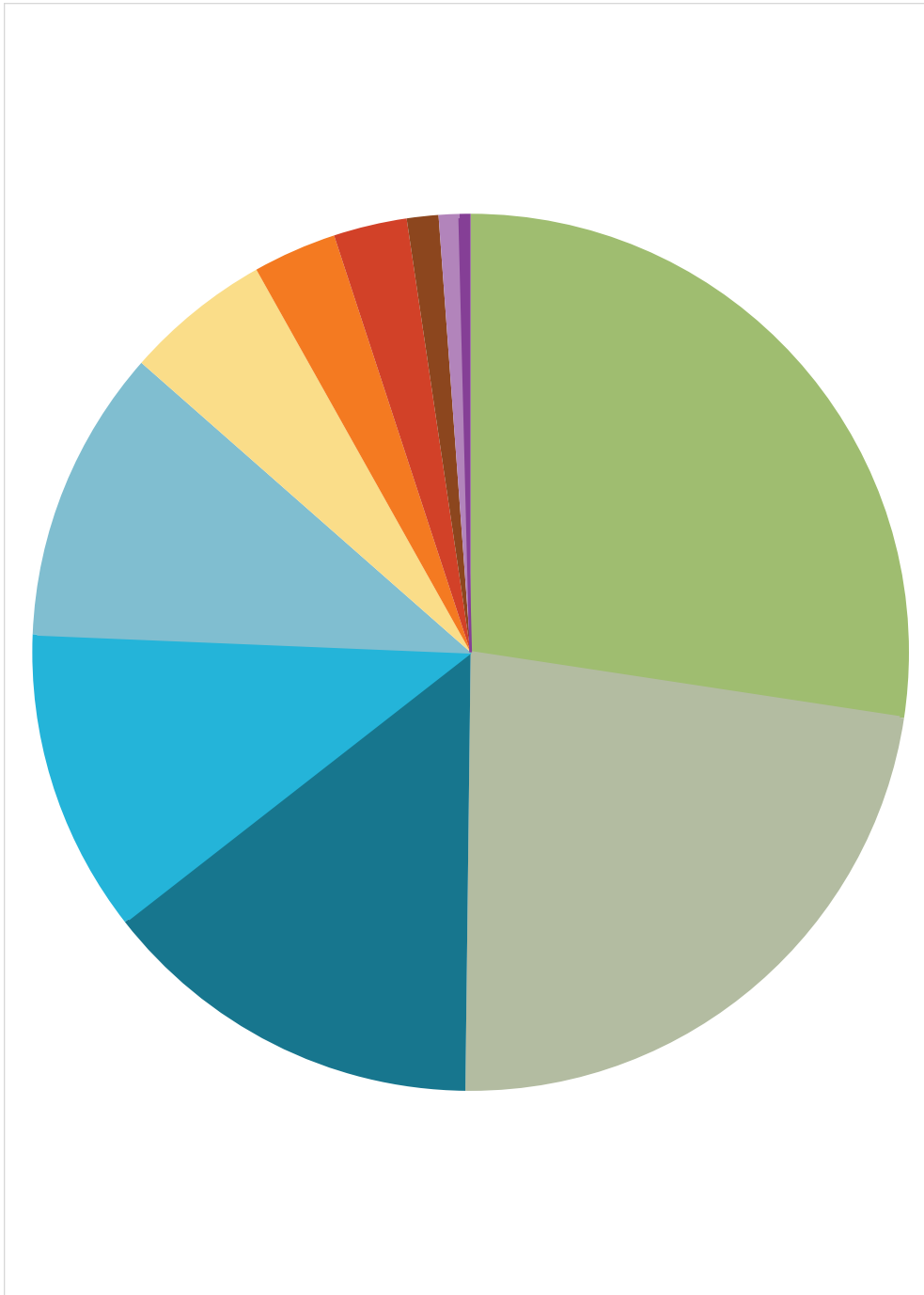


# POLK COUNTY

January 1, 2017 - March 31, 2017



## Percent of contacts by city



<b>Dallas</b>	71 (27.63%)
<b>West Salem</b>	59 (22.96%)
<b>Independence</b>	37 (14.40%)
<b>Salem</b>	29 (11.28%)
<b>Other</b>	28 (10.89%)
<b>Grand Ronde</b>	14 (5.45%)
<b>Willamina</b>	8 (3.11%)
<b>Sheridan</b>	7 (2.72%)
<b>Falls City</b>	3 (1.17%)
<b>Amity</b>	2 (0.78%)
<b>Bartow</b>	1 (0.39%)

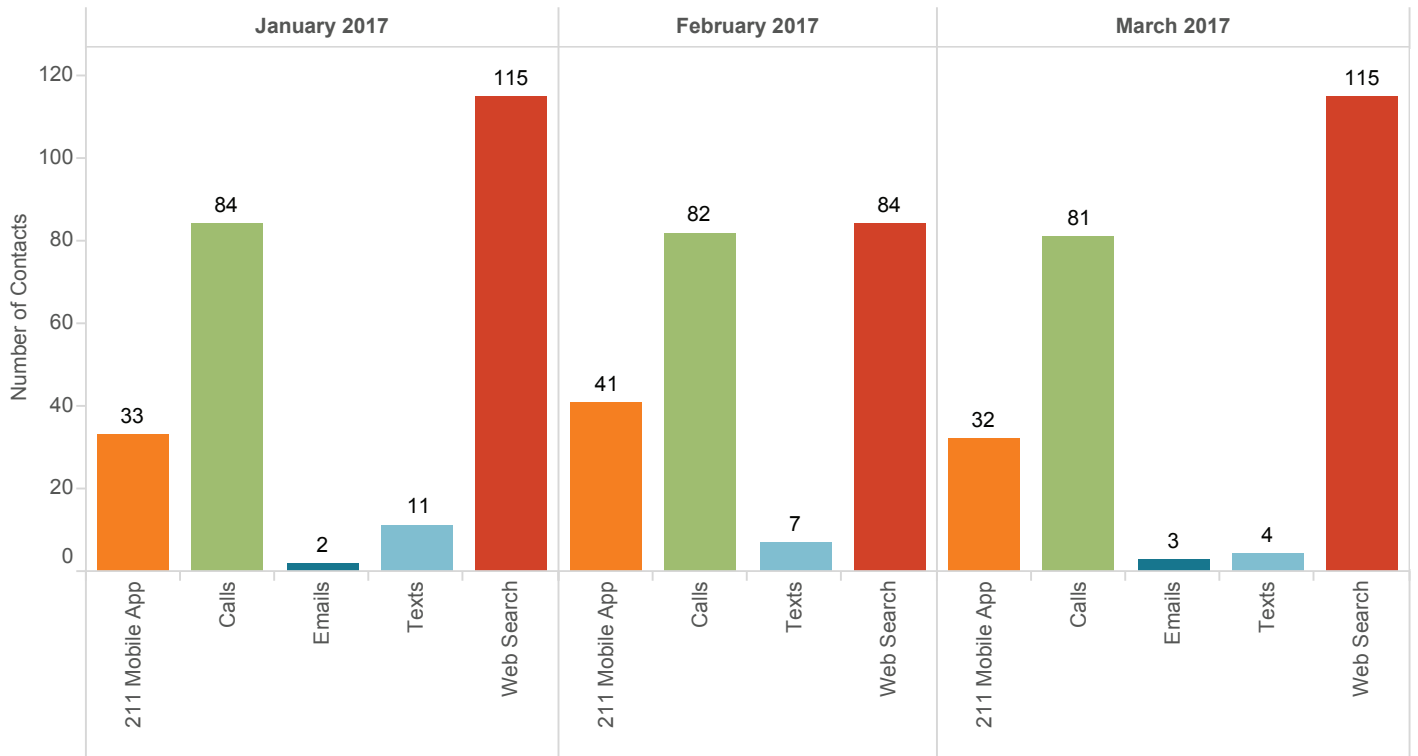


# POLK COUNTY

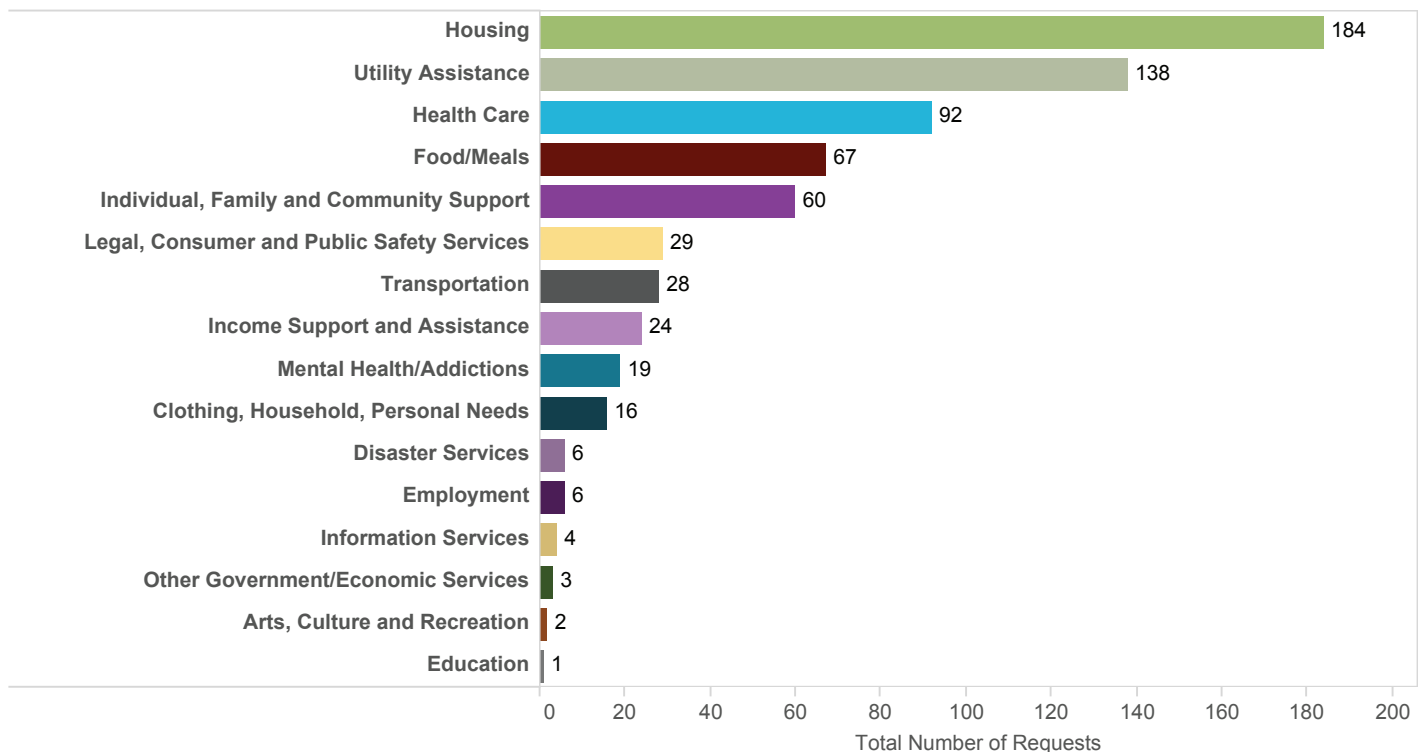
January 1, 2017 - March 31, 2017



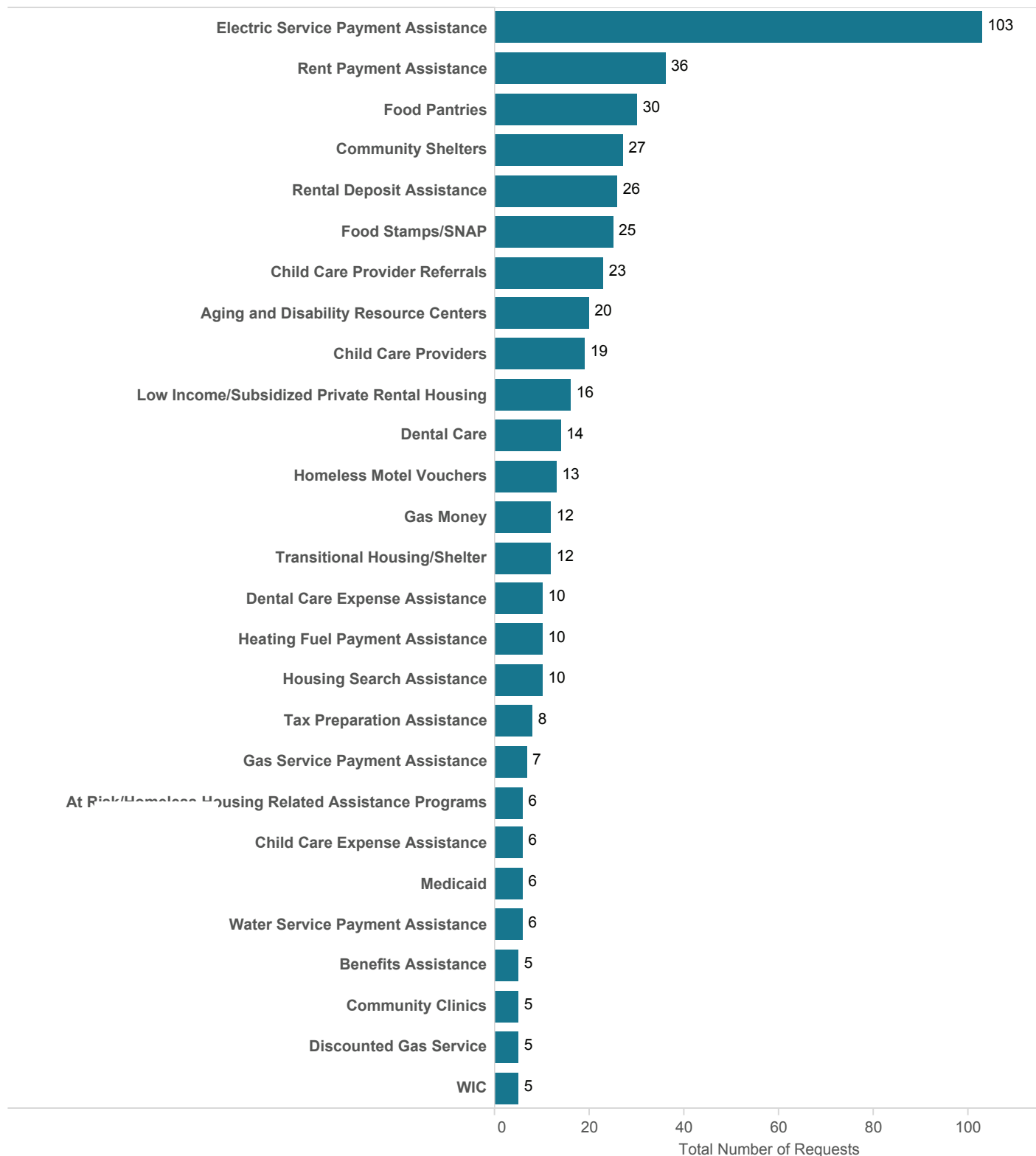
## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need



## Number of services with five or more requests across all contact types

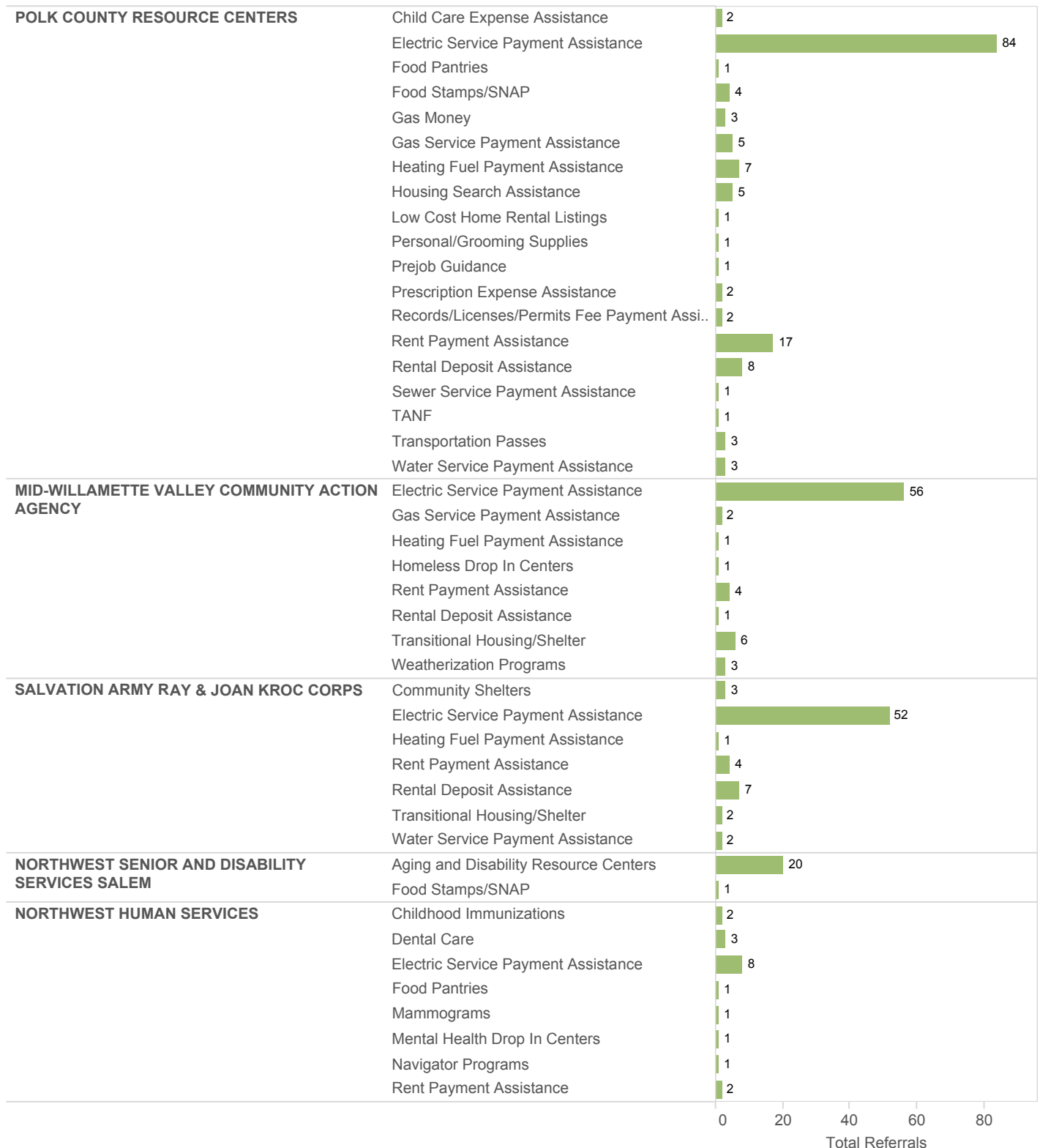


# POLK COUNTY

January 1, 2017 - March 31, 2017



## Top 5 agencies referred to across all contact types



# POLK COUNTY

January 1, 2017 - March 31, 2017



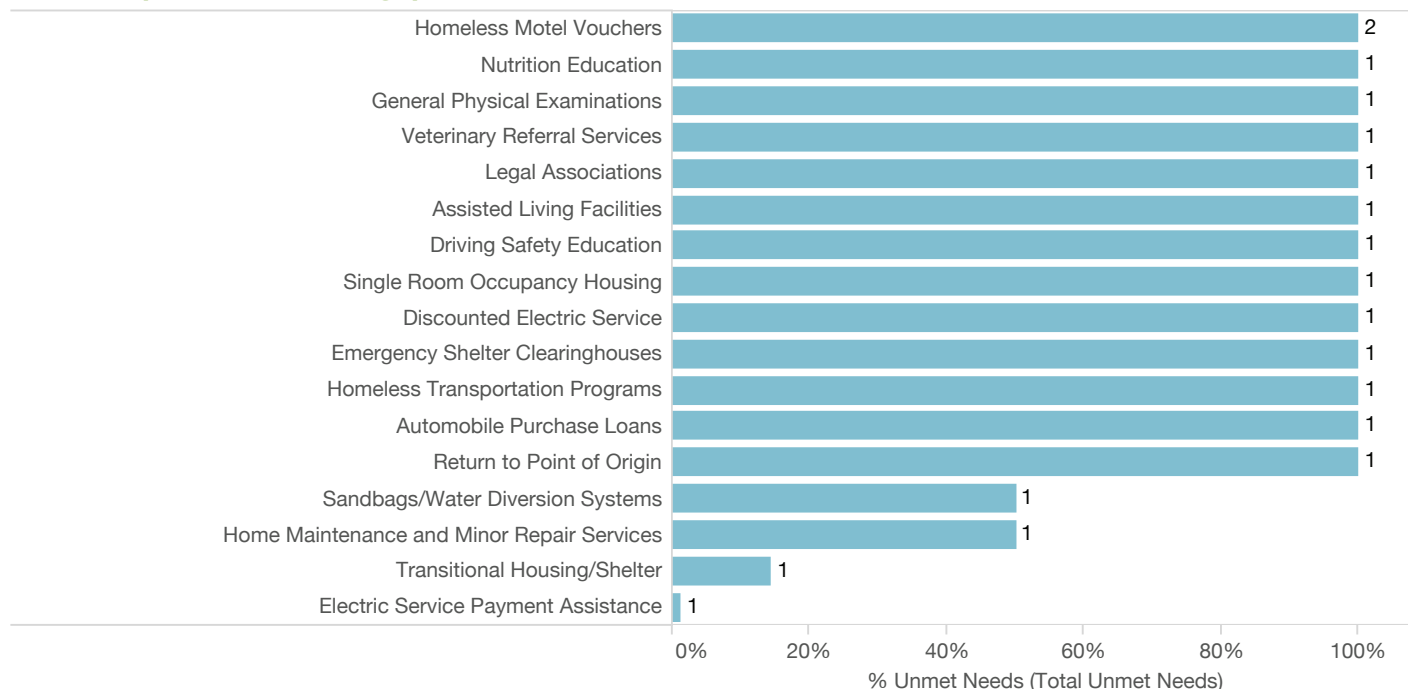
There were 18 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Other Government/Economic Services	1	50%	1	50%
Transportation	9	75%	3	25%
Individual, Family and Community Support	11	92%	2	17%
Housing	73	92%	6	8%
Legal, Consumer and Public Safety Services	15	94%	1	6%
Health Care	61	98%	2	3%
Utility Assistance	103	98%	2	2%
Income Support/Assistance	21	100%		
Disaster Services	2	67%	1	33%
Mental Health/Addictions	9	100%		
Clothing/Personal/Household Needs	8	100%		
Food/Meals	36	100%		
Employment	4	100%		
Information Services	4	100%		
Arts, Culture and Recreation	2	100%		
<b>Grand Total</b>	<b>359</b>	<b>96%</b>	<b>18</b>	<b>5%</b>

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

## What are potential service gaps?



# POLK COUNTY

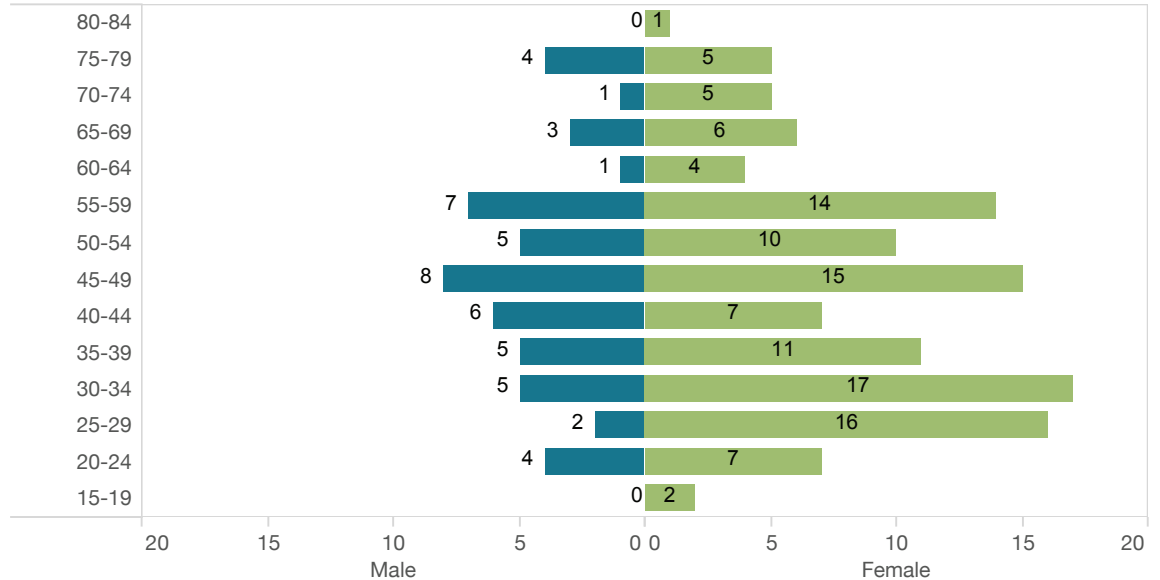
January 1, 2017 - March 31, 2017



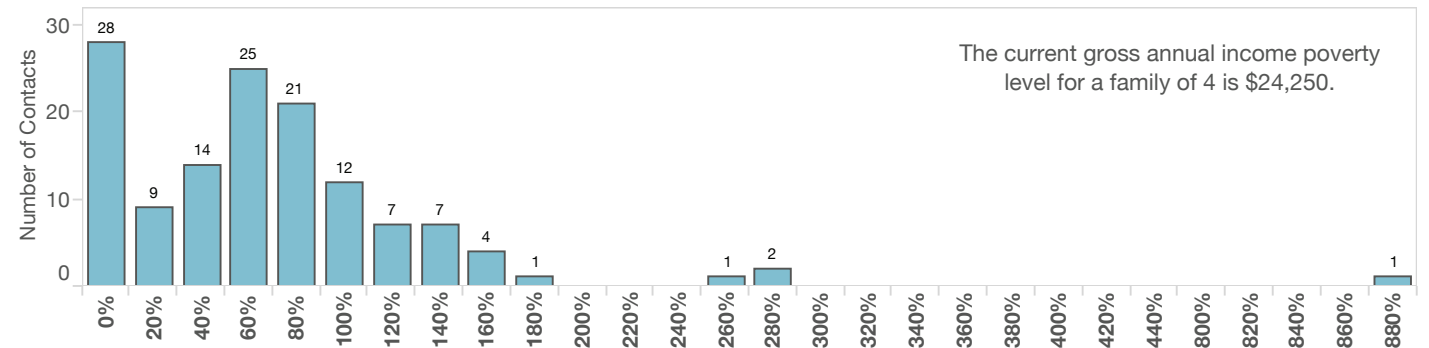
## Age

80-84	0.61%
75-79	5.45%
70-74	3.64%
65-69	5.45%
60-64	3.03%
55-59	12.73%
50-54	7.88%
45-49	13.94%
40-44	7.27%
35-39	9.09%
30-34	13.94%
25-29	10.30%
20-24	6.06%
15-19	0.61%

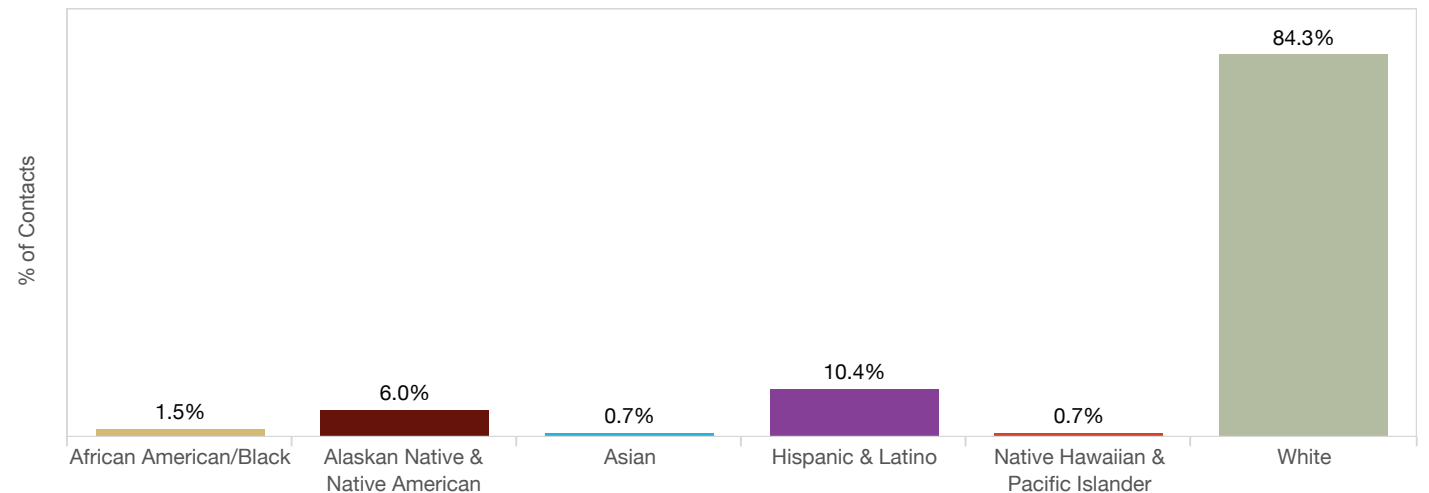
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

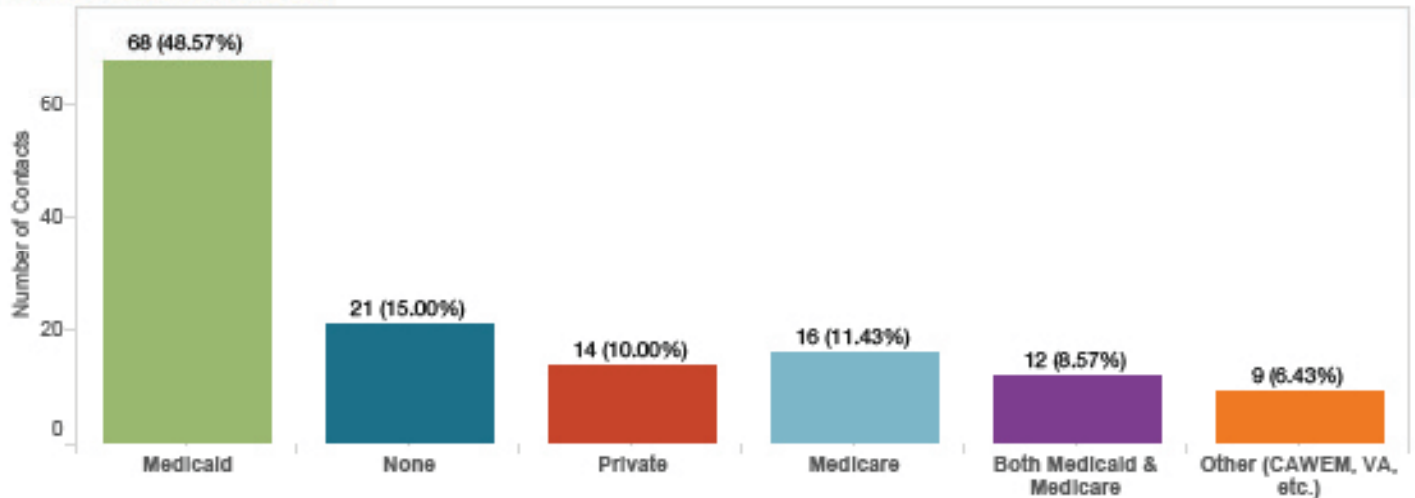


# POLK COUNTY

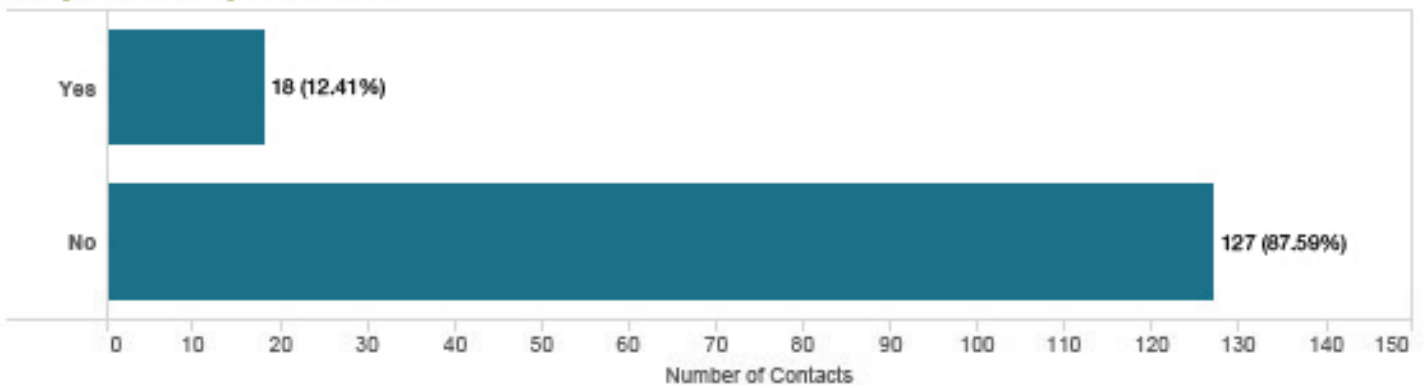
January 1, 2017 - March 31, 2017



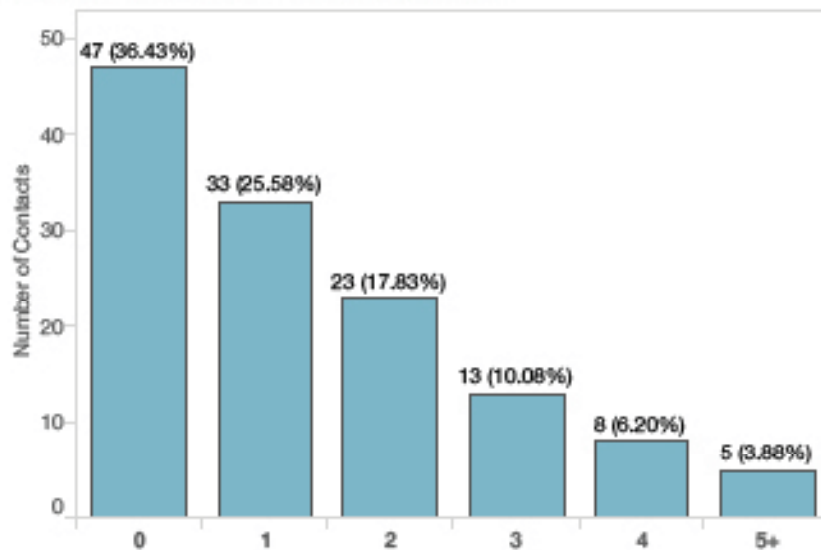
## Health insurance status



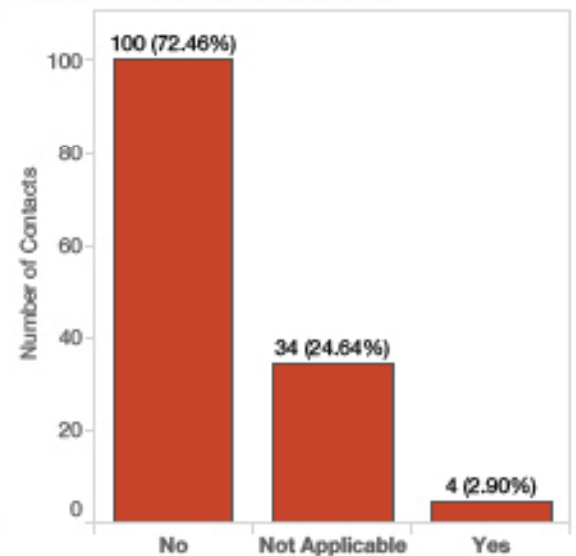
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# POLK COUNTY

January 1, 2017 - March 31, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

