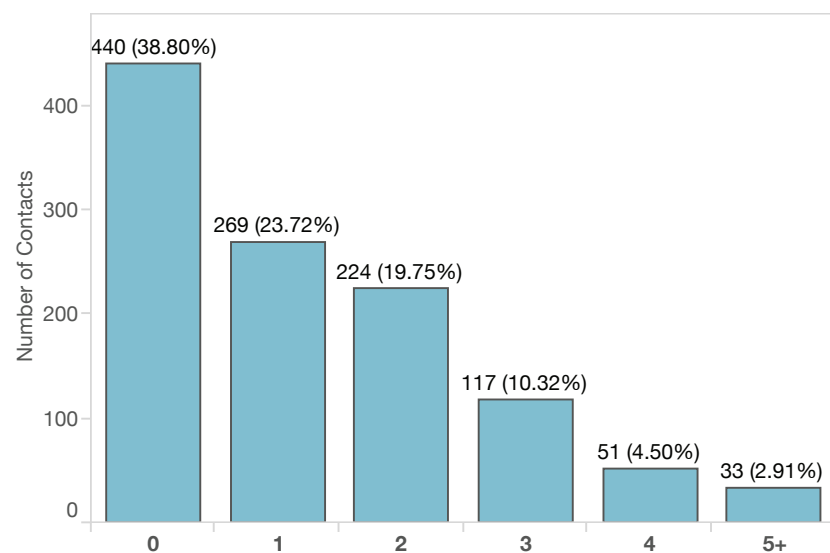
Health insurance status



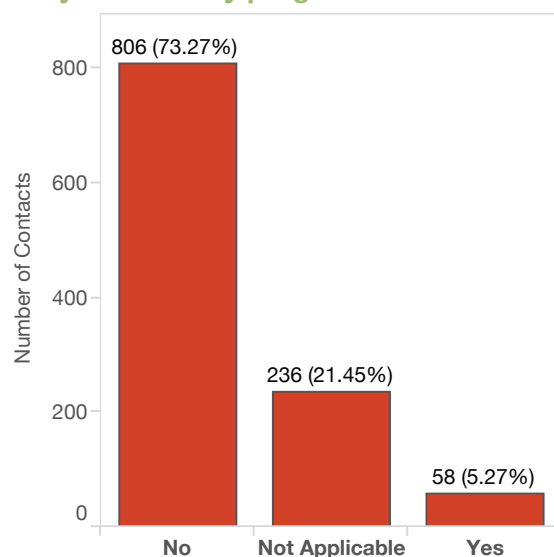
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



MARION COUNTY

January 1, 2017 - March 31, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

