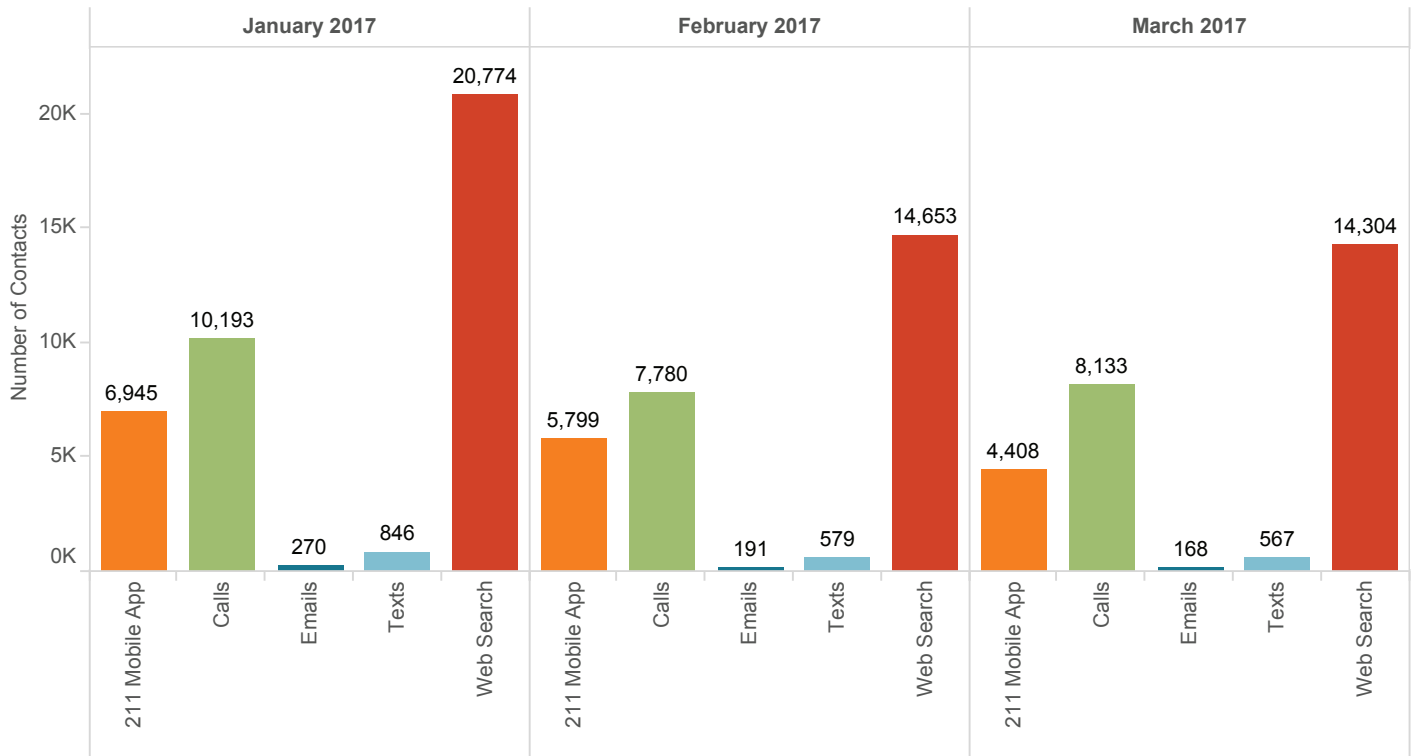


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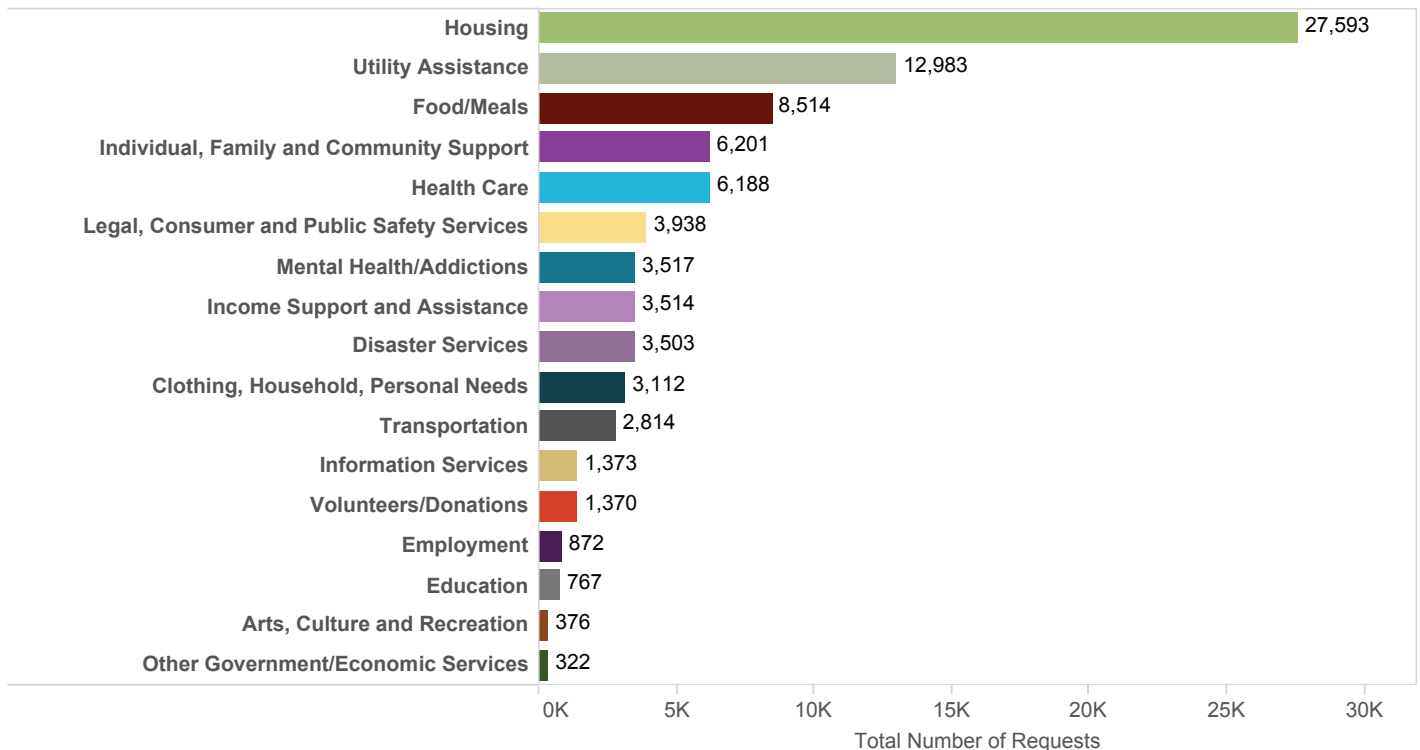
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

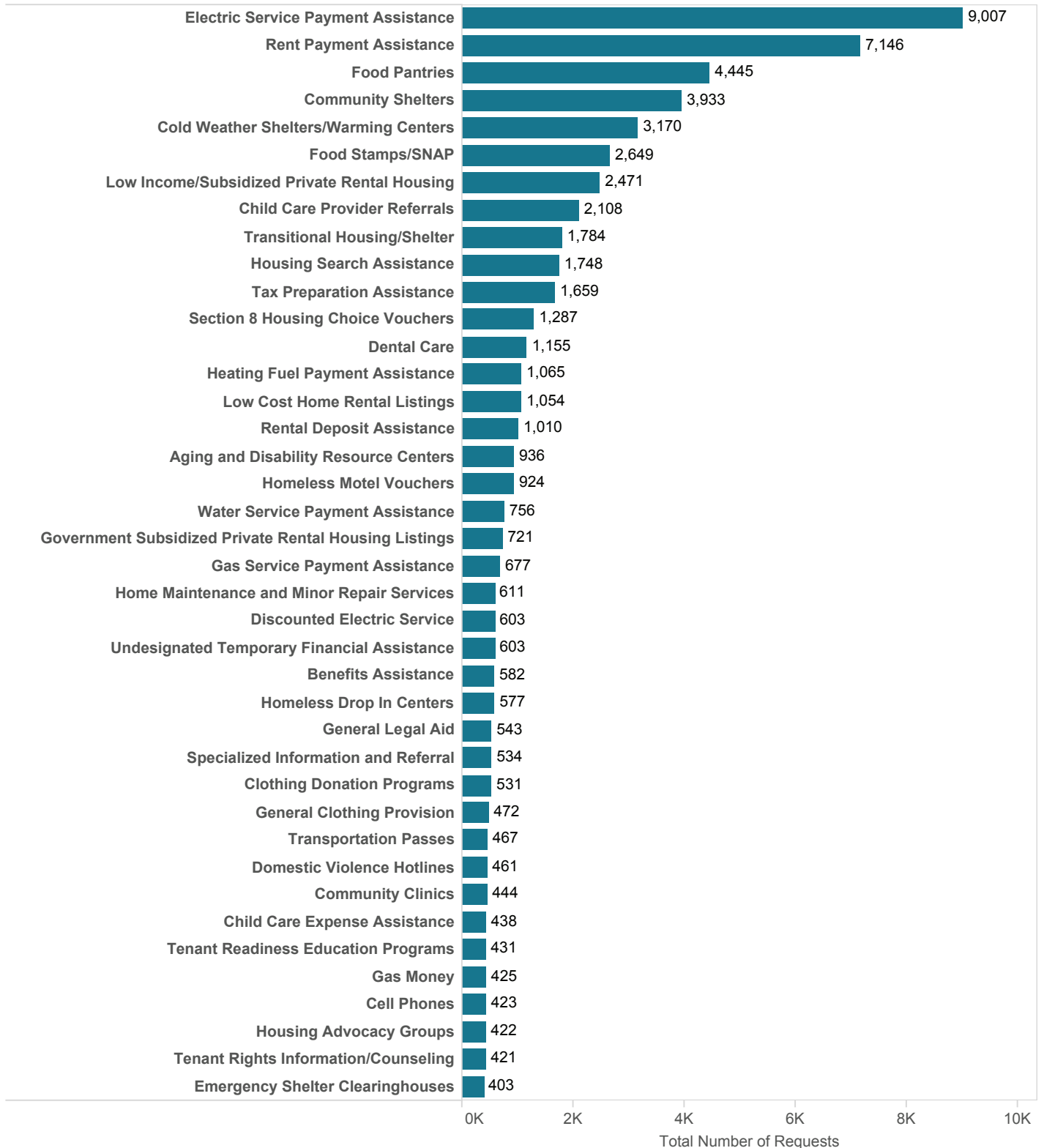


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Number of services with 400 or more requests across all contact types



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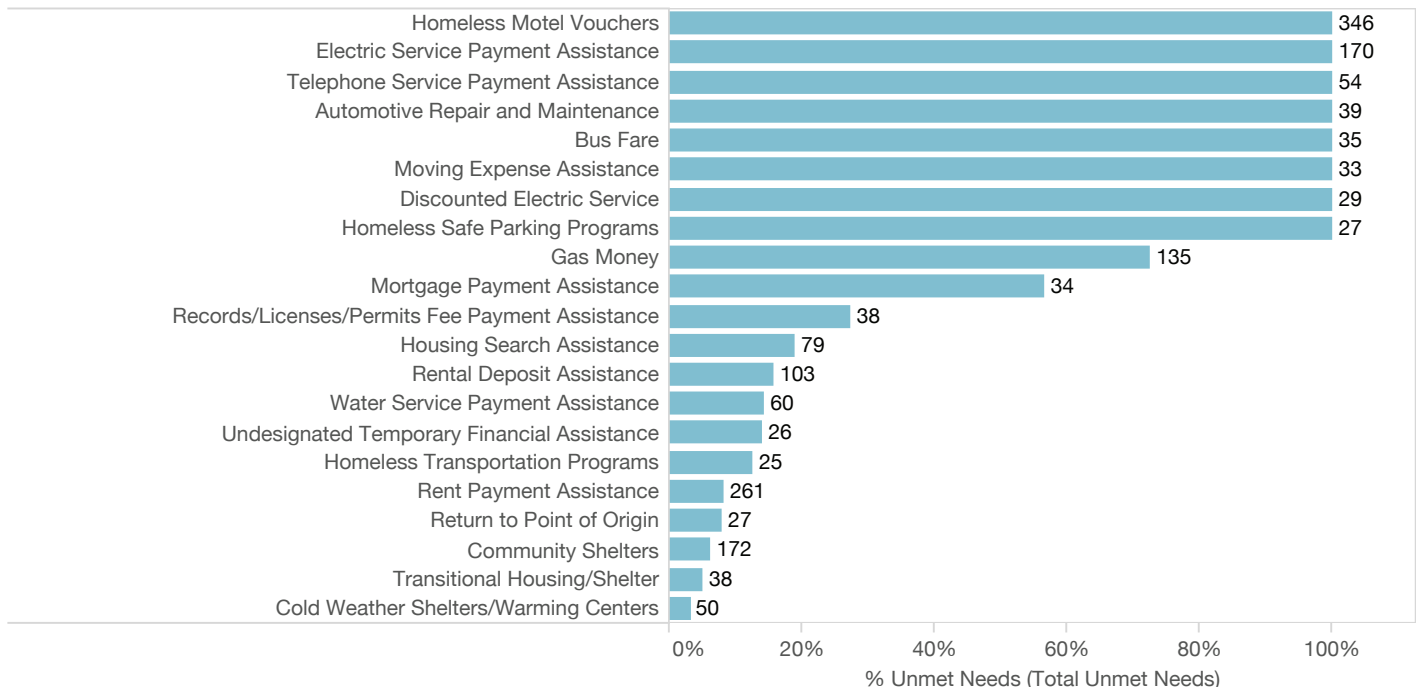
There were 2,796 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Transportation requests represent the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	1,094	79%	306	22%
Arts, Culture and Recreation	106	86%	18	15%
Other Government/Economic Services	167	85%	31	16%
Clothing/Personal/Household Needs	854	86%	146	15%
Housing	11,360	91%	1,286	10%
Legal, Consumer and Public Safety Services	2,157	94%	148	6%
Utility Assistance	6,236	94%	418	6%
Individual, Family and Community Support	1,545	94%	97	6%
Employment	227	96%	11	5%
Education	186	96%	9	5%
Health Care	3,349	96%	144	4%
Mental Health/Addictions	1,043	98%	29	3%
Volunteers/Donations	1,025	98%	27	3%
Information Services	922	98%	20	2%
Income Support/Assistance	2,564	98%	53	2%
Disaster Services	1,763	99%	21	1%
Food/Meals	2,972	99%	32	1%
Grand Total	37,570	94%	2,796	7%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with 25 or more requests are displayed below.

What are potential service gaps?



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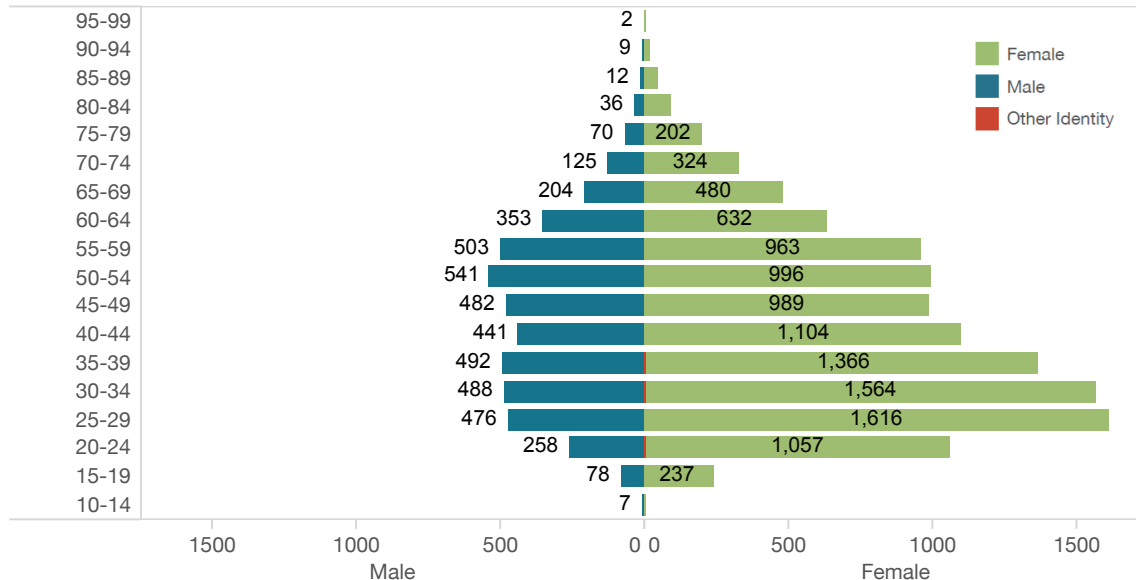
January 1, 2017 - March 31, 2017



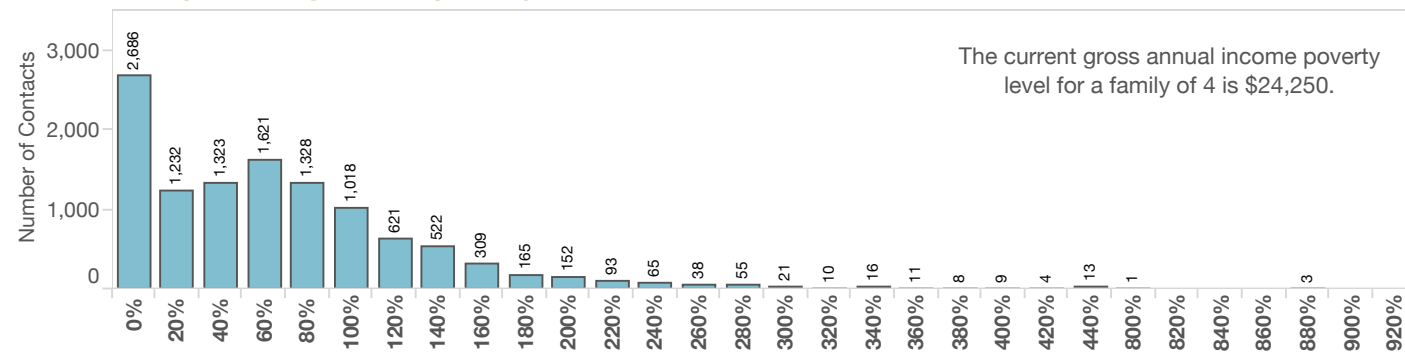
Age

95-99	0.06%
90-94	0.17%
85-89	0.39%
80-84	0.81%
75-79	1.73%
70-74	2.83%
65-69	4.32%
60-64	6.18%
55-59	9.18%
50-54	9.56%
45-49	9.19%
40-44	9.61%
35-39	11.36%
30-34	12.35%
25-29	12.48%
20-24	7.80%
15-19	1.92%
10-14	0.10%

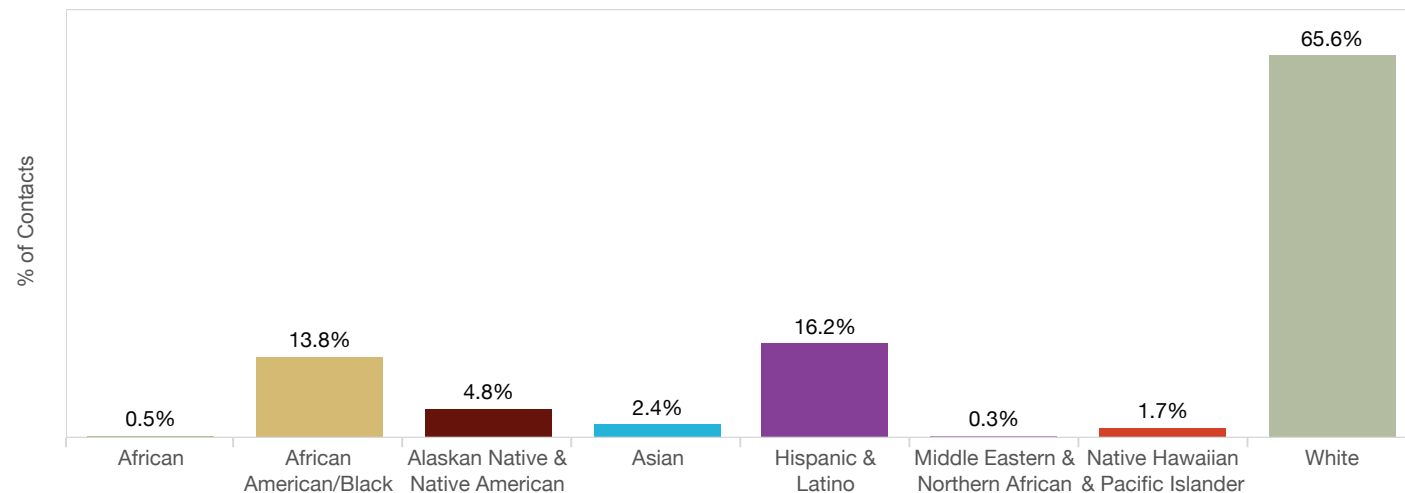
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

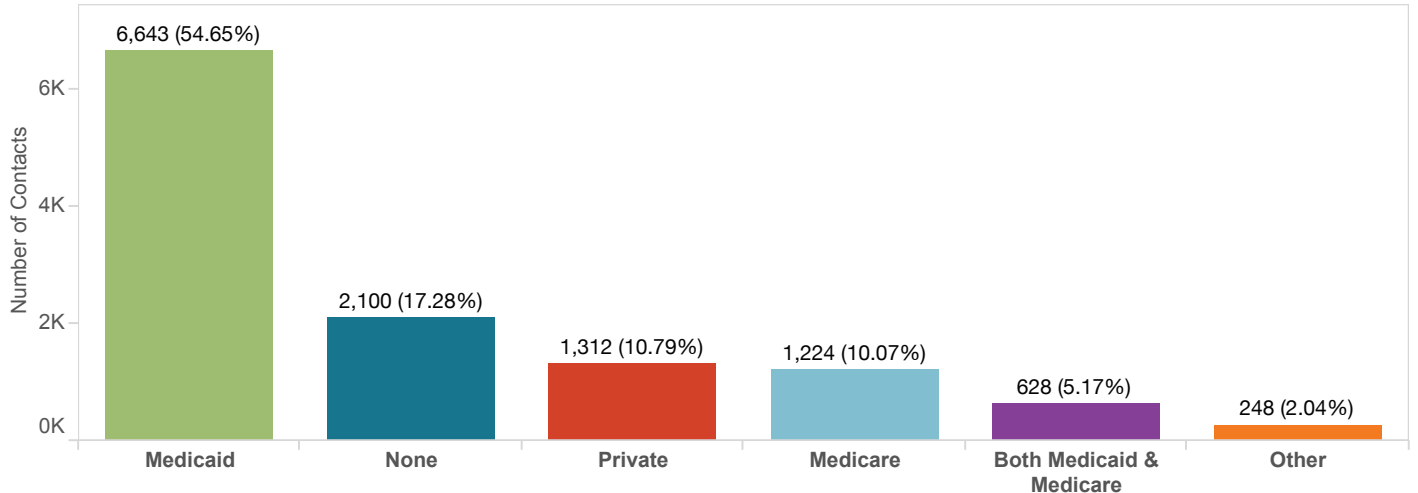


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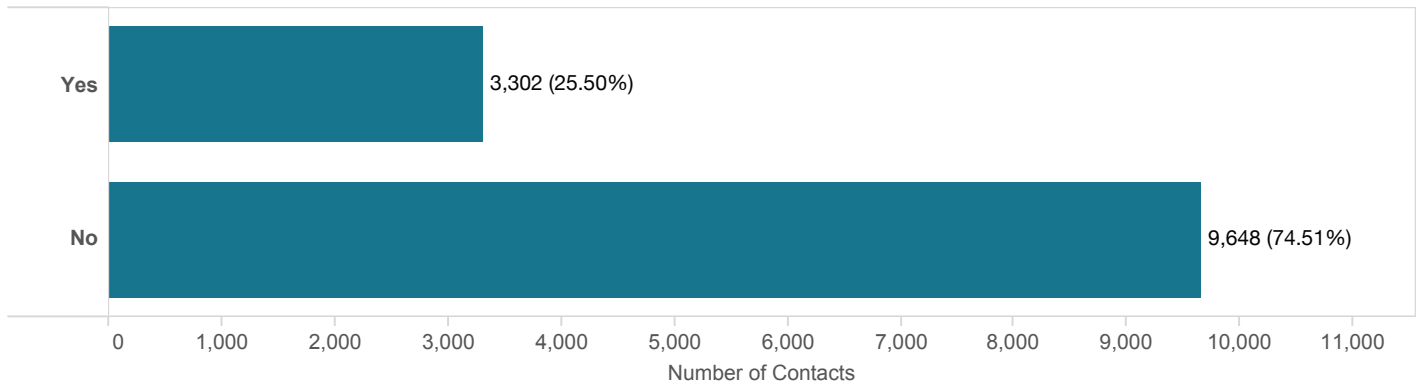
January 1, 2017 - March 31, 2017



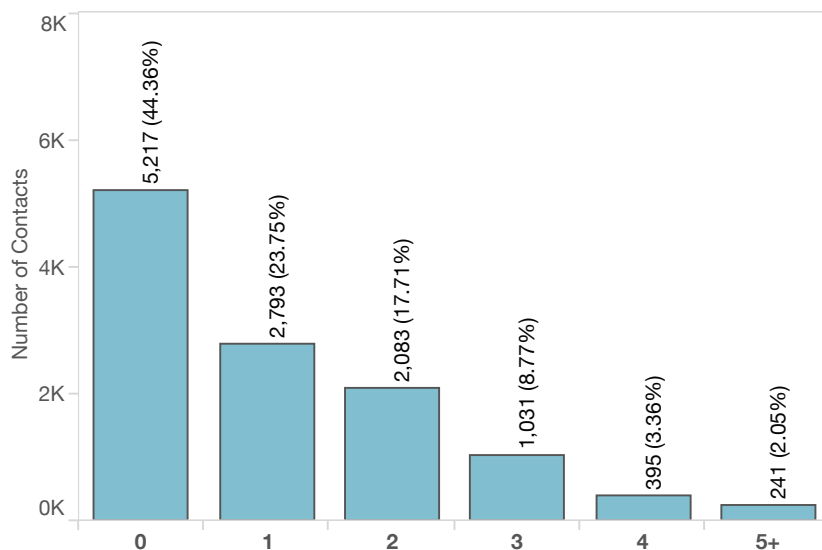
Health insurance status



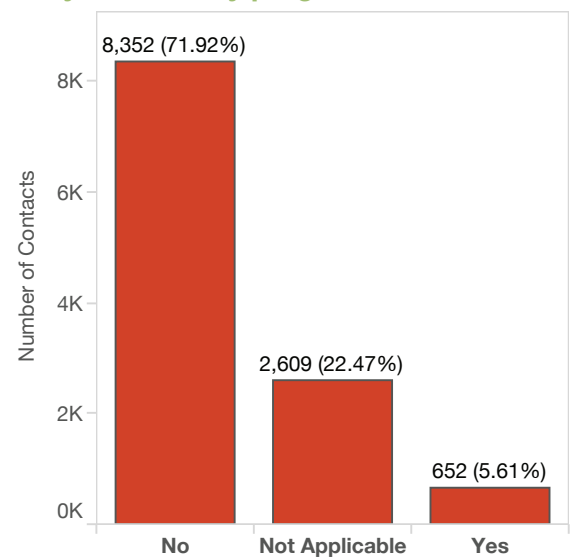
Are you currently homeless?



Number of children in the household



Are you currently pregnant?

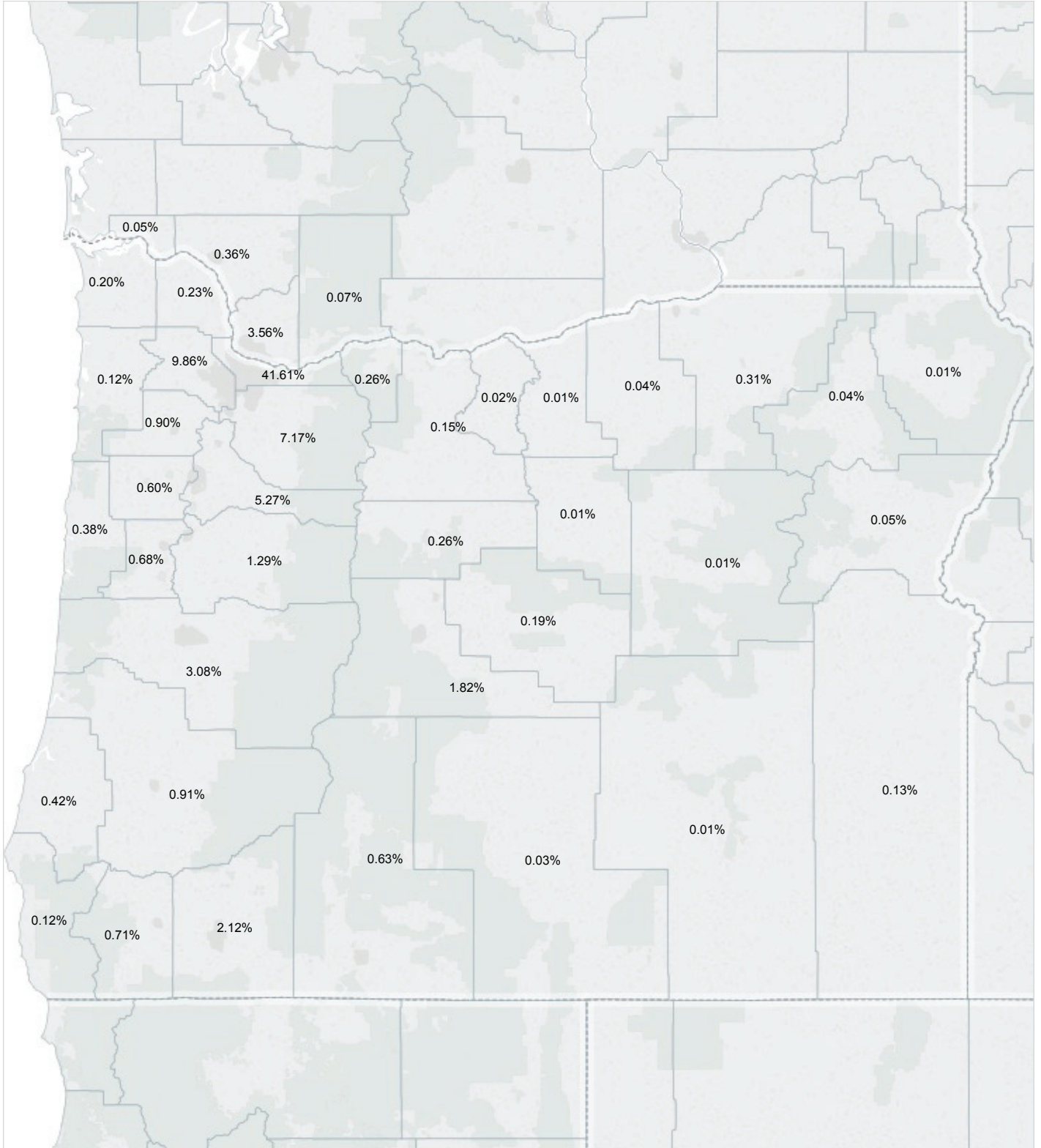


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Percent of contacts by county across all contact types



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How do calls, emails, texts, and web searches vary across 211info's service area?

