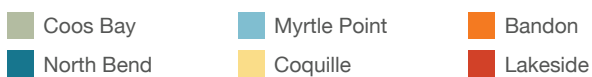
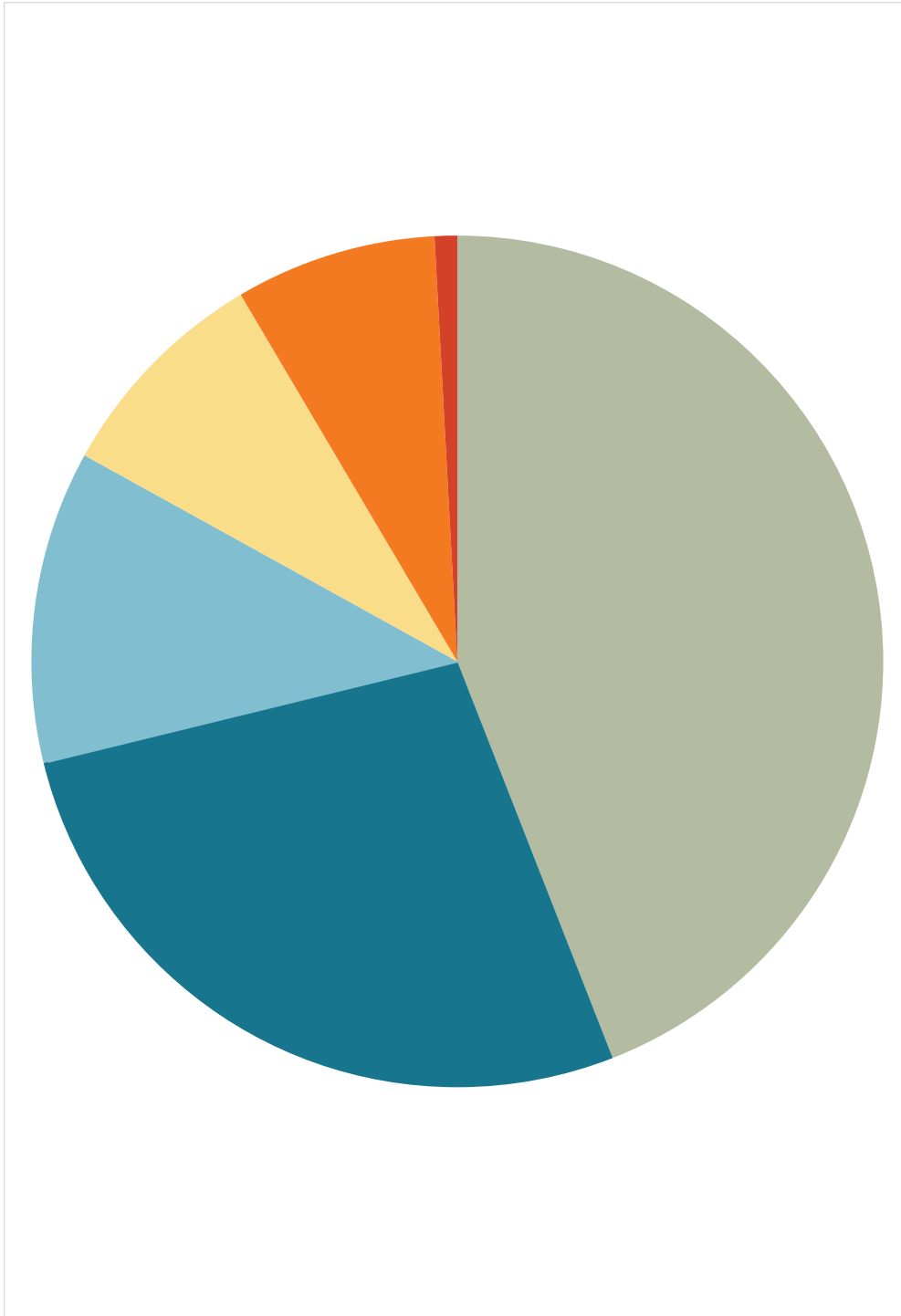


COOS COUNTY

January 1, 2017 - March 31, 2017



Percent of contacts by city



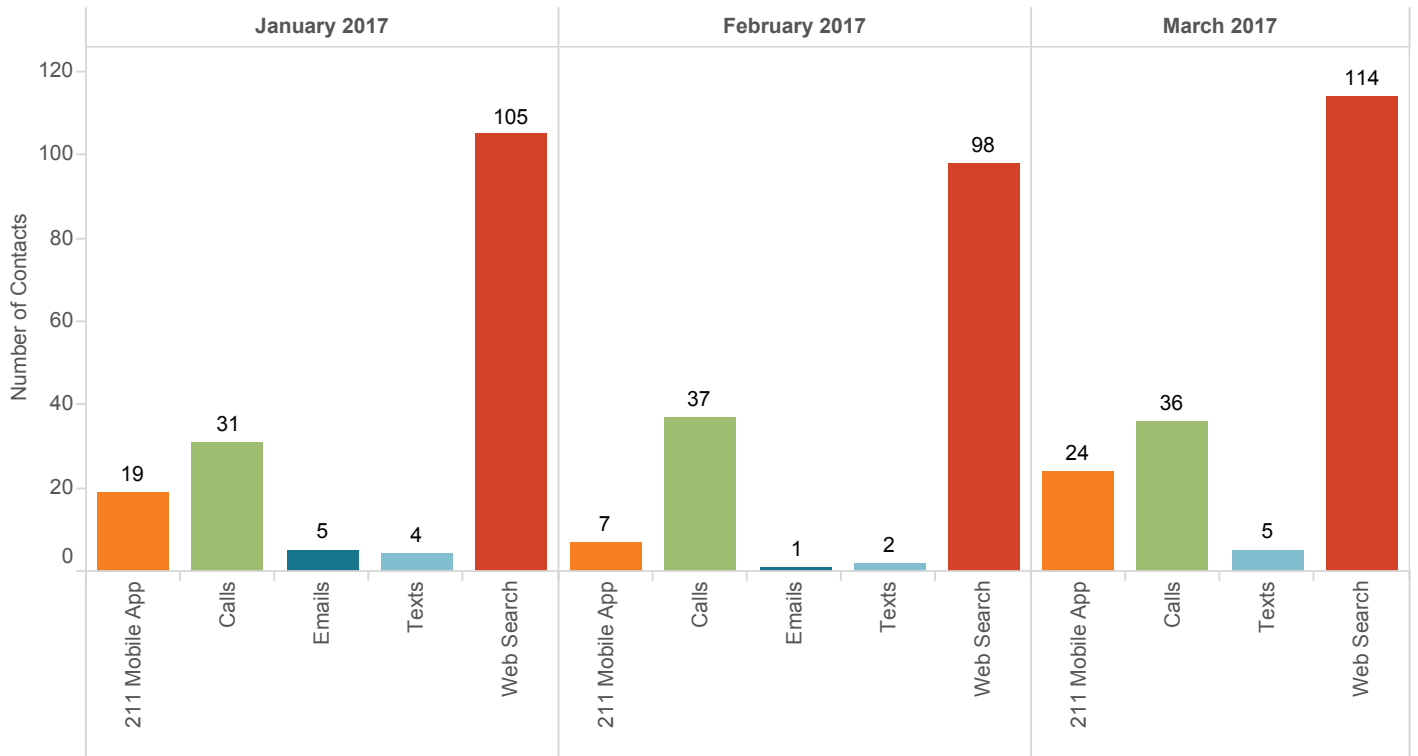
Coos Bay	52 (45.22%)
North Bend	32 (27.83%)
Myrtle Point	14 (12.17%)
Coquille	10 (8.70%)
Bandon	9 (7.83%)
Lakeside	1 (0.87%)

COOS COUNTY

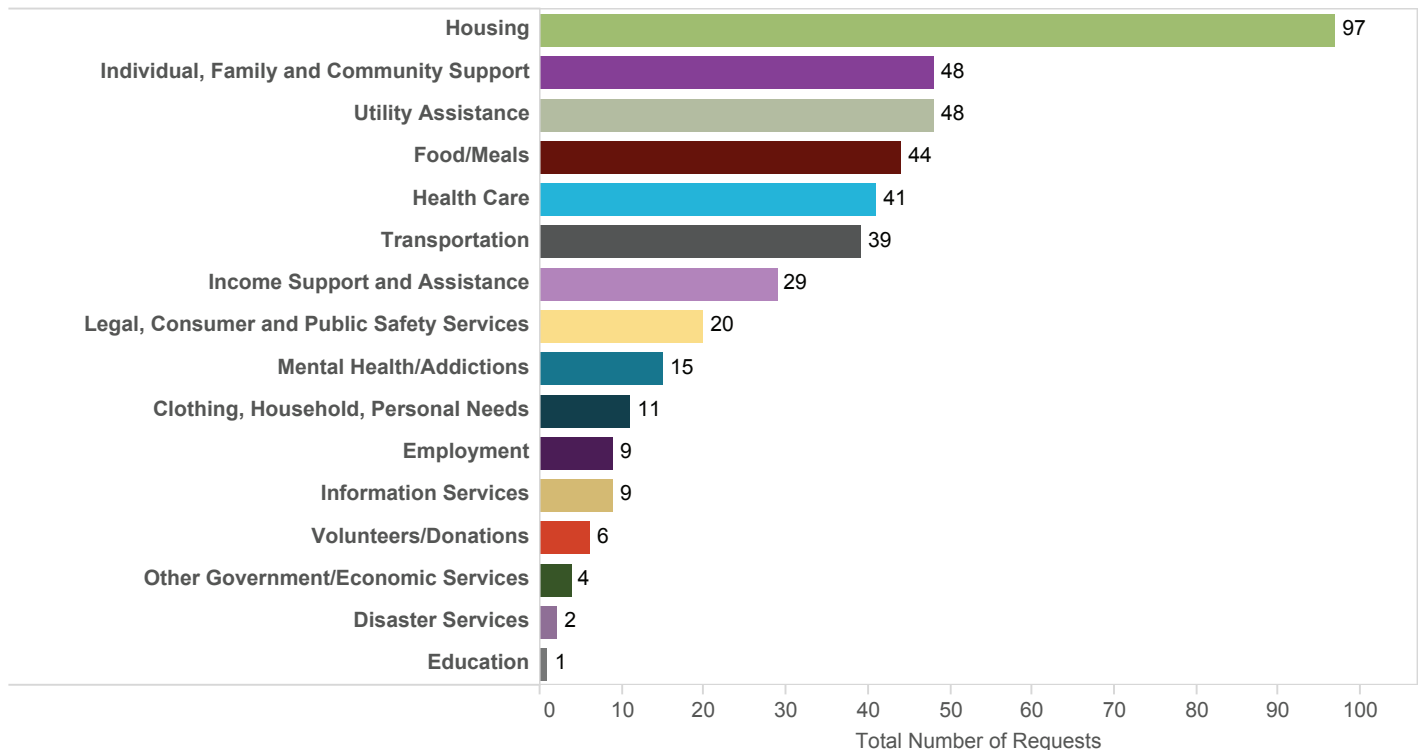
January 1, 2017 - March 31, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

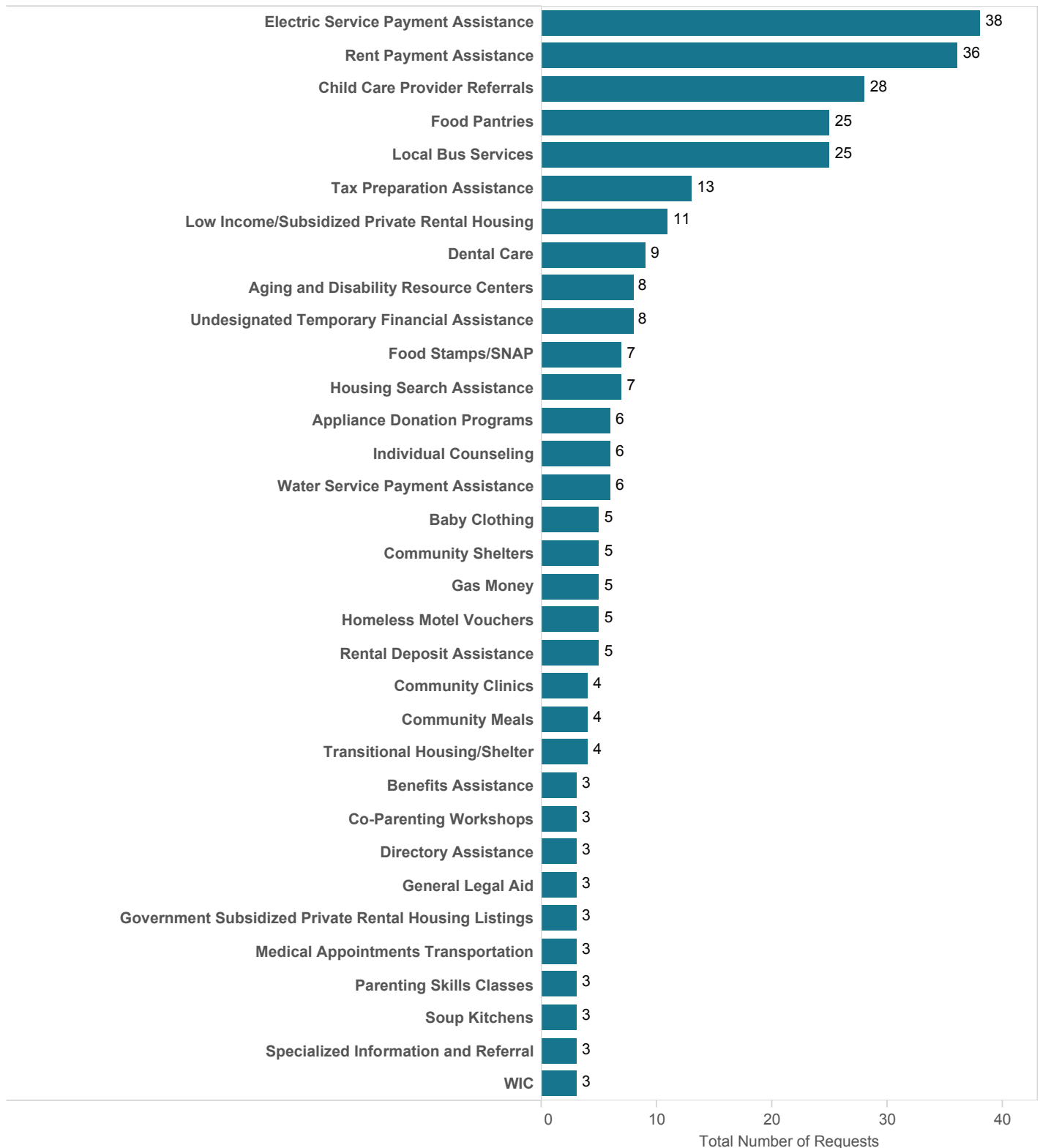


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Number of services with three or more requests across all contact types

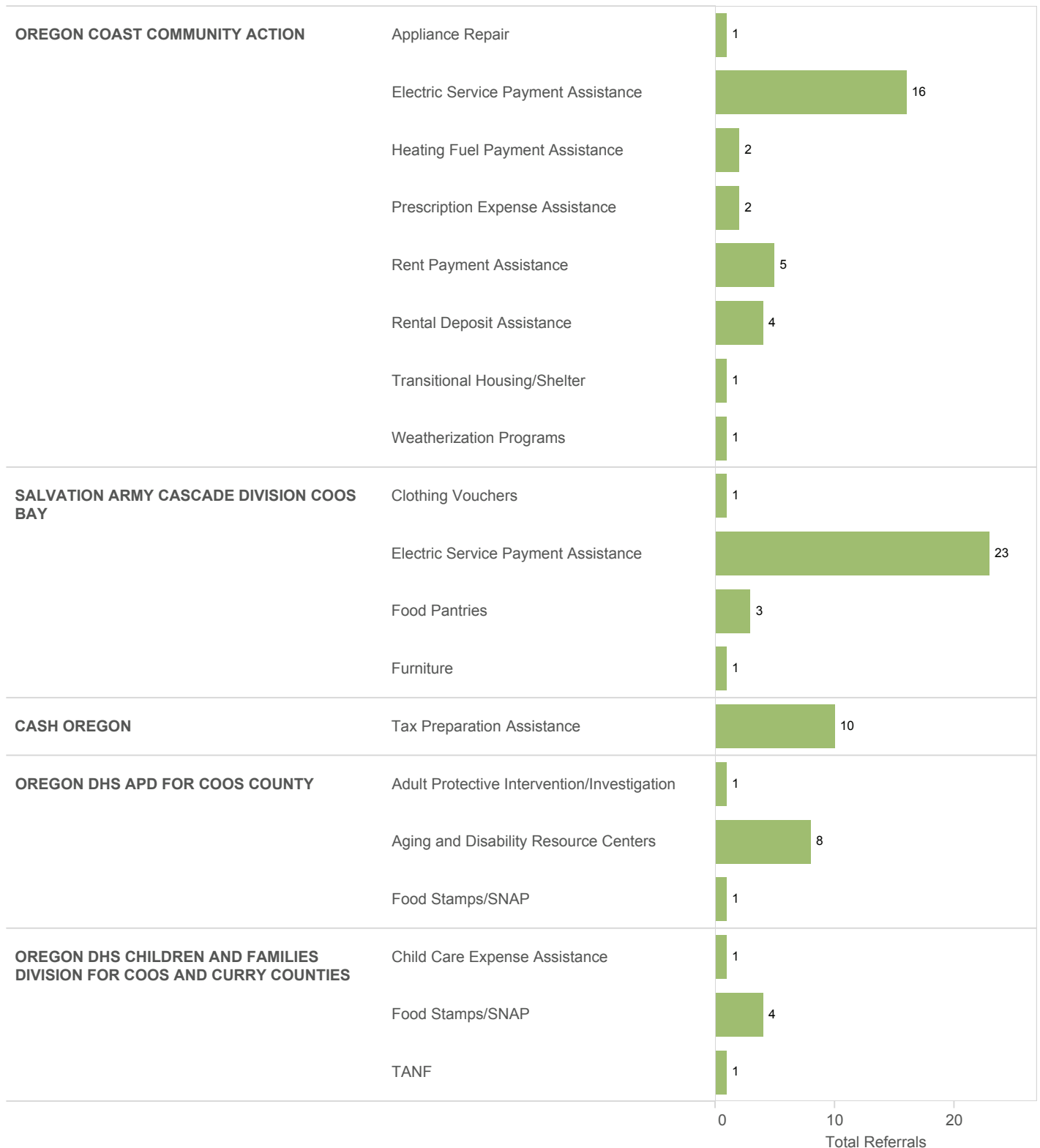


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Top 5 agencies referred to across all contact types



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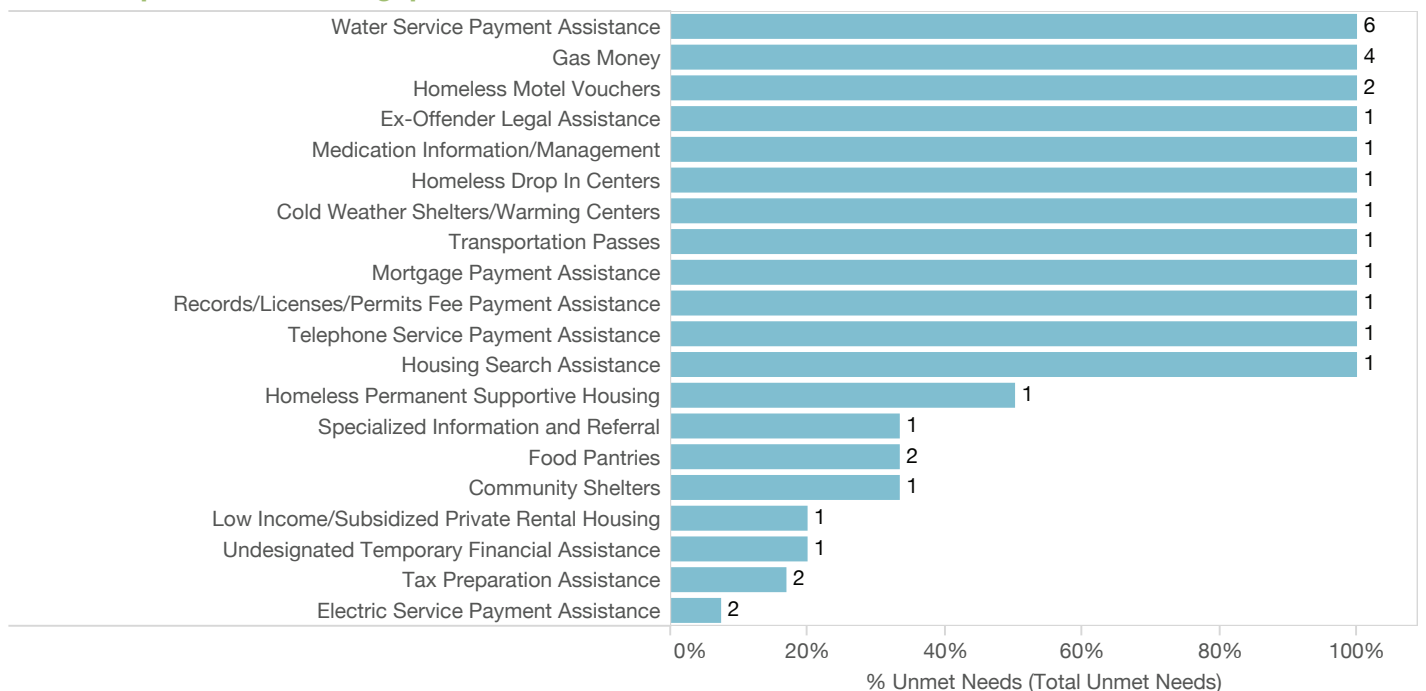
There were 31 instances where there wasn't an appropriate referral for the contact's requested need. Utility assistance requests represent the largest number of unmet community needs. Transportation requests represent the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	3	38%	5	63%
Utility Assistance	29	76%	9	24%
Housing	26	76%	8	24%
Legal, Consumer and Public Safety Services	7	78%	2	22%
Information Services	6	86%	1	14%
Food/Meals	12	86%	2	14%
Income Support/Assistance	19	86%	3	14%
Health Care	19	95%	1	5%
Other Government/Economic Services	2	100%		
Disaster Services	1	100%		
Individual, Family and Community Support	12	100%		
Clothing/Personal/Household Needs	3	100%		
Mental Health/Addictions	1	100%		
Employment	1	100%		
Grand Total	141	82%	31	18%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

What are potential service gaps?



COOS COUNTY

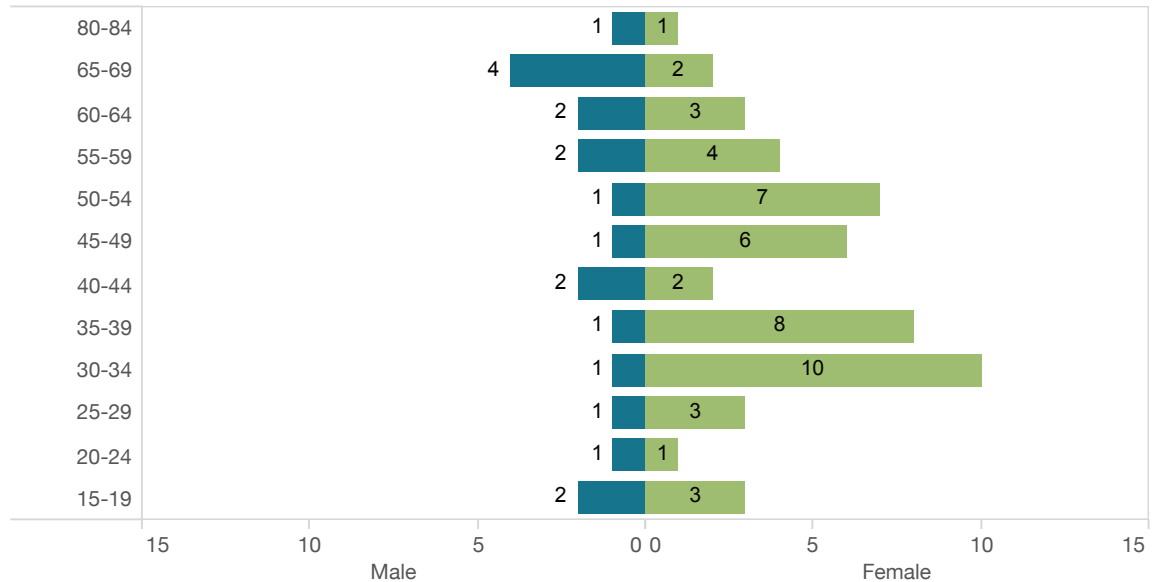
January 1, 2017 - March 31, 2017



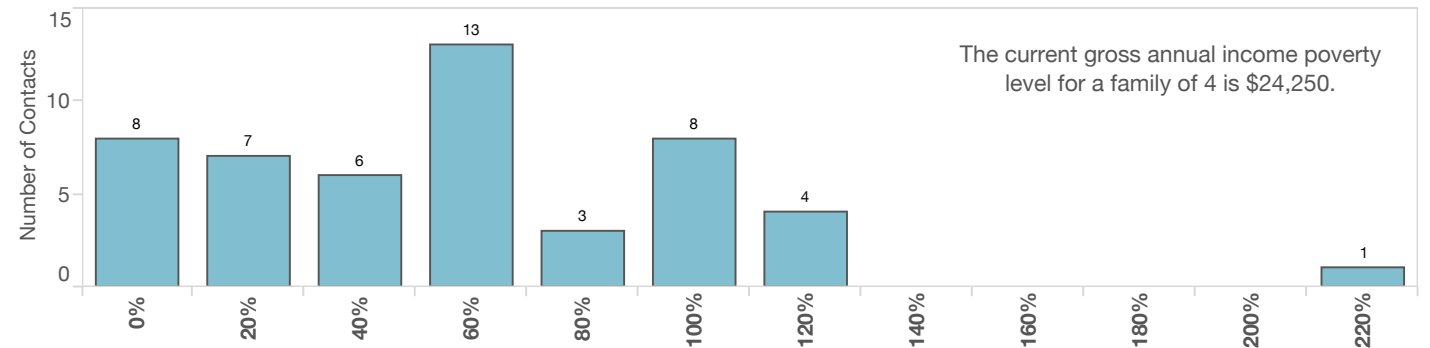
Age

80-84	3.226%
65-69	9.677%
60-64	8.065%
55-59	9.677%
50-54	11.290%
45-49	11.290%
40-44	6.452%
35-39	12.903%
30-34	11.290%
25-29	4.839%
20-24	3.226%
15-19	8.065%

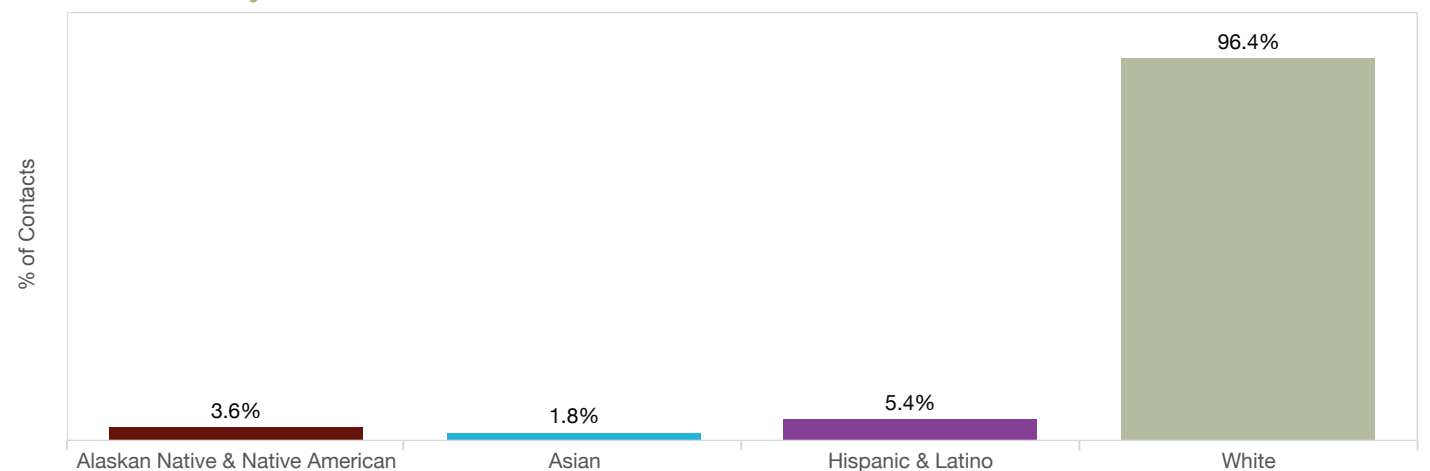
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

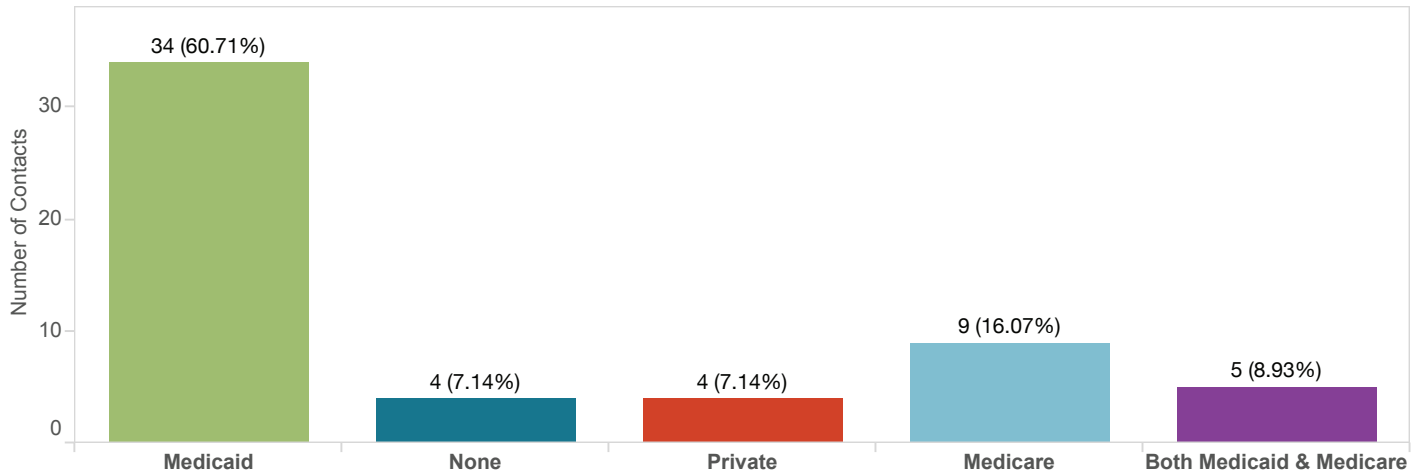


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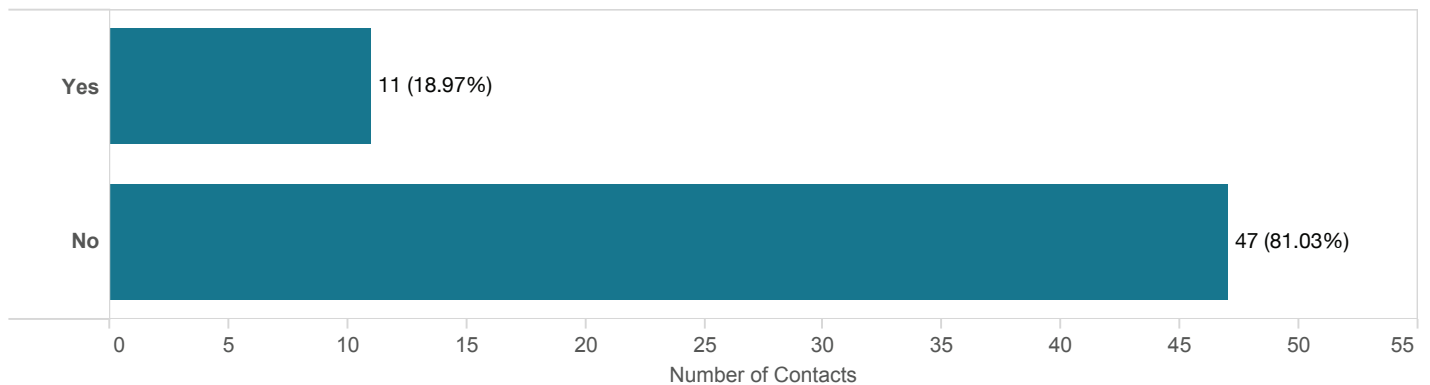
January 1, 2017 - March 31, 2017



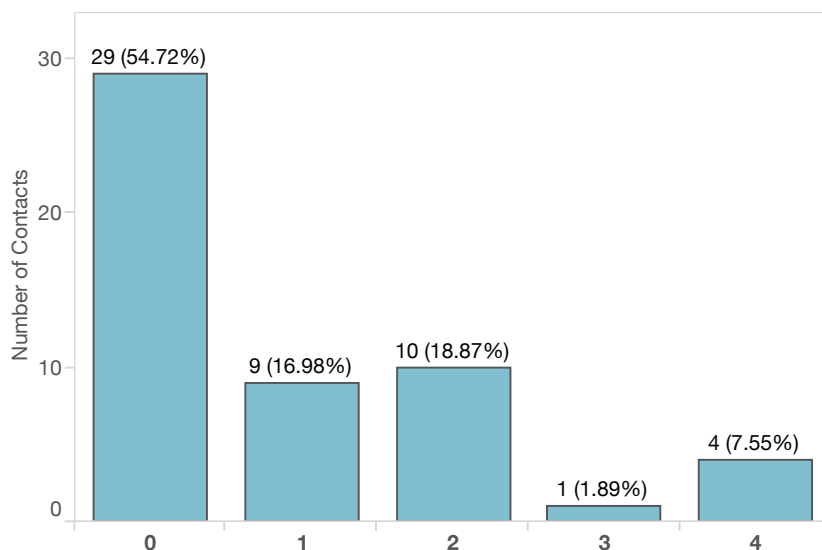
Health insurance status



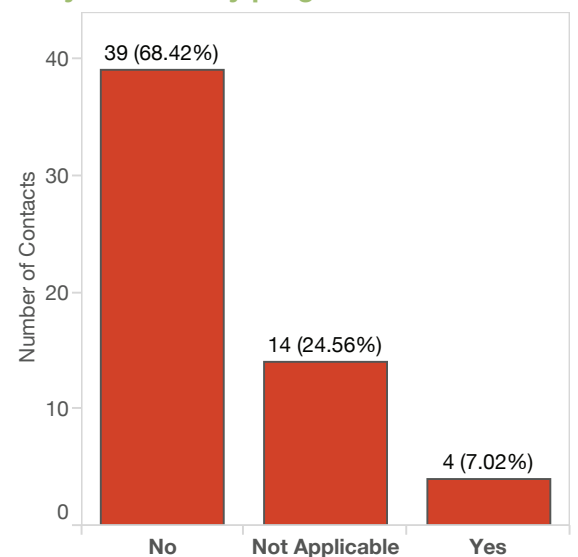
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



COOS COUNTY

January 1, 2017 - March 31, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

