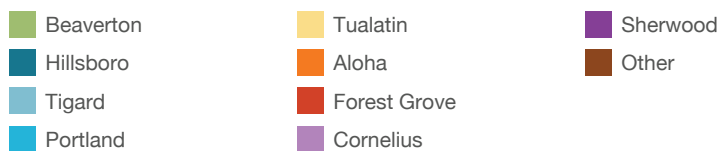
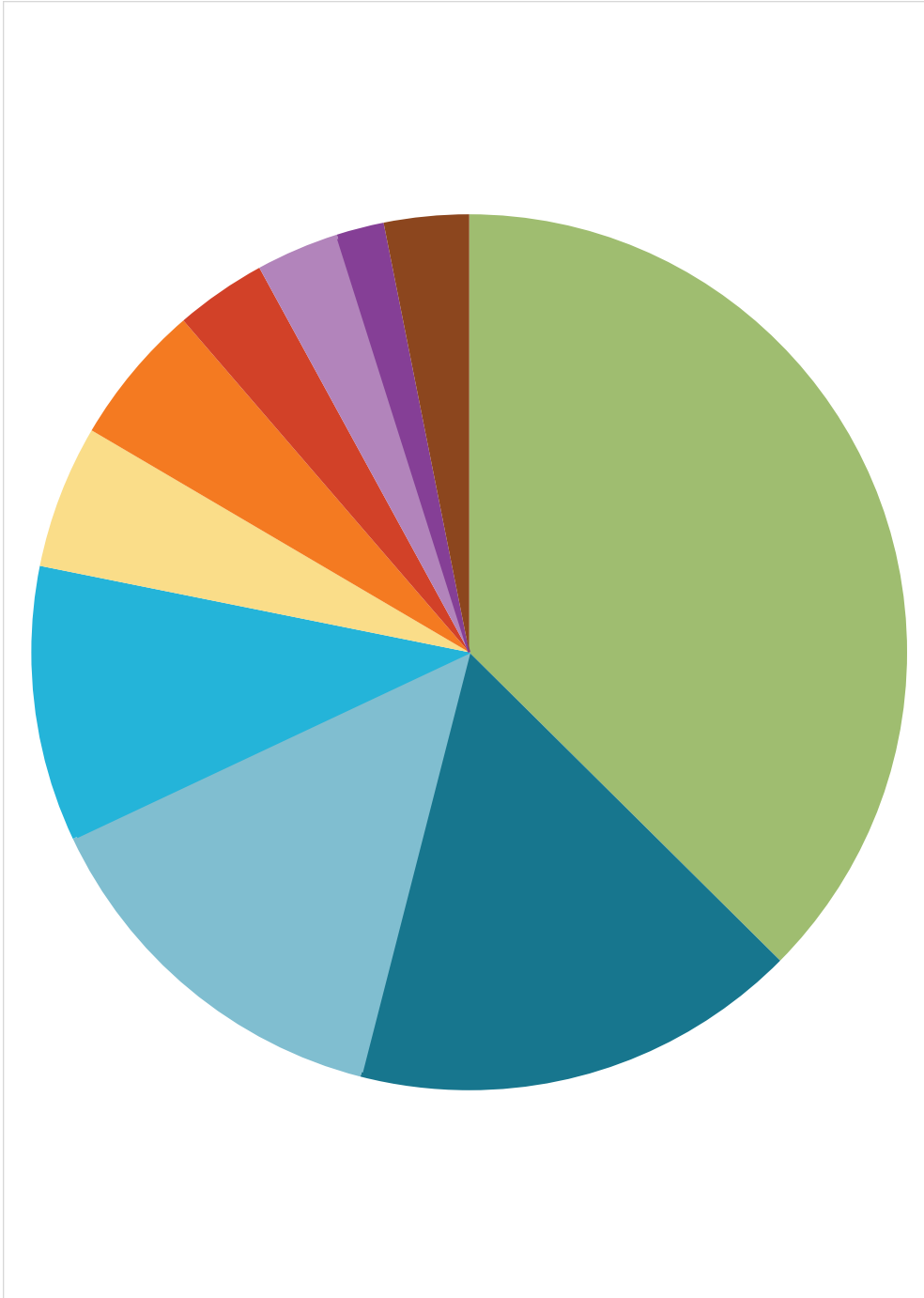


# WASHINGTON COUNTY

January 1, 2017 - March 31, 2017



## Percent of contacts by city



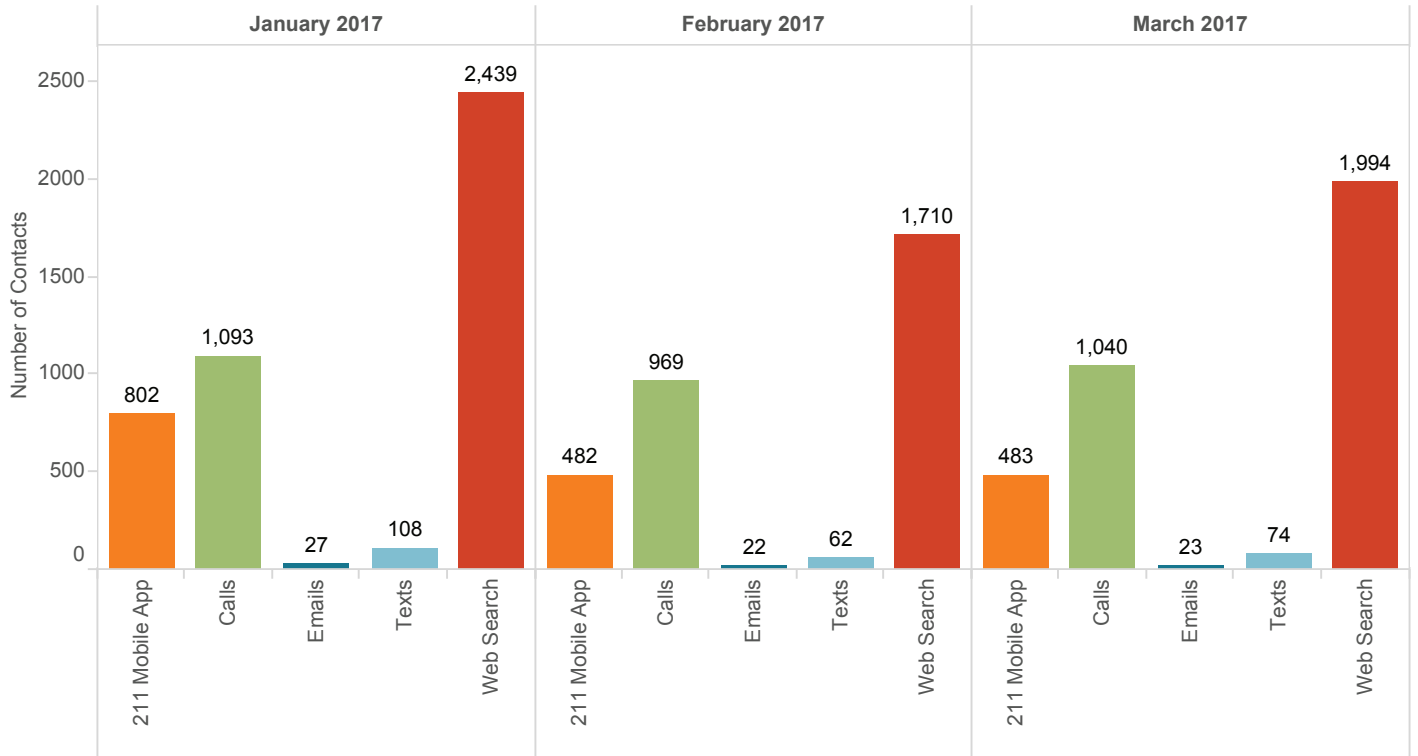
<b>Beaverton</b>	1,224 (37.63%)
<b>Hillsboro</b>	542 (16.66%)
<b>Tigard</b>	458 (14.08%)
<b>Portland</b>	332 (10.21%)
<b>Tualatin</b>	173 (5.32%)
<b>Aloha</b>	171 (5.26%)
<b>Forest Grove</b>	110 (3.38%)
<b>Cornelius</b>	101 (3.10%)
<b>Sherwood</b>	57 (1.75%)
<b>Other</b>	102 (3.14%)

# WASHINGTON COUNTY

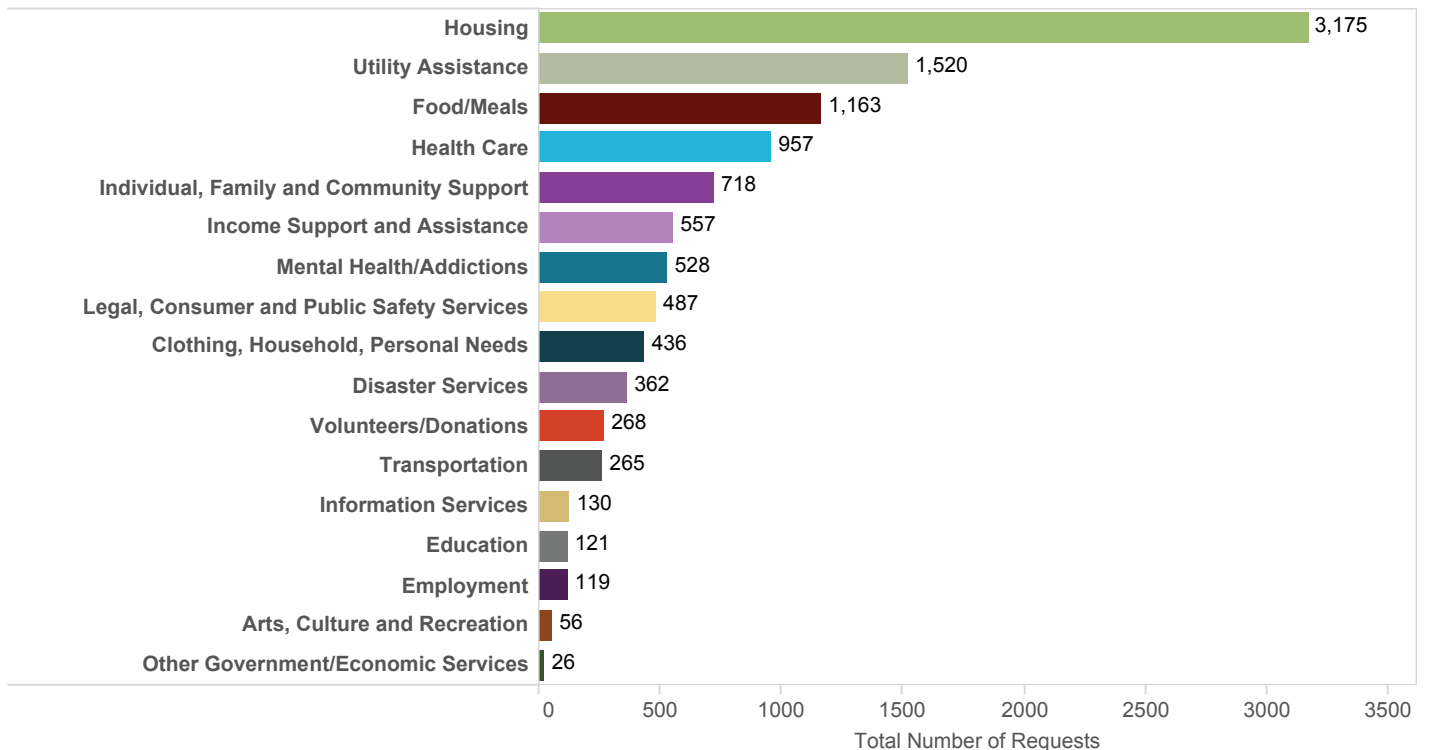
January 1, 2017 - March 31, 2017



## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need

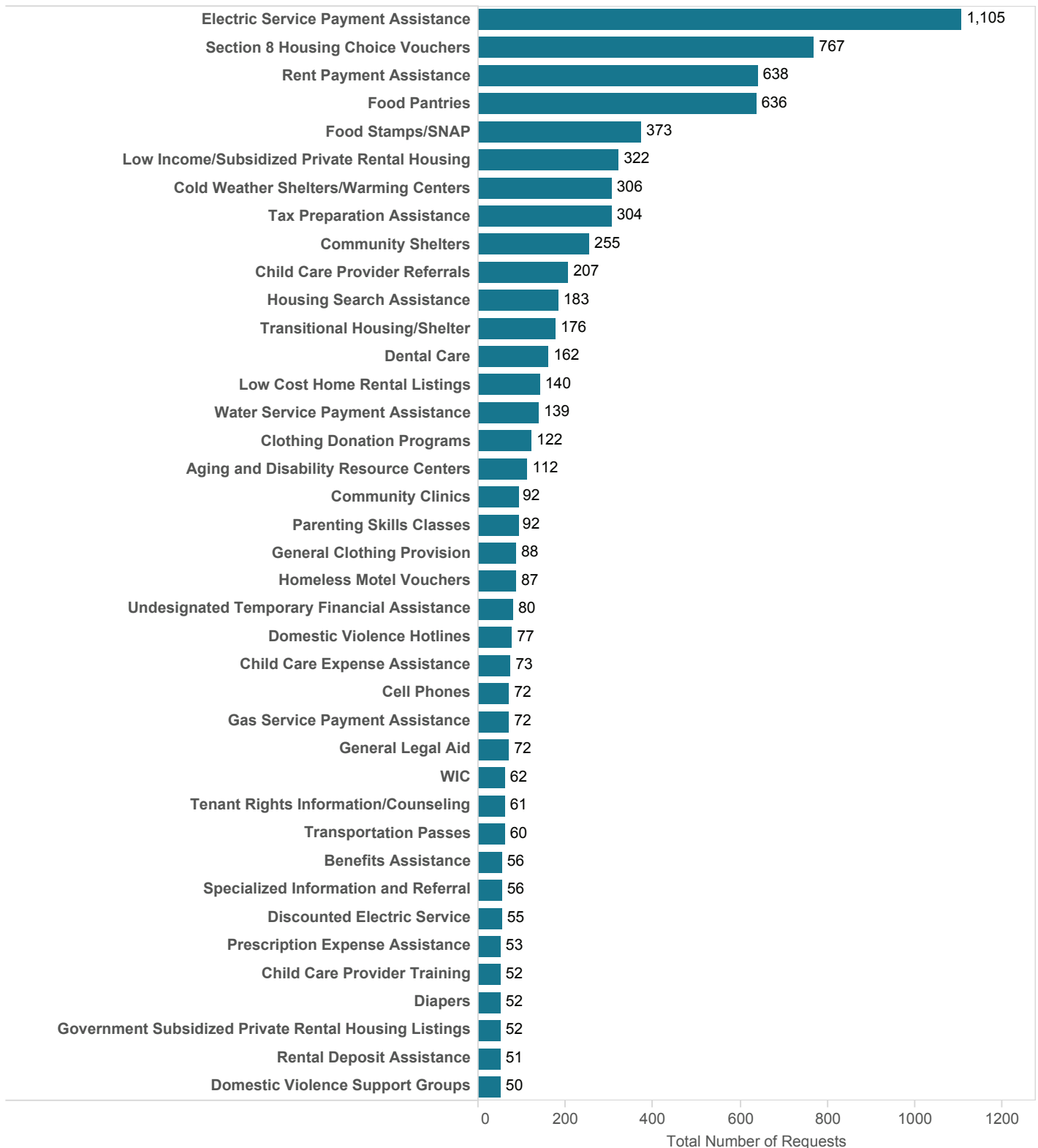


# WASHINGTON COUNTY

January 1, 2017 - March 31, 2017



## Number of services with 50 or more requests across all contact types

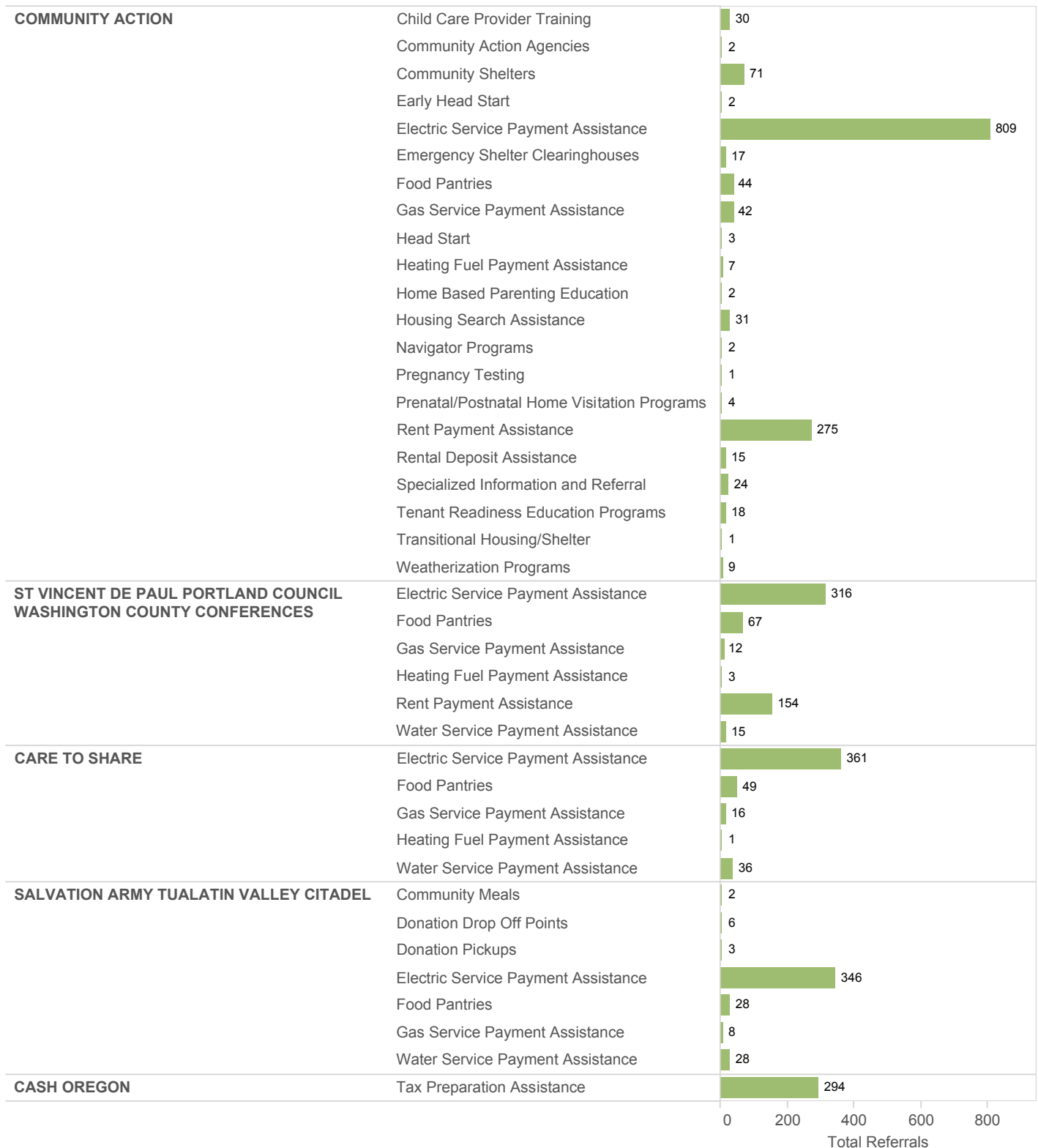


# WASHINGTON COUNTY

January 1, 2017 - March 31, 2017



## Top 5 agencies referred to across all contact types



# WASHINGTON COUNTY

January 1, 2017 - March 31, 2017



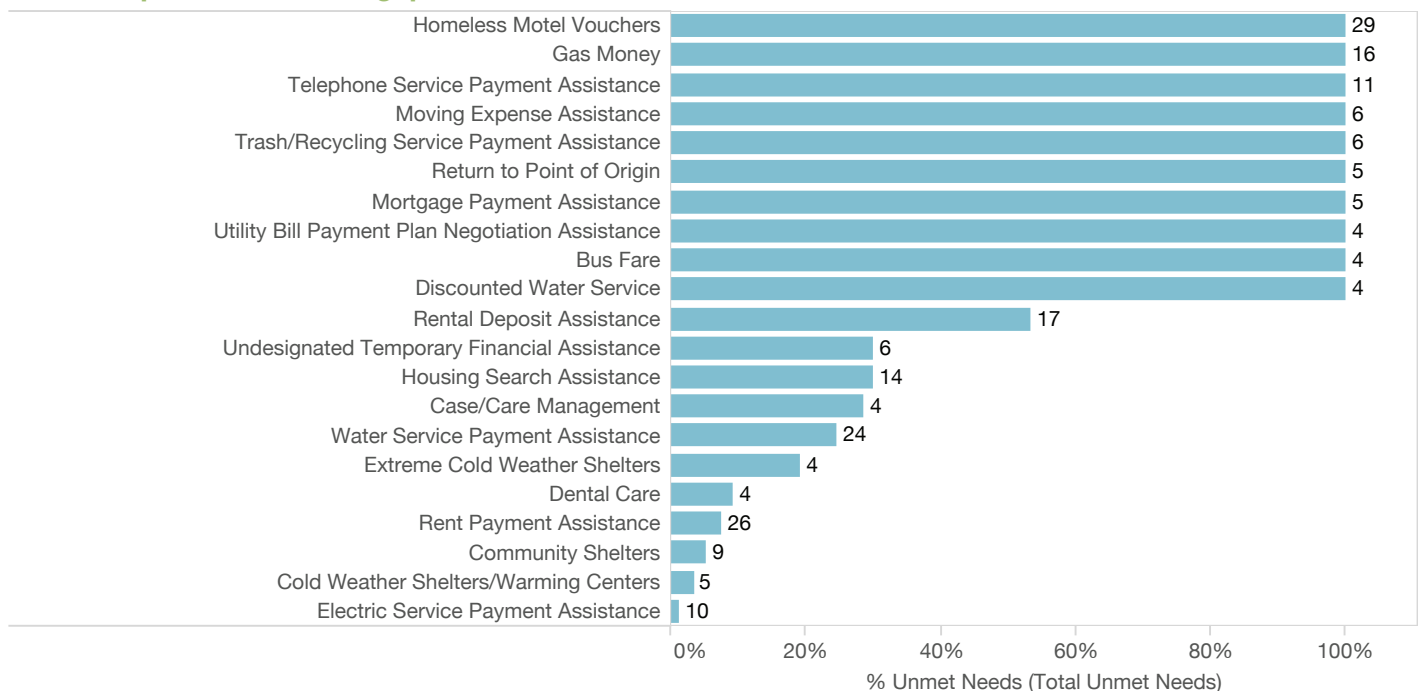
There were 305 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while transportation requests represent the greatest proportion of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	55	63%	34	39%
Housing	1,066	90%	124	10%
Clothing/Personal/Household Needs	121	92%	10	8%
Individual, Family and Community Support	150	94%	10	6%
Utility Assistance	1,067	95%	68	6%
Other Government/Economic Services	19	95%	1	5%
Disaster Services	164	96%	7	4%
Mental Health/Addictions	123	98%	5	4%
Employment	26	100%	1	4%
Health Care	482	97%	19	4%
Education	33	100%	1	3%
Legal, Consumer and Public Safety Services	291	97%	9	3%
Income Support/Assistance	423	98%	11	3%
Information Services	87	98%	2	2%
Volunteers/Donations	192	99%	2	1%
Food/Meals	445	100%	1	0%
Arts, Culture and Recreation	20	100%		
<b>Grand Total</b>	<b>4,764</b>	<b>94%</b>	<b>305</b>	<b>6%</b>

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with four or more requests are displayed below.

## What are potential service gaps?



# WASHINGTON COUNTY

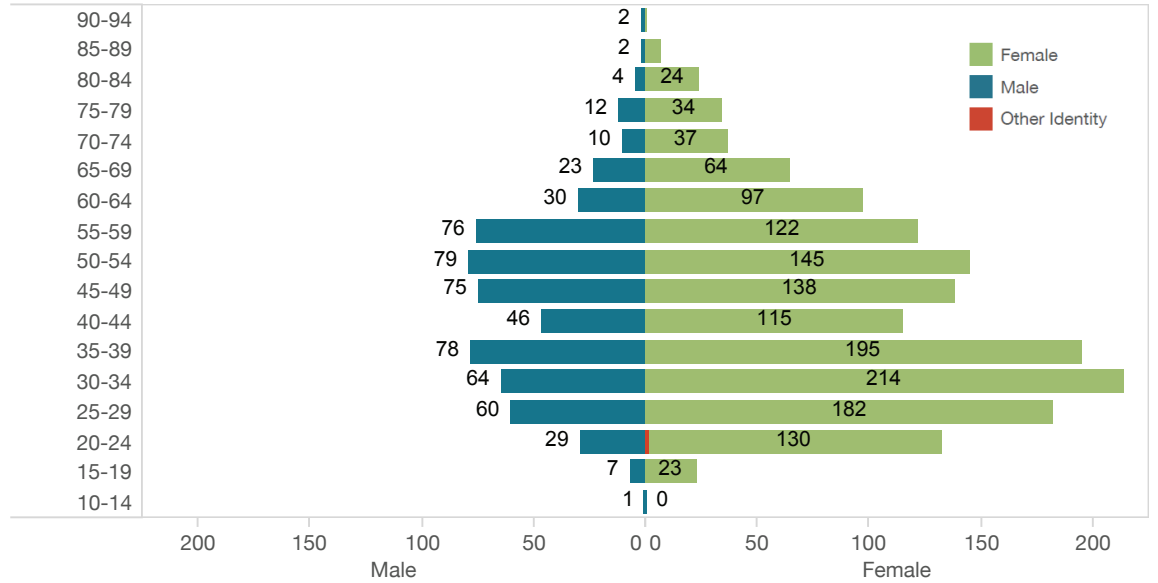
January 1, 2017 - March 31, 2017



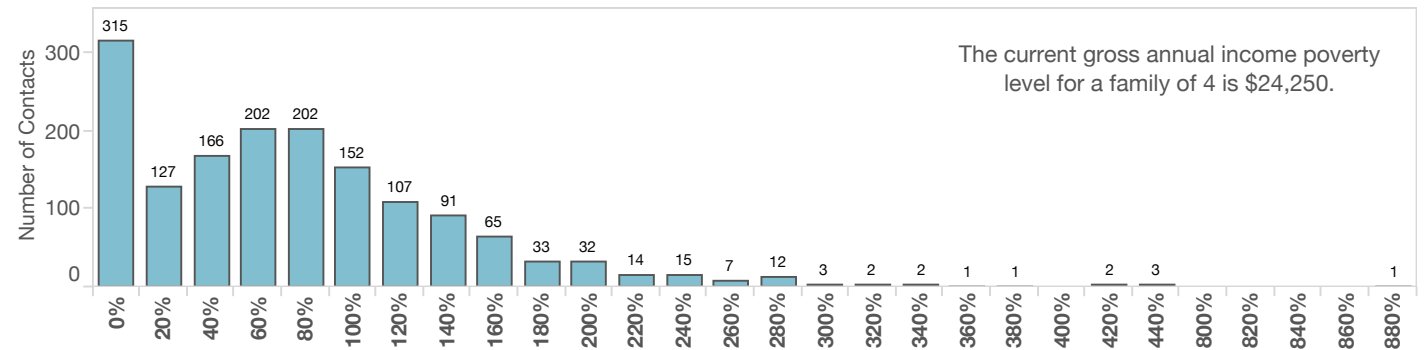
## Age

90-94	0.15%
85-89	0.44%
80-84	1.36%
75-79	2.24%
70-74	2.24%
65-69	4.13%
60-64	6.08%
55-59	9.38%
50-54	10.70%
45-49	10.11%
40-44	7.63%
35-39	12.93%
30-34	12.59%
25-29	11.18%
20-24	7.39%
15-19	1.41%
10-14	0.05%

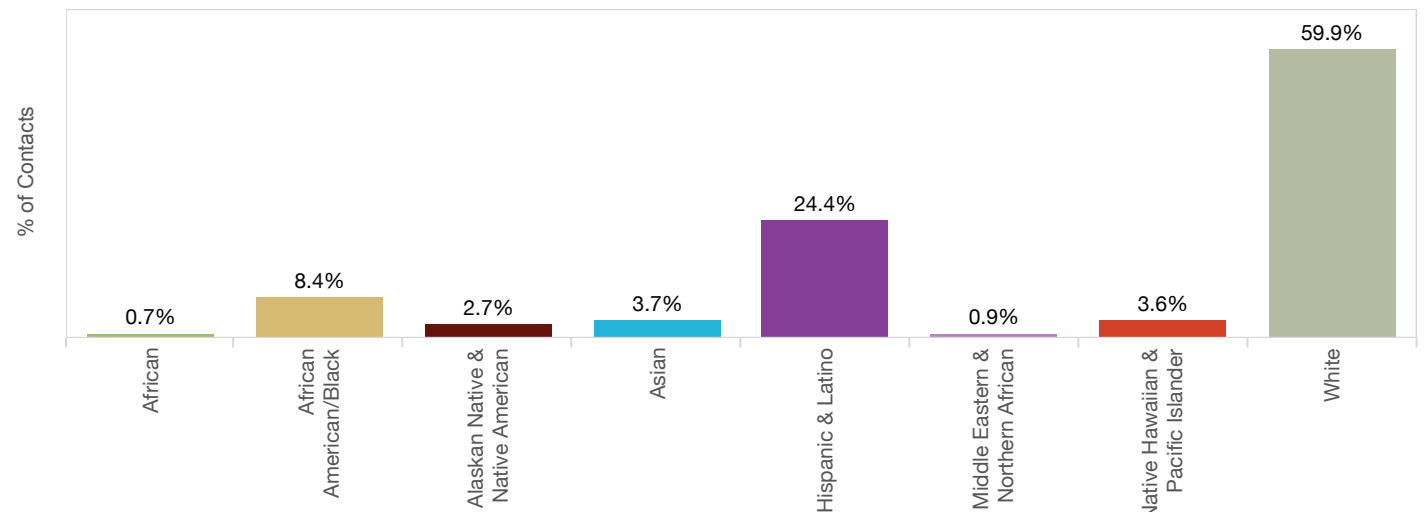
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

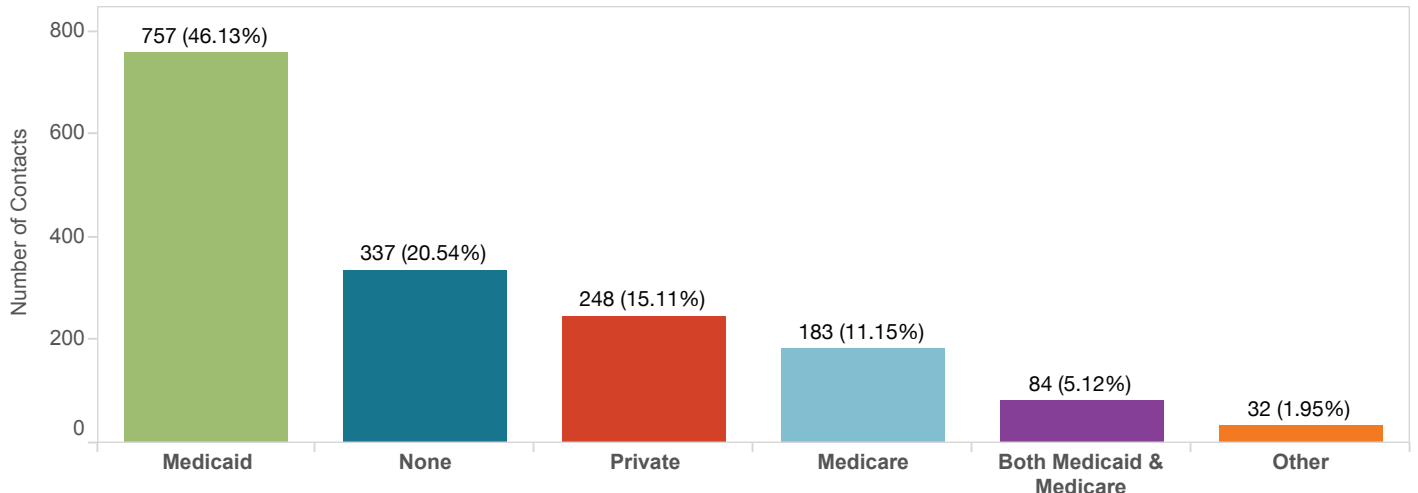


# WASHINGTON COUNTY

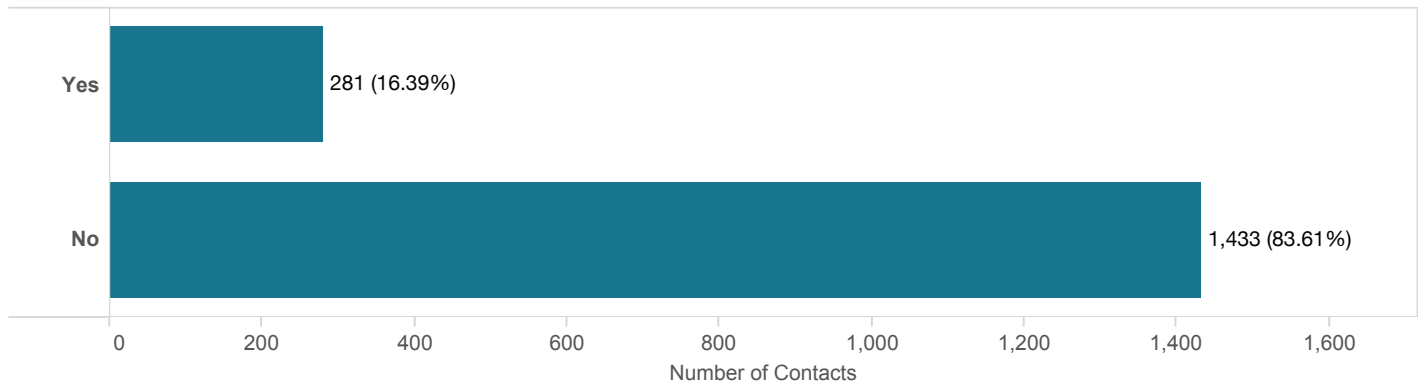
January 1, 2017 - March 31, 2017



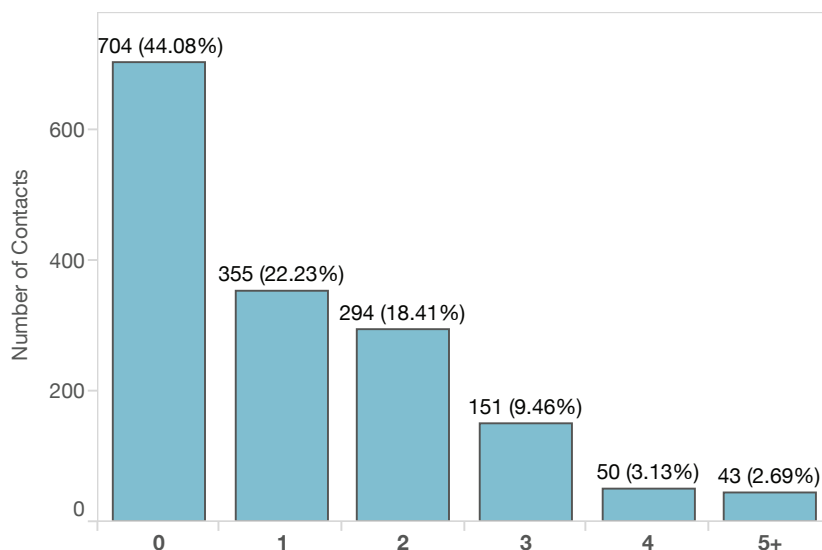
## Health insurance status



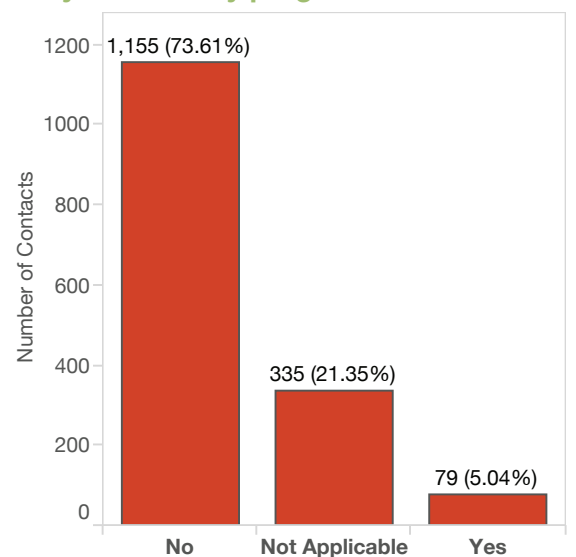
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# WASHINGTON COUNTY

January 1, 2017 - March 31, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

